

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

RECEIVED-FPSC  
12 MAR 20 PM 1:07  
COMMISSION  
CLERK

**DATE:**

**TO:** Office of Commission Clerk

**FROM:** Bureau of Consumer Assistance, Division of Safety, Reliability & Consumer Assistance

**RE:** Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 120022.

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO.		<u>00845-12</u>
DISTRIBUTION:		

3-15-2012

FL Utility Commission  
2540 Shumand Oak Blvd  
Tallahassee, FL: 32399-0850

I have some concern about the cost of some utilities:  
from 2005-2012 I see...

Electric cost a month;; plus	18 %
Water -----	46 %
Car Tag -----	18.5b %
Mini Cable -----	30 %

On top of it.... insurance same time  
For house 117 % last raise ----- 2012 38%

on top of it cost of gasoline, from Washington to Sanford...  
pennies after pennies as FEES ( NO TAXES EXTRA) JUST FEES  
Oil companies make BILLIONS ( all utilities must be regulated  
and so oil companies,)

Progress Energy asks and asks and you comply... extra for repairs  
that do not exist at all...

Of course we are the stimuluses to all;;  
the banks get free rides for money in return they give back to us  
on our money a beautiful 0.02 % return..  
Washington made the passport cost at \$ 100.0 or \$ 160.00 for fast  
return

With your connections, you could take care of all agencies ....

Thank you...

I understand that all issues are not of your jurisdiction but  
at YOUR POSITION you must have ways to contact the proper agencies  
for considerations.

RECEIVED  
MAR 19 2012  
Florida Public Service Commission  
Division of SSC

3-15-2012

FL Utility Commission  
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Tallahassee, FL: 32399-0850

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Thank you...

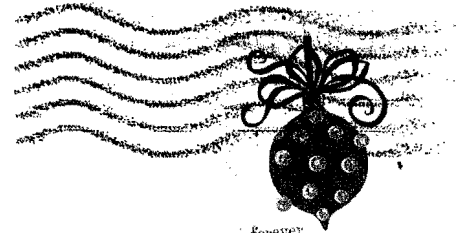
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for considerations.

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MAR 19 2012  
Florida Public Service Commission  
Division of SSC

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MAR 19 2012

Florida Public Service Commission  
Division of SSC

32399-0850  
12

FL: utility Commission  
2540 Shhmand Oak Blvd  
Tallahassee: FL: 32399-0850

32399+0850

Tallahassee, FL 32399-0850

**Catherine Potts**

---

**From:** Ann Cole  
**Sent:** Friday, March 16, 2012 12:53 PM  
**To:** Pamela Paultre  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** FW: Progress Energy settlement

Thanks, Pamela. This information will be placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120022-EI

---

**From:** Pamela Paultre -  
**Sent:** Friday, March 16, 2012 12:26 PM  
**To:** Ann Cole  
**Subject:** FW: Progress Energy settlement

Ann,

Please add the following to Docket # 120022 in Docket Correspondence of Consumers and their representatives.

Thank you,

Pamela Paultre  
Assistant to Chairman Ronald Brisé  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399  
(850) 413-6036

---

**From:** Pamela Paultre  
**Sent:** Friday, March 16, 2012 12:24 PM  
**To:** 'kathyrizzo@yahoo.com'  
**Cc:** Baldwyn English  
**Subject:** Progress Energy settlement

Good afternoon Ms. Rizzo,

Thank you for contacting the Office of Chairman Ronald Brisé at the Florida Public Service Commission. You called to inquire and voice your concerns regarding the request for a rate increase by Progress Energy Florida.

As I mentioned to you, the parties involved reached a settlement which was approved by the Commission on February 22, 2012. I've included below a link to the news release by the Commission on the matter along with a link to the final order approving the settlement:

<http://www.floridapsc.com/home/news/index.aspx?id=856>  
<http://www.floridapsc.com/dockets/cms/docketFilings3.aspx?docket=120022>

I will also include a link below to the Office of Public Counsel which may be of resource to you as it advocates on behalf of Florida's consumers in regulatory cases. Their phone number is 850-488-9330.

<http://www.floridaopc.gov/>

3/16/2012

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It was a pleasure speaking with you and I hope this information will prove to be helpful. Please don't hesitate to contact our office again.

Sincerely,

**Pamela Paultre**  
Assistant to Chairman Ronald Brisé  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399  
(850) 413-6036

**Eric Fryson**

**From:** Bev DeMello  
**Sent:** Thursday, March 15, 2012 2:33 PM  
**To:** 'tsteorts@juno.com'  
**Cc:** Eric Fryson  
**Subject:** re: To CLK Docket 120022

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00845-12</u>		
DISTRIBUTION: _____		

Good afternoon, Mr. Steorts:

I wanted to make sure you had a copy of the "Fact Sheet" (see below) concerning a recent decision by the Florida Public Service Commission concerning Progress Energy Florida. Please let me know if you have any questions.

Thank you,

Bev DeMello  
Assistant Director  
Florida Public Service Commission  
850/413-6107

[http://www.floridapsc.com/about/decisions/PEF\\_Fact\\_Sheet.pdf](http://www.floridapsc.com/about/decisions/PEF_Fact_Sheet.pdf)

-----Original Message-----

From: Ruth McHargue  
Sent: Wednesday, February 22, 2012 2:56 PM  
To: Eric Fryson  
Cc: Hong Wang; Bev DeMello  
Subject: FW: To CLK Docket 120022

Customer correspondence

-----Original Message-----

From: Consumer Contact  
Sent: Wednesday, February 22, 2012 1:57 PM  
To: Ruth McHargue  
Subject: To CLK Docket 120022?

Copy on file, see 1053885C. DH

-----Original Message-----

From: tsteorts@juno.com [mailto:tsteorts@juno.com]  
Sent: Wednesday, February 22, 2012 1:40 PM  
To: Consumer Contact  
Subject: Progress Energy Florida (PEF)

Greetings,

These comments are possibly too late. They may have already voted on this. However, .....

I am a residential customer of PEF in Lake Wales, Florida.

I would like to comment on the proposals for PEF to continue charging Florida customers for the proposed new nuclear plant(s) in Levy county. I would also like to comment on the charges related to the "botched" repairs to the Crystal River nuclear facility.

Re PROPOSED new nuclear plants in Levy County.

I do not want to pay for this facility in advance of it being built. I resent the

Legislature authorizing it, and I resent the PSC giving the final authorization for PEF to, for the first time in history, charge customers for a power plant which has not been built. Not only that, but for a power plant which may not, and probably won't, ever be built.

This is such an abomination of the entire history of regulated electricity monopolies. Current customers should not be paying for a power plant from which they may never benefit.

I want to be refunded any monies I have paid toward the proposed new nuclear plant, and to not be charged any more in the future.

Re "botched" repairs to the Crystal River nuclear facility.

I am using the word botched as that is the term I have seen used in reference to this situation. I, as a customer, should not have to pay for PEF's mistakes. Those costs should be borne by their stockholders.

Is there any way that I can be kept apprised of any related cases? I do not find your website to be user friendly.

Tim Steorts  
PO Box 67  
Lake Wales, Florida 33859

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Groupon#8482 Official Site  
1 ridiculously huge coupon a day. Get 50-90% off your city's best!  
<http://thirdpartyoffers.juno.com/TGL3131/4f4536f7bed8d165e39est01vuc>



**Eric Fryson**

---

**From:** Ruth McHargue  
**Sent:** Monday, March 12, 2012 4:34 PM  
**To:** Eric Fryson  
**Cc:** Hong Wang; Matilda Sanders  
**Subject:** FW: TO CLK Docket #120022- response requested

Customer correspondence  
-----Original Message-----  
**From:** Susan Isaacs  
**Sent:** Monday, March 12, 2012 4:18 PM  
**To:** Ruth McHargue  
**Subject:** TO CLK Docket #120022- response requested

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00845-12</u>		
DISTRIBUTION: _____		

Copy on file; see #1056336C. S.Isaacs  
-----Original Message-----  
**From:** Webmaster  
**Sent:** Monday, March 12, 2012 4:04 PM  
**To:** Consumer Contact  
**Subject:** FW: My contact

-----Original Message-----  
**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Monday, March 12, 2012 12:45 PM  
**To:** Webmaster  
**Cc:** jrbgille@earthlink.net  
**Subject:** My contact

Contact from a Web user

Contact Information:  
Name: james gillespie  
Company: NA  
Primary Phone: 727-522-2597  
Secondary Phone: 727-528-6595  
Email: jrbgille@earthlink.net

Response requested? Yes  
CC Sent? Yes

Comments:  
THE TAMPA BAY TIMES HAS CORRECTLY POINTED OUT THAT PROGRESS ENERGY IS GETTING A FREE RIDE FROM RATE PAYERS THANKS TO FLORIDA LAW AND LENIENT OVERSIGHT. ONE POWER PLANT HAS BEEN CLOSED SINCE 2009 BECAUSE OF A UTILITY ERROR WHICH RATE PAYERS AND INSURANCE MAY COVER. ITS PROPOSED LEVY COUNTY PROJECT COSTS HAVE RISEN TO OVER \$20 BILLION WITH NO DROP IN SIGHT. THE PSC IS TO REGULATE THIS INDUSTRY AND PROTECT THE PUBLIC. I SEE NO PROTECTION AND HUGE UTILITY LOBBYING. I DON'T WANT TO PAY ALL THE DAMN COSTS THAT ARE COMING. DO YOU HAVE ANY CONCERN FOR THE PUBLIC AND RATE PAYERS?

