

120000-0T

DeltaCom, Inc.

2012

REDACTED

CLEC

Questionnaire

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COM _____
APA _____
ECR _____
GCL _____
RAD 1 _____
SRC _____
ADM _____
OPC _____
CLK _____

DOCUMENT NUMBER-DATE

02227 APR 12 09

FPSC-COMMISSION CLERK

2012 Competitive Local Exchange Carrier (CLEC) Questionnaire
(Due by April 15, 2012)¹

Legal Company Name: DeltaCom, Inc.

D/B/A: EarthLink Business

REDACTED

FPSC Company Code (e.g., TX000): TX056

Contact name & title: Traci Tidmore, Regulatory Compliance Manager

Telephone number: 256-382-7090

E-mail address: traci.tidmore@corp.earthlink.com

Stock Symbol (if company is publicly traded): Stock of its parent, EarthLink, Inc., is traded under the stock symbol ELNK.

Services Provided in Florida

1. Do you currently serve local telephone subscribers in Florida? Please check yes or no.

Residential	Business
<input checked="" type="checkbox"/> Yes	<input checked="" type="checkbox"/> Yes
<input type="checkbox"/> No	<input type="checkbox"/> No

2. Please complete all applicable data tables.

3. If you submitted data tables in 2011, please provide an explanation below of any differences in the number of access lines by category that occur in your 2012 submission that exceed 10 percent. – Not Applicable

4. How is your local service provisioned? Please mark the appropriate response(s).

Resold lines from ILEC
 Wholesale platform (formerly known as UNE-P)
 UNEs (other than wholesale platform) from ILEC
 Elements (e.g., loops, switching) from other than ILEC (e.g., other CLECs)
 Completely self-provisioned
 Other (please describe) Ethernet from ILEC

COM _____
 APA _____
 ECR _____
 GCL _____
 RAD 1 _____
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 OPC _____
 CLK _____

¹The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

5. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

- | | |
|---|---|
| <input checked="" type="checkbox"/> Private line/special access | <input type="checkbox"/> Wholesale loops |
| <input type="checkbox"/> VoIP – <u>Will Offer VoIP in 2012</u> | <input type="checkbox"/> Fiber or copper based video service |
| <input checked="" type="checkbox"/> Wholesale transport | <input type="checkbox"/> Cable television |
| <input checked="" type="checkbox"/> Interexchange service | <input type="checkbox"/> Satellite television |
| <input checked="" type="checkbox"/> Cellular/wireless service | <input checked="" type="checkbox"/> Broadband Internet access |

6. This question concerns **prepaid** local telephone service in Florida. Please place a check by the response that most accurately reflects whether or not you provide **prepaid** local telephone service.

- Company provides ONLY prepaid local telephone service in Florida
- Company provides prepaid AND non-prepaid local telephone service in Florida
- Company does NOT provide prepaid local telephone service in Florida

Bundled Services

7. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate “not applicable.”

- | | |
|-------------------------------------|----------------|
| <input checked="" type="checkbox"/> | Residential |
| <input checked="" type="checkbox"/> | Business |
| <input type="checkbox"/> | Not applicable |

VoIP

8. Indicate below whether you are currently providing VoIP service to end users in Florida. VoIP service is defined as IP-based voice service over a digital connection. Please check all that apply.

- Not providing VoIP service to end users
- Providing VoIP services to business end users – Note: Will provide VoIP services to business end users in 2012
- Providing VoIP services to residential end users

9. If you are providing VoIP service in Florida, please check all that apply:

- Peer-to-Peer only (no interconnection with PSTN)
- Use of public Internet
- Use of private IP network - Note: Will provide VoIP services via use of private IP network in 2012

Broadband

- 10. Do you offer broadband to residential customers in Florida?
 Yes
 X No

- 11. If you do offer broadband to residential customers in Florida, please provide your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available.
 N/A

- 12. How many residential broadband subscribers do you have in Florida?
 N/A

- 13. Please list the method(s) of broadband provisioning utilized in Florida by your company (i.e. DSL, cable modem, fiber, etc.). N/A

- 14. What are the typical downstream and upstream speeds for your most subscribed to broadband service? N/A

- 15. What is the monthly price for your most subscribed to residential broadband service?
 N/A

Fiber Deployment

- 16. Did you deploy fiber to homes or businesses in Florida between January 1, 2011 and December 31, 2011?
 Yes
 X No

- 17. Please provide the number of new residential and business subscribers served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology since the last reporting period.
 0 Residential Subscribers
 0 Business Subscribers
 0 Total

- 18. Please provide your company's total number of residential and business subscribers currently served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology.
 0 Residential Subscribers
 0 Business Subscribers
 0 Total

Miscellaneous

19. In calendar year 2011, how much money did you invest in your network directly serving Florida's local service customers? Please check the applicable answer.

- 1. \$0
- 2. \$1 - \$249,999
- 3. \$250,000 - \$999,999
- 4. \$1,000,000 - \$9,999,999
- 5. \$10,000,000 or more

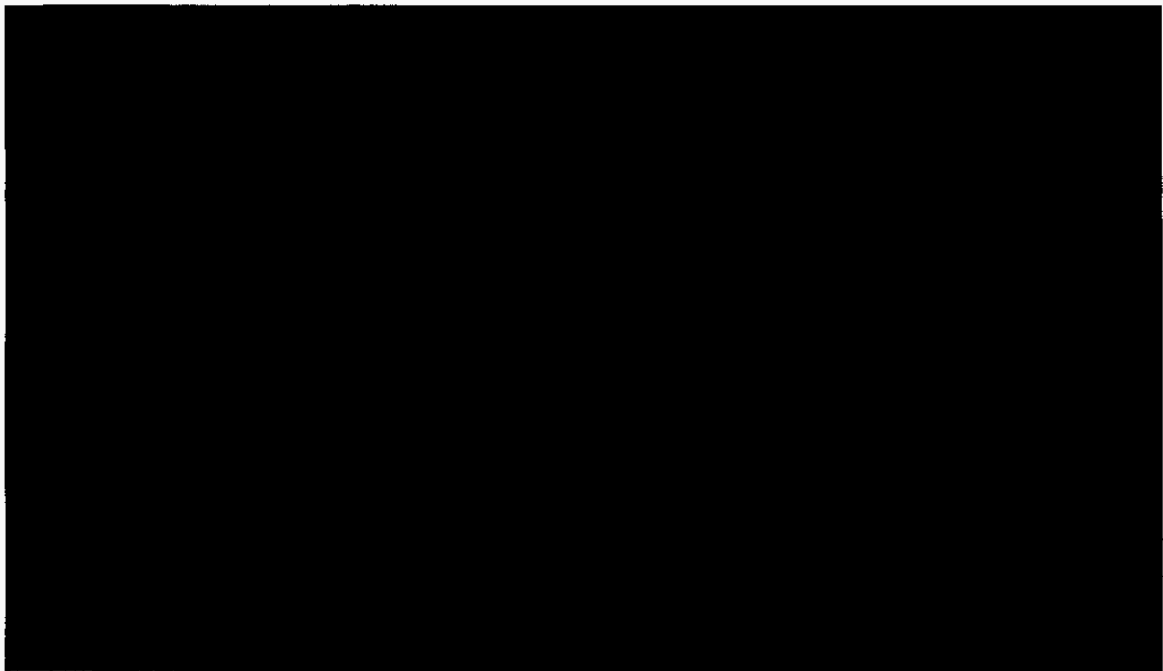
20. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection? Please check yes or no.

Yes
 No

21. Please provide a copy of the Form 477 you filed with the FCC with data as of December 31, 2011.

Comments

22. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome.



[REDACTED]

[REDACTED]

DeltaCom, Inc.

120000-07

2012

End of Year (2011)

FCC 477 Report

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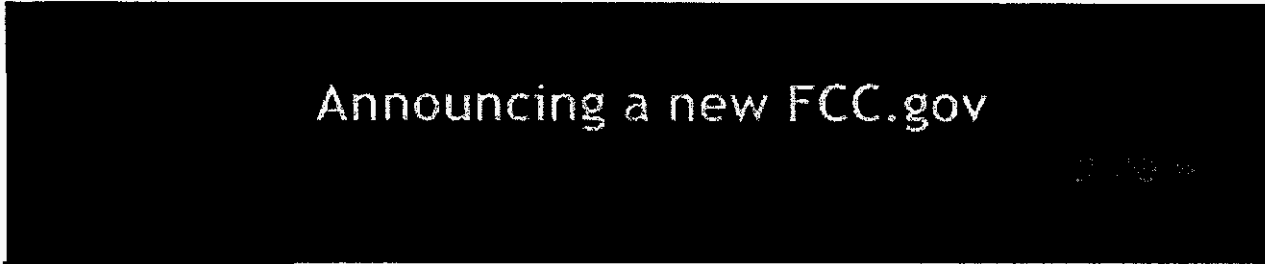
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02227 APR 12 2012

FPSC-COMMISSION CLERK

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FCC Form 477 - Local Telephone Competition and Broadband Reporting

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OMB NO: 3060-0816

Form 477 Submission for [REDACTED] Company: DeltaCom, Inc., State: FL, Operations: Non-ILEC, Data as of: Dec 31, 2011 (Click on the link to edit cover page data)

Form 477 Submission Menu

Data Section	Status
<input checked="" type="checkbox"/> Part I.A: Broadband - Asymmetric xDSL	Data Entered
Part I.A: Broadband - Asymmetric xDSL	No data for this category.
<input checked="" type="checkbox"/> Part I.A: Broadband - Other Wireline	Data Entered
Part I.A: Broadband - Cable Modem	No data for this category.
Part I.A: Broadband - Optical Carrier (fiber to the end user)	No data for this category.
Part I.A: Broadband - Satellite	No data for this category.
Part I.A: Broadband - Terrestrial Fixed Wireless	No data for this category.
Part I.A: Broadband - Terrestrial Mobile Wireless	No data for this category.
Part I.A: Broadband - Electric Power Line	No data for this category.
Part I.A: Broadband - All Other	No data for this category.
<input checked="" type="checkbox"/> Part II.A: Local Exchange Telephone Service	Data Entered
Part II.B: Interconnected VoIP Service	No data for this category.
Part III: Mobile Local Telephone	No data for this category.
<input checked="" type="checkbox"/> Part IV: Explanations and Comments	Data Entered
<input checked="" type="checkbox"/> Part V: Zip Code Information – Local Voice Telephone Service and Interconnected VoIP	780 Zip Codes On File.

Part VI: Broadband Connection Counts by Technology, Census Tract, and Inform

[View Census Tract Detail Data \(1689 records\)](#)

- COM _____
- APA _____
- ECR _____
- GCL _____
- RAD 1
- SRC _____
- ADM _____
- OPC _____
- CLK _____

02227 APR 12 09

Print Form

Select one of the following and click OK to see a preview of what will print. Then use your browser's capability to print or save the document.

- Cover Page
- Part I
- Part II
- Part III
- Part IV
- Part V
- Part VI
- Complete Report including all Part VI detail
- Complete Report without Part VI
- Errors/Warnings



Options for this Submission

Status: On **Feb 27, 2012**, the status for this Form 477 submission was changed to **Original - Submitted**.

[Revise this submission](#)

Previously uploaded raw data files for Part VI:

Raw Data File	Insert Mode	Date Uploaded
FL.txt	append	Feb 15 2012 3:23PM

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Fax: 1-866-418-0232
 E-mail: fccinfo@fcc.gov

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FCC Form 477 - Local Telephone Competition and Broadband Reporting Software Version 01.02.14 December 7, 2011

Form 477 Submission for FRN: [REDACTED] Company: DeltaCom, Inc., State: FL, Operations: Non-ILEC, Data as of Dec 31, 2011
 Status: On Feb 27, 2012, the status for this Form 477 submission was changed to Original - Submitted.

All filers must complete items 1 through 11 below

Data Description	Value
Data as of	Dec 31, 2011
1. FRN	[REDACTED]
2. Company	DeltaCom, Inc.
3. Type of Operations	<input type="checkbox"/> ILEC <input checked="" type="checkbox"/> Non-ILEC
4. Use this drop-down list to select a single name, such as the holding company, to identify all commonly-owned or commonly-controlled filers. Commonly-controlled filers with no holding company should decide on a single name to use for this question. Select "not shown" if no appropriate name appears in the list.	EarthLink
If you selected "not shown" above, type in the single name that will identify all commonly-owned or commonly-controlled filers.	
5. State	FL
6. Contact person (person who prepared the submitted data)	[REDACTED]
7. Contact person telephone number and email address	Phone: [REDACTED] Email: [REDACTED] Confirm Email: [REDACTED]
8. Status of submission	Original - Submitted
9. Indicate whether you request non-disclosure of some or all of the information in this submission because you believe that this information is privileged and confidential and public disclosure of such information would likely cause substantial harm to the competitive position of the filer.	<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes
10. Official (corporate officer, managing partner, or sole proprietor) whose signature certifies that he/she has examined the information contained in this Form 477 and that, to the best of his/her knowledge, information and belief, all statements of fact contained in this Form 477 are true and correct. For purposes of this Form 477, the entry of the official's name on this line shall constitute that official's electronic signature to this certification. Persons making willful false statements in a Form 477 can be punished by fine or imprisonment under the Communications Act, 47 U.S.C. 220(e).	[REDACTED]
11. Certifying official telephone number and email address	Phone: [REDACTED] Email: [REDACTED]

Part I.A: Broadband - Asymmetric xDSL

In Part I.A, report connections (wired "lines") to end users that you (including affiliates) equipped to enable the end user to receive information from and/or send information to the Internet at information transfer rates exceeding 200 kbps in at least one direction. Report only in-service connections. The end user's Internet access service may be provided by you (including affiliates) or by an unaffiliated entity. For purposes of Part I.A, Internet Service Providers (ISPs) are not end users. Categorize the connection based on the technology employed by the part of the connection that terminates at the end user location. (Do not report anywhere in Form 477 any high-capacity connections between two locations of the same end user customer, ISP or communications carrier.)

(1)	(2)	(3)	(4)	(5)
Total connections to end users that you (including affiliates) equipped as broadband over your own local loop facilities or the equivalent, or over UNE loops or other facilities you obtained from an unaffiliated entity. Do not convert lines into a voice-grade-equivalent measure.	Percentage of (1) that you (including affiliates) equipped over your own local loop facilities or the equivalent. (Enter 0 if the true value is 0 percent.)	Percentage of (1) that are billed (or incorporated in a service billed) to end users by you, or your affiliates or agents. (Enter 0 if the true value is 0 percent.)	Percentage of (1) that connect to residential end users. (Enter 0 if the true value is 0 percent.)	Percentage of (1) that connect to residential end users and have information transfer rates exceeding 200 kbps in both directions. (Enter 0 if the true value is 0 percent.)
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Break down the total connections reported in (1) to show the non-zero number in each of the following speed tiers. If the number of connections in a particular speed tier is zero, leave that data cell blank.

Connections reported in EACH data cell below must equal the sum of Asymmetric xDSL connections reported in Part VI by Census Tract, for that download/upload combination, and the sum of ALL data cells below must equal the total connections reported in (1).

Download information transfer rate to the end user (8 categories):

Part II.A: Local Exchange Telephone Service

	(1)	(2)	(3)	(4)
	Voice-grade equivalent lines and voice-grade equivalent wireless channels in service to your end user customers	Voice-grade equivalent lines you provided to unaffiliated communications carriers under resale arrangements including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access	Lines you provided to unaffiliated communications carriers under any UNE loop arrangement where you did not also provide UNE switching for the line. (Do not convert UNEs to voice-grade equivalents.)	Lines you provided to unaffiliated communications carriers as UNE-P. (Do not convert UNEs to voice-grade equivalents.)
(a) Total number. See instructions on what to include.	██████████	██████████	██████████	██████████
(b) Percentage of (a) that are residential lines	██████████			
(c) Percentage of (a) for which you (including affiliates) are the presubscribed interstate long distance carrier	██████████			
(d) Percentage of (a) used for residential service AND for which you (including affiliates) are the presubscribed interstate long distance carrier	██████████			
(e) Percentage of (a) provided over your own (including affiliates) local loop facilities or the equivalent	██████████			
(f) Percentage of (a) provided over UNE loops obtained from an unaffiliated carrier without also obtaining that carrier's UNE switching for that line	██████████			
(g) Percentage of (a) provided over UNE-Platform (but treat commercial agreements that replaced UNE-P as "provided by reselling," below)	██████████			
(h) Percentage of (a) provided by reselling unaffiliated-carrier services including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access	██████████			
(i) Percentage of (a) provided over optical fiber at the end user premises	██████████			
(j) Percentage of (a) provided over coaxial cable at the end user premises	██████████			
(k) Percentage of (a) provided over fixed wireless at the end user premises	██████████			

Part IV: Explanations and Comments

The following text box provides space for explanatory notes about reported data. Identify the Part and question to which each comment pertains.

[Redacted]

Part V: Zip Code Information – Local Voice Telephone Service and Interconnected VoIP

If you reported local exchange telephone lines in service to your end user customers, in Part II.A (1), or VoIP subscriptions that end users purchased from you, in Part II.B (1) or (2), you must list the 5-digit ZIP Codes in the state in which you had end user customers. Do not include any ZIP Codes in which you offered your local exchange telephone or VoIP service but had no end user customers, and do not include any out-of-state ZIP Codes.

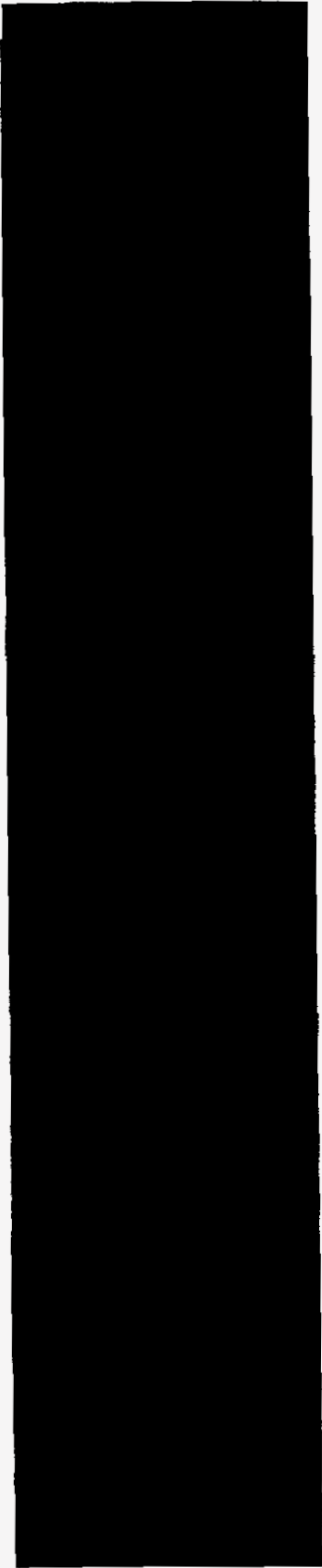
Type all five digit ZIP codes in the following text box, separated by either commas, spaces, or carriage returns:

[Redacted]

Errors / Warnings

No Errors or Warnings found.

