

REDACTED

2012 Incumbent Local Exchange Carrier (ILEC) Questionnaire (Due by April 15, 2012)¹

Company: Windstream Florida, Inc.

Contact name & title: Bettye Willis, VP-State Government Affairs

Telephone number: 678-351-2049

E-mail address:


bettye.j.willis@windstream.com

Services Provided in Florida

1. Please complete all applicable data tables.
Response: See Attached Form 477
2. If you submitted data tables in 2011, please provide an explanation below of any differences in the number of access lines by category that occur in your 2012 submission that exceed 10 percent.


Total State Retail Residential and Business Access Line Counts

3. How many traditional retail residential and business voice-grade equivalent lines do you have in Florida? The numbers below should match the residential and business totals in Table 1. The Commission's intent is to publish these totals in the report.

 Residential
Business
Total

Bundled Services & Prepaid Service

4. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."

 Residential
Business

¹ The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

_____ Not applicable

5. This question concerns **prepaid** local telephone service in Florida. Please place a check by the response that most accurately reflects whether or not you provide **prepaid** local telephone service.

_____ Company provides ONLY prepaid local telephone service in Florida
_____ Company provides prepaid AND non-prepaid local telephone service in Florida
 Company does NOT provide prepaid local telephone service in Florida

VoIP

6. Did you provide VoIP service to end users in Florida as of December 31, 2011? VoIP service is defined as IP-based voice service over a digital connection.

_____ Yes
 No

7. Indicate below whether you are currently providing VoIP service to end users in Florida. Please check all that apply.

Not providing VoIP service to end users
_____ Providing VoIP services to business end users
_____ Providing VoIP services to residential end users

8. If you are providing VoIP service in Florida, please check all that apply: N/A

_____ Use of public Internet
_____ Use of private IP network

Broadband

9. Do you provide broadband to residential customers in Florida?

Yes
_____ No

10. If you do provide broadband to residential customers in Florida, please give your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available. _____

11. How many residential broadband subscribers do you have in Florida?


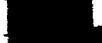

12. Please list the method(s) of broadband provisioning utilized by your company in Florida (i.e., DSL, cable modem, fiber, etc.).
Response: DSL and Satellite
13. What are the typical downstream and upstream speeds for your most subscribed to broadband service?
Response: 3M and 6M service downstream. The upload for both of these is 768K.
14. What is the monthly price for your most subscribed to broadband service?
Response: It is an unlimited calling bundle that includes 3M broadband at \$49.99/mo.

Fiber Deployment


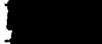

15. Did you have any fiber deployments to homes or businesses in Florida between January 1, 2011 and December 31, 2011?

Yes
 No

16. Please provide the number of new residential and business subscribers served by Fiber to the Home, Fiber to the Premises, and/or Fiber-to-the-Curb technology since the last reporting period.

 Residential Subscribers
 Business Subscribers
 Total

17. Please provide your company's total statewide residential and business subscribers currently served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology.

 Residential Subscribers
 Business Subscribers
 Total

Video Service

18. What video services does your company offer in Florida? Check all that apply.

Fiber or copper based video service
 Cable television
 Satellite television

Form 477

19. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2011**.

Response: See attached.

Comments

20. Please provide any comments, suggestions or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida. We would appreciate any comments or information on intermodal local competition (e.g., wireless, cable telephony, VoIP), reports or studies you have completed on CLEC market share, or anything else that you believe to be relevant.

Response: None

Form 477 Submission for FRN: 14400220, Company: Windstream Corporation, State: FL, Operations: ILEC, Data as of Dec 31, 2011

Status: On Feb 29, 2012, the status for this Form 477 submission was changed to **Original - Submitted**.

