

**BEFORE THE FLORIDA
PUBLIC SERVICE COMMISSION**

**DOCKET NO. 120015-EI
FLORIDA POWER & LIGHT COMPANY**

**IN RE: PETITION FOR RATE INCREASE BY
FLORIDA POWER & LIGHT COMPANY**

TESTIMONY & EXHIBITS OF:

KATHLEEN SLATTERY

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
FLORIDA POWER & LIGHT COMPANY
DIRECT TESTIMONY OF KATHLEEN SLATTERY
DOCKET NO. 120015-EI

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1 **I. INTRODUCTION**

2

3 **Q. Please state your name and business address.**

4 A. My name is Kathleen Slattery. My business address is Florida Power & Light
5 Company, 700 Universe Boulevard, Juno Beach, Florida 33408-0420.

6 **Q. By whom are you employed and what is your position?**

7 A. I am employed by Florida Power & Light Company (“FPL” or “Company”) as the
8 Senior Director of Executive Services and Compensation.

9 **Q. Please describe your duties and responsibilities in that position.**

10 A. I am responsible for the Company’s total rewards programs, including the overall
11 design and administration of all compensation programs and management of
12 executive benefits and services.

13 **Q. Please describe your educational background and professional experience.**

14 A. I have a Bachelor of Science degree from Florida State University and am a
15 graduate of the Florida State University College of Law. I have been a member of
16 the Florida Bar since 1992. Before joining FPL, I worked in labor relations and
17 served as a trustee of two outside electrical worker unions’ pension and health and
18 welfare funds. I began working at FPL in September 1996 as a benefit plan
19 administrator and have held various positions of increasing responsibility in
20 Human Resources since that time. My experience at FPL has included qualified
21 and non-qualified benefit plan design and administration, salary and incentive
22 compensation plan design and administration, and legal compliance of such plans

1 and programs. I have extensive knowledge of FPL's compensation and benefits
2 philosophy, plans and practices, and of its payroll system.

3 **Q. Are you sponsoring any exhibits in this case?**

4 A. Yes. I am sponsoring the following exhibits:

- 5 • Exhibit KS-1, MFRs Sponsored and Co-Sponsored by Kathleen Slattery
- 6 • Exhibit KS-2, Position to Market (2011 Base Pay)
- 7 • Exhibit KS-3, FERC Total Salaries & Wages 2010
- 8 • Exhibit KS-4, Merit Pay Program Awards, 2009 to 2011
- 9 • Exhibit KS-5, Relative Value Comparison—2011 Total Benefit Program
- 10 • Exhibit KS-6, Relative Value Comparison—2011 Active Employee
11 Medical Plan
- 12 • Exhibit KS-7, Average Medical Cost Per Employee, 2007 – 2012
- 13 • Exhibit KS-8, Relative Value Comparison—2011 Pension & 401(k)
14 Employee Savings Plan

15 **Q. Are you sponsoring or co-sponsoring any Minimum Filing Requirements**
16 **(“MFRs”) in this case?**

17 A. Yes. Exhibit KS-1 contains a listing of the MFR schedules that I am sponsoring
18 or co-sponsoring.

19 **Q. What is the purpose of your testimony?**

20 A. The purpose of my testimony is to present an overview of the gross payroll and
21 benefit expenses as shown in MFR C-35, demonstrating the reasonableness of
22 FPL's forecasted payroll and benefit expenses.

23

1 **Q. Please summarize your testimony.**

2 A. FPL designs and manages its compensation and benefits programs as parts of a
3 total rewards package. In order to address changing workforce dynamics, to
4 control costs, and to attract, retain, and engage the required workforce, FPL places
5 more focus on flexible, performance-based variable compensation than on less
6 flexible fixed-cost compensation and benefit programs. This focus has allowed
7 the Company to react to market conditions and drive the superior performance
8 documented by other FPL witnesses, while remaining focused on managing total
9 program costs. The total rewards package, emphasizing pay for performance, has
10 served the Company and its customers well. FPL has successfully provided value
11 to its employees and its customers through efficient use of compensation and
12 benefits to drive a culture that provides improved efficiency, reliability, and
13 service. As FPL moves forward, it must continue to provide a competitive total
14 rewards package to its employees in order to attract and retain the necessary
15 talent. The 2013 projected level of total compensation and benefits expense is
16 reasonable and necessary to serve FPL's customers and to attract and retain the
17 caliber of employees that create a high-performance organization; indeed, it is
18 beneficial to FPL's customers, and it should be used to establish FPL's rates.
19

II. TOTAL COMPENSATION AND BENEFITS

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Q. What is FPL's projected total compensation and benefits cost for 2013?

A. FPL's gross total compensation and benefits cost is projected to be \$1.261 billion for 2013.

Q. What are the objectives of FPL's total compensation and benefits programs?

A. There are several key objectives of FPL's total compensation and benefits approach. The Company designs its compensation and benefits program to attract, retain and engage and competitively reward its employees based on national and local comparative markets. FPL's compensation program also reflects a pay-for-performance philosophy, linking total compensation to attainment of corporate, business unit, and individual goals such as excellent reliability and customer service. In addition, FPL's total compensation and benefits approach is designed to control fixed costs by placing greater emphasis on variable cash compensation rather than on the traditional programs that are not performance-based, such as long-term retirement benefits. Finally, the Company strives to manage its various compensation and benefits programs holistically in order to keep its total program expenses at a reasonable level. To that end, FPL continuously monitors and benchmarks the compensation and benefits components of the total rewards package individually, since no composite benchmarks are available for the combined programs, to ensure that the total program is in line with the median of the combined compensation and benefits programs of the appropriate comparator groups.

1 **Q. How has FPL designed and managed its compensation and benefits**
2 **programs to achieve these objectives?**

3 A. FPL's approach to the design and management of compensation and benefits is to
4 consider them as parts of one total rewards package. About 15 years ago, FPL
5 made a strategic decision to realign its pay and benefits programs, implementing
6 changes that shifted value from the fixed-cost benefit programs to more flexible
7 pay programs, while simultaneously controlling total program costs. Specifically,
8 in 1997 the Company converted its pension plan to a cash balance plan and also
9 eliminated post-retirement medical coverage for all new hires. At the same time,
10 the Company increased its focus on performance-based variable cash
11 compensation. FPL's strategic decision in 1997 to develop and emphasize a pay-
12 for-performance compensation program has been an important tool in the
13 Company's ability to achieve efficiency, reliability, and customer service
14 improvements over the past fifteen years, all of which contribute to FPL's ability
15 to deliver superior value for its customers and the state of Florida. Moreover, the
16 flexibility provided by these strategic changes has been an essential part of the
17 Company's success in dealing with the workforce challenges confronting the
18 utility industry.

19 **Q. Please describe the challenges faced by the utility industry and FPL in**
20 **attracting, retaining, and engaging a workforce with the required skills.**

21 A. At a time when the industry continues to face growing demand for electricity, it is
22 challenged by a severe shortage of skilled workers. There are several key factors
23 creating the shortage of skilled workers:

1 (1) Aging Workforce: The aging of the electric utility industry workforce has
2 been a growing concern of government and industry leaders. The Task Force on
3 America’s Future Energy Jobs, experts from industry, labor, and academia
4 convened by the National Commission on Energy Policy, projected that 40
5 percent of the electric utility industry’s 400,000 workers will retire or leave by
6 2013, taking their skills and experience with them. In addition, the Center for
7 Energy Workforce Development (“CEWD”), a nonprofit industry consortium,
8 specifically projects that 46 percent of skilled technicians and 51 percent of power
9 engineers will need to be replaced by 2015. Similarly, the Bureau of Labor
10 Statistics (“BLS”) has predicted that half of the electric utility workforce will
11 retire or leave by 2020, impacting all workforce and skill types.

12 (2) Skill Gaps in Talent Pool: A second factor is a shortage of available workers
13 with the requisite qualifications and skills. A long-term trend of declining
14 enrollment in technical disciplines relevant to the industry as well as a substantial
15 reduction of relevant curricula at educational institutions is a key factor in the
16 shortage of available skilled workers. The American Society for Engineering
17 Education (“ASEE”) reported in 2009 that enrollment in electrical/computer
18 engineering disciplines dropped by 29 percent over the prior ten years.

19 (3) Demands of Emerging Technologies: The growing demand for renewable
20 generation solutions and the upgrade to a smart grid are creating additional
21 demand for skilled workers and will further impact the skill shortage. The
22 Electrical Worker, which is the official publication of the International
23 Brotherhood of Electrical Workers (“IBEW”), suggests that advanced power

1 technologies, including new nuclear plants, could create a demand for as many as
2 300,000 new jobs by 2030, many of which will require special skills.

