

Ruth Nettles

100130-WS

From: Andrew Maurey
Sent: Thursday, January 05, 2012 11:50 AM
To: Ruth Nettles
Cc: Shannon Hudson
Subject: FW: Shangri La by the Lake Utilities Inc., Leesburg, FL
 we'll give the customer a call

CONSUMER

in this case, Shangri La by the Lake voluntarily withdrew its application, while the Utility may file again at any time, there is no rate case in process at this time

From: Bart Fletcher
Sent: Thursday, January 05, 2012 11:28 AM
To: Shannon Hudson
Cc: Ralph Jaeger; Jennifer Crawford; Andrew Maurey
Subject: FW: Shangri La by the Lake Utilities Inc., Leesburg, FL

Please handle. Thanks, Shannon.

Bart Fletcher
 Public Utilities Supervisor
 2540 Shumard Oak Blvd.
 Tallahassee, FL 32399-0850
 (850) 413-7017 (Phone)
 (850) 413-7018 (Fax)
bart.fletcher@psc.state.fl.us

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

From: Ruth Nettles
Sent: Thursday, January 05, 2012 11:20 AM
To: Ralph Jaeger
Cc: Bart Fletcher; Jennifer Crawford
Subject: FW: Shangri La by the Lake Utilities Inc., Leesburg, FL

Hi Ralph,

I don't know if you have received this email. But, I will print this out for correspondence once I find the docket number. In the meantime, do you know who can reply to this request?

Ruth

Ruth

From: Linda McKenna [mailto:ljmverdan@yahoo.com]
Sent: Thursday, January 05, 2012 10:41 AM
To: Ruth Nettles
Subject: Shangri La by the Lake Utilities Inc., Leesburg, FL

As a customer of Shangri La by the Lake Utilities, Inc., I was advised by letter from the company on July 27, 2011 that it had requested a rate increase, that a

1/5/2012

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 00069 JAN-5-12
 FPSC-COMMISSION CLERK

hearing would be held on Thursday, October 27, 2011, but that hearing/meeting was cancelled. We have heard nothing further on this rate increase and would like to be informed of any hearings relating to the rate increase request. Please advise the status. Thank you.

Linda McKenna
134 Shanghai Island Road
Leesburg, FL 34788
352-589-2133

Eric Fryson

100130

From: Ruth Nettles
Sent: Thursday, January 05, 2012 1:27 PM
To: Shannon Hudson; Andrew Maurey; Bart Fletcher; Ralph Jaeger; Jennifer Crawford
Cc: Eric Fryson
Subject: RE: Shangri-La Customer

We will attach this email response to the original email.

Thank you very much for your help, staff.

Ruth Nettles

From: Shannon Hudson
Sent: Thursday, January 05, 2012 1:24 PM
To: Ruth Nettles; Andrew Maurey; Bart Fletcher; Ralph Jaeger; Jennifer Crawford
Subject: Shangri-La Customer

I called the customer and advised her that the Utility withdrew its application. I also told her that the Utility may file an application for a price index and gave her the statute that governs price index applications.

Shannon J. Hudson
Florida Public Service Commission
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Tallahassee, FL 32399-0850
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