## Eric Fryson

---

**From:** Ruth McHargue  
**Sent:** Monday, March 12, 2012 3:36 PM  
**To:** Eric Fryson  
**Cc:** Hong Wang; Matilda Sanders  
**Subject:** FW: TO CLK Docket #120022

Customer correspondence

-----Original Message-----

**From:** Susan Isaacs  
**Sent:** Monday, March 12, 2012 2:45 PM  
**To:** Ruth McHargue  
**Subject:** TO CLK Docket #120022

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00845-12</u>		
DISTRIBUTION: _____		

Copy on file; see #1056287C. S.Isaacs

-----Original Message-----

**From:** Consumer Contact  
**Sent:** Monday, March 12, 2012 2:36 PM  
**To:** Susan Isaacs  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 31151

-----Original Message-----

**From:** consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]  
**Sent:** Monday, March 12, 2012 9:21 AM  
**Cc:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 31151

### CUSTOMER INFORMATION

**Name:** Kenneth Tucker  
**Telephone:** 727-667-3538  
**Email:**  
**Address:** 1135 60th ave n St Petersburg FL 33703

### BUSINESS INFORMATION

**Business Account Name:** pissed off  
**Account Number:** monopully  
**Address:** pinellas county st petersburg Florida 33703

### COMPLAINT INFORMATION

**Complaint:** Other Complaint against Progress Energy Florida, Inc.

**Details:**

I cannot believe that you the FPSC feels that the people need to be charged more then the rest of the people in this area In pinellas country we are being charged 30% more for 1000 kwh as compaired to surronding countys Now they ( progerss energy ) are raising our deposits by 60% It;s time to put a stop to you all at the psc doing you buddies @ Progress Ennergy favors and raising our bills so they can make more money and have more money to bribe you all with. The price of electric, water, gas food have all incresed by 20-30% But in the state of Florida wages have not only remained the same for over 10 years and right now we have the worst employment in the nation. Yet some how for some ungodley reason you all think we can pay more. Here is a little hint. don;t base what we pay on the money you all make. base it on what the avearge Florida worker makes . I never under stood how people that make way more then the average worker can say what the avearge worker should pay. here cut your pay by about a 100,000.00 a year and then lets see what you think you ought to pay for electric

**Eric Fryson**

---

**From:** Ellen Plendl  
**Sent:** Monday, February 27, 2012 9:45 AM  
**To:** Eric Fryson  
**Cc:** Hong Wang; Matilda Sanders  
**Subject:** Email for Docket 120022-EI

**Attachments:** FW: [Spam:\*\*\*\*\* SpamScore] Re: Governor Rick Scott's Weekly Newsletter - February 23, 2012; Consumer Inquiry - Progress Energy Florida, Incorporated



FW: [Spam: Consumer  
\* SpamScore] Inquiry - Progress E

See attached correspondence and PSC response for correspondence side of Docket 120022-EI.

FPSC, CLK CORRESPONDENCE
<input type="checkbox"/> Administrative <input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00845-12</u>
DISTRIBUTION: _____

## Eric Fryson

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**From:** Randy Roland  
**Sent:** Monday, February 27, 2012 9:36 AM  
**To:** 'ppapadave@aol.com'  
**Subject:** Consumer Inquiry - Progress Energy Florida, Incorporated

Mr. David Pachucki  
ppapadave@aol.com

Dear Mr. Pachucki:

The Governor's office forwarded a copy of your E-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. The PSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. You expressed concerns about the settlement between Progress Energy and the Office of Public Counsel as it relates to the Crystal River 3 Nuclear Plant.

On February 22, 2012, the PSC approved Progress Energy's multi-year settlement agreement with the Office of Public Counsel and other intervenors to help maintain more consistent rates for Progress Energy customers in the coming years.

The settlement agreement provides a customer refund of a portion of Crystal River 3 Nuclear Plant replacement fuel costs and rate certainty related to Progress Energy's proposed Levy County nuclear project and base rates. The agreement removes the Crystal River 3 Nuclear Plant from base rates while Progress Energy decides on options for the plant. The agreement also limits customer costs through 2017 for the proposed Levy County nuclear project, and provides for a base rate increase of \$150 million in January 2013.

The agreement becomes effective with the January 2013 billing cycle. When all agreement provisions are calculated, a Progress Energy residential customer using 1,000 kilowatt hours a month will see a \$4.93 bill increase, from \$123.19 to \$128.12. The total 2013 customer bill may fluctuate somewhat when additional billing components, including annual fuel, energy efficiency, and environmental costs, are reviewed by the PSC in November 2012.

We appreciate your comments regarding the petition and will add your correspondence to Docket No. 120022-EI.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552, or by fax at 1-800-511-0809.

Sincerely,

Randy Roland  
Regulatory Program Administrator  
Division of Safety, Reliability & Consumer Assistance Florida Public Service Commission

**Eric Fryson**

---

**From:** Britt, Jennifer [Jennifer.Britt@eog.myflorida.com]  
**Sent:** Monday, February 27, 2012 9:14 AM  
**To:** Ellen Plendl  
**Subject:** FW: [Spam:\*\*\*\*\* SpamScore] Re: Governor Rick Scott's Weekly Newsletter - February 23, 2012

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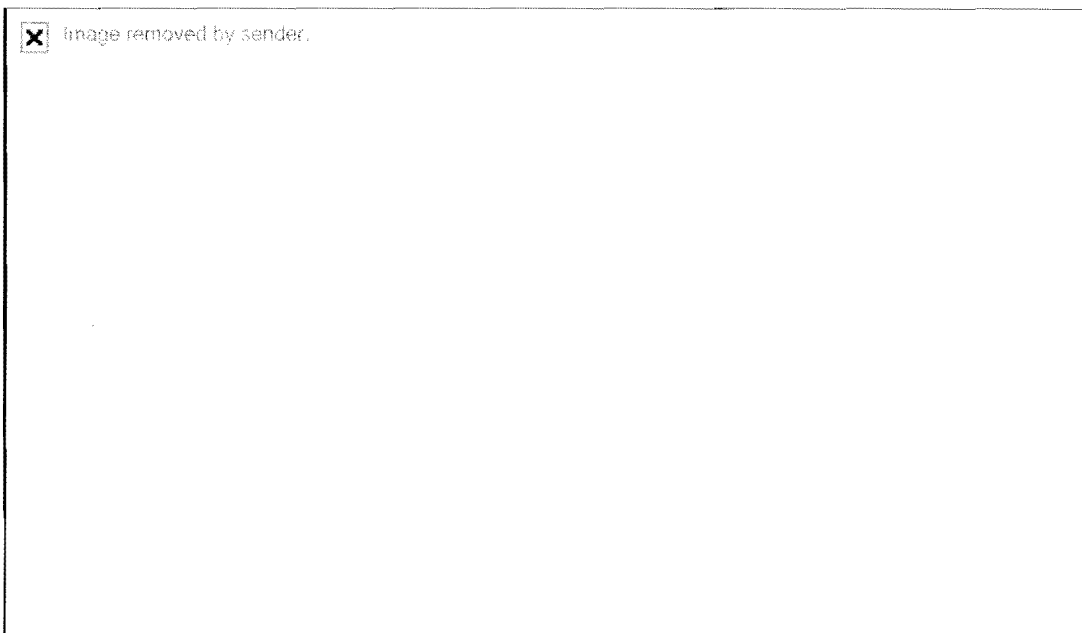
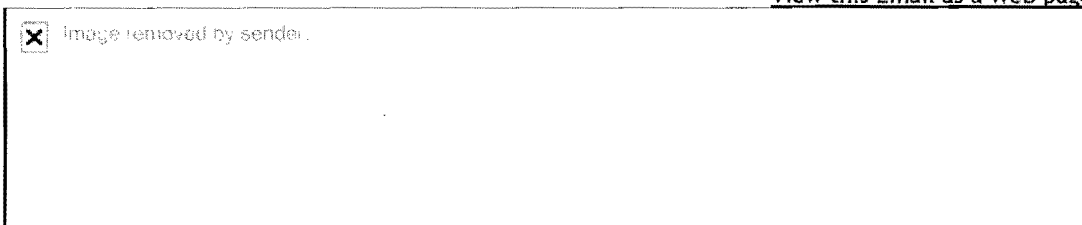
**From:** David Pachucki [mailto:ppapadave@aol.com]  
**Sent:** Friday, February 24, 2012 8:35 PM  
**To:** Governor Rick Scott  
**Subject:** [Spam:\*\*\*\*\* SpamScore] Re: Governor Rick Scott's Weekly Newsletter - February 23, 2012

