

Eric Fryson

From: Ruth McHargue
Sent: Thursday, April 12, 2012 2:16 PM
To: Eric Fryson
Cc: Matilda Sanders; Hong Wang
Subject: FW: To CLK Docket 100337

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>01063-12</u>		
DISTRIBUTION: _____		

Customer correspondence

-----Original Message-----
From: Consumer Contact
Sent: Thursday, April 12, 2012 2:10 PM
To: Ruth McHargue
Subject: To CLK Docket 100337

Copy on file, see 1060341C. DH

-----Original Message-----
From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Wednesday, April 11, 2012 7:50 PM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 31343

CUSTOMER INFORMATION

Name: Ivette Arnett
Telephone: 813-948-2306
Email: Evegriff09@verizon.net
Address: 21515 Coot Drive Lutz FL 33549

BUSINESS INFORMATION

Business Account Name: Ivette Arnett
Account Number:
Address: 21515 Coot Drive Lutz Florida 33549

Water County Selected: PASCO

COMPLAINT INFORMATION

Complaint: Other Complaint against Mad Hatter Utility, Inc.
Details:

(I attempted to submit a complaint and dont know if it went through). Notification has been received from Mad Hatter Utility of their furture 104% increase. While I understand that an increase may be necessary, over 100% is absolutely unacceptable!!!! Additionally, I remodeled my Master Bathroom and was informed that if I purchased and "energy/friendly" toilet, my utility company would reimburse me a percentage or credit my bill. Upon contacting Mad Hatter Utility, I was informed that "they do not participate in any conversing energy plan". In this day and age all companies attempt to work with the consumers to conserve - unlike Mad Hatter Utility.

The reason I have taken the time to address this issue, is that I am hoping that you as our commissioners can request Mad Hatter Utility to reconsider the amount of increase they are proposing. Over 100%????? That is unacceptable. that will have a negative impact on everyone using Mad Hatter Utility for water. Is there an option to change companies for water service in this area????????? (I would appreciate a response to this question.)

Thank you for taking the time to read my complaint. If you should have questions and/or need additional information, please feel free to contact me at the number above after business hours. I trust that this will be resolved in favor of us, the consumers.

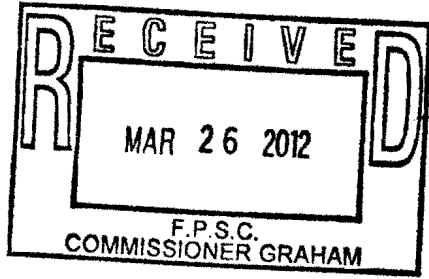


The Homeowners' Association of CYPRESS COVE

Ellen

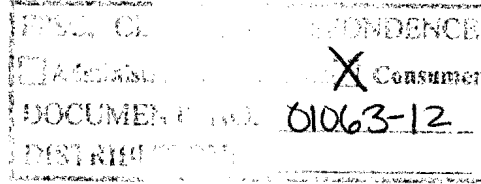
A Deed Restricted Community

#100337



The Homeowners' Association of Cypress Cove, Inc
P.O. Box 933
Lutz, FL 33548-0933
March 22, 2012

Commissioner Art Graham
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850



COMMISSION
CLERK

MAR 29 AM 8:30

RECEIVED-FPSC

Dear Mr. Graham:

On Thursday, February 23, 2012, all of the residents of Cypress Cove received a letter from Mad Hatter Utility, Inc. This letter explained that in order to continue to provide quality service in a period of rising costs, Mad Hatter Utility, Inc. would be requesting a hearing with you and your fellow commissioners to approve a water rate increase of 104%.

The Homeowners Association of Cypress Cove is comprised of 110 households. We have been pleased with the services provided by Mad Hatter Utility, Inc. and we do not object to a rate increase to reflect current costs. However, a rate increase of this magnitude is not economically feasible. The present economic state, both locally and nationally, has impacted all of us and our monthly budgets simply do not have the surplus available to pay more a water rate that is more than double our current rate.