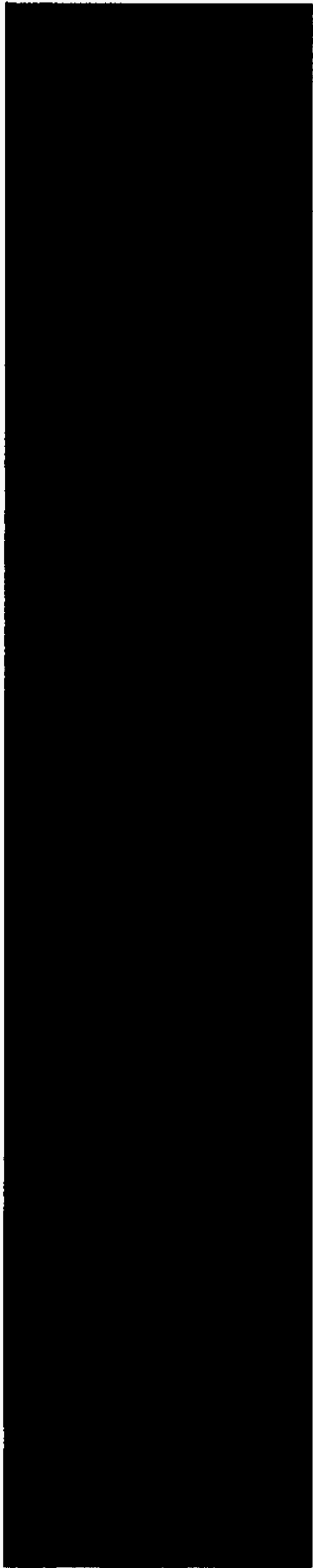
DeltaCom, Inc. d/b/a EarthLink Business
FL Zips on FCC Form 477



DeltaCom, Inc. d/b/a EarthLink Business
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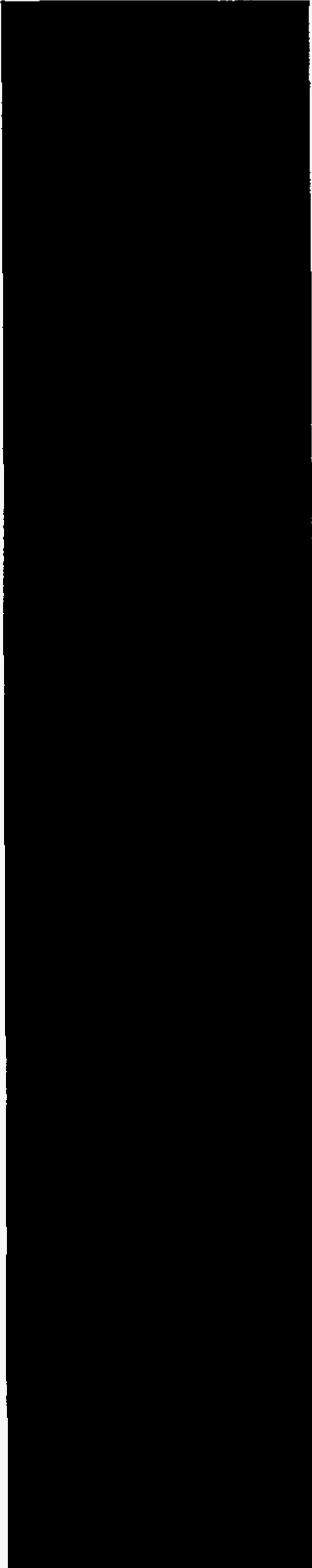
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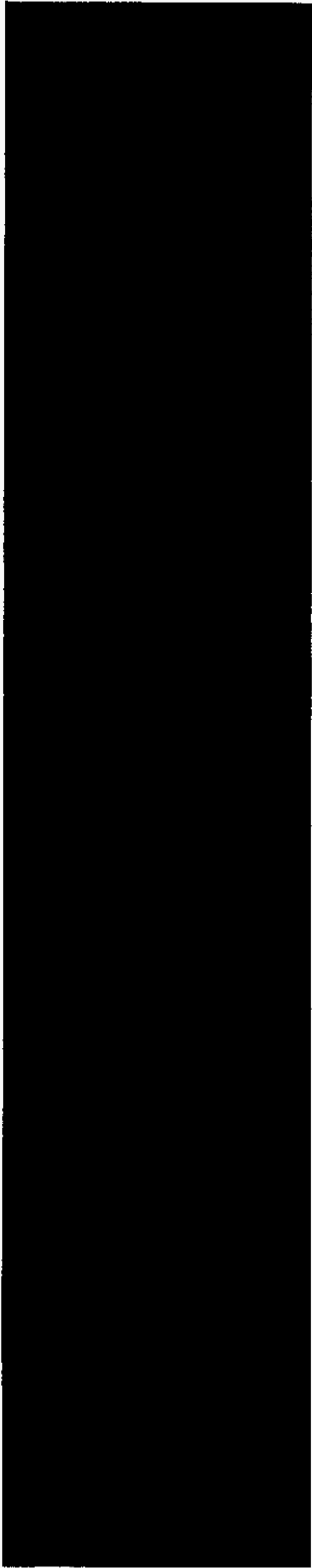
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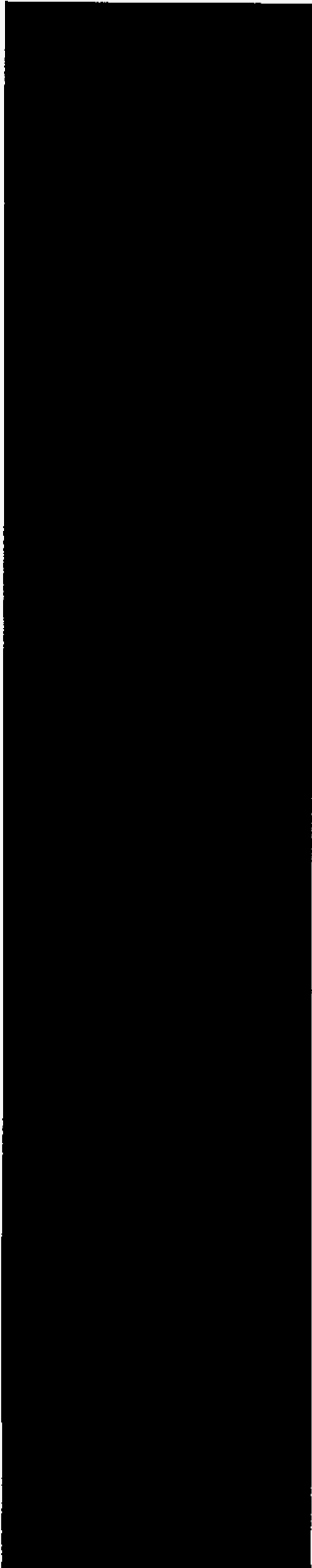
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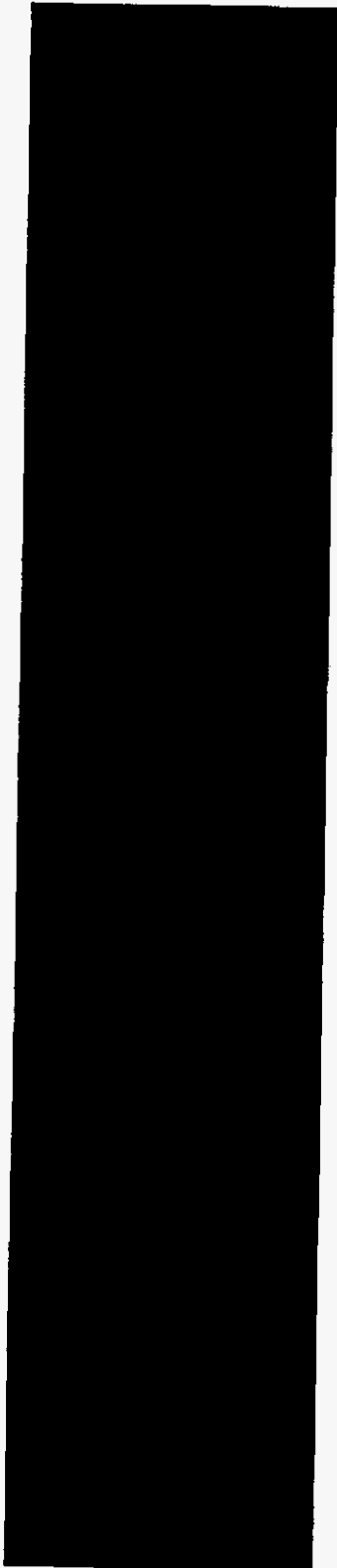
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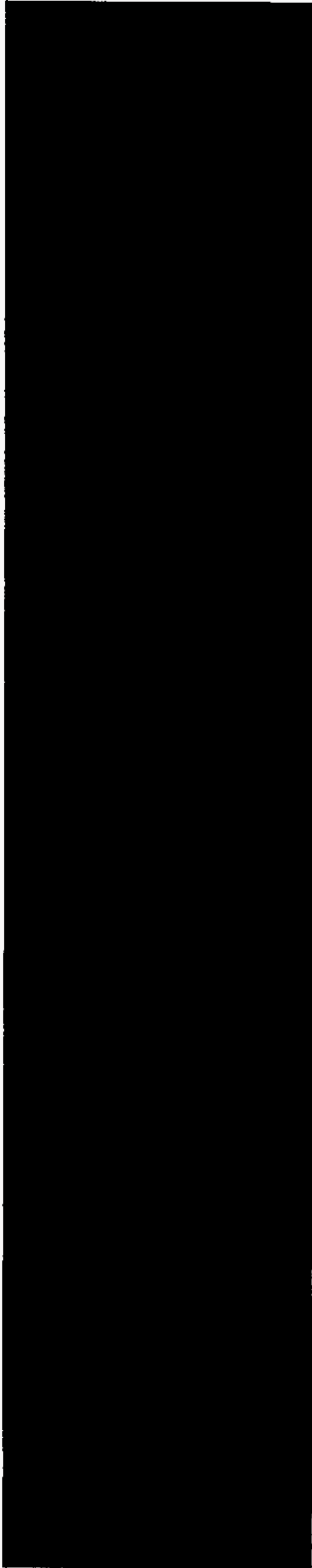
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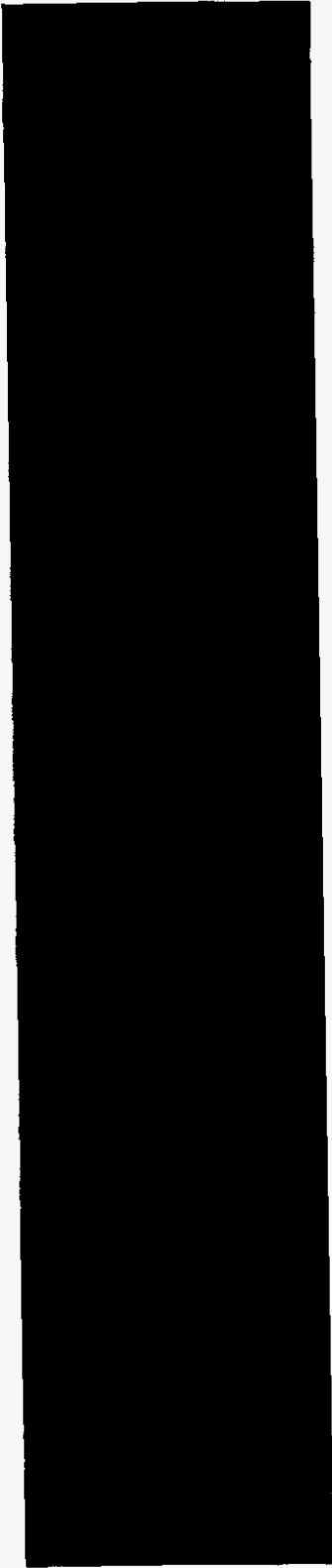
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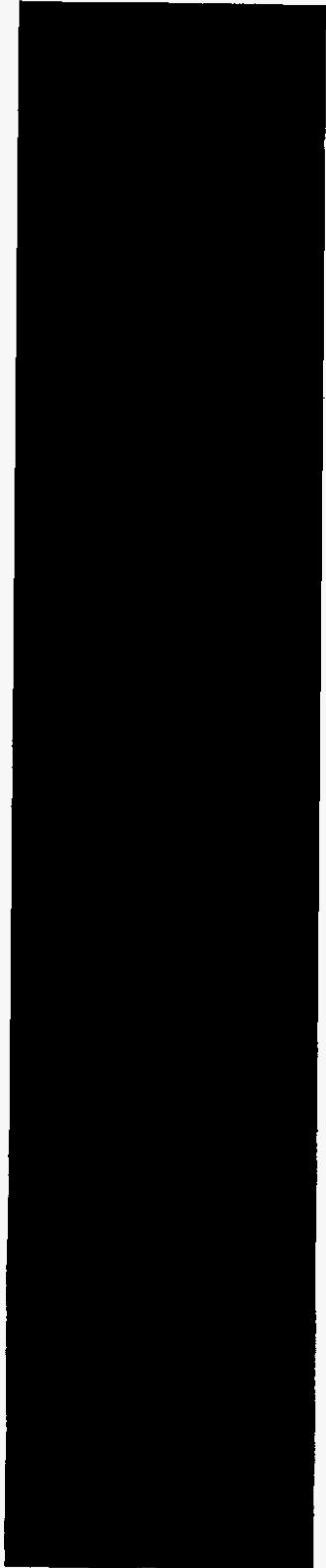
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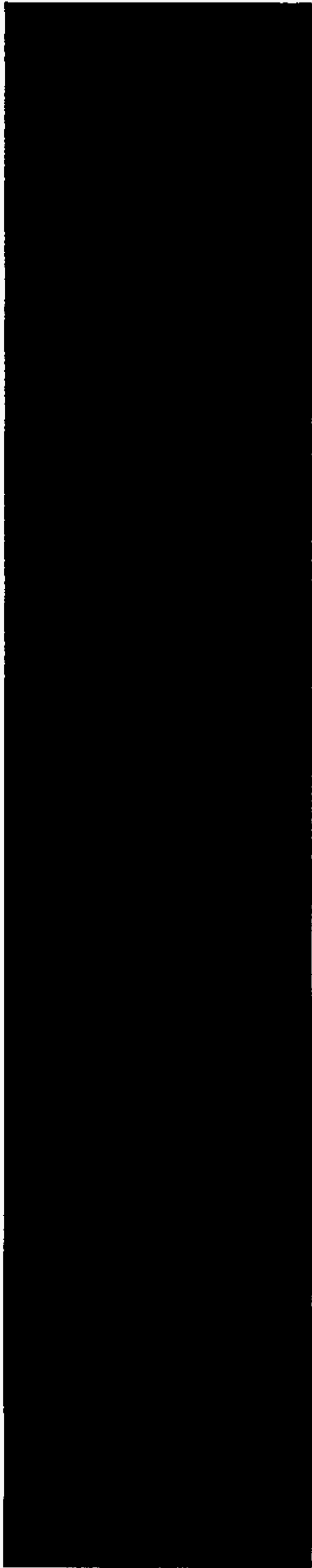
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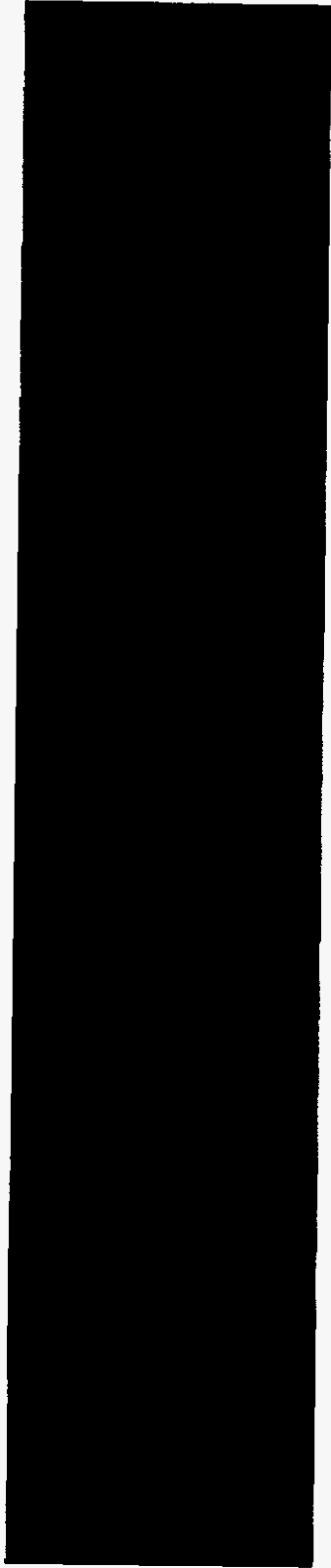
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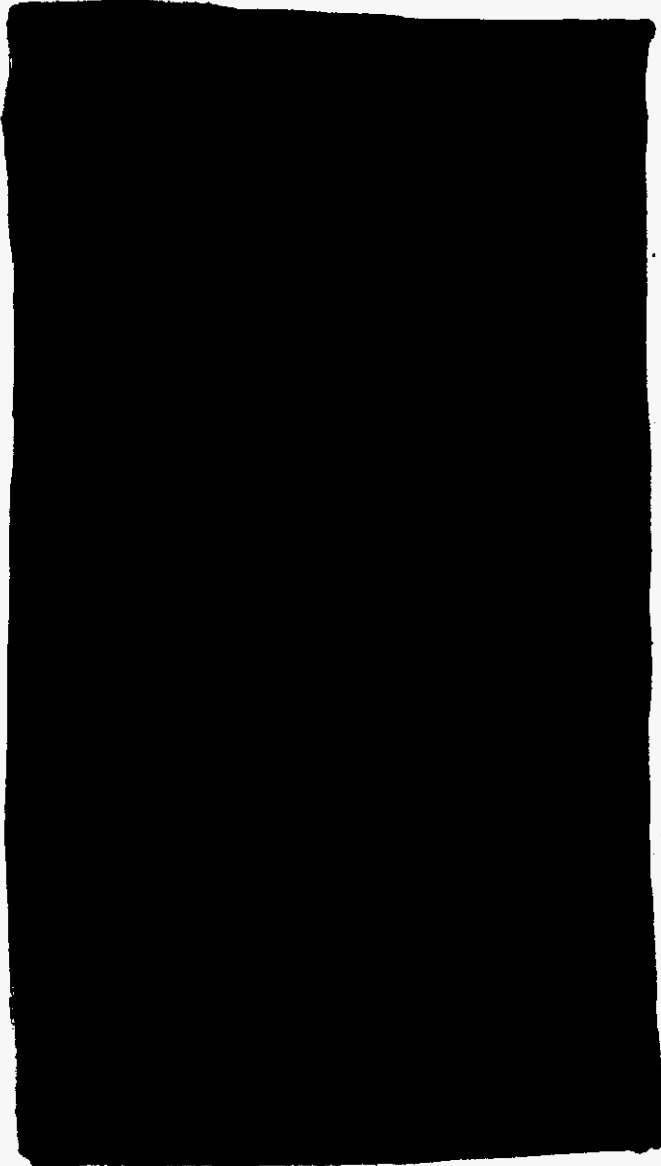
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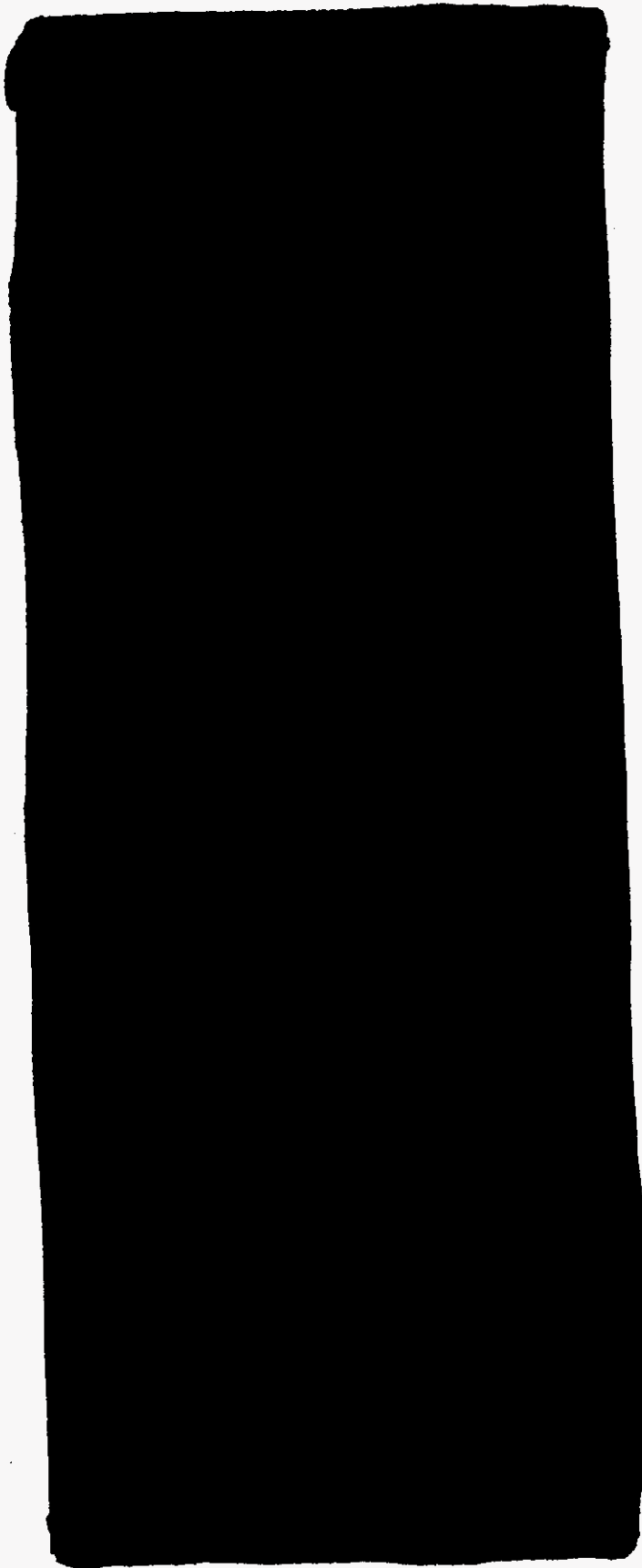
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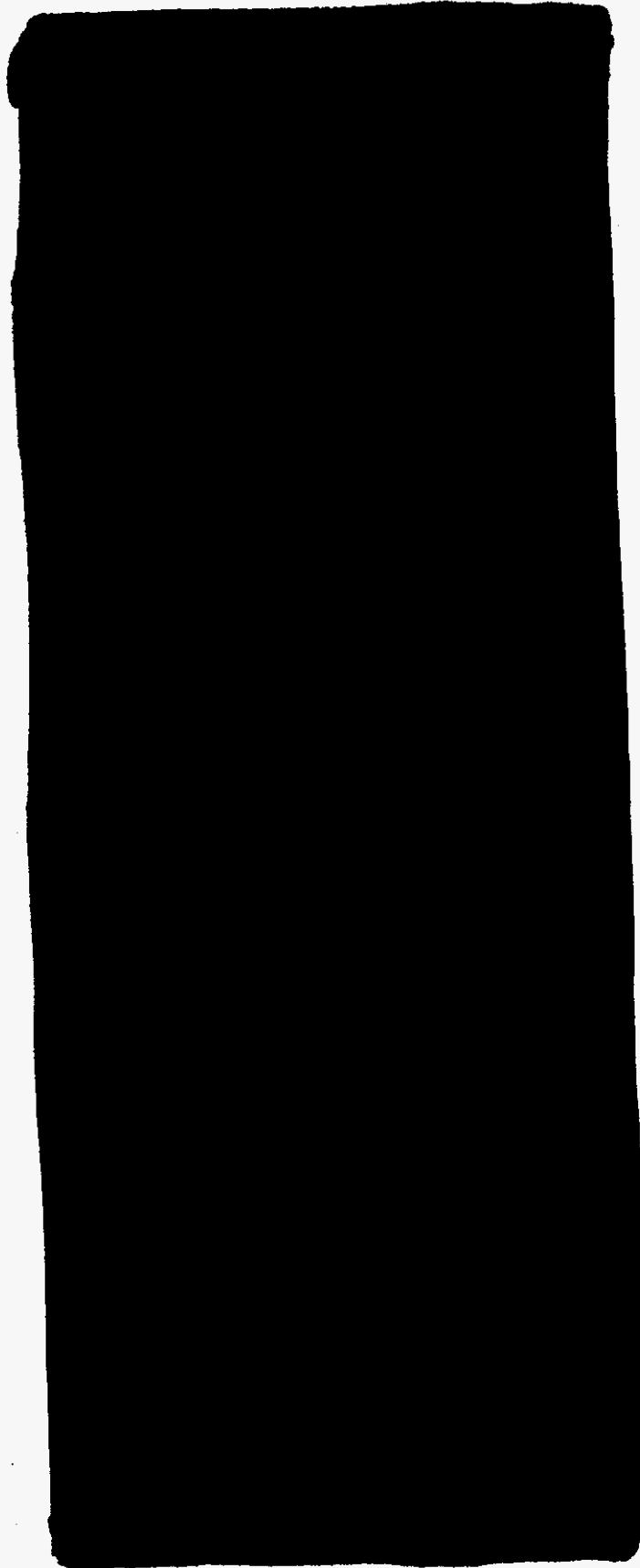
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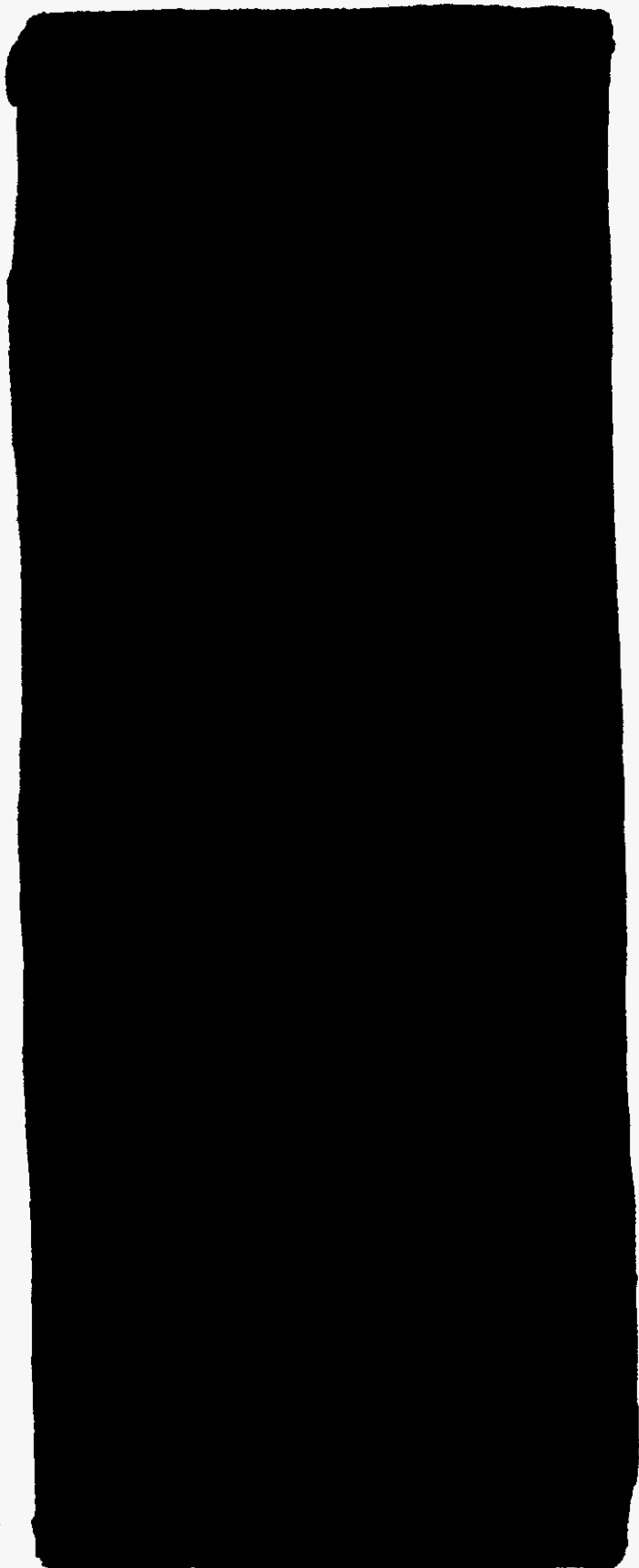
Form 477 Submission for [REDACTED] Company: DeltaCom, Inc., State: FL, Operations: Non-ILEC,
Data as of Dec 31, 2011