PLEASE LOOK INTO PROGRESS ENERGY AND THE RATE INCREASE THEY HAVE BEEN GRANTED FOR THEIR MISTAKES.

-----Original Message-----

From: Governor Rick Scott <rick.scott@eog.myflorida.com>  
To: ppapadave <ppapadave@aol.com>  
Sent: Fri, Feb 24, 2012 5:33 pm  
Subject: Governor Rick Scott's Weekly Newsletter - February 23, 2012

[View this Email as a Web page](#)



Governor Scott receives the Future of Education's Golden Apple Award at a school choice rally at the Capitol

## Governor Scott Urges the Florida Senate to Help Curb Auto Accident Fraud

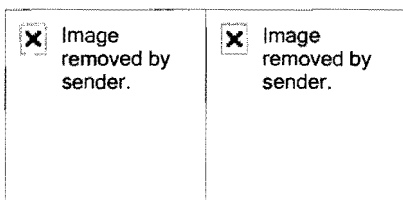
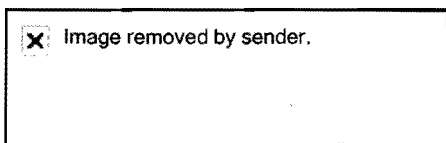
This week, I would like to urge the Florida Senate to join me in curbing auto accident fraud in Florida. The math is simple:

- From 2006 to 2010, the number of Personal Injury Protection claims opened or recorded increased by 28 percent.
- For the same period, PIP litigation increased 387 percent.
- If we do nothing, this problem will end up costing Florida drivers \$1 billion in higher car insurance rates.

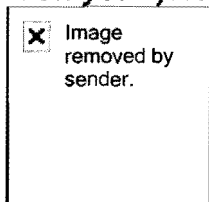
Auto accident fraud is taking money directly out of the pockets of Florida families. Fixing problems like this is the reason we, as elected officials, were sent to Tallahassee. It's time to put our constituents first and pass legislation that puts a stop to accident fraud and puts money back into the pockets of Floridians.

I urge you to call your state senator today and tell them that you are sick and tired of Tallahassee politics getting in the way of fixing real-life problems.

Learn more about this problem at <http://www.flgov.com/pipinfo/>



***Tell your friends!***



### ***Promises Made, Promises Kept:***

**Crashes Down, Costs Up**

**Governor and First Lady Scott and Lt. Governor Carroll Observe Black History Month, Award Student and Teacher Contest Winners**

**Governor Rick Scott Announces Plan to Expand Port of Tampa Petroleum Facility**

**Florida Unemployment Down 2.1 Percentage Points**

**Rate of Change in Unemployment Percentage, Florida Vs. National**

## Private-Sector Jobs UP, Public Sector Jobs DOWN

### Governor Scott's Weekly Radio Address

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First Lady Ann Scott plays an active role in supporting healthy habits for Florida's children. As First Lady of Florida, a mother and a grandmother, Mrs. Scott knows that healthy habits start young. While her daughters were growing up, Mrs. Scott was always looking for tips and tricks to help them eat more fruits and vegetables. Now that they are older, they continue to making healthy choices.

The First Lady encourages parents to give their children the best possible start in life by feeding them nutritious food to develop good eating habits early. Mrs. Scott also suggests starting healthy family traditions such as going to a local farmers market or visiting Florida's amazing parks every weekend.

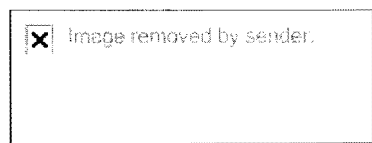
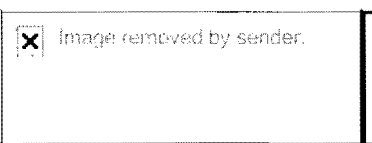
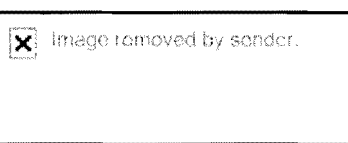
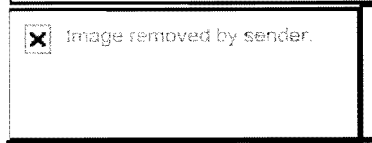
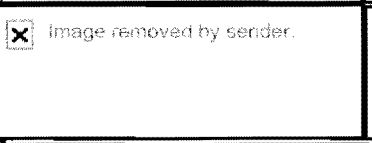
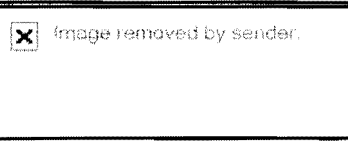
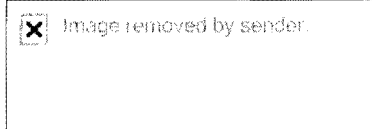

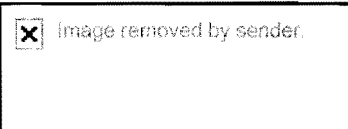
One great recipe to get children excited about eating fruits and vegetables is Simply Baked Carrot Fries. Children will love the bright orange color of this fun and healthy finger food.

**[CLICK HERE FOR THE BAKED CARROT FRIES RECIPE](#)**

To celebrate Black History Month, Lt. Governor Jennifer Carroll, Governor Rick Scott and First Lady Ann Scott hosted a reception celebrating the contributions of African-American community leaders, educators, and students at the Florida Governor's Mansion. This year's theme is "African-American Pioneers Who Advanced Science and Technology," dedicated to S.T.E.M (Science, Technology, Engineering and Math) initiatives and how African-Americans have played a vital part in technology advancements. As Chair of Space Florida, Lt. Governor Carroll takes special pride in recognizing the vital role African-Americans have played in technological advancements and how these pioneers in science have saved and improved many lives.

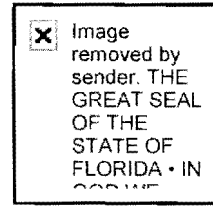
Also during the reception, the winners of this year's student and teacher 2012 Black History Month contests were announced. For more information on the winners of the contest, please visit <http://www.floridablackhistory.com/>.

Also, visit [Lt. Governor Carroll's Facebook Page](#) to learn about what she is doing to get Florida back to work.

This message was sent to [ppapadave@aol.com](mailto:ppapadave@aol.com) from:

Executive Office of the Governor | 400 S Monroe St | Tallahassee, FL 32399



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▪



Administrative Parties ✓ ConsumerDOCUMENT NO. 00845-12

DISTRIBUTION:

**Catherine Potts**

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**From:** Ann Cole  
**Sent:** Monday, February 27, 2012 9:29 AM  
**To:** Pamela Paultre  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** FW: Rate Increases

Thank you. This information will be placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120022-EI.