All filers must complete Items 1 through 11 below

Data Description	Value
Data as of	Dec 31, 2011
1. FRN	14400220
2. Company	Windstream Corporation
3. Type of Operations	<input checked="" type="radio"/> ILEC <input type="radio"/> Non-ILEC
4. Use this drop-down list to select a single name, such as the holding company, to identify all commonly-owned or commonly-controlled filers. Commonly-controlled filers with no holding company should decide on a single name to use for this question. Select "not shown" if no appropriate name appears in the list.	Windstream Corporation
If you selected "not shown" above, type in the single name that will identify all commonly-owned or commonly-controlled filers.	
5. State	FL
6. Contact person (person who prepared the submitted data)	Sandra Blade
7. Contact person telephone number and email address	Phone. 501-748-6728 Email. sandra.blade@windstream.com Confirm Email. sandra.blade@windstream.com
8. Status of submission	Original - Submitted
9. Indicate whether you request non-disclosure of some or all of the information in this submission because you believe that this information is privileged and confidential and public disclosure of such information would likely cause substantial harm to the competitive position of the filer.	No - Yes
10. Official (corporate officer, managing partner, or sole proprietor) whose signature certifies that he/she has examined the information contained in this Form 477 and that, to the best of his/her knowledge, information and belief, all statements of fact contained in this Form 477 are true and correct. For purposes of this Form 477, the entry of the official's name on this line shall constitute that official's electronic signature to this certification. Persons making willful false statements in a Form 477 can be punished by fine or imprisonment under the Communications Act, 47 U.S.C. 220(e).	Cesar Caballero
11. Certifying official telephone number and email address	Phone. 501-748-7142 Email. cesar.caballero@windstream.com

Part I.A: Broadband - Asymmetric xDSL

In Part I.A, report connections (wired "lines") to end users that you (including affiliates) equipped to enable the end user to receive information from and/or send information to the Internet at information transfer rates exceeding 200 kbps in at least one direction. Report only in-service connections. The end user's Internet access service may be provided by you (including affiliates) or by an unaffiliated entity. For purposes of Part I.A, Internet Service Providers (ISPs) are not end users. Categorize the connection based on the technology employed by the part of the connection that terminates at the end user location. (Do not report anywhere in Form 477 any high-capacity connections between two locations of the same end user customer, ISP or communications carrier.)

(1) (2) (3) (4) (5)

Total connections to end users

that you (including affiliates) equipped as broadband over your own local loop facilities or the equivalent, or over UNE loops or other facilities you obtained from an unaffiliated entity. Do not convert lines into a voice-grade-equivalent measure.	Percentage of (1) that you (including affiliates) equipped over your own local loop facilities or the equivalent. (Enter 0 if the true value is 0 percent.)	Percentage of (1) that are billed (or incorporated in a service billed) to end users by you, or your affiliates or agents. (Enter 0 if the true value is 0 percent.)	Percentage of (1) that connect to residential end users. (Enter 0 if the true value is 0 percent.)	Percentage of (1) that connect to residential end users and have information transfer rates exceeding 200 kbps in both directions. (Enter 0 if the true value is 0 percent.)
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Break down the total connections reported in (1) to show the non-zero number in each of the following speed tiers. If the number of connections in a particular speed tier is zero, leave that data cell blank.

Connections reported in EACH data cell below must equal the sum of Asymmetric xDSL connections reported in Part VI by Census Tract, for that download/upload combination, and the sum of ALL data cells below must equal the total connections reported in (1).

Download information transfer rate to the end user (8 categories):

	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)
Upload information transfer rate from the end user (9 categories):	Greater than 200 kbps and less than 768 kbps	Greater than or equal to 768 kbps and less than 1.5 mbps	Greater than or equal to 1.5 mbps and less than 3 mbps	Greater than or equal to 3 mbps and less than 6 mbps	Greater than or equal to 6 mbps and less than 10 mbps	Greater than or equal to 10 mbps and less than 25 mbps	Greater than or equal to 25 mbps and less than 100 mbps	Greater than or equal to 100 mbps
Less than or equal to 200 kbps	[Redacted]							
Greater than 200 kbps and less than 768 kbps	[Redacted]							
Greater than or equal to 768 kbps and less than 1.5 mbps	[Redacted]							
Greater than or equal to 1.5 mbps and less than 3 mbps	[Redacted]							
Greater than or equal to 3 mbps and less than 6 mbps	[Redacted]							
Greater than or equal to 6 mbps and less than 10 mbps	[Redacted]							
Greater than or equal to 10 mbps and less than 25 mbps	[Redacted]							
Greater than or equal to 25 mbps and less than 100 mbps	[Redacted]							
Greater than or equal to 100 mbps	[Redacted]							

This is the end of PART I.A for Asymmetric xDSL. If you are an ILEC you MUST ALSO complete Part I.B for xDSL (asymmetric or symmetric).