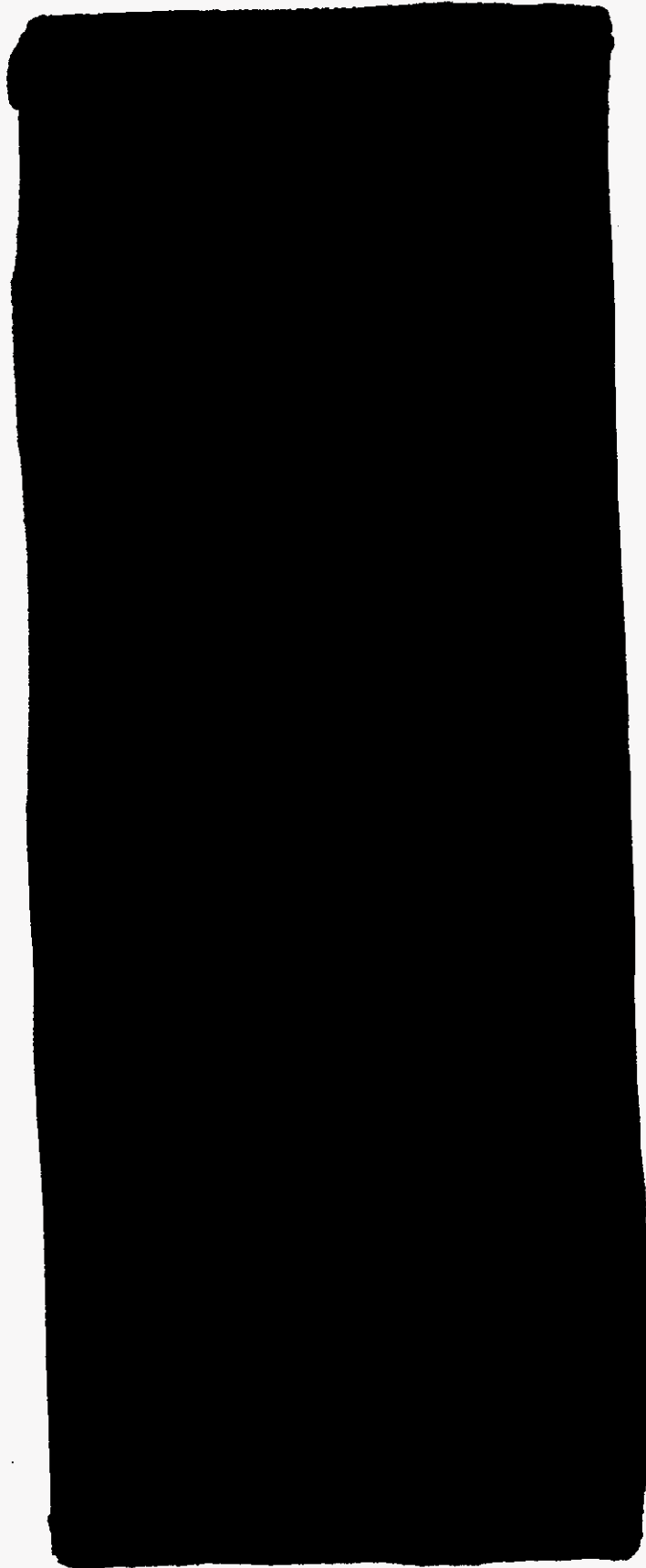


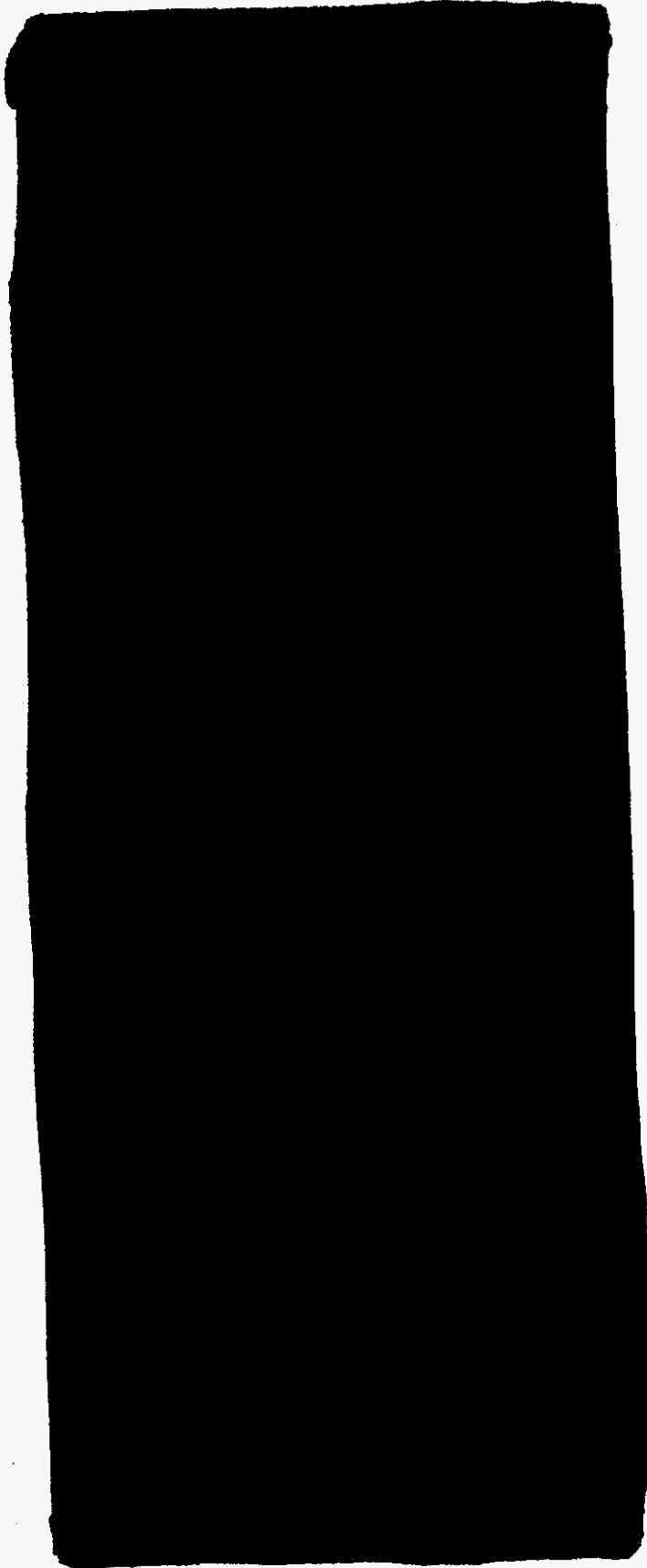


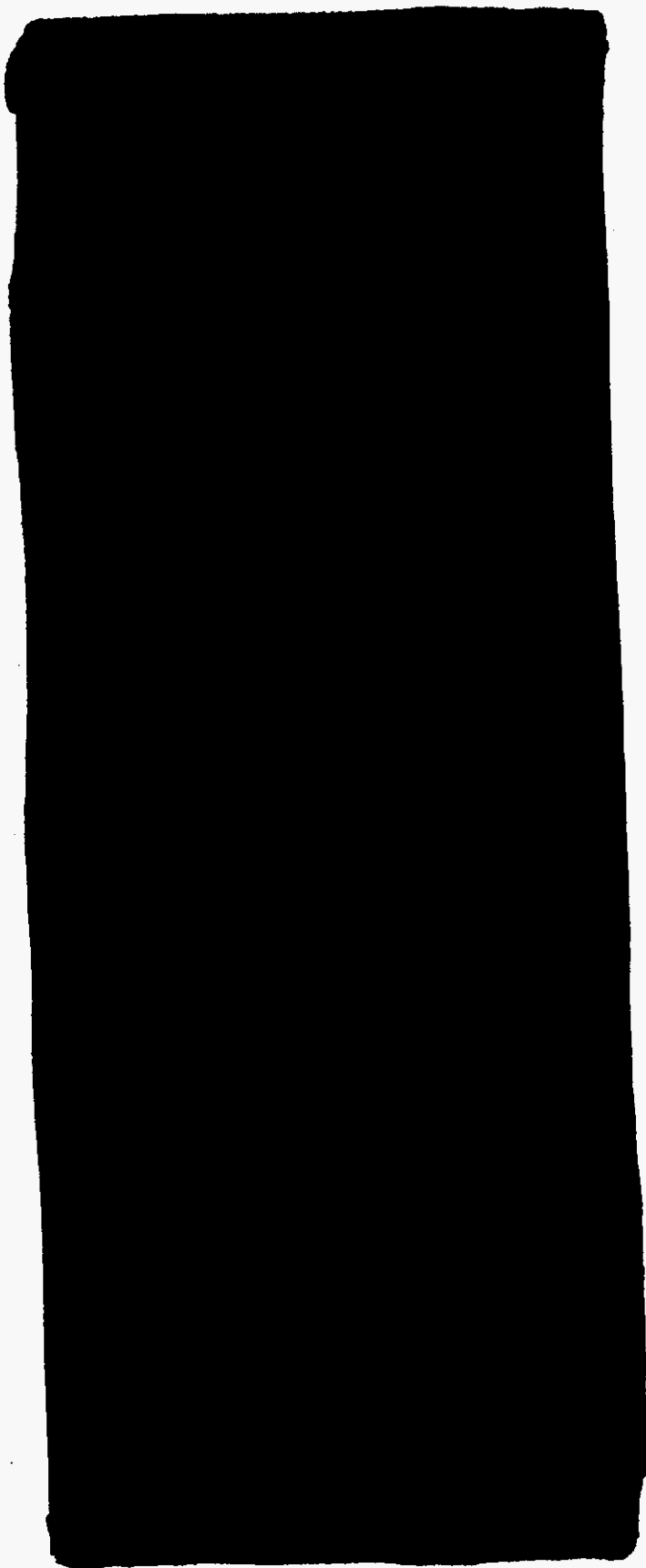


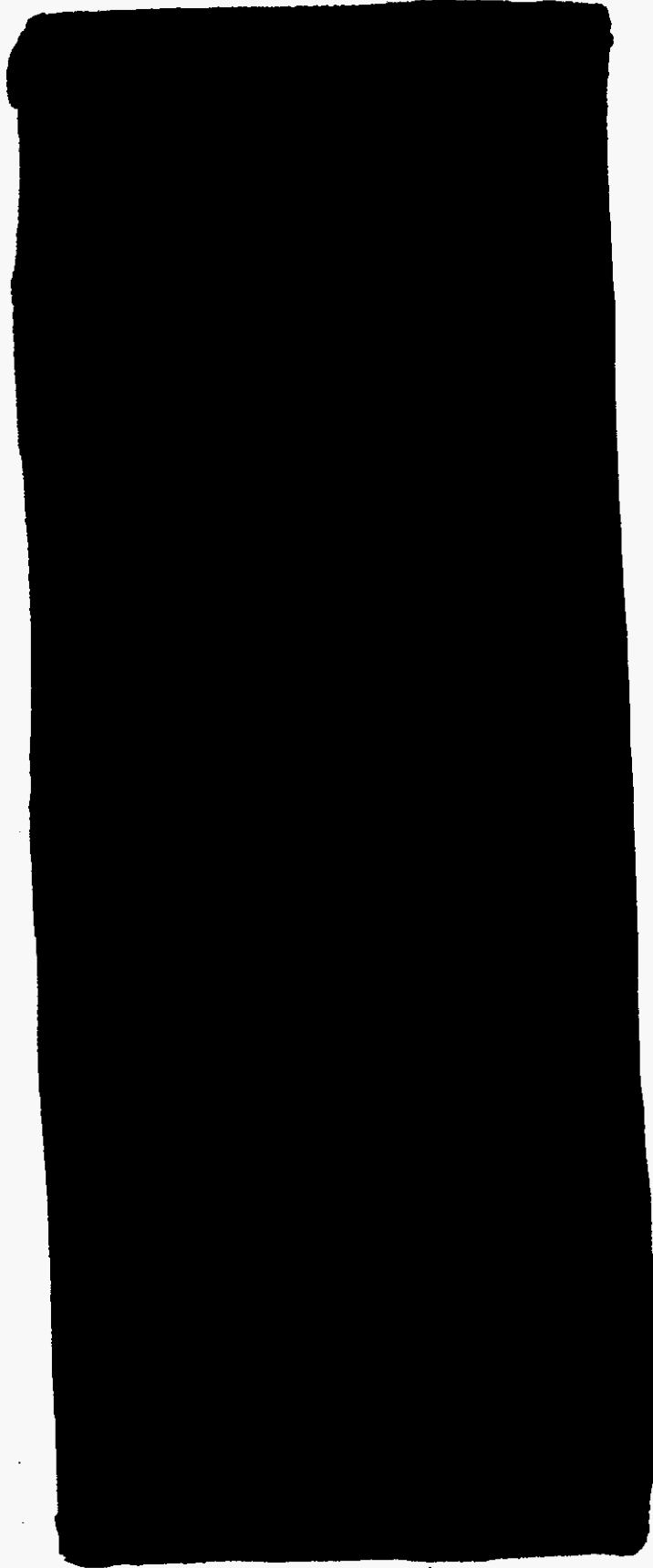
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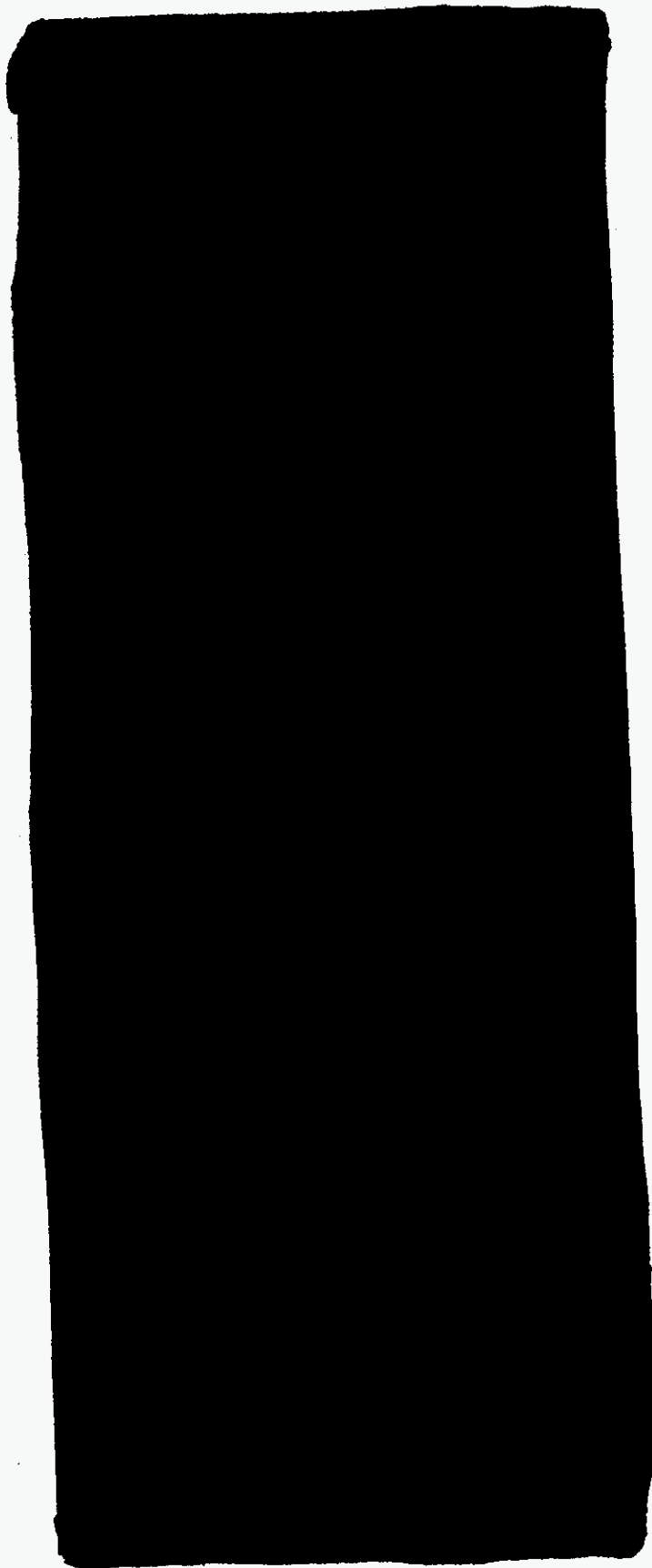