Mad Hatter Utility, Inc. is the sole provider of water and sewer services in Lutz. We, the board of directors of the Homeowners' Association of Cypress Cove, Inc. are very concerned about the financial strain that this increase may place on our homeowners and the impact that could have on our neighborhood. Our residents will be forced to limit their water consumption, forgoing landscape watering and cleaning of home exteriors. The current real estate market is struggling nationwide and Tampa Bay is one of the hardest hit areas in the country. This is not a time when we can afford to see our property values decline because our homeowners cannot afford the water to maintain their homes.

Please share our concerns with your fellow commissioners and advise Mad Hatter Utility, Inc. to reconsider their exorbitant proposal in favor of a more reasonable rate increase. A copy of the letter from Mad Hatter Utility, Inc. is enclosed.

Sincerely,

Jennifer S. Berquist

Board of Directors

The Homeowners' Association of Cypress Cove, Inc.

RECEIVED

MAR 27 2012

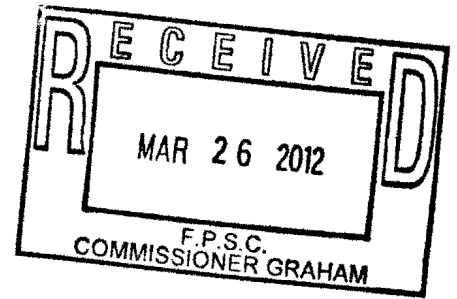
Florida Public Service Commission
Division of CCO

enc: Letter

MAD HATTER UTILITY, Inc.



2348 RADEN DRIVE
LAND O' LAKES, FLORIDA 34639
(813) 949-2167 • (813) 949-5977
FAX (813) 949-2146



February 20, 2012

Dear Mad Hatter Customer:

Mad Hatter Utility, Inc. understands that after the recent newspaper articles that there may be some confusion regarding Mad Hatter's pending rate case before the Florida Public Service Commission ("PSC"). This letter is intended to explain why Mad Hatter is pursuing the rate case and what effect the rate case will have on the average monthly bill.

For decades Mad Hatter's owners have relied on their own resourcefulness and physical effort to operate the utility systems with minimal staff and equipment. We have been on call 24/7 for over 35 years. These personal efforts have enabled Mad Hatter to keep its rates artificially low. In fact, Mad Hatter has not had a general rate increase in approximately 20 years. Unfortunately, time moves on and we can no longer put in the time and effort we were able to when we were younger. In order to continue to deliver the same consistent high quality service, Mad Hatter must invest in additional personnel, equipment, and infrastructure improvements.

Mad Hatter's investments will be expensive and will require higher rates. Mad Hatter's average 6,000 gallon per month water bill will rise from \$51 to \$104. While Mad Hatter acknowledges that this increase is substantial, our customers should keep in mind that Mad Hatter's current rates are among the lowest in Pasco County and even after the requested increase will still be among the lowest private utility rates in the County.

These decisions have been difficult. Our goal is simply to continue to be able to provide the highest quality cost effective water and wastewater services in Pasco County.

Sincerely,
MAD HATTER UTILITY, INC.

Larry G. DeLucenay, President

LGD/hls

RECEIVED

MAR 27 2012

Florida Public Service Commission
Division of OTC

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF SAFETY, RELIABILITY &
CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

March 28, 2012

Ms. Jennifer S. Berquist
The Homeowners' Association of Cypress Cove, Inc.
P.O. Box 933
Lutz, FL 33548-0933

RE: PSC Inquiry 1058250C

Dear Ms. Berquist:

This is in response to your letter to Commissioner Art Graham, Florida Public Service Commission, regarding Mad Hatter Utility, Inc. (Mad Hatter). Given the nature of your concerns, Commissioner Graham feels it would be appropriate for specialized staff of the Division of Safety, Reliability, and Consumer Assistance to respond directly to you.

You expressed a concern about Mad Hatter's application for increase in water and wastewater rates in Pasco County. We appreciate your comments regarding the application and will add your correspondence to Docket No. 100337-WS.

If you have any questions or concerns please call Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

A handwritten signature in black ink, appearing to read "Randy Roland".

