

**Diamond Williams**

**From:** Susan Sherman [Susan.Sherman@arlaw.com]  
**Sent:** Tuesday, September 20, 2011 3:50 PM  
**To:** Filings@psc.state.fl.us  
**Cc:** D. Bruce May, Jr.; dbussey@hotmail.com; kelly.sullivan.woods@gmail.com; kelly.jr@leg.state.fl.us; kajoyce@aquaamerica.com; CHRISTENSEN.PATTY@leg.state.fl.us; Rlloyd1@aol.com; wdco@comcast.net; David Bernstein; Kenneth Curtin; Kim Kurz; Andrew McBride; Lisa D'Angelo  
**Subject:** AQUA UTILITIES FLORIDA, INC. RATE ACTION (Docket. No. 100330-WS): NOTICE OF FILING EXHIBIT 14 (part 1)  
**Attachments:** NOTICE OF FILING EXHIBIT 14.pdf

**Electronic Filing****a. Person Responsible for this electronic filing:**

David S. Bernstein, Esq.  
 Adams and Reese LLP  
 150 Second Avenue North, Suite 1700  
 St. Petersburg, Florida 33701  
 Direct: (727) 502-8215  
 E-Fax: (727) 502-8915  
[David.Bernstein@arlaw.com](mailto:David.Bernstein@arlaw.com)

**b. Docket No. 100330-WS**

In Re: Application for increase in water/wastewater rates in Alachua, Brevard, DeSoto, Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

**c. Document being filed on behalf of YES Companies, LLC d/b/a Arredondo Farms****d. There are a total of 89 pages****e. The document attached for electronic filing is Intervener, YES Companies, LLC d/b/a Arredondo Farms', Notice of Filing Exhibit 14 Titled "Customer Complaints and Pictures" as Referenced at the Public Service Hearing in Gainesville, Florida, on September 12, 2011.**

Thank you for your cooperation and attention to this matter.

Susan G. Sherman, CP, FRP  
 Certified Paralegal  
 Adams and Reese LLP  
 150 Second Avenue North, Suite 1700  
 St. Petersburg, FL 33701  
 Direct: (727) 502-8243  
 E-Fax: (727) 502-8943  
 Main: (727) 502-8200

DOCUMENT NUMBER-DATE

06810 SEP 20 =

FPSC-COMMISSION CLERK

9/20/2011

Fax: (727) 502-8282  
Email: [susan.sherman@arlaw.com](mailto:susan.sherman@arlaw.com)  
Web Site: [www.adamsandreesse.com](http://www.adamsandreesse.com)

## ADAMS AND REESE LLP



**Baton Rouge | Birmingham | Houston | Jackson | Memphis | Mobile | Nashville | New Orleans | Sarasota | St. Petersburg | Tampa  
| Washington, D.C.**

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9/20/2011

**BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

In re: Application for increase in water/wastewater Rates in Alachua, Brevard, DeSoto, Hardee, Highlands, Lake, Lee Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

DOCKET NO. 100330-WS

Filed September 20, 2011

**INTERVENER, YES COMMUNITIES, INC., D/B/A ARREDONDO FARMS,  
NOTICE OF FILING EXHIBIT 14 TITLED "CUSTOMER COMPLAINTS AND  
PICTURES" AS REFERENCED AT THE PUBLIC SERVICE HEARING IN  
GAINESVILLE, FLORIDA ON SEPTEMBER 12, 2011**

Intervener, Yes Communities, Inc., d/b/a Arredondo Farms ("YES"), by and through its undersigned counsel, files this its Notice of Filing Exhibit 14 Titled "Customer Complaints and Pictures" as Referenced at the Public Service Hearing in Gainesville, Florida on September 12, 2011.

Respectfully submitted,

ADAMS AND REESE, LLP  
David S. Bernstein, Esq. and  
Andrew J. McBride, Esq.  
150 Second Avenue North, Suite 1700  
St. Petersburg, Florida 33701  
Direct: (727) 502-8261  
E-Fax: (727) 502-8961  
[Kenneth.curtin@arlaw.com](mailto:Kenneth.curtin@arlaw.com)

By: /s/ Andrew J. McBride

David S. Bernstein  
Florida Bar No. 454400  
Andrew J. McBride  
Florida Bar No. 0067973  
Attorneys for Intervener YES

**CERTIFICATE OF SERVICE**

I HEREBY CERTIFY a true and correct copy of the foregoing has been furnished via email (where provided below) and U.S. Mail on September 20, 2011, to:

**Kimberley A. Joyce, Esq.**  
Aqua American, Inc.  
762 West Lancaster Avenue  
Bryn Mawr, PA 19010  
[kajoyce@aquaamerica.com](mailto:kajoyce@aquaamerica.com)

**D. Bruce May, Jr., Esq.**  
P.O. Box 810  
Tallahassee, Florida 32302-0810  
[bruce.may@hklaw.com](mailto:bruce.may@hklaw.com)

**J.R. Kelly, Esq.**  
Office of Public Counsel  
c/o Florida Legislature  
111 W. Madison Street, Room 812  
Tallahassee, Florida 32399-1400  
[KELLY.JR@leg.state.fl.us](mailto:KELLY.JR@leg.state.fl.us)

**Patty Christensen, Esq.**  
Office of Public Counsel  
c/o Florida Legislature  
111 W. Madison Street, Room 812  
Tallahassee, Florida 32399-1400  
[CHRISTENSEN.PATTY@leg.state.fl.us](mailto:CHRISTENSEN.PATTY@leg.state.fl.us)

**Robert Lloyd**  
P.O. Box 63  
Captiva, Florida 33924  
[Rlloyd1@aol.com](mailto:Rlloyd1@aol.com)

**William Coakley**  
5934 Lake Osborne Drive  
Lantana, Florida 33461  
[wco@comcast.net](mailto:wco@comcast.net)

**David L. Bussey**  
4948 Britni Way  
Zephyrhills, Florida .33541  
[dbussey@hotmail.com](mailto:dbussey@hotmail.com)

**Kelly Sullivan, Esq.**  
570 Osprey Lakes Circle  
Chuluota, Florida 32766-6658  
[Kelly.Sullivan.Woods@gmail.com](mailto:Kelly.Sullivan.Woods@gmail.com)

**Ralph Jaeger**  
Florida Public Service Commission  
2540 Shummard Oak Blvd.  
Tallahassee, Florida 32399-0850  
[RJJaeger@Psc.State.fl.us](mailto:RJJaeger@Psc.State.fl.us)

**Joseph D. Richards, Esq.**  
Pasco County Attorney's Office  
8731 Citizens Drive, Suite 340  
New Port Richey, Florida 34654  
[jrichards@pascocountyfl.net](mailto:jrichards@pascocountyfl.net)

          /s/ Andrew J. McBride  
Attorney

**EXHIBIT 14**

**CUSTOMER COMPLAINTS AND PICTURES**

**Aqua Utilities**

L J Mills [moomilk1114@yahoo.com]

**Sent:** Monday, September 12, 2011 9:36 AM**To:** Mallory Starling

To Whom It May Concern,

This email is to address concerns with Aqua Utilities and the high water bills associated with having a mobile home at Arrendondo Farms in Gainesville.

During the time I had a mobile home in Arrendondo Farms (Lot 2611) there were a couple of occasions when the water bill was extremely high. The first occurred when new water meters were installed. The first month following the installation resulted in a much higher than past or future billings. I was advised by Aqua Utilities that the amount of the bill was correct and that was the consumption of water for the time period billed. However, I made no changes to the way I used water and the bill was never that high again. I believe Aqua Utilities over billed customers during this time.

Again in 2010 when renting my mobile home to tenants, they too experienced an extremely high water bill. I checked for any possible leaks and found none. It appeared the meter was working even when no water was in use inside or outside the home. Again, this happened only once. Records will reflect the water use was extremely higher during this time when compared to the over all average use.

As a result of the extremely high water bill, my tenants were forced to find other housing and I was forced to remove the home from Arrendondo Farms.

Please contact me should you have any questions or need additional information.

Lisa Mills, Lot 2611  
386-208-3949 (Cell)  
13037 97th Road  
Live Oak FL 32060

To whom it concerns, 3515 8/25/2011

We regret to tell you that we will no longer be renting from YES! Communities. Our lot # is 2515

The reasoning for this, is because between the cost of rent and utilities our single income does not supplement the financial needs.

We have already made arrangements with family in New York, we will be leaving the premises no later than 9/3/2011.

We are aware that there is a remaining amount due of \$400.00 left for August Rent.

We are not able to pay for that at this time, being that we have to make the arrangements to move out of here.

I would hope that we can establish a payment arrangement with you to pay off the \$400.00.

QBR →

our forwarding address is

323 co Hwy 158  
Johnstown, NY 12095

attached is our clay and  
Aqua bills and you  
will see how outrageous  
the amount is.

Jennifer Fret

any questions  
Please call

352 226 3362

Jennifer Fret  
# 2515





Service To: **REGINA GENZEL** 284-1535  
**7117 SW ARCHER RD UNIT 2421**  
**GAINESVILLE, FL 32608-4646**  
**Lot: 13261485 Block:**

Account Number  
**001772538 0649221**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date **August 12, 2011** Total Amount Due **\$ 150.98** Current Charges Due Date **September 06, 2011**

**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56585683	5/8	08/09/11	30	Actual	1675700	5,000	Gallons
		07/10/11		Actual	1670700		
Average Daily Usage = 166 Gallons		Total Days: 30		Total Usage:		5,000	Gallons

**Billing Detail**

Amount Owed from Last Bill.....	\$ 0.00
Total Payments Received.....	0.00
<b>Remaining Balance.....</b>	<b>0.00</b>
Water Base Facility Charge Water at Old Rate.....	11.00
3,500 gallons @ \$0.00731 per gallon.....	25.59
Current Water Charges At Old Rate.....	36.59
Water Base Facility Charge Water at Current Rate	5.56
Next 1,500 gallons @ \$0.0062 per gallon.....	9.30
Current Water Charges at Current Rate.....	14.86
Current Water Charges.....	51.45
Sewer Base Facility Charge Sewer at Old Rate.....	23.81
3,500 gallons @ \$0.00682 per gallon.....	23.87
Current Sewer Charges At Old Rate.....	47.68
Sewer Base Facility Charge Sewer at Current Rate	10.79
Next 1,500 gallons @ \$0.00927 per gallon.....	13.91
Current Sewer Charges at Current Rate.....	24.70
Current Sewer Charges.....	72.38

Turn On Fee.....	22.00
Utility Tax.....	5.15
<b>Amount Due.....</b>	<b>\$ 150.98</b>

*June 8<sup>th</sup> / Regina*

*484 - lot 2210 - North Coast*

*TJ 9/6/11*

*35 business*

*probably not be charged*

**Message Center** (see reverse side for other information)

- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit [www.aquaaamerica.com/aquaonline](http://www.aquaaamerica.com/aquaonline) today to make the switch!
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**REGINA GENZEL**  
**7117 SW ARCHER RD UNIT 2421**  
**GAINESVILLE, FL 32608-4646**  
**Lot: 13261485 Block:**

Account Number  
**001772538 0649221**  
 Amount Due **\$ 150.98** Current Charges Due Date **September 06, 2011**  
 Amount Enclosed

Seq=40824 Cyc=33M9 Tup=104/538 40824 1 MB 0.390

0649221

\*\*\*\*\*AUTO\*\*MIXED AADC 189 C 108 P 154  
 REGINA GENZEL  
 7117 SW ARCHER RD LOT 2421  
 GAINESVILLE FL 32608-4646



Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00177253806492210000000150981





Service To:  
**WILLIAM M. WRIGHT**  
**7117 SW ARCHER RD UNIT 2407**  
**GAINESVILLE, FL 32608-4645**  
**Lot: 13261505 Block:**

Account Number  
**000906882 0649211**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date  
**June 13, 2011**

Total Amount Due  
**\$ 1,391.84**

Current Charges Due Date  
**July 05, 2011**

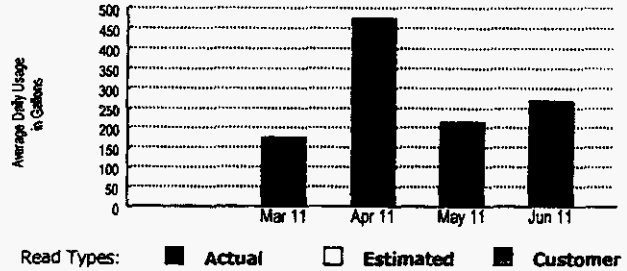
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56584511	5/8	06/09/11	31	Actual	255100	8,500	Gallons
		05/09/11		Actual	246600		
Average Daily Usage = 274 Gallons		Total Days: 31		Total Usage:		8,500	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 1,299.85
Total Payments Received .....	75.00
<b>Remaining Balance .....</b>	<b>1,224.85</b>
Water Base Facility Charge .....	15.71
5,000 gallons @ \$0.00731 per gallon .....	36.55
Next 3,500 gallons @ \$0.00898 per gallon .....	31.43
Current Water Charges .....	83.69
Sewer Base Facility Charge .....	34.01
6,000 gallons @ \$0.00682 per gallon .....	40.92
Next 2,500 gallons @ \$0.00 per gallon .....	0.00
Current Sewer Charges .....	74.93
Utility Tax .....	8.37
<b>Amount Due.....</b>	<b>\$ 1,391.84</b>

**Water Usage History**



**Message Center** (see reverse side for other information)

- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit [www.aquaaamerica.com/aquaonline](http://www.aquaaamerica.com/aquaonline) today to make the switch!
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**WILLIAM M. WRIGHT**  
**7117 SW ARCHER RD UNIT 2407**  
**GAINESVILLE, FL 32608-4645**  
**Lot: 13261505 Block:**

Account Number  
**000906882 0649211**  
 Amount Due                      Current Charges Due Date  
**\$ 1,391.84                      July 05, 2011**

Seq=16 Cyc=33M9 1up=1021885A PC=BLCR

BLCR 0649211

WILLIAM M. WRIGHT  
 7117 SW ARCHER RD LOT 2407  
 GAINESVILLE FL 32608-4645



Amount Enclosed  
 \$  ,

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00090688206492110000001391849

00005





Service To:  
**WILLIAM M. WRIGHT**  
**7117 SW ARCHER RD UNIT 2407**  
**GAINESVILLE, FL 32608-4645**  
**Lot: 13261505 Block:**

Account Number  
**000906882 0649211**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **August 12, 2011** Total Amount Due **\$ 516.43** Current Charges Due Date **September 06, 2011**

**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56584511	5/8	08/09/11	29	Actual	271600	8,100	Gallons
		07/11/11		Actual	263500		
Average Daily Usage = 279 Gallons		Total Days: 29		Total Usage:		8,100	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 1,482.84	Sewer Base Facility Charge Sewer at Current Rate	11.16
Total Payments Received .....	335.20	Next 1,862 gallons @ \$0.00927 per gallon .....	17.26
<b>Remaining Balance</b> .....	<b>1,147.64</b>	Next 652 gallons @ \$0.00 per gallon .....	0.00
Adjustments .....	797.76	Current Sewer Charges at Current Rate .....	28.42
Water Base Facility Charge Water at Old Rate .....	10.83	Current Sewer Charges .....	80.10
3,448 gallons @ \$0.00731 per gallon .....	25.21	Utility Tax .....	7.86
Next 2,138 gallons @ \$0.00898 per gallon .....	19.20	<b>Amount Due</b> .....	<b>\$ 516.43</b>
Current Water Charges At Old Rate .....	55.24		
Water Base Facility Charge Water at Current Rate	5.75		
Next 1,862 gallons @ \$0.0062 per gallon .....	11.54		
Next 652 gallons @ \$0.0093 per gallon .....	6.06		
Current Water Charges at Current Rate .....	23.35		
Current Water Charges .....	78.59		
Sewer Base Facility Charge Sewer at Old Rate .....	23.46		
4,138 gallons @ \$0.00682 per gallon .....	28.22		
Next 1,448 gallons @ \$0.00 per gallon .....	0.00		
Current Sewer Charges At Old Rate .....	51.68		

Credit  
 ?  
 166.55

55.24  
 78.59  
 133.83

**Message Center** (see reverse side for other information)

- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit [www.aquaamerica.com/aquaonline](http://www.aquaamerica.com/aquaonline) today to make the switch!
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**WILLIAM M. WRIGHT**  
**7117 SW ARCHER RD UNIT 2407**  
**GAINESVILLE, FL 32608-4645**  
**Lot: 13261505 Block:**

Account Number  
**000906882 0649211**  
 Amount Due **\$ 516.43** Current Charges Due Date **September 06, 2011**

Amount Enclosed

\$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

Seq=76 Cyc=33M9 1up=1047538A PC=BLCR

BLCR 0649211

WILLIAM M. WRIGHT  
 7117 SW ARCHER RD LOT 2407  
 GAINESVILLE FL 32608-4645



00090688206492110000000516431

00006





Service To:  
**WILLIAM M. WRIGHT**  
 7117 SW ARCHER RD UNIT 2407  
 GAINESVILLE, FL 32608-4645  
 Lot: 13261505 Block:

Account Number  
**000906882 0649211**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.967.2782**  
 Fax: **877.780.8292**  
 e Mail: **custserv@aquamerica.com**

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **April 12, 2011** Total Amount Due **\$ 1,440.57** Current Charges Due Date **May 04, 2011**

**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56584511	5/8	04/08/11 03/29/11	10	Actual Actual	239900 235100	4,800	Gallons
Average Daily Usage = 480 Gallons		Total Days: 10		9/20	Total Usage:	4,800	Gallons

**Billing Detail**

Amount Owed from Last Bill ..... \$ 1,638.39  
 Total Payments Received ..... 75.00  
**Remaining Balance** ..... **1,563.39**  
 Adjustments ..... 216.98 Credit  
 Water Base Facility Charge ..... 5.24  
 1,667 gallons @ \$0.00731 per gallon ..... 12.18  
 Next 1,667 gallons @ \$0.00898 per gallon ..... 14.97  
 Next 1,467 gallons @ \$0.02067 per gallon ..... 30.32  
 Current Water Charges ..... 62.71  
 Sewer Base Facility Charge Sewer at Old Rate ..... 2.36  
 400 gallons @ \$0.00711 per gallon ..... 2.84  
 Next 560 gallons @ \$0.00 per gallon ..... 0.00  
 Current Sewer Charges At Old Rate ..... 5.20  
 Sewer Base Facility Charge Sewer at Current Rate ..... 9.07  
 Next 1,600 gallons @ \$0.00682 per gallon ..... 10.91  
 Next 2,240 gallons @ \$0.00 per gallon ..... 0.00  
 Current Sewer Charges at Current Rate ..... 19.98

Current Sewer Charges ..... 25.18  
 Utility Tax ..... 6.27  
**Amount Due** ..... **\$ 1,440.57**

**Message Center** (see reverse side for other information)

- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**WILLIAM M. WRIGHT**  
 7117 SW ARCHER RD UNIT 2407  
 GAINESVILLE, FL 32608-4645  
 Lot: 13261505 Block:

Account Number  
**000906882 0649211**  
 Amount Due **\$ 1,440.57** Current Charges Due Date **May 04, 2011**

Amount Enclosed  
 \$  ,

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

Seq=39580 Cyc=33M9 1up=908110 39580 1 AV 0.335

0649211

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 122 P 143  
 WILLIAM M. WRIGHT  
 7117 SW ARCHER RD LOT 2407  
 GAINESVILLE FL 32608-4645



00090688206492110000001440573



00007



Service To:  
**WILLIAM M. WRIGHT**  
**7117 SW ARCHER RD UNIT 2407**  
**GAINESVILLE, FL 32608-4645**  
**Lot: 13261505 Block:**

Account Number  
**000906882 0649211**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **877.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **March 30, 2011** Total Amount Due **\$ 1,638.39** Current Charges Due Date **April 21, 2011**

**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56584511	5/8	03/29/11	567	Actual	235100	99,300	Gallons
		09/08/09		Actual	135800		
Average Daily Usage = 175 Gallons		Total Days: 567		Total Usage:		99,300	Gallons

**Billing Detail**

Amount Owed from Last Bill.....	\$ 2,201.74	Sewer Base Facility Charge Sewer at Current Rate.....	610.75
Total Payments Received.....	0.00	Next 90,543 gallons @ \$0.00711 per gallon.....	643.83
<b>Remaining Balance.....</b>	<b>2,201.74</b>	Current Sewer Charges at Current Rate.....	1,254.58
Adjustments.....	3,069.18	Current Sewer Charges.....	1,374.23
Water Base Facility Charge Water at Old Rate.....	25.87	Late Charge.....	5.00
8,333 gallons @ \$0.00659 per gallon.....	54.92	Utility Tax.....	102.42
Next 423 gallons @ \$0.00824 per gallon.....	3.48	<b>Amount Due.....</b>	<b>\$ 1,638.39</b>
Current Water Charges At Old Rate.....	84.27		
Water Base Facility Charge Water at Current Rate.....	270.74		
Next 86,167 gallons @ \$0.00731 per gallon.....	629.88		
Next 4,377 gallons @ \$0.00898 per gallon.....	39.29		
Current Water Charges at Current Rate.....	939.91		
Current Water Charges.....	1,024.18		
Sewer Base Facility Charge Sewer at Old Rate.....	58.27		
8,757 gallons @ \$0.00701 per gallon.....	61.38		
Current Sewer Charges At Old Rate.....	119.65		

*initially charged  
 19 months back charge  
 in a normal 30 day period  
 @ highest pay rate*

**Message Center** (see reverse side for other information)

- LONG BILL ALERT - This bill covers a greater number of days of service than your normal bill. If you require payment arrangements, please call 877.987.2782.
- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**WILLIAM M. WRIGHT**  
**7117 SW ARCHER RD UNIT 2407**  
**GAINESVILLE, FL 32608-4645**  
**Lot: 13261505 Block:**

Account Number  
**000906882 0649211**  
 Amount Due **\$ 1,638.39** Current Charges Due Date **April 21, 2011**  
 Amount Enclosed

Seq# 7581 Cyc# 1up=992744 7581 1 MB 0.382

0649211

\*\*\*\*\*AUTO\*\*MIXED AADC 189 C 27 P 50  
 WILLIAM M. WRIGHT  
 7117 SW ARCHER RD LOT 2407  
 GAINESVILLE FL 32608-4645



\$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00090688206492110000001638398





WILLIAM M. WRIGHT  
7117 SW ARCHER RD UNIT 2407  
GAINESVILLE, FL 32608-4645

Account Number  
**000906882 0649211**  
ARREDONDO FARMS  
1336568 F123

Aqua Utilities Florida, Inc.  
762 W. LANCASTER AVENUE  
BRYN MAWR, PA 19010-3489

Tel: 877.987.2782  
Fax: 866.780.8301  
eMail: [custserv@aquaaamerica.com](mailto:custserv@aquaaamerica.com)

**10 Day Shut Off Notice**  
COLLECTION DEPARTMENT OFFICE HOURS ARE  
7:30 AM - 5:00 PM WEEKDAYS

Date of Notice	Shut Off Date	Total Amount Due
March 28, 2011	April 7, 2011	\$ 2,063.06

Your bill for \$ 2,063.06 is overdue. Because your bill is overdue, we will SHUT OFF service to:  
**7117 SW ARCHER RD UNIT 2407 after 8:00 AM on or after April 7, 2011.**

To stop the shut off, you must do the following immediately:

1. Pay the total amount overdue. To pay by phone, call our toll free number at **866.269.2906** or go to the payment website at <https://paynow7.speedpay.com/aqua/index.asp>.
2. Contact Aqua at **877.987.2782** (Select Collections) to let us know that you made a payment, to make a payment arrangement, or to dispute the overdue bill. You can also contact Aqua at our address above.
3. Call **877.987.2782** (Select Collections) if you or someone in your home has a serious illness or a medical condition.

**Important Notice:** Payments will not be accepted by Aqua representatives visiting the property. To avoid service termination due to unpaid bill(s), you must make payments at an authorized payment location. For the nearest location, please call 877.987.2782 (Select Collections). If we shut off your service, you may have to pay the following charges to have service restored:

Overdue amount:	\$ 2,063.06
Reconnect Fee :	35.00
Service Deposit (If required):	50.00
<b>Total if we shut off your service:</b>	<b>\$ 2,148.06</b>

If your service is shut off for non-payment, after making the required payment you must contact Aqua at 877-987-2782 and schedule to have your service reconnected. Your service will be reconnected in accordance with your state approved utility regulations. In most cases service will not be restored until the next business day after your required payment amount has been confirmed.