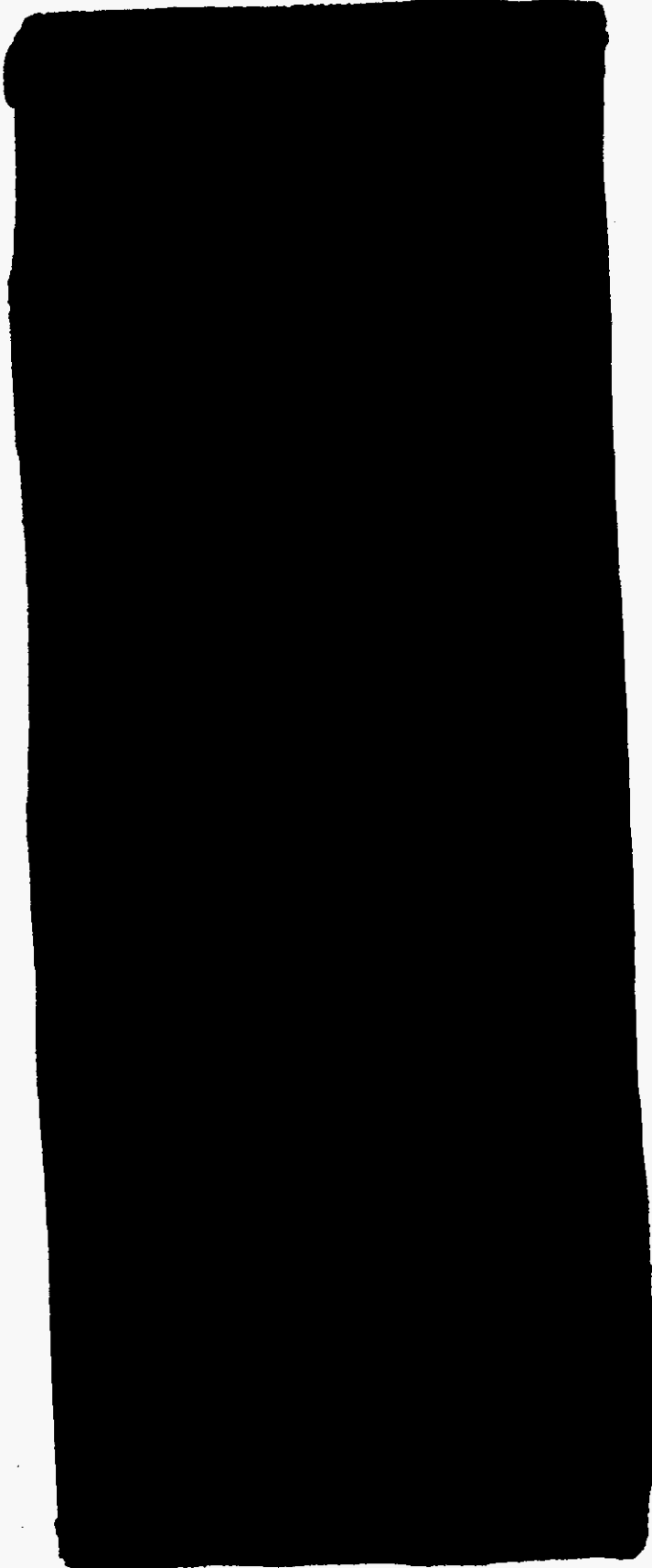


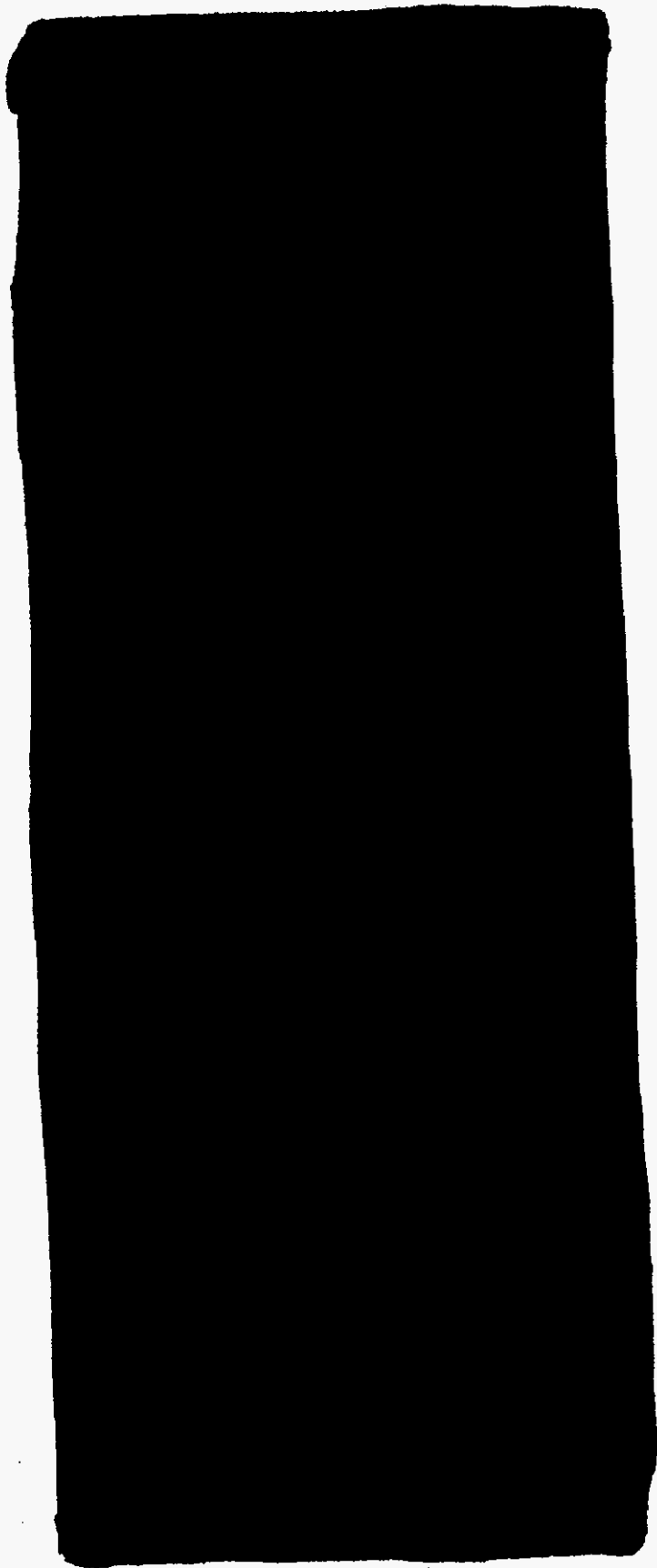


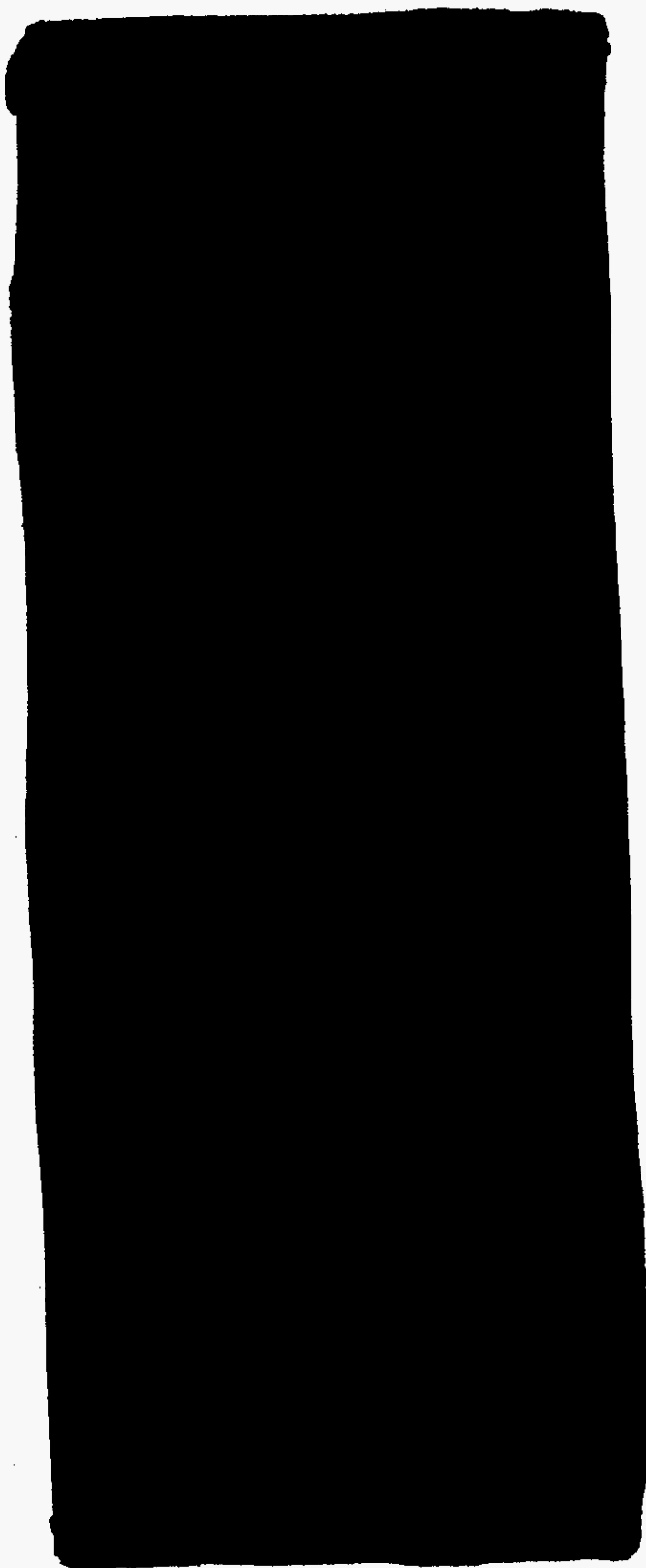


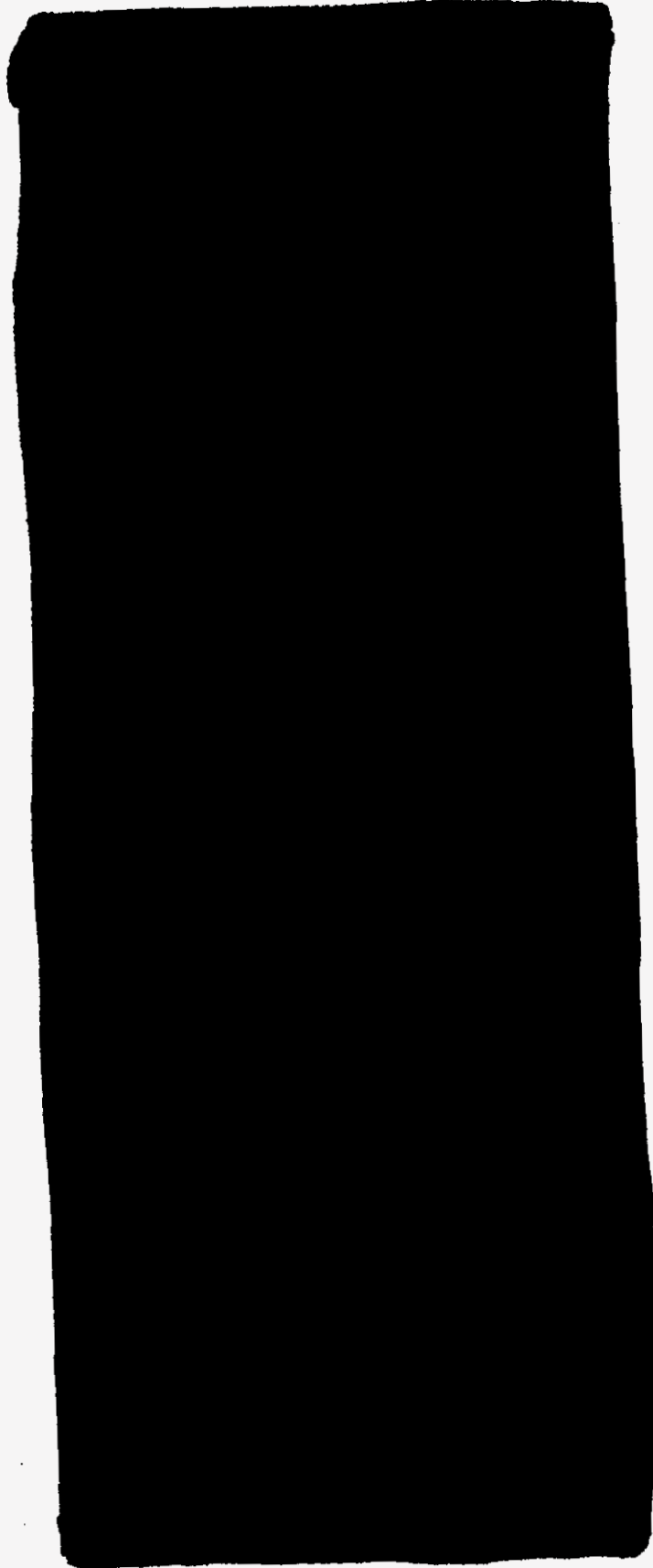


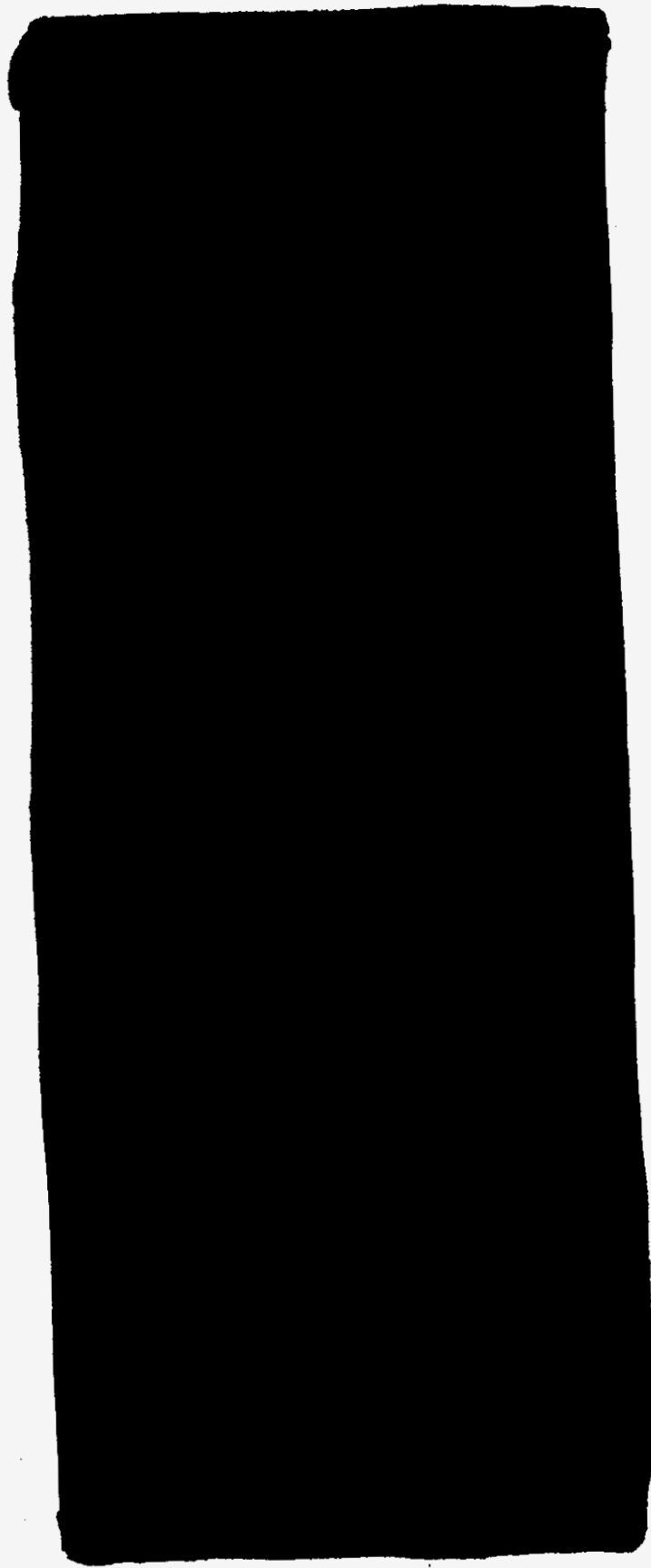


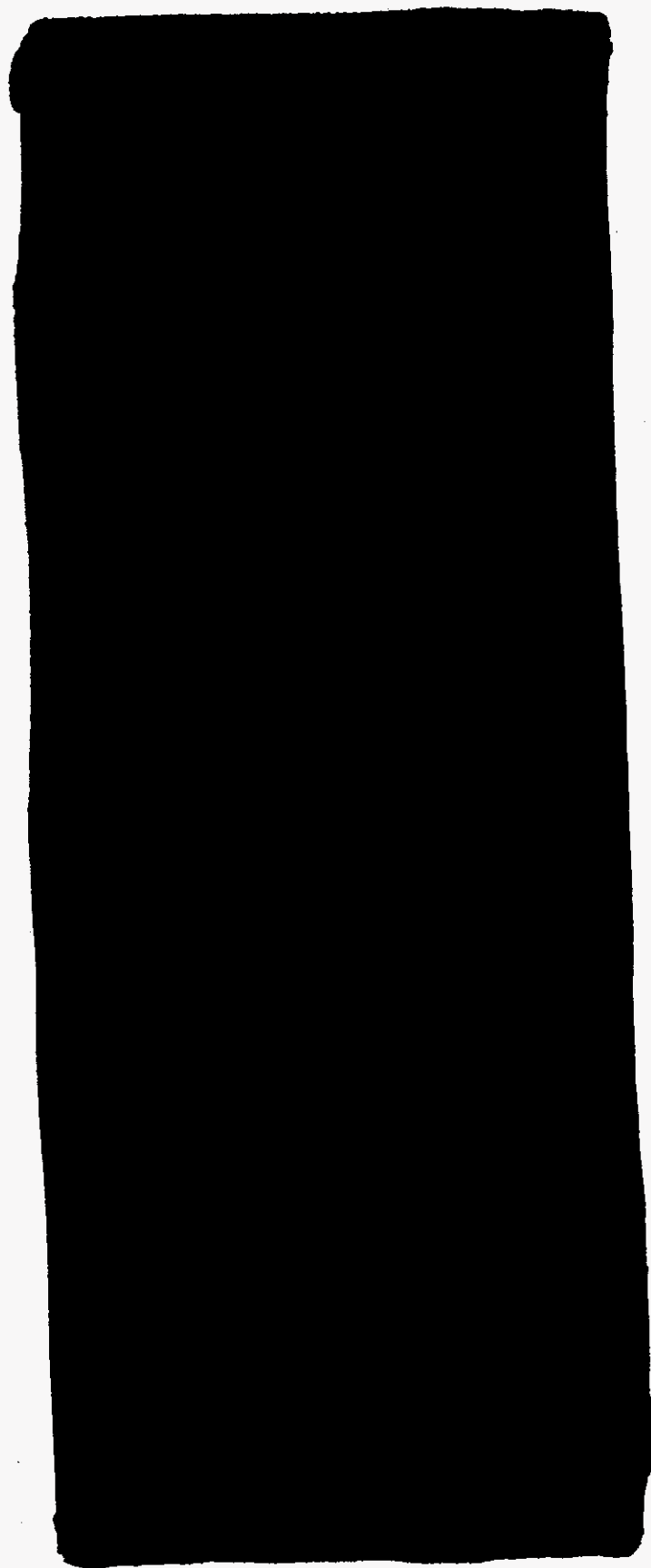


