

Crystal Card

From: Dorothy Menasco
Sent: Monday, April 28, 2014 12:05 PM
To: Charlene Hinson
Subject: Notification of Unacceptable Filing - (Email ID = 1518)

The document presented has been reviewed by the Office of Commission Clerk and found to be ineligible for E-filing for one or more of the following reasons:

1. The document is unsigned. Documents may be signed by typing “s/”, “/s” or “/s/” followed by the signatory, i.e., /s/ First M. Last.
2. The document is not in compliance with the Florida Administrative Code (F.A.C.) filing rules listed on the FPSC's Web Based Electronic Filing Requirements.
3. The document is ineligible for E-filing.
 - a) Identified as ineligible in the docket’s Order Establishing Procedure.
 - b) Must be accompanied by a fee or payment.
 - c) Contains proprietary confidential business information.

This document is a duplicate of DN 01932-14.

If you have any questions, please contact the Office of Commission Clerk at clerk@psc.state.fl.us.

Crystal Card

From: Marguerite McLean
Sent: Friday, April 25, 2014 3:15 PM
To: Records Clerk
Subject: FW: Docket No. 110013-TP
Attachments: S14042513150.pdf

Records Clerk,
Please place the enclosed in the parties and interested persons correspondence.
Thank you.

Marguerite H. McLean, Records Technician
Florida Public Service Commission
Office of Commission Clerk
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6824

From: Filings@psc.state.fl.us
Sent: Friday, April 25, 2014 3:15 PM
To: 'marsha@rutledge-ecenia.com'
Subject: FW: Docket No. 110013-TP

Ms. Rule,
Your request for Susan Berlin to be added to the interested persons list is very important to us. For future reference, please direct these types of requests to clerk@psc.state.fl.us. If you file attached documents to be placed in a specific docket file, you may file them at filings@psc.state.fl.us. In order to ensure that your information is handled efficiently and accurately, i have forwarded your request to clerk@psc.state.fl.us.

Please call our office if you have any questions.

Thank you,
Marguerite H. McLean, Records Technician
Florida Public Service Commission
Office of Commission Clerk
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6824

From: Marsha Rule [<mailto:marsha@rutledge-ecenia.com>]
Sent: Friday, April 25, 2014 1:16 PM
To: Filings@psc.state.fl.us
Subject: Docket No. 110013-TP

Attached is a letter requesting inclusion on the Interested Persons List in Docket No. 110013-TP – Request for submission of proposals for relay service, beginning in June 2012, for the deaf, hard of hearing, deaf/blind, or speech impaired, and other implementation matters in compliance with the Florida Telecommunications Access System Act of 1991

No. of pages: 1

Filed on behalf of: Susan Berlin, Esq.

Filed by:

Marsha E. Rule, Attorney

Rutledge Ecenia

119 South Monroe St. Suite 202

Tallahassee, FL 32301

850.681.6788

PLEASE NOTE NEW EMAIL ADDRESS:

marsha@rutledge-ecenia.com

Rutledge | Ecenia

Confidentiality Note: This email is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this email or the information herein by anyone other than the intended recipient, or any employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this email in error, please call the Receptionist at Rutledge Ecenia, P.A. at 850 681-6788, and destroy the original message and all copies.

RUTLEDGE ECENIA

PROFESSIONAL ASSOCIATION
ATTORNEYS AND COUNSELORS AT LAW

MICHAEL J. BARRY
STEPHEN A. ECENIA
RICHARD M. ELLIS
DIANA M. FERGUSON
MARTIN P. McDONNELL
J. STEPHEN MENTON
CRAIG D. MILLER
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MARSHA E. RULE
GARY R. RUTLEDGE
MAGGIE M. SCHULTZ
GABRIEL F.V. WARREN
GOVERNMENTAL CONSULTANT
JONATHAN M. COSTELLO
OF COUNSEL
HAROLD F. X. PURNELL

April 25, 2014

Ms. Carlotta S. Stauffer
Director, Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: Docket No. 110013-TP – Request for submission of proposals for relay service, beginning in June 2012, for the deaf, hard of hearing, deaf/blind, or speech impaired, and other implementation matters in compliance with the Florida Telecommunications Access System Act of 1991

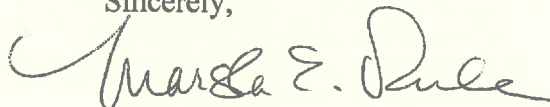
Dear Ms. Stauffer:

Please add the Susan Berlin to the list of Interested Persons in the above-referenced docket. Ms. Berlin's contact information is:

Susan Berlin, Esq.
Counsel, State Government Affairs
3065 Akers Mill Rd., SE, 7th Floor, Mailstop GAATLD0704
Atlanta, GA 30339
Phone: (404) 649-8983
Email: Susan.Berlin@Sprint.com

Please do not hesitate to contact me or Ms. Berlin if you have any questions.

