

COMMISSIONERS:  
ART GRAHAM, CHAIRMAN  
LISA POLAK EDGAR  
RONALD A. BRISÉ  
EDUARDO E. BALBIS  
JULIE I. BROWN

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

RECEIVED-FPSC  
11 OCT -6 AM 10:03

COMMISSION  
CLERK

# Public Service Commission

October 5, 2011

Ms. Lou Ann West  
Useppa Island Utilities Co., Inc.  
P. O. Box 640  
Bokeelia, FL 33922

2  
10/11/11  
**Re: Docket No. Docket No. 110160-WS; Application for staff-assisted rate case in Lee County by Useppa Island Utilities Co., Inc.**

Dear Ms. West:

This letter is to confirm my telephone conversation with you regarding my planned engineering field investigation on November 23, 2011. In order to ensure fast, expedient treatment of your rate case, please submit the following information to the Commission on or before November 10, 2011.

1. A copy of the 2010 Annual Drinking Water Quality or Water Quality Consumer Confidence Report.
2. A copy of all Department of Environmental Protection (DEP) Permits.
3. A copy of Monthly Operating Reports filed with the Health Department for the period beginning January 2010 through August 2011.
4. A copy of Discharge Monitoring Reports filed with the DEP for the period beginning in January 2010 through August 2011.
5. A copy of all water treatment plant flow measuring device calibration reports for the past three years.
6. A copy of all correspondence, inspection reports, notices of violation, or consent orders with DEP, the health department, or the water management district in the past three years.
7. A schedule showing the amount of water sold each month from January 2010 through August 2011.

DOCUMENT NUMBER: 07271

07271 OCT -6 =

FPSC-COMMISSION CLERK

8. Pursuant to Rule 25-30.130, F.A.C., each utility shall maintain a record of written complaints received by the utility from any of the utility's customers. Please provide a list of complaints received by the utility from any of the utility's customers during the past three years and an explanation of how each was resolved.
9. A description of all assets (land, treatment facilities, pumps, storage tanks, and water distribution system) owned by the utility.
10. A map showing the location and size of the water distribution system throughout the service area. The location of all existing customers (residential and general service) and the location of all vacant lots.
11. A map showing the location and size of the wastewater collection system throughout the service area. The location of all existing customers (residential and general service) and the location of all vacant lots.
12. A description of any planned or future expansion of your service area.
13. A description of any plant additions or repairs that have been made in the past year along with the cost and reason for the addition or repair. If the additions or repairs are in response to a DEP or health department compliance requirement, provide a copy of the supporting documentation.
14. A description of any plant additions or repairs that are expected to be made in the next year, along with the estimated cost and reason for the addition or repair. The cost should include at least 2 bids to support the addition or repair. If the additions or repairs are in response to a DEP or health department compliance requirement, provide a copy of the supporting documentation.
15. A list of all general service customers and their type of businesses.

Please submit the following information on or before November 10, 2011, to the **Office of Commission Clerk, Docket No. 110160-WS, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399-0850. The information should not be addressed to staff.** If you have any questions, do not hesitate to contact me at (850) 413-7001.

Sincerely,



Robert Simpson  
Engineering Specialist  
Bureau of Certification, Economics & Tariff.

RS:lr

cc: Division of Economic Regulation (Roberts, Hudson, Fletcher, Maurey, Daniel)  
Office of General Counsel (Murphy, Teitzmann)  
Office of Commission Clerk (Docket No. 110160-WS)