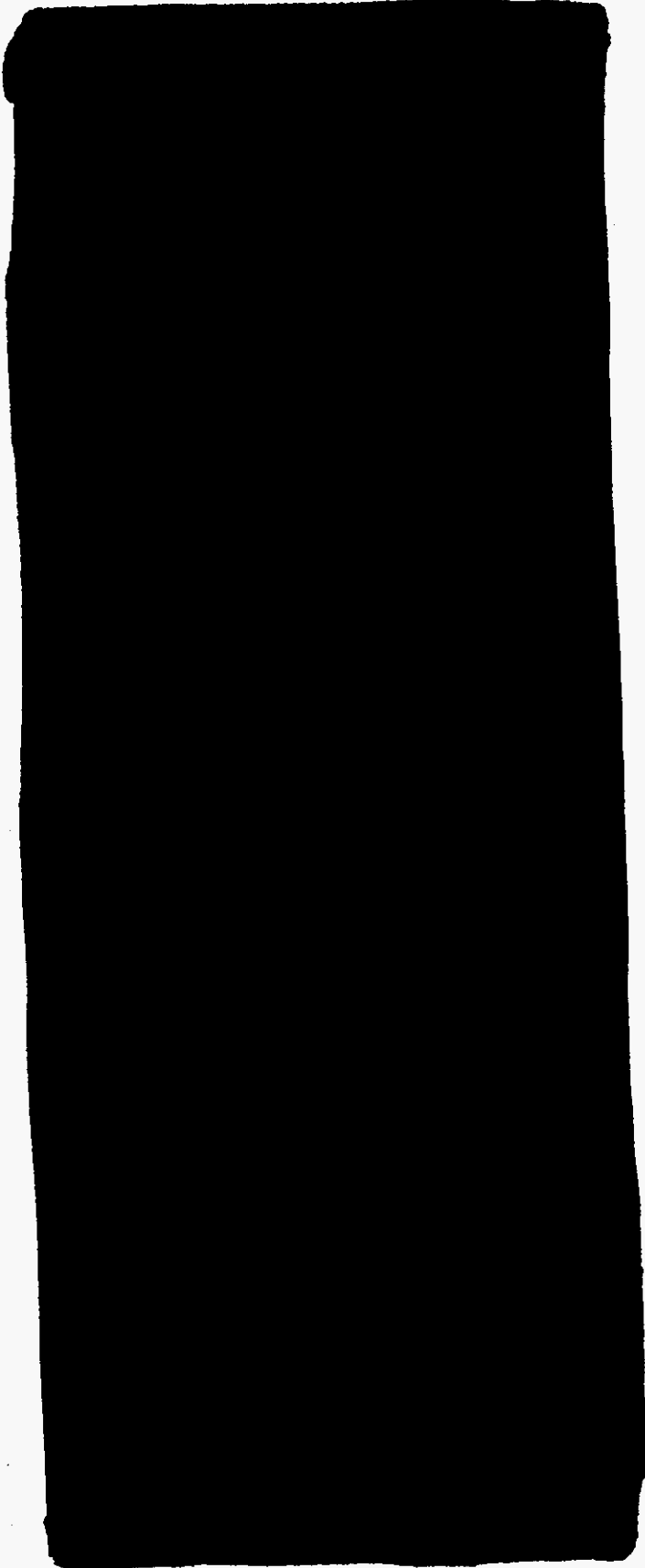


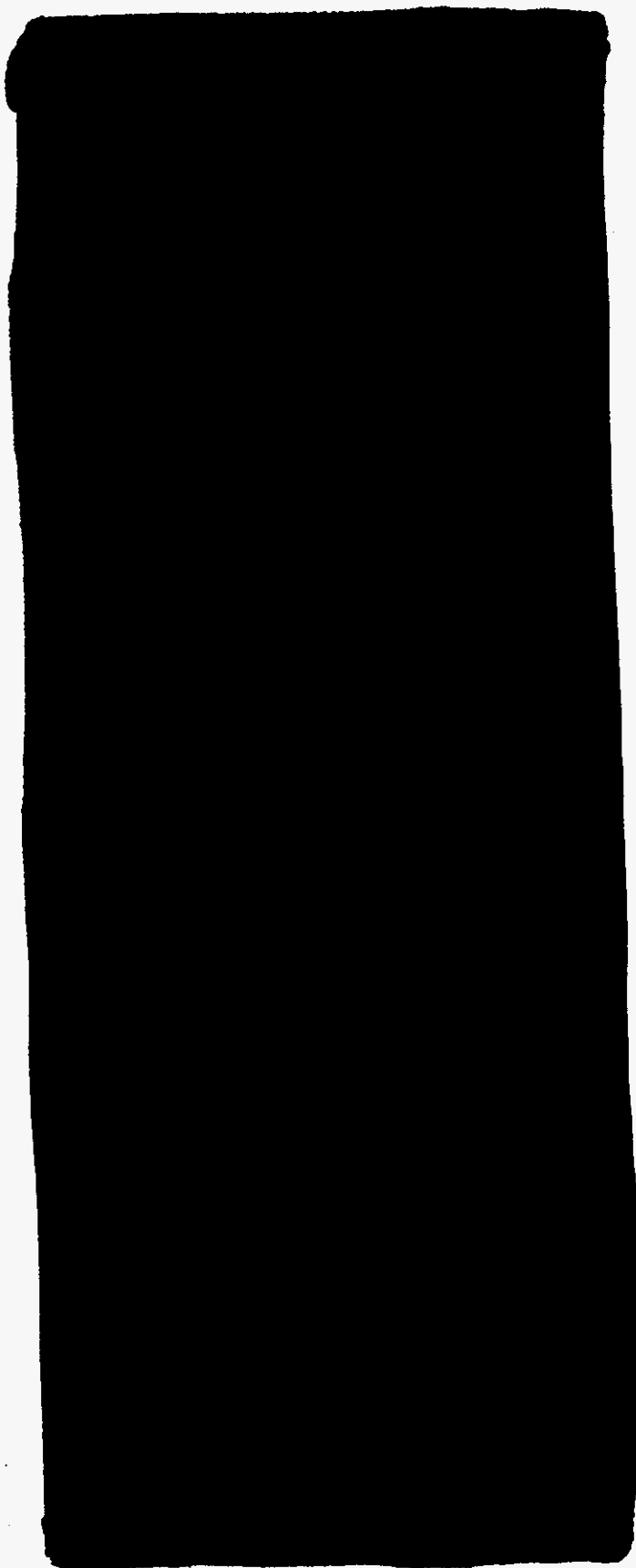


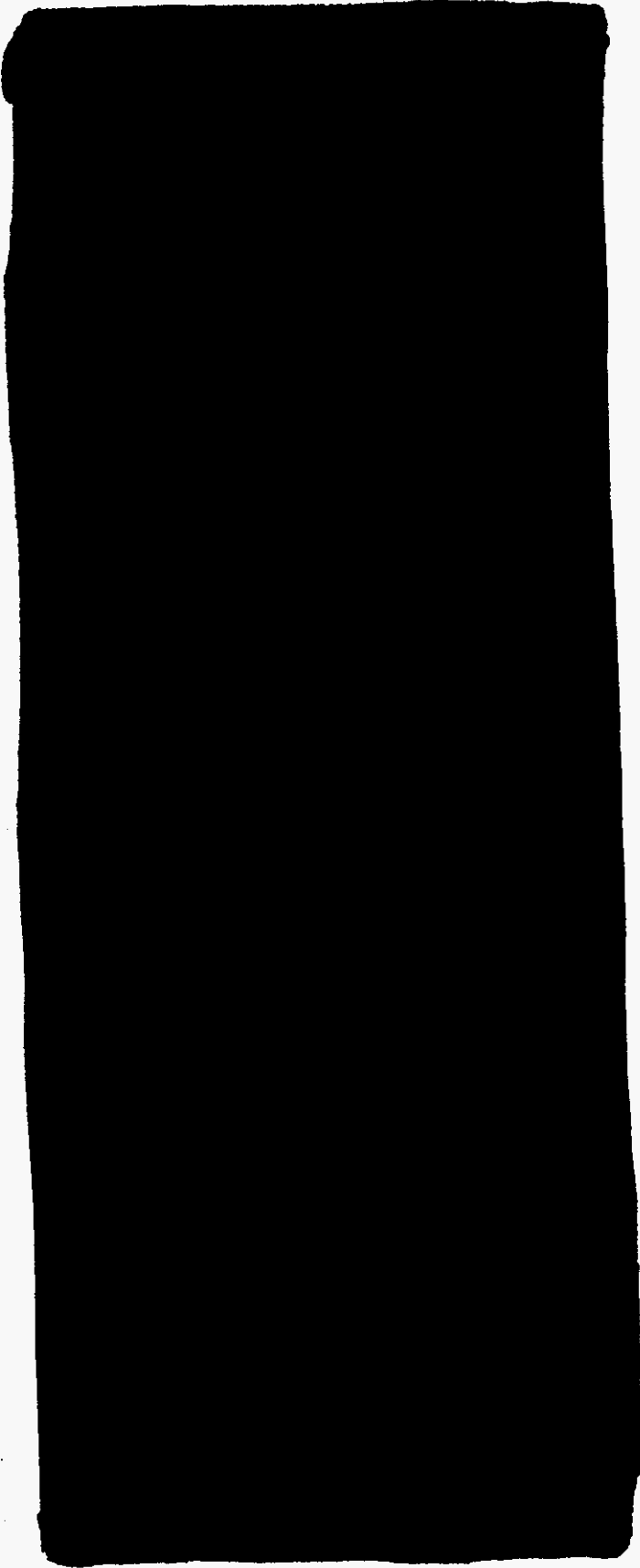


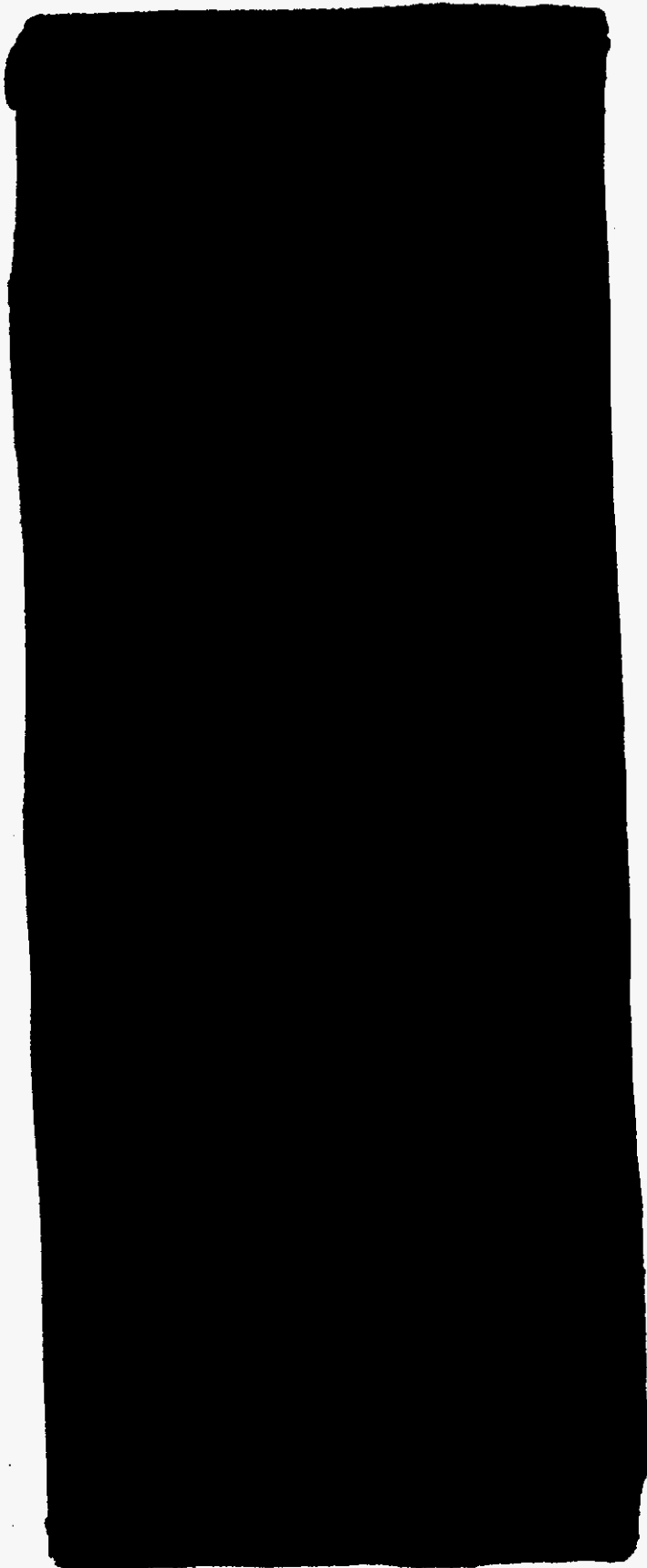


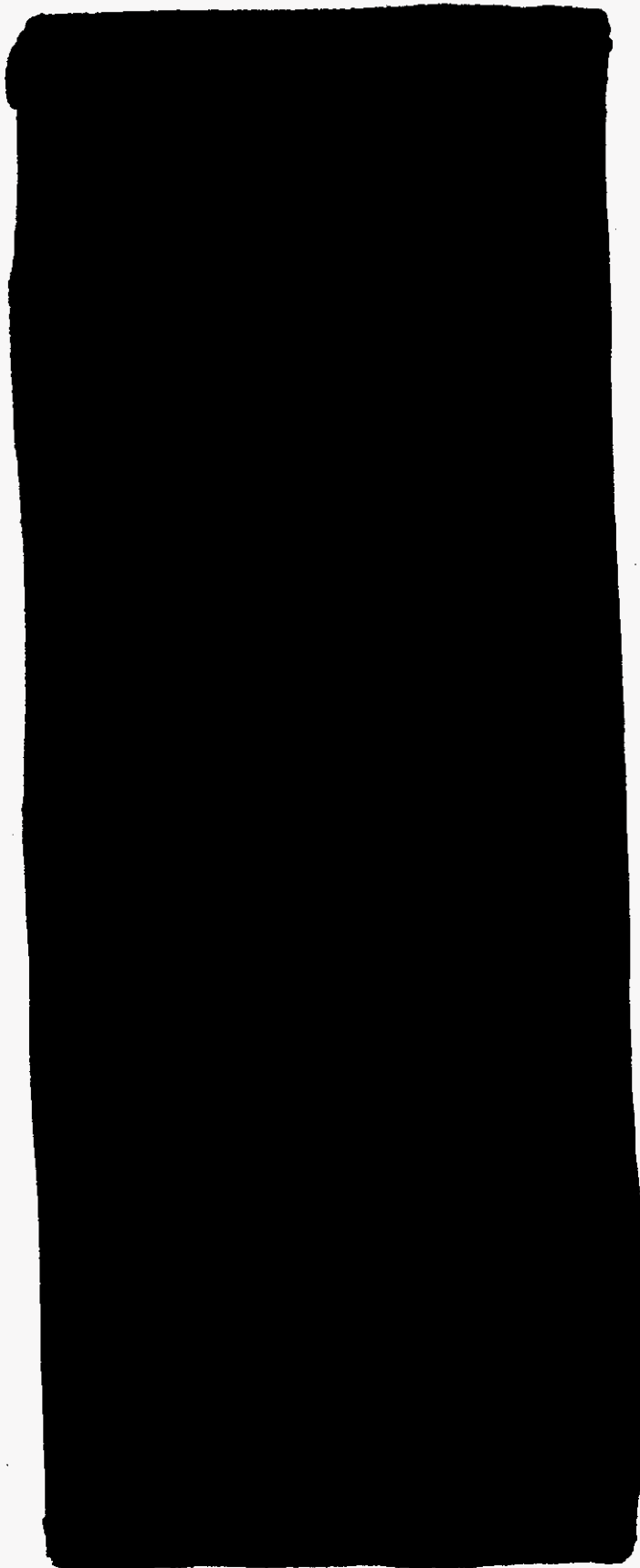


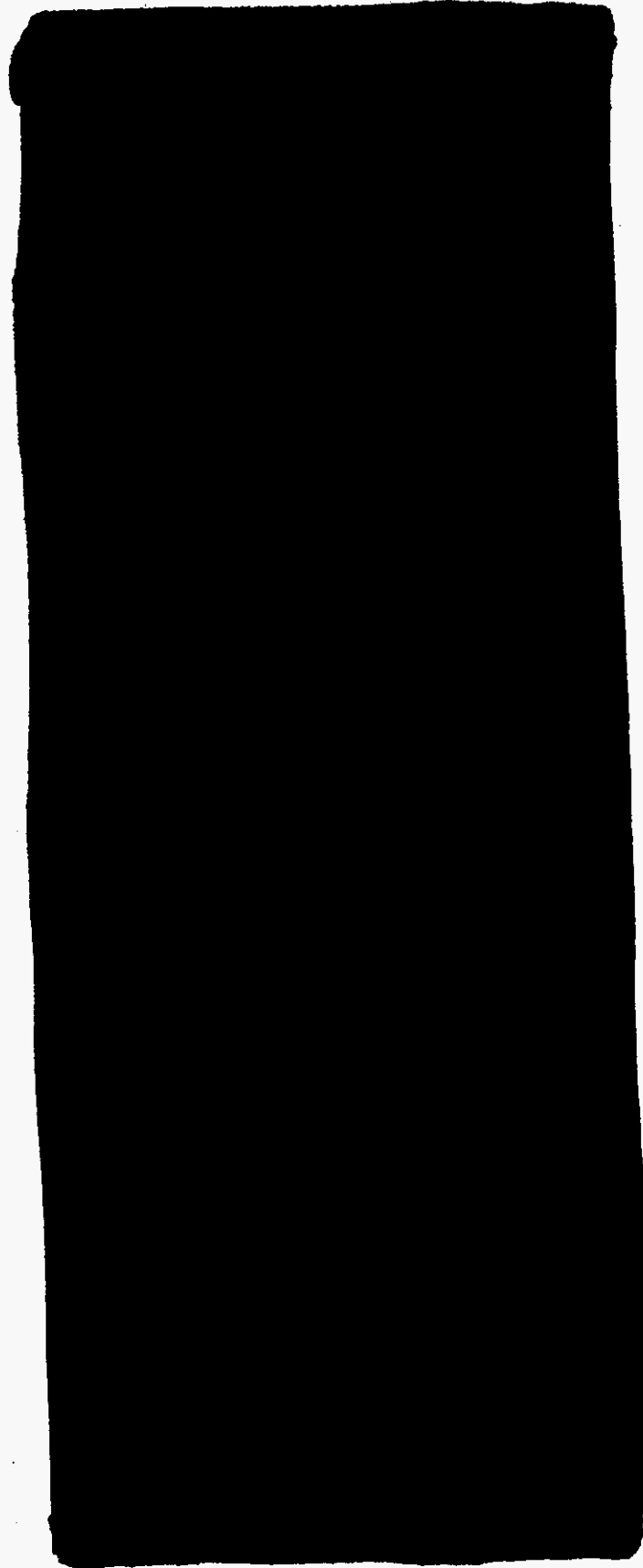


