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March 9, 2012

Via UPS EXPRESS DELIVERY

Florida Public Service Commission
Office of Commission Clerk
Attn: Judy Harlow, c/o Ann Cole
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RE: Rule 25-4.0161, F.A.C. – Survey Questions
Docket 110303-OT
Think 12 Corporation d/b/a Hello Depot TX761

Enclosed please find the response to the Survey Questions regarding Rule 25-4.0161, F.A.C. for Think 12 Corporation d/b/a Hello Depot.

Should you have any question or need additional information, please do not hesitate to contact me at (405) 755-8177 x 25 or by email at mdean@telecompliance.net

Sincerely,

Matt Dean
Regulatory Agent

Enclosure

Office (405) 755-8177 ext. 25

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Think 12 Corporation d/b/a Hello Depot
Company Code TX761
Response to Rule 25-4.0161, F.A.C. – Survey Questions

1. What are the estimated transactional costs resulting from the Company's compliance of Rule 25-4.0161, F.A.C., for the five year period beginning July 1, 2011?

a. What are your actual transactional costs resulting from your Company's compliance with Rule 25-4.0161, F.A.C., for the period July 1, 2011 through December 31, 2011?

We are unable to project the costs over the next 5 years.

2. What is your estimate of the likely impact, stated in terms of costs and/or benefits, on small businesses (as defined by Section 288.703, F.S.) located in the Company's service territory, resulting from the compliance of Rule 25-4.0161, F.A.C., for the five year period beginning July 1, 2011?

We are unable to project the costs over the next 5 years.

3. What is your estimate of the likely impact, stated in terms of costs and/or benefits, on small counties and small cities (as defined in Section 120.52, F.S.) located in the Company's service territory, resulting from the compliance of 25-4.0161, F.A.C., for the five year period beginning July 1, 2011?

We are unable to project the costs over the next 5 years.

4. What is your estimate of the likely impact, stated in terms of costs and/or benefits, on entities located in the Company's service territory other than those specifically identified in Questions 2 and 3, resulting from the compliance of 25-4.0161, F.A.C., for the five year period beginning July 1, 2011?

We are unable to project the costs over the next 5 years.

5. What expected impact do you believe Rule 25-4.0161, F.A.C., will have on economic growth, private sector job creation or employment, and private sector investment for the five year period July 1, 2011 in the Company's service territory?

We have no opinion on the impact it will have.

6. What expected impact do you believe Rule 25-4.0161, F.A.C., will have on business competitiveness, including the ability of persons doing business in the Company's service territory to compete with persons doing business in states other than Florida or other domestic markets, productivity, and innovation, for the five year period July 1, 2011?

We have no opinion on the impact it will have.

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7. What are the benefits to your Company associated with Rule 25-4.0161, F.A.C.?

We have no opinion on potential benefits.

8. Since the December 4, 2011 rule change has your Company revised customer rates in order to comply with Rule 25-4.0161, F.A.C.? If so, please explain any rate changes that were made.

The company did not make any rate changes.

9. If the Company did revise customer rates after the rule change, what were the specific costs associated with processing and implementing these rate changes?

N/A

10. Does the Company anticipate having to revise customer rates in the future in order to comply with Rule 25-4.0161, F.A.C.? If so, please explain any anticipated rate changes for the five year period beginning July 1, 2011.

There is no anticipation of this.

11. If the company anticipates revising customer rates in order to comply with Rule 25-4.0161, F.A.C., what costs does the company expect to incur to process and implement the rate changes for the five year period beginning July 1, 2011?

N/A