3 **Q. Will these workforce challenges disproportionately impact utilities with**
4 **nuclear operations?**

5 A. Yes. The same workforce issues are likely to be more critical for nuclear utilities
6 based on the decline in the number of nuclear engineers trained in the United
7 States and industry plans to build a considerable number of new nuclear plants in
8 the coming years. This increased demand for talent will come at a time when
9 companies are already challenged to maintain existing levels of skilled nuclear
10 operators and maintenance workers.

11

12 One key challenge has been the decline in nuclear training programs and the
13 resulting shrinking of the available supply of workers. In July of 2011,
14 BusinessWeek, a business magazine published by Bloomberg, summarized the
15 impact of the decreased emphasis on nuclear training over the past few decades:

- 16 • The number of educational institutions offering nuclear engineering degrees
17 declined from 77 in 1975 to 32 in 2010;
- 18 • Bachelor degrees awarded in nuclear engineering decreased from 863 in 1978
19 to 120 in 2010.

20

21 In addition, the challenge for nuclear utilities to attract and retain the required
22 workforce for both current plants and potential new nuclear plants will be
23 significant. Carol Berrigan, a Senior Director at the Nuclear Energy Institute,

1 testifying before a Congressional Blue Ribbon Commission on America’s Energy
2 Future in late 2010, outlined some of the workforce challenges facing the
3 industry:

- 4 • About 38 percent of the current nuclear utility employees, approximately
5 21,600 workers, will be eligible to retire by 2014;
- 6 • Non-retirement attrition of the current nuclear utility workforce is expected to
7 create the demand for an additional 6,000 workers;
- 8 • Construction of new nuclear plants is projected to create the need for between
9 8,000 and 17,500 new workers by 2030 to operate the plants.

10
11 Clearly, there are a number of factors driving the skill shortage in the utility
12 industry and challenging FPL’s and other companies’ ability to attract and retain
13 the required workforce. Although the industry and educational institutions have
14 recognized the challenges and started to address future demands, in the short term,
15 the factors discussed above are creating competition for skilled resources and
16 applying pressure on compensation levels.

17 **Q. To what extent have these industry challenges impacted FPL’s efforts to**
18 **attract and retain the necessary workforce?**

19 A. FPL is clearly facing the same workforce challenges as the other electric utilities,
20 particularly those with nuclear facilities. As reported in the June 2011 “Review of
21 the Aging Workforce of the Florida Electric Industry” conducted by the Florida
22 Public Service Commission’s (“FPSC” or the “Commission”) Office of Auditing
23 and Performance Analysis, about 20 percent of FPL’s workforce is currently

1 eligible to retire, and nearly 40 percent of the workforce will be eligible to retire
2 within five years. Within the nuclear division specifically, the number of workers
3 over 55 has doubled since 2003, while the number between the ages of 35 and 44
4 decreased by about 40 percent. In addition, retention continues to be a challenge
5 among FPL's nuclear workforce. The limited pool of available experienced
6 workers has led to an industry-wide practice of "poaching" talent from peer
7 organizations. FPL has had to implement retention programs to prevent turnover
8 of critical talent, and the market value of a number of utility industry positions,
9 particularly in the nuclear business unit, has increased at a faster rate than non-
10 industry positions and had a direct impact on the Company's total compensation
11 and benefits cost.

12 **Q. How has the redesign of the compensation and benefit programs allowed**
13 **FPL to respond to current and future workforce challenges and meet the**
14 **program objectives?**

15 A. As a result of the total compensation and benefit design changes, FPL and its
16 customers are in a better position than many other utilities because FPL is not
17 nearly as burdened with the considerable cost of pension and post-retirement
18 medical obligations and is therefore better able to address the changing workforce
19 dynamics. The changes have allowed the Company to better focus on the
20 elements of the total rewards package that have more value for attraction,
21 retention, and engagement of the required workforce. The Company is able to
22 provide a core level of compensation and benefits to all positions based on market
23 analysis and performance, but has the flexibility to respond to the dynamics of an

1 ever-changing workforce. The redesign has been part of FPL's efforts to keep its
2 expenses down in the face of ever-rising costs, thus saving our customers money
3 without sacrificing service.

4 5 **III. TOTAL COMPENSATION**

6 7 **Q. What is FPL's total compensation philosophy?**

8 A. As discussed previously, FPL considers compensation and benefits as components
9 of a total rewards program. FPL's philosophy has been, and continues to be, to
10 provide competitive, market-based salaries with consideration of an individual's
11 performance and contribution to the Company's key goals. The performance-
12 based pay programs have enabled FPL to develop a culture of employee
13 commitment and ownership in the performance of the Company. Each exempt
14 employee's compensation has a portion of pay that is variable. The variable pay
15 is linked to individual, business unit and corporate objectives which benefit our
16 customers, including budget goals and operating efficiency milestones such as
17 plant availability, service reliability, and quality of customer service. The
18 strategic emphasis on the variable pay program, rather than fixed salary and
19 benefits costs, encourages performance at an individual employee level and adds
20 flexibility in recognizing that performance.

21 **Q. What resources does FPL use to evaluate its compensation program?**

22 A. FPL uses a variety of compensation survey resources to evaluate its program,
23 because the Company's recruiting department searches nationally for personnel to

1 fill managerial, professional, and technical positions. Most of the key nuclear
2 energy and engineering positions cannot be filled from the local labor pool, so
3 FPL must remain competitive in national as well as local markets. FPL utilizes
4 nationally recognized third party compensation survey sources to aggregate and
5 provide comparative data from other national and regional employers, both in
6 general industry and the utility industry. It is important to utilize both general and
7 utility comparative market information since FPL's workforce encompasses
8 multi-industry talents. FPL relies on the following primary information sources
9 for compensation survey data:

- 10 • Towers Watson, an international human resources consulting firm;
- 11 • William M. Mercer Incorporated, an international human resources
12 consulting firm;
- 13 • Aon Hewitt, an international human resources consulting firm;
- 14 • WorldatWork, a global human resources association of more than 30,000
15 compensation, benefits and human resources professionals;
- 16 • Bureau of Labor Statistics (the Consumer Price Index or CPI).

17 **Q. How does FPL's cash compensation program compare to the market?**

18 A. FPL's base pay levels are comparable to the rates paid by its competitors for
19 employees performing similar jobs and with similar skill sets. FPL performs a
20 detailed annual benchmarking analysis of its base pay rates to determine "position
21 to market." The most recent market analysis completed in 2011 included market
22 survey data from approximately 50 sources, including Towers Watson, Aon
23 Hewitt, and Mercer. Exhibit KS-2 demonstrates that, as of the date of this latest

1 study, FPL has maintained its average base pay, in the aggregate, for exempt and
2 non-exempt jobs below market, i.e. below the median or 50th percentile.

3 **Q. What are FPL's total compensation costs for the projected 2013 Test Year?**

4 A. FPL's gross total compensation cost, represented as Gross Payroll on MFR C-35,
5 is projected to be \$1.049 billion for the Test Year.

6 **Q. Is FPL seeking recovery for all of its projected total compensation expense in
7 2013?**

8 A. No. FPL has excluded from its expense request the portions of executive and
9 non-executive incentive compensation that were excluded from the 2010 rate
10 order, Order No. PSC-10-0153-FOF. FPL has chosen to forego recovery of these
11 expenses in this rate case in an effort to narrow the items at issue. However, FPL
12 continues to believe these expenses are necessary and reasonable, are effective
13 tools in attracting, retaining and engaging our workforce, and therefore are
14 properly recoverable in rates.

15 **Q. How has FPL's total compensation cost changed since the last rate case and
16 is the cost reasonable?**

17 A. For the period from 2009 to 2013 represented on MFR C-35, FPL's total
18 compensation or gross payroll expense is forecasted to increase from about \$973
19 million to about \$1.049 billion. Gross payroll as represented on MFR C-35
20 includes all wages and salaries, overtime pay, premium pay and miscellaneous
21 other earnings. It also includes those costs that are ultimately allocated to other
22 subsidiaries as well as the aforementioned incentive compensation costs that FPL
23 is not seeking to recover. The 2009 to 2013 increase in gross payroll is

1 approximately 7.8 percent as compared to the projected CPI growth of 8.3 percent
2 and a projected compensation increase of 11.2 percent by the WorldatWork Index
3 for the same period. The FPSC has previously recognized WorldatWork's market
4 projections as an appropriate basis for compensation comparisons. A contributing
5 factor in managing the gross payroll expense is the reduction in staffing over the
6 period. The Company's culture of continuous improvement and an ongoing focus
7 on efficiency have enabled it to maintain high levels of performance with less
8 staffing.

