

2012 Incumbent Local Exchange Carrier (ILEC) Questionnaire
(Due by April 15, 2012)¹

Company: **Verizon Florida LLC**

Contact name & title: **Dulaney O’Roark, General Counsel-South;**

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Services Provided in Florida

- 1. Please complete all applicable data tables.

Response: Please see FCC Form 477 filed herewith.

- 2. If you submitted data tables in 2011, please provide an explanation below of any differences in the number of access lines by category that occur in your 2012 submission that exceed 10 percent.

Response: Line losses are due to competition as well as increased migration to our VoIP product (FiOS Digital Voice).

Category w/ >10% Loss:	Y/Y Loss	Y/Y % Loss

Total State Retail Residential and Business Access Line Counts

- 3. How many traditional retail residential and business voice-grade equivalent lines do you have in Florida? The numbers below should match the residential and business totals in Table 1. The Commission’s intent is to publish these totals in the report.

COM _____
APA _____
ECR _____
GCL _____
RAD _____
SRC _____
ADM _____
OPC _____
CLK _____

¹The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

DOCUMENT NUMBER DATE
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FPSC-COMMISSION CLERK

Response:

497,758 Residential
305,077 Business
802,835 Total

Bundled Services & Prepaid Service

4. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."

 XXX Residential
 XXX* Business
 Not applicable

* Business percentage applies to the small business market segment only

5. This question concerns **prepaid** local telephone service in Florida. Please place a check by the response that most accurately reflects whether or not you provide **prepaid** local telephone service.

 Company provides ONLY prepaid local telephone service in Florida
 Company provides prepaid AND non-prepaid local telephone service in Florida
 X Company does NOT provide prepaid local telephone service in Florida

VoIP

6. Did you provide VoIP service to end users in Florida as of December 31, 2011? VoIP service is defined as IP-based voice service over a digital connection.

 X Yes
 No

7. Indicate below whether you are currently providing VoIP service to end users in Florida. Please check all that apply.

 Not providing VoIP service to end users
 Providing VoIP services to business end users
 X Providing VoIP services to residential end users

8. If you are providing VoIP service in Florida, please check all that apply:

- Use of public Internet
- Use of private IP network

Broadband

9. Do you provide broadband to residential customers in Florida?

- Yes
- No

10. If you do provide broadband to residential customers in Florida, please give your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available. XXXXXX

11. How many residential broadband subscribers do you have in Florida? XXXXXXXX

12. Please list the method(s) of broadband provisioning utilized by your company in Florida (i.e., DSL, cable modem, fiber, etc.).

Response: DSL, Fiber-to-the-premises

13. What are the typical downstream and upstream speeds for your most subscribed to broadband service?

Response: FiOS Internet Standalone 15 Mbps upstream / 5 Mbps downstream

14. What is the monthly price for your most subscribed to broadband service?

Response: FiOS Internet Standalone, Annual Term - \$49.99 per month

Fiber Deployment

15. Did you have any fiber deployments to homes or businesses in Florida between January 1, 2011 and December 31, 2011?

- Yes
- No

16. Please provide the number of new residential and business subscribers served by Fiber to the Home, Fiber to the Premises, and/or Fiber-to-the-Curb technology since the last reporting period.

XXXXXX Residential Subscribers
XXXX Business Subscribers
XXXXXX Total

17. Please provide your company's total statewide residential and business subscribers currently served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology.

XXXXXXXX Residential Subscribers
XXXXXXXX Business Subscribers
XXXXXXXX Total

Video Service

18. What video services does your company offer in Florida? Check all that apply.

Fiber or copper based video service
 Cable television
 Satellite television

Form 477

19. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2011**.

Response: Please see FCC Form 477 filed herewith.

Comments

20. Please provide any comments, suggestions or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida. We would appreciate any comments or information on intermodal local competition (e.g., wireless, cable telephony, VoIP), reports or studies you have completed on CLEC market share, or anything else that you believe to be relevant.

Response: Verizon has no comments.