---

**From:** Pamela Paultre **On Behalf Of** Office of Commissioner Brisé  
**Sent:** Monday, February 27, 2012 9:06 AM  
**To:** Ann Cole  
**Cc:** Baldwyn English  
**Subject:** FW: Rate Increases

Good morning Ann,

Please place the e-mail below in Docket # 120022 in Docket Correspondence of Consumers and their representatives.

Thank you,

Pamela

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**From:** Dana and Monte [mailto:mworrell1@tampabay.rr.com]  
**Sent:** Saturday, February 25, 2012 7:48 AM  
**To:** Office of Commissioner Brown; Office of Commissioner Brisé; Chairman.Graham@psc.state.fl.us; Office of Commissioner Balbis; Office Of Commissioner Edgar  
**Subject:** Rate Increases

I have been a lifelong Florida resident and I couldn't help but wonder if any of you were. I wondered this because I couldn't imagine stealing from my neighbors and family and friends. I definitely couldn't steal and then be smug and tell them that I was doing them a favor. I don't understand how you can justify the increases you gave Progress Energy. Why shouldn't they accept the responsibility of the costs for building, why do they get all the profit? You see, when you make me buy a product from one source and then take away my bargaining power, you are forcing me to accept whatever price they set. This is happening all over Florida with all of our necessities. It has to stop, these companies are making huge profits and these extras are nice for them, but detrimental for many of us. I can actually remember having a bill under \$100.00, of course that was in the 90's, but we shouldn't be at the point where now I cheer when my bill is \$200.00. I have a family of five and we have all of the electronics and everything we can't seem to live without anymore, but we don't waste power. If we aren't using it, we turn it off and/or unplug it. We have installed new windows, bought "energy efficient" appliances and electronics, yet my bill continues to increase. WHY? Please tell me, tell all of us, why?

2/27/2012

**Eric Fryson**

**From:** Ruth McHargue  
**Sent:** Friday, February 24, 2012 9:23 AM  
**To:** Eric Fryson  
**Cc:** Hong Wang; Matilda Sanders  
**Subject:** FW: TO CLK Docket #120022  
customer correspondence

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00845-12		
DISTRIBUTION: _____		

**From:** Susan Isaacs  
**Sent:** Thursday, February 23, 2012 3:08 PM  
**To:** Ruth McHargue  
**Subject:** TO CLK Docket #120022

Copy on file; see #1054121C. S.Isaacs

**From:** Nic Foster [mailto:nicfoster@mindspring.com]  
**Sent:** Thursday, February 23, 2012 11:53 AM  
**To:** Consumer Contact  
**Subject:** PSC Not Fulfilling Its Stated Mission for Consumers

PSC Commission;

Your awarding of a rate hike to Progress Energy Florida is another win for big business and lobbies and a loss for the consumers whom you are suppose to protect. The \$4.93 increase per 1000 KW amounts to a 4% increase. That increase out distances even the Social Security increase of 3%. Not to mention that a majority of the working population of the state of Florida has not had a pay increase of 4% for years.

Your argument the new rate agreement with Progress Energy is less than it would have been without the negotiations is a moot argument when the real fact is that no increase is what is called for now.

The ability of the PSC to stand up and say "No" to the big utilities will never happen as long as the PSC is a puppet to the lobbyists instead of a champion for the consumer. This is a fact that has been proven over and over again in the history of decisions passed down by the PSC. You might as well quit having hearings and just mail in your "Yes" vote for all requests for rate increases that are presented.

I really do not see how you folks sleep at night.

Nic Foster  
3313 San Carlos St  
Clearwater, FL 33759

2/24/2012

**Eric Fryson**

---

**From:** Ruth McHargue  
**Sent:** Thursday, February 23, 2012 11:39 AM  
**To:** Eric Fryson  
**Subject:** FW: To CLK Docket 3120022  
**Attachments:** FW: My contact; FW: My contact  
customer correspondence

FPSC, CLK	CORRESPONDENCE
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO.	00815-12
DISTRIBUTION:	

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**From:** Susan Isaacs  
**Sent:** Thursday, February 23, 2012 11:32 AM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 3120022

Copy on file; see #1054034C and #1054036C. S.Isaacs  
See note from Angie below.

---

**From:** Angie Calhoun  
**Sent:** Thursday, February 23, 2012 11:11 AM  
**To:** Susan Isaacs  
**Subject:** PEF Docket Protest 120022

Ruth,

These customers are requesting a response from the PSC.

Angie

## Eric Fryson

---

**From:** Webmaster  
**Sent:** Thursday, February 23, 2012 9:57 AM  
**To:** Consumer Contact  
**Subject:** FW: My contact

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Thursday, February 23, 2012 6:53 AM  
**To:** Webmaster  
**Cc:** wcsessa@embarqmail.com  
**Subject:** My contact

Contact from a Web user

Contact Information:

**Name:** Wayne Sessa  
**Company:**  
**Primary Phone:** 352-476-6956  
**Secondary Phone:**  
**Email:** wcsessa@embarqmail.com

Response requested? Yes

CC Sent? Yes

Comments:

I would like you folks to know that I am very disgusted with the PSC for approving yet another raise for Progress Energy. Everything they ask you for, they get. Why should I, as a consumer have to pay for a Billion Dollar company to build something that may not even happen, and pay for their mistakes along the way? What's wrong with you people? and What's wrong with this picture? When is it ever going to end. It seems to me, that you represent the Energy Companies, and not the people. Just what are you servicing up at the Commission? You should really feel ashamed of yourselves - Food Prices, Gasoline, Insurance, Taxes, are all going up. We are paying enough! Where is your sense of decency?

## Eric Fryson

---

**From:** Webmaster  
**Sent:** Thursday, February 23, 2012 10:54 AM  
**To:** Consumer Contact  
**Subject:** FW: My contact

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Thursday, February 23, 2012 10:09 AM  
**To:** Webmaster  
**Subject:** My contact

Contact from a Web user

Contact Information:

**Name:** Peter Rowley  
**Company:**  
**Primary Phone:**  
**Secondary Phone:**  
**Email:** Peter42@aol.com

**Response requested?** Yes  
**CC Sent?** No

Comments:

How much more can we put up with???? Progress energy has been raising their prices every year for the past 5 years and this is getting out of hand. We are already paying for a power plant that doesnt exist and now you allow these assholes to raise our rates yet once again??? I think it's time to get a lawyer and fight this. Hey I'm thinking of buying a car soon ... can you help pay for it now?? Doesn't make any sense right??? Wake up and stop allowing these assholes to keep raising prices!

**Eric Fryson**

---

**From:** Webmaster  
**Sent:** Thursday, February 23, 2012 9:58 AM  
**To:** Consumer Contact  
**Subject:** FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Wednesday, February 22, 2012 6:03 PM  
To: Webmaster  
Subject: My contact

Contact from a Web user

Contact Information:

Name: wayne pass  
Company: n/a  
Primary Phone:  
Secondary Phone:  
Email: wpass4@tampabay.rr.com

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<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00845-12</u>		
DISTRIBUTION:		

Response requested? No  
CC Sent? No

Comments:

when exactly is it that the psc is going to start looking out for the interests of the public ? i see no such action in the latest deal with progress energy.