9 **Q. How does FPL's gross payroll cost compare with that of other utilities?**

10 A. FPL's total compensation cost compares favorably to that of other utilities as
11 demonstrated by review of Federal Energy Regulatory Commission Form No. 1
12 report data. FPL has reviewed its total compensation cost and compared it to that
13 of other comparable utilities. The companies in the comparison included other
14 regional utilities as well as other vertically integrated utilities of similar size. As
15 shown on Exhibit KS-3, FPL continues to be one of the more efficient utilities
16 from a total compensation standpoint. This efficiency is particularly evident
17 when one looks at total compensation -- whether on a per-customer, operating
18 revenue, or operating expense basis.

19 **Q. Please describe FPL's annual performance-based merit program.**

20 A. There are two components to FPL's annual performance-based merit program.
21 The first component is a merit award determined by an individual's performance
22 level and salary position relative to market. The second component is a variable
23 pay program that provides a payment based on each individual's contribution as

1 well as Company and business unit results in comparison to pre-established
2 objectives. FPL's variable compensation is awarded based on an individual's
3 contribution to corporate, business unit, and individual performance indicators.
4 These performance indicators include controlling customer-related costs and
5 operating efficiency milestones such as plant availability, service reliability, and
6 quality of customer service.

7 **Q. How does FPL's annual pay increase program compare to market?**

8 A. FPL regularly benchmarks its annual pay increase program and variable pay
9 awards against relevant market data. As shown in Exhibit KS-4, the annual merit
10 base and variable incentive pay awards have been at or below market for the
11 period from 2009 through 2011.

12

13 IV. BENEFITS

14

15 **Q. Please describe FPL's benefits package.**

16 A. Again, FPL's benefits program is designed and managed as part of the total
17 rewards package. The benefits package includes a full complement of benefits,
18 comprised of three primary components: health and welfare benefits, retirement
19 plans, and various benefits required by law.

20 **Q. What are FPL's projected benefits costs for the Test Year?**

21 A. Total benefits costs are projected to be about \$212 million in 2013, the major
22 components of which are as follows:

23

1		<u>2013</u>	
2	Health and welfare benefits		\$120,057,000
3	Retirement benefits		
4	Pension plan	(\$38,641,000)	
5	Post-employment benefits	\$22,325,000	
6	Employee savings plan	<u>\$32,200,000</u>	
7	Total Retirement Benefits		\$15,884,000
8	Benefits required by law		<u>\$76,172,000</u>
9	Total Benefits Cost		\$212,113,000

10

11 Benefits required by law include social security tax, federal and state
12 unemployment taxes, and workers' compensation. I will discuss in more detail
13 the major benefit plans, specifically the medical and retirement plans.

14 **Q. How has FPL's total benefits cost changed since 2009?**

15 A. Total benefits cost is projected to increase from a total of \$175 million in 2009 to
16 \$212 million in the 2013 Test Year.

17 **Q. What is driving the increase in the benefits cost?**

18 A. The primary driver of the increased benefits cost is an increase to the pension plan
19 expense. The Company experienced slight increases in health and welfare
20 benefits (\$4.2 million or 3.6 percent) and benefits required by law (\$2.2 million or
21 3 percent), in addition to an increase in retirement benefits expense of \$30.6
22 million, primarily driven by the increase in pension expense. The pension
23 increase is typical of that experienced by companies across the utility and general

1 industry and is the result of the stock market crash of 2008 and subsequent
2 instability in the markets.

3 **Q. How does FPL evaluate the design and cost of its benefit plans and how do**
4 **the plans compare to those of other companies?**

5 A. FPL uses the Aon Hewitt Benefit Index, an actuarial tool that compares the value
6 of benefit plans. Aon Hewitt is an internationally recognized benefits consulting
7 firm that provides analysis and consultation on the competitiveness of
8 participating companies' benefit programs and produces the Aon Hewitt Benefit
9 Index. The study methodology first analyzes the value of each benefit plan for
10 each individual in the plan and then converts the individual values to a composite
11 value for the entire employee population by applying a standard set of actuarial
12 and employee participation assumptions. The index base point of 100.0 is set as
13 the average of the values of the base companies selected for the comparison. FPL
14 has used the Aon Hewitt study to compare its benefits programs to those of
15 companies in the general industry and utility industry sectors, and to those of
16 Fortune 500 companies participating in the study.

17

18 Exhibit KS-5 displays the relative value of FPL's total benefits program for 2011
19 compared to a base utility comparator group composed of 14 electric utilities that
20 are most similar to FPL in terms of revenue and workforce composition or that are
21 Florida-based. The graph also displays relative value comparisons to a broader
22 utility group (composed of the 22 utilities that participate in the survey), to a
23 general industry grouping, and to Fortune 500 companies that participated in the

1 study. The graph shows that FPL's Benefit Index for the total benefit program is
2 below average compared to the base utility comparator group and each of the
3 other industry groupings. FPL's total benefits program rated 89.9 as compared to
4 a 100.0 average for the base utility comparator group and to a 100.2 average for
5 the broader utility group. These results are consistent with the Company's
6 objective to emphasize cash compensation over traditional long-term benefits,
7 which helps keep costs low for the benefit of customers.

8 **Q. What is FPL's projected medical cost for the 2013 Test Year?**

9 A. FPL's projected medical cost is \$97.3 million for active employees in the 2013
10 Test Year. As shown on MFR C-35, this represents an increase of about two
11 million dollars or 2.2 percent for the 2009 to 2013 period. It is below the 8.3
12 percent increase in CPI and significantly below the utility industry health care
13 trend of 27.1 percent.

14 **Q. How does FPL determine the plan design of medical benefits for each year?**

15 A. FPL's benefits department reviews trends in health care claims as well as plan
16 designs and programs available across various industries, to determine the optimal
17 plan design and pricing structure that will provide competitive, cost-effective
18 benefits for all employees.

19 **Q. How does FPL's medical plan compare to industry standards?**

20 A. The relative value of FPL's medical plan for active employees is slightly below
21 average when compared to other utility and general industry companies
22 participating in the 2011 Aon Hewitt Benefits Index. As illustrated by Exhibit
23 KS-6, FPL's plan had a relative value of 84.7 as compared to the average of 100.0

1 for the 14 utilities in the base utility comparator group and the average of 100.9
2 for the broader utility group. FPL's relative value for active medical is also below
3 both the general industry and Fortune 500 company averages.

4 **Q. How do FPL's projected medical costs for 2012 and 2013, as represented on**
5 **MFR C-35, compare to those of other utilities and the national average?**

6 A. Although the various factors driving health care costs higher both nationally and
7 specifically at FPL are projected to result in medical cost increases in 2012 and
8 2013, FPL's average medical cost per employee has remained at or below the
9 utility industry average from 2007 to 2011 and is projected to remain below the
10 industry average in 2012, as illustrated in Exhibit KS-7. The increases in FPL's
11 health care costs for 2012 and 2013 are consistent with national and utility
12 industry trends provided by Aon Hewitt. In fact, Aon Hewitt's forecasted utility
13 industry benchmark for 2012 is still approximately 8.7 percent above FPL's
14 projected cost per employee of \$12,049 in 2012.

15 **Q. What has been FPL's experience in managing health care costs?**

16 A. FPL's ability to keep per employee health care costs below the utility industry
17 benchmarks and to project that costs remain below the utility industry
18 benchmarks in 2012 and beyond has been the direct result of aggressive
19 management of the drivers of health care costs. Exhibit KS-7 illustrates FPL's
20 medical costs per employee for 2007 to 2011 and the projected costs for 2012 as
21 compared to Fortune 500 and utility industry benchmarks. FPL has and will
22 continue to look for ways to provide employees with a choice of quality medical
23 plans at the most cost competitive level. However, health care cost inflation is a

1 national concern in both the public and private sectors. Thus, while FPL has been
2 successful in managing per-employee medical costs below the utility industry
3 average, the Company expects total annual health care costs to increase in 2013
4 and beyond at a rate comparable to the forecasted national trend of approximately
5 eight percent per year. Rising health care costs continues to be one of the largest
6 concerns for companies and their employees.

7 **Q. What specific initiatives has FPL pursued to control health care costs?**

8 A. FPL has made health care cost control a key strategic initiative, applying
9 continuous improvement process to develop an integrated health strategy that will
10 optimize value and control costs for both the Company and employees. The
11 Company's successful cost control strategy has included a variety of initiatives,
12 including:

- 13 • Price incentives to encourage cost effective plan selections, including
14 spousal surcharges;
- 15 • Dependent eligibility audits;
- 16 • Subrogation;
- 17 • Emphasis on employee/consumer responsibility;
- 18 • Per child pricing to align cost of coverage with benefit received;
- 19 • Comprehensive health promotion and care management programs;
- 20 • Incentives to drive behavior changes, including migration to outcome-
21 based incentives for 2012;
- 22 • Aggressive vendor management;

- 1 • Value-based pharmacy design to promote therapeutic compliance,
2 especially for employees with chronic health conditions; and
- 3 • Cost transparency with pharmacy benefit manager.

