

Commission Clerk

110238-WU

From: Commission Clerk
Sent: Thursday, August 16, 2012 11:44 AM
To: 'Mike Smallridge'
Cc: Patti Daniel; Robert Simpson; Dorothy Menasco
Subject: FW: docket# 110238WU
Attachments: 7.pdf

FPSC, CLK - CORRESPONDENCE
_Administrative Parties Consumer
DOCUMENT NO. 08450-11
DISTRIBUTION: _____

Good Morning Mr. Smallridge,

You have emailed to the "Commission Clerk" site that is used for issuing Orders & Notices. Please read the following and resend your letter so it will be accepted as a filing in your docket 110238-WU.

This document will be placed in correspondence without further action.

The Commission accepts documents for filing by electronic transmission ("electronic filing" or "e-filing") provided the following requirements are met. Documents that fail to meet these requirements will not be accepted for electronic filing.

Manner of Electronic Transmission

- Filings submitted by electronic transmission must be attached to an e-mail sent to **filings@psc.state.fl.us**. Documents sent to any other Commission e-mail address will not be considered filed.

A link to the Commission's electronic filing requirements is being included for your convenience.

<http://www.psc.state.fl.us/dockets/e-filings/>

Your filing will need to be resubmitted to the appropriate e-mail address in order to be considered an official filing.

Please call our office if you have any questions regarding the filing process.

Matilda Sanders,
Commission Deputy Clerk
Office of Commission Clerk
850-413-6770

From: Mike Smallridge [mailto:utilityconsultant@yahoo.com]
Sent: Wednesday, August 15, 2012 3:10 PM
To: Commission Clerk
Cc: Patti Daniel; Robert Simpson; LESLIE MAIL
Subject: docket# 110238WU

Mike Smallridge sent tis email.

8/16/2012

Dear Clerk,

Please receive this letter for the Docket # 110238WU, Application for a staff assisted rate case for Sunrise Utilities, LLC in Polk County.

Thank You.

S/ Mike Smallridge

SUNRISE UTILITIES, LLC
PO BOX 1798
EATON PARK, FL. 33840
863-904-5574

7/15/2012

Commission Clerk
Florida Public Service Commission.
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399

RE: Docket # 110238-WU. Utility Response to letter of July 24, 2012.

Mr. Simpson:

As of today,

1. The well seal has been repaired.
2. The flow meter was removed, taken apart and cleaned and reinstalled. However, the meter worked well for only a short time and failed .a new meter has been ordered and will be installed upon its arrival.
3. Repair or replacement of the damaged fence will be done by September 1, 2012.
4. Utility strongly disagrees with the comments that the site glass is not readable. The site glass will be replaced when we bring down the system to inspect the tanks as well as replace the valves on the tank.
5. Hydro tanks will be inspected and evaluated in the time-line outlined by the consent order.

All water interruption and repairs are followed by a boil water notice and rescission notice. The method used is hand delivery.

All water interruptions affect more than 10% of Sunrise's customers.

4/18/2012- repair line break at meter that someone ran over. Service restored upon repair completion

5/4/2012- repair main line leak from garbage truck damage. Service restored upon repair completion.

5/23/2012- repair main line from garbage truck damage. Service restored upon repair completion.

7/31/2012- repair main line break. -service restored upon repair completion.

2/11/2011-repair damaged customer meter. Service restored upon repair completion.

2/28/2011-replace blow-off valve. Service restored upon repair completion.

3/11/2011- Yearly maintained. Replaced curb stops an installed new meters. System was off from 10 am to 3 pm.

8/26/2011-repair leak. -Service restored upon repair completion.

**SUNRISE UTILITIES, LLC
PO BOX 1798
EATON PARK, FL. 33840
863-904-5574**

2/26/2010- repair leak at meter. Service restored upon repair completion.

3/31/2010- leak repair at street. Service restored upon repair completion.

3/25/2010- leak repair under tree. Service restored upon repair completion.

11/20-11/23 2009 - replace main well pump. System was down for appx. 72 hours.