## Eric Fryson

---

**From:** Ruth McHargue  
**Sent:** Thursday, February 23, 2012 11:32 AM  
**To:** Eric Fryson  
**Cc:** Hong Wang; Matilda Sanders  
**Subject:** FW: TO CLK Docket 120022  
**Attachments:** Progress Energy; FW: My contact customer correspondence

---

**From:** Susan Isaacs  
**Sent:** Thursday, February 23, 2012 11:30 AM  
**To:** Ruth McHargue  
**Subject:** TO CLK Docket 120022

Copy on file; see #1054028C and #1054032C. S.Isaacs

---

**From:** Angie Calhoun  
**Sent:** Thursday, February 23, 2012 11:11 AM  
**To:** Susan Isaacs  
**Subject:** PEF Settlement Agreement Protest 120022

Eric Fryson

---

**From:** Susan Woolfe [susan@canyourdebt.com]

**Sent:** Wednesday, February 22, 2012 9:33 PM

**To:** Consumer Contact

**Subject:** Progress Energy

**To Whom it May Concern,**

**We have never agreed to being charged for services not rendered by Progress Energy.**

**We are not, and don't plan to be their 'bank' now or in the future for any type of project. We fully expect to be reimbursed all funds owed to us with interest, and in addition, NOT to be billed in the future to finance any projects Progress Energy wants to garner funds for.**

**Sincerely,  
Susan Woolfe**

*"Banks don't lend their money.  
They lend the money somebody else left there."  
- Adam Smith*

*"Every person should be fully engaged in two businesses - Your occupation and Banking.  
Gary Vande Linde*



①

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FEB 20 2012

Florida Public Service Commission  
Division of S&U

To PSC And  
Progress Energy  
This letter sent to both

The Public Service Commission better known as the Progress Service Commission needs NOT to approve this \$288 million settlement. First what is the amount of this so called decrease. All I see in the article is a \$4.93 increase for 2013, or is the decrease the difference between the would have been \$7.98 and the \$4.93 increase that amount is \$3.05. How long is the decrease going to last, is it a few years or continue to 2018, I smell a rat namely Progress Energy on this "sweet" deal done behind closed doors. If there are no tricks in this deal then it would not have to be done behind closed doors. Progress wants the deal to AVOID the real truth because they would be on the hook for the entire botched illegal cutting job. Progress claims it took extreme great care prior to & cutting the hole. Look you can put lipstick on a pig but its still a pig. So again what is the ACTUAL DECREASE in our electric bills. Even Progress's insurance company is not paying or stopped paying at this point. Progress deserves what it gets.

FPSC, CLU CORRESPONDENCE		
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for this awful decision. Progress is right up there with the cruise ship disasters caused by one person. Progress is just another huge Company buying its way out of trouble. All it does is pay its lobbyists to funnel millions of dollars to legislators to buy votes to favor them. This DEAL does let the legislature hold meetings that progress just paid millions to. I already know how that's going to come out. So PSC you should not approve this deal, hold Progress responsible for their actions. They are getting off free with this deal, and of course we are still paying something. One more thing Progress is stealing money for a future Nuclear Plant when they can't run the one they have.

Fed Up

Richard C. Simmons

cc

Mike Fasano

Bill Nelson

Gov. Rick Scott

REC'D - PSC Sec.  
 Director, PSC  
 FEB 20 2012  
 ADMINISTRATION

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Richard C. Simmons  
 2241 Woodman Dr.  
 Holiday, FL 34601

To

1/26/12 ①

PSC The Office of Public Council, The  
Legislature and The Theives at Progress Energy

I am writing again to have my voice heard. I am sorry to say I will not be able to make the meeting on Feb. 20, 12 @ 1 pm. on this so called settlement, I will say LOUD AND CLEAR. Someone namely the people that this letter pertains to above better get some BACKBONE and do the right thing. All I am reading is what's good for the customers is the Levy contract is cancelled but we still PAY and we will not get the money back. What a great deal. Does anyone out there see what's happening. We all know that the PSC is now owned by Progress Energy. Since the prior PSC members were fired that voted against Progress or prior increases. The new PSC was bought by and hand picked by Progress & the legislature. My God people what the h--- is going on. What kind of hold does Progress Energy have on Tallahassee. It's called money. No one gives details about this secret meeting, doesn't that tell you anything. All I know the people that could stop this are WEAK and have A STREAK down their backs. They have got to be on Progress's payroll.

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Florida Public Service Commission  
Division of SSC

(2)

2/26/12

J. R. Kelly is not a negotiator, he is a  
chump and weak and Progress has him around  
their finger. It sure sounds great that we  
still pay even though the lawyer is cancelled. How  
does that work. Lets fill Progress Energy's  
bank account, let them collect interest and  
we get none of the money back, thats what  
I am looking forward to everytime I pay  
my electric bill. "DO Something Now"

Mad Mad Mad Mad

Richard C. Simmons

cc Gov. Rick Scott  
Mike Fasano  
Bill Nelson  
PSC  
Office of Public Counsel  
The Legislature, FL.  
Progress Energy, Raleigh NC.

2241 Roselawn Dr.  
Holiday, FL 34691

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Florida Public Service Commission  
Division of SSO

Carlos Peña is headed back to the Trop

IN SPORTS



# Tampa Bay Times

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FLORIDA'S BEST NEWSPAPER

tampabay.com

★★★ SATURDAY, JANUARY 21, 2012 | 75¢

# \$288M for customers

That's what Progress Energy will refund to avoid hearings on failed nuke plant repair.

BY IVAN PENN  
Times Staff Writer

Amid growing scrutiny, Progress Energy has agreed to refund to customers \$288 million they were paying in extra charges after a botched upgrade shut down the Crystal River nuclear plant.

In exchange, the utility avoids public hearings on how a relatively routine job broke the plant, at a cost of at least \$2.5 billion.

The average customer's bill will rise, but not as much as it would have without the settlement.

The agreement between Progress and consumer advocates announced Friday means the average bill will go up an estimated \$4.93 in 2013. After that, Progress generally will not be allowed any rate increase until at least 2018, unless there is a significant increase in costs for things like fuel, energy conservation or environmental protection.

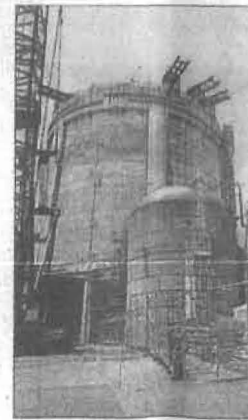
A Progress news release does not say how much rates would have gone up without the agreement. But the utility earlier had

projected that monthly fees for just a proposed nuclear plant in Levy County would rise to \$7.98 in 2013 and \$34.45 in 2018.

The \$288 million refund represents money customers are paying for power to replace the nuclear power lost when the Crystal River plant went down. Customers won't get a check in the mail. The settlement will be factored into their monthly bill.

Progress gets something out of the deal, too.

» See PROGRESS, 14A



## What customers get

Bills will rise, but not as much as they would have. The average bill will go up an estimated \$4.93 in 2013. After that, no rate increase until at least 2018, unless Progress sees a significant rise in costs for things like fuel or energy conservation.

## What Progress gets

The agreement shields Progress Energy from scheduled public hearings on what happened when the utility took on a DIY project to replace generators at the Crystal River nuclear plant.

Lifted by foistv tirado

Citizens

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Florida Public Service Commission  
Division of SSC

tampabay.com for the latest

From the front page >>>

» PROGRESS continued from 1A

# Progress customers to get \$288M refun

The agreement shields the utility from scheduled public hearings this summer on what happened at Crystal River. But it frees the state Legislature to hold hearings of its own, which have been requested by Sen. Mike Fasano, R-New Port Richey.

The settlement comes at a time of increasing customer frustration at bills pushed ever higher by the costs of the Crystal River accident and fees to pay for the new plant, which will not begin operations for at least nine years.

The agreement also comes the same week Progress asked federal regulators to reconsider their decision to block the utility's merger with North Carolina-based Duke Energy.

J.R. Kelly, the state public counsel who represents con-

sumers before the Public Service Commission, explained why he gave up hearings on the Crystal River accident.

Progress, he said, had a good case for raising rates for reasons aside from the nuclear plants. The settlement, he said, helped temper the impact of those factors. Kelly would not elaborate on what those factors are, because the information was part of confidential discussions.

"There's always risk in any proceeding," Kelly said. "You can present the case ... and the judges rule against you. We've weighed the risk. Is it everything we would have liked to have gotten? No."

Progress Energy Florida president Vincent Dolan said the agreement "helps customers in

the short term while we all press through these difficult economic times."

The PSC will have to approve Friday's settlement.

The problems began in 2009 when the utility replaced the plant's old steam generators inside the reactor containment building.

As the *Tampa Bay Times* has previously reported, two companies had successfully managed all 34 previous upgrade projects at other plants. At Crystal River, Progress managed the work itself, despite its own internal report that it lacked the necessary expertise.

Progress hired subcontractors with no experience in the type of work the project required. Experienced workers warned the util-

ity that its procedures for sensitive aspects of the job were being handled differently than at other plants. Progress ignored those warnings.

The reactor building cracked during the project and then cracked twice more after repair attempts. Progress wants to fix the 36-year-old plant at a cost of \$2.5 billion. It hopes insurance will pay three quarters of that.

The insurance company is conducting its own investigation of the accident and has not yet said if it will pay all or any of Progress' claim. If the insurance company refuses to pay any of the costs, Progress may decide to close the nuclear plant.