Sincerely,



Marsha E. Rule

Crystal Card

From: Marguerite McLean
Sent: Friday, April 25, 2014 2:13 PM
To: Crystal Card
Subject: Notification of Unacceptable Filing - (Email ID = 1513) - Dkts 110013-TP and 140029-TP
Attachments: Notification of Unacceptable Filing - (Email ID = 1513) - Dkts 110013-TP and 140029-TP.pdf

Please place the attached notice of unacceptable filing in parties correspondence in Dkts 110013-TP and 140029-TP.

Thank you.

Marguerite H. McLean, Records Technician
Florida Public Service Commission
Office of Commission Clerk
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6824

From: [Marguerite McLean](#)
To: [Charlene Hinson](#)
Bcc: [Hong Wang](#)
Subject: Notification of Unacceptable Filing - (Email ID = 1513) - Dkts 110013-TP and 140029-TP
Date: Friday, April 25, 2014 12:52:34 PM

The document presented has been reviewed by the Office of Commission Clerk and found to be ineligible for E-filing due to duplicate filing of previous processed document, DN 01918-14.

If you have any questions, please contact the Office of Commission Clerk at clerk@psc.state.fl.us.

Crystal Card

From: Hong Wang
Sent: Thursday, April 10, 2014 1:02 PM
To: Curtis Williams
Cc: Shawna Senko; Crystal Card; Bob Casey; Pamela H. Page; Beth Salak
Subject: FW: Letter of Interest to receive TRS RFP
Attachments: 02-24-2014, Letter of Interest to receive RFP.pdf

Curtis,

Hamilton Telephone Company has been added to Docket 140029 as an interested person.

Please note that per our conversation yesterday, the following entities have also been added in the docket as interested persons, using the same contact information as in Docket 110013:

Stellar Relay;
Sprint Relay;
Sprint;
Sorenson Communications, Inc.;
Lifelinks, LLC;
AT&T Services, Inc.

From: Curtis Williams
Sent: Thursday, April 10, 2014 9:26 AM
To: Hong Wang
Cc: Bob Casey; Pamela H. Page; Beth Salak
Subject: FW: Letter of Interest to receive TRS RFP

Hong,

As we discussed, please add Hamilton Telephone Company to the interested persons list for Docket No. 140029-TP. Ms. Dixie Ziegler, Vice President of Relay is the contact person for Hamilton. Ms. Ziegler's contact information is in the attached letter. Please let me know if you have questions. Thank You.

Curtis J. Williams
Public Utility Analyst
Office of Telecommunications
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Office: (850) 413-6924
Fax: (850) 413-6925
Email: cjwillia@psc.state.fl.us

From: Gary Lewien [<mailto:gary.lewien@hamiltonrelay.com>]
Sent: Monday, February 24, 2014 12:40 PM
To: Curtis Williams
Cc: Beth Slough; Dixie Ziegler
Subject: Letter of Interest to receive TRS RFP

Good day Mr. Williams:

Attached please find our Letter of Interest to receive the Florida TRS RFP.

We look forward to participating in this process.

Sincerely,

Gary Lewien | Hamilton Relay

O: 402.694.7369 | gary.lewien@hamiltonrelay.com

CONFIDENTIALITY NOTE:

This email and any attachments are confidential and may be protected by legal privilege.
If you have received this email in error, please immediately notify the sender by return email
and delete all copies of this email.



1001 Twelfth Street • Aurora, Nebraska 68818
voice 402.694.5101 • TTY 800.821.1834
toll free 800.821.1831 • fax 402.694.2848

e-mail: info@hamiltonel.com
web site: www.hamiltonel.com

February 24, 2014

Curtis Williams
Public Utilities Analyst
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: Docket No. 140029-TP; names of companies interested in providing a telecommunications relay service pursuant to Chapter 427, Florida Statutes

Dear Mr. Williams:

Hamilton Telephone Company respectfully submits this letter of interest in receiving a copy of the proposal to provide telecommunications relay service in Florida.

