



Florida Telephone Co.
 Telephone USA
 2300 Palm Beach Lakes Blvd.
 Executive Center, Suite 100
 West Palm Beach, FL 33409

Abby Matari
 P. 561-688-2525 Ext 102
 F. 561-688-7334
 E. Amatari@Flatel.com
 W. www.Flatel.com

February 2, 2012

RECEIVED-FPSC
 12 FEB -3 PM 1:43
 COMMISSION
 CLERK

Ms. Ann Cole
 Commission Clerk,
 Office of Commission Clerk,
 2540 Shumard Oak Boulevard,
 Tallahassee, Florida, 32399-0850.

Re: Docket No. 110306-TP -Request for emergency relief and complaint of FLATEL, Inc. against BellSouth Telecommunications, Inc. d/b/a AT&T Florida to resolve interconnection agreement dispute.

Dear Ms. Robinson,

The following is information requested by the Commission staff in your letter dated January 31, 2012.

1. How many Florida customers did FLATEL serve via resale of AT&T Florida services as of September 19, 2011?
 2786

2. How many Florida customers did FLATEL request AT&T Florida to convert from resale to UNE-Platform or commercial agreement, prior to AT&T Florida's initiation of disconnection for non-payment of services on September 19, 2011?
 None, this was the date FLATEL received the first notice of Suspension and Termination from AT&T

3. How many FLATEL Florida resale customers (served by AT&T Florida) were completely without telephone service after resale services were disconnected by AT&T Florida?

COM _____
 APA _____
 ECR _____
 GCL _____
 RAD 3
 SRC _____
 ADM _____
 OPC _____
 CLK _____

DOCUMENT NUMBER-DATE
 00692 FEB-3 2012
 FPSC-COMMISSION CLERK

Pauline E. Robinson
Attorney
Office of the General Counsel
Florida Public Service Commission
Page 2
February 2, 2012

4. On what date did FLATEL submit a Conversion Request to move customers from AT&T Florida Resale to UNE-Platform service or commercial agreement?
October 12, 2011 through October 20, 2011. AT&T did not provide a bulk order option so every order had to be provisioned one by one

5. Did FLATEL notify their resale customers of the pending termination of services? If so, how did FLATEL notify their resale customers?
FLATEL never had any intentions to interrupt services to its End Users. The option to convert them to UNE was the very last alternative during discussions to continue business with AT&T

6. On January 9, 2012, FLATEL reported a total of 1,623 Florida Lifeline Subscribers on its FCC Form 497. Please clarify how many of those customers are served via AT&T Florida UNE-Platform and/or commercial agreements.
All

If you have any questions or concerns regarding this letter, please feel free to contact me at the information provided in this letter.

Regards,



Mr. Abby Matari
CEO / Corporate Development