Ivan Penn can be reached at [ipenn@tampabay.com](mailto:ipenn@tampabay.com) or 727-892-2332.



After Progress cut a hole in the containment building to install new generators, the walls separated.

**What led to this?**  
Find the original story about the project and coverage since then at [links.tampabay.com](http://links.tampabay.com).

CITIZENS continued from 1A

# Citizens relents on rule

translate into higher rates. One such homeowner, Ruth ... of New Port Richey, lives in a two-bedroom house worth

what you think is wrong, the people do come out winning once in a while," Fasano said when told of Citizens' decision,

e2Value; An insurance reconstruction cost valuation prepared by a licensed appraiser that is ma-

## Two years of double-digit unemployment

Here's how Florida's labor market has changed since the last time unemployment was in single digit April 2009. In the past year, trade, transportation and utilities led job sector gains.

	THEN	NOW
Unemployment rate	9.7 percent	9.9 percent
Size of labor pool	9.15 million	9.25 million

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now

# Tampa Bay Times

FLORIDA'S BEST NEWSPAPER

FEB 20 2012

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## Progress stalls Levy plan

Utility seeks to end construction contract, but consumers will still be paying.

**What's next**

BY IVAN PENN  
Times Staff Writer

Progress Energy plans to cancel the main development and construction contract for its proposed nuclear plant in Levy County, but its customers will have to keep paying in advance anyway.

The move could add hundreds of millions of dollars to what customers are already paying, if Progress decides

to restart the project. It also raises questions about the "pay as you go" advance fee set up by the state Legislature explicitly to speed up nuclear plant construction and save money.

"It's a dramatic strategy change (by Progress)," said Arnie Gundersen, a nuclear engineer who testifies before public utility commissions throughout the country. "Now, it looks like they're retreating."

Progress spokeswoman Suzanne Grant said the utility will continue to seek federal approval for the \$20 billion project, and "we'll reassess the project once we receive the (operating) license."

Grant acknowledged that canceling the construction contract will keep the Levy nuclear plant from opening by its current projected start date of 2021.

Progress is seeking to terminate the Levy construction contract as part of a settlement agreement announced last week over its crippled Crystal River nuclear plant.

Grant would not discuss the reason Progress wants to cancel the contract or details about what items the utility purchased under the contract, citing confidentiality.

» See PROGRESS, 9A

The Public Service Commission has scheduled a public hearing on Progress Energy's settlement agreement for 1 p.m. Feb. 20.

The road to Tampa | Florida primary, Tuesday

## Gingrich ad heats up race



## Driver guilty of killing triplet

LEAD ON  
ACTIVITIES  
SPARILLA

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Florida Public Service Commission  
Division of SSC

» From the front page »

» PROGRESS continued from 1A

# Move delays Levy nuke plant, again

The contract enabled Progress to purchase in advance such items as nuclear parts produced by only two companies in the world. It can take years to acquire the parts because of demand from various utilities.

So far, Progress Energy has spent \$1.1 billion on the development and planning of the Levy County nuclear project — \$545 million coming from its customers through the end of 2011. Progress' 1.6 million customers in Florida will eventually pay the remaining \$555 million, too.

The advance fee resulted from legislation passed by state lawmakers in 2006 to allow utilities to collect money from customers for future construction of nuclear power plants. It was considered a major shift in policy for building new power plants. Proponents said paying for the projects "as you go" would speed up construction and save money on the financing of the plants.

But the Levy plant has not met either of those goals.

In 2006, Progress said the project would cost \$4 billion to \$6 billion and open in 2016. The price jumped to \$10 billion in 2007. In 2008, the utility said the project would include two reactors, instead of one, and cost \$17 billion.

A year later, the price remained the same, but the start date moved to 2018. In 2010, the date moved to 2021, and last year price projections reached as high

as \$22 billion.

"They've made a mess of this whole process," said state Sen. Mike Fasano, R-New Port Richey, who wants to repeal the law that requires the advance nuclear construction fee. "I believe they knew a long time ago that they would never build these plants."

"It's time for Progress Energy to refund the money the ratepayers have paid for power plants that will never be built," Fasano said.

Whether Progress will ever build the Levy plant remains unclear, but if the state continues to allow the utility to collect money for the project, the so-called advance fee could go on for years.

The state Office of Public Counsel, which represents consumers before the Public Service Commission, has argued that Progress' own documents suggest the utility won't bring the plant online until at least 2027 — if at all.

Because of delays and the possibility the plant will never be built, the public counsel has argued — to no avail — that the advance fee should be suspended. To avoid extra costs to customers, the public counsel also had urged the PSC not to approve the construction contract until after Progress received its federal operating license, an argument the PSC also rejected.

Progress entered an agreement with a consortium of Westinghouse Shaw and Stone &

Webster for the construction contract. Westinghouse is the maker of the reactor that Progress intends to use for the Levy County plant, called the AP1000.

Stopping the contract does have benefits, said J. R. Kelly, the state public counsel. It means Progress will not incur any more immediate costs related to purchasing and construction that could be passed on to customers.

And the settlement agreement, which Kelly helped negotiate, caps the amount Progress can collect from customers for Levy at \$3.45 a month on the average utility bill from 2013 through 2017. Without the agreement, that fee could have reached \$26.05 a month for the average customer by 2017.

Under nuclear fee law, none of the money Progress has spent on Levy has to be refunded, even if the utility doesn't build the plant.

Because of the way the law is crafted and with all of the money customers have spent to date, Kelly said he decided to support the settlement agreement as a way to save customers some money.

"If they end up not building the facility, ratepayers are still going to have to pay," Kelly said. "We want to stop any unnecessary spending as quickly as possible."

Ivan Penn can be reached at [ipenn@tampabay.com](mailto:ipenn@tampabay.com) or (727) 892-2332. Follow him on Twitter at [www.twitter.com/Consumers\\_Edge](http://www.twitter.com/Consumers_Edge).



# Finally from b

## Attend our con Call 1-866-49

Friday, February 3 at 12

Saturday, February 4 at 1  
Wednesday, February 8 a

Thursday, February 9 at 1

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Meet one-on-one with our p  
and our physician will review

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come to Laser Spine Institut  
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pain than to any other spin  
surgery center in the nation.

» THUNDERBUG continued from 1A

# ThunderBug let go after Silly String use



# Who will help the ratepayer?

As the regulator for the state's largest power companies, you would think the Florida Public Service Commission would be doing everything it can to help customers save



STEPHEN A. SMITH

energy efficiency and renewable energy in addition to the existing energy infrastructure.

Yet in another bad decision, the PSC let FPL and Progress Energy propose anemic energy efficiency

money on their electric bills during these tough economic times. Unfortunately, the commission is doing just the opposite.

targets, denying customers programs that would reduce energy use and lower their monthly bills. These targets use antiquated, inadequate efficiency programs that were designed more than seven years ago, rather than today's best practices to help customers save energy and money.

Recently the PSC approved charging utility customers nearly \$300 million for proposed nuclear projects by Florida Power & Light and Progress Energy, including four proposed reactors that neither company guarantees it will ever build. The fact is, Florida businesses and residents may never receive one kilowatt of electricity from those reactors in the future, yet their customers are paying more on their monthly bills now.

Compared to leading utilities in states such as Arizona, Iowa and Pennsylvania, Florida's largest utilities achieve less than one-fifth of the energy savings through efficiency. FPL's approved goals were already lower than those being implemented by Gulf Power, also here in Florida, yet the state's largest utility fought the directive to help customers reduce energy use, stating it would cost them too much. Progress Energy, which in the Carolinas is striving for national leadership levels in energy efficiency, argued for the status quo here in Florida — and got it.

In 2006, the Legislature passed a bill to promote nuclear reactor construction. The law shifted the cost and financial risk of reactor construction off utility shareholders and onto customers by allowing companies to recover financing and construction costs, known as "nuclear-cost recovery," even if the reactors are never completed. Utilities get an extraordinary rate of return, greater than 10 percent, to offset this risk. None of my investments are getting anything near 10 percent in today's market — how about yours?

It makes no sense to pay for reactors whose completion dates have been pushed out to more than a decade in the future — if they are ever built — while simultaneously suggesting that helping customers save money through efficiency measures cost too much.

