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COMMISSION  
CLERK

October 28, 2011

VIA HAND DELIVERY

Ms. Ann Cole, Commission Clerk  
Office of the Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Docket No. 110013-TP; Request for Submission of proposals for relay service, beginning June 2012, for the deaf, hard of hearing, deaf/blind, or speech impaired and other implementation matters in compliance with the Florida Telecommunications Access System Act of 1991.

Dear Ms. Cole:

Please accept the original of this letter and the enclosed fifteen (15) copies as the post-staff workshop comments of Hamilton Telephone Company d/b/a Hamilton Telecommunications.

Hamilton Telecommunications appreciates the opportunity to provide feedback regarding the Florida Public Service Commission's Request for Proposal to provide Telecommunications Relay Service in Florida on Tuesday, October 25, 2011. Hamilton understands that a transcript is being prepared, so Hamilton will not repeat the comments it made during the workshop.

During the workshop, a question was raised about how call processing efficiencies should be factored into the scoring. Hamilton believes that the technical proposal is the appropriate place to analyze call procedures and call processing efficiencies as well as any other related information. Hamilton does not believe that this

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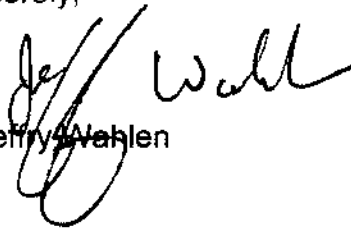
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information should be scored in the pricing proposal section as this section is completely quantitative with no interpretation or subjectivity.

Sincerely,



J. Jeffrey Wahlen

JJW/jh

cc: Dixie Ziegler, Hamilton Telecommunications  
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