4 **Q. How has FPL’s successful management of its health care program and costs**
5 **been a benefit to customers?**

6 A. As I mentioned previously, FPL’s medical costs increased only 2.2 percent from
7 2009 to 2013 compared to the utility industry health care trend of 27.1 percent for
8 the same period. This success in controlling medical costs reduces the
9 Company’s revenue requirements, which is a direct benefit to customers.

10 **Q. Are there other initiatives FPL has taken to control health care costs?**

11 A. Yes. A key long-term cost control initiative has been the aggressive promotion of
12 the employee’s responsibility for health and the creation of a healthy work
13 environment, as evidenced by the Company’s comprehensive health and well-
14 being programs. FPL’s comprehensive health and well-being programs,
15 developed over the past 20 years, have led to reductions in health risk factors for
16 the employees who have participated in them, which will benefit our employees
17 through better health and our customers through lower plan cost in the Test Year
18 and beyond.

19 **Q. Has FPL received recognition for successful management of its health care**
20 **programs and costs?**

21 A. Yes. The effectiveness of the programs has been acknowledged through frequent
22 national recognition, including:

- 1 • “Best Employers for Healthy Lifestyles” Platinum Award from the
- 2 National Business Group on Health—2005, 2006, 2007, 2009, 2010, 2011;
- 3 • 2007 Leadership Award in Health from the Florida Health Care Coalition;
- 4 • 2008 “Innovations in Prevention” Gold Award from the Department of
- 5 Health and Human Services;
- 6 • 2007 feature on FPL-WELL program on ABC World News Tonight for
- 7 impact on managing health and well-being; and
- 8 • 2011 “Corporate Health & Productivity Award” from the Institute for
- 9 Health and Productivity Management.

10 **Q. What factors are driving the substantial increases in health care costs**
11 **projected to occur over the next few years in the U.S.?**

12 **A.** There are a number of factors impacting recent increases in national health care
13 costs that will continue to cause costs to climb:

- 14 • Growing number of uninsureds putting pressure on the health care system,
- 15 most recently due to increased unemployment;
- 16 • Technological enhancements in medical treatments and services driving
- 17 greater utilization and cost;
- 18 • Continued focus on direct consumer advertising by pharmaceutical
- 19 companies;
- 20 • Increased utilization and pricing of prescription drugs;
- 21 • Impact of specialty pharmacy;
- 22 • Threat of malpractice leading physicians to practice defensive medicine;

- 1 • Efforts by hospitals and other large medical providers to consolidate and
- 2 leverage insurance companies in contract negotiations;
- 3 • Collective physician groups leveraging size in negotiations with health
- 4 plans;
- 5 • Increase in obesity over the last 20 years (overall poorer health of the
- 6 American population);
- 7 • Fee-for-service payment model; and
- 8 • Federal and state mandates, i.e., mental health parity and mandated
- 9 coverage for dependents up to age 26.

10 **Q. Does FPL offer retirement plans to employees and is that consistent with**
11 **industry practices?**

12 A. Yes, FPL offers its employees retirement plans consisting of a pension plan and a
13 401(k) employee savings plan, as do approximately 75 percent of utility industry
14 companies included in the Aon Hewitt Benefits Index. The Company also
15 provides post-employment medical, life, and disability benefits; however, as
16 discussed previously, the post-employment medical and life benefits were
17 discontinued for employees hired on or after April 1, 1997.

18 **Q. What is FPL's projected retirement expense in the Test Year?**

19 A. The projected expense for the 2013 Test Year is \$15.8 million. This is the net
20 expense of the pension plan credit of \$38.6 million together with the 401(k)
21 employee savings plan expense of \$32.2 million and the post-employment
22 medical, life, and disability benefits expense of \$22.3 million.

23

1 **Q. Why is the employee pension benefit reflected as a credit?**

2 A. The assets of the pension plan have been beneficially invested such that the fair
3 value of the assets exceeds the actuarially determined projected obligation.

4

5 FPL's pension benefit is calculated based on Financial Accounting Standards
6 Board ("FASB") Codification, ASC 715 which covers retirement benefits.

7 Whereas many utilities must recover a pension cost associated with providing a
8 retirement plan to its employees from customers, FPL has, through prudent
9 investment over time, been able to grow its pension assets at a faster rate than the
10 costs of its plan obligations. Even after the major market correction, the pension
11 trust still exceeds its obligations, and therefore, creates a negative expense (a
12 credit) to the benefit of customers.

13 **Q. How do FPL's retirement plans compare to the industry?**

14 A. As shown in the Aon Hewitt Benefit Index's comparison chart (Exhibit KS-8),
15 FPL's retirement plans are valued well below the averages of the comparator
16 companies and the utility industry (100.0 for the comparator and 100.8 for the
17 utility companies).

18 **Q. How does this evaluation demonstrate the reasonableness of FPL's qualified
19 retirement plans?**

20 A. FPL provides both a pension and 401(k) employee savings plan to its employees
21 in order to attract and retain high quality employees. FPL has been able to do this
22 despite the fact that the relative value of these plans is considerably less than
23 average in the utility industry as demonstrated by the Aon Hewitt Benefits Index.

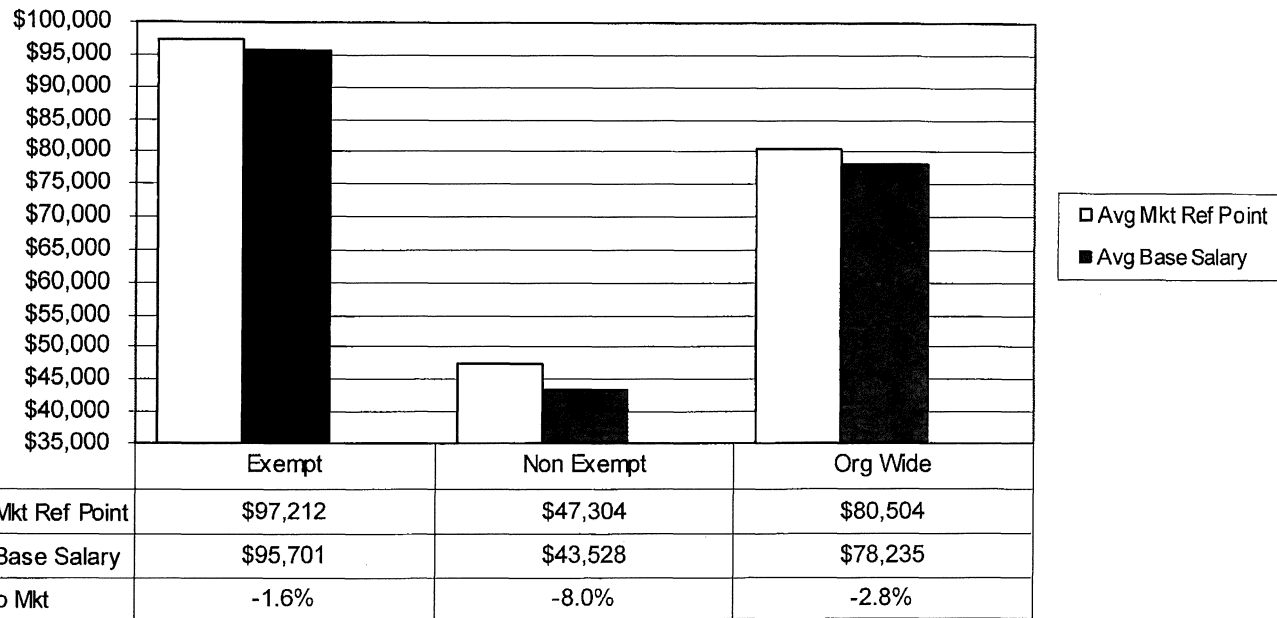
1 Q. Does this conclude your direct testimony?