Keep top portion for your records.  
Return this portion with your payment.

Service To:  
**WILLIAM M. WRIGHT  
7117 SW ARCHER RD UNIT 2407  
GAINESVILLE, FL 32608-4645**



Aqua Utilities Florida, Inc.  
PO Box 328 • BRYN MAWR, PA 19010-0328  
**URGENT NOTICE - OPEN IMMEDIATELY**

Seq=677 Cyc= 1up=992399 PC=T

\*\*\*\*\*AUTO\*\*MIXED AADC 189 C 4 P 4  
WILLIAM M. WRIGHT  
7117 SW ARCHER RD LOT 2407  
GAINESVILLE FL 32608-4645



Account Number  
**000906882 0649211**

Total Amount Due  
**\$ 2,063.06**  
Amount Enclosed

Due Date

**PAST DUE**

\$ 1,000.00

Please make check payable to Aqua Util. FL.  
Print your account number on your check, then  
mail to address on back.

00090688206492110000002063069

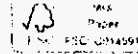


00009



Service To:  
**BERNICE YOUNG-FILER**  
**7117 SW ARCHER RD UNIT 2411**  
**GAINESVILLE, FL 32608-4646**  
**Lot: 13261497 Block:**

Account Number  
**001598976 0649214**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042



**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489  
 Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date **June 13, 2011** Total Amount Due **\$ 59.94** Current Charges Due Date **July 05, 2011**

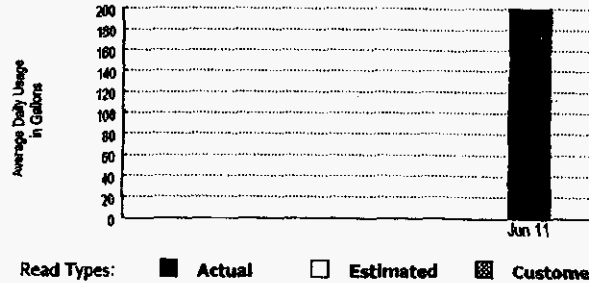
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56585652	5/8	06/09/11	8	Actual	148800	1,600	Gallons
		06/01/11		Actual	147200		
Average Daily Usage = 200 Gallons		Total Days: 8		Total Usage:		1,600	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 0.00
Total Payments Received .....	0.00
<b>Remaining Balance .....</b>	<b>0.00</b>
Water Base Facility Charge .....	4.19
1,333 gallons @ \$0.00731 per gallon .....	9.75
Next 267 gallons @ \$0.00898 per gallon .....	2.39
Current Water Charges .....	16.33
Sewer Base Facility Charge .....	9.07
1,600 gallons @ \$0.00682 per gallon .....	10.91
Current Sewer Charges .....	19.98
Turn On Fee .....	22.00
Utility Tax .....	1.63
<b>Amount Due .....</b>	<b>\$ 59.94</b>

**Water Usage History**



*pd 6/21/11*

*HAD A LEAK FOR 4 DAYS*

**Message Center** (see reverse side for other information)

- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit [www.aquaaamerica.com/aquaonline](http://www.aquaaamerica.com/aquaonline) today to make the switch!
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.



Service To:  
**AMANDA BOYCE**  
 7117 SW ARCHER RD UNIT 2603  
 GAINESVILLE, FL 32608-4721  
 Lot: 13261461 Block:

Account Number  
**001746507 0649258**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **June 13, 2011**  
 Total Amount Due **\$ 356.87**  
 Current Charges Due Date **July 05, 2011**

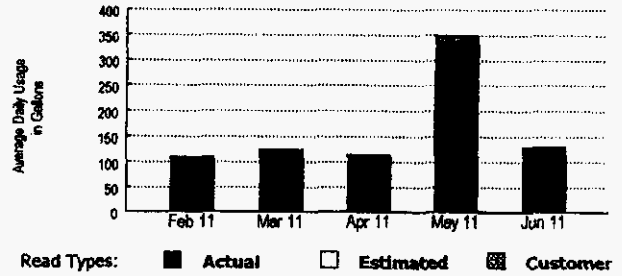
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56584447	5/8	06/09/11	31	Actual	338500	4,100	Gallons
		05/09/11		Actual	334400		
Average Daily Usage = 132 Gallons		Total Days: 31		Total Usage:		4,100	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 319.65
Total Payments Received .....	80.00
<b>Remaining Balance .....</b>	<b>239.65</b>
Water Base Facility Charge .....	15.71
4,100 gallons @ \$0.00731 per gallon .....	29.97
Current Water Charges .....	45.68
Sewer Base Facility Charge .....	34.01
4,100 gallons @ \$0.00682 per gallon .....	27.96
Current Sewer Charges .....	61.97
Late Charge .....	5.00
Utility Tax .....	4.57
<b>Amount Due .....</b>	<b>\$ 356.87</b>

**Water Usage History**



**Message Center** (see reverse side for other information)

- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit [www.aquaaamerica.com/aquaonline](http://www.aquaaamerica.com/aquaonline) today to make the switch!
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**AMANDA BOYCE**  
 7117 SW ARCHER RD UNIT 2603  
 GAINESVILLE, FL 32608-4721  
 Lot: 13261461 Block:

Account Number  
**001746507 0649258**  
 Amount Due **\$ 356.87**  
 Current Charges Due Date **July 05, 2011**

Seq=56480 Cyc=33M9 1up=1021685 56480 1 AT 0.365

0649258

\*\*\*\*\*AUTO\*\*\*3-DIGIT 326 C 168 P 203  
 AMANDA BOYCE  
 7117 SW ARCHER RD LOT 2603  
 GAINESVILLE FL 32608-4854



Amount Enclosed  
 \$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

001746507064925800000000356870

00011







Service To:  
**RICHARD & MARY MONAGHAN**  
 7117 SW ARCHER RD UNIT 2133  
 GAINESVILLE, FL 32608

Account Number  
**001534491 1087964**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date **March 14, 2011** Total Amount Due **\$ 251.85** Current Charges Due Date **April 05, 2011**

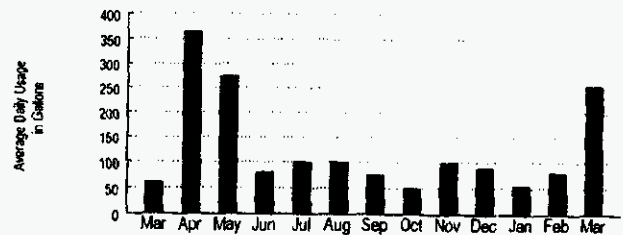
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56583020	5/8	03/09/11	29	Actual	107500	7,400	Gallons
		02/08/11		Actual	100100		
Average Daily Usage = 255 Gallons				Total Days:	29	Total Usage:	7,400 Gallons

**Billing Detail**

Amount Owed from Last Bill ..... \$ 87.56  
 Total Payments Received ..... 0.00  
**Remaining Balance ..... 87.56**  
 Water Base Facility Charge ..... 15.71  
 5,000 gallons @ \$0.00731 per gallon ..... 36.55  
 Next 2,400 gallons @ \$0.00898 per gallon ..... 21.55  
 Current Water Charges ..... 73.81  
 Sewer Base Facility Charge ..... 35.44  
 6,000 gallons @ \$0.00711 per gallon ..... 42.66  
 Next 1,400 gallons @ \$0.00 per gallon ..... 0.00  
 Current Sewer Charges ..... 78.10  
 Late Charge ..... 5.00  
 Utility Tax ..... 7.38  
**Amount Due ..... \$ 251.85**

**Water Usage History**



Read Types:  Actual  Estimated  Customer

*159.29*

**Message Center** (see reverse side for other information)

- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**RICHARD & MARY MONAGHAN**  
 7117 SW ARCHER RD UNIT 2133  
 GAINESVILLE, FL 32608

Account Number  
**001534491 1087964**  
 Amount Due **\$ 251.85** Current Charges Due Date **April 05, 2011**

Seq=24763 Cyc=33M9 1up=985960 24763 1 AV 0.335

1087964

\*\*\*\*\*AUTO\*\*S-DIGIT 32608 C 70 P 86  
 RICHARD & MARY MONAGHAN  
 7117 SW ARCHER RD LOT 2133  
 GAINESVILLE FL 32608-4636



Amount Enclosed



Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00153449110879640000000251858





Service To:  
**CLIFTON PRIDGEN**  
 7117 SW ARCHER RD UNIT 2129  
 GAINESVILLE, FL 32608-4635  
 Lot: 13261393 Block:

Account Number  
**001549810 0649144**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **877.780.8292**  
 e Mail: **custserv@aquasamerica.com**

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **April 12, 2011**  
 Total Amount Due **\$ 52.34**  
 Current Charges Due Date **May 04, 2011**

**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
58585786	5/8	04/08/11	30	Estimated	62400	0	Gallons
		03/09/11		Actual	62400		
Total Days: 30				Total Usage:		0	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 110.44
Total Payments Received.....	110.44
<b>Remaining Balance</b> .....	<b>0.00</b>
Water Base Facility Charge .....	15.71
Current Water Charges.....	15.71
Sewer Base Facility Charge Sewer at Old Rate .....	25.99
Current Sewer Charges At Old Rate .....	25.99
Sewer Base Facility Charge Sewer at Current Rate .....	9.07
Current Sewer Charges at Current Rate.....	9.07
Current Sewer Charges .....	35.06
Utility Tax .....	1.57
<b>Amount Due</b> .....	<b>\$ 52.34</b>

**Message Center** (see reverse side for other information)

- This bill is based on an estimated reading. Your actual usage could be higher. Please refer to the back for estimated billing procedure.
- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**CLIFTON PRIDGEN**  
 7117 SW ARCHER RD UNIT 2129  
 GAINESVILLE, FL 32608-4635  
 Lot: 13261393 Block:

Account Number  
**001549810 0649144**  
 Amount Due **\$ 52.34**  
 Current Charges Due Date **May 04, 2011**

Amount Enclosed

\$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

Seq=39484 Cyc=33M9 1up=098110 39484 1 AV 0.335

0649144

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 122 P 143  
 CLIFTON PRIDGEN  
 7117 SW ARCHER RD LOT 2129  
 GAINESVILLE FL 32608-4635



00154981006491440000000052346



00013



762 W. Lancaster Avenue  
Bryn Mawr, PA 19010

[www.aquaamerica.com](http://www.aquaamerica.com)

3954147  
March 16, 2011

Laura Mushinsky  
7117 Archers Road  
Unit 2005  
Gainesville, Florida, 32608  
0009067470649101

VIA FACSIMILE  
352-372-7271

**Re: Resume of Bills**

Dear Customer:

In response to your request, enclosed is a history of bills issued for water service to the above property by Aqua America, Inc. This history has been prepared from current computer files.

Please contact our Customer Service Department, Monday through Friday 7:30 a.m. to 5:00 p.m. at 1-877-WTR AQUA OR 1-877 987-2782 if you need more information.

Sincerely,

**AQUA AMERICA, INC.**  
Administrative Support Group

Enclosure

yb

MUSHINSKY, LAURA  
 7117 SW ARCHER RD 2005  
 GAINESVILLE, FL 32608-468  
 000906747/649101 0001

TRANS #	OF DAYS	METER READ	READ TYPE	CONSUMPTION	AVG DLY. USAGE	TL. CURRENT CHARGES	ADJUSTMENTS	PAYMENTS	DATE	BALANCE
BILL						\$87.56	\$0.00		2011/04/05	\$87.56
READ	0029	001229	A	23.000	79.310				2011/03/09	
PYMT								\$90.61	2011/03/28	\$90.61
BILL						\$90.61	\$0.00		2011/03/04	\$90.61
READ	0026	001206	A	25.000	89.285				2011/02/08	
PYMT								\$96.66	2011/01/31	\$96.66
BILL						\$96.66	\$0.00		2011/02/04	\$96.66
READ	0029	001181	A	29.000	100.000				2011/01/11	
PYMT								\$101.20	2011/01/03	\$101.20
BILL						\$101.20	\$0.00		2010/01/06	\$101.20
READ	0033	001152	A	32.000	96.969				2010/12/13	
PYMT								\$90.61	2010/12/07	\$90.61
BILL						\$90.61	\$0.00		2010/12/06	\$90.61
READ	0030	001120	A	25.000	83.333				2010/11/10	
PYMT								\$81.51	2010/11/08	\$81.51
BILL						\$81.51	\$0.00		2010/11/04	\$81.51
READ	0028	001095	A	19.000	67.857				2010/10/11	
PYMT								\$105.76	2010/10/04	\$105.76
BILL						\$105.76	\$0.00		2010/10/07	\$105.76
READ	0032	001076	A	35.000	109.375				2010/09/13	
PYMT								\$86.05	2010/09/10	\$86.05
BILL						\$86.05	\$0.00		2010/09/07	\$86.05
READ	0031	001041	A	22.000	70.967				2010/08/12	
PYMT								\$87.56	2010/08/05	\$87.56
BILL						\$87.56	\$0.00		2010/08/05	\$87.56
READ	0032	001019	A	23.000	71.875				2010/07/12	
PYMT								\$95.15	2010/07/06	\$95.15
BILL						\$95.15	\$0.00		2010/07/06	\$95.15
READ	0031	000996	A	28.000	90.322				2010/06/10	
PYMT								\$81.51	2010/05/25	\$81.51
BILL						\$81.51	\$0.00		2010/06/03	\$81.51
READ	0028	000968	A	19.000	67.857				2010/05/10	
PYMT								\$87.56	2010/04/29	\$87.56
BILL						\$87.56	\$0.00		2010/05/06	\$87.56
READ	0031	000949	A	23.000	74.193				2010/04/12	
PYMT								\$81.51	2010/04/08	\$81.51
BILL						\$81.51	\$0.00		2010/04/07	\$81.51
READ	0032	000926	A	19.000	59.375				2010/03/12	
PYMT								\$81.51	2010/03/04	\$81.51
BILL						\$81.51	\$0.00		2010/03/05	\$81.51
READ	0028	000907	A	19.000	67.857				2010/02/08	
PYMT								\$101.20	2010/02/04	\$101.20
BILL						\$101.20	\$0.00		2010/02/04	\$101.20
READ	0031	000888	A	32.000	103.225				2010/01/11	
PYMT								\$111.81	2010/01/05	\$111.81
BILL						\$111.81	\$0.00		2010/01/06	\$111.81
READ	0030	000856	A	39.000	130.000				2009/12/11	
PYMT								\$90.38	2009/12/10	\$90.38
BILL						\$90.38	\$0.00		2009/12/08	\$90.38
READ	0033	000817	A	26.000	78.787				2009/11/11	
PYMT								\$74.85	2009/11/05	\$74.85
BILL						\$74.85	\$0.00		2009/11/04	\$74.85
READ	0031	000791	A	16.000	51.612				2009/10/09	
PYMT								\$183.14	2009/10/01	\$183.14
BILL						\$104.09	\$0.00		2009/10/02	\$183.14
READ	0034	000775	A	33.000	97.058				2009/09/08	
PYMT								\$40.00	2009/09/01	\$119.05
BILL						\$119.05	\$0.00		2009/08/31	\$119.05
READ	0030	000742	A	47.000	156.666				2009/08/05	
PYMT								\$105.49	2009/07/27	\$105.49
BILL						\$110.49	\$5.00		2009/07/30	\$105.49
READ	0032	000695	A	41.000	128.125				2009/07/06	
PYMT								\$119.07	2009/06/29	\$119.07

PYMT								\$91.96	2009/06/15	
BILL									2009/06/30	\$211.03
READ	0034	000654	A	40.000	117.647	\$119.07	\$0.00		2009/06/04	
PYMT								\$62.10	2009/06/01	
BILL									2009/05/27	\$154.06
READ	0030	000614	A	28.000	93.333	\$91.96	\$0.00		2009/05/01	
BILL								\$62.10	2009/05/04	\$62.10
READ	0030	000586	A	21.000	70.000				2009/04/01	
PYMT								\$121.94	2009/04/07	
BILL									2009/04/09	\$121.94
READ	0028	000565	A	16.000	\$7.142	\$57.04	\$0.00		2009/03/02	
BILL								\$64.90	2009/03/17	\$64.90
READ	0031	000549	A	25.000	80.645				2009/02/02	
PYMT								\$64.90	2009/02/02	
BILL									2009/01/29	\$64.90
READ	0032	000524	A	25.000	78.125	\$64.90	\$0.00		2009/01/02	
PYMT								\$63.15	2008/12/29	
BILL									2008/12/26	\$63.15
READ	0028	000499	A	23.000	82.142	\$63.15	\$0.00		2008/12/01	
PYMT								\$67.52	2008/11/17	
BILL									2008/12/01	\$67.52
READ	0033	000476	A	28.000	84.848	\$67.52	\$0.00		2008/11/03	
PYMT								\$74.49	2008/10/22	
BILL									2008/10/27	\$74.49
READ	0029	000448	A	36.000	124.137	\$74.49	\$0.00		2008/10/01	
PYMT								\$54.01	2008/09/22	
BILL									2008/09/29	\$54.01
READ	0032	000412	A	29.000	90.625	\$54.01	\$0.00		2008/09/02	
PYMT								\$42.37	2008/09/02	
BILL									2008/08/29	\$42.37
READ	0031	000383	A	17.000	54.838	\$42.37	\$0.00		2008/08/01	
PYMT								\$44.92	2008/08/01	
BILL									2008/07/30	\$44.92
READ	0028	000366	A	21.000	75.000	\$44.92	\$0.00		2008/07/01	
PYMT								\$51.90	2008/06/23	
BILL									2008/06/27	\$51.90
READ	0033	000345	A	32.000	96.969	\$51.90	\$0.00		2008/06/03	
PYMT								\$52.97	2008/05/19	
BILL									2008/05/28	\$52.97
READ	0029	000313	A	35.000	120.689	\$52.97	\$0.00		2008/05/01	
PYMT								\$31.68	2008/04/15	
BILL									2008/04/28	\$31.68
READ	0029	000278	A	35.000	120.689	\$31.68	\$0.00		2008/04/02	
PYMT								\$42.83	2008/03/24	
BILL									2008/04/01	\$42.83
READ	0028	000243	A	20.000	71.428	\$42.83	\$0.00		2008/03/04	
PYMT								\$47.71	2008/03/03	
BILL									2008/03/03	\$47.71
READ	0029	000223	A	28.000	96.551	\$47.71	\$0.00		2008/02/05	
PYMT								\$9.00	2008/02/04	
BILL									2008/02/11	\$9.00
READ	0032	000195	A	24.000	75.000	\$43.10	\$2.18-		2008/01/07	
PYMT								\$30.08	2008/01/02	
BILL									2007/12/12	\$31.92
READ	0027	000171	A	17.000	62.962	\$40.99	\$0.00		2008/01/02	\$30.08
PYMT								\$42.83	2007/12/06	
BILL									2007/11/19	\$42.83
READ	0028	000154	A	33.000	117.857	\$50.82	\$61.73-		2007/12/10	\$31.92
BILL									2007/11/09	
READ	0029	000121	A	20.000	68.965	\$42.83	\$0.00		2007/11/26	\$42.83
PYMT								\$39.76	2007/10/12	
BILL									2007/10/16	\$39.76
READ	0030	000101	A	15.000	50.000	\$39.76	\$0.00		2007/10/22	\$39.76
PYMT								\$56.22	2007/09/13	
BILL									2007/09/13	
READ	0028	000086	A	18.000	64.285	\$56.22	\$0.00		2007/09/11	\$56.22
PYMT								\$56.22	2007/08/14	
BILL									2007/08/10	
READ	0029	000068	A	18.000	62.068	\$56.22	\$0.00		2007/08/13	\$56.22
PYMT								\$66.25	2007/07/17	
BILL									2007/07/06	



Service To:  
**CLIFTON PRIDGEN**  
**7117 SW ARCHER RD UNIT 2129**  
**GAINESVILLE, FL 32608-4635**  
**Lot: 13261393 Block:**

Account Number  
**001549810 0649144**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date **August 07, 2009** Total Amount Due **\$ 336.96** Due Date **August 31, 2009**

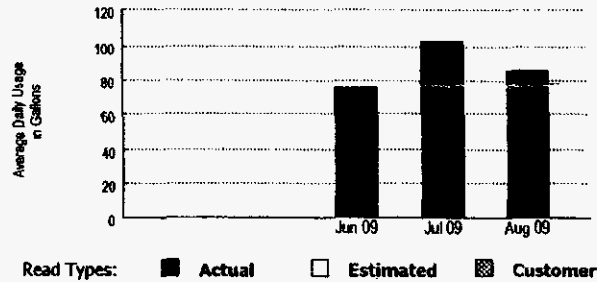
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56585786	5/8	08/05/09	30	Actual	40700	2,600	Gallons
		07/06/09		Actual	38100		
Average Daily Usage = 86 Gallons		Total Days: 30		Total Usage:		2,600	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 237.85
Total Payments Received.....	0.00
<b>Balance.....</b>	<b>237.85</b>
Water Base Facility Charge .....	15.52
2,600 gallons @ \$0.00659 per gallon .....	17.13
Current Water Charges.....	32.65
Sewer Base Facility Charge .....	34.96
2,600 gallons @ \$0.00701 per gallon .....	18.23
Current Sewer Charges.....	53.19
Late Charge.....	10.00
Utility Tax.....	3.27
<b>Amount Due 08/31/09 .....</b>	<b>\$ 336.96</b>

**Water Usage History**



**Message Center** (see reverse side for other information)

- Please note, your account number is a 16-digit number. The full 16-digits including any zeros must be provided to ensure correct and prompt posting to your Aqua account

00017



Service To:  
**CLIFTON PRIDGEN**  
 7117 SW ARCHER RD UNIT 2129  
 GAINESVILLE, FL 32608-4635  
 Lot: 13261393 Block:

Account Number  
**001549810 0649144**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: [custserv@aquaaamerica.com](mailto:custserv@aquaaamerica.com)

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **September 10, 2009** Total Amount Due **\$ 91.96** Due Date **October 02, 2009**

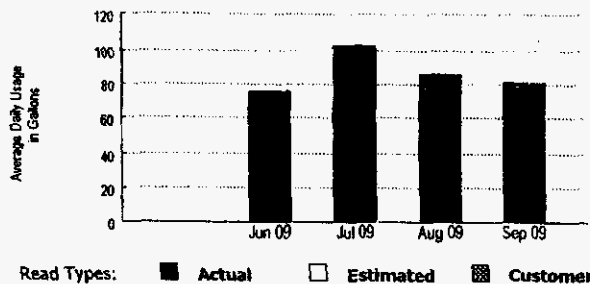
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56585786	5/8	09/08/09	34	Actual	43500	2,800	Gallons
		08/05/09		Actual	40700		
Average Daily Usage = 82 Gallons		Total Days: 34		Total Usage:		2,800	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 336.96
Total Payments Received .....	336.96
<b>Balance</b> .....	<b>0.00</b>
Water Base Facility Charge .....	15.52
2,800 gallons @ \$0.00659 per gallon .....	18.45
Current Water Charges .....	33.97
Sewer Base Facility Charge .....	34.96
2,800 gallons @ \$0.00701 per gallon .....	19.63
Current Sewer Charges .....	54.59
Utility Tax .....	3.40
<b>Amount Due 10/02/09</b> .....	<b>\$ 91.96</b>

**Water Usage History**



**Message Center** (see reverse side for other information)

- Please note, your account number is a 16-digit number. The full 16-digits including any zeros must be provided to ensure correct and prompt posting to your Aqua account



Service To:  
**CLIFTON PRIDGEN**  
**7117 SW ARCHER RD UNIT 2129**  
**GAINESVILLE, FL 32608-4635**  
**Lot: 13261393 Block:**

Account Number  
**001549810 0649144**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date                      Total Amount Due              Current Charges Due Date  
**December 15, 2010 \$ 173.60              January 06, 2011**

**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56585786	5/8	12/13/10	33	Actual	62400	0	Gallons
		11/10/10		Actual	62400		
			<b>Total Days:</b>	33		<b>Total Usage:</b>	0 Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 115.88
Total Payments Received.....	0.00
<b>Remaining Balance .....</b>	<b>115.88</b>
Water Base Facility Charge .....	15.71
Current Water Charges.....	15.71
Sewer Base Facility Charge .....	35.44
Current Sewer Charges .....	35.44
Late Charge .....	5.00
Utility Tax.....	1.57
<b>Amount Due.....</b>	<b>\$ 173.60</b>