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

PARTIES

Public Service Commission

November 17, 2011

Ms. Wendy Smith
City of Auburndale, Parks & Recreation
119 West Park Street
Auburndale, FL 33823

Re: Docket No. 110238-WU – Application for staff-assisted rate case in Polk County by Sunrise Utilities, LLC.

Dear Ms. Smith:

This letter is to confirm our reservation of the Auburndale Recreation Hall for Thursday, April 12, 2012, from 5:00 p.m. to 10:00 p.m. We are planning a general customer meeting beginning at 6:00 p.m. We may finish the general customer meeting before 10:00 p.m. depending on the number of attendees and the number of comments received.

I understand that the Auburndale Recreation Hall seats at least 100 people and an audio system will be available for our use. I am enclosing a diagram of the standard set-up for the meeting. If you have any questions, please contact me at (850) 413-7021. Thank you.

Sincerely,

A handwritten signature in black ink that reads "Shannon J. Hudson".

Shannon J. Hudson
Regulatory Analyst IV

SH/ao

Enclosure

cc: Division of Economic Regulation (Maurey, Fletcher, Daniel, Simpson, Bruce, Stallcup)
Office of General Counsel (Murphy)
Office of Commission Clerk (110238-WU)

DOCUMENT NUMBER: DATE
08450 NOV 17 =
FPSC-COMMISSION CLERK

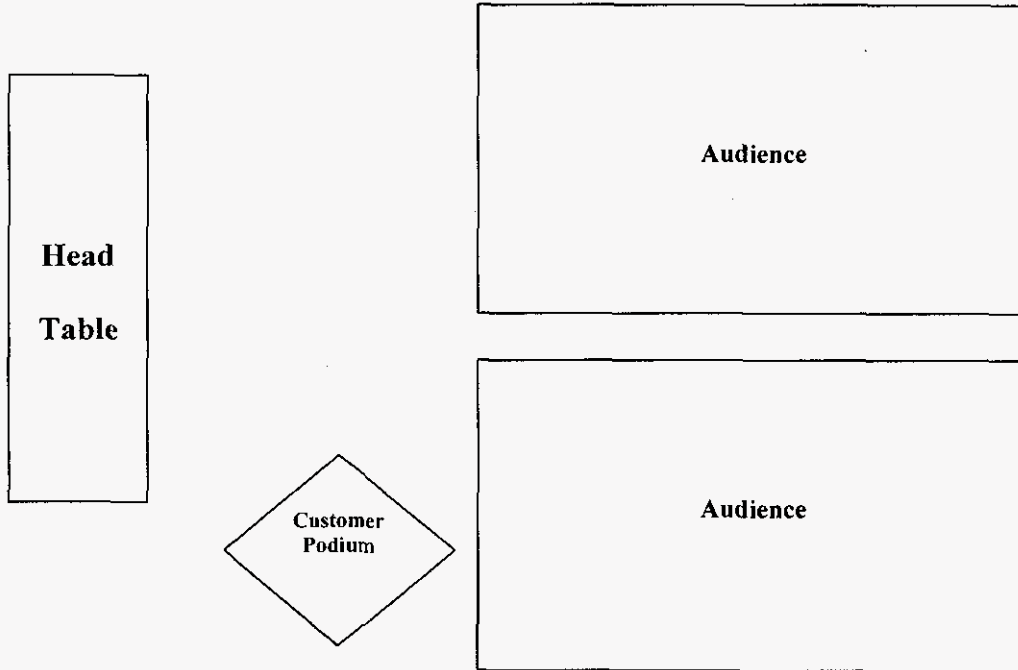
MEETING ROOM SETUP

Seating

If at all possible, the head table should be on an elevated platform in front of the audience. A raised bench such as we have at the Commission is best. A table may only be used if the front and sides are covered with a modesty skirt. Folding tables with an open front are appropriate only when using a modesty skirt.

A separate podium or table to one side of and facing the head table (away from the audience) is required for customers. Another table may be necessary if a court reporter is required.

The meeting set up should appear as shown below:



Public Address System

If possible, a minimum of two microphones (three are preferred), one for the head table and one for the customer podium, is required. The public address system should be sufficient to ensure that the audience can hear what is being said in normal speaking voices.