2 A. Yes.

SUMMARY OF SPONSORED AND CO-SPONSORED MFRS BY KATHLEEN SLATTERY

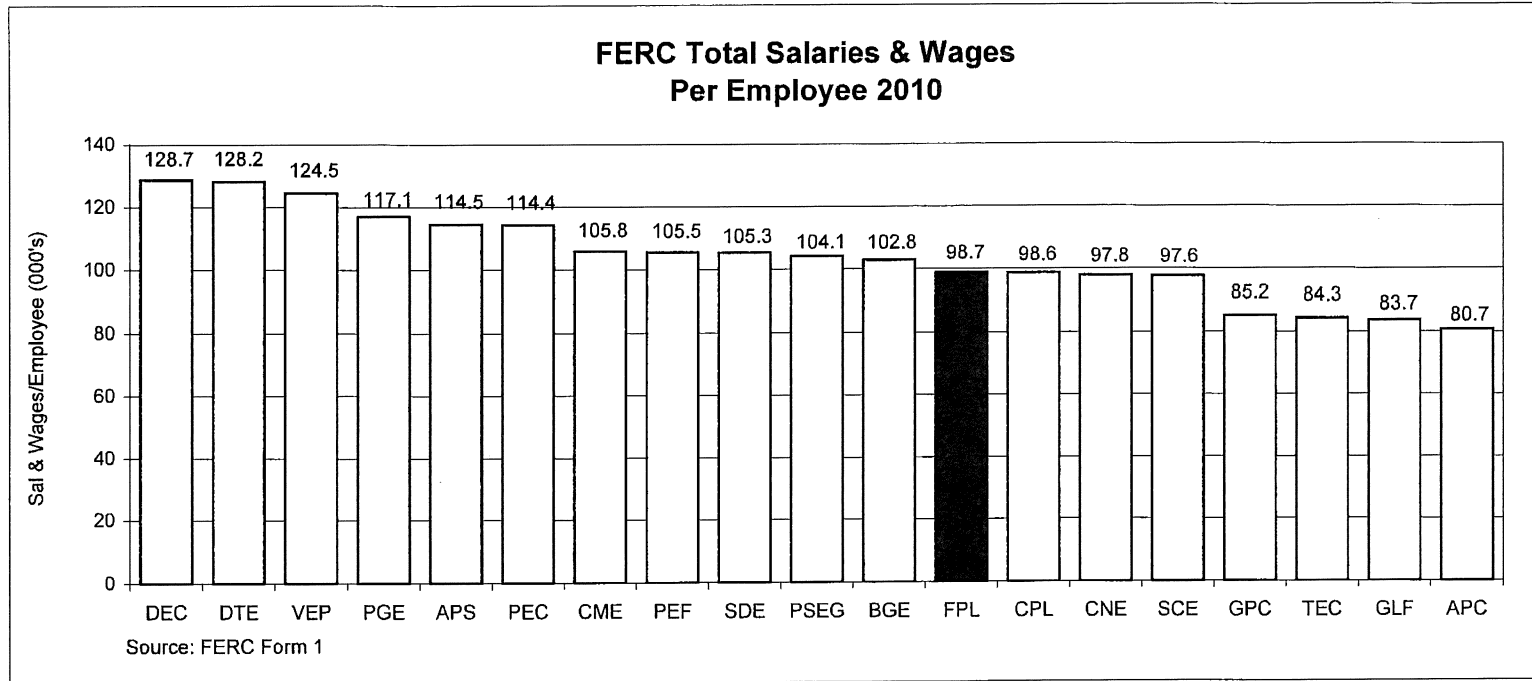
MFR	Period	Title
SPONSOR		
C-35	Test/Prior/Historic	Payroll and Fringe Benefit Increases Compared to CPI
F-3	Test & Historic	Business Contracts with Officers or Directors
CO-SPONSOR		
C-8	Test & Prior	Detail of Changes in Expenses
C-15	Test	Industry Association Dues
C-15	Historic	Industry Association Dues
C-41	Test/Prior/Historic	O&M Benchmark Variance by Function

FPL
Position to Market (FPL 2011 Base Pay)
All Non-Bargaining Employees



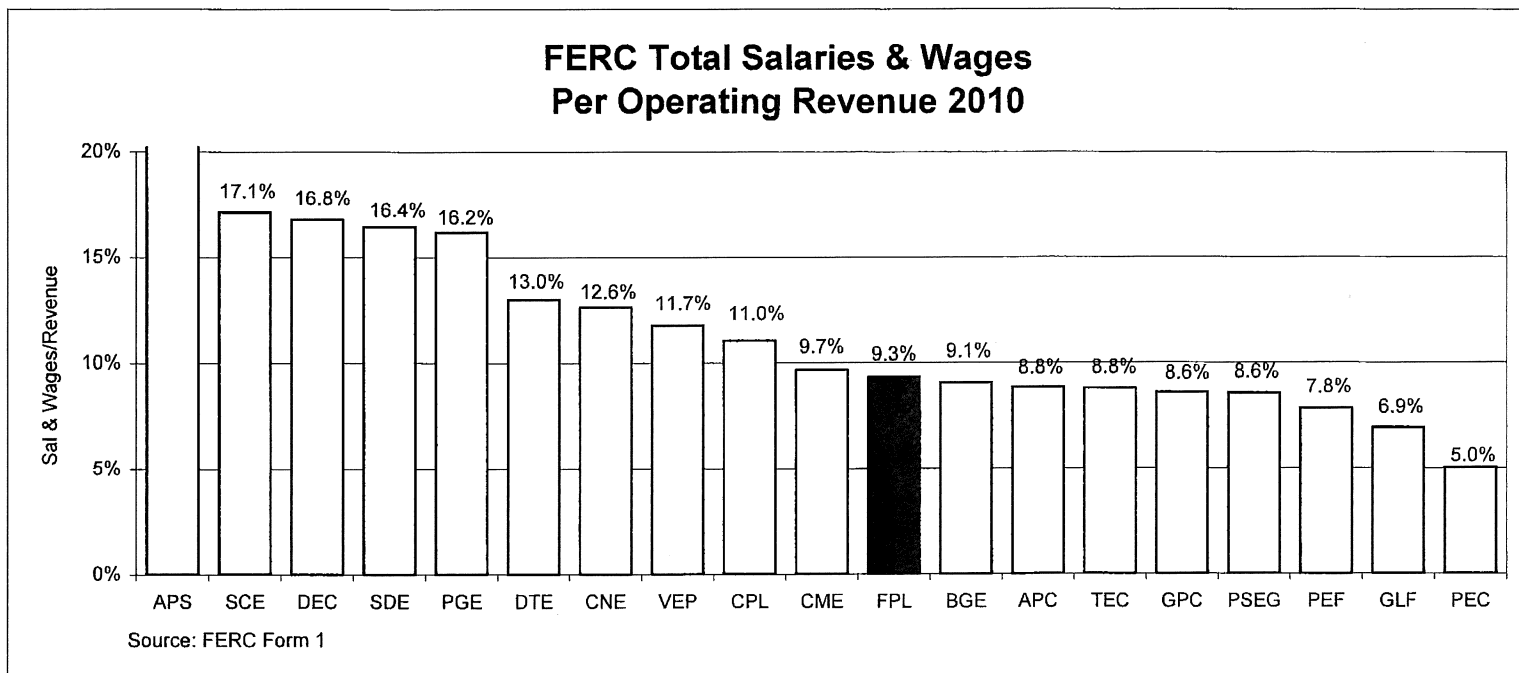
Market reference points are determined via benchmarking conducted internally utilizing current industry survey sources including Towers Watson, Mercer and Aon Hewitt.

FLORIDA POWER & LIGHT COMPANY



- | | | | |
|-----|---------------------------|------|-------------------------------|
| APC | Alabama Power | GLF | Gulf Power |
| APS | Arizona Public Service | PGE | Pacific Gas & Electric |
| BGE | Baltimore Gas & Electric | PEC | PECO Energy |
| CPL | Progress Energy Carolinas | PEF | Progress Energy Florida |
| CME | Commonwealth Edison | PSEG | Public Service Electric & Gas |
| CNE | Consolidated Edison | SDE | San Diego Gas & Electric |
| DTE | Detroit Edison | SCE | Southern California Edison |
| DEC | Duke Energy Corp | TEC | Tampa Electric |
| FPL | Florida Power & Light | VEP | Virginia Electric & Power |
| GPC | Georgia Power | | |

