

**Dorothy Menasco**

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**From:** Dana Rudolf [DRudolf@RSBattorneys.com]  
**Sent:** Tuesday, November 08, 2011 2:32 PM  
**To:** Filings@psc.state.fl.us  
**Cc:** Martin Friedman  
**Subject:** Docket No. 110140-WS; Application for staff-assisted rate case in Polk County by River Ranch Water Management, L.L.C.

**Attachments:** PSC Clerk 03 (Response to RAI).ltr.pdf

- a) Martin S. Friedman, Esquire  
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766 North Sun Drive, Suite 4030  
Lake Mary, FL 32746  
Phone: (407) 830-6331  
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[mfriedman@rsbattorneys.com](mailto:mfriedman@rsbattorneys.com)
- b) Docket No. 110140-WS  
Application for staff-assisted rate case in Polk County by River Ranch Water Management, L.L.C.
- c) River Ranch Water Management, L.L.C.
- d) 5 pages
- e) Response to Staff's request for additional information dated September 29, 2011.

11/8/2011

DOCUMENT NUMBER - DATE  
08260 NOV -8 =  
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LAW OFFICES  
**ROSE, SUNDBSTROM & BENTLEY, LLP**

www.rsbatorneys.com

Please Respond to the Lake Mary Office

November 8, 2011

VIA E-FILING

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Ann Cole, Commission Clerk  
 Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, FL 32399-0850

Re: Docket No. 110140-WS; Application for staff-assisted rate case in Polk County by  
 River Ranch Water Management, L.L.C.  
Our File No.: 37027.06

Dear Ms. Cole:

Enclosed for filing in the above-referenced docket is the response of River Ranch  
 Water Management, L.L.C. (the "Utility" or "River Ranch") to Staff's request for  
 additional information dated September 29, 2011.

(a) <u>Component</u>	(b) Hourly Pay During Normal Working Hours	(c) Typical Time Required for Task During Normal Working Hours	(d) = (b) + (c) Total Cost (Normal Working Hours)	(e) Typical Time Required for Task if Done After Working Hours	(f) Description of Work Involved for Each Component in <u>col. (a)</u>
Clerical and administration labor	8.00	.1 hr	.80	.1 hr	Record/process customer request for service
Labor to inspect facilities	20.00	.1 hr	.80	.1 hr	Record/process request for service termination
Labor to resolve customer complaint	20.00	.5 hr	10.00	.5 hr	Labor related to inspection and connection of service
Transportation costs	20.00	.75 hr	15.00	.75 hr	Travel time by employees
Computer services	8.00	.1 hr	1.50	.1 hr	Book-keeping for new customer data entry
Overhead	15.01	.1 hr	1.50	.1 hr	Indirect costs for office expenses, rent, insurance, etc.

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Additional components (if any) not listed above					
Sum Total Costs in Column (d)			28.90	43.35	

The Utility is requesting miscellaneous service charges of \$21.00 during business hours and \$42.00 after hours, which is consistent with the majority of the miscellaneous service charges recently approved by the Commission. Revised Tariff Sheets reflecting the requested charges is enclosed.

Below is the additional information requested by Staff regarding the test year April 1, 2010 – March 31, 2011:

1. The number of initial connections, normal connections, violation reconnections, and premises visits made by the Utility.

**RESPONSE:** None.

2. The number of special premises visits made by the Utility to determine whether a meter had been tampered with.

**RESPONSE:** The Utility does not keep such records, but does not think there are any.

In connection with the Utility's request to convert from flat rate to metered use billing, in Order No. PSC-03-0740-PAA-WS, issued June 23, 2003, in Docket No. 020167-WS, the Commission ordered that: a) it was appropriate to grant the Utility \$106,750 in pro format plant to install meters; and that b) those meters be installed for all of the Utility's general service customers, plus the homes located within the Countryside subdivision. The list of general service connections that were contemplated to require meters were details in the letter dated October 16, 2003, to the Utility's engineer (Mr. George J. McDonald, P.E.), the following information is provided:

1. Detailed maps indicating the location of all meters, including those that have been installed since June 23, 2003. This map should indicate, for each meter, both the size of the meter (5/8", 3/4", 1", etc.) and the meter identification number, as well as its corresponding physical street address location. (The Staff engineer on this case, Mr. Robert Simpson, will attend the customer meeting scheduled for November 15,

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Office of Commission Clerk  
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2011. In addition, he will use the detailed map provided in this request to verify all necessary metering information.)

**RESPONSE:** The Utility is preparing the maps that will be filed when completed.

2. To the extent the Utility has not installed all of the meters required by Order No. PSC-03-0740-PAA-WS, please indicate the reason(s) why the meter installation has not been completed.

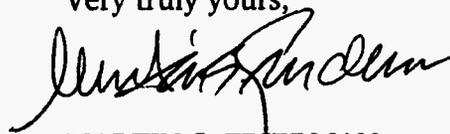
**RESPONSE:** The Utility will provide a response to this inquiry when it provides the maps.

3. For each meter that was installed to fulfill the requirements of Order No. PSC-03-0740-PAA-WS, please provide a copy of the purchase invoice. Please ensure that each invoice indicates the meter size purchased.

**RESPONSE:** The Utility will provide a response to this inquiry when it provides the maps.

If you have any questions, please do not hesitate to contact me.

Very truly yours,



MARTIN S. FRIEDMAN  
For the Firm

MSF/der  
Enclosures

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company requires multiple actions.

INITIAL CONNECTION – This charge may be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION – This charge may be levied for transfer of service to a new Customer account at a previously served location or reconnection of service subsequent to a Customer requested disconnection.

VIOLATION RECONNECTION – This charge may be levied prior to reconnection of an existing Customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT CHARGE (IN LIEU OF DISCONNECTION) – This charge may be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the Customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill.

Schedule of Miscellaneous Service Charges

	<u>Business Hours</u>	<u>After Hours</u>
Initial Connection Fee	\$ 21.00	\$ 42.00
Normal Reconnection Fee	\$ 21.00	\$ 42.00
Violation Reconnection Fee	\$ 21.00	\$ 42.00
Premises Visit Fee (in lieu of disconnection)	\$ 21.00	\$ 42.00

EFFECTIVE DATE –

TYPE OF FILING – SARC

MARK WALTRIP  
ISSUING OFFICER

COO  
TITLE

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Schedule of Miscellaneous Service Charges

	<u>Business Hours</u>	<u>After Hours</u>
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Normal Reconnection Fee	\$ 21.00	\$ 42.00
Violation Reconnection Fee	\$ Actual Cost (1)	\$ Actual Cost (1)
Premises Visit Fee (in lieu of disconnection)	\$ 21.00	\$ 42.00

(1) Actual Cost is equal to the total cost incurred for services.

EFFECTIVE DATE –

TYPE OF FILING – SARC

MARK WALTRIP  
ISSUING OFFICER

COO  
TITLE