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D. Bruce May
(850) 425-5607
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September 28, 2011

Via email and U.S. Mail
(david.bernstein@arlaw.com)

David S. Bernstein
Adams and Reese LLP
150 Second Avenue North, Suite 1700
St. Petersburg, FL 33701

Re: FPSC Docket Number 100330-WS

Dear Mr. Bernstein:

We are in receipt of your letter of September 23, 2011, and your subsequently filed Motion for Investigation ("Motion").

We will be formally responding in detail to the Motion within the allotted time. Our response will be distributed in accordance with the rules governing the filing of correspondence and documents in a formal administrative proceeding. In the meantime, however, I wanted to bring to your attention that your letter and Motion are completely baseless. As we will establish in our formal response, your allegations that Aqua "retaliated" against your client and other residents are outrageous and have no foundation whatsoever. Furthermore, either your clients are misrepresenting facts to you, or your letter was intended to mislead the multiple recipients and prejudice the trier of fact. Moreover, you cite to legal principles that have absolutely no application to this matter. Finally, you suggest that I was somehow discourteous in not returning your call promptly. As you know, my assistant informed you that I was out of the state and would return your call upon my return. You thanked her for the information and did not suggest that there was any urgency to your call.

I look forward to more fully addressing your misrepresentations in the proper forum.

Sincerely,

HOLLAND & KNIGHT LLP


D. Bruce May

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