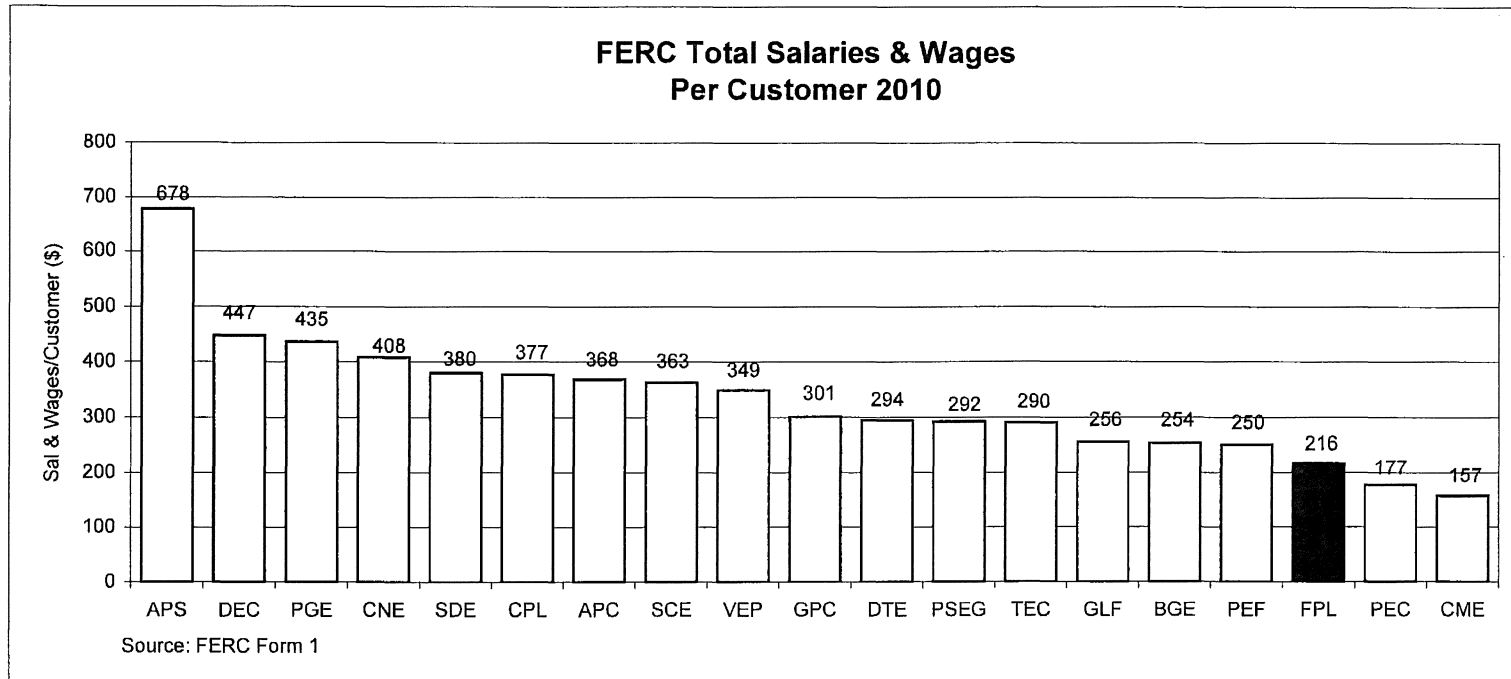
FLORIDA POWER & LIGHT COMPANY



APC Alabama Power
 APS Arizona Public Service
 BGE Baltimore Gas & Electric
 CPL Carolina Power & Light
 CME Commonwealth Edison
 CNE Consolidated Edison
 DTE Detroit Edison
 DEC Duke Energy Corp
 FPL Florida Power & Light
 GPC Georgia Power

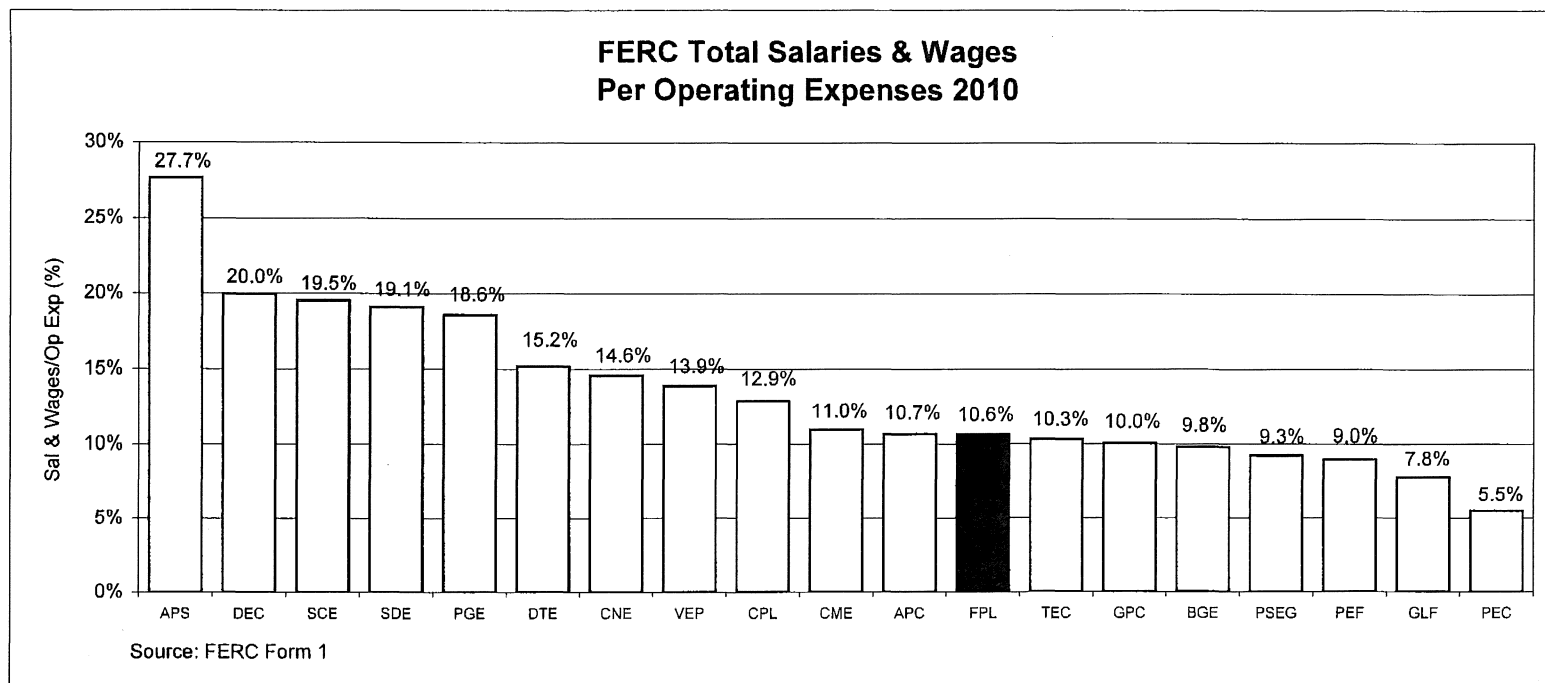
GLF Gulf Power
 PGE Pacific Gas & Electric
 PEC PECO Energy
 PEF Progress Energy Florida
 PSEG Public Service Electric & Gas
 SDE San Diego Gas & Electric
 SCE Southern California Edison
 TEC Tampa Electric
 VEP Virginia Electric & Power

FLORIDA POWER & LIGHT COMPANY



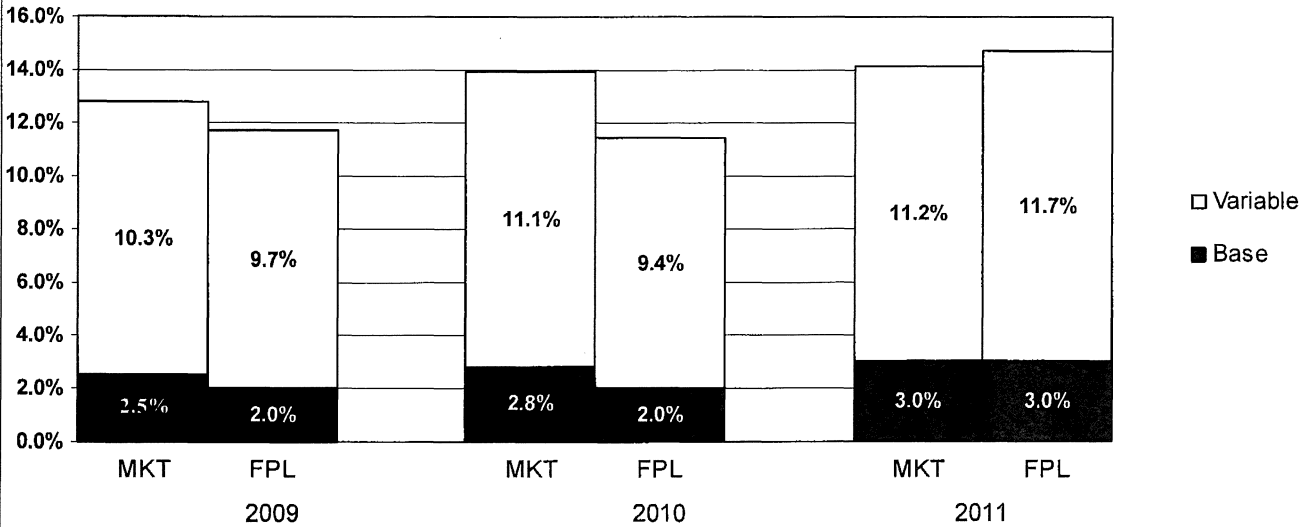
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|-----|---------------------------|------|-------------------------------|
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| DTE | Detroit Edison | SCE | Southern California Edison |
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FLORIDA POWER & LIGHT COMPANY