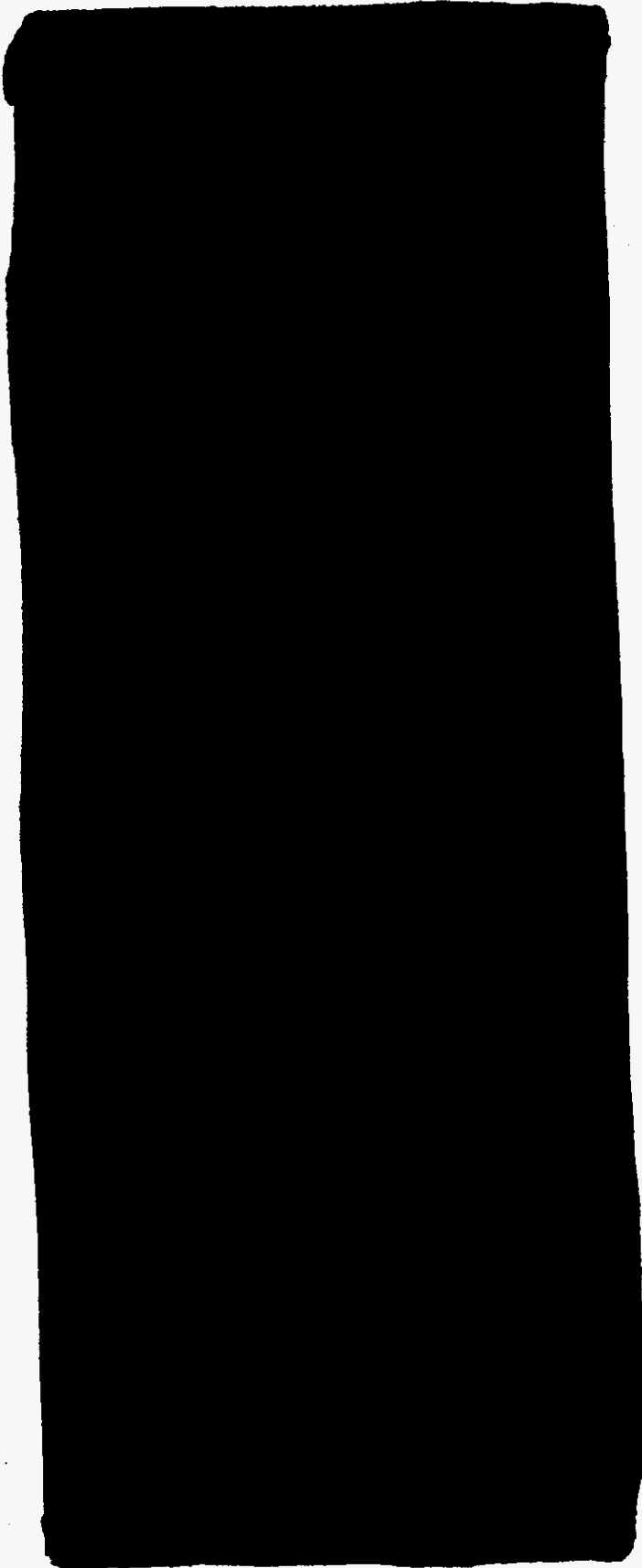


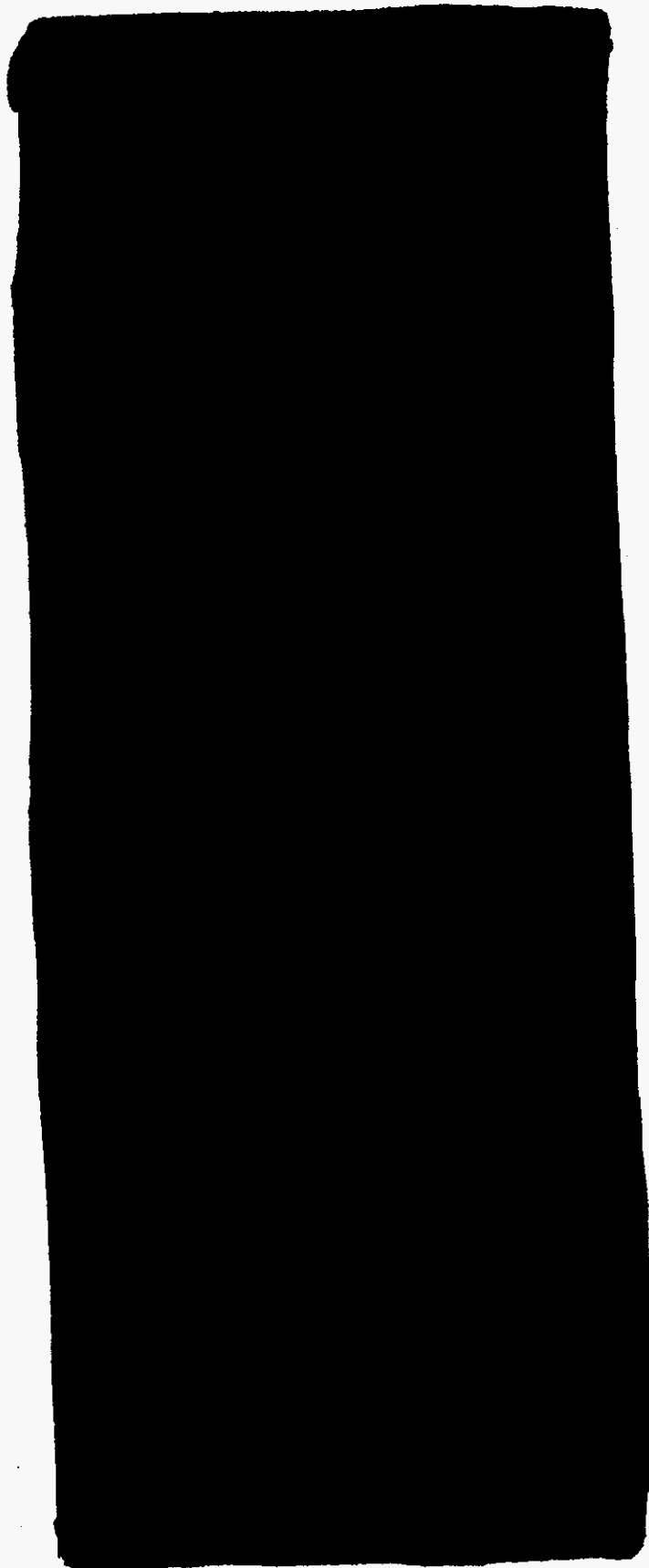


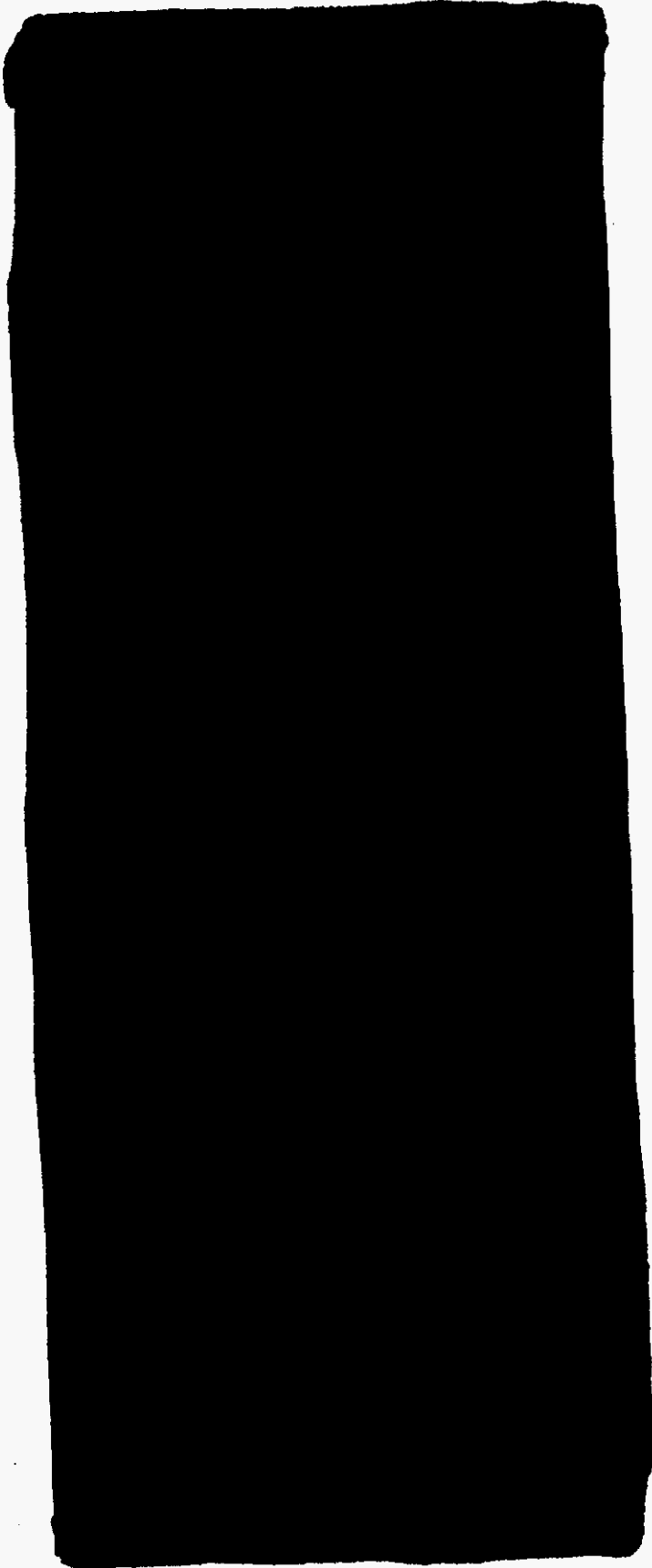


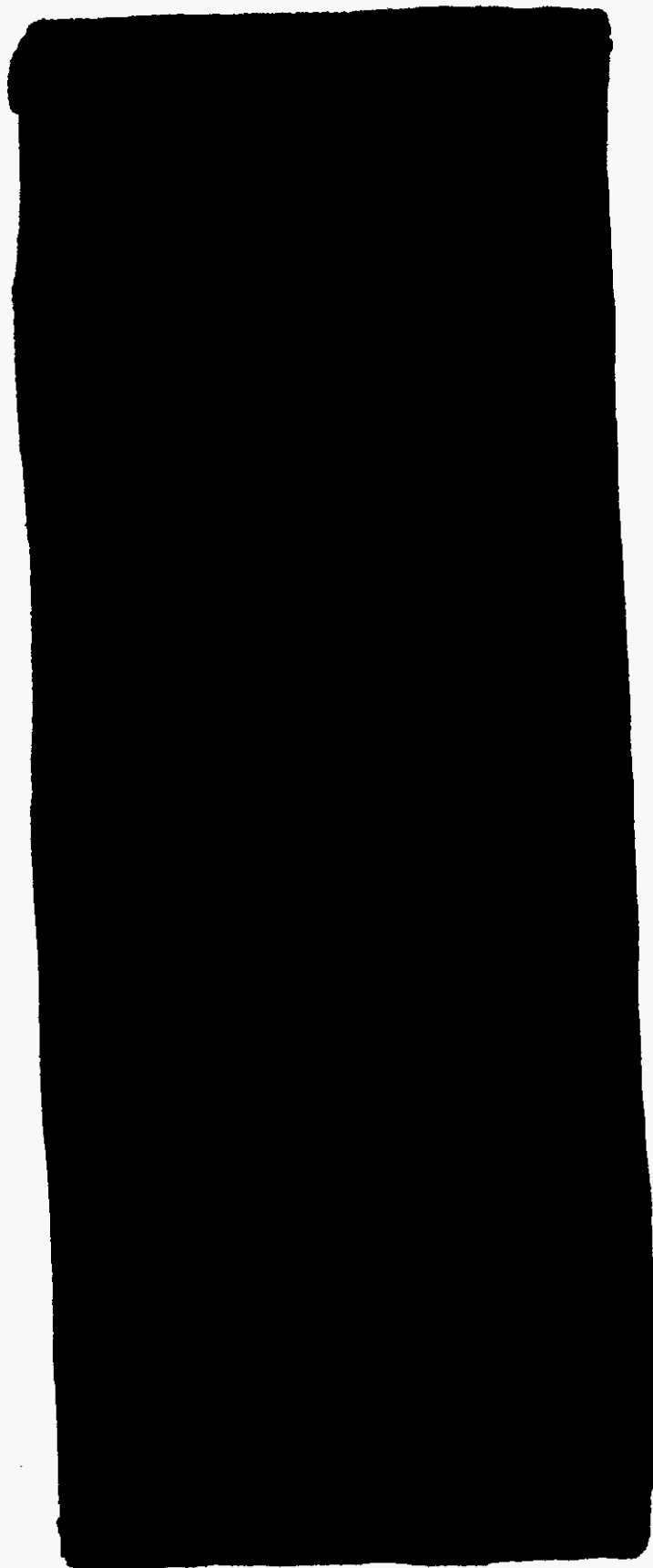


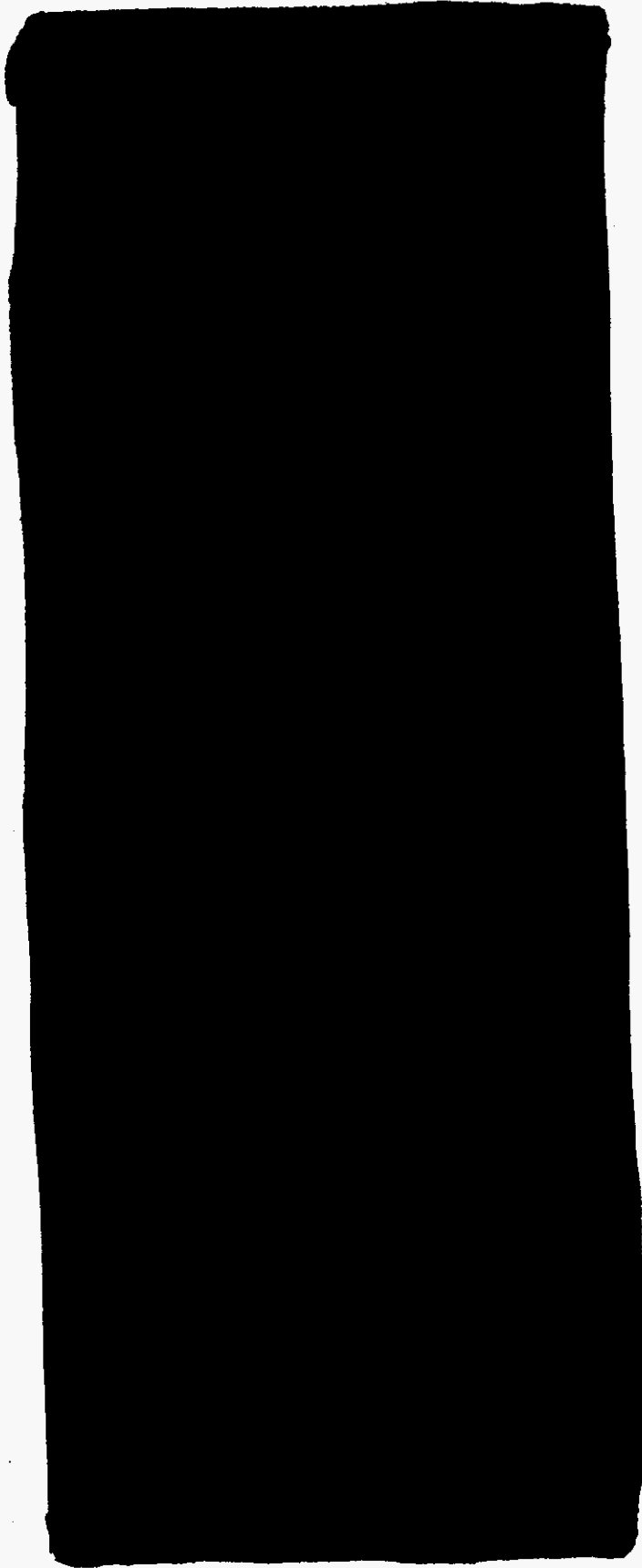


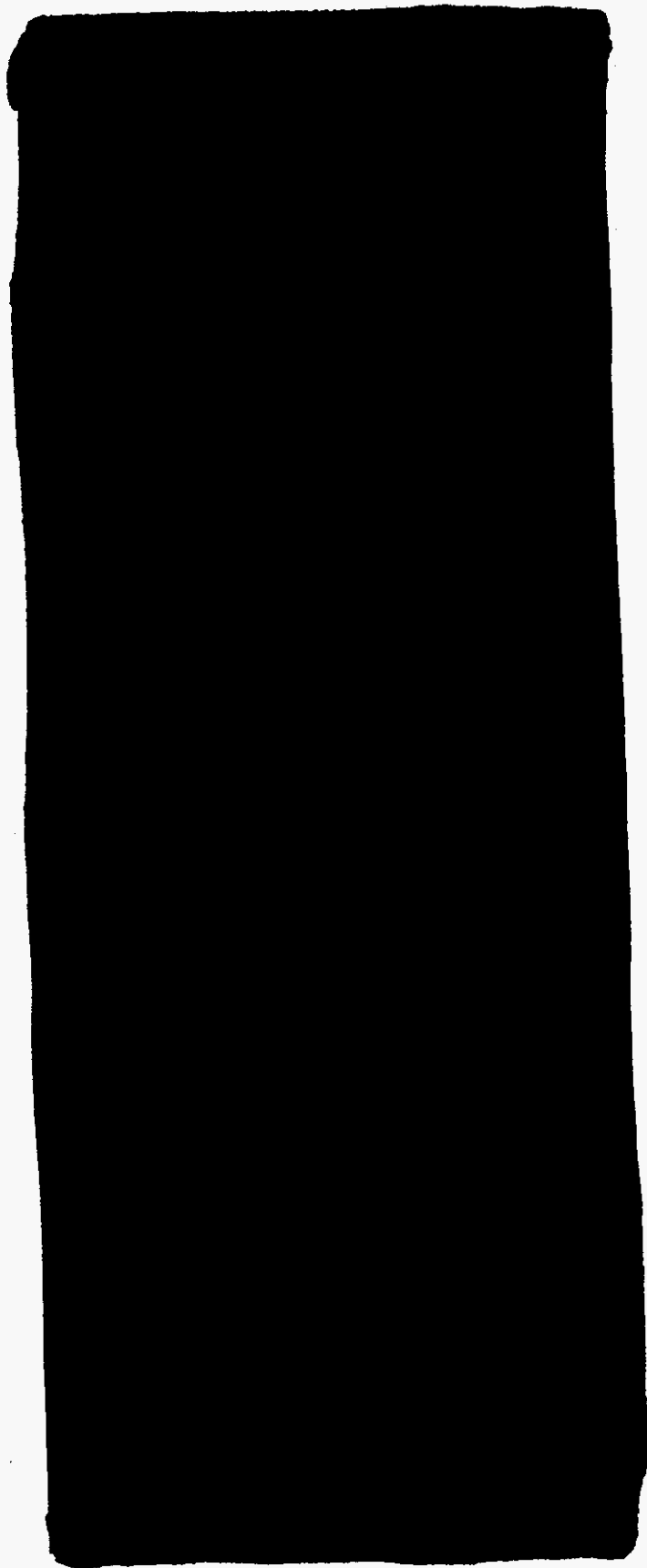