**Message Center** (see reverse side for other information)

- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

00019





Service To:  
**CLIFTON PRIDGEN**  
**7117 SW ARCHER RD UNIT 2129**  
**GAINESVILLE, FL 32608-4635**  
**Lot: 13261393 Block:**

Account Number  
**001549810 0649144**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **January 13, 2011** Total Amount Due **\$ 52.72** Current Charges Due Date **February 04, 2011**

**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56585786	5/8	01/11/11	29	Actual	62400	0	Gallons
		12/13/10		Actual	62400		
Total Days: 29				Total Usage:		0	Gallons

**Billing Detail**

Amount Owed from Last Bill.....	\$ 173.60
Total Payments Received.....	173.60
<b>Remaining Balance.....</b>	<b>0.00</b>
Water Base Facility Charge.....	15.71
Current Water Charges.....	15.71
Sewer Base Facility Charge.....	35.44
Current Sewer Charges.....	35.44
Utility Tax.....	1.57
<b>Amount Due.....</b>	<b>\$ 52.72</b>

**Message Center** (see reverse side for other information)

- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

Service To:  
**CLIFTON PRIDGEN**  
**7117 SW ARCHER RD UNIT 2129**  
**GAINESVILLE, FL 32608-4635**  
**Lot: 13261393 Block:**

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Account Number  
**001549810 0649144**  
 Amount Due **\$ 52.72** Current Charges Due Date **February 04, 2011**  
 Amount Enclosed

Seq=25004 Cyc=33M9 1up=961249 25004 1 AV 0.335

0649144

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 75 P 96  
 CLIFTON PRIDGEN  
 7117 SW ARCHER RD LOT 2129  
 GAINESVILLE FL 32608-4635



\$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00154981006491440000000052729





Service To:  
**BENJAMIN D. ANDERSON**  
 7117 SW ARCHER RD UNIT 2629  
 GAINESVILLE, FL 32608-4658  
 Lot: 13261476 Block:

Account Number  
**001399374 0649**  
 ARREDONDO FARMS  
 1336568 PWSID # FL20

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**

e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the

Bill Date

**March 14, 2011**

Total Amount Due

**\$ 97.02**

Current Charges Due

**April 05, 2011**

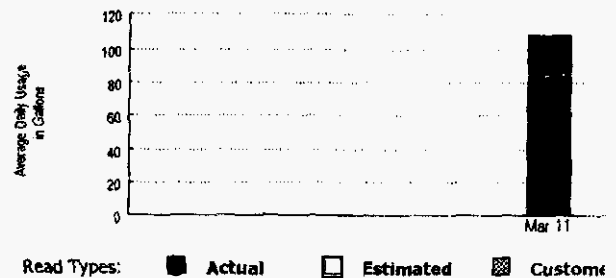
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage
56585698	5/8	03/09/11	22	Actual	228300	2,400
		02/15/11		Actual	225000	
Average Daily Usage = 109 Gallons		Total Days: 22		Total Usage:		2,400

**Billing Detail**

Amount Owed from Last Bill .....	\$ 0.00
Total Payments Received .....	0.00
<b>Remaining Balance .....</b>	<b>0.00</b>
Water Base Facility Charge .....	11.52
2,400 gallons @ \$0.00731 per gallon .....	17.54
Current Water Charges .....	29.06
Sewer Base Facility Charge .....	25.99
2,400 gallons @ \$0.00711 per gallon .....	17.06
Current Sewer Charges .....	43.05
Turn On Fee .....	22.00
Utility Tax .....	2.91
<b>Amount Due .....</b>	<b>\$ 97.02</b>

**Water Usage History**



**Message Center** (see reverse side for other information)

- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper service, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.

Service To:



Service To:  
**CLIFTON PRIDGEN**  
**7117 SW ARCHER RD UNIT 2129**  
**GAINESVILLE, FL 32608-4635**  
**Lot: 13261393 Block:**

Account Number  
**001549810 0649144**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquamerica.com**

Questions about your water/sewer service?... Contact us before the due date  
 Bill Date **August 16, 2010** Total Amount Due **\$ 211.05** Current Charges Due Date **September 07, 2010**

**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56585786	5/8	08/12/10	31	Actual	62400	0	Gallons
		07/12/10		Actual	62400		
			Total Days:	31	Total Usage:		0 Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 153.33
Total Payments Received.....	0.00
<b>Remaining Balance .....</b>	<b>153.33</b>
Water Base Facility Charge .....	15.71
Current Water Charges.....	15.71
Sewer Base Facility Charge .....	35.44
Current Sewer Charges .....	35.44
Late Charge .....	5.00
Utility Tax.....	1.57
<b>Amount Due.....</b>	<b>\$ 211.05</b>

**Message Center** (see reverse side for other information)

- Aqua Utilities Florida is pleased to provide you with your annual Water Quality Report. If you do not receive a copy of the report by the end of June and would like to receive a free copy, please call 1.877.WTR.AQUA or visit our website at [www.aquautilitiesflorida.com](http://www.aquautilitiesflorida.com) to view your report.
- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**CLIFTON PRIDGEN**  
**7117 SW ARCHER RD UNIT 2129**  
**GAINESVILLE, FL 32608-4635**  
**Lot: 13261393 Block:**

Account Number  
**001549810 0649144**  
 Amount Due **\$ 211.05** Current Charges Due Date **September 07, 2010**

Seq=37822 Cyc=33M9 1up=901106 37622 1 AV 0.335

0649144

\*\*\*\*\*AUT0\*\*5-DIGIT 32608 C 110 P 146  
 CLIFTON PRIDGEN  
 7117 SW ARCHER RD LOT 2129  
 GAINESVILLE FL 32608-4635

Amount Enclosed  
 \$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00154981006491440000000211059





762 W. Lancaster Avenue  
Bryn Mawr, PA 19010

877.WTR.AQUA or  
877.987.2782  
[www.aquaamerica.com](http://www.aquaamerica.com)

Wednesday, March 23, 2011

Tom Troy  
7117 SW Archer Rd  
Unit 42  
Gainesville, FL  
32608-4673

Re: Leak Adjustment  
Account Number: 000907033-0649339

Dear Tom Troy:

Aqua America Inc. grants leak adjustments when there has been a significant increase in usage or a major service line leak.

Based on the consumption for your property, the usage that was recorded reflects the minimal change in consumption for your location. We are unable to grant your request for a leak adjustment.

If you still have a concern about the water usage for your property, please feel free to contact us at 877-987-2782, Monday-Friday from 7:30am-5pm.

Sincerely,

Aqua America, Inc.



Service To:  
**TOM TROY**  
**7117 SW ARCHER RD UNIT 42**  
**GAINESVILLE, FL 32608-4673**  
**Lot: 13261297 Block:**

Account Number  
**000907033 0649339**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date  
**March 14, 2011**

Total Amount Due  
**\$ 258.71**

Current Charges Due Date  
**April 05, 2011**

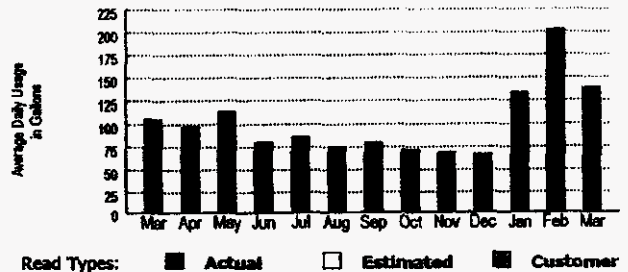
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56585858	5/8	03/09/11	29	Actual	156200	4,000	Gallons
		02/08/11		Actual	152200		
Average Daily Usage = 137 Gallons		Total Days: 29		Total Usage:		4,000	Gallons

**Billing Detail**

Amount Owed from Last Bill ..... \$ 140.38  
 Total Payments Received..... 0.00  
**Remaining Balance ..... 140.38**  
 Water Base Facility Charge ..... 15.71  
 4,000 gallons @ \$0.00731 per gallon ..... 29.24  
 Current Water Charges..... 44.95  
 Sewer Base Facility Charge ..... 35.44  
 4,000 gallons @ \$0.00711 per gallon ..... 28.44  
 Current Sewer Charges ..... 63.88  
 Late Charge ..... 5.00  
 Utility Tax..... 4.50  
**Amount Due..... \$ 258.71**

**Water Usage History**



**Message Center** (see reverse side for other information)

- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**TOM TROY**  
**7117 SW ARCHER RD UNIT 42**  
**GAINESVILLE, FL 32608-4673**  
**Lot: 13261297 Block:**

Account Number  
**000907033 0649339**

Amount Due ..... **\$ 258.71**  
 Current Charges Due Date ..... **April 05, 2011**

Amount Enclosed

\$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

Seq=31904 Cyc=33M9 1up=885860 31904 1 AB 0.360

0649339

\*\*\*AUTO\*\*ALL FOR AADC 320 C 95 P 127  
 TOM TROY  
 7117 SW ARCHER RD LOT 42  
 GAINESVILLE FL 32608-4673



00090703306493390000000258714



# Resident Payback Contract

Date: 3/23/11

Community: Arredondo Farms

Site: 2218

Resident Name: Candice Delaney

975<sup>82</sup>  
# 1865901

Description:

paying off past due Aqua Utilities bill in the amount of \$ 972 <sup>62</sup>, resident responsible for \$600<sup>00</sup>

I agree that I will make monthly payments in the amount of \_\_\_\_\_

<sup>P</sup> 30 on 3/24 + 2

\$ 100 per month beginning April and ending September 2011

The total cost provided is \$ 600<sup>00</sup>. I understand that repayment for these services will be added to my monthly rent each month and be considered part of my rent

Date: \_\_\_\_\_

Candice Delaney  
Resident Name

C Delaney  
Resident Signature

Mallon Starling  
Community Manager Name

Mallon Starling  
Community Manager Signature



Date Read Source		Reading	Usage	LOT 2218 Meter Reads	
				# of Days	Avg/Day
10/11/10	AQ	841000			
11/10/10	AQ	108700	2800	30	93.33
12/13/10	AQ	111500	1300	33	39.39
12/22/10	GK	112800	1300	9	144.44
1/3/11	GK	114830	2030	12	169.17
1/6/11	MR	115010	180	3	60.00
1/11/11	AQ	115900	890	5	<u>178</u>
1/13/11	MR	116630	730	2	365.00
1/28/11	MR	149960	33330	15	2222.00

1/11 - 2/8 35,900

no cm n

9/28 - 10/11 - pd \$73 ✓

150 10/11 - 11/10

- only charge her \$150 was charged \$521.93

US 371.92

150 11/10 - 12/13 -

50 12/13 - 1/11 119 <sup>36</sup>

150 1/11 - 2/8 - pd 492.95 ↔ used (775.86) (leak)

150 2/8 - 3/9 164 <sup>36</sup>

~~1150~~ ~~600~~ ~~1000~~ 823

~~4265.86~~

~~11/11~~

~~492.95~~

~~882.31~~

m/I 9/27/11

.00731 W

.00711 S

APC 5000 972.02  
(371.92) US  
600.70

JHM  
00026

750



CANDICE DELANCY  
 7117 SW ARCHER RD UNIT 2218  
 GAINESVILLE, FL 32608-4721

Account Number  
**001681096 0649162**  
 ARREDONDO FARMS  
 1336568 F123

Aqua Utilities Florida, Inc.  
 762 W. LANCASTER AVENUE  
 BRYN MAWR, PA 19010-3489

Tel: 877.987.2782  
 Fax: 866.780.8301  
 eMail: [custserv@aquaamerica.com](mailto:custserv@aquaamerica.com)

**10 Day Shut Off Notice**  
**COLLECTION DEPARTMENT OFFICE HOURS ARE**  
**7:30 AM - 5:00 PM WEEKDAYS**

Date of Notice	Shut Off Date	Total Amount Due
March 11, 2011	March 24, 2011	\$ 808.24

Your bill for \$ 808.24 is overdue. Because your bill is overdue, we will SHUT OFF service to:  
**7117 SW ARCHER RD UNIT 2218 after 8:00 AM on or after March 24, 2011.**

To stop the shut off, you must do the following immediately:

1. Pay the total amount overdue. To pay by phone, call our toll free number at **866.269.2906** or go to the payment website at <https://paynow7.speedpay.com/aqua/index.asp>.
2. Contact Aqua at **877.987.2782** (Select Collections) to let us know that you made a payment, to make a payment arrangement, or to dispute the overdue bill. You can also contact Aqua at our address above.
3. Call **877.987.2782** (Select Collections) if you or someone in your home has a serious illness or a medical condition.

**important Notice:** Payments will not be accepted by Aqua representatives visiting the property. To avoid service termination due to unpaid bill(s), you must make payments at an authorized payment location. For the nearest location, please call 877.987.2782 (Select Collections). If we shut off your service, you may have to pay the following charges to have service restored:

Overdue amount:	\$ 808.24
Reconnect Fee :	35.00
Service Deposit (If required):	50.00
<b>Total if we shut off your service:</b>	<b>\$ 893.24</b>

If your service is shut off for non-payment, after making the required payment you must contact Aqua at 877-987-2782 and schedule to have your service reconnected. Your service will be reconnected in accordance with your state approved utility regulations. In most cases service will not be restored until the next business day after your required payment amount has been confirmed.

**AQUA**

Aqua Utilities Florida, Inc.  
 PO Box 328 • BRYN MAWR, PA 19010-0328  
**URGENT NOTICE - OPEN IMMEDIATELY**

Seq=1603 Cyc= 1up=988019 PC=T

\*\*\*\*\*AUTO\*\*MIXED AADC 189 C B P 11  
 CANDICE DELANCY  
 7117 SW ARCHER RD LOT 2218  
 GAINESVILLE FL 32608-4696



Keep top portion for your records.  
 Return this portion with your payment.

Service To:  
**CANDICE DELANCY**  
**7117 SW ARCHER RD UNIT 2218**  
**GAINESVILLE, FL 32608-4721**

Account Number  
**001681096 0649162**  
 Total Amount Due  
**\$ 808.24**  
 Amount Enclosed

Due Date  
**PAST DUE**

\$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check, then  
 mail to address on back.

00168109606491620000000808246



00027





Service To:
CANDICE DELANCY
7117 SW ARCHER RD UNIT 2218
GAINESVILLE, FL 32608-4721
Lot: 13261591 Block:

Account Number
001681096 0649162
ARREDONDO FARMS
1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Tel: 877.967.2782
Fax: 866.780.8292
e Mail: custserv@aquamerica.com

Questions about your water/sewer service?... Contact us before the due date.

Bill Date
March 14, 2011

Total Amount Due
\$ 972.62

Current Charges Due Date
April 05, 2011

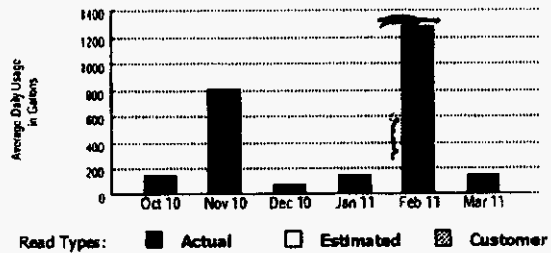
Meter Data

Table with columns: Meter, Size, Billing Period, Days, Read Type, Meter Readings, Usage, Units. Includes rows for meter 56582865 and summary statistics like Average Daily Usage = 151 Gallons.

Billing Detail

Table listing billing items and amounts: Amount Owed from Last Bill (\$ 1,301.19), Total Payments Received (492.95), Remaining Balance (808.24), Water Base Facility Charge (15.71), Current Water Charges (47.87), Sewer Base Facility Charge (35.44), Current Sewer Charges (66.72), Late Charge (10.00), Violation Reconnection Fee (35.00), Utility Tax (4.79), Amount Due (\$ 972.62).

Water Usage History



Message Center (see reverse side for other information)

- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.
Return this portion with your payment.

AQUA Water/Sewer Bill

Aqua Utilities Florida, Inc.
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
CANDICE DELANCY
7117 SW ARCHER RD UNIT 2218
GAINESVILLE, FL 32608-4721
Lot: 13261591 Block:

Account Number
001681096 0649162
Amount Due
\$ 972.62
Current Charges Due Date
April 05, 2011

Seq=28748 Cyc=33M9 Tup=985960

0649162

Amount Enclosed
\$ [ ] [ ] [ ] [ ] [ ]

CANDICE DELANCY
7117 SW ARCHER RD LOT 2218
GAINESVILLE FL 32608-4696

Please make check payable to Aqua Util. FL.
Print your account number on your check,
then mail to address on back.

0016810960649162000000972629



Service To:
CANDICE DELANCY
7117 SW ARCHER RD UNIT 2218
GAINESVILLE, FL 32608-4721
Lot: 13261591 Block:

Handwritten note: 'Remain'

Account Number
001681096 0649162
ARREDONDO FARMS
1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Tel: 877.987.2782
Fax: 866.780.8292
e Mail: custserv@aquaaamerica.com

Questions about your water/sewer service?... Contact us before the due date.

Bill Date: February 10, 2011
Total Amount Due: \$ 1,301.19
Current Charges Due Date: March 04, 2011

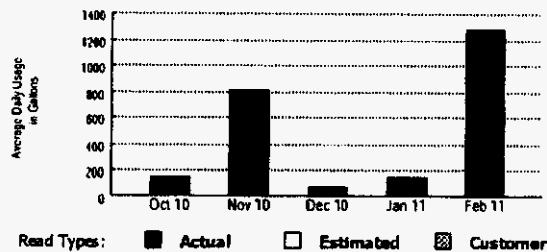
Meter Data

Table with columns: Meter, Size, Billing Period, Days, Read Type, Meter Readings, Usage, Units. Includes summary rows for Average Daily Usage and Total Usage.

Billing Detail

Table listing billing items and amounts: Amount Owed from Last Bill (\$ 527.33), Remaining Balance (\$ 527.33), Water Base Facility Charge (\$ 15.71), Current Water Charges (\$ 632.51), Sewer Base Facility Charge (\$ 35.44), Current Sewer Charges (\$ 78.10), Utility Tax (\$ 63.25), Amount Due (\$ 1,301.19).

Water Usage History



Handwritten note: 'Now'

Handwritten notes: '- Low Pressure - Hot water heater', '- fixed pipe'

Handwritten note: 'has no let running.'

Message Center (see reverse side for other information)

- High Bill Alert - Your usage appears higher than usual. For information on high usage and leaks, visit http://watersmart.aquaaamerica.com
The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption.

Keep top portion for your records.
Return this portion with your payment.

AQUA Water/Sewer Bill

Aqua Utilities Florida, Inc.
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
CANDICE DELANCY
7117 SW ARCHER RD UNIT 2218
GAINESVILLE, FL 32608-4721
Lot: 13261591 Block:

Account Number
001681096 0649162
Amount Due: \$ 1,301.19
Current Charges Due Date: March 04, 2011

Seq=40369 Cyc=33MB Up=972917

0649162

CANDICE DELANCY
7117 SW ARCHER RD LOT 2218
GAINESVILLE FL 32608-4696

Amount Enclosed
\$ [ ] [ ] [ ] [ ] [ ] [ ]

Please make check payable to Aqua Util. FL.
Print your account number on your check,
then mail to address on back.

00168109606491620000001301193



Service To:  
**CANDICE DELANCY**  
**7117 SW ARCHER RD UNIT 2218**  
**GAINESVILLE, FL 32608-4721**  
**Lot: 13261591 Block:**

Account Number  
**001681096 0649162**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquamerica.com**

Questions about your water/sewer service?... Contact us before the due date

Bill Date **January 13, 2011** Total Amount Due **\$ 527.33** Current Charges Due Date **February 04, 2011**

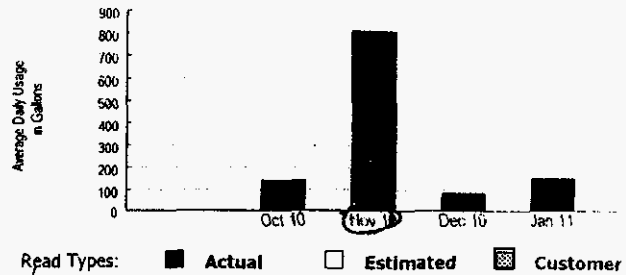
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Unit
56582865	5/8	01/11/11	29	Actual	115900	4 400	Gallons
		12/13/10		Actual	111500		
Average Daily Usage = 151 Gallons		Total Days: 29		Total Usage:		4,400	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 617.08
Total Payments Received .....	0.00
<b>Remaining Balance</b> .....	<b>617.08</b>
Adjustments .....	209.13 Credit
Water Base Facility Charge .....	16.71
4,400 gallons @ \$0.00731 per gallon .....	32.16
Current Water Charges .....	47.87
Sewer Base Facility Charge .....	35.44
4,400 gallons @ \$0.00711 per gallon .....	31.28
Current Sewer Charges .....	66.72
Utility Tax .....	4.79
<b>Amount Due</b> .....	<b>\$ 527.33</b>

**Water Usage History**



*Handwritten notes:*  
 Current bill \$1938  
 Sept 29  
 - 73 Nov.  
 - Dec  
 - Jan  
 - Feb 4925

**Message Center** (see reverse side for other information)

The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

*Handwritten notes:*  
 due 4/15  
 → \$1643.00  
 2/8-3/9

*Handwritten notes:*  
 \*73- 9/28-10/11  
 \*500 10/11-11/10  
 \*119.38 11/10-12/13  
 12/13-1/11  
 1/11-2/2  
 2/8-3/9

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**CANDICE DELANCY**  
**7117 SW ARCHER RD UNIT 2218**  
**GAINESVILLE, FL 32608-4721**  
**Lot: 13261591 Block:**

Account Number  
**001681096 0649162**  
 Amount Due **\$ 527.33** Current Charges Due Date **February 04, 2011**  
 Amount Enclosed

Seq: 250/5 Lys: 33M9 Tup: 961249 25075 1 AV 0.335

0649162

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 75 P 96  
 CANDICE DELANCY  
 7117 SW ARCHER RD LOT 2218  
 GAINESVILLE FL 32608-4696



\$ [Barcode]

Please make check payable to Aqua Util. FL  
 Print your account number on your check,  
 then mail to address on back.

00168109606491620000000527335





Aqua America, Inc.  
762 W. Lancaster Avenue  
Attn: Correspondence Department  
Bryn Mawr, PA 19010  
Fax: 8667808292

## LEAK ADJUSTMENT REQUEST FORM

Aqua is not responsible for leaks that occur at the customer's property. However, we may grant a credit adjustment to an account when a leak on the customer's side of the meter causes excessive consumption. Before we will consider granting an adjustment, the leak must be repaired and the appropriate written documentation must be provided to Aqua. Receipt of documentation in and of itself does not qualify a customer for a credit. A review of your documentation will determine if a credit might be granted. If your request is denied, you will be notified in writing.

**Please complete, sign and return this form to Aqua along with copies of repair bills and receipts that confirm the repair work that was done.**

Allow two billing cycles for an approved adjustment to appear on your bill.

The possibility of a credit adjustment will not prevent collection action on past due balances.

Aqua will only grant one leak adjustment per account per calendar year.