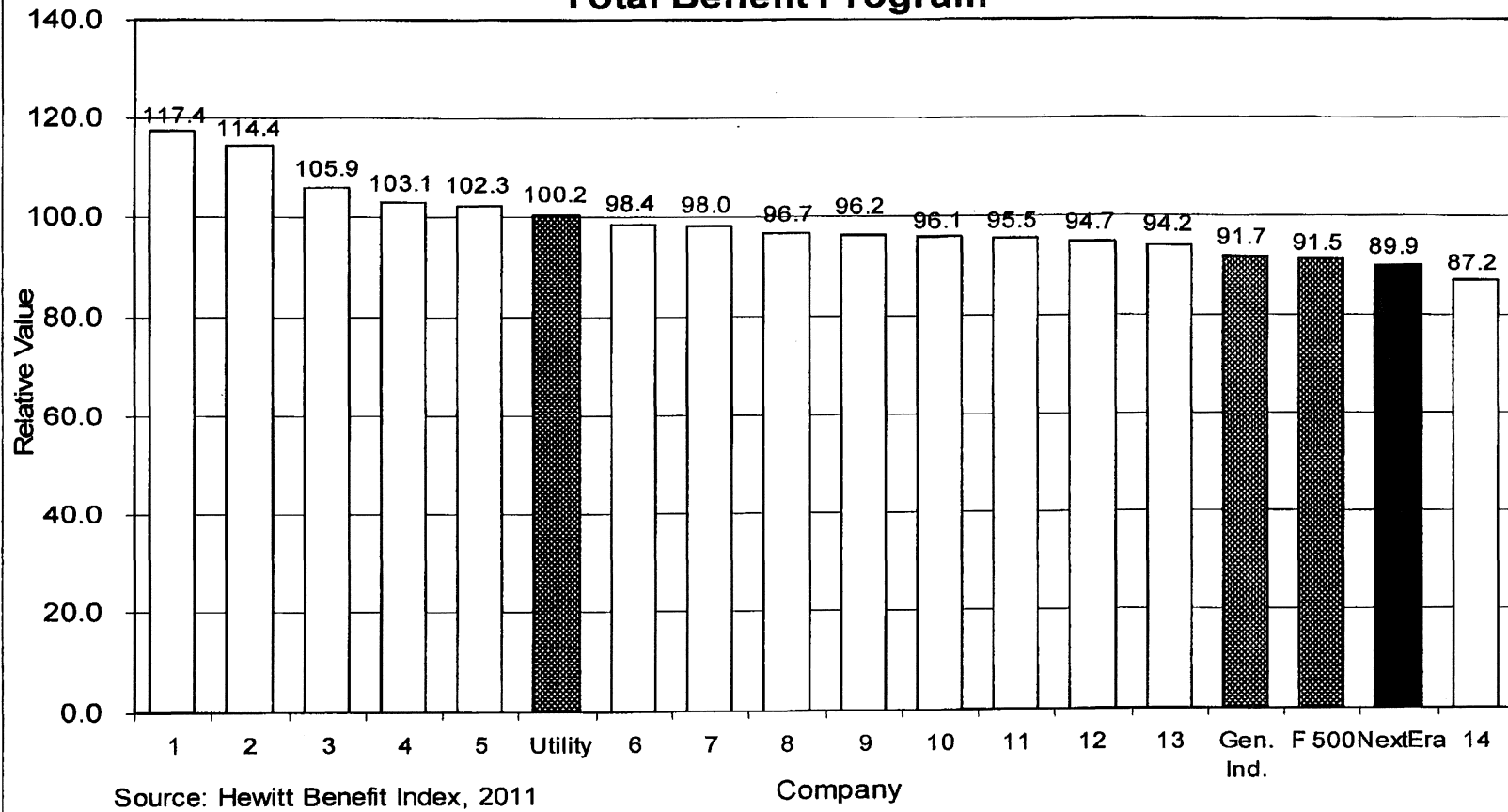
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|-----|---------------------------|------|-------------------------------|
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**Florida Power & Light Company
Merit Pay Program Awards
2009 to 2011**



Source: Market Data - WorldatWork

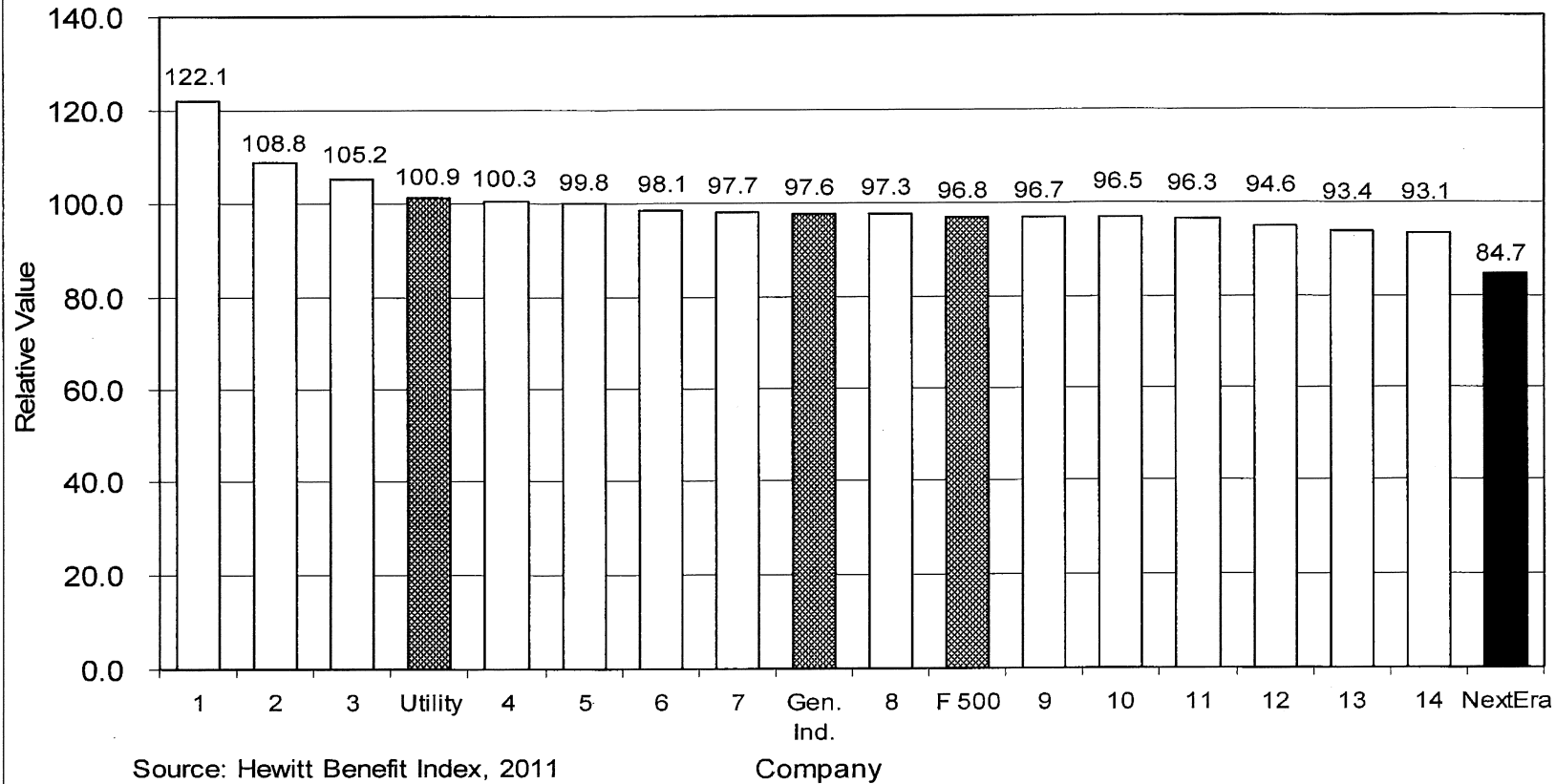
Relative Value Comparison - 2011 Total Benefit Program



- Comparison includes Company Contributions to determine “value” within the Benefit Index Methodology.
- Comparator Group Average = 100. Companies Included in Comparator Group: CenterPoint Energy, Consolidated Edison, Dominion Resources, Duke Energy, Edison International, Energy Future Holdings, Entergy, Exelon, FirstEnergy, PG&E, Progress Energy, Public Service Ent., Southern Company, Tampa Electric.

