

**Diamond Williams**

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**From:** Patricia Thomas [PThomas@mymti.com]  
**Sent:** Thursday, September 22, 2011 11:09 AM  
**To:** Filings@psc.state.fl.us  
**Subject:** Link-Up and Lifeline Data Request 2011

**Attachments:** LINK-UP AND LIFELINE DATA REQUEST Florida 2011[1] updated.doc

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LINK-UP AND LIFELINE DATE REQUEST

This document is filed on behalf of Midwestern Telecommunications, Inc.

There are 5 pages

9/22/2011

DOCUMENT NUMBER - DATE

06852 SEP 22 =

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Midwestern Telecommunications, Inc.  
LINK-UP AND LIFELINE DATA REQUEST 2011

1. The number of residential lines in service each month.

July, 2010 – 301  
Aug, 2010 - 343  
Sept, 2010 - 326  
Oct, 2010 - 157  
Nov, 2010 - 73  
Dec, 2010 - 40  
Jan, 2011 - 28  
Feb, 2011 - 26  
Mar, 2011 - 25  
Apr, 2011 - 18  
May, 2011 - 18  
June, 2011 - 19

2. The number of customer participating in Lifeline each month.

July, 2010 – 230  
Aug, 2010 - 264  
Sept, 2010 - 128  
Oct, 2010 - 60  
Nov, 2010 - 37  
Dec, 2010 - 25  
Jan, 2011 - 22  
Feb, 2011 - 21  
Mar, 2011 - 16  
Apr, 2011 - 16  
May, 2011 - 16  
June, 2011 - 16

3. The number of customer participating in Link-Up each month.

July, 2010 – 171  
Aug, 2010 - 107  
Sept, 2010 - 61  
Oct, 2010 - 13  
Nov, 2010 - 3  
Dec, 2010 - 0  
Jan, 2011 - 0  
Feb, 2011 - 0  
Mar, 2011 - 0  
Apr, 2011 - 0  
May, 2011 - 0  
June, 2011 - 68

DOCUMENT NUMBER-DATE

06852 SEP 22 =

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5. The number of Lifeline customers added each month.

July, 2010 – 186  
Aug, 2010 - 107  
Sept, 2010 - 60  
Oct, 2010 - 13  
Nov, 2010 - 3  
Dec, 2010 - 0  
Jan, 2011 - 0  
Feb, 2011 - 0  
Mar, 2011 - 0  
Apr, 2011 - 0  
May, 2011 - 0  
June, 2011 - 0

6. The number of Link-Up customers added each month.

July, 2010 – 171  
Aug, 2010 - 107  
Sept, 2010 - 61  
Oct, 2010 - 13  
Nov, 2010 - 3  
Dec, 2010 - 0  
Jan, 2011 - 0  
Feb, 2011 - 0  
Mar, 2011 - 0  
Apr, 2011 - 0  
May, 2011 - 0  
June, 2011 - 0

8. The number of Lifeline customers subscribing to ancillary services each month.  
None – We only offer bundled packages.

9. The number of Lifeline customers subscribing to bundled service packages services each month.

July, 2010 – 230  
Aug, 2010 - 264  
Sept, 2010 - 128  
Oct, 2010 - 60  
Nov, 2010 - 37  
Dec, 2010 - 25  
Jan, 2011 - 22

Feb, 2011 - 21  
Mar, 2011 - 16  
Apr, 2011 - 16  
May, 2011 - 16  
June, 2011 - 16

10. The number of customers participating in Transitional Lifeline each month.  
None

11. The number of customers participating in Lifeline under the Tribal Lands provision each month.  
None

12. The number of Lifeline customers added each month through the income-based enrollment process.  
None.

13. The number of Lifeline customers added each month through the program-based enrollment process.

July, 2010 – 186  
Aug, 2010 - 107  
Sept, 2010 - 60  
Oct, 2010 - 13  
Nov, 2010 - 3  
Dec, 2010 - 0  
Jan, 2011 - 0  
Feb, 2011 - 0  
Mar, 2011 - 0  
Apr, 2011 - 0  
May, 2011 - 0  
June, 2011 - 0

14. The number of Lifeline customers added each month through the Commission's on-line enrollment process.  
None. We are not utilizing the online program at this time.

15. The number of Lifeline customers added each month through the Department of Children and Families (DCF) automated enrollment process.  
None

16. The number of access lines with Lifeline resold to other carriers each month.  
None

17. Description of your company's procedures for enrolling customers in the Link-Up and Lifeline programs.

- a. Same as 2010
- b. Same as 2010
- c. Same as 2010
- d. Same as 2010
- e. Same as 2010

18. Description of your company's procedure for performing continued verification of customer eligibility after initial certification.

- a. Same as 2010
- b. Same as 2010
- c. Same as 2010

19. Description of each bundled service offering available to Link-Up and Lifeline customers.

- a. Same as 2010
- b. Same as 2010
- c. Same as 2010

20. Description of your company's procedures for promoting Link-Up and Lifeline.

- a. Same as 2010
- b. Same as 2010
- c. Same as 2010
- d. Same as 2010
- e. Same as 2010

21. Description of procedures associated with enrollment of Link-Up and Lifeline customers by resellers of telecommunications services through resale agreements.

- a. Same as 2010
- b. Same as 2010
- c. Same as 2010

22. Please describe the training you provide to you customer service representatives regarding Link-Up and Lifeline and provide the script used by your company's representatives.

Same as 2010

23. Please describe the circumstance in which customer service representatives advise customers that Lifeline and Link-Up is available.

Same as 2010

24. Please provide any link on your Web site that provides Lifeline Information.

N/A

25. Does your company use it own facilities?

No

26. Does you company provide lifeline services using unbundled network elements leased from an ILEC.

July, 2010 – 0

Aug, 2010 - 0

Sept, 2010 - 0

Oct, 2010 - 0

Nov, 2010 - 0

Dec, 2010 - 0

Jan, 2011 - 0

Feb, 2011 - 0

Mar, 2011 - 0

Apr, 2011 - 0

May, 2011 - 0

June, 2011 – 0

27. Does you company provide lifeline services resale Lifeline/Link-Up lines obtained from an underlying carrier?

No.

28. Does your company receive reimbursement for Toll-Limitation (TLS)?

Yes. \$7.82 Non-recurring charges. \$4.69 Monthly recurring charge

“s/” s/Arlee Holt