Customer Name: Candice Delancy  
(Please Print)

Service Address: 717 SW Archer Rd, Lot #2218

City: Gainesville State/Zip: FL 32608

Account Number: 001681096 0649162

Home Phone No.: 352-317-2045 Cell Phone No.: \_\_\_\_\_

Billing Month(s) Affected: 10/11 - 11/10/10

Customer Signature: Victoria Koppell

Date: 11/23/10



Service To:  
**CANDICE DELANCY**  
 7117 SW ARCHER RD UNIT 2218  
 GAINESVILLE, FL 32608-4721  
 Lot: 13261591 Block:

Account Number  
**001681096 0649162**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **November 12, 2010** Total Amount Due **\$ 595.57** Current Charges Due Date **December 06, 2010**

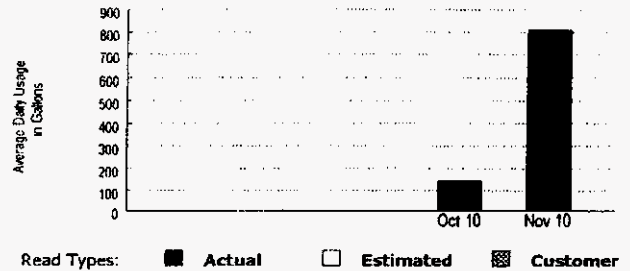
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56582865	5/8	11/10/10	30	Actual	108700	24,600	Gallons
		10/11/10		Actual	84100		
Average Daily Usage = 820 Gallons		Total Days: 30		Total Usage:		24,600	Gallons

**Billing Detail**

Amount Owed from Last Bill	\$ 73.64
Total Payments Received	0.00
<b>Remaining Balance</b>	<b>73.64</b>
Water Base Facility Charge	15.71
5,000 gallons @ \$0.00731 per gallon	36.55
Next 5,000 gallons @ \$0.00898 per gallon	44.90
Next 14,600 gallons @ \$0.02067 per gallon	301.78
Current Water Charges	398.94
Sewer Base Facility Charge	35.44
6,000 gallons @ \$0.00711 per gallon	42.66
Next 18,600 gallons @ \$0.00 per gallon	0.00
Current Sewer Charges	78.10
Late Charge	5.00
Utility Tax	39.89
<b>Amount Due</b>	<b>\$ 595.57</b>

**Water Usage History**



**Message Center** (see reverse side for other information)

- HIGH BILL ALERT - Your usage appears higher than usual. For information on high usage and leaks, visit <http://watersmart.aquaaamerica.com>
- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**CANDICE DELANCY**  
 7117 SW ARCHER RD UNIT 2218  
 GAINESVILLE, FL 32608-4721  
 Lot: 13261591 Block:

Account Number  
**001681096 0649162**  
 Amount Due **\$ 595.57** Current Charges Due Date **December 06, 2010**

Amount Enclosed

\$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

Seq=30081 Cvc=33M9 Iup=937159 30081 1 AV 0.335

0649162

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 68 P 71  
 CANDICE DELANCY  
 7117 SW ARCHER RD LOT 2218  
 GAINESVILLE FL 32608-4696



00168109606491620000000595573





**Work Order**

No 07221

ORDERED BY	PHONE
SITE #	2218

NOTES

DATE RECEIVED 10-30-10	TIME RECEIVED	RECEIVED BY Paul
DATE SCHEDULED	TIME SCHEDULED	ASSIGNED TO

AUTHORIZATION TO ENTER IN OCCUPANT'S ABSENCE?  YES  NO SPECIAL INSTRUCTIONS:

**WORK REQUESTED**

Low water pressure. NO hot water.

Work Completed *Replaced element* DATE COMPLETED: 11-1-10

CAUSE OF PROBLEM

DATE	TIME STARTED	TIME FINISHED	WORK DONE	REMARKS

BY \_\_\_\_\_ TOTAL

RESIDENT SIGNATURE \_\_\_\_\_ IF RESIDENT IS NOT HOME, PLEASE CHECK BOX



**Work Order**

No 07221

ORDERED BY	PHONE
SITE # 2218	

NOTES

DATE RECEIVED 11-6-10	TIME RECEIVED	RECEIVED BY
DATE SCHEDULED	TIME SCHEDULED	ASSIGNED TO

AUTHORIZATION TO ENTER  YES SPECIAL  
IN OCCUPANT'S ABSENCE?  NO INSTRUCTIONS:

**WORK REQUESTED**

Still hardly any water pressure.

Work Completed Found leak. Repl. water heater under home. DATE COMPLETED: 11-8-10

CAUSE OF PROBLEM

LABOR					
DATE	TIME STARTED	TIME FINISHED	TOTAL HOURS	HOURLY RATE	AMOUNT

BY \_\_\_\_\_ TOTAL

RESIDENT SIGNATURE \_\_\_\_\_ IF RESIDENT IS NOT HOME, PLEASE CHECK BOX

# Transmission Log

office

Tuesday, 2010-11-23 15:38

3523727271

Job #	Date	Time	Length	Speed	Station Name/Number	Type	Pgs	Status
03104	2010-11-23	15:34	1:19	26400	866 780 8292	SEND	4	OK -- V.34 AM31

From

11/22/2010 14:22

#312 P.002/003



Aqua America, Inc.  
 762 W. Lancaster Avenue  
 Attn: Correspondence Department  
 Bryn Mawr, PA 19010  
 Fax: 8667808292

### LEAK ADJUSTMENT REQUEST FORM

Aqua is not responsible for leaks that occur at the customer's property. However, we may grant a credit adjustment to an account when a leak on the customer's side of the meter causes excessive consumption. Before we will consider granting an adjustment, the leak must be repaired and the appropriate written documentation must be provided to Aqua. Receipt of documentation in and of itself does not qualify a customer for a credit. A review of your documentation will determine if a credit might be granted. If your request is denied, you will be notified in writing.

Please complete, sign and return this form to Aqua along with copies of repair bills and receipts that confirm the repair work that was done.

Allow two billing cycles for an approved adjustment to appear on your bill.

The possibility of a credit adjustment will not prevent collection action on past due balances.

Aqua will only grant one leak adjustment per account per calendar year.

Customer Name: Candice Delancy  
(Please Print)

Service Address: 7117 SW Archer Rd, Lot #2218

City: Gainesville State/Zip: FL 32608

Account Number: 001681096 0649162

Home Phone No: 352-377-2045 Cell Phone No: \_\_\_\_\_

Billing Month(s) Affected: 10/11 - 11/10/10

Customer Signature: [Signature]

Date: 11/23/10

April 16, 2010





Service To:  
**CLIFTON PRIDGEN**  
**7117 SW ARCHER RD UNIT 2129**  
**GAINESVILLE, FL 32608-4635**  
**Lot: 13261393 Block:**

Account Number  
**001549810 0649144**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquamerica.com**

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **August 12, 2011** Total Amount Due **\$ 541.22** Current Charges Due Date **September 06, 2011**

**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56576765	5/8	08/09/11	29	Actual	7300	2,300	Gallons
		07/11/11		Actual	5000		
Average Daily Usage = 79 Gallons		Total Days: 29		Total Usage:		2,300	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 453.30
Total Payments Received .....	0.00
<b>Remaining Balance .....</b>	<b>453.30</b>
Water Base Facility Charge Water at Old Rate .....	10.83
1,586 gallons @ \$0.00731 per gallon .....	11.59
Current Water Charges At Old Rate .....	22.42
Water Base Facility Charge Water at Current Rate .....	5.75
Next 714 gallons @ \$0.0062 per gallon .....	4.43
Current Water Charges at Current Rate .....	10.18
Current Water Charges .....	32.60
Sewer Base Facility Charge Sewer at Old Rate .....	23.46
1,586 gallons @ \$0.00682 per gallon .....	10.82
Current Sewer Charges At Old Rate .....	34.28
Sewer Base Facility Charge Sewer at Current Rate .....	11.16
Next 714 gallons @ \$0.00927 per gallon .....	6.62
Current Sewer Charges at Current Rate .....	17.78
Current Sewer Charges .....	52.06

Utility Tax..... 3.26  
**Amount Due..... \$ 541.22**

**Message Center** (see reverse side for other information)

- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit [www.aquamerica.com/aquaonline](http://www.aquamerica.com/aquaonline) today to make the switch!
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**CLIFTON PRIDGEN**  
**7117 SW ARCHER RD UNIT 2129**  
**GAINESVILLE, FL 32608-4635**  
**Lot: 13261393 Block:**

Account Number  
**001549810 0649144**  
 Amount Due **\$ 541.22** Current Charges Due Date **September 06, 2011**  
 Amount Enclosed

Seq=742 Cyc=J3M9 1up-104/538A PC=F

F204 0649144

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 3 P 3  
 CLIFTON PRIDGEN  
 7117 SW ARCHER RD LOT 2129  
 GAINESVILLE FL 32608-4635



Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00154981006491440000000541229





Aqua America, Inc.  
762 Lancaster Avenue  
Bryn Mawr, PA 19010-3489

## Payment Arrangement Letter

Regarding: Aqua Account Number: 001549810 0649144

08/22/2011

Dear Customer,

This letter confirms the agreed upon payment arrangement terms that are described below:

Total Balance Due: \$541.22  
Total Payment Arrangement Balance: \$541.22  
Payment Arrangement Was Made On: August 22, 2011  
Down Payment: \$115.00  
Installment Payment: \$142.07, for 3 months  
Due Date of Payment: August 31, 2011  
Due Date of Installment Payment(s): 30th of each month beginning September 30, 2011

Also, it is important for you to know:

1. Each monthly installment payment must be received on or before the installment due date stated above. Please allow 7 days for mailing and processing time. Please write the Aqua account number on all payments.
2. Your current monthly bill amount found under the Billing Detail section of your bill is due each month on or before the due date listed on that bill. The current monthly bill amount is equal to the Amount Due minus the Amount Owed from Last Bill-Balance. Please note, the current monthly bill due date is different than the due date of your monthly installment(s) and you will need to send two payments to Aqua. One payment for your current bill amount and another payment for your installment amount.
3. This payment arrangement will automatically cancel if either your monthly installment or your current monthly bill amount is received after their due date. This is the only notice you will receive explaining your monthly payment arrangement.
4. Payments are to be mailed to:

**AQUA**  
**P.O. Box 1229**  
**Newark, NJ 07101-1229**

If you have any questions regarding this payment arrangement, please contact us at  
1.877.987.2782 (1.877.WTR.AQUA)

We appreciate this opportunity to be of service to you.

Sincerely

AQUA Customer Service

An Aqua America Company



Aqua America, Inc.  
762 Lancaster Avenue  
Bryn Mawr, PA 19010-3489

Seq=18

CLIFTON PRIDGEN  
7117 SW ARCHER RD UNIT 2129  
GAINESVILLE, FL 32608-4635

00037



Service To:  
**PATRICIA RUHLAN**  
**7117 SW ARCHER RD UNIT 23**  
**GAINESVILLE, FL 32608-4619**  
**Lot: 13261277 Block:**

Account Number  
**001606791 0649177**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **July 13, 2011**  
 Total Amount Due **\$ 776.85**  
 Current Charges Due Date **August 04, 2011**

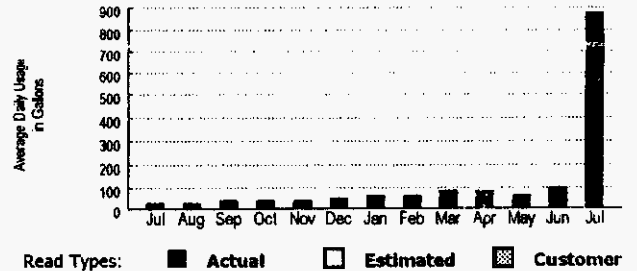
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56585914	5/8	07/11/11	32	Actual	117800	28,300	Gallons
		06/09/11		Actual	89500		
Average Daily Usage = 884 Gallons		Total Days: 32		Total Usage:		28,300	Gallons

**Billing Detail**

Amount Owed from Last Bill ..... \$ 273.96  
 Total Payments Received ..... 100.00  
**Remaining Balance ..... 173.96**  
 Water Base Facility Charge ..... 15.71  
 5,000 gallons @ \$0.00731 per gallon ..... 36.55  
 Next 5,000 gallons @ \$0.00898 per gallon ..... 44.90  
 Next 18,300 gallons @ \$0.02067 per gallon ..... 378.26  
 Current Water Charges ..... 475.42  
 Sewer Base Facility Charge ..... 34.01  
 6,000 gallons @ \$0.00682 per gallon ..... 40.92  
 Next 22,300 gallons @ \$0.00 per gallon ..... 0.00  
 Current Sewer Charges ..... 74.93  
 Late Charge ..... 5.00  
 Utility Tax ..... 47.54  
**Amount Due..... \$ 776.85**

**Water Usage History**



**Message Center** (see reverse side for other information)

- HIGH BILL ALERT - Your usage appears higher than usual. For information on high usage and leaks, visit <http://watersmart.aquaamerica.com>
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit [www.aquaamerica.com/aquaonline](http://www.aquaamerica.com/aquaonline) today to make the switch!
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**PATRICIA RUHLAN**  
**7117 SW ARCHER RD UNIT 23**  
**GAINESVILLE, FL 32608-4619**  
**Lot: 13261277 Block:**

Account Number  
**001606791 0649177**

Amount Due **\$ 776.85** Current Charges Due Date **August 04, 2011**

Amount Enclosed

\$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

Seq=31161 Cyc=33M9 1up=1034255 31161 1 AV 0.340

0649177

\*\*\*\*\*AUTO\*\*\*5-DIGIT 32608 C 76 P 84  
 PATRICIA RUHLAN  
 7117 SW ARCHER RD LOT 23  
 GAINESVILLE FL 32608-4619



00160679106491770000000776851





**JAMES R. BOWERS**  
 7117 SW ARCHER RD UNIT 23  
 GAINESVILLE, FL 32608-4619  
 Lot: 13261277 Block:

**001486815 0649177**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **November 11, 2009** Total Amount Due **\$ 308.81** Due Date **December 03, 2009**

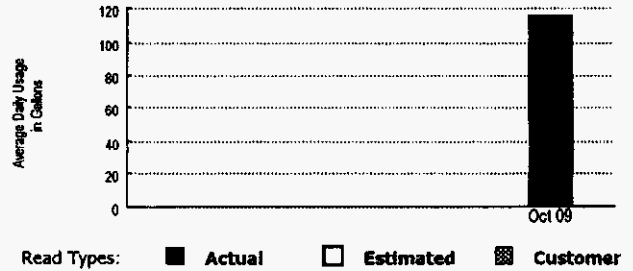
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56585914	5/8	10/21/09	12	Actual	64900	1,400	Gallons
		10/09/09		Actual	63500		
Average Daily Usage = 116 Gallons		Total Days: 12		Total Usage:		1,400	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 268.03
Total Payments Received .....	0.00
<b>Balance .....</b>	<b>268.03</b>
Water Base Facility Charge .....	6.21
1,400 gallons @ \$0.00659 per gallon .....	9.23
Current Water Charges .....	15.44
Sewer Base Facility Charge .....	13.98
1,400 gallons @ \$0.00701 per gallon .....	9.82
Current Sewer Charges .....	23.80
Utility Tax .....	1.54
<b>Amount Due 12/03/09 .....</b>	<b>\$ 308.81</b>

**Water Usage History**



**Message Center** (see reverse side for other information)

- This is your final bill for service at this property.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**JAMES R. BOWERS**  
 7117 SW ARCHER RD UNIT 23  
 GAINESVILLE, FL 32608-4619  
 Lot: 13261277 Block:

Account Number  
**001486815 0649177**  
 Total Amount Due **\$ 308.81** Due Date **December 03, 2009**

Amount Enclosed  
 \$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

Seq=8 Cyc=33M9 1up=791654A PC=F

F204 0649177

\*\*\*\*\*SINGLE-PIECE C I P I  
 JAMES R. BOWERS  
 PO BOX 101  
 MICANOPY FL 32667-0101



00148681506491770000000308814





Aqua America, Inc.  
762 W. Lancaster Avenue  
Attn: Correspondence Department  
Bryn Mawr, PA 19010  
Fax: 8667808292

### LEAK ADJUSTMENT REQUEST FORM

Aqua is not responsible for leaks that occur at the customer's property. However, we may grant a credit adjustment to an account when a leak on the customer's side of the meter causes excessive consumption. Before we will consider granting an adjustment, the leak must be repaired and the appropriate written documentation must be provided to Aqua. Receipt of documentation in and of itself does not qualify a customer for a credit. A review of your documentation will determine if a credit might be granted. If your request is denied, you will be notified in writing.

**Please complete, sign and return this form to Aqua along with copies of repair bills and receipts that confirm the repair work that was done.**

Allow two billing cycles for an approved adjustment to appear on your bill.

The possibility of a credit adjustment will not prevent collection action on past due balances.

Aqua will only grant one leak adjustment per account per calendar year.

Customer Name: Patricia Ruhlen  
(Please Print)

Service Address: 7117 SW Archer Rd Lot 23

City: Gainesville State/Zip: FL 32608

Account Number: 001606791 0649177

Home Phone No.: \_\_\_\_\_ Cell Phone No.: 407-617-5230

Billing Month(s) Affected: July

Customer Signature: Patricia Ruhlen

Date: 8-29-2011



LOWE'S HOME CENTERS, INC.  
3500 SW ARCHER ROAD  
GAINESVILLE, FL 32608 (352) 376-9900

- SALE -

SALES #: S0418ES1 1571154 07-30-11

67654 1/2 PUSH COUPLING 4.80  
SUBTOTAL: 4.80  
TAX: 0.30  
INVOICE 23946 TOTAL: 5.10  
CASH: 5.10

STORE: 0418 TERMINAL: 23 07/30/11 16:42:55  
# OF ITEMS PURCHASED: 1  
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.  
SEE REVERSE SIDE FOR RETURN POLICY.  
STORE MANAGER: SCOTT RUBIN

HAVE A COMMENT OR FEEDBACK? LET US KNOW AT:  
[WWW.LOWES.COM/FEEDBACK](http://WWW.LOWES.COM/FEEDBACK)  
STORE CODE: 04180-73011-23348

WE HAVE THE LOWEST PRICES, GUARANTEED!  
IF YOU FIND A LOWER PRICE, WE WILL BEAT IT BY 10%.  
SEE STORE FOR DETAILS.

\*\*\*\*\*  
YOUR OPINIONS COUNT! \*  
REGISTER TO WIN A \$5,000 LOWE'S GIFT CARD! \*  
REGISTRESE PARA GANAR UNA TARJETA DE REGALO LOWE'S! \*  
\*  
REGISTER BY COMPLETING A GUEST SATISFACTION SURVEY \*  
WITHIN ONE WEEK AT: [www.lowes.com/survey](http://www.lowes.com/survey) \*  
YOUR ID # 23348 0418 211 \*  
\*  
NO PURCHASE NECESSARY TO ENTER OR WIN. \*  
VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. \*  
OFFICIAL RULES & WINNERS AT: [www.lowes.com/survey](http://www.lowes.com/survey) \*  
\*\*\*\*\*  
STORE: 0418 TERMINAL: 23 07/30/11 16:42:55



LOWE'S HOME CENTERS, INC.  
3500 SW ARCHER ROAD  
GAINESVILLE, FL 32603 (352) 376-9900

- SALE -

SALES #: S0418LM1 1571152 07-30-11

3 PLASTIC 1/2 OD UNION 3.27  
SUBTOTAL: 3.27  
TAX: 0.21  
INVOICE 50946 TOTAL: 3.48  
CASH: 20.00  
CHANGE: 16.52

STORE: 0418 TERMINAL: 50 07/30/11 16:01:41  
# OF ITEMS PURCHASED: 1  
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.  
SEE REVERSE SIDE FOR RETURN POLICY.  
STORE MANAGER: SCOTT RUBIN

HAVE A COMMENT OR FEEDBACK? LET US KNOW AT:  
[WWW.LOWES.COM/FEEDBACK](http://WWW.LOWES.COM/FEEDBACK)  
STORE CODE: 04180-73011-50946

WE HAVE THE LOWEST PRICES, GUARANTEED!  
IF YOU FIND A LOWER PRICE, WE WILL BEAT IT BY 10%.  
SEE STORE FOR DETAILS.

\*\*\*\*\*  
YOUR OPINIONS COUNT! \*  
REGISTER TO WIN A \$5,000 LOWE'S GIFT CARD! \*  
REGISTRESE PARA GANAR UNA TARJETA DE REGALO LOWE'S! \*  
\*  
REGISTER BY COMPLETING A GUEST SATISFACTION SURVEY \*  
WITHIN ONE WEEK AT: [www.lowes.com/survey](http://www.lowes.com/survey) \*  
YOUR ID # 50946 0418 211 \*  
\*  
NO PURCHASE NECESSARY TO ENTER OR WIN. \*  
VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. \*  
OFFICIAL RULES & WINNERS AT: [www.lowes.com/survey](http://www.lowes.com/survey) \*  
\*\*\*\*\*  
STORE: 0418 TERMINAL: 50 07/30/11 16:01:41



LOWE'S HOME CENTERS, INC.  
3500 SW ARCHER ROAD  
GAINESVILLE, FL 32603 (352) 376-9900

- SALE -

SALES #: S0418LM1 1571152 07-31-11

44722 1/2PUSH 90 DEGREE ELBOW 4.48  
SUBTOTAL: 4.48  
TAX: 0.28  
INVOICE 50087 TOTAL: 4.76  
CASH: 20.00  
CHANGE: 15.24

STORE: 0418 TERMINAL: 50 07/31/11 12:30:25  
# OF ITEMS PURCHASED: 1  
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.  
SEE REVERSE SIDE FOR RETURN POLICY.  
STORE MANAGER: SCOTT RUBIN

HAVE A COMMENT OR FEEDBACK? LET US KNOW AT:  
[WWW.LOWES.COM/FEEDBACK](http://WWW.LOWES.COM/FEEDBACK)  
STORE CODE: 04180-73111-50087

WE HAVE THE LOWEST PRICES, GUARANTEED!  
IF YOU FIND A LOWER PRICE, WE WILL BEAT IT BY 10%.  
SEE STORE FOR DETAILS.

\*\*\*\*\*  
YOUR OPINIONS COUNT! \*  
REGISTER TO WIN A \$5,000 LOWE'S GIFT CARD! \*  
REGISTRESE PARA GANAR UNA TARJETA DE REGALO LOWE'S! \*  
\*  
REGISTER BY COMPLETING A GUEST SATISFACTION SURVEY \*  
WITHIN ONE WEEK AT: [www.lowes.com/survey](http://www.lowes.com/survey) \*  
YOUR ID # 50087 0418 212 \*  
\*  
NO PURCHASE NECESSARY TO ENTER OR WIN. \*  
VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. \*  
OFFICIAL RULES & WINNERS AT: [www.lowes.com/survey](http://www.lowes.com/survey) \*  
\*\*\*\*\*  
STORE: 0418 TERMINAL: 50 07/31/11 12:30:25





Service To:  
**KARINA PRINCIPE-FELICIANO**  
**7117 SW ARCHER RD UNIT 82**  
**GAINESVILLE, FL 32608**

Account Number  
**001622118 1113712**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **June 06, 2011** Total Amount Due **\$ 398.80** Current Charges Due Date **June 28, 2011**

**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56584217	5/8	05/09/11	333	Actual	119300	44,100	Gallons
		06/10/10		Actual	75200		
Average Daily Usage = 132 Gallons		Total Days: 333		Total Usage:		44,100	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 82.65
Total Payments Received .....	0.00
<b>Remaining Balance .....</b>	<b>82.65</b>
Adjustments .....	932.60 Credit ---
Water Base Facility Charge .....	174.38
44,100 gallons @ \$0.00731 per gallon.....	322.34
Current Water Charges.....	496.72
Sewer Base Facility Charge Sewer at Old Rate .....	346.13
38,920 gallons @ \$0.00711 per gallon.....	276.69
Current Sewer Charges At Old Rate .....	622.82
Sewer Base Facility Charge Sewer at Current Rate .....	44.21
Next 5,180 gallons @ \$0.00682 per gallon .....	35.33
Current Sewer Charges at Current Rate.....	79.54
Current Sewer Charges .....	702.36
Utility Tax.....	49.67
<b>Amount Due.....</b>	<b>\$ 398.80</b>

**Message Center** (see reverse side for other information)

- LONG BILL ALERT - This bill covers a greater number of days of service than your normal bill. If you require payment arrangements, please call 877.987.2782.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit [www.aquaaamerica.com/aquaonline](http://www.aquaaamerica.com/aquaonline) today to make the switch!
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**KARINA PRINCIPE-FELICIANO**  
**7117 SW ARCHER RD UNIT 82**  
**GAINESVILLE, FL 32608**

Account Number  
**001622118 1113712**  
 Amount Due **\$ 398.80** Current Charges Due Date **June 28, 2011**

Amount Enclosed

\$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

Seq=49 Cyc= 1up=10:8691A PC=MISP

MISP 1113712

KARINA PRINCIPE-FELICIANO  
 7117 SW ARCHER RD LOT 82  
 GAINESVILLE FL 32608-4618



00162211811137120000000398808

00043







Service To:  
**REGINA LEWIS**  
 7117 SW ARCHER RD UNIT 2639  
 GAINESVILLE, FL 32608-4661  
 Lot: 13261437 Block:

Account Number  
**001630714 0649289**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **August 18, 2011** Total Amount Due **\$ 292.83** Current Charges Due Date **September 09, 2011**

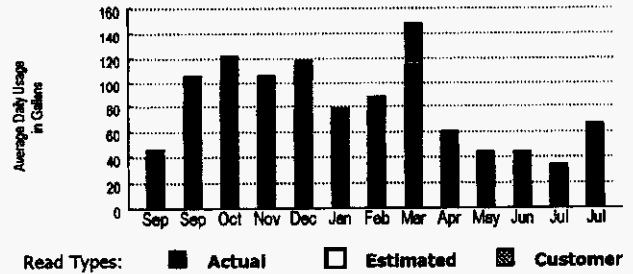
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56584519	5/8	07/26/11	15	Actual	136600	1,000	Gallons
		07/11/11		Actual	135600		
Average Daily Usage = 66 Gallons		Total Days: 15		Total Usage:		1,000	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 379.40
Total Payments Received .....	0.00
<b>Remaining Balance .....</b>	<b>379.40</b>
Adjustments .....	73.10 Credit
Water Base Facility Charge .....	7.86
1,000 gallons @ \$0.00731 per gallon .....	7.31
Current Water Charges .....	15.17
Sewer Base Facility Charge .....	17.01
1,000 gallons @ \$0.00682 per gallon .....	6.82
Current Sewer Charges .....	23.83
Deposit .....	50.00 Credit
Interest On Deposit .....	3.99 Credit
Utility Tax .....	1.52
<b>Amount Due .....</b>	<b>\$ 292.83</b>

**Water Usage History**



**Message Center** (see reverse side for other information)

- This is your final bill for service at this property.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit [www.aquaaamerica.com/aquaonline](http://www.aquaaamerica.com/aquaonline) today to make the switch!