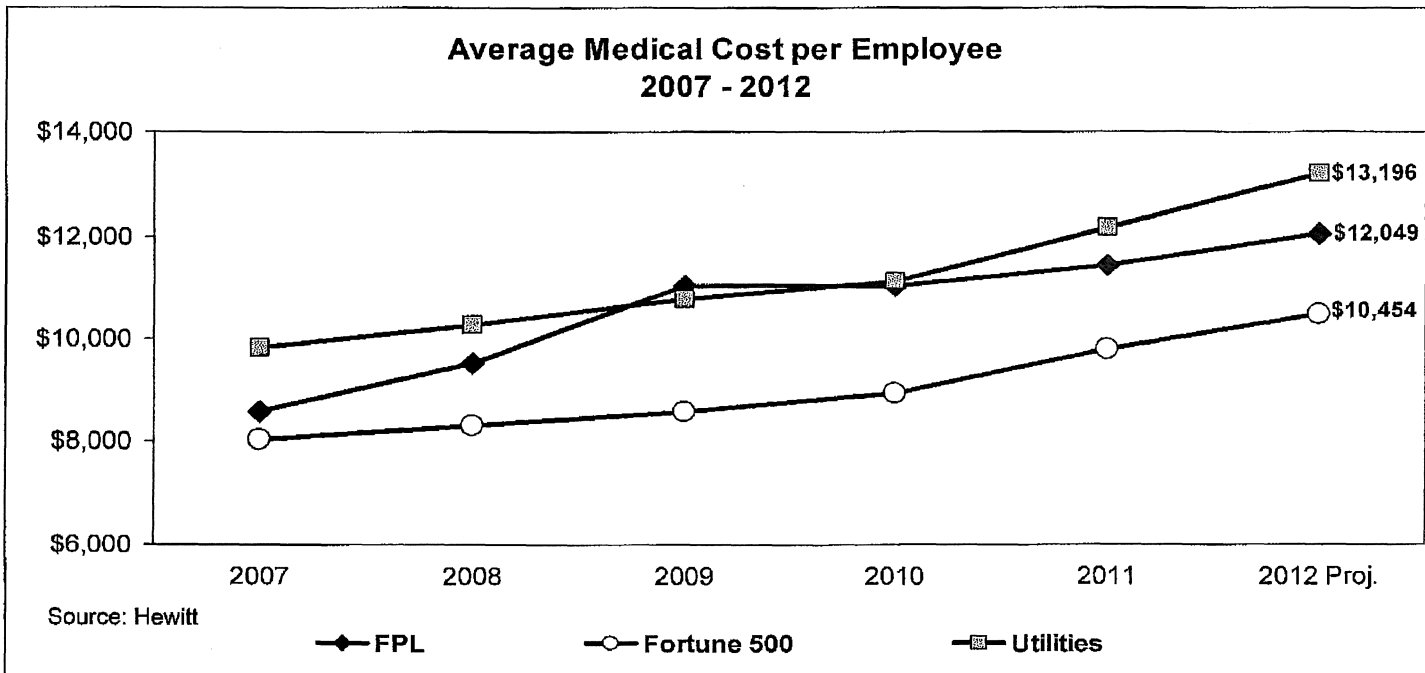
The relative value of NextEra Energy’s benefit programs is below those of comparable utility, general industry, and Fortune 500 companies.

Relative Value Comparison - 2011 Active Employee Medical Plan



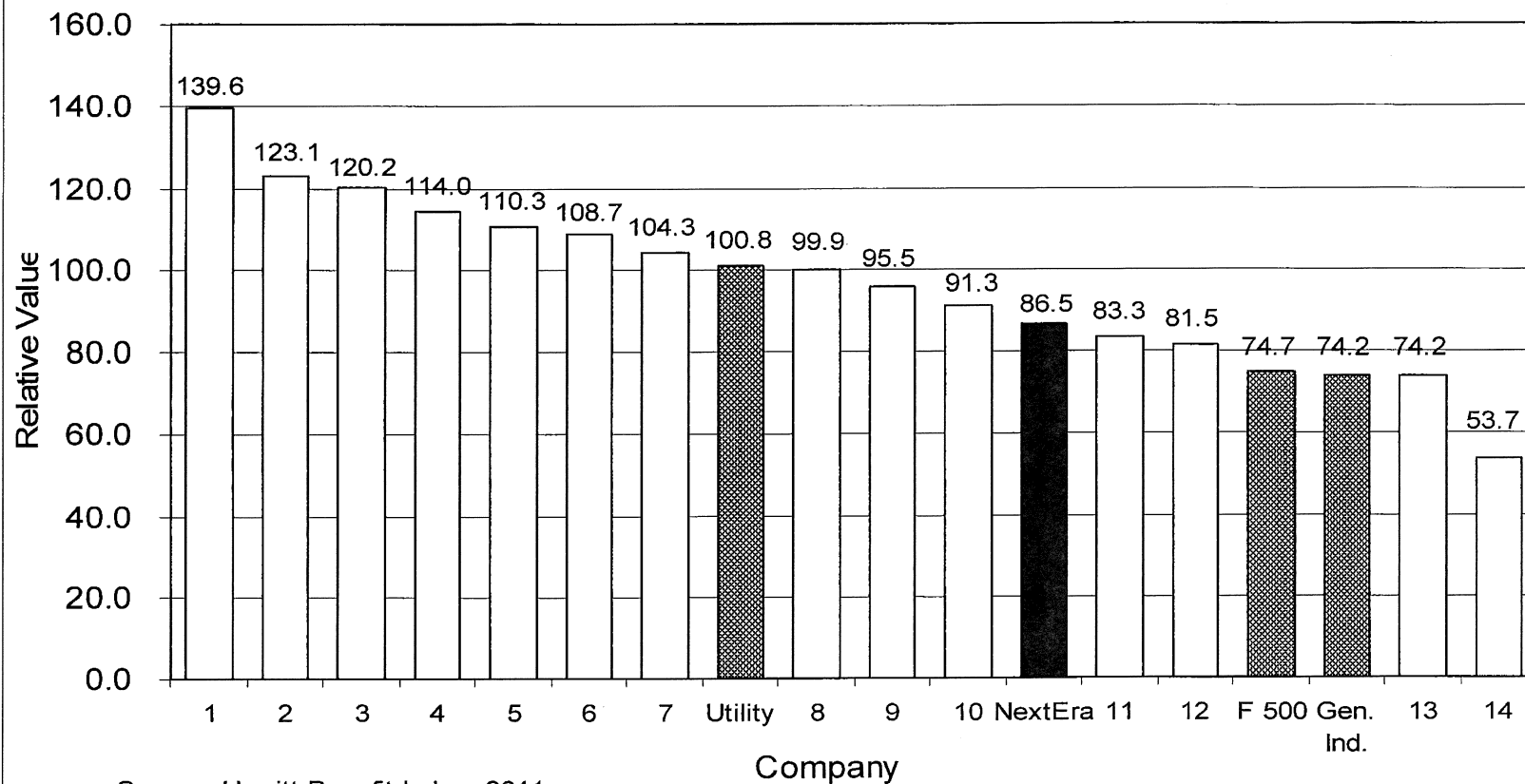
- Comparison includes Company Contributions to determine “value” within the Benefit Index Methodology.
- Comparator Group Average = 100. Companies Included in Comparator Group: CenterPoint Energy, Consolidated Edison, Dominion Resources, Duke Energy, Edison International, Energy Future Holdings, Entergy, Exelon, FirstEnergy, PG&E, Progress Energy, Public Service Ent., Southern Company, Tampa Electric.

The relative value of NextEra Energy’s medical plan is below those of comparable utility, general industry, and Fortune 500 companies.



NextEra Energy's total medical plan cost per employee has been consistently below utility industry benchmarks.

Relative Value Comparison - 2011 Pension & 401(k) Employee Savings Plan



Source: Hewitt Benefit Index, 2011

- Comparison includes Company Contributions to determine “value” within the Benefit Index Methodology.
- Comparator Group Average = 100. Companies Included in Comparator Group: CenterPoint Energy, Consolidated Edison, Dominion Resources, Duke Energy, Edison International, Energy Future Holdings, Entergy, Exelon, FirstEnergy, PG&E, Progress Energy, Public Service Ent., Southern Company, Tampa Electric.

The relative value of NextEra Energy’s retirement plans is well below those of other utilities and comparable to those of general industry and Fortune 500 companies.