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Sent: Thursday, November 17, 2011 4:32 PM
To: Filings@psc.state.fl.us
Cc: Patti Daniel; Ralph Jaeger; REILLY.STEVE@leg.state.fl.us; KByrd@givenslawgroup.com
Subject: Docket No. 110020-WS - Application for certificates to provide water and wastewater service in Marion County by Equity LifeStyle Properties, Inc., OB Utility
Attachments: OB 11-17-11.pdf

Docket No:
Docket No. 110020-WS – Application for certificates to provide water and wastewater service in Marion County by Equity LifeStyle Properties, Inc., OB Utility Systems, L.L.C.

Person Filing:
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Filed on behalf of:
Equity LifeStyle Properties, Inc.

Total number of pages:
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Description:
Copy of notes from the Customer Meeting

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November 17, 2011

Ms. Ann Cole, Director
Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: Docket No. 110020 Application for certificates to provide water and wastewater service in Marion County by OB Utility Systems, L.L.C.

Dear Ms. Cole:

Enclosed for filing in the above referenced docket is a copy of notes regarding the recently held customer meeting at OB Utility Systems, L.L.C. The notes provide a list of issues raised by customers at the meeting and a brief response by Equity Lifestyle Properties, Inc., to the issues. For some issues, responses are still being determined, and ELS plans to file additional information in the near future.

Thank you for your assistance with this filing and please do not hesitate to contact me if you have any questions.

Sincerely,

Michael G. Cooke

MGC/
Enclosure

Oak Bend Customer Meeting Notes – November 8, 2011

Customers raised the following questions/issues:

Customer concerns over water valves for remediation of line breaks - all valves are operable will be reviewed/ exercised with FRWA, as built plans are onsite

Meter accuracy/ installation – all sites have meters, common areas will have meters installed in the first quarter of 2012, will have all meters checked and calibrated with FRWA and replace the ones that do not work

WTP/WWTP compliance – both plants are in compliance and routinely inspected by the FDEP

Infrastructure concerns– will look at feasibility study of the lines and have a 2012 budget line item to replace infrastructure as needed

Emergency preparedness plan – ELS site staff and third party plant operator are filing plan by end of year 2011

Calculation of roll back to account for irrigation – TBD by ELS and customers

Meter reading company – readings will be done by radio read technology

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