

**Dorothy Menasco**

**From:** Freedman, Maggie [Maggie.Freedman@ruden.com] on behalf of Cooke, Michael [Michael.Cooke@ruden.com]  
**Sent:** Thursday, November 17, 2011 4:32 PM  
**To:** Filings@psc.state.fl.us  
**Cc:** Patti Daniel; Ralph Jaeger; REILLY.STEVE@leg.state.fl.us  
**Subject:** Docket No. 110023-WS - Application for certificates to provide water and wastewater service in Lake County by Equity LifeStyle Properties, Inc., MFL Utility  
**Attachments:** MFL 11-17-11.pdf

**Docket No:**  
Docket No. 110023-WS – Application for certificates to provide water and wastewater service in Lake County by Equity LifeStyle Properties, Inc., MFL Utility systems, L.L.C.

**Person Filing:**  
Michael G. Cooke  
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**Filed on behalf of:**  
Equity LifeStyle Properties, Inc.

**Total number of pages:**  
Two (2)

**Description:**  
Copy of notes from the Customer Meeting

**Maggie Freedman**  
Legal Secretary



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November 17, 2011

Ms. Ann Cole, Director  
Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Re: Docket No. 110023 Application for certificates to provide water and wastewater service in Lake County MFL Utility Systems, L.L.C.

Dear Ms. Cole:

Enclosed for filing in the above referenced docket is a copy of notes regarding the recently held customer meeting at MFL Utility Systems, L.L.C. The notes provide a list of issues raised by customers at the meeting and a brief response by Equity Lifestyle Properties, Inc., to the issues. For some issues, responses are still being determined, and ELS plans to file additional information in the near future.

Thank you for your assistance with this filing and please do not hesitate to contact me if you have any questions.

Sincerely,

Michael G. Cooke

MGC/  
Enclosure

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Mid Florida Lakes Customer Meeting Notes - November 9, 2011

Customers raised the following questions/issues:

Timeline to start billing – customer will begin being billed once all meters are installed and the notice period has elapsed concerning hold times with the state agencies, ELS is targeting mid year of 2012 to begin charging customers the approved rate

WTP/WWTP compliance – both plants are in compliance and routinely inspected by the FDEP

Calculation of roll back to account for irrigation/ water/ wastewater – TBD by ELS and customers

Emergency preparedness plan – ELS site staff and third party plant operator are filing plan by end of year 2011

What is the purpose of the water being pumped into the canal – TBD by ELS staff

Will the roll back be uniform for lots on the canal versus lots not on the canal – TBD by ELS staff

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