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STATE OF FLORIDA



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(850) 413-6770

# Public Service Commission

## NOTICE OF COMPLAINT

TO

**PROGRESS ENERGY FLORIDA, INC.**  
**106 EAST COLLEGE AVENUE, SUITE 800**  
**TALLAHASSEE, FLORIDA 32301-7740**

Re: Docket No. 110286-EI - Formal petition of complaint of SW Ellis against Progress Energy Florida, Inc. regarding customer overcharges on her electric usage.

Notice is hereby given, via certified U.S. mail, that the above-referenced complaint was filed with the Public Service Commission on October 7, 2011, a copy of which is attached.

You may file a response to this complaint with the Office of Commission Clerk at the address below, with a copy sent to the complainant. The Commission also accepts documents for filing by electronic transmission provided the electronic filing requirements are met. For information regarding these requirements, visit the Commission's Web site at [www.floridapsc.com](http://www.floridapsc.com).

Noticed this 10th day of October, 2011.

A handwritten signature in cursive script that reads "Ann Cole".

ANN COLE  
Commission Clerk

AC/ms  
Enclosure

cc: Office of Public Counsel  
Office of General Counsel  
Division of Economic Regulation  
Division of Safety Reliability & Consumer Assistance  
Ms. SW Ellis

DOCUMENT NUMBER - DATE

07372 OCT 10 =

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