The Legislature, in response to aggressive lobbying by the power companies, gave them more money sooner with less risk. Now the estimated costs for the nuclear plant have skyrocketed to \$20 billion each for FPL and Progress Energy, demand has dropped and risks have increased after events in Japan. Yet the companies continue to pocket ratepayers' money.

In fact, in a just-announced settlement agreement, Progress Energy created more uncertainty about its plans to build two new nuclear reactors in Levy County while it struggles with major engineering mistakes that led to extensive cracking of the safety containment dome on its troubled Crystal River reactor. The settlement should serve as proof to the PSC that such projects are not fiscally feasible in the current economic climate. As every resident of Florida knows, today's economic realities are far different than the rosy projections from 2006 when this "nuclear tax" was hatched.

The Southern Alliance for Clean Energy has filed appeals with the Florida Supreme Court to overturn both commission decisions. Our appeals ask the judicial branch to restore the checks and balances needed to protect consumers from a Legislature that has given "unbridled discretion" to a PSC that appears to be a captive agent of the power companies it is meant to regulate and provide ratepayers protection from. Regardless of how the court rules, all Floridians should be troubled by policy decisions at the PSC that burden customers with higher costs and more risk from speculative nuclear reactor projects. The PSC should challenge power companies to provide customers with efficiency programs that squeeze more work from each kilowatt hour and actually help reduce energy bills, not transfer wealth from ratepayers to power companies' shareholders and fuel utility executives' bonuses.

What is needed is for the governor, Legislature and PSC to promote good utility planning with a diverse portfolio of energy options that includes

*Stephen A. Smith is the executive director of the Southern Alliance for Clean Energy, a nonprofit organization dedicated to finding clean energy solutions in the Southeast.*

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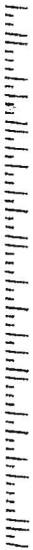
Public Utility Commission

Rick & Pamela Simmons  
2241 Roselawn Dr.  
Holiday, FL 34691

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JAN 20 10:00  
The Public Service Commission  
Tallahassee, FL

Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

323990850



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 CITIZEN SERVICES  
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To Governor  
 Rick Scott

Governor when are you and the legislature going to get the BACKBONE and do the right thing about your buddies of Progress Energy. Your Rep. party and the legislature have received millions in donations from Progress and it shows. How about us the people. You signed the bill the legislature put together so sweetly for Progress Energy. I love filling Progresses bank account and helping them get 10% return "guaranteed" on their investment. PLEASE PLEASE make Progress Energy accountable for their actions. You know in your heart of hearts it was a wrong and illegal decision to do the work themselves. If it were me I would be prosecuted to the fullest extent of the law and more. You know money buys you out of anything, sure you do. The fact the legislature will be the only ones to call Progress on the carpet about their actions tells me nothing will happen at all. It will be just a show. I have enclosed copies of letters and articles.  
 "Reply if you Care!"

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Ted Up  
 Richard C. Simmons  
 Richard C. Simmons  
 2241 Rosekay DR  
 Holiday, FL 34691



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To PSC And  
Progress Energy  
This letter sent to both

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going to last, is it a few years or continues to  
2018, I smell a rat namely Progress Energy on  
this "sweet" deal done behind closed doors. If  
there are no tricks in this deal then it would  
not have to be done behind closed doors. Progress  
wants the deal to AVOID the real truth because  
they would be on the hook for the entire botched  
illegal cutting job. Progress claims it took  
extreme great care prior to cutting the hole.  
Look you can put lipstick on a pig, but its  
still a pig. So again what is the ACTUAL  
DECREASE in our electric bills. Even Progress's  
Insurance company is not paying or stopped paying  
at this point. Progress deserves what it gets

2

1-21-12

for this awful decision. Progress is right up there with the cruise ship disaster caused by one person. Progress is just another huge company buying its way out of trouble. All it does is pay its lobbyists to funnel millions of dollars to legislators to buy votes to favor them. This DEAL does let the legislature hold meetings that progress just paid millions to. I already know how that's going to come out. So PSC you should not approve this deal, hold Progress responsible for their actions. They are getting off free with this deal, and of course we are still paying something. One more thing Progress is stealing money for a future Nuclear Plant when they can't run the one they have.

cc

Mike Fasano  
Bill Nelson

Fed Up

Richard C. Simmons



Richard C. Simmons  
2241 Roselawn Dr.  
Holiday, FL 34691

RECEIVED

JAN 25 2012

Florida Public Service Commission  
Division of SSC

To

1/26/12 ①

PSC, The Office of Public Council, The  
Legislature and The Theives at Progress Energy

I am writing again to have my voice heard. I am sorry to say I will not be able to make the meeting on Feb. 20, 12 @ 1 pm. on this so called settlement, I will say **LOUD AND CLEAR**. Someone namely the people that this letter pertains to above better get some **BACKBONE** and do the right thing. All I am reading is what's good for the customer is the Levy contract is cancelled but we still **PAY** and we will not get the money back. What a great deal. Does anyone out there see what's happening. We all know that the PSC is now owned by Progress Energy. Since the prior PSC members were fired that voted against Progress on prior increases. The new PSC was bought by and hand picked by Progress & the legislature. My God people what the h--- is going on. What kind of hold does Progress Energy have on Tallahassee. Its called money. No one gives details about this secret meeting, doesn't that tell you anything. All I know the people that could stop this are **WEAK** and have a **STREAK** down their backs. They have got to be on Progress's payroll.

RECEIVED

JAN 30 2012

Florida Public Service Commission  
Division of SGC

1/26/12

J.R. Kelly is not a negotiator, he is a  
chump and weak and Progress has him around  
their finger. It sure sounds great that we  
still pay even though the Levy is cancelled. How  
does that work. Lets fill Progress Energy's  
bank account, let them collect interest and  
we get none of the money back, that's what  
I am looking forward to everytime I pay  
my electric bill. "DO Something Now"

Mad Mad Mad Mad

Richard C. Simmons

cc

Mike Favano  
Bill Nelson  
PSC  
Office of Public Counsel  
The Legislature, FL.  
Progress Energy. Raleigh NC.

2241 Roselawn Dr  
Holiday, FL 34691

RECEIVED

JAN 30 2012

Florida Public Service Commission  
Division of SSC





Richard C. Simmons  
2241 Roselawn Dr.  
Holiday, FL 34691

RECEIVED

JAN 25 2012

Florida Public Service Commission  
Division of SSC

*Public Service Commission  
2540 Shumard oak Blvd.  
Tallahassee, FL. 32399-0850*

32399085093



TAMPA FL 336  
SAINT PETERSBURG FL  
23 JAN 2012 PM 7 L



STATE OF FLORIDA

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DIVISION OF SAFETY, RELIABILITY &  
CONSUMER ASSISTANCE  
DANIEL M. HOPPE, DIRECTOR  
(850) 413-6480

# Public Service Commission

February 23, 2012

Mr. Richard Simmons  
2241 Roselawn Drive  
Holiday, FL 34691

RE: PSC Inquiry 1049942C

FPSC, CLK	CORRESPONDENCE
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO.	00845-12
DISTRIBUTION:	

Dear Mr. Simmons:

This is in response to your January 21, 2012, correspondence to the Florida Public Service Commission (PSC) and your February 1, 2012 correspondence to the Governor's office regarding Progress Energy Florida, Incorporated (Progress Energy). You expressed concerns about the settlement between Progress Energy and the Office of Public Counsel as it relates to the Crystal River 3 Nuclear Plant.

On February 22, 2012, the PSC approved Progress Energy's multi-year settlement agreement with the Office of Public Counsel and other intervenors to help maintain more consistent rates for Progress Energy customers in the coming years.

The settlement agreement provides a customer refund of a portion of Crystal River 3 Nuclear Plant replacement fuel costs and rate certainty related to Progress Energy's proposed Levy County nuclear project and base rates. The agreement removes the Crystal River 3 Nuclear Plant from base rates while Progress Energy decides on options for the plant. The agreement also limits customer costs through 2017 for the proposed Levy County nuclear project, and provides for a base rate increase of \$150 million in January 2013.

The agreement becomes effective with the January 2013 billing cycle. When all agreement provisions are calculated, a Progress Energy residential customer using 1,000 kilowatt hours a month will see a \$4.93 bill increase, from \$123.19 to \$128.12. The total 2013 customer bill may fluctuate somewhat when additional billing components, including annual fuel, energy efficiency, and environmental costs, are reviewed by the PSC in November 2012.