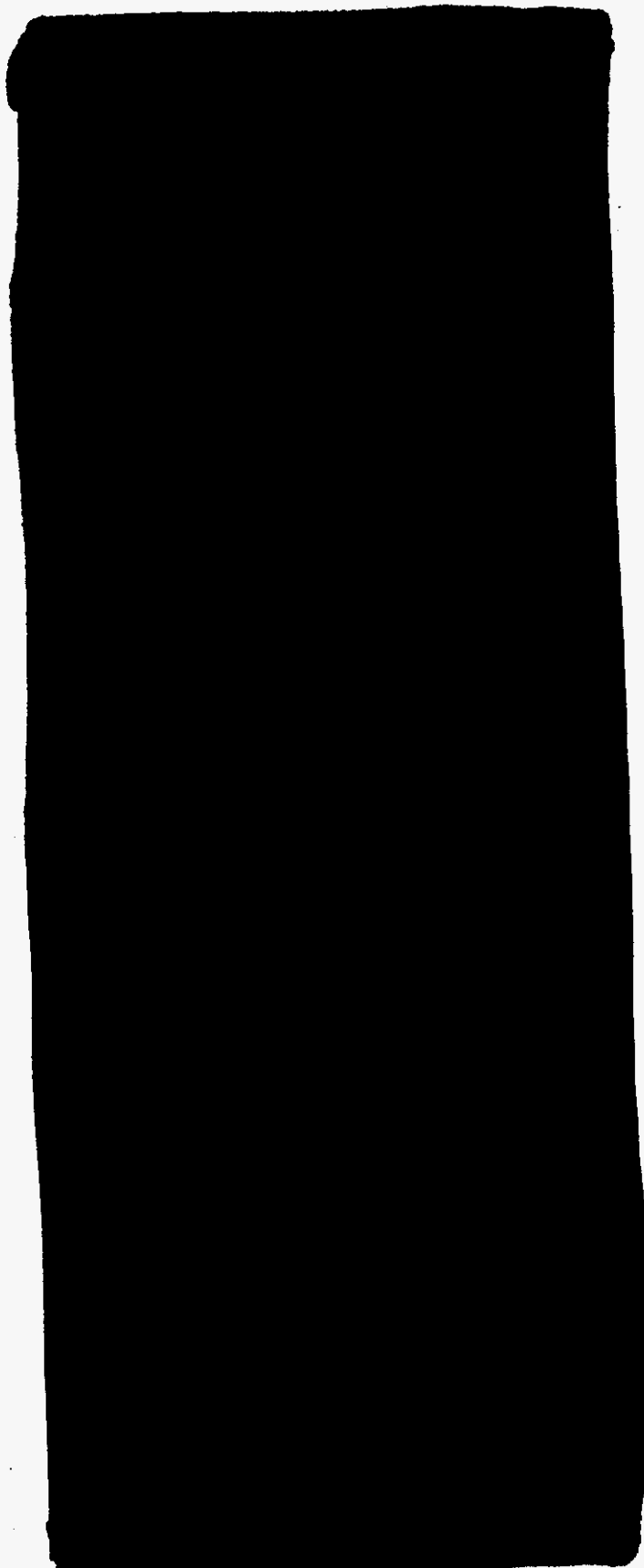


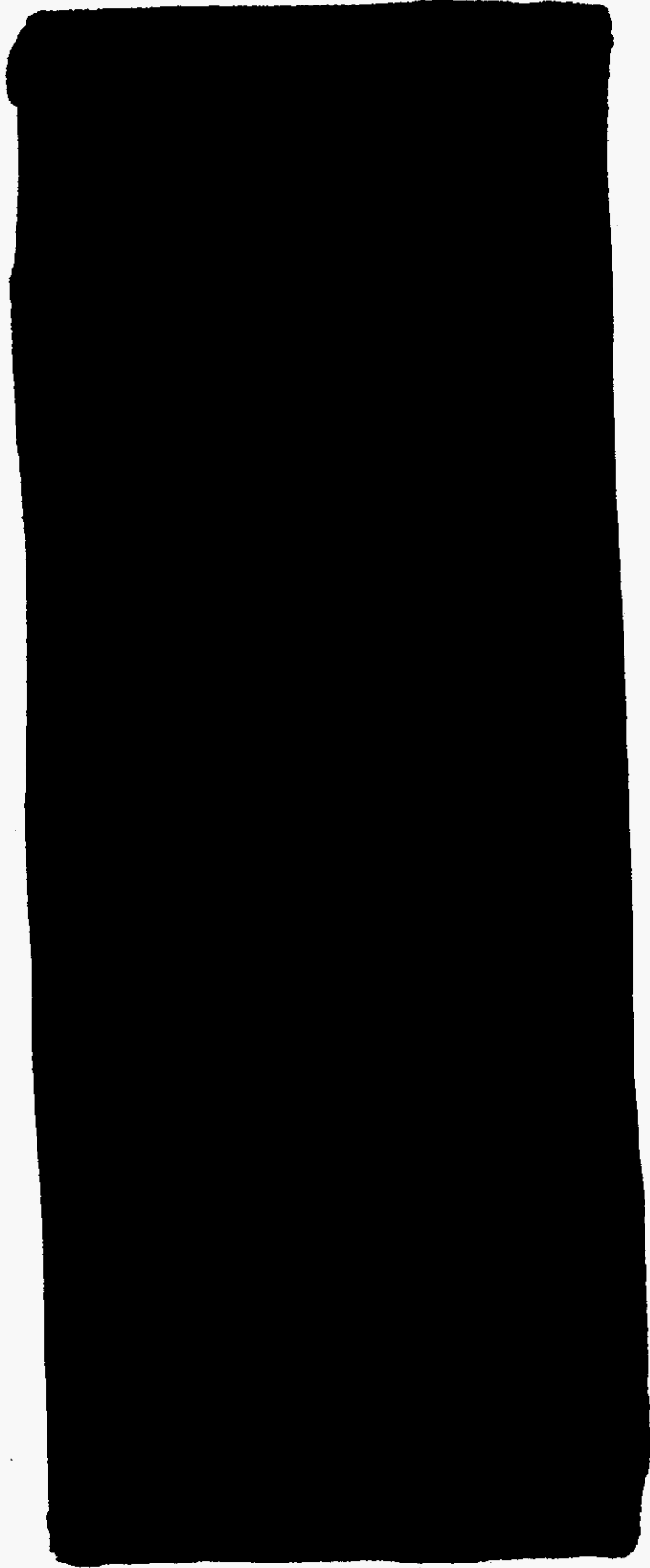


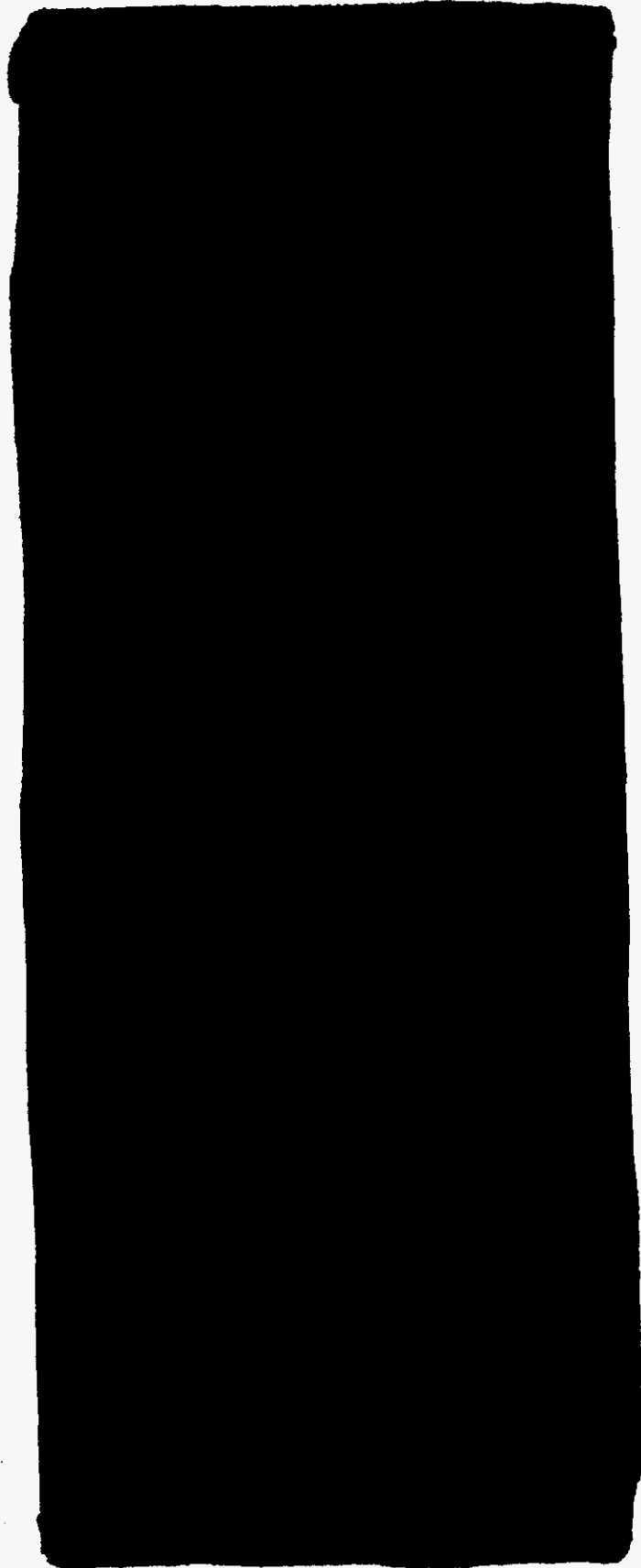


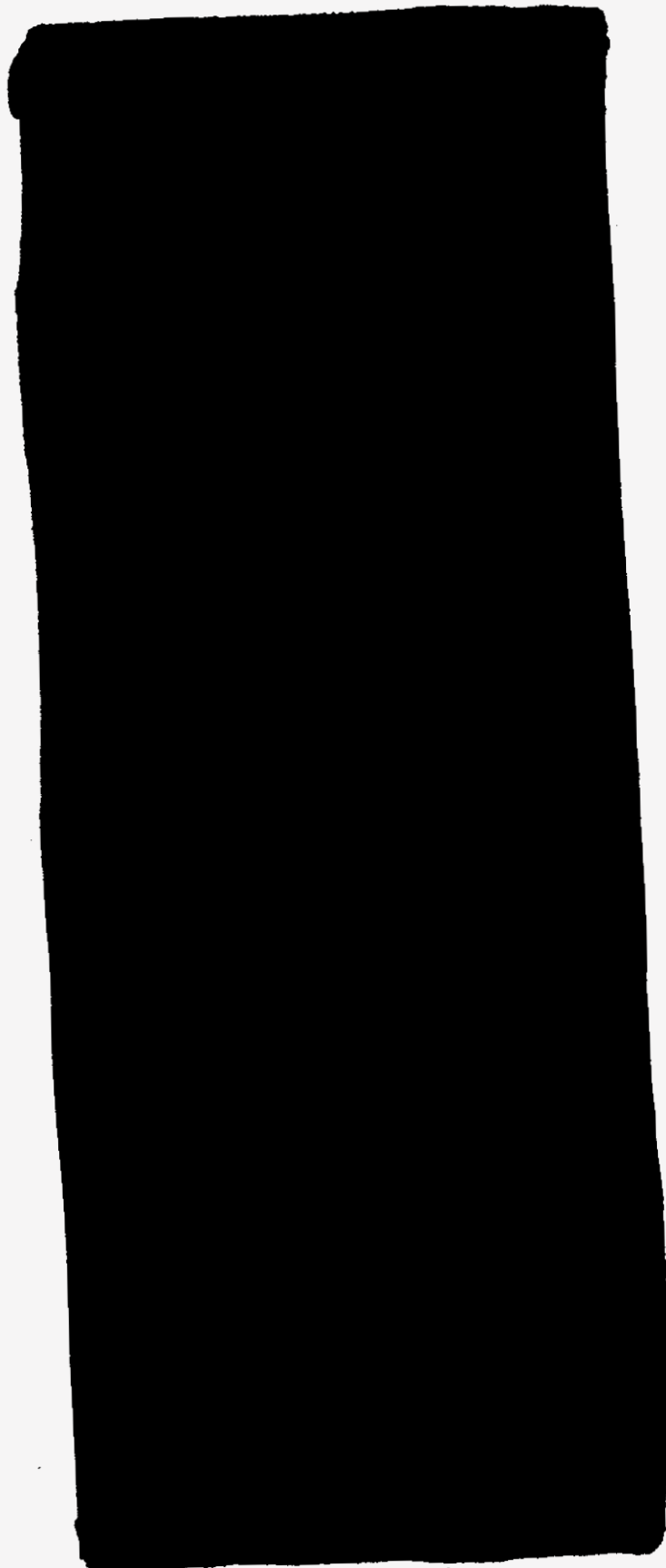


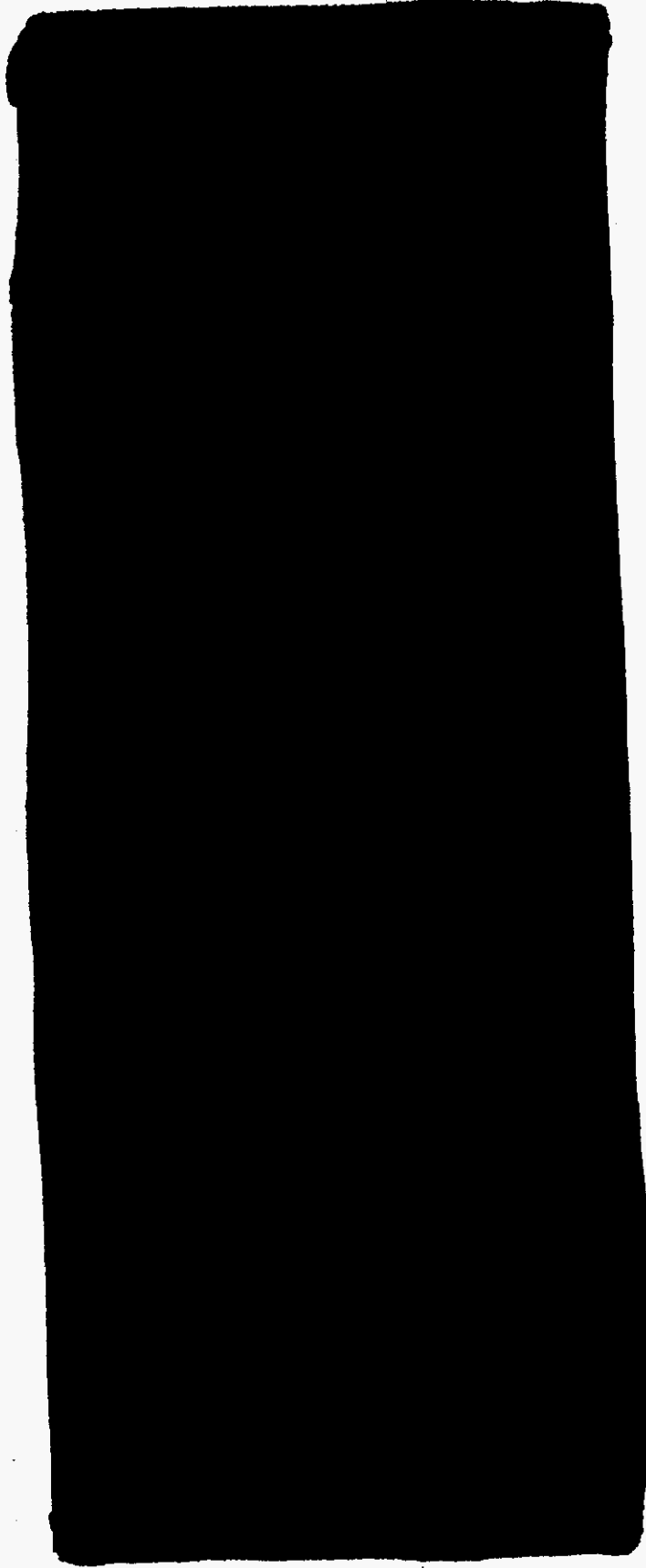


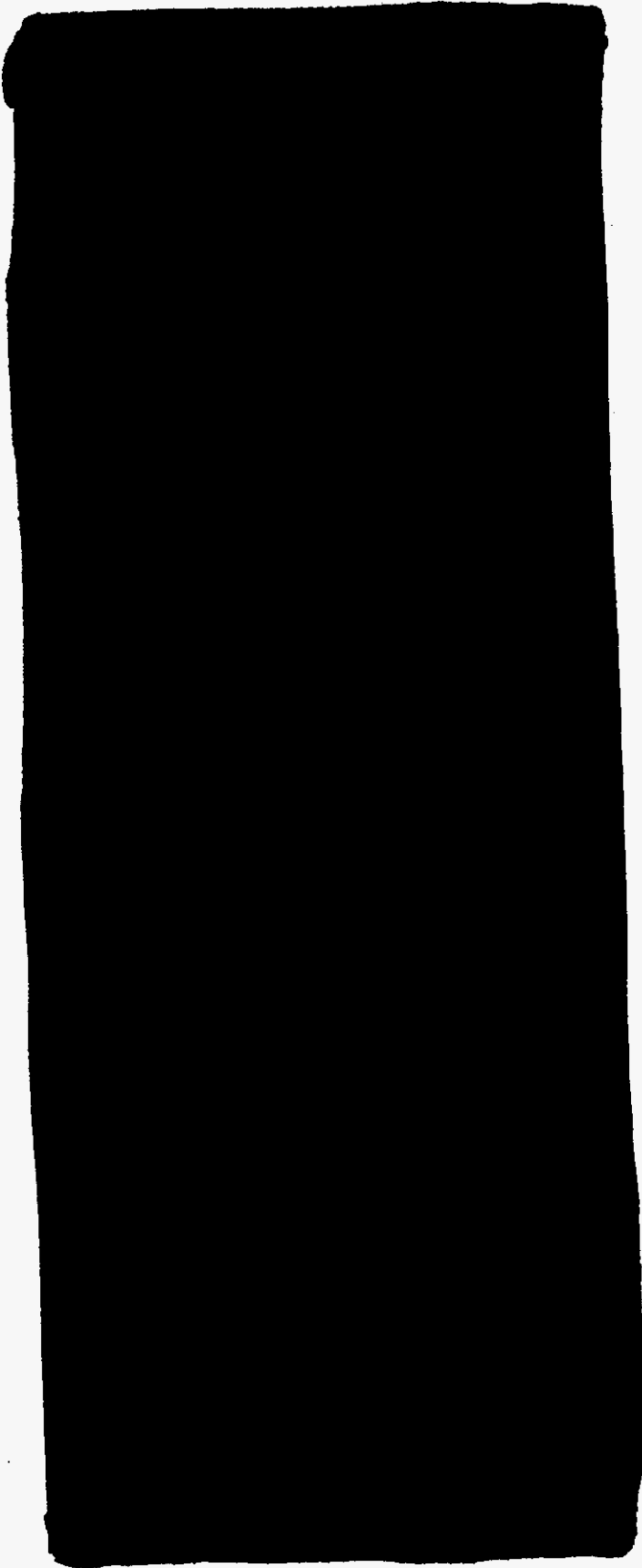