*I don't even own  
 a washer or dryer  
 me & two daughters  
 at home.*

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**REGINA LEWIS**  
 7117 SW ARCHER RD UNIT 2639  
 GAINESVILLE, FL 32608-4661  
 Lot: 13261437 Block:

Account Number  
**001630714 0649289**  
 Amount Due **\$ 292.83** Current Charges Due Date **September 09, 2011**

Seq=7 Cyc=33M9 1up=1049978A PC=F

F204 0649289

\*\*\*\*\*SINGLE-PIECE C I P I  
 REGINA LEWIS  
 PO BOX 192  
 GAINESVILLE FL 32602-0192



Amount Enclosed  
 \$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00163071406492890000000292835







225-6596

Service To:  
CLIFTON PRIDGEN  
7117 SW ARCHER RD UNIT 2129  
GAINESVILLE, FL 32608-4635  
Lot: 13261393 Block:

Account Number  
**001549810 0649144**  
ARREDONDO FARMS  
1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010-3489

Tel: 877.987.2782  
Fax: 866.780.8292  
e Mail: [custserv@aquaaamerica.com](mailto:custserv@aquaaamerica.com)

Questions about your water/sewer service?... Contact us before the due date.

Bill Date: **June 13, 2011**  
Total Amount Due: **\$ 450.25**  
Current Charges Due Date: **July 05, 2011**

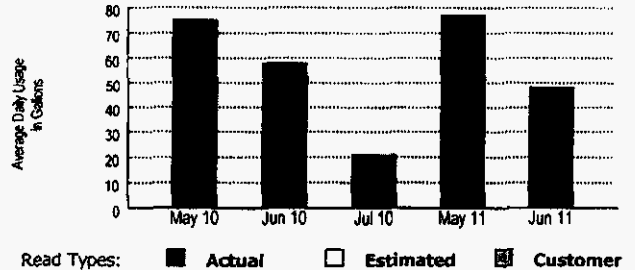
### Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56576765	5/8	06/09/11	31	Actual	3200	1,500	Gallons
		05/09/11		Actual	1700		
Average Daily Usage = 48 Gallons		Total Days: 31		Total Usage:		1,500	Gallons

### Billing Detail

Amount Owed from Last Bill	\$ 376.66
Total Payments Received	0.00
<b>Remaining Balance</b>	<b>376.66</b>
Water Base Facility Charge	15.71
1,500 gallons @ \$0.00731 per gallon	10.97
Current Water Charges	26.68
Sewer Base Facility Charge	34.01
1,500 gallons @ \$0.00682 per gallon	10.23
Current Sewer Charges	44.24
Utility Tax	2.67
<b>Amount Due</b>	<b>\$ 450.25</b>

### Water Usage History



\$115

Confirmation #  
22359591078

### Message Center (see reverse side for other information)

- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit [www.aquaaamerica.com/aquaonline](http://www.aquaaamerica.com/aquaonline) today to make the switch!
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
Return this portion with your payment.

## AQUA Water/Sewer Bill

Aqua Utilities Florida, Inc.  
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
CLIFTON PRIDGEN  
7117 SW ARCHER RD UNIT 2129  
GAINESVILLE, FL 32608-4635  
Lot: 13261393 Block:

Account Number  
**001549810 0649144**

Amount Due: **\$ 450.25**  
Current Charges Due Date: **July 05, 2011**

Amount Enclosed

\$

Please make check payable to Aqua Util. FL.  
Print your account number on your check,  
then mail to address on back.

Seq=17 Cyc=33M9 1up=1021685A PC=BLFP

BLFP 0649144

CLIFTON PRIDGEN  
7117 SW ARCHER RD LOT 2129  
GAINESVILLE FL 32608-4635



00154981006491440000000450255

00046





Service To:  
**OZELLA SIMMONS**  
 7117 SW ARCHER RD UNIT 2618  
 GAINESVILLE, FL 32608-4656  
 Lot: 13261489 Block:

Account Number  
**001766173 0649272**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **June 13, 2011**  
 Total Amount Due **\$ 203.81**  
 Current Charges Due Date **July 05, 2011**

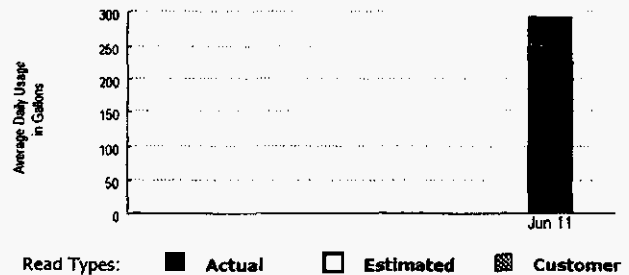
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56582996	5/8	06/09/11	34	Actual	269500	10,000	Gallons
		05/06/11		Actual	259500		
Average Daily Usage = 294 Gallons		Total Days: 34		Total Usage:		10,000	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 22.00
Total Payments Received .....	0.00
<b>Remaining Balance .....</b>	<b>22.00</b>
Water Base Facility Charge .....	15.71
5,000 gallons @ \$0.00731 per gallon .....	36.55
Next 5,000 gallons @ \$0.00898 per gallon .....	44.90
Current Water Charges .....	97.16
Sewer Base Facility Charge .....	34.01
6,000 gallons @ \$0.00682 per gallon .....	40.92
Next 4,000 gallons @ \$0.00 per gallon .....	0.00
Current Sewer Charges .....	74.93
Utility Tax .....	9.72
<b>Amount Due .....</b>	<b>\$ 203.81</b>

**Water Usage History**



**Message Center** (see reverse side for other information)

- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit [www.aquaamerica.com/aquaonline](http://www.aquaamerica.com/aquaonline) today to make the switch!
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

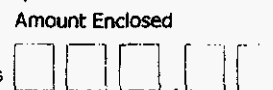
Service To:  
**OZELLA SIMMONS**  
 7117 SW ARCHER RD UNIT 2618  
 GAINESVILLE, FL 32608-4656  
 Lot: 13261489 Block:

Account Number  
**001766173 0649272**  
 Amount Due **\$ 203.81** Current Charges Due Date **July 05, 2011**

Seq=47904 Cyc=33M9 1up=1021685 47904 1 AV 0.340

0649272

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 141 P 164  
 OZELLA SIMMONS  
 7117 SW ARCHER RD LOT 2618  
 GAINESVILLE FL 32608-4656



Amount Enclosed  
 Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00176617306492720000000203819





# AQUA

Service To:  
**YES COMMUNITIES**  
 7117 SW ARCHER RD UNIT ENTRN  
 GAINESVILLE, FL 32608  
 ENTRANCE  
 Lot: 13261343 Block:

Account Number  
**001451896 0649391**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: 877.987.2782  
 Fax: 866.780.8292  
 e Mail: [custserv@equaamerica.com](mailto:custserv@equaamerica.com)

Questions about your water/sewer service?... Contact us before the due date.

Bill Date **July 13, 2011** Total Amount Due **\$ 187.42** Current Charges Due Date **August 04, 2011**

### Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56585641	5/8	07/11/11	32	Actual	21200	7,800	Gallons
		06/09/11		Actual	205100		
Average Daily Usage = 243 Gallons		Total Days: 32		Total Usage:		7,800	Gallons

### Billing Detail

Amount Owed from Last Bill .....	\$ 96.66
Total Payments Received .....	96.66
<b>Remaining Balance .....</b>	<b>0.00</b>
Water Base Facility Charge .....	15.71
7,800 gallons @ \$0.00842 per gallon .....	65.68
Current Water Charges .....	81.39
Sewer Base Facility Charge .....	34.01
7,800 gallons @ \$0.00819 per gallon .....	63.88
Current Sewer Charges .....	97.89
Utility Tax .....	8.14
<b>Amount Due .....</b>	<b>\$ 187.42</b>

*NO Sewer connected*

Water used for irrigation is not included in this bill. If you have a separate meter for irrigation, you will receive a separate bill for that service.

### Message Center (see reverse side for other information)

- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit [www.equaamerica.com/aquaonline](http://www.equaamerica.com/aquaonline) today to make the switch!
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Keep top portion for your records.  
 Return this portion with your payment.

PAPS15-A-4

## AQUA Water/Sewer Bill

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**YES COMMUNITIES**  
 7117 SW ARCHER RD UNIT ENTRN  
 GAINESVILLE, FL 32608  
 ENTRANCE

Account Number: 261343 Block:  
**001451896 0649391**

Amount Due **\$ 187.42** Current Charges Due Date **August 04, 2011**

Amount Enclosed  
 \$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

Seq=41395 Cyc=33M9 1up=1034255 41395 1 MB 0.380

0649391

\*\*\*\*\*AUTO\*\*MIXED AADC 189 C 109 P 133  
 YES:COMMUNITIES  
 PO BOX 680541  
 CHARLOTTE NC 28216-0010



00145189606493910000000187429



D:1-2

00048



Service To:  
**KARINA PRINCIPE-FELICIANO**  
 7117 SW ARCHER RD UNIT 82  
 GAINESVILLE, FL 32608

Account Number  
**001622118 1113712**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date **February 10, 2011** Total Amount Due **\$ 80.87** Current Charges Due Date **March 04, 2011**

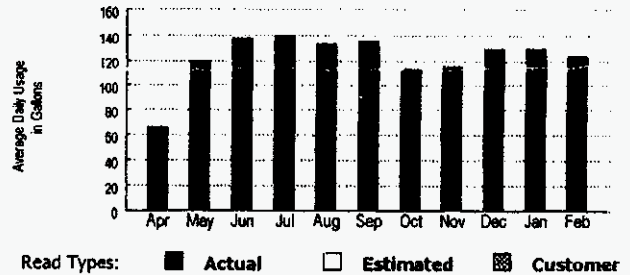
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56584217	5/8	02/08/11	28	Actual	106600	3,500	Gallons
		01/11/11		Actual	103100		
Average Daily Usage = 125 Gallons		Total Days: 28		Total Usage:		3,500	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 83.28
Total Payments Received .....	83.28
<b>Remaining Balance .....</b>	<b>0.00</b>
Water Base Facility Charge .....	15.71
3,500 gallons @ \$0.00731 per gallon .....	25.59
Current Water Charges .....	41.30
Sewer Base Facility Charge .....	35.44
Current Sewer Charges .....	35.44
Utility Tax .....	4.13
<b>Amount Due .....</b>	<b>\$ 80.87</b>

**Water Usage History**



**Message Center** (see reverse side for other information)

- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**KARINA PRINCIPE-FELICIANO**  
 7117 SW ARCHER RD UNIT 82  
 GAINESVILLE, FL 32608

Account Number  
**001622118 1113712**  
 Amount Due **\$ 80.87** Current Charges Due Date **March 04, 2011**

Seq=36716 Cyc=33M9 1up=972917 36716 1 AV 0.335 1113712

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 90 P 121  
 KARINA PRINCIPE-FELICIANO  
 7117 SW ARCHER RD LOT 82  
 GAINESVILLE FL 32608-4618



Amount Enclosed

\$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00162211811137120000000080874





Service To:  
**KARINA PRINCIPE-FELICIANO**  
**7117 SW ARCHER RD UNIT 82**  
**GAINESVILLE, FL 32608**

Account Number  
**001622118 1113712**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date **November 12, 2010** Total Amount Due **\$ 80.87** Current Charges Due Date **December 06, 2010**

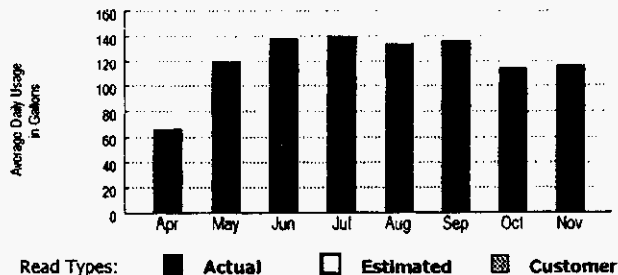
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56584217	5/8	11/10/10	30	Actual	95000	3,500	Gallons
		10/11/10		Actual	91500		
Average Daily Usage = 116 Gallons		Total Days: 30		Total Usage:		3,500	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 78.45
Total Payments Received .....	78.45
<b>Remaining Balance .....</b>	<b>0.00</b>
Water Base Facility Charge .....	15.71
3,500 gallons @ \$0.00731 per gallon .....	25.59
Current Water Charges .....	41.30
Sewer Base Facility Charge .....	35.44
Current Sewer Charges .....	35.44
Utility Tax .....	4.13
<b>Amount Due .....</b>	<b>\$ 80.87</b>

**Water Usage History**



46

**Message Center** (see reverse side for other information)

- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

*Paid*

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**KARINA PRINCIPE-FELICIANO**  
**7117 SW ARCHER RD UNIT 82**  
**GAINESVILLE, FL 32608**

Account Number  
**001622118 1113712**  
 Amount Due **\$ 80.87** Current Charges Due Date **December 06, 2010**

Seq=29782 Cvc=33M9 1up=937156 29782 1 AV 0 335

1113712

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 68 P 71  
 KARINA PRINCIPE-FELICIANO  
 7117 SW ARCHER RD LOT 82  
 GAINESVILLE FL 32608-4618



Amount Enclosed



Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00162211811137120000000080874





Service To:  
**KARINA PRINCIPE-FELICIANO**  
**7117 SW ARCHER RD UNIT 82**  
**GAINESVILLE, FL 32608**

Account Number  
**001622118 1113712**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date **December 15, 2010** Total Amount Due **\$ 87.29** Current Charges Due Date **January 06, 2011**

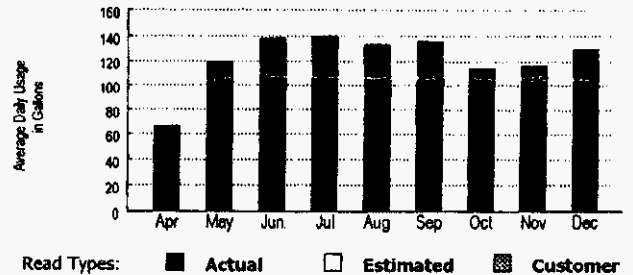
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56584217	5/8	12/13/10	33	Actual	99300	4,300	Gallons
		11/10/10		Actual	95000		
Average Daily Usage = 130 Gallons		Total Days: 33		Total Usage:		4,300	Gallons

**Billing Detail**

Amount Owed from Last Bill.....	\$ 80.87
Total Payments Received.....	80.87
<b>Remaining Balance.....</b>	<b>0.00</b>
Water Base Facility Charge.....	15.71
4,300 gallons @ \$0.00731 per gallon.....	31.43
Current Water Charges.....	47.14
Sewer Base Facility Charge.....	35.44
Current Sewer Charges.....	35.44
Utility Tax.....	4.71
<b>Amount Due.....</b>	<b>\$ 87.29</b>

**Water Usage History**



**Message Center** (see reverse side for other information)

- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**KARINA PRINCIPE-FELICIANO**  
**7117 SW ARCHER RD UNIT 82**  
**GAINESVILLE, FL 32608**

Account Number  
**001622118 1113712**  
 Amount Due **\$ 87.29** Current Charges Due Date **January 06, 2011**

Seq=31487 Cyc=33M9 1up=949591 31487 1 AV 0.335

1113712

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 88 P 97  
 KARINA PRINCIPE-FELICIANO  
 7117 SW ARCHER RD LOT 82  
 GAINESVILLE FL 32608-4618



Amount Enclosed  
 \$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00162211811137120000000087298







Dear Customer,

We are writing to apologize for the enclosed bill, which covers a period of 31 days from 5/9/10 to 6/9/11. This bill has accumulated due to an oversight on our part.

We are willing to make special payment arrangements with you, if the amount of the bill \$425.40 is more than you can afford to pay by 7/5/11. If you would like to make payment arrangements, please contact us weekdays between 7:30 a.m. and 5 p.m. at 1-877-987-2782.

We apologize for any inconvenience this might have caused.

Sincerely,

Aqua America, Inc.

sewer 14r payment



Dear Customer,

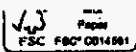
We are writing to apologize for the enclosed bill, which covers a period of 333 days from 6/10/10 to 5/9/11. This bill has accumulated due to an oversight on our part.

We are willing to make special payment arrangements with you, if the amount of the bill \$398.80 is more than you can afford to pay by 6/28/11. If you would like to make payment arrangements, please contact us weekdays between 7:30 a.m. and 5 p.m. at 1-877-987-2782.

We apologize for any inconvenience this might have caused.

Sincerely,

Aqua America, Inc.



# AQUA

Service To:  
**YES COMMUNITIES - OFFICE**  
7117 SW ARCHER RD OFC MOBILE  
GAINESVILLE, FL 32608-4643  
Lot: 13261623 Block:

Account Number  
**000907092 0649390**  
ARREDONDO FARMS  
1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010-3489

Tel: 877.967.2782  
Fax: 866.780.8292  
e Mail: [custserv@aquamerica.com](mailto:custserv@aquamerica.com)

Questions about your water/sewer service?... Contact us before the due date.

Bill Date **June 13, 2011**  
Total Amount Due **\$ 672.17**  
Current Charges Due Date **July 05, 2011**

Meter Data	Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
	56609190	2"	06/09/11	31	Actual	631000	15,000	Gallons
			05/08/11		Actual	616000		
Average Daily Usage = 483 Gallons			Total Days: 31		Total Usage:		15,000	Gallons

### Billing Detail

Amount Owed from Last Bill .....	\$ 619.82
Total Payments Received .....	619.82
Remaining Balance .....	0.00
Water Base Facility Charge .....	125.73
15,000 gallons @ \$0.00842 per gallon .....	126.30
Current Water Charges .....	252.03
Sewer Base Facility Charge .....	272.09
15,000 gallons @ \$0.00819 per gallon .....	122.85
Current Sewer Charges .....	394.94
Utility Tax .....	25.20
<b>Amount Due .....</b>	<b>\$ 672.17</b>

### Message Center (see reverse side for other information)

- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit [www.aquamerica.com/aquaonline](http://www.aquamerica.com/aquaonline) today to make the switch!
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
Return this portion with your payment.

PAP515-A-4

## AQUA Water/Sewer Bill

Aqua Utilities Florida, Inc.  
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**YES COMMUNITIES - OFFICE**  
7117 SW ARCHER RD OFC MOBILE  
GAINESVILLE, FL 32608-4643  
Lot: 13261623 Block:

Account Number  
**000907092 0649390**

Amount Due **\$ 672.17**  
Current Charges Due Date **July 05, 2011**

Amount Enclosed

\$

Please make check payable to Aqua Util. FL.  
Print your account number on your check,  
then mail to address on back.

Seq=50998 Cyc=33M9 1up=1021685 59998 1 MB 0.390

\*\*\*\*\*AUTO\*\*MIXED AADC 189 C 183 P 229 0649390  
YES COMMUNITIES - OFFICE  
C/O-ARREDONDO FARMS-0528  
PO BOX 680541  
CHARLOTTE-NC 28216-0010

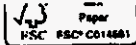


00090709206493900000000672171



0-1-2

00054



# AQUA

Service To:  
**YES COMMUNITIES**  
 7117 SW ARCHER RD UNIT ENTRN  
 GAINESVILLE, FL 32608  
 ENTRANCE  
 Lot: 13261343 Block:

ACCOUNT NUMBER  
**001451896 0649391**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: 877.987.2782  
 Fax: 866.780.8292  
 e-Mail: [custserv@aquamerica.com](mailto:custserv@aquamerica.com)

Questions about your water/sewer service?... Contact us before the due date.

Bill Date  
**June 13, 2011**

Total Amount Due  
**\$ 96.66**

Current Charges Due Date  
**July 05, 2011**

### Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56585541	5/8	06/09/11 05/09/11	31	Actual Actual	205100 202500	2,600	Gallons
Average Daily Usage = 83 Gallons		Total Days: 31		Total Usage:		2,600	Gallons

### Billing Detail

Amount Owed from Last Bill .....	\$ 96.66
Total Payments Received.....	96.66
Remaining Balance .....	0.00
Water Base Facility Charge .....	15.71
2,600 gallons @ \$0.00842 per gallon .....	21.89
Current Water Charges.....	37.60
Sewer Base Facility Charge .....	34.01
2,600 gallons @ \$0.00819 per gallon .....	21.29
Current Sewer Charges.....	55.30
Utility Tax.....	3.76
Amount Due.....	\$ 96.66

### Message Center (see reverse side for other information)

- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit [www.aquamerica.com/aquaonline](http://www.aquamerica.com/aquaonline) today to make the switch!
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

PAP515-A-4

## AQUA Water/Sewer Bill

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**YES COMMUNITIES**  
 7117 SW ARCHER RD UNIT ENTRN  
 GAINESVILLE, FL 32608  
 ENTRANCE

Account Number: 13261343 Block:  
**001451896 0649391**

Amount Due Current Charges Due Date  
**\$ 96.66 July 05, 2011**

Amount Enclosed

\$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

Seq=68095 Cyo=33M9 Iup=1021695 58995 1 MB 0.390

0649391

\*\*\*\*\*AUTO\*\*MIXED AADC 189 C 183 P 229  
 YES COMMUNITIES  
 PO BOX 680541  
 CHARLOTTE NC 28216-0010



00145189606493910000000096660



D-1-2

00055



Service To:  
**TAMIKA MCBRIDE**  
**7117 SW ARCHER RD UNIT 17**  
**GAINESVILLE, FL 32608-4604**  
 Lot: 13261271 Block:

Account Number  
**001770204 0649091**  
 ARREDONDO FARMS  
 1338568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **June 13, 2011** Total Amount Due **\$ 98.52** Current Charges Due Date **July 05, 2011**

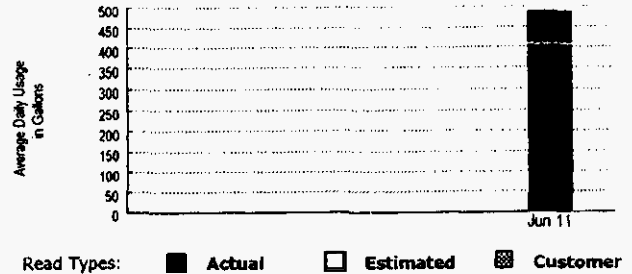
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56585910	5/8	06/09/11	8	Actual	53000	3,900	Gallons
		06/01/11		Actual	49100		
Average Daily Usage = 487 Gallons		Total Days: 8		Total Usage:		3,900	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 0.00
Total Payments Received .....	0.00
<b>Remaining Balance .....</b>	<b>0.00</b>
Water Base Facility Charge .....	4.19
1,333 gallons @ \$0.00731 per gallon .....	9.75
Next 1,333 gallons @ \$0.00898 per gallon .....	11.97
Next 1,233 gallons @ \$0.02067 per gallon .....	25.49
Current Water Charges .....	51.40
Sewer Base Facility Charge .....	9.07
1,600 gallons @ \$0.00682 per gallon .....	10.91
Next 2,300 gallons @ \$0.00 per gallon .....	0.00
Current Sewer Charges .....	19.98
Turn On Fee .....	22.00
Utility Tax .....	5.14
<b>Amount Due .....</b>	<b>\$ 98.52</b>

**Water Usage History**



**Message Center** (see reverse side for other information)

- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit [www.aquaaamerica.com/aquaonline](http://www.aquaaamerica.com/aquaonline) today to make the switch!
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**TAMIKA MCBRIDE**  
**7117 SW ARCHER RD UNIT 17**  
**GAINESVILLE, FL 32608-4604**  
 Lot: 13261271 Block:

Account Number  
**001770204 0649091**  
 Amount Due **\$ 98.52** Current Charges Due Date **July 05, 2011**

Seq=47855 Cyc=33M9 1up=1021685 47855 1 AV 0.340

0649091

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 141 P 164  
 TAMIKA MCBRIDE  
 7117 SW ARCHER RD LOT 17  
 GAINESVILLE FL 32608-4604



Amount Enclosed  
 \$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00177020406490910000000098528





762 W. Lancaster Avenue  
Bryn Mawr, PA 19010

[www.aquaamerica.com](http://www.aquaamerica.com)

June 10, 2011

Mallory Starling  
Yes Communities, Inc.  
7117 S.W. Archer Rd  
Gainesville, FL 32608

RE: 7117 S.W. Archer Rd Gainesville, FL

Dear Ms. Starling:

Aqua America, Inc. was recently notified of a change in the account holder's name. Please read, fill out the enclosed form in its entirety; sign and return it to Aqua America, Inc.'s Administrative Support Group, 762 West Lancaster Avenue, Bryn Mawr PA 19010. If you have any questions or concerns please contact our **Customer Service Department** Monday through Friday 7:30 a.m. to 5:00 p.m. at **1-877-987-2782**.