We appreciate your comments regarding the petition and will add your correspondence to Docket No. 120022-EI.

Mr. Richard Simmons

Page 2

February 23, 2012

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552,  
or by fax at 1-800-511-0809.

Sincerely,

A handwritten signature in cursive script that reads "Randy Roland".

Randy Roland  
Regulatory Program Administrator  
Division of Safety, Reliability &  
Consumer Assistance

RR:mep

**Eric Fryson**

---

**From:** Ruth McHargue  
**Sent:** Wednesday, February 22, 2012 2:57 PM  
**To:** Eric Fryson  
**Cc:** Hong Wang; Matilda Sanders  
**Subject:** FW: To CLK Docket 120022  
 Customer correspondence

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00845-12</u>		
DISTRIBUTION: _____		

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**From:** Consumer Contact  
**Sent:** Wednesday, February 22, 2012 2:47 PM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 120022

Copy on file, see 1053910C. DH

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**From:** Randy [mailto:1kewldude@gmail.com]  
**Sent:** Wednesday, February 22, 2012 11:48 AM  
**To:** Consumer Contact  
**Subject:** Does the PSC ever vote in favor of the consumer versus Progress Energy....?

<http://www.tampabay.com/news/business/energy/psc-okays-settlement-that-will-raise-progress-energy-rates/1216525>

I'm tired of paying for this company to have double digit profits every year...let the damn shareholders pay their fair share.....

this whole industry is shady

## Eric Fryson

---

**From:** Ruth McHargue  
**Sent:** Wednesday, February 22, 2012 2:56 PM  
**To:** Eric Fryson  
**Cc:** Hong Wang; Bev DeMello  
**Subject:** FW: To CLK Docket 120022

Customer correspondence

-----Original Message-----

**From:** Consumer Contact  
**Sent:** Wednesday, February 22, 2012 1:57 PM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 120022?

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00845-12		
DISTRIBUTION:		

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-----Original Message-----

**From:** tsteorts@juno.com [mailto:tsteorts@juno.com]  
**Sent:** Wednesday, February 22, 2012 1:40 PM  
**To:** Consumer Contact  
**Subject:** Progress Energy Florida (PEF)

Greetings,

These comments are possibly too late. They may have already voted on this. However, .....

I am a residential customer of PEF in Lake Wales, Florida.

I would like to comment on the proposals for PEF to continue charging Florida customers for the proposed new nuclear plant(s) in Levy county. I would also like to comment on the charges related to the "botched" repairs to the Crystal River nuclear facility.

Re PROPOSED new nuclear plants in Levy County.

I do not want to pay for this facility in advance of it being built. I resent the Legislature authorizing it, and I resent the PSC giving the final authorization for PEF to, for the first time in history, charge customers for a power plant which has not been built. Not only that, but for a power plant which may not, and probably won't, ever be built.

This is such an abomination of the entire history of regulated electricity monopolies. Current customers should not be paying for a power plant from which they may never benefit.

I want to be refunded any monies I have paid toward the proposed new nuclear plant, and to not be charged any more in the future.

Re "botched" repairs to the Crystal River nuclear facility.

I am using the word botched as that is the term I have seen used in reference to this situation. I, as a customer, should not have to pay for PEF's mistakes. Those costs should be borne by their stockholders.

Is there any way that I can be kept apprised of any related cases? I do not find your website to be user friendly.

Tim Steorts  
PO Box 67  
Lake Wales, Florida 33859

---

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<http://thirdpartyoffers.juno.com/TGL3131/4f4536f7bed8d165e39est01vuc>

**Eric Fryson**

**From:** Ruth McHargue  
**Sent:** Tuesday, February 21, 2012 3:26 PM  
**To:** Eric Fryson  
**Cc:** Matilda Sanders; Hong Wang  
**Subject:** FW: To CLK Docket 120022  
 Customer correspondence

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00845-12</u>		
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**From:** Consumer Contact  
**Sent:** Tuesday, February 21, 2012 3:21 PM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 120022

Copy on file, see 1053728C. DH

**From:** Theresa Waldron [mailto:freedomway1@gmail.com]  
**Sent:** Tuesday, February 21, 2012 2:31 PM  
**To:** Consumer Contact  
**Subject:** 2-21-12 LNP Meeting continuation

Dear Regulators.

I was just informed of the results of yesterday's meeting concerning agreements of PE and Interveners. This is ridiculous! How outrageous is this going to get? As rate payers, we have already been shafted continuously and you are allowing this to continue and get worse. When will big business be responsible for it's own mistakes, business costs and moral turpitude to its' ratepayers? If people in positions such as yours in our country continue to bend over for large companies, take payoffs, not saying that you particularly are taking payoffs, and allowing them to rape people left and right with their rate increases to cover their inept running of their business; we will never be #1 in the world again as a nation. If you think we are, you are living a fantasy.,

Look at our nation in a big picture. Everything is linked . Please hold PE responsible for their own costs. Stop working for the investors. We need to stop subsidizing companies that can't make it. That is the Capitalistic Way. Survival of the fittest. Our country needs to stop wasting money on nukes and create solar factories and farms, subsidize homes, hospitals, schools and public buildings with solar. You know we are only setting ourselves up for continued long term costs of spent fuel containment if nukes continue to be used and built. Solar is safe , clean and a lot less expensive in the long term. You have the power and the knowledge, please use it wisely.

Most Sincerely,  
 Theresa Waldron  
 PO Box 438  
 Lecanto, Fl 34460

P Please consider the environment before printing this email

2/21/2012

**Eric Fryson**

---

**From:** Ruth McHargue  
**Sent:** Tuesday, February 14, 2012 10:46 AM  
**To:** Eric Fryson  
**Cc:** Matilda Sanders; Hong Wang  
**Subject:** FW: To CLK docket 120022

**CONSUMER**

Customer correspondence

-----Original Message-----

**From:** Consumer Contact  
**Sent:** Tuesday, February 14, 2012 10:40 AM  
**To:** Ruth McHargue  
**Subject:** To CLK docket 120022

Copy on file, see 1052781C. DH

-----Original Message-----

**From:** Lenny Flank [mailto:lflank@yahoo.com]  
**Sent:** Tuesday, February 14, 2012 10:33 AM  
**To:** Consumer Contact  
**Subject:** comment to docket 120022

I am a member of Occupy St Pete.

The issue of Progress Energy illustrates perfectly why the Occupy Wall Street movement exists. It is a perfect example of a rich Fortune 500 corporation which gets whatever it wants because, as one of the largest political campaign contributors in the state, it owns most of the Florida legislature as well as the state regulatory body that is supposed to oversee it.

The electric industry in Florida has more money than God, and throws that money around in Florida elections, where it can buy whatever favors it wants. And one of the favors that it bought from the Florida state legislature was the policy of "cost recovery".

The entire nuclear power industry is awash with corporate welfare, at both the Federal and the State level. The Federal government guarantees 100% of their loans, and limits their insurance liability. The industry gets so many tax breaks that in 2010 despite a 13% increase in profits, Progress Energy didn't pay a single dime in Federal income taxes, and over the preceding three years paid an effective rate of just 5.8%, a lower rate than you and I pay in sales tax for a candy bar. And now Progress Energy wants everyone else to pay for three nuclear power plants that they stand to make huge profits on.

Progress Energy is practicing an odd form of socialism for the rich, where the majority of the public, the Florida rate-payers, get to pay all the costs, while a tiny minority, Progress Energy's stockholders, get to keep all the profits. Progress Energy has insulated themselves from any financial risk, they cut corners at every opportunity to save expenses, they gambled with our money and lost--and now they want us to cover their bet.

The Occupy movement in Florida has set two goals for 2012-2013: (1) repeal the nuclear cost recovery policy, in its entirety, so that we consumers are no longer subsidizing the profits of a privately-owned corporation, and (2) change the Public Service Commission from an appointed body to an elected body, so we consumers have a voice in Tallahassee that we do not have now.

We oppose this settlement as yet another corporate give-away from a captive regulatory body and a bought-and-paid-for state legislature.

=====  
Lenny Flank  
"There are no loose threads in the web of life"

FPSC-0

DOCUMENT NUMBER-DATE

00845 FEB 14 2012

FPSC-COMMISSION CLERK



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<http://www.RedandBlackPublishers.com>