Hamilton Telephone Company is a Nebraska Corporation located at 1001 12th Street, Aurora, Nebraska, 68818. Dixie Ziegler, Vice President of Relay will be the contact person for Hamilton. My contact information follows:

Dixie Ziegler	Voice	402/694-3656
Vice President of Relay	Voice	800/821-1831
Hamilton Telephone Company	TTY/Voice	800/618-4781
1001 12th Street	FAX	402/694-5037
Aurora, Nebraska 68818	E-mail	dixie.ziegler@hamiltonrelay.com

Beth Slough, National TRS Contract Administrator for Hamilton Relay, is an additional contact person and is available to answer questions concerning the Florida RFP. Beth's contact information follows:

Beth Slough	Voice	402/694-3656
National TRS Contract Administrator	Voice	800/821-1831
Hamilton Telephone Company	TTY/Voice	800/618-4781
1001 12th Street	FAX	402/694-5037
Aurora, Nebraska 68818	E-mail	beth.slough@hamiltonrelay.com

Sincerely,

Dixie Ziegler
Vice President
Hamilton Relay



1820 E. Park Avenue, Suite 101
Tallahassee, FL 32301
Voice: 800-222-3448
TTY: 888-447-5620
Business: 888-292-1950
Fax: 850-656-6099
www.ftri.org

14 MAR 10 PM 3:26

OFFICE OF
TELECOMMUNICATIONS

March 10, 2014

Mr. Curtis Williams, Regulatory Analyst IV
Office of Telecommunications
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0866

RE: FTRI FY 2014/2015 Budget

Dear Mr. Williams:

I am pleased to forward a copy of the FY 2014/2015 budget that was recently approved by the Florida Telecommunications Relay, Inc. (FTRI) Board of Directors. This budget was reviewed by our Budget Committee and the Board and was adopted by the Board on March 10, 2014.

The budget, without the inclusion of the proposed NDBEDP, as approved by the Board projects total revenues at the current surcharge level of \$.11 to be \$8,069,377 and total expenses to be \$7,760,545. Attached is the Income Statement that reflects the FY 2014/2015 budget as approved by the Board of Directors.

As of January 2014, FTRI has over 495,043 individuals in the client database. FTRI and its regional partners continue to reach out to meet the telecommunications access needs of residents who are deaf, hard of hearing, deaf/blind, or speech challenge. Outreach continues to be a large part of our efforts to attract new clients and educate the general population about the Florida Relay System and the benefits this brings to our citizens.

Although we believe that outreach is an important element of the relay program, we are very aware that the number of new clients served continues to decrease and that trend is likely to continue. A major reason for this, we believe, is the decreasing use of landline and migration of users to other technologies such as wireless, VoIP, etc. The decrease in landlines users not only affects the equipment distribution program but more importantly reduces revenues because there are fewer landlines from which the surcharge is collected.

Should you have questions or desire additional information, please do not hesitate to email me at jforstall@ftri.org.

Sincerely,

A handwritten signature in blue ink that reads "James Forstall".

James Forstall
Executive Director

Enclosure

cc: FTRI Board of Directors

Florida Telecommunications Relay, Inc.

Income Statement

FY 2014/2015

11 cents Surcharge

Income

Revenue

Surcharge	8,013,558	
Interest	55,787	
NDBEDP	458,832	
		<u>8,528,177</u>

Expense

Category I

DP Relay 3,464,351

Category II

Equipment 1,537,932

Category III

RDC 1,018,089

Category IV

Outreach 607,200

Category V

General 1,150,298

Category VI

NDBEDP 458,832

8,236,702

Net Projected 2014/2015 Income

291,475

Florida Telecommunications Relay, Inc.
Fiscal Year 2014/2015 Budget @ .11 cents surcharge