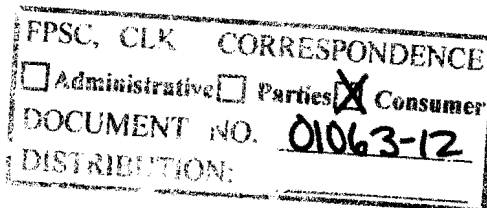
Randy Roland
Regulatory Program Administrator
Division of Safety, Reliability &
Consumer Assistance

RR:mep

Eric Fryson

From: Ruth McHargue
Sent: Tuesday, March 20, 2012 2:11 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: FW: To CLK Docket 100337

Customer correspondence
-----Original Message-----
From: Consumer Contact
Sent: Tuesday, March 20, 2012 1:58 PM
To: Ruth McHargue
Subject: To CLK Docket 100337



Copy on file, see 1057435C. DH

-----Original Message-----
From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Tuesday, March 20, 2012 1:47 PM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 31203

CUSTOMER INFORMATION

Name: Jay Russel
Telephone: 813-949-1638
Email: jrussel7@tampabay.rr.com
Address: 24010 Timberset Court Lutz FL 33559

BUSINESS INFORMATION

Business Account Name: Jay Russel
Account Number:
Address: 24010 Timberset Court Lutz Florida 33559

Water County Selected: PASCO

COMPLAINT INFORMATION

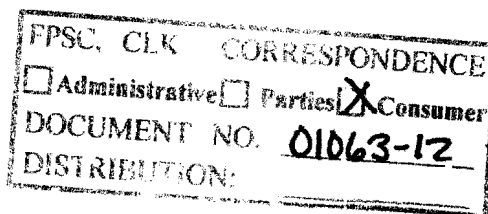
Complaint: Other Complaint against Mad Hatter Utility, Inc.

Details:

We have received a letter requesting over a 100% increase for water and wastewater service by Mad Hatter. I have been a customer for 29 years. They state that the reason for the increase is that they are getting older and the infrastructure is in need of repair. When Turtle Lakes had an active HOA they took Mad Hatter to the task about silt or over chlorinated water and their wastewater drainage ponds on the north end of the development, just south of State Road 54. Their response over the waste water was to contract it out and connect with Pasco county and received a guaranteed rate increase over the cost of doing so. Pasco County, which already is taking our wastewater, charges 65.21 for 6000 gallons, nowhere near the 104 dollars being requested. Their request is unjustified. It is my opinion, and your investigation may bear this out, that Mad Hatter has done minimal repairs only sufficient to keep the system running. AS an analogy, they have run the car until the motor is burning out. Due to the recession we have lost all but the treasurer on our HOA and have no unified voice or representative in this matter. I hope that your investigation and engineers will bear out or negate my analogy. If my analogy is true and they have basically run the system into the ground and try to sell it, will the new company automatically be granted a substantial increase to make up for the lack of progressive maintenance over the years?

Eric Fryson

From: Ruth McHargue
Sent: Tuesday, March 20, 2012 10:29 AM
To: Eric Fryson
Cc: Matilda Sanders; Hong Wang
Subject: FW: To CLK Docket 100337



Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, March 20, 2012 10:16 AM
To: Ruth McHargue
Subject: To CLK Docket 100337

Copy on file, see 1057343C. DH

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Tuesday, March 20, 2012 10:05 AM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 31201

CUSTOMER INFORMATION

Name: Steve Czaplicki
Telephone:
Email: steve@deanguitars.com
Address: 1605 Tailor Rd. Lutz FL 33559

BUSINESS INFORMATION

Business Account Name: Steve Czaplicki
Account Number: 10-0641-02
Address: 1605 Tailor Rd. Lutz Florida 33559

Water County Selected: PASCO

COMPLAINT INFORMATION

Complaint: Other Complaint against Mad Hatter Utility, Inc.

Details:

On February 20, 2012 I received a letter from Mad Hatter Utility stating that they filed for a rate increase of over 100%. The example in their letter stated that a \$51/mth bill will now rise to \$104/mth.

Our neighborhood, Carpenters Run Subdivision, suggested that we contact the Florida Public Service Commission and ask to lodge a protest to the rate increase. The primary concern is that we are already paying more than our neighbors who are on the Public Utility, and that extra money should have gone to upkeep at the water plants.

I could understand a \$5-10/mth increase as all utilities, insurances, gas prices, etc. have risen in the last few years. Personally, I have not had a raise in over five years and take extra jobs just to make ends meet. However in this economy and with a poor housing market, asking for a rate increase of over 100% (an extra \$500-700 per year for the same service) is simply unacceptable. That is the reason I am contacting the PSC for further investigation into this matter - for the sake of our neighborhood.