The Company appreciates this opportunity to be of service to you.

Sincerely,

**Aqua America, Inc.**  
Administrative Support Group

beh

00057

From:

2603

05/27/2011 08:58

#498 P.002/003



Aqua America, Inc.  
762 W. Lancaster Avenue  
Attn: Correspondence Department  
Bryn Mawr, PA 19010  
Fax: 8667808292

### LEAK ADJUSTMENT REQUEST FORM

Aqua is not responsible for leaks that occur at the customer's property. However, we may grant a credit adjustment to an account when a leak on the customer's side of the meter causes excessive consumption. Before we will consider granting an adjustment, the leak must be repaired and the appropriate written documentation must be provided to Aqua. Receipt of documentation in and of itself does not qualify a customer for a credit. A review of your documentation will determine if a credit might be granted. If your request is denied, you will be notified in writing.

**Please complete, sign and return this form to Aqua along with copies of repair bills and receipts that confirm the repair work that was done.**

Allow two billing cycles for an approved adjustment to appear on your bill.

The possibility of a credit adjustment will not prevent collection action on past due balances.

Aqua will only grant one leak adjustment per account per calendar year.

Customer Name: Amarla Boyce #2603  
(Please Print)

Service Address: 7117 SW 50th Rd apt #2603

City: Gainesville State/Zip: FL

Account Number: 0017465070649258

Home Phone No.: \_\_\_\_\_ Cell Phone No.: 352-672-5540

Billing Month(s) Affected: May

Customer Signature: Amarla Boyce

Date: 6/14/11



**Work Order**

No 23176

ORDERED BY	PHONE
SITE # 2603	

NOTES

DATE RECEIVED 5-13-11	TIME RECEIVED 3:30pm	RECEIVED BY MS
DATE SCHEDULED ASAP	TIME SCHEDULED	ASSIGNED TO Mike

AUTHORIZATION TO ENTER IN OCCUPANT'S ABSENCE?  YES  NO SPECIAL INSTRUCTIONS:

toilet constantly running

Work Completed DATE COMPLETED:

CAUSE OF PROBLEM fill valve replace in both toilets


BY N/A 5/17/2011	TOTAL ↔
RESIDENT SIGNATURE N/A	IF RESIDENT IS NOT HOME, PLEASE CHECK BOX <input type="checkbox"/>



A UA

Aqua America, Inc.  
 762 W. Lancaster Avenue  
 Attn: Correspondence Department  
 Bryn Mawr, PA 19010  
 Fax: 8667808292

## LEAK ADJUSTMENT REQUEST FORM

Aqua is not responsible for leaks that occur at the customer's property. However, we may grant a credit adjustment to an account when a leak on the customer's side of the meter causes excessive consumption. Before we will consider granting an adjustment, the leak must be repaired and the appropriate written documentation must be provided to Aqua. Receipt of documentation in and of itself does not qualify a customer for a credit. A review of your documentation will determine if a credit might be granted. If your request is denied, you will be notified in writing.

**Please complete, sign and return this form to Aqua along with copies of repair bills and receipts that confirm the repair work that was done.**

Allow two billing cycles for an approved adjustment to appear on your bill.

The possibility of a credit adjustment will not prevent collection action on past due balances.

Aqua will only grant one leak adjustment per account per calendar year.

Customer Name:

Tamika McBride  
(Please Print)

Service Address:

7117 SW Archer Rd, Lot 17

City:

Gainesville

State/Zip:

FL 32608

Account Number:

0017 70204 0649091

Home Phone No.:

352 441 0055

Cell Phone No.:

352 441 0055

Billing Month(s) Affected:

June

Customer Signature:

Jf. McBride

Date:

06/21/2011

April 16, 2011



No 01894

Work Order

ORDERED BY *SY* PHONE

SITE # *17*

DATE RECEIVED *6/3*

TIME RECEIVED

DATE RECEIVED

DATE SCHEDULED *ASAP*

TIME SCHEDULED

ASSIGNED TO *[Signature]*

AUTHORIZATION TO ENTER IN OCCUPANT'S ABSENCE?

YES  
 NO

SPECIAL INSTRUCTIONS:

*- NO WATER (meter was off)*

WORK COMPLETED

DATE COMPLETED: *6/2*

CAUSE OF PROBLEM

BY *[Signature]* TOTAL

RESIDENT SIGNATURE

IF RESIDENT IS NOT HOME, PLEASE CHECK BOX



Aqua America, Inc.  
762 W. Lancaster Avenue  
Attn: Correspondence Department  
Bryn Mawr, PA 19010  
Fax: 8667808292

## LEAK ADJUSTMENT REQUEST FORM

Aqua is not responsible for leaks that occur at the customer's property. However, we may grant a credit adjustment to an account when a leak on the customer's side of the meter causes excessive consumption. Before we will consider granting an adjustment, the leak must be repaired and the appropriate written documentation must be provided to Aqua. Receipt of documentation in and of itself does not qualify a customer for a credit. A review of your documentation will determine if a credit might be granted. If your request is denied, you will be notified in writing.

Please complete, sign and return this form to Aqua along with copies of repair bills and receipts that confirm the repair work that was done.

Allow two billing cycles for an approved adjustment to appear on your bill.

The possibility of a credit adjustment will not prevent collection action on past due balances.

Aqua will only grant one leak adjustment per account per calendar year.

Customer Name: Tarusa Wright  
(Please Print)

Service Address: 7117 SW Archer # 2103

City: Gainesville State/Zip: FL 32608

Account Number: 001667347-0649121

Home Phone No.: 3523733500 Cell Phone No.: 9049823020

Billing Month(s) Affected: May

Customer Signature: Tarusa Wright

Date: 5/31/2011



Service To:  
**NEVILYN EVANS**  
 7117 SW ARCHER RD UNIT 2425  
 GAINESVILLE, FL 32608-3948

Account Number  
**001464031 1054790**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**

e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date **February 10, 2011** Total Amount Due **\$ 1,047.22** Current Charges Due Date **March 31, 2011**

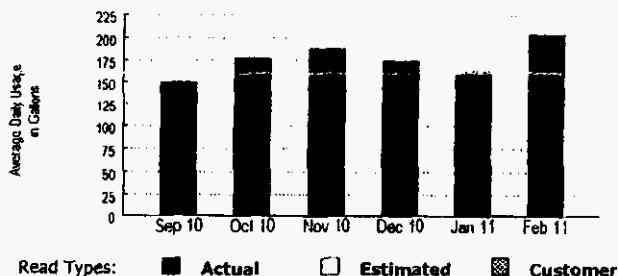
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56576281	5/8	02/08/11	28	Actual	159700	5,800	Gallons
		01/11/11		Actual	153900		
Average Daily Usage = 207 Gallons		Total Days: 28		Total Usage:		5,800	Gallons

**Billing Detail**

Amount Owed from Last Bill.....	\$ 1,057.16
Total Payments Received.....	152.00
<b>Remaining Balance.....</b>	<b>905.16</b>
Water Base Facility Charge.....	15.71
5,000 gallons @ \$0.00731 per gallon.....	36.55
Next 800 gallons @ \$0.00898 per gallon.....	7.18
Current Water Charges.....	59.44
Sewer Base Facility Charge.....	35.44
5,800 gallons @ \$0.00711 per gallon.....	41.24
Current Sewer Charges.....	76.68
Utility Tax.....	5.94
<b>Amount Due.....</b>	<b>\$ 1,047.22</b>

**Water Usage History**



*126.79*

**Message Center** (see reverse side for other information)

- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

Service To:  
**NEVILYN EVANS**  
 7117 SW ARCHER RD UNIT 2425  
 GAINESVILLE, FL 32608-3948

**AQUA Water/Sewer Bill**

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Seq=36812 Cyc=33M9 1up=972917 36812 1 AV 0.335

1054790

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 90 P 121  
 NEVILYN EVANS  
 7117 SW ARCHER RD LOT 2425  
 GAINESVILLE FL 32608-4649



Account Number  
**001464031 1054790**  
 Amount Due **\$ 1,047.22** Current Charges Due Date **March 31, 2011**  
 Amount Enclosed



Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00146403110547900000001047229



# AQUA

Service To:  
**NEVILYN EVANS**  
 7117 SW ARCHER RD UNIT 2425  
 GAINESVILLE, FL 32608-3948

Account Number  
**001464031 1054790**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date **January 13, 2011** Total Amount Due **\$ 1,057.16** Current Charges Due Date **February 28, 2011**

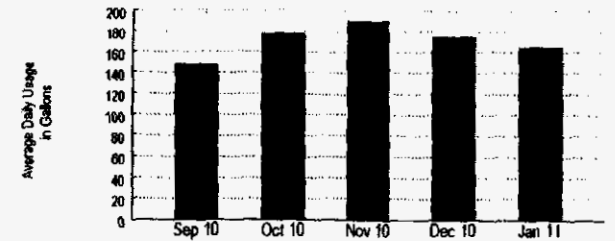
## Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56576281	5/8	01/11/11	29	Actual	153900	4,800	Gallons
		12/13/10		Actual	149100		
Average Daily Usage = 165 Gallons		Total Days: 29		Total Usage:		4,800	Gallons

## Billing Detail

Amount Owed from Last Bill .....	\$ 1,016.71
Total Payments Received.....	85.00
<b>Remaining Balance .....</b>	<b>931.71</b>
Water Base Facility Charge .....	15.71
4,800 gallons @ \$0.00731 per gallon .....	35.09
Current Water Charges.....	50.80
Sewer Base Facility Charge .....	35.44
4,800 gallons @ \$0.00711 per gallon .....	34.13
Current Sewer Charges.....	69.57
Utility Tax.....	5.08
<b>Amount Due.....</b>	<b>\$ 1,057.16</b>

## Water Usage History



Read Types:  Actual  Estimated  Customer

Handwritten calculation:  
 1,057.16  
 102.00 - 129-11  
 -----  
 955.16  
 50  
 -----  
 905.16 → 1-16-11

## Message Center (see reverse side for other information)

- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.



Aqua America, Inc.  
762 Lancaster Avenue  
Bryn Mawr, PA 19010-3489

## Payment Arrangement Letter

Regarding: Aqua Account Number: 001464031 1054790

03/14/2011

Dear Customer,

This letter confirms the agreed upon payment arrangement terms that are described below:

Total Balance Due: \$1034.60

Total Payment Arrangement Balance: \$1034.60

Payment Arrangement Was Made On: March 14, 2011

Installment Payment: \$103.46, for 10 months

Due Date of Installment Payment(s): 30th of each month beginning March 30, 2011

Also, it is important for you to know:

1. Each monthly installment payment must be **received** on or before the installment due date stated above. Please allow 7 days for mailing and processing time. Please write the Aqua account number on all payments.
2. Your current monthly bill amount found under the Billing Detail section of your bill is due each month on or before the due date listed on that bill. The current monthly bill amount is equal to the Amount Due minus the Amount Owed from Last Bill-Balance. Please note, the current monthly bill due date is different than the due date of your monthly installment(s) and you will need to send two payments to Aqua. One payment for your current bill amount and another payment for your installment amount.
3. This payment arrangement will automatically cancel if either your monthly installment or your current monthly bill amount is received after their due date. This is the only notice you will receive explaining your monthly payment arrangement.
4. Payments are to be mailed to:  
AQUA  
P.O. Box 1229  
Newark, NJ 07101-1229

If you have any questions regarding this payment arrangement, please contact us at 1.877.987.2782 (1.877.WTR.AQUA)

We appreciate this opportunity to be of service to you.

Sincerely

AQUA Customer Service

An Aqua America Company



Aqua America, Inc.  
762 Lancaster Avenue  
Bryn Mawr, PA 19010-3489

Seq=6

NEVILYN EVANS  
7117 SW ARCHER RD UNIT 2425  
GAINESVILLE, FL 32608-3948

00065



NEVILYN EVANS  
7117 SW ARCHER RD UNIT 2425  
GAINESVILLE, FL 32608-3948

Account Number  
**001464031 1054790**  
ARREDONDO FARMS  
1336568 F123

Aqua Utilities Florida, Inc.  
762 W. LANCASTER AVENUE  
BRYN MAWR, PA 19010-3489

Tel: 877.987.2782  
Fax: 866.780.8301  
eMail: [custserv@aquaamerica.com](mailto:custserv@aquaamerica.com)

**10 Day Shut Off Notice**  
COLLECTION DEPARTMENT OFFICE HOURS ARE  
**7:30 AM - 5:00 PM WEEKDAYS**

Date of Notice	Shut Off Date	Total Amount Due
March 09, 2011	March 22, 2011	\$ 752.16

Your bill for \$ 752.16 is overdue. Because your bill is overdue, we will SHUT OFF service to:  
**7117 SW ARCHER RD UNIT 2425 after 8:00 AM on or after March 22, 2011.**

To stop the shut off, you must do the following immediately:

1. Pay the total amount overdue. To pay by phone, call our toll free number at **866.269.2906** or go to the payment website at <https://paynow7.speedpay.com/aqua/index.asp>.
2. Contact Aqua at **877.987.2782** (Select Collections) to let us know that you made a payment, to make a payment arrangement, or to dispute the overdue bill. You can also contact Aqua at our address above.
3. Call **877.987.2782** (Select Collections) if you or someone in your home has a serious illness or a medical condition.

**Important Notice:** Payments will not be accepted by Aqua representatives visiting the property. To avoid service termination due to unpaid bill(s), you must make payments at an authorized payment location. For the nearest location, please call 877.987.2782 (Select Collections). If we shut off your service, you may have to pay the following charges to have service restored:

Overdue amount:	\$ 752.16
Reconnect Fee :	35.00
Service Deposit (If required):	50.00
Total if we shut off your service:	<u>\$ 837.16</u>

If your service is shut off for non-payment, after making the required payment you must contact Aqua at 877-987-2782 and schedule to have your service reconnected. Your service will be reconnected in accordance with your state approved utility regulations. In most cases service will not be restored until the next business day after your required payment amount has been confirmed.

Keep top portion for your records.  
Return this portion with your payment.

Service To:  
**NEVILYN EVANS  
7117 SW ARCHER RD UNIT 2425  
GAINESVILLE, FL 32608-3948**



Aqua Utilities Florida, Inc.  
PO Box 328 • BRYN MAWR, PA 19010-0328

**URGENT NOTICE - OPEN IMMEDIATELY**

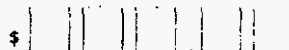
Seq=2496 Cyo= 1up=884821 PC=T

\*\*\*\*\*AUTO\*\*MIXED AADC 189 C 12 P 23  
NEVILYN EVANS  
7117 SW ARCHER RD LOT 2425  
GAINESVILLE FL 32608-4649



Account Number  
**001464031 1054790**  
Total Amount Due  
**\$ 752.16**  
Amount Enclosed

Due Date  
**PAST DUE**



Please make check payable to Aqua Util. FL.  
Print your account number on your check, then  
mail to address on back.

00146403110547900000000752164



00066



Service To:  
**NEVILYN EVANS**  
**7117 SW ARCHER RD UNIT 2425**  
**GAINESVILLE, FL 32608-3948**

Account Number  
**001464031 1054790**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date **March 14, 2011** Total Amount Due **\$ 1,034.60** Current Charges Due Date **April 30, 2011**

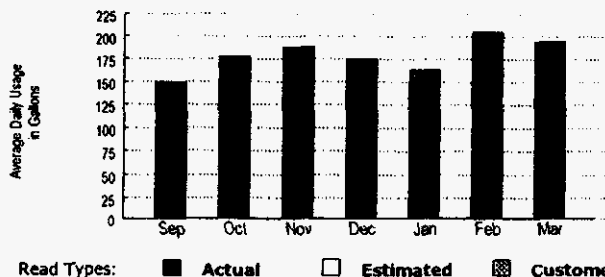
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56576281	5/8	03/09/11	29	Actual	165400	5,700	Gallons
		02/08/11		Actual	159700		
Average Daily Usage = 196 Gallons		Total Days: 29		Total Usage:		5,700	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 1,047.22
Total Payments Received .....	153.00
<b>Remaining Balance .....</b>	<b>894.22</b>
Water Base Facility Charge .....	15.71
5,000 gallons @ \$0.00731 per gallon .....	36.55
Next 700 gallons @ \$0.00898 per gallon .....	6.29
Current Water Charges .....	58.55
Sewer Base Facility Charge .....	35.44
5,700 gallons @ \$0.00711 per gallon .....	40.53
Current Sewer Charges .....	75.97
Utility Tax .....	5.86
<b>Amount Due .....</b>	<b>\$ 1,034.60</b>

**Water Usage History**



**Message Center** (see reverse side for other information)

- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

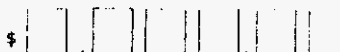
Service To:  
**NEVILYN EVANS**  
**7117 SW ARCHER RD UNIT 2425**  
**GAINESVILLE, FL 32608-3948**

Account Number  
**001464031 1054790**  
 Amount Due **\$ 1,034.60** Current Charges Due Date **April 30, 2011**  
 Amount Enclosed

Seq=24865 Cyc=33M9 Iup=985060 24865 1 AV 0.335

1054790

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 70 P 86  
 NEVILYN EVANS  
 7117 SW ARCHER RD LOT 2425  
 GAINESVILLE FL 32608-4649



Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

001464031105479000000001034607







Service To:  
**NEVILYN EVANS**  
**7117 SW ARCHER RD UNIT 2425**  
**GAINESVILLE, FL 32608-3948**

Account Number  
**001464031 1054790**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date **August 12, 2011** Total Amount Due **\$ 1,122.84** Current Charges Due Date **September 30, 2011**

**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56576281	5/8	08/09/11	29	Actual	204200	8,300	Gallons
		07/11/11		Actual	195900		
Average Daily Usage = 286 Gallons		Total Days: 29		Total Usage:		8,300	Gallons

**Billing Detail**

Amount Owed from Last Bill ..... \$ 954.30  
 Total Payments Received ..... 0.00  
**Remaining Balance ..... 954.30**  
 Water Base Facility Charge Water at Old Rate ..... 10.83  
 3,448 gallons @ \$0.00731 per gallon ..... 25.21  
 Next 2,276 gallons @ \$0.00898 per gallon ..... 20.43  
 Current Water Charges At Old Rate ..... 56.47  
 Water Base Facility Charge Water at Current Rate ..... 5.75  
 Next 1,862 gallons @ \$0.0062 per gallon ..... 11.54  
 Next 714 gallons @ \$0.0093 per gallon ..... 6.64  
 Current Water Charges at Current Rate ..... 23.93  
 Current Water Charges ..... 80.40  
 Sewer Base Facility Charge Sewer at Old Rate ..... 23.46  
 4,138 gallons @ \$0.00682 per gallon ..... 28.22  
 Next 1,586 gallons @ \$0.00 per gallon ..... 0.00  
 Current Sewer Charges At Old Rate ..... 51.68

Sewer Base Facility Charge Sewer at Current Rate 11.16  
 Next 1,862 gallons @ \$0.00927 per gallon ..... 17.26  
 Next 714 gallons @ \$0.00 per gallon ..... 0.00  
 Current Sewer Charges at Current Rate ..... 28.42  
 Current Sewer Charges ..... 80.10  
 Utility Tax ..... 8.04  
**Amount Due ..... \$ 1,122.84**

*unemployment*

**Message Center** (see reverse side for other information)

- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit [www.aquaaamerica.com/aquaonline](http://www.aquaaamerica.com/aquaonline) today to make the switch!
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**NEVILYN EVANS**  
**7117 SW ARCHER RD UNIT 2425**  
**GAINESVILLE, FL 32608-3948**

Account Number  
**001464031 1054790**  
 Amount Due **\$ 1,122.84** Current Charges Due Date **September 30, 2011**  
 Amount Enclosed

Seq=664 Cyc=33M9 Top=1047538A PC=F

F204 1054790

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 3 P 3  
 NEVILYN EVANS  
 7117 SW ARCHER RD LOT 2425  
 GAINESVILLE FL 32608-4649



Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

001464031105479000000001122842





NEVILYN EVANS  
7117 SW ARCHER RD UNIT 2425  
GAINESVILLE, FL 32608-3948

Account Number  
**001464031 1054790**

ARREDONDO FARMS F123  
1336568

**10 Day Shut Off Notice**  
COLLECTION DEPARTMENT OFFICE HOURS ARE  
7:30 AM - 5:00 PM WEEKDAYS

Aqua Utilities Florida, Inc.  
762 W. LANCASTER AVENUE  
BRYN MAWR, PA 19010-3489

Tel: 877.987.2782  
Fax: 866.780.8301  
eMail: [custserv@aquaaamerica.com](mailto:custserv@aquaaamerica.com)

Date of Notice	Shut Off Date	Total Amount Due
August 09, 2011	August 22, 2011	\$ 779.41

Your bill for \$ 779.41 is overdue. Because your bill is overdue, we will SHUT OFF service to:  
**7117 SW ARCHER RD UNIT 2425 after 8:00 AM on or after August 22, 2011.**

To stop the shut off, you must do the following immediately:

1. Pay the total amount overdue. To pay by phone, call our toll free number at **866.269.2906** or go to the payment website at <https://paynow7.speedpay.com/aqua/index.asp>.
2. Contact Aqua at **877.987.2782** (Select Collections) to let us know that you made a payment, to make a payment arrangement, or to dispute the overdue bill. You can also contact Aqua at our address above.
3. Call **877.987.2782** (Select Collections) if you or someone in your home has a serious illness or a medical condition.

**Important Notice:** Payments will not be accepted by Aqua representatives visiting the property. To avoid service termination due to unpaid bill(s), you must make payments at an authorized payment location. For the nearest location, please call 877.987.2782 (Select Collections). If we shut off your service, you may have to pay the following charges to have service restored:

Overdue amount:	\$ 779.41
Reconnect Fee :	35.00
Service Deposit (If required):	50.00
<b>Total if we shut off your service:</b>	<b>\$ 864.41</b>

If your service is shut off for non-payment, after making the required payment you must contact Aqua at 877-987-2782 and schedule to have your service reconnected. Your service will be reconnected in accordance with your state approved utility regulations. In most cases service will not be restored until the next business day after your required payment amount has been confirmed.

*Judy Kennedy  
-610-645-4233  
-what state?  
Patrick*

Keep top portion for your records.  
Return this portion with your payment.