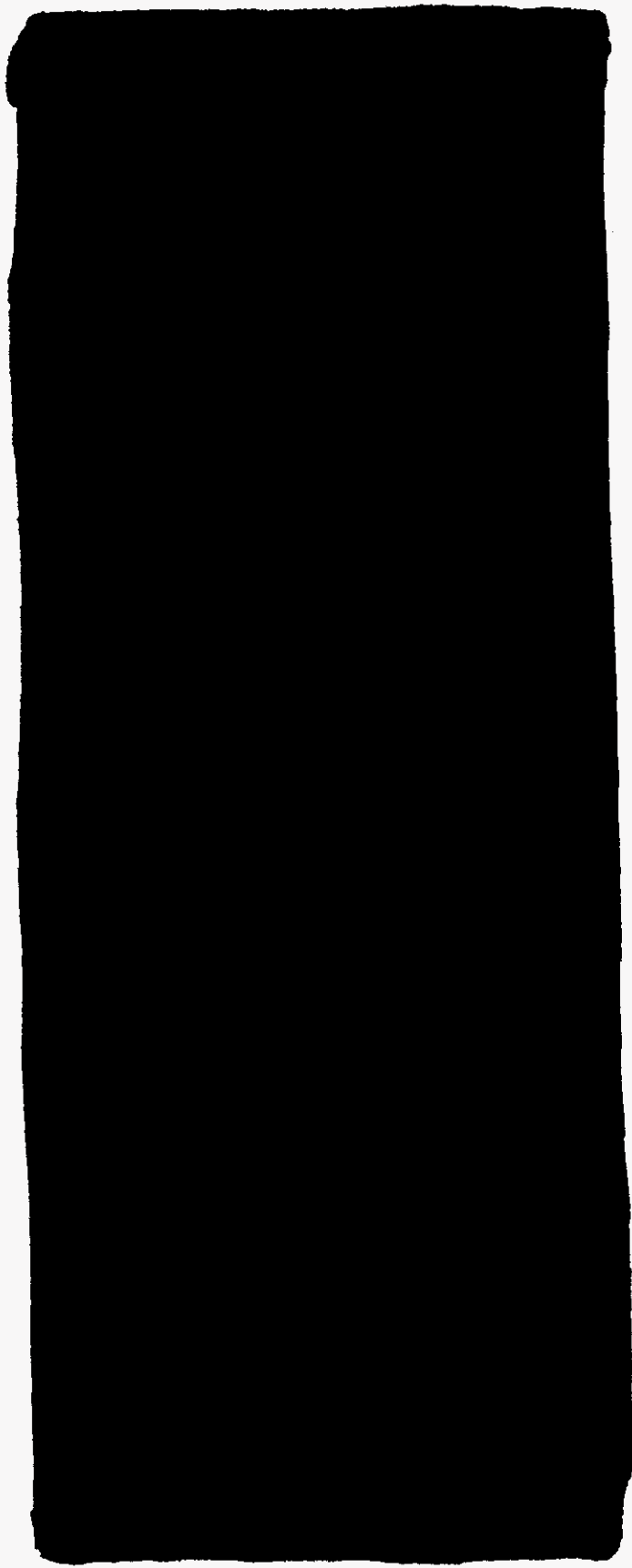


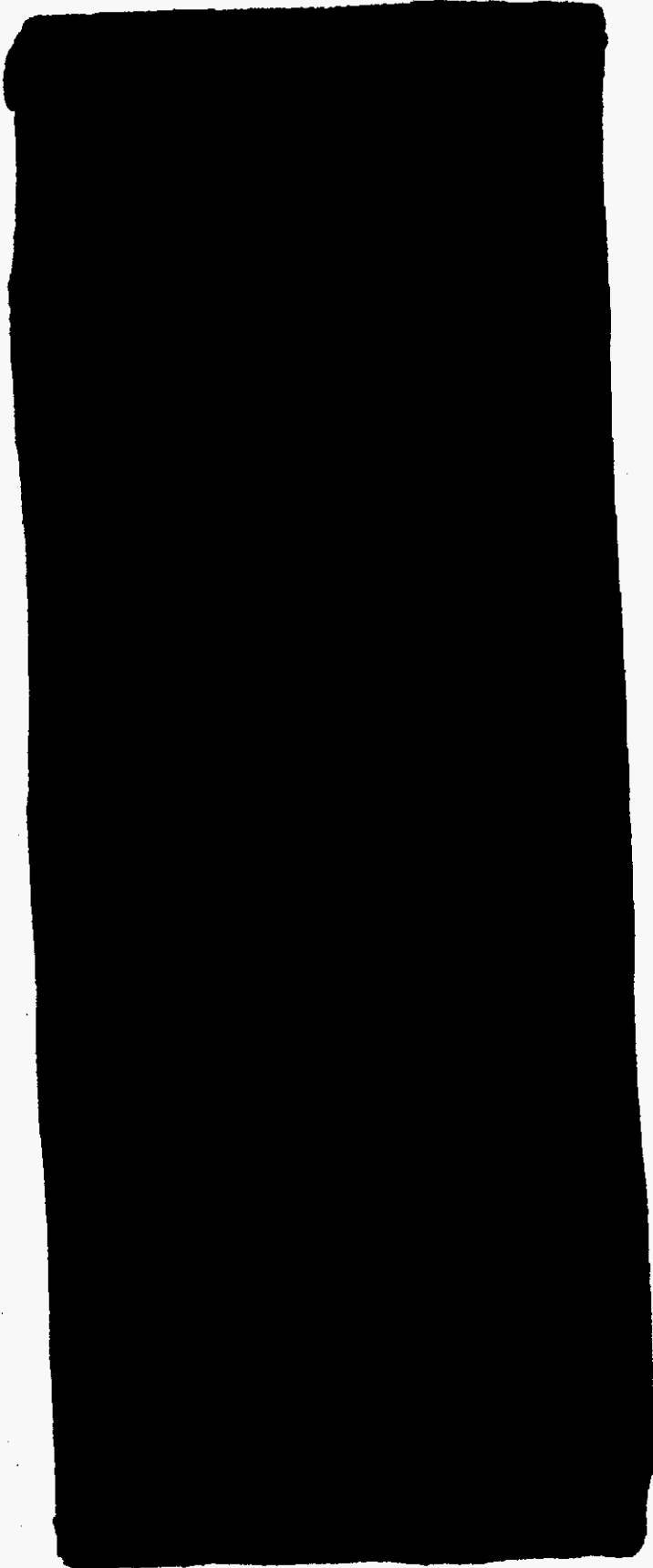


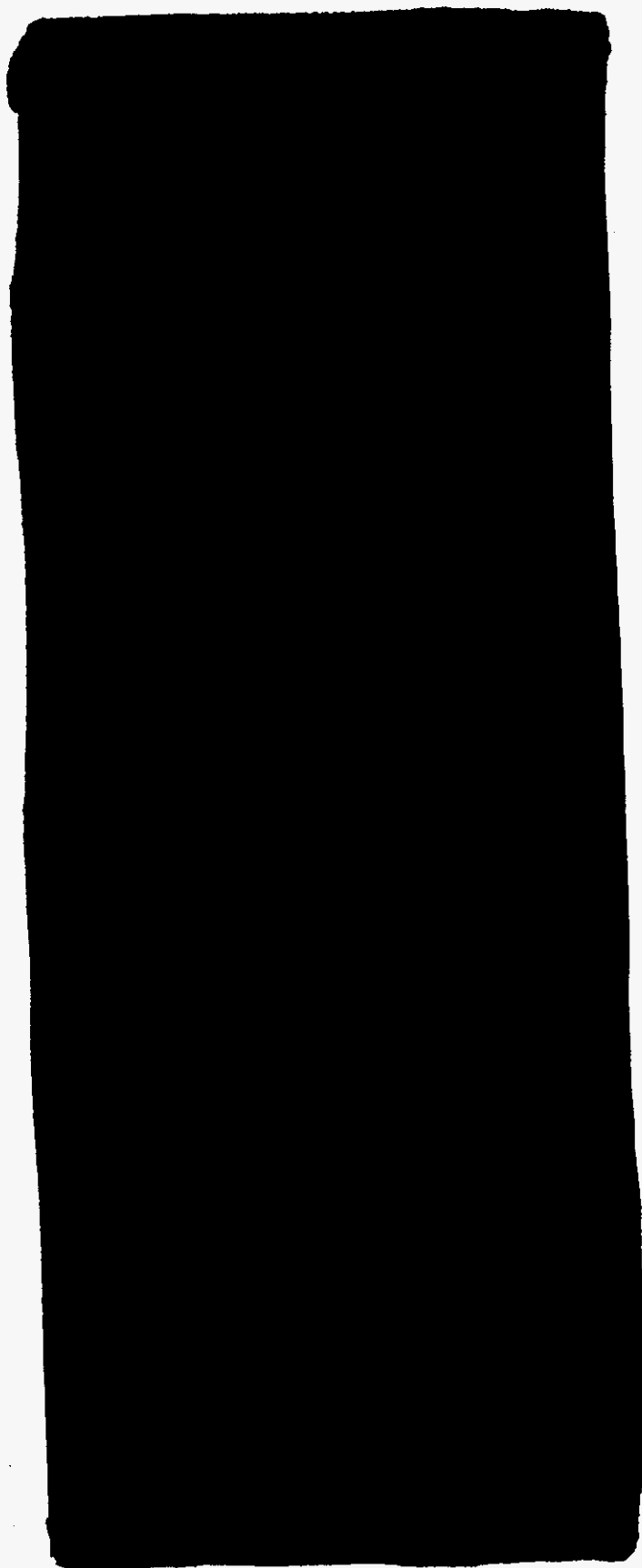


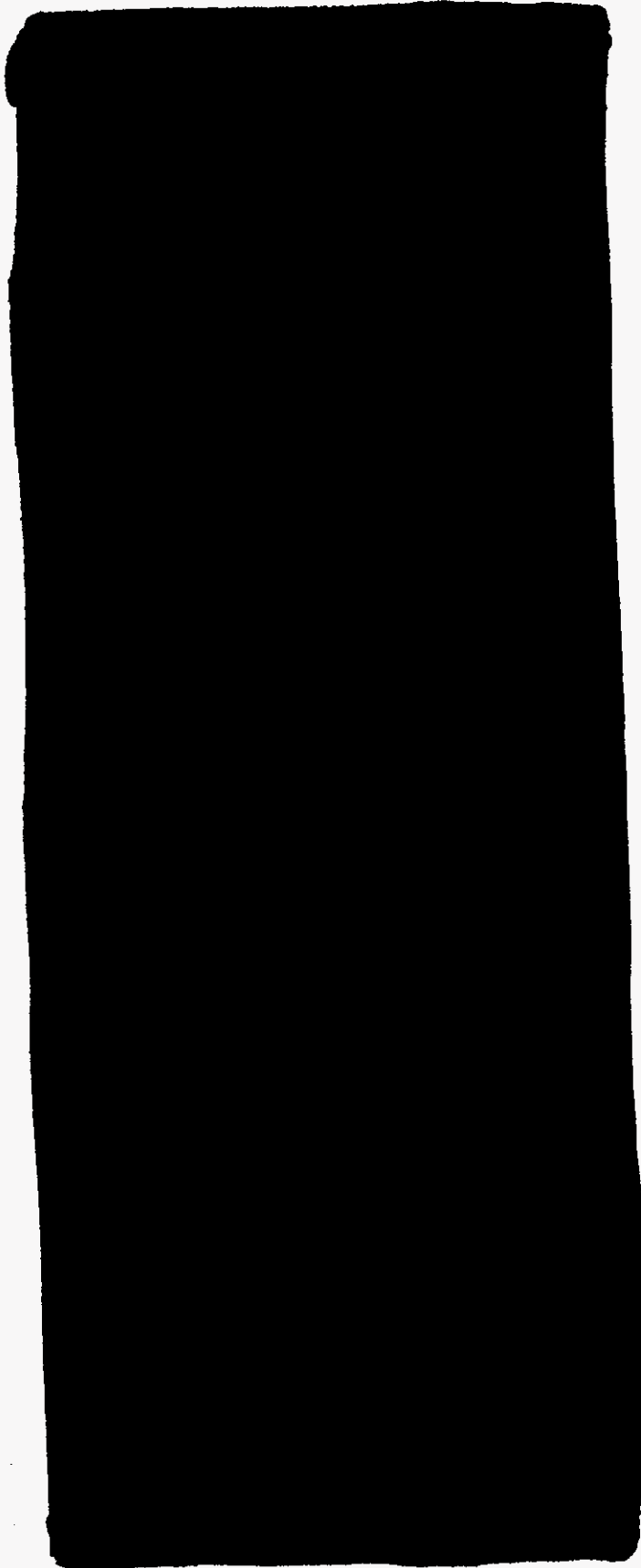


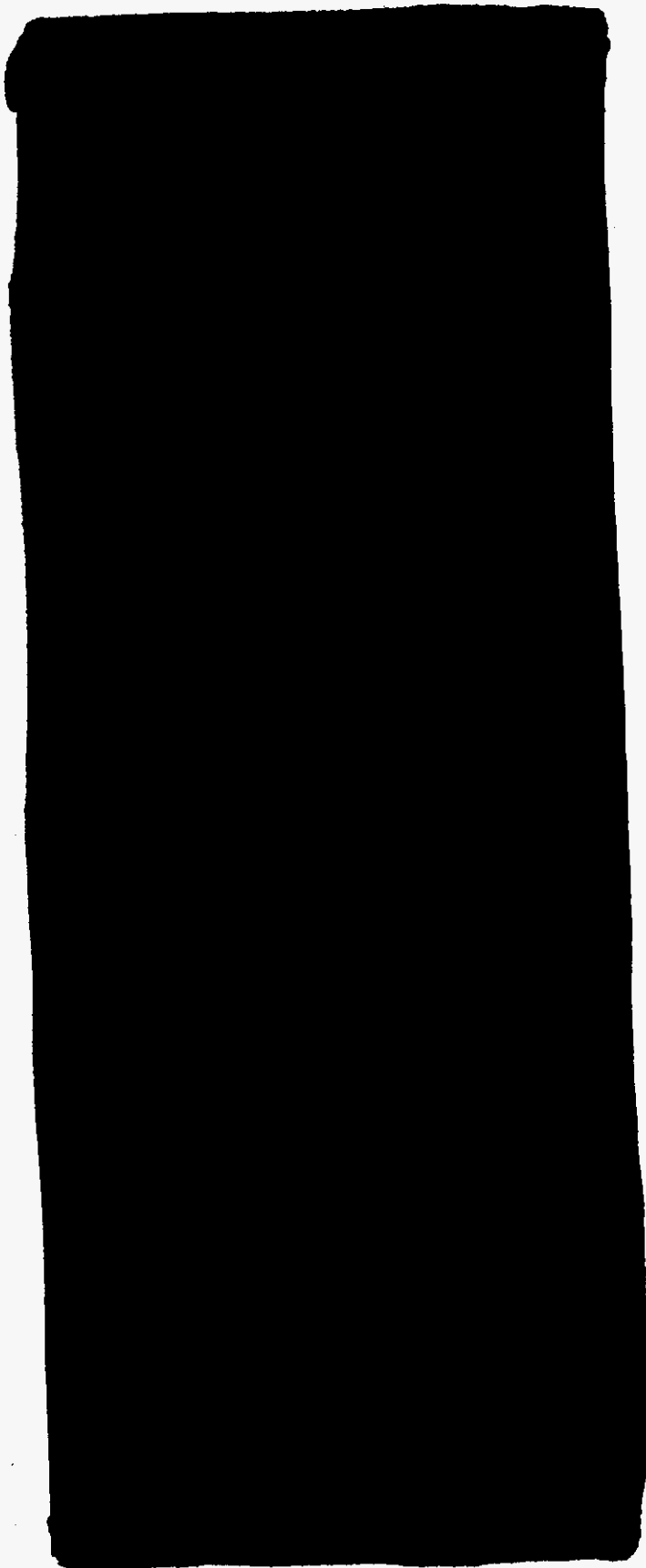














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