Thank you for your time,
- Steve M. Czaplicki

Eric Fryson

From: Ruth McHargue
Sent: Thursday, March 08, 2012 10:51 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: FW: TO CLK Docket #100337

Customer correspondence
-----Original Message-----
From: Susan Isaacs
Sent: Thursday, March 08, 2012 10:31 AM
To: Ruth McHargue
Subject: TO CLK Docket #100337

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>01063-12</u>		
DISTRIBUTION: _____		

Copy on file, see #105873C. S.Isaacs

-----Original Message-----
From: Consumer Contact
Sent: Thursday, March 08, 2012 10:23 AM
To: Susan Isaacs
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 31132

-----Original Message-----
From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Thursday, March 08, 2012 10:18 AM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 31132

CUSTOMER INFORMATION

Name: Harold Jerkins
Telephone: 813.949.6233
Email: pelican09@yahoo.com
Address: 1527 Twin Palms Loop Lutz FL 33559

BUSINESS INFORMATION

Business Account Name: Harold R. Jerkins Account Number: 30-0474-00
Address: 1527 Twin Palms Loop Lutz Florida 33559

Water County Selected: PASCO

COMPLAINT INFORMATION

Complaint: Other Complaint against Mad Hatter Utility, Inc.
Details:

I received a letter from Mad Hatter Utility, Inc., on or about February 20, 2012 informing customers that Mad Hatter has a pending case before the Florida Public Service Commission asking for an outrageous 100% increase in the monthly water billing. Their example is: a customers average water usage of 6,000 gallons per month the bill would rise from \$51 to \$104.

I find this unacceptable. I am on a fixed income and this would take its toll on my family. Everyone seems to be asking for a raise, but this seems excessive.

Please file my complaint along with others, I hope, you have received in response to this customer letter. Please do not grant this increase. At least not this much.

Thank you. Harold R. Jerksins

Eric Fryson

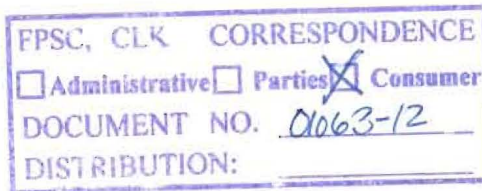
From: Ruth McHargue
Sent: Tuesday, March 06, 2012 9:14 AM
To: Eric Fryson
Subject: FW: To CLK Docket #100337
Attachments: Mad Hatter Utility, Inc.; E-Form Other Complaint TRACKING NUMBER: 31064 customer correspondence

From: Susan Isaacs
Sent: Friday, February 24, 2012 10:38 AM
To: Ruth McHargue
Subject: To CLK Docket #100337

Copy on file; see #1054204C and #1054208C. S. Isaacs

From: Angie Calhoun
Sent: Friday, February 24, 2012 10:25 AM
To: Susan Isaacs
Subject: Protest for Mad Hatter Utilities

For docket 100337

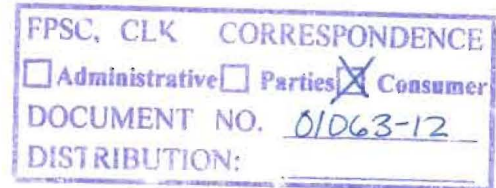


Eric Fryson

From: consumerComplaint@psc.state.fl.us
Sent: Friday, February 24, 2012 9:33 AM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 31064

CUSTOMER INFORMATION

Name: Gabriel Castano
Telephone:
Email:
Address: 24330 Breezy Oak Court Lutz FL 33559



BUSINESS INFORMATION

Business Account Name: Gabriel Castano
Account Number:
Address: 24330 Breezy Oak Court Lutz Florida 33559

Water County Selected: PASCO

COMPLAINT INFORMATION

Complaint: Other Complaint against Mad Hatter Utility, Inc.