Part I.B: Broadband - xDSL (asymmetric or symmetric)

Complete Part I.B for xDSL (asymmetric or symmetric) ONLY IF you are an ILEC (or an affiliate of an ILEC) that was required to complete Part I.A for Asymmetric xDSL and/or Part I.A for Symmetric xDSL.

For the purposes of completing Part I.B for xDSL (asymmetric or symmetric):

(1) "Residential end user premises" include residential living units, individual living units in such institutional settings as college dormitories and nursing homes, and other end user locations to which you (including affiliates and agents) market services that are primarily designed for residential use.

(2) The "service area" of an ILEC consists of those residential end user premises to which the ILEC can deliver telephone service over local loop facilities (or the fixed-wireless last mile equivalent) that it owns.

I.B. Report your best estimate of the percentage of residential end user premises in your service area, in this state, to which your DSL connections (with information transfer rates exceeding 200 kbps in at least one direction) could be provided using installed distribution facilities. Providers of xDSL connections should base responses on the service area of the affiliated ILECs. (a) Estimated % of residential end user premises 92.000

THIS IS THE END OF PART I.B for xDSL (asymmetric and symmetric).

Part II.A: Local Exchange Telephone Service

	(1)	(2)	(3)	(4)
	Voice-grade equivalent lines and voice-grade equivalent wireless channels in service to your end user customers	Voice-grade equivalent lines you provided to unaffiliated communications carriers under resale arrangements including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access	Lines you provided to unaffiliated communications carriers under any UNE loop arrangement where you did not also provide UNE switching for the line. (Do not convert UNEs to voice-grade equivalents.)	Lines you provided to unaffiliated communications carriers as UNE-P. (Do not convert UNEs to voice-grade equivalents.)
(a) Total number. See instructions on what to include.	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
(b) Percentage of (a) that are residential lines	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
(c) Percentage of (a) for which you (including affiliates) are the presubscribed interstate long distance carrier	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
(d) Percentage of (a) used for residential service AND for which you (including affiliates) are the presubscribed interstate long distance carrier	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
(e) Percentage of (a) provided over your own (including affiliates) local loop facilities or the equivalent	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
(f) Percentage of (a)	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

provided over UNE loops obtained from an unaffiliated carrier without also obtaining that carrier's UNE switching for that line

[REDACTED]

(g) Percentage of (a) provided over UNE-Platform (but treat commercial agreements that replaced UNE-P as "provided by reselling," below)

[REDACTED]

(h) Percentage of (a) provided by reselling unaffiliated-carrier services including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access

[REDACTED]

(i) Percentage of (a) provided over optical fiber at the end user premises

[REDACTED]

(j) Percentage of (a) provided over coaxial cable at the end user premises

[REDACTED]

(k) Percentage of (a) provided over fixed wireless at the end user premises

[REDACTED]

Part IV: Explanations and Comments

The following text box provides space for explanatory notes about reported data. Identify the Part and question to which each comment pertains.



Part V: Zip Code Information -- Local Voice Telephone Service and Interconnected VoIP

If you reported local exchange telephone lines in service to your end user customers, in Part II.A (1), or VoIP subscriptions that end users purchased from you, in Part II.B (1) or (2), you must list the 5-digit ZIP Codes in the state in which you had end user customers. Do not include any ZIP Codes in which you offered your local exchange telephone or VoIP service but had no end user customers, and do not include any out-of-state ZIP Codes.

Type all five digit ZIP codes in the following text box, separated by either commas, spaces, or carriage returns:

Errors / Warnings

No Errors or Warnings found.