

Diamond Williams

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From: Susan Fennell [sfennell@nefcom.net]
Sent: Wednesday, October 05, 2011 4:29 PM
To: Filings@psc.state.fl.us
Subject: Lifeline Data Third Quarter Report. 2011
Attachments: LifeLine Data Qtr Reports Third Quarter 2011.docx

Ms. Cole,

NEFCOM's ETC Quarterly Link-Up and Lifeline Report for the 3rd Quarter 2011 is attached. This report contains (2) pages.

If you have any questions, please contact me at the number shown below.

Thank You,
Susan Fennell
Director of Customer Services



Northeast Florida Telephone Company
E-mail: sfennell@nefcom.net
Ofc.: (904) 259-0633
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10/5/2011

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**Northeast Florida Telephone Company, Inc.
130 North Fourth Street • Macclenny, Florida 32063
(904) 259-2261 or Toll Free (877) 838-5695**

October 05, 2011

Ms. Ann Cole
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Cole:

Re: ETC Quarterly Lifeline Report

Enclosed is NEFCOM's ETC Quarterly Lifeline Report for the third quarter, 2011.

If you should have any questions or need any further information, please contact me at (904) 259-0629.

Sincerely,

s/Michael W. Griffis

Michael W. Griffis
General Manager

cc: Master File

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ETC QUARTERLY LINK-UP AND LIFELINE REPORT 3rd QUARTER 2011

- a. The number of Lifeline subscribers, excluding resold Lifeline subscribers, for each month during the quarter.

Response:

July, 2011	798
August, 2011	796
September, 2011	804

- b. The number of subscribers who received Link-Up for each month during the quarter.

Response:

July, 2011	15
August, 2011	16
September, 2011	13

- c. The number of new Lifeline subscribers added each month during the quarter.

Response:

July, 2011	27
August, 2011	25
September, 2011	38

- d. The number of transitional Lifeline subscribers who received discounted service for each month during the quarter.

Response:

July, 2011	45
August, 2011	25
September, 2011	23

- e. The number of residential access lines with Lifeline service that were resold to other carriers each month during the quarter.

Response:

July, 2011	1
August, 2011	0
September, 2011	0

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