

Eric Fryson

From: Nancy M. Samry, Alan C. Gold, P.A. [nancy@acgoldlaw.com]
Sent: Friday, January 13, 2012 10:34 AM
To: Filings@psc.state.fl.us
Cc: Adam Teitzman; Pauline Robinson; Jerry Hallenstein; Lisa Harvey; HATCH, TRACY W (Legal); ms8675@att.com
Subject: Docket Number 09-0430-TP
Attachments: DeltaCom's Response to Staff Inquiries 1-13-12.pdf

Attached please find DeltaCom, Inc.'s response to inquiries from FPSC Staff.

Thank you.

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DOCUMENT NUMBER-DATE

00265 JAN 13 2012

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1/13/2012

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January 13, 2012

Ms. Ann Cole, Commission Clerk
Office of the Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

090430-TP

RE: Docket Number: 09-0430-TP – Amended Petition for Verified Emergency
Injunctive Relief and Request to Restrict or Prohibit AT&T from implementing
its CLEC OSS related Releases, by Saturn Telecommunication Services, Inc.

Dear Ms. Cole:

Attached is DeltaCom, Inc. response to inquiries from Florida Public Service
Commission Staff.

Copies have been served to the parties shown on the attached certificate of service.

Very truly yours,


ALAN C. GOLD

cc: All Parties of Record

DOCUMENT NUMBER-DATE

00265 JAN 13 02

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CERTIFICATE OF SERVICE

Docket No.: 090430-TP

I hereby certify that a true and correct copy of DeltaCom, Inc.'s Response to Inquiries by Florida Public Service Commission Staff was served via electronic mail this 13th day of January 2012 to the following:

Adam Teitzman, ateitzma@psc.state.fl.us
Pauline Evans, pevans@psc.state.fl.us
Jerry Hallenstein, jhallens@psc.state.fl.us
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/s Alan C. Gold, Squire

**DELTACOM'S RESPONSE TO INQUIRIES FROM FLORIDA PUBLIC
SERVICE COMMISSION STAFF**

DeltaCom utilizes AT&T XLM Gateway for its OSS in Florida. DeltaCom utilizes a third party vendor, DSET, for ordering in Florida. DeltaCom also utilizes AT&T's LEX OSS for ordering in Florida. LEX is utilized when the electronic automation fails and in special order scenarios which cannot be ordered by the electronic automation. DeltaCom places approximately 5 orders or less on an average day through LEX.