	2013/2014 APPROVED BUDGET	2013/2014 ESTIMATED REV & EXPEND	2014/2015 PROPOSED BUDGET	VARIANCE 2013/2014 2014/2015
OPERATING REVENUE				
1	8,270,823	8,278,469	8,013,558	(257,265)
2	41,753	54,929	55,787	14,034
3	458,832	286,578	458,832	0
	TOTAL OPERATING REV	8,619,976	8,528,177	(243,231)
OTHER REVENUE/FUNDS				
4	11,444,256	15,478,615	15,785,879	4,341,623
	TOTAL REVENUE	24,098,591	24,314,056	4,098,392
OPERATING EXPENSES				
CATEGORY I - RELAY SERVICES				
5	3,846,539	3,694,949	3,464,351	(382,188)
	SUBTOTAL-CATEGORY I	3,694,949	3,464,351	(382,188)
CATEGORY II - EQUIPMENT & REPAIRS				
6	0	0	0	0
7	5,000	0	0	(5,000)
8	6,000	0	0	(6,000)
9	3,720	0	0	(3,720)
10	20,000	0	10,000	(10,000)
11	55,000	32,850	38,700	(16,300)
12	2,275,486	1,257,827	1,240,342	(1,035,144)
13	31,840	2,220	1,801	(30,039)
14	33,000	18,000	9,000	(24,000)
15	30,000	0	7,546	(22,454)
16	1,000	300	600	(400)
17	26,400	9,621	9,752	(16,648)
18	20,000	16,080	16,080	(3,920)
19	10,000	1,764	2,000	(8,000)
20	26,000	200,839	202,111	176,111
	SUBTOTAL-CATEGORY II	1,539,501	1,537,932	(1,005,514)
CATEGORY III - EQUIPMENT DISTRIBUTION & TRAINING				
21	55,000	84,742	84,742	29,742
22	1,122,390	906,059	932,347	(190,043)
23	0	0	0	0
24	20,000	1,000	1,000	(19,000)
	SUBTOTAL-CATEGORY III	991,801	1,018,089	(179,301)

Florida Telecommunications Relay, Inc.
Fiscal Year 2014/2015 Budget @ .11 cents surcharge

	2013/2014 APPROVED BUDGET	2013/2014 ESTIMATED REV & EXPEND	2014/2015 PROPOSED BUDGET	VARIANCE 2013/2014 2014/2015
CATEGORY IV - OUTREACH				
25 Outreach Expense	684,503	648,329	607,200	(77,303)
SUBTOTAL-CATEGORY IV	684,503	648,329	607,200	(77,303)
CATEGORY V - GENERAL & ADMINISTRATIVE				
26 Advertising	5,600	4,828	4,905	(695)
27 Accounting/Auditing	23,646	25,432	28,336	4,690
28 Legal	72,000	72,000	72,000	0
29 Computer Consultation	19,040	19,022	18,690	(350)
30 Dues & Subscriptions	4,285	3,009	3,060	(1,225)
31 Office Furniture Purchase	5,000	340	500	(4,500)
32 Office Equipment Purchase	7,700	7,842	18,500	10,800
33 Office Equipment Lease	2,074	2,016	1,935	(139)
34 Insurance-Hlth/Life/Dsblty	356,764	254,319	209,578	(147,186)
35 Insurance-Other	6,893	9,211	9,292	2,399
36 Office Expense	17,449	16,429	17,014	(435)
37 Postage	11,660	12,317	12,527	867
38 Printing	2,078	1,829	1,860	(218)
39 Rent	90,148	90,946	91,184	1,036
40 Utilities	8,084	6,959	7,077	(1,007)
41 Retirement	77,547	66,965	66,925	(10,622)
42 Employee Compensation	552,326	467,520	498,750	(53,576)
43 Temporary Employment	17,200	15,600	8,000	(9,200)
44 Taxes - Payroll	42,254	35,613	38,155	(4,099)
45 Taxes - Unemplmt Comp	2,810	1,262	901	(1,909)
46 Taxes - Licenses	65	65	65	0
47 Telephone	21,322	18,174	19,138	(2,184)
48 Travel & Business	19,234	10,234	10,408	(8,826)
49 Equipment Maint.	1,741	1,326	1,349	(392)
50 Employee Training/Dev	5,665	5,200	7,000	1,335
51 Meeting Expense	7,000	3,096	3,149	(3,851)
52 Miscellaneous Expense	0	0	0	0
SUBTOTAL-CATEGORY V	1,379,585	1,151,554	1,150,298	(229,287)
CATEGORY VI - NDBEDP				
53 NDBEDP - Expense	458,832	286,578	458,832	0
SUBTOTAL-CATEGORY VI	458,832	286,578	458,832	0
TOTAL EXPENSES	10,110,295	8,312,712	8,236,702	(1,873,593)
REVENUE LESS EXPENSES	10,105,369	15,785,879	16,077,354	5,971,985

Eric Fryson

From: Dorothy Menasco
Sent: Thursday, May 09, 2013 4:01 PM
To: 'james.skjeveland@sprint.com'
Cc: Bob Casey; Hong Wang; Eric Fryson
Subject: RE: Docket No. 110013

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 08332-11
DISTRIBUTION: _____

Mr. Skjeveland:

Per your request, we have added you to the mailing list as an interested person in Docket 110013-TP. Please note that this contact information is public record and will be available on internet searches. This request will be placed in Docket correspondence - Parties and Interested Persons (DN 08332-11) for historical purposes.