Details:

Dear PSC, my complaint is in regards to a pending rate case. Mad Hatter Utility would like to substantially raise rates for its customers. Mad Hatter would like to raise rates more than 50%. They state they need to hire more employees, buy more equipment, and invest in infrastructure. This rate increase is not justifiable for some of the conditions they have stated. 1) In regards to hiring more employees and buying more equipment; they should budget and manage better. Mad Hatter Utility's service area is not growing in size. Why is there a sudden need for an increase in resources? 2) In regards to investing in infrastructure; why are these costs not spread out over several years? Why didn't they start planning for these improvements several years ago?

As a customer I have to manage and budget in an appropriate manner to pay my bills; Mad Hatter Utility should as well. Last year Mad Hatter Utility was approved a rate increase; I recommend that they be denied another one.

Thank you for your time and your service.

Gabriel Castano

Eric Fryson

From: Shana Hatstat [shanahatstat@hotmail.com]

Sent: Friday, February 24, 2012 7:14 AM

To: Consumer Contact

Subject: Mad Hatter Utility, Inc.

To Whom It May Concern,

I am writing today to vehemently oppose Mad Hatter Utility, Inc's proposed rate increase case that is pending before the PSC. I currently reside in the Oak Grove community, Lutz, Pasco county. We received a letter from Mad Hatter on 2/20/12 where they used the excuse of "we can no longer put in the time and effort we were able to when we were younger" to raise our water and sewer rates. This is a completely inexcusable reason to more than double my monthly water bill. It is my hope that the PSC will take into consideration the multitude of middle class working families this will affect in an already downturned economy. Mad Hatter claims that they haven't raised rates in 20 years. Because of their improper planning and poor business practices to not raise rates gradually so that they can improve their company as most businesses do, is not my fault. My pocket book should not be punished for their lack of planning. It is my hope as a government agency, this letter will not fall on deaf ears because at this point I do not have an average of \$53 a month to add to my water bill.

If you would like to speak to me, please feel free to call - (813) 453-6966.

Shana Hatstat
Concerned Pasco County Resident

Eric Fryson

From: Ruth McHargue
Sent: Monday, March 05, 2012 4:48 PM
To: Eric Fryson
Cc: Matilda Sanders; Hong Wang
Subject: FW: To CLK Docket No. 100337-WS

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO.		01063-12
DISTRIBUTION:		

customer correspondence

From: Consumer Contact
Sent: Monday, March 05, 2012 1:02 PM
To: Ruth McHargue
Subject: To CLK Docket No. 100337-WS

Copy on file, see 1055361C. DH

From: Anthony J. Peters [mailto:ajpeters@ftml.net]
Sent: Monday, March 05, 2012 12:48 PM
To: Consumer Contact
Subject: Mad Hatter Utility - Docket No. 100337-WS

I am writing about the letter I received last week from my water utility, Mad Hatter Utility, Inc. informing us of a proposed increase in our water bills of more than 100%. I emphatically oppose such an increase. They cite reasons such as they are getting old and can no longer put in the time and that they haven't had an increase in 20 years. I don't know what their age has to do with anything and we should not be penalized if they have improperly run their business by not seeking to gradually raise rates as needed.

Anthony Peters
(813) 482-1651
21511 Snowy Egret Place
Lutz, FL 33549

Catherine Potts

From: Ann Cole
Sent: Tuesday, February 28, 2012 10:12 AM
To: Katherine Fleming
Cc: Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts
Subject: FW: Mad Hatter Utility, Inc.

Thanks, Katherine. This information will be placed in Docket Correspondence, Consumers and their Representatives, in Docket No. 100337-WS.

From: Katherine Fleming
Sent: Monday, February 27, 2012 1:35 PM
To: Ann Cole
Cc: Kathleen Stewart
Subject: FW: Mad Hatter Utility, Inc.

Ann,

Please place in Docket Correspondence, Consumers and their Representatives, for Docket No. 100337-WS.

Thank you,

Katherine E. Fleming
Chief Advisor to Commissioner Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6028 (Office)
(850) 413-6029 (Facsimile)

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Shana Hatstat [mailto:shanahatstat@hotmail.com]
Sent: Friday, February 24, 2012 7:14 AM
To: Consumer Contact
Subject: Mad Hatter Utility, Inc.

