

State of Florida



# Public Service Commission

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TALLAHASSEE, FLORIDA 32399-0850

RECEIVED-FPSC

11 OCT 18 AM 8:55

**-M-E-M-O-R-A-N-D-U-M-**

COMMISSION  
CLERK

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**DATE:** October 18, 2011  
**TO:** Ann Cole, Commission Clerk, Office of Commission Clerk  
**FROM:** Lydia Roberts, Regulatory Analyst II, Division of Economic Regulation *LR*  
**RE:** Re: Docket No. 090424-WS- Application for certificates to provide water and wastewater service in Polk County by Bimini Bay Utilities Corporation.

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Attached are documents for inclusion in the docket file for the above referenced docket. The documents consist of complaints from customers pertaining to Bimini Bay Utilities Corporation.

DOCUMENT NUMBER-DATE

07627 OCT 18 =

FPSC-COMMISSION CLERK

## Lydia Roberts

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**From:** manasofia@aol.com  
**Sent:** Monday, October 17, 2011 11:27 PM  
**To:** Lydia Roberts  
**Subject:** Water utility

Hi I am Ana acosta, owner of property of BB I have to many complains with DM regarding the Water utility, I want you to do the much you can to take of from DM hans the water utility. Please do not Wait too long, we can not sopport him any more. Thank You.

**Lydia Roberts**

**From:** kathleen loftus [katoinahato@hotmail.com]  
**Sent:** Monday, October 17, 2011 1:27 PM  
**To:** bb jeff deyo; Carl Vinson; Lydia Roberts; Kevin Carpenter; Jerry Hallenstein  
**Subject:** RE: Bimini Bay Water Utility Certificate DENIAL !

Hello,

This is another frustrated owner from Bimini Bay.

For years I have asked for clarification on my waterbills as well as HOA bills and I get no response or a response that claims they are busy and they will get to it yet they never do. I have pd my bills on time every month.

There have been mistakes and an astronomical fraudulent balance in my bill and it never gets resolved or answered.

I have had my water shut off I told I have to pay the balnce that I don't owe. Frequently,they send notes to my tenants threatening to shut the water telling them I am not paying it, yet they never send me the notices that they give them. When i call for clarification I get the run around wither from Dave Meadows or his staff. Please help us to be able to have the option to use another water company. Lastly, I have been told Bimini Bay has used my water spout to do maintance on grounds such as watering grass..etc.

Thanks for you time an your help,  
 Kathleen Loftus  
 131 Washington Palm Loop

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**From:** jeffdeyosr@gmail.com  
**To:** CVinson@PSC.STATE.FL.US; LRoberts@PSC.STATE.FL.US; KCarpent@PSC.STATE.FL.US; JHallens@PSC.STATE.FL.US  
**Subject:** Bimini Bay Water Utility Certificate DENIAL !  
**Date:** Fri, 14 Oct 2011 11:36:37 -0400

Hello PSC:

We are forwarding this email in response to your correspondence of Oct 6, 2011 to "Office of the Commission (Cole)" regarding Docket Number 090424-WS as well as your correspondence of October 7, 2001 to "Office of the Commission (Cole)" regarding Docket number 110254-WS.

It is our recommendation that the agency deny any certificate to David Meadows and Bimini Bay Utilities.

As was outlined in the aforementioned documents, Bimini Bay and specifically David Meadows has "laughed" in the face of your authority since 2005... that's 6 (**SIX**) years of neglect by the Commission. David Meadows time and time again refused to comply with your requests no matter how lenient you have been. Your authority has extended time limits time and time again as well as sending reminder letters and emails. But to no avail.

David Meadows claims the records were destroyed in the fire. How is it that the HOA records were on a back up QuickBooks file kept off property but the water records were destroyed?

We believe this is yet another deception on the part of David Meadows. Terry Blackmon from Bimini Bay had mentioned to us that he backed up the system at his home AND on line every night.

**We beg your Commission to demand access to the QuickBooks file and investigate the contents yourself.**

Owners through the years have been DENIED access to the financial records, perhaps your Commission will be more successful.

Looking forward. If the Commission allows David Meadows to gain the certificate he requests it will send a dangerous message the public.

10/17/2011

IE: Anyone who is thinking about securing a water authority certificate has only to read the aforementioned documents. In that content all future applicants will know just how easy it is to work around the system, or lack of a system, and do whatever they want. Your Commission holds in it's hand the power to set the record straight. ANYONE WISHING TO DO BUSINESS IN THE STATE OF FLORIDA "WILL" ABIDE BY YOUR RULES AND REGULATIONS. Yes ? or No?

Again, we strongly request that you deny any and all certificates to David Meadows and/or the Bimini Bay Utilities and/or the Four Points Utility.

Thank you very much for your time

Jeff Deyo Sr  
Karen M Smith

10/17/2011