Service To:  
**NEVILYN EVANS  
7117 SW ARCHER RD UNIT 2425  
GAINESVILLE, FL 32608-3948**



Aqua Utilities Florida, Inc.  
PO Box 328 • BRYN MAWR, PA 19010-0328  
**URGENT NOTICE - OPEN IMMEDIATELY**

Seq=5521 Cyc=1up=1046441 PC=T

\*\*\*\*\*AUTO\*\*MIXED AADC 189 C 23 P 49  
NEVILYN EVANS  
7117 SW ARCHER RD LOT 2425  
GAINESVILLE FL 32608-4649



Account Number  
**001464031 1054790**  
Total Amount Due  
**\$ 779.41**  
Amount Enclosed  
Due Date  
**PAST DUE**



Please make check payable to Aqua Util. FL.  
Print your account number on your check, then  
mail to address on back.

00146403110547900000000779412



00069

Home Tracking

Tracking Pending Archive Reports

Home List

Type: 1 = Inventory, 3P = 3rd Party Goto: Filter: Arrendado Farms - 0528

Purpose	Reason	Site	SOS Code	AVID Prop Code	HAC	Serial Number	Listing Price	Actual Cost	Budgeted Cost	Year	Bedrooms	Bathrooms
Open		58	Occupied Rental Home		528490169	496101691	\$23,400.00	\$23,607.77	\$12,204.00	1997	2	2
Open		69	Occupied Rental Home		528013284	WHC013284GA	\$30,500.00	\$23,882.77	\$12,204.00	2004		
Open		77	Occupied Rental Home	0528	528011057	WHC011057GA	\$35,900.00	\$29,547.79	\$27,356.96	2001	3	2
Open		87	Occupied Rental Home		528008967	WHC008967GA	\$30,400.00	\$23,657.77	\$12,204.00	1998	3	2
Open		113	Occupied Rental Home		528130113	13610113G	\$24,200.00	\$23,607.77	\$12,204.00	1994	2	2
Open		117	Occupied Rental Home		528011006	WHC011006GAAB	\$44,800.00	\$23,607.77	\$12,204.00	2001	3	2
Open		148	Occupied Rental Home		528011976	WHC011976GAAB	\$37,200.00	\$23,607.77	\$12,204.00	2002	3	2
Open		149	Occupied Rental Home		528072339	GAFLM07A22339BM	\$26,600.00	\$23,607.77	\$12,204.00	1991		
Open		158	Occupied Rental Home		528013259	WHC013259GA	\$31,900.00	\$23,607.77	\$12,204.00	2004	3	2
Open		2009	Occupied Rental Home	0528	528015063	WHC015063GA	\$33,400.00	\$23,805.37	\$10,000.00	2006	3	2
Open		2014	Occupied Rental Home		528103003	GAFLIAA08053003	\$23,100.00	\$23,607.77	\$10,000.00	1980	2	2
Open		2019	Occupied Rental Home		528007548	WHC007548GA	\$31,900.00	\$26,169.86	\$12,204.00	1997	3	2
Open		2020	Occupied Rental Home		528005533	WHC005533GA	\$26,900.00	\$24,372.77	\$12,204.00	1996	3	2
Open		2100	Occupied Rental Home		528010597	WHC010597GA	\$29,900.00	\$24,107.77	\$12,204.00	2000	3	2
Open		2103	Occupied Rental Home		528008974	WHC008974GA	\$33,300.00	\$31,178.42	\$25,564.95	1998	3	2
Open		2001	Occupied Rental Home	0528	528151225	LFL1AB517001225	\$18,800.00	\$26,035.67	\$10,000.00	1982	2	2
Open		2013	Occupied Rental Home		528012474	WHC012474GA	\$32,900.00	\$24,897.30	\$26,580.24	2003	3	2
Open		2848	Occupied Rental Home		528901600	WHC016300GA	\$33,400.00	\$24,545.65	\$49,991.30	2007		
Open		2643	Occupied Rental Home		528014763	WHC014763GAAB	\$42,200.00	\$39,084.44	\$40,584.44	2006	3	2
Open		7	Occupied Rental Home		528016167	WHC016167GA	\$34,400.00	\$33,640.32	\$20,000.00	2007		
For Rent Only	Designated by RM	22	Occupied Rental Home		528344387	3F44AB34387	\$23,100.00	\$23,607.77	\$12,204.00	1973	1	1
Open		28	Occupied Rental Home		528860742	8D610742P	\$33,400.00	\$23,607.77	\$12,204.00	2002	3	2
Open		2207	Occupied Rental Home		528015846	WHC015846GA	\$31,200.00	\$24,384.95	\$12,204.00	2006	3	2
Open		2212	Occupied Rental Home	0528	528011607	WHC011607GA	\$33,500.00	\$23,607.77	\$12,204.00	2002	3	2
Open		2215	Occupied Rental Home		528007544	WHC007544GA	\$31,900.00	\$26,210.07	\$12,204.00	1997		
For Rent Only	Title Issue	2219	Occupied Rental Home	0528	528012491	WHC012491GA	\$34,900.00	\$25,807.77	\$12,204.00	2003	3	2
Open		2221	Occupied Rental Home		528016555	WHC016555GA	\$31,600.00	\$33,516.93	\$20,000.00	2007	3	2
Open		2323	Occupied Rental Home		528700804	NR70F2BD6L2804Q	\$26,400.00	\$25,311.71	\$12,204.00	1987	2	2
Open		2410	Occupied Rental Home		528009129	WHC009129GA	\$21,900.00	\$23,607.77	\$10,000.00	1998	2	
Open		2417	Occupied Rental Home		528544121	GAFLT54AB79541EY21	\$27,000.00	\$23,607.77	\$10,000.00	1997	3	2
Open		2427	Occupied Rental Home		528014672	WHC014672GA	\$34,200.00	\$26,799.57	\$10,000.00	2006	3	2
Open		2443	Occupied Rental Home		528356531	3B50AB36531	\$7,000.00	\$27,113.60	\$12,204.00	1974		
Open		2446	Occupied Rental Home		528012854	WHC012854GA	\$33,500.00	\$24,033.20	\$12,204.00	2003		
Open		2504	Occupied Rental Home		528490168	496101681	\$26,900.00	\$27,420.92	\$12,204.00	1997	2	2
Open		2506	Occupied Rental Home		528011130	WHC011130GA	\$31,200.00	\$26,046.72	\$12,204.00	2001	3	2
Open		2636	Occupied Rental Home		528013032	WHC013032GA	\$33,300.00	\$26,570.62	\$12,204.00	2003	3	2
Open		2638	Occupied Rental Home		528013063	WHC013063GA	\$34,900.00	\$26,214.83	\$12,204.00	2004	3	2
Open		2822	Occupied Rental Home		528009398	WHC009398GA	\$28,900.00	\$23,607.77	\$12,204.00	1998	3	2
Open		2201	Occupied Rental Home		528259098	GAFLA/BF52059098	\$25,100.00	\$15,440.00	\$16,319.13	1985	3	2
Open		2022	Occupied Rental Home	2528	528016959	WHC016959GA	\$37,900.00	\$32,968.52	\$32,513.41	2008	3	2
Open		2218	Occupied Rental Home		528108923	FLFL1AF067008923	\$25,900.00	\$18,215.47	\$14,613.97	1985	2	2
Open		2223	Occupied Rental Home		528861196	8D611196G	\$20,900.00	\$18,549.25	\$14,934.60	1994		
Open		2614	Occupied Rental Home		528017113	WHC017113GA	\$37,900.00	\$31,127.32	\$30,515.00	2008		
Open		2440	Occupied Rental Home		528017112	WHC017112GA	\$37,900.00	\$31,189.35	\$30,515.00	2008		
Open		52	Occupied Rental Home	0528	528013258	WHC013258GA	\$35,900.00	\$24,231.07	\$25,381.07	2004	3	2
Open		32	Occupied Rental Home		528016260	WHC016260GA	\$33,400.00	\$23,486.79	\$24,866.79	2007	3	2
Open		36	Occupied Rental Home		528182648	H182648G	\$23,800.00	\$20,607.52	\$23,007.52	2005		
For Rent Only	Other	2429	Occupied Rental Home		528013772	WHC013772GA	\$34,900.00	\$29,196.97	\$27,505.33	2004	3	2
Open		125	Occupied Rental Home		528182647	H182647G	\$30,900.00	\$20,010.96	\$20,791.49	2005	3	2
Open		136	Occupied Rental Home		528015114	WHC015114GA	\$33,400.00	\$27,324.22	\$27,372.34	2006	3	2
Open		2120	Occupied Rental Home	0528	528420950	42610950G	\$21,500.00	\$11,283.43	\$14,857.88	1994	2	1
Open		2210	Occupied Rental Home		528016294	WHC016294GA	\$32,900.00	\$24,930.97	\$25,583.19	2007		
Open		122	Occupied Rental Home		528016423	WHC016423GA	\$32,900.00	\$24,307.26	\$25,302.97	2007	3	2
Open		2200	Occupied Rental Home		528860335	8D610335H	\$26,600.00	\$19,945.26	\$19,562.55	1995	3	2
Open		2846	Occupied Rental Home		528016186	WHC016186GA	\$33,400.00	\$23,308.79	\$23,808.79	2005		
Open		2322	Occupied Rental Home		528010159	WHC010159GAAB	\$41,900.00	\$39,421.99	\$31,013.96	2000	3	2
Open		2129	Occupied Rental Home		528003444	WHC003444GA	\$33,400.00	\$15,025.74	\$14,303.55	1995		
Open		85	Occupied Rental Home		528016778	WHC016778GA	\$35,900.00	\$30,905.74	\$29,672.00	2008	3	2
Open		2607	Occupied Rental Home		528006189	WHC006189GA	\$29,400.00	\$18,355.19	\$19,325.41	1996	3	2
For Sale Only	Designated by RM	2413	Occupied Rental Home		528012487	WHC012487GA	\$34,200.00	\$8,527.46	\$9,492.46	2003	3	2
Open		2603	Occupied Rental Home		528214460	H214460G	\$28,900.00	\$21,845.64	\$23,643.64	2005		
Open		2008	Occupied Rental Home	0528	528015394	WHC015394GA	\$33,900.00	\$31,701.17	\$32,280.95	2006	3	2
Open		26	Occupied Rental Home		528232028	PH232028	\$29,900.00	\$25,702.66	\$22,496.39	1998	3	2
Open		2105	Occupied Rental Home		528016381	WHC016381GA	\$32,900.00	\$24,818.12	\$24,615.74	2007		

Open		2110 Occupied Rental Home	528073414 GAFLM07A234148M	\$23,100.00	\$13,919.84	\$11,422.35	1992	3	2
Open		2844 Occupied Rental Home	528016261 WHC016261GA	\$31,000.00	\$23,992.86	\$24,412.86	2007	3	2
Open		100 Occupied Rental Home	528009399 WHC009399GA	\$28,900.00	\$28,057.44	\$22,744.51	1998	3	2
Open		2406 Occupied Rental Home	528015845 WHC015845GAA/B	\$37,200.00	\$39,398.21	\$35,655.00	2006		
Open		53 Occupied Rental Home	528271097 27610971H	\$18,200.00	\$10,793.48	\$9,570.20	1995	2	2
Open		2617 Occupied Rental Home 0528	528013260 WHC013260GA	\$36,500.00	\$32,902.71	\$34,209.40	2004		
Open		16 Occupied Rental Home	528010538 WHC010538GA	\$30,400.00	\$24,716.64	\$22,707.77	2000	3	2
Open		2015 Occupied Rental Home	528011978 WHC011978GA	\$29,900.00	\$19,847.86	\$19,702.94	2002	3	2
Open		2315 Occupied Rental Home	528860388 8D610388LAB	\$36,600.00	\$37,090.86	\$35,711.45	1999	3	2
Open		2325 Occupied Rental Home	528031036 03610360H	\$33,100.00	\$15,170.07	\$14,817.87	1995	2	2
Open		101 Occupied Rental Home	528005534 WHC005534GA	\$24,900.00	\$18,755.14	\$18,924.63	1996		
Open		2112 Occupied Rental Home	528420952 42610952G	\$24,900.00	\$19,844.36	\$18,995.00	1994		
Open		2637 Occupied Rental Home	528012154 WHC012154GA	\$33,600.00	\$26,023.64	\$25,385.96	2002		
Open		2621 Occupied Rental Home	528007670 WHC007670GA	\$29,900.00	\$25,840.48	\$23,726.00	1997	3	2
Open		86 Occupied Rental Home	528013791 WHC013791GA	\$31,900.00	\$21,363.73	\$22,917.00	2004	3	2
Open		2514 Occupied Rental Home	528007643 WHC007643GA	\$26,100.00	\$10,711.10	\$13,648.00	1997	2	2
Open		2501 Occupied Rental Home	528006190 WHC006190GA	\$33,400.00	\$20,472.83	\$18,639.00	1996	3	2
Open		2618 Occupied Rental Home 0528	528201778 H201778G	\$29,900.00	\$26,900.78	\$25,061.45	1995	3	2
For Sale Only Designated by RM		44 Occupied Rental Home	528011638 WHC011638GA	\$30,900.00	\$17,873.83	\$21,501.55	2002		
Open		2208 Occupied Rental Home	528013766 WHC013766GA	\$32,000.00	\$21,869.36	\$18,752.96	2004		
Open		8 Occupied Rental Home 2528	528015141 WHC015141GA	\$35,000.00	\$30,857.04	\$32,099.89	2006	3	2
For Sale Only Designated by RM		119 Occupied Rental Home 0528	528214456 H214456G	\$33,400.00	\$22,667.41	\$23,222.56	2005	3	2
Open		2426 Occupied Rental Home 0528	528860126 8D610126LAB	\$40,995.00	\$35,570.75	\$30,614.76	1999	3	2
Open		123 Occupied Rental Home 0528	528016412 WHC016412GA	\$34,100.00	\$27,455.87	\$30,475.45	2007	3	2
Open		2400 Occupied Rental Home 0528	528182646 H182646G	\$26,800.00	\$22,838.64	\$21,893.72	2005	2	2
Open		129 Occupied Rental Home 0528	528016178 WHC016178GA	\$32,900.00	\$21,878.28	\$21,904.71	2007	3	2
Open		2109 Occupied Rental Home 0528	528011312 WHC011312GAAB	\$56,900.00	\$47,527.84	\$45,301.74	2001	4	2
Open		2632 Occupied Rental Home 0528	528016264 WHC016264GA	\$31,900.00	\$24,829.25	\$24,863.22	2007	3	2
Open		19 Occupied Rental Home 0528	528260952 2G610952HAB	\$31,900.00	\$20,794.99	\$20,417.94	1995	3	2
Open		2122 Occupied Rental Home 0528	528006763 WHC006763GA	\$28,900.00	\$22,045.09	\$19,540.34	1997	3	2
Open		2824 Occupied Rental Home 0528	528008243 WHC008243GA	\$29,400.00	\$22,853.31	\$21,126.51	1998	3	2
Open		2012 Occupied Rental Home 0528	528015672 WHC015672GA	\$34,600.00	\$28,938.08	\$30,182.82	2006	3	2
Open		60 Occupied Rental Home 0528	528005777 WHC005777GA	\$31,500.00	\$24,200.26	\$23,495.47	1996	3	2
Open		73 Occupied Rental Home 0528	528011131 WHC011131GA	\$30,500.00	\$20,953.30	\$21,392.88	2001	3	2
Open		2809 Occupied Rental Home 0528	528094942 CLS094942TN	\$26,500.00	\$15,959.37	\$19,473.38	1999	2	1
Open		2229 Occupied Rental Home 0528	528016295 WHC016295GA	\$32,900.00	\$24,847.07	\$23,290.70	2007	3	2
Open		2625 Occupied Rental Home 0528	528007660 WHC007660GA	\$27,995.00	\$11,281.19	\$13,284.78	1997	3	2
Open		2434 Occupied Rental Home 1528	528104841 FLHMBFP103344841AB	\$42,900.00	\$23,038.09	\$23,625.00	2000	3	2
Open		2616 Occupied Rental Home 0528	528800800 8D0610800G	\$23,500.00	\$14,511.95	\$18,318.69	1994	3	2
Open		2639 Occupied Rental Home 0528	528012777 WHC012777GA	\$34,900.00	\$24,645.65	\$28,784.23	2003		
Open		2629 Occupied Rental Home 0528	528758521 GAFLW75A32985WT21	\$33,300.00	\$16,919.06	\$18,233.78	1999	2	2
Open		2016 Occupied Rental Home 0528	528016380 WHC016380GA	\$32,900.00	\$24,326.13	\$24,700.16	2007		
Open		2131 Occupied Rental Home 0528	528860286 8D610286K	\$33,000.00	\$24,996.98	\$27,737.78	1998	3	2
Open		171 Occupied Rental Home 0528	528013023 WHC013023GA	\$32,995.00	\$19,268.10	\$23,760.28	2003	3	2
Open		2233 Occupied Rental Home 0528	528011911 WHC011911GAAB	\$42,995.00	\$28,393.29	\$33,067.07	2002	3	2
For Rent Only Title Issue		2512 Occupied Rental Home 0528	528014740 WHC014740GA	\$26,188.22	\$24,951.63		2006	3	2
Open		2421 Occupied Rental Home 0528	528160109 C1610109PAB	\$33,800.00	\$28,107.22	\$27,310.48	2002		
Open		2202 Occupied Rental Home 1528	528183199 AROH1882460503199	\$10,000.00	\$4,709.89	\$4,130.02	1983	2	2
Open		17 Occupied Rental Home 0528	528860801 8D610801G	\$17,400.00	\$8,651.73	\$7,653.51	1994	3	2
For Rent Only Other		2441 Occupied Rental Home 0528	528015944 WHC015944GAAB		\$40,967.52	\$37,657.35	2006		
Open		2304 Occupied Rental Home 0528	528221446 PSH2GA1446AB	\$34,600.00	\$19,016.44	\$19,304.00	2000	3	2
Open		2303 Occupied Rental Home 0528	528012478 WHC012478GA	\$31,500.00	\$23,071.23	\$23,950.91	2003		
For Rent Only Other		5 Occupied Rental Home 0528	528015334 WHC015334GA	\$27,200.00	\$27,782.79	\$33,984.00	2006		
Open		2003 RTO	528214459 H214459G	\$30,900.00	\$20,019.76	\$21,201.01	2005	2	2
Open		2402 RTO 0528	528201571 CLFL01571	\$22,000.00	\$10,736.18	\$9,435.67	1990		
Open		106 RTO	528420480 42620480G	\$26,600.00	\$22,043.67	\$19,551.45	1994	3	2
For Rent Only Other		137 RTO	528016298 WHC016298GA	\$34,900.00	\$24,752.35	\$24,885.80	2007		
For Rent Only Other		2714 RTO	528860659 8D610659M	\$33,900.00	\$30,771.20	\$12,204.00	2000		
Open		2401 RTO	528004625 WHC004625GA	\$33,400.00	\$30,101.04	\$19,171.24	1996		
For Rent Only Other		2622 RTO	528010418 WHC010418GAAB	\$35,900.00	\$48,573.15	\$27,474.89	2000	3	2
Open		115 RTO	528003198 WHC003198GAAB	\$36,400.00	\$27,792.68	\$24,095.34	1994		
For Rent Only Other		14 RTO	528007678 WHC007678GA	\$22,900.00	\$13,172.39	\$16,732.39	1997	3	2
Open		2121 RTO	528215808 N15808	\$33,100.00	\$28,931.10	\$14,719.72	1996		
Open		82 RTO	528016777 WHC016777GA	\$32,900.00	\$31,245.50	\$29,672.00	2008	3	2
Open		2431 RTO	528005713 WHC005713GA	\$26,900.00	\$26,276.75	\$12,204.00	1996		
For Rent Only Other		54 RTO	528014785 WHC014785GAAB	\$49,900.00	\$26,035.67	\$10,000.00	2006	3	2
Open		2116 RTO	528010615 WHC010615GA	\$28,900.00	\$26,694.14	\$12,204.00	2000		
Open		2710 Vacant Rental Home	528014669 WHC014669GA	\$33,200.00	\$23,607.77	\$12,204.00	2006		
Open		59 Vacant Rental Home	528210164 10164LR	\$16,900.00	\$12,409.23	\$11,858.75	1986	2	2
Open		35 Vacant Rental Home	528182649 H182649G	\$23,800.00	\$19,572.22	\$21,672.22	2005		
Open		2420 Vacant Rental Home	528007676 WHC007676GA	\$26,400.00	\$24,926.33	\$10,000.00	1997		

For Sale Only	Designated by RM 34	Vacant Rental Home		528182645	H182645G	\$26,800.00	\$23,607.77	\$12,204.00	2005	2
For Rent Only	Other	2115 Vacant Rental Home	0528	528013136	WHC013136GAAB		\$55,217.83	\$52,176.84	2004	3
Open		2222 Vacant Rental Home		528420215	42610215H	\$21,900.00	\$10,500.68	\$13,377.11	1995	
Open		2 Vacant Rental Home		528012788	WHC012788GA	\$31,900.00	\$18,725.88	\$19,325.88	2003	
For Rent Only	Other	47 Vacant Rental Home		528603371	FLHMLCP60013371AB	\$21,900.00	\$14,358.40	\$7,010.00	1995	3
Open		2002 Vacant Rental Home	0528	528860802	8D610802G	\$23,900.00	\$7,111.07	\$13,664.45	1994	3
Open		114 Vacant Rental Home	0528	528009121	WHC009121GA	\$15,900.00	\$4,263.23	\$7,085.63	1998	1
For Sale Only	Designated by RM	2515 Vacant Rental Home	0528	528015327	WHC015327GAAB	\$34,900.00	\$30,036.71	\$35,384.04	2006	3
Open		2610 Vacant Rental Home	0528	528016409	WHC016409GA	\$27,800.00	\$24,341.11	\$24,939.86	2007	
Open		102 Vacant Repo Inventory	0528	528562699	5612D2699	\$19,900.00	\$3,743.77	\$3,596.17	1985	
Open		90 Vacant Repo Inventory	0528	528011643	WHC011643GA	\$35,500.00	\$24,812.17	\$23,772.61	2002	3



Aqua America, Inc.  
762 Lancaster Avenue  
Bryn Mawr, PA 19010-3489

-200-8180

2

### Payment Arrangement Letter

Regarding: Aqua Account Number: 001464031 1054790

03/14/2011

Dear Customer,

This letter confirms the agreed upon payment arrangement terms that are described below:

- Total Balance Due: \$1034.60
- Total Payment Arrangement Balance: \$1034.60
- Payment Arrangement Was Made On: March 14, 2011
- Installment Payment: \$103.46, for 10 months
- Due Date of Installment Payment(s): 30th of each month beginning March 30, 2011

Also, it is important for you to know:

1. Each monthly installment payment must be **received** on or before the installment due date stated above. Please allow 7 days for mailing and processing time. Please write the Aqua account number on all payments.
2. Your current monthly bill amount found under the Billing Detail section of your bill is due each month on or before the due date listed on that bill. The current monthly bill amount is equal to the Amount Due minus the Amount Owed from Last Bill-Balance. Please note, the current monthly bill due date is different than the due date of your monthly installment(s) and you will need to send two payments to Aqua. One payment for your current bill amount and another payment for your installment amount.
3. This payment arrangement will automatically cancel if either your monthly installment or your current monthly bill amount is received after their due date. This is the only notice you will receive explaining your monthly payment arrangement.
4. Payments are to be mailed to:

AQUA  
P.O. Box 1229  
Newark, NJ 07101-1229

If you have any questions regarding this payment arrangement, please contact us at 1.877.967.2782 (1.877.WTR.AQUA)

We appreciate this opportunity to be of service to you.

Sincerely

AQUA Customer Service

An Aqua America Company

**AQUA** Aqua America, Inc.  
762 Lancaster Avenue  
Bryn Mawr, PA 19010-3489

Handwritten notes: \$452.59, 28.95, 423.64

Seq#8

NEVILYN EVANS  
7117 SW ARCHER RD UNIT 2425  
GAINESVILLE, FL 32608-3948



WACHOVIA

13

Pay Bills  
Payment Confirmation

Print

You've scheduled the following bill(s) for payment. If you want to keep any additional information on file with the bill, click the Note link.