To Whom It May Concern,

I am writing today to vehemently oppose Mad Hatter Utility, Inc's proposed rate increase case that is pending before the PSC. I currently reside in the Oak Grove community, Lutz, Pasco county. We received a letter from Mad Hatter on 2/20/12 where they used the excuse of "we can no longer put in the time and effort we were able to when we were younger" to raise our water and sewer rates. This is a completely inexcusable reason to more than double my monthly water bill. It is my hope that the PSC will take into consideration the multitude of middle class working families this will affect in an already downturned economy. Mad Hatter claims that they haven't raised rates in 20 years. Because of their improper planning and poor business practices to not raise rates gradually so that they can improve their company as most businesses do, is not my fault. My pocket book should not be punished for their lack of planning. It is my hope as a government agency, this letter will not fall on deaf ears because at this point I do not have an average of \$53 a month to add to my water bill.

If you would like to speak to me, please feel free to call - (813) 453-6966.

Shana Hatstat
Concerned Pasco County Resident

2/28/2012

Eric Fryson

From: Ruth McHargue
Sent: Friday, February 24, 2012 4:15 PM
To: Eric Fryson
Subject: FW: TO CLK Docket #100337

Customer correspondence

-----Original Message-----

From: Susan Isaacs
Sent: Friday, February 24, 2012 4:13 PM
To: Ruth McHargue
Subject: TO CLK Docket #100337

Copy on file; see #1054338C. S.Isaacs

-----Original Message-----

From: Webmaster
Sent: Friday, February 24, 2012 2:46 PM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, February 24, 2012 2:26 PM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:
Name: Michael McKaig
Company:
Primary Phone: 8139493630
Secondary Phone: 8136100294
Email: micky_mckaig@yahoo.com

Response requested? Yes
CC Sent? No

Comments:

I am contacting you about the proposed rate increase that Mad Hatter Utility at 2348 Raden Dr LOL Fl is asking for. The rate increase of 100%, is way out of line. I am on a fixed income and can not afford it. Thank You , I live at 21546 woodstork Ln ,Lutz ,Fl

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 0106312		
DISTRIBUTION:		

Eric Fryson

From: Ann Cole
Sent: Friday, February 24, 2012 2:28 PM
To: Office of Commissioner Balbis
Cc: Commissioners Advisors; Administrative Assistants - Commission Suite; Eric Fryson
Subject: FW: Mad Hatter Utility, Inc.

Thank you. This information will be placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 100337-WS.

From: Office of Commissioner Balbis
Sent: Friday, February 24, 2012 2:14 PM
To: Ann Cole
Subject: FW: Mad Hatter Utility, Inc.

Ann:

Please place the e-mail below in docket correspondence - consumers and their representatives in Docket No. 100337-WS.

Thank you,
Cristina

From: Shana Hatstat [mailto:shanahatstat@hotmail.com]
Sent: Friday, February 24, 2012 7:14 AM
To: Consumer Contact
Subject: Mad Hatter Utility, Inc.

To Whom It May Concern,

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If you would like to speak to me, please feel free to call - (813) 453-6966.

Shana Hatstat
Concerned Pasco County Resident

2/24/2012

Eric Fryson

From: Ann Cole
Sent: Friday, February 24, 2012 2:27 PM
To: Betty Leland
Cc: Commissioners Advisors; Administrative Assistants - Commission Suite; Eric Fryson
Subject: FW: Mad Hatter Utility, Inc.

CONSUMER

Thank you. This information will be placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 100337-WS.

From: Betty Leland **On Behalf Of** Office Of Commissioner Graham
Sent: Friday, February 24, 2012 1:16 PM
To: Ann Cole
Cc: Office of Commissioner Brisé; Office Of Commissioner Edgar; Office of Commissioner Balbis; Office of Commissioner Brown; Jim Varian
Subject: FW: Mad Hatter Utility, Inc.

Ann:

Please place this e-mail in docket correspondence - consumers and their representatives in Docket No. 100337.

Thanks.

From: Shana Hatstat [mailto:shanahatstat@hotmail.com]
Sent: Friday, February 24, 2012 7:14 AM
To: Consumer Contact
Subject: Mad Hatter Utility, Inc.

To Whom It May Concern,

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If you would like to speak to me, please feel free to call - (813) 453-6966.

Shana Hatstat
 Concerned Pasco County Resident

DOCUMENT NUMBER DATE

01063 FEB 24 2012

FPSC-COMMISSION CLERK

2/24/2012