As an interested person you will receive all notices for hearing, prehearing, proposed agency action orders, final orders, and notices of Commission conferences via e-mail. If you are interested in receiving documents other than those mentioned above, for example, procedural orders, please contact staff counsel for instructions on becoming a party of record. The phone number for our General Counsel's Office is 850-413-6199.

If you have any changes or wish to have your information removed, you should forward those requests to clerk@psc.state.fl.us. If you have any questions regarding your contact information, please call our office at 850-413-6770.

*Dorothy Menasco
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
850-413-6770*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

From: Bob Casey
Sent: Thursday, May 09, 2013 3:00 PM
To: Hong Wang
Cc: Curtis Williams; Cindy Miller; Beth Salak; Bob Casey
Subject: FW: Docket No. 110013

Please add James Skjeveland of Sprint Relay as an interested party for the mailing list in Docket No. 110013-TP.

Thank you.

Bob Casey

Contact information:

Jim Skjeveland: james.skjeveland@sprint.com

Phone: (913) 653-0247

From: Skjeveland, James [SLS] [<mailto:James.Skjeveland@sprint.com>]

Sent: Thursday, May 09, 2013 2:28 PM

To: Bob Casey

Subject: Docket No. 110013

Bob –

Thanks for the voicemail this morning and the docket that I was referring to was 110013. You can simply utilize my email address if you need a specific name and email address.

I appreciate you doing this for us

Jim

This e-mail may contain Sprint Nextel proprietary information intended for the sole use of the recipient(s). Any use by others is prohibited. If you are not the intended recipient, please contact the sender and delete all copies of the message.

Dorothy Menasco

110013-TP

From: Filings@psc.state.fl.us
Sent: Wednesday, November 09, 2011 6:05 PM
To: 'Susan.Berlin@sprint.com'
Cc: Kevin Bloom; Hong Wang; Ann Cole
Subject: RE: Sprint Offer to Extend

PARTIES

Ms. Berlin:

The message below should have specified **DN 08291-11** rather than 08313-11. My apologies for any confusion this may have caused.

*Dorothy Menasco
 Florida Public Service Commission
 Office of Commission Clerk
 850-413-6770*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

From: Filings@psc.state.fl.us
Sent: Wednesday, November 09, 2011 6:00 PM
To: 'Susan.Berlin@sprint.com'
Cc: Kevin Bloom; Hong Wang; Ann Cole
Subject: FW: Sprint Offer to Extend

Ms. Berlin:

We are in receipt of your attached e-filing. Please note that documents are to include an official signature, as shown on the Commission's e-filing requirements (the link is included below for your convenience). This same letter, that you e-mailed to our [Economic Analyst], Kevin Bloom, was printed by Mr. Bloom and forwarded to the Clerk's Office (CLK) to be included in Docket 110013-TP. That document was assigned DN 08313-11 and will be available for review on the Commission's website after it has been scanned. Unless specified by Mr. Bloom, there will be no need for you to resubmit this filing to CLK, electronically or in hard copy.

<http://www.psc.state.fl.us/dockets/e-filings/>

Please call our office if you have any questions.

*Dorothy Menasco
 Florida Public Service Commission
 Office of Commission Clerk
 850-413-6770*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

From: Berlin, Susan [GA] [mailto: Susan.Berlin@sprint.com]
Sent: Wednesday, November 09, 2011 2:19 PM
To: Filings@psc.state.fl.us
Subject: Sprint Offer to Extend

DOCUMENT NUMBER DATE
 08332 NOV 10 =

11/9/2011

FPSC-COMMISSION CLERK

Person responsible for filing:

Susan J. Berlin
Sprint
3065 Akers Mill Rd. SE, 7th Floor
Atlanta, Georgia 30339

Office number (404) 649-8983
Email: susan.berlin@sprint.com

Docket Number: 110013-TP

File on behalf of Sprint Communications Company L.P.

The total number of pages in attached document: 1

The document is a letter containing an offer from Sprint to extend its current Telecommunications Relay Service contract for a time to assist the Commission.

This e-mail may contain Sprint Nextel proprietary information intended for the sole use of the recipient(s). Any use by others is prohibited. If you are not the intended recipient, please contact the sender and delete all copies of the message.

11/9/2011