Billor Name	Account	Amount	Pay Date	Confirmation	Note
AQUA UTILITIES FLORIDA	SENIOR ACCT *02510	\$103.00	03/31/2011	C7CKV-BKDF0	

Total: \$103.00

Done

281.79  
 4-29-11 - 103.00

168.79

6/1/11 ← 100.00 - ~~dit~~ was done 5/28/11

68.79

237-

19.37  
 143.23  
 23

R. -143.23

Post bit - 19.37  
 162.26

When I call

6/9/11

10:37

max Jesse 6/9/11

2:30

5883

2

Pay Bills

Payment Confirmation

Prior

You've paid the following bills. If you want to keep any additional information on file with the bill, select the Note link.

Bill#	Name	Account	Amount	Pay Date	Confirmation	
Aqua		*90366	\$103.00	08/12/2011	CP641-Y68JQ	<a href="#">Note</a>
		*54790				

Total: \$103.00

Finished

9:45

Aug 22

8/12/11

~~MAXSE~~

~~MANESSHA~~

MANSEHA







Service To:  
**NEVILYN EVANS**  
 7117 SW ARCHER RD UNIT 2425  
 GAINESVILLE, FL 32608-3948

Account Number  
**001464031 1054790**  
 ARREDONDO FARMS  
 1338568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date  
**July 13, 2011**

Total Amount Due  
**\$ 954.30**

Current Charges Due Date  
**August 31, 2011**

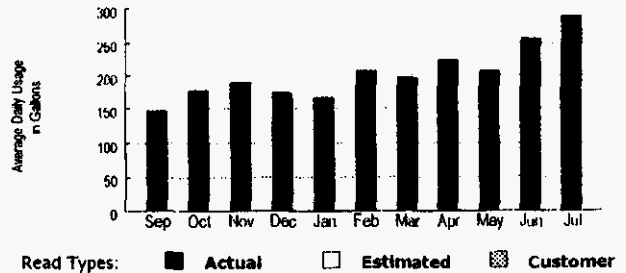
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56576281	5/8	07/11/11	32	Actual	195900	9,300	Gallons
		06/09/11		Actual	186600		
Average Daily Usage = 290 Gallons		Total Days: 32		Total Usage:		9,300	Gallons

**Billing Detail**

Amount Owed from Last Bill	\$ 949.41
Total Payments Received	170.00
<b>Remaining Balance</b>	<b>779.41</b>
Water Base Facility Charge	15.71
5,000 gallons @ \$0.00731 per gallon	36.55
Next 4,300 gallons @ \$0.00898 per gallon	38.61
Current Water Charges	90.87
Sewer Base Facility Charge	34.01
6,000 gallons @ \$0.00682 per gallon	40.92
Next 3,300 gallons @ \$0.00 per gallon	0.00
Current Sewer Charges	74.93
Utility Tax	9.09
<b>Amount Due</b>	<b>\$ 954.30</b>

**Water Usage History**



**Message Center** (see reverse side for other information)

- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit [www.aquaamerica.com/aquaonline](http://www.aquaamerica.com/aquaonline) today to make the switch!
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**  
 Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**NEVILYN EVANS**  
 7117 SW ARCHER RD UNIT 2425  
 GAINESVILLE, FL 32608-3948

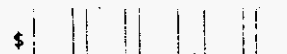
Account Number  
**001464031 1054790**  
 Amount Due  
**\$ 954.30**  
 Amount Enclosed

Current Charges Due Date  
**August 31, 2011**

Seq=31028 Cyc=33M# 1up=1034255 31026 1 AV 0.340

1054/600

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 76 P 84  
 NEVILYN EVANS  
 7117 SW ARCHER RD LOT 2425  
 GAINESVILLE FL 32608-4649



Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00146403110547900000000954302

00077





Aqua America, Inc.  
762 Lancaster Avenue  
Bryn Mawr, PA 19010-3489

## Payment Arrangement Letter

Regarding: Aqua Account Number: 001464031 1054790

10/12/2010

Dear Customer,

This letter confirms the agreed upon payment arrangement terms that are described below:

Total Balance Due: \$798.79

Total Payment Arrangement Balance: \$798.79

Payment Arrangement Was Made On: October 12, 2010

Installment Payment: \$66.57, for 12 months

Due Date of Installment Payment(s): 31st of each month beginning October 31, 2010

Also, it is important for you to know:

1. Each monthly installment payment must be received on or before the installment due date stated above. Please allow 7 days for mailing and processing time. Please write the Aqua account number on all payments.
2. Your current monthly bill amount found under the Billing Detail section of your bill is due each month on or before the due date listed on that bill. The current monthly bill amount is equal to the Amount Due minus the Amount Owed from Last Bill-Balance. Please note, the current monthly bill due date is different than the due date of your monthly installment(s) and you will need to send two payments to Aqua. One payment for your current bill amount and another payment for your installment amount.
3. This payment arrangement will automatically cancel if either your monthly installment or your current monthly bill amount is received after their due date. This is the only notice you will receive explaining your monthly payment arrangement.
4. Payments are to be mailed to:

AQUA  
P.O. Box 1229  
Newark, NJ 07101-1229

If you have any questions regarding this payment arrangement, please contact us at 1.877.987.2782 (1.877.WTR.AQUA)

We appreciate this opportunity to be of service to you.

Sincerely

AQUA Customer Service

An Aqua America Company



Aqua America, Inc.  
762 Lancaster Avenue  
Bryn Mawr, PA 19010-3489

Seq-55

NEVILYN EVENS  
7117 SW ARCHER RD UNIT 2425  
GAINESVILLE, FL 32608-3948

00078



Service To:  
**NEVILYN EVENS**  
**7117 SW ARCHER RD UNIT 2425**  
**GAINESVILLE, FL 32608-3948**

Account Number  
**001464031 1054790**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010043

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date **September 29, 2010** Total Amount Due **\$ 798.79** Current Charges Due Date **October 21, 2010**

**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Unit
56576281	5/8	09/13/10	370	Actual	132600	55,300	Gallons
		09/08/09		Actual	77300		
Average Daily Usage = 149 Gallons		Total Days: 370		Total Usage		55,300	Gallons

**Billing Detail**

Amount Owed from Last Bill ..... \$ 113.65  
 Total Payments Received ..... 60.00  
**Remaining Balance ..... 53.65**  
 Adjustments ..... 666.57 Credit  
 Water Base Facility Charge Water at Old Rate ..... 25.87  
 7,473 gallons @ \$0.00659 per gallon ..... 49.25  
 Current Water Charges At Old Rate ..... 75.12  
 Water Base Facility Charge Water at Current Rate 167.58  
 Next 47,827 gallons @ \$0.00731 per gallon ..... 349.66  
 Current Water Charges at Current Rate ..... 517.24  
 Current Water Charges ..... 592.36  
 Sewer Base Facility Charge Sewer at Old Rate ..... 22.14  
 2,840 gallons @ \$0.00701 per gallon ..... 19.91  
 Current Sewer Charges At Old Rate ..... 42.05  
 Sewer Base Facility Charge Sewer at Current Rate 378.02  
 Next 47,827 gallons @ \$0.00711 per gallon ..... 340.05  
 Current Sewer Charges at Current Rate ..... 718.07

Current Sewer Charges ..... 760.12  
 Utility Tax ..... 59.23  
**Amount Due ..... \$ 798.79**

**Message Center** (see reverse side for other information)

- LONG BILL ALERT - This bill covers a greater number of days of service than your normal bill. If you require payment arrangements, please call 877.987.2782.
- Aqua Utilities Florida is pleased to provide you with your annual Water Quality Report. If you do not receive a copy of the report by the end of June and would like to receive a free copy, please call 1.877.WTR.AQUA or visit our website at www.aquautilitiesflorida.com to view your report
- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16 digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**NEVILYN EVENS**  
**7117 SW ARCHER RD UNIT 2425**  
**GAINESVILLE, FL 32608-3948**

Account Number  
**001464031 1054790**  
 Amount Due **\$ 798.79** Current Charges Due Date **October 21, 2010**  
 Amount Enclosed

Seq=18799 Cyc=1up=918996

18799 1 MB 0.382

10/14/790

\*\*\*\*\*AUTO\*\*MXED AADC 189 C 57 P 101  
 NEVILYN EVENS  
 7117 SW ARCHER RD LOT 2425  
 GAINESVILLE FL 32608-4649



Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

001464031105479000000000798794



Dec 31 10  
 82.00

Sum \$ 911  
 10166 00079



Service To:  
**NEVILYN EVENS**  
 7117 SW ARCHER RD UNIT 2425  
 GAINESVILLE, FL 32608-3948

Account Number  
**001464031 1054790**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaamerica.com**

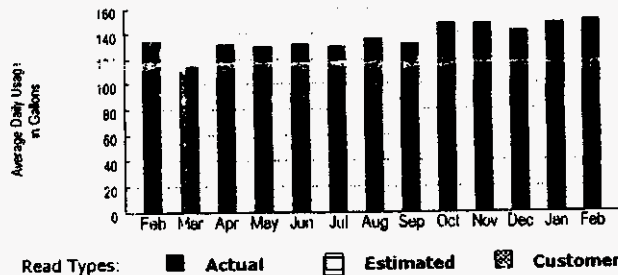
Questions about your water service?... Contact us before the due date.

Bill Date **February 10, 2010** Total Amount Due **\$ 50.32** Due Date **March 05, 2010**

**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56576281	5/8	02/08/10	28	Actual	99900	4,200	Gallons
		01/11/10		Actual	95700		
Average Daily Usage = 150 Gallons		Total Days: 28		Total Usage:		4,200	Gallons

**Water Usage History**



**Billing Detail**

Amount Owed from Last Bill ..... \$ 54.27  
 Total Payments Received ..... 55.00  
**Balance** ..... **0.73 Credit**  
 Water Base Facility Charge ..... 15.71  
 4,200 gallons @ \$0.00731 per gallon ..... 30.70  
 Total Water Charges ..... 46.41  
 Utility Tax ..... 4.64  
**Amount Due 03/05/10** ..... **\$ 50.32**

**Message Center** (see reverse side for other information)

- Please note, your account number is a 16-digit number. The full 16-digits including any zeros must be provided to ensure correct and prompt posting to your Aqua account

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water Bill**

Aqua Utilities Florida, Inc.  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**NEVILYN EVENS**  
 7117 SW ARCHER RD UNIT 2425  
 GAINESVILLE, FL 32608-3948

Account Number  
**001464031 1054790**  
 Total Amount Due **\$ 50.32** Due Date **March 05, 2010**  
 Amount Enclosed

Seq=32509 Cyc=33M9 1up=826308 32509 1 AV 0.335

1054790

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 90 P 109  
 NEVILYN EVENS  
 7117 SW ARCHER RD LOT 2425  
 GAINESVILLE FL 32608-4649



\$ 50.32

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00146403110547900000000050323





Service To:  
**NEVILYN EVENS**  
**7117 SW ARCHER RD UNIT 2425**  
**GAINESVILLE, FL 32608-3948**

Account Number  
**001464031 1054790**  
 ARREDONDO FARMS  
 1336588 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water service?... Contact us before the due date.

Bill Date **June 14, 2010** Total Amount Due **\$ 53.47** Current Charges Due Date **July 06, 2010**

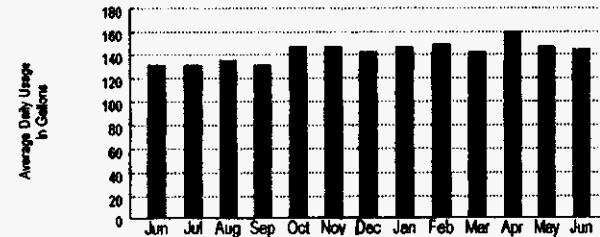
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56576281	5/8	06/10/10	31	Actual	118100	4,500	Gallons
		05/10/10		Actual	113600		
Average Daily Usage = 145 Gallons		Total Days: 31		Total Usage:		4,500	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 50.25
Total Payments Received.....	50.25
<b>Remaining Balance .....</b>	<b>0.00</b>
Water Base Facility Charge .....	15.71
4,500 gallons @ \$0.00731 per gallon .....	32.90
Total Water Charges .....	48.61
Utility Tax.....	4.86
<b>Amount Due.....</b>	<b>\$ 53.47</b>

**Water Usage History**



Read Types:  Actual  Estimated  Customer

**Message Center** (see reverse side for other information)

- Aqua Utilities Florida is pleased to provide you with your annual Water Quality Report. If you do not receive a copy of the report by the end of June and would like to receive a free copy, please call 1.877.WTR.AQUA or visit our website at [www.aquautilitiesflorida.com](http://www.aquautilitiesflorida.com) to view your report.
- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.



Service To:  
**NEVILYN EVENS**  
**7117 SW ARCHER RD UNIT 2425**  
**GAINESVILLE, FL 32608-3948**

Account Number  
**001464031 1054790**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **September 29, 2010** Total Amount Due **\$ 798.79** Current Charges Due Date **October 21, 2010**

**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56576281	5/8	09/13/10	370	Actual	132600	55,300	Gallons
		09/08/09		Actual	77300		
Average Daily Usage = 149 Gallons		Total Days: 370		Total Usage:		55,300	Gallons

**Billing Detail**

Amount Owed from Last Bill	\$ 113.65
Total Payments Received	60.00
<b>Remaining Balance</b>	<b>53.65</b>
Adjustments	666.57 Credit
Water Base Facility Charge Water at Old Rate	25.87
7,473 gallons @ \$0.00659 per gallon	49.25
Current Water Charges At Old Rate	75.12
Water Base Facility Charge Water at Current Rate	167.58
Next 47,827 gallons @ \$0.00731 per gallon	349.66
Current Water Charges at Current Rate	517.24
Current Water Charges	592.36
Sewer Base Facility Charge Sewer at Old Rate	22.14
2,840 gallons @ \$0.00701 per gallon	19.91
Current Sewer Charges At Old Rate	42.05
Sewer Base Facility Charge Sewer at Current Rate	378.02
Next 47,827 gallons @ \$0.00711 per gallon	340.05
Current Sewer Charges at Current Rate	718.07

Current Sewer Charges ..... 760.12  
 Utility Tax ..... 59.23  
**Amount Due..... \$ 798.79**

*10 - months = 101.67*  
*128.78*  
*10:00 AM*  
*12/30/10*  
*PAST DUE*  
*137.27*  
*Dec 14/10*  
*31/10*

**Message Center** (see reverse side for other information)

- LONG BILL ALERT - This bill covers a greater number of days of service than your normal bill. If you require payment arrangements, please call 877.987.2782.
- Aqua Utilities Florida is pleased to provide you with your annual Water Quality Report. If you do not receive a copy of the report by the end of June and would like to receive a free copy, please call 1.877.WTR.AQUA or visit our website at [www.aquautilitiesflorida.com](http://www.aquautilitiesflorida.com) to view your report.
- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16 digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**NEVILYN EVENS**  
**7117 SW ARCHER RD UNIT 2425**  
**GAINESVILLE, FL 32608-3948**

Account Number  
**001464031 1054790**  
 Amount Due **\$ 798.79** Current Charges Due Date **October 21, 2010**

Amount Enclosed

\$

Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

\*\*\*\*\*AUTO\*\*MIXED AADC 189 C 57 P 101  
 NEVILYN EVENS  
 7117 SW ARCHER RD LOT 2425  
 GAINESVILLE FL 32608-4649



*5883*  
*5383*  
*593-32*  
*1054790*  
*393-7667*

*Dec 31/10*  
*85.02*

00146403110547900000000798794





Service To:  
**NEVILYN EVENS**  
 7117 SW ARCHER RD UNIT 2425  
 GAINESVILLE, FL 32608-3948

Account Number  
**001464031 1054790**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: [custserv@aquamerica.com](mailto:custserv@aquamerica.com)

Questions about your water service?... Contact us before the due date.

Bill Date **September 15, 2010** Total Amount Due **\$ 113.65** Current Charges Due Date **October 07, 2010**

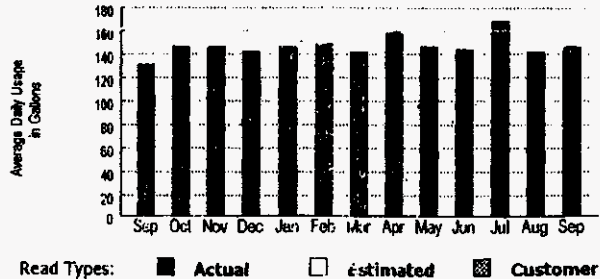
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56576281	5/8	09/13/10	32	Actual	132600	4,700	Gallons
		08/12/10		Actual	127900		
Average Daily Usage = 146 Gallons		Total Days: 32		Total Usage:		4,700	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 123.57
Total Payments Received .....	70.00
<b>Remaining Balance .....</b>	<b>53.57</b>
Water Base Facility Charge .....	15.71
4,700 gallons @ \$0.00731 per gallon .....	34.36
Total Water Charges .....	50.07
Late Charge .....	5.00
Utility Tax .....	5.01
<b>Amount Due .....</b>	<b>\$ 113.65</b>

**Water Usage History**



00083

**Message Center** (see reverse side for other information)

- Aqua Utilities Florida is pleased to provide you with your annual Water Quality Report. If you do not receive a copy of the report by the end of June and would like to receive a free copy, please call 1.877.WTR.AQUA or visit our website at [www.aquautilitiesflorida.com](http://www.aquautilitiesflorida.com) to view your report.
- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.





Service To:  
**NEVILYN EVENS**  
**7117 SW ARCHER RD UNIT 2425**  
**GAINESVILLE, FL 32608-3948**

Account Number  
**001464031 1054790**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **October 13, 2010** Total Amount Due **\$ 927.27** Current Charges Due Date **November 30, 2010**

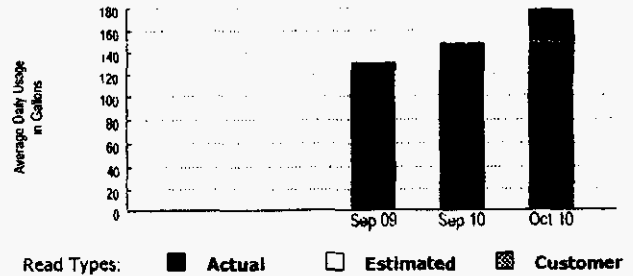
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56576281	5/8	10/11/10	28	Actual	137600	5,000	Gallons
		09/13/10		Actual	132600		
Average Daily Usage = 178 Gallons		Total Days: 28		Total Usage:		5,000	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 798.79
Total Payments Received .....	0.00
<b>Remaining Balance .....</b>	<b>798.79</b>
Water Base Facility Charge .....	15.71
5,000 gallons @ \$0.00731 per gallon .....	36.55
Current Water Charges .....	52.26
Sewer Base Facility Charge .....	35.44
5,000 gallons @ \$0.00711 per gallon .....	35.55
Current Sewer Charges .....	70.99
Utility Tax .....	5.23
<b>Amount Due .....</b>	<b>\$ 927.27</b>

**Water Usage History**



**Message Center** (see reverse side for other information)

- Aqua Utilities Florida is pleased to provide you with your annual Water Quality Report. If you do not receive a copy of the report by the end of June and would like to receive a free copy, please call 1.877.WTR.AQUA or visit our website at [www.aquautilitiesflorida.com](http://www.aquautilitiesflorida.com) to view your report.
- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**NEVILYN EVENS**  
**7117 SW ARCHER RD UNIT 2425**  
**GAINESVILLE, FL 32608-3948**

Account Number  
**001464031 1054790**  
 Amount Due **\$ 927.27** Current Charges Due Date **November 30, 2010**

Seq=25490 Cyc=33M9 1up=924818 25490 1 AV 0.335

1054790

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 72 P 80  
 NEVILYN EVENS  
 7117 SW ARCHER RD LOT 2425  
 GAINESVILLE FL 32608-4649



Amount Enclosed



Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00146403110547900000000927271





Aqua America, Inc.  
762 Lancaster Avenue  
Bryn Mawr, PA 19010-3489

## Payment Arrangement Letter

Regarding: Aqua Account Number: 001464031 1054790

10/12/2010

Dear Customer,

This letter confirms the agreed upon payment arrangement terms that are described below:

Total Balance Due: \$798.79  
Total Payment Arrangement Balance: \$798.79  
Payment Arrangement Was Made On: October 12, 2010  
Installment Payment: \$66.57, for 12 months  
Due Date of Installment Payment(s): 31st of each month beginning October 31, 2010

Also, it is important for you to know:

1. Each monthly installment payment must be **received** on or before the installment due date stated above. Please allow 7 days for mailing and processing time. Please write the Aqua account number on all payments.
2. Your current monthly bill amount found under the Billing Detail section of your bill is due each month on or before the due date listed on that bill. The current monthly bill amount is equal to the Amount Due minus the Amount Owed from Last Bill-Balance. Please note, the current monthly bill due date is different than the due date of your monthly installment(s) and you will need to send two payments to Aqua. One payment for your current bill amount and another payment for your installment amount.
3. This payment arrangement will automatically cancel if either your monthly installment or your current monthly bill amount is received after their due date. This is the only notice you will receive explaining your monthly payment arrangement.
4. Payments are to be mailed to:

**AQUA**  
P.O. Box 1229  
Newark, NJ 07101-1229

If you have any questions regarding this payment arrangement, please contact us at 1.877.987.2782 (1.877.WTR.AQUA)

We appreciate this opportunity to be of service to you.

Sincerely

AQUA Customer Service

An Aqua America Company



Aqua America, Inc.  
762 Lancaster Avenue  
Bryn Mawr, PA 19010-3489

Seq=55

NEVILYN EVENS  
7117 SW ARCHER RD UNIT 2425  
GAINESVILLE, FL 32608-3948

00085



Service To:  
**NEVILYN EVANS**  
**7117 SW ARCHER RD UNIT 2425**  
**GAINESVILLE, FL 32608-3948**

Account Number  
**001464031 1054790**  
 ARREDONDO FARMS  
 1336568 PWSID # FL2010042

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue  
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**  
 Fax: **866.780.8292**  
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.  
 Bill Date **November 12, 2010** Total Amount Due **\$ 941.65** Current Charges Due Date **December 31, 2010**

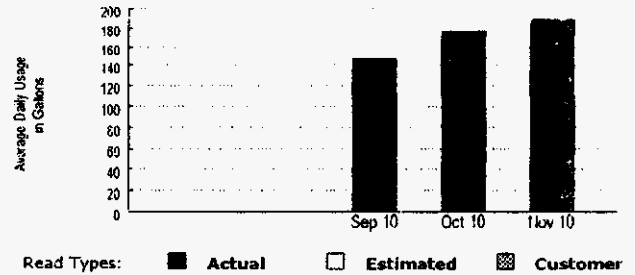
**Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56576281	5/8	11/10/10	30	Actual	143300	5,700	Gallons
		10/11/10		Actual	137600		
Average Daily Usage = 190 Gallons		Total Days: 30		Total Usage:		5,700	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 927.27
Total Payments Received .....	126.00
<b>Remaining Balance .....</b>	<b>801.27</b>
Water Base Facility Charge .....	15.71
5,000 gallons @ \$0.00731 per gallon .....	36.55
Next 700 gallons @ \$0.00898 per gallon .....	6.29
Current Water Charges .....	58.55
Sewer Base Facility Charge .....	35.44
5,700 gallons @ \$0.00711 per gallon .....	40.53
Current Sewer Charges .....	75.97
Utility Tax .....	5.86
<b>Amount Due .....</b>	<b>\$ 941.65</b>

**Water Usage History**



**Message Center** (see reverse side for other information)

- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.  
 Return this portion with your payment.

**AQUA Water/Sewer Bill**

**Aqua Utilities Florida, Inc.**  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:  
**NEVILYN EVANS**  
**7117 SW ARCHER RD UNIT 2425**  
**GAINESVILLE, FL 32608-3948**

Account Number  
**001464031 1054790**  
 Amount Due **\$ 941.65** Current Charges Due Date **December 31, 2010**  
 Amount Enclosed

Seq=29676 Cyc=33M9 1up=937139 29876 1 AV 0.335

1054790

\*\*\*\*\*AUTO\*\*5-DIGIT 32608 C 68 P 71  
 NEVILYN EVANS  
 7117 SW ARCHER RD LOT 2425  
 GAINESVILLE FL 32608-4649



Please make check payable to Aqua Util. FL.  
 Print your account number on your check,  
 then mail to address on back.

00146403110547900000000941656

