

FLORIDA PUBLIC SERVICE COMMISSION
NOTICE OF STAFF RULE DEVELOPMENT WORKSHOP

TO

ALL INTERESTED PERSONS

UNDOCKETED

IN RE: RULEMAKING TO AMEND RULES 25-6.050 AND 25-6.100, F.A.C., ON
LOCATION OF METERS AND CUSTOMER BILLING.

ISSUED: April 24, 2012

NOTICE is hereby given that a staff rule development workshop will be held at the following time and place:

May 17, 2012 at 1:30 p.m..
Room 148, Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, FL 32399-0862.

A copy of the draft rules and the agenda for the workshop are attached.

One or more Commissioners may be in attendance and participate in the workshop. The person to be contacted regarding this rule development is Cindy Miller, Office of the General Counsel, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, (850) 413-6082, cmiller@psc.state.fl.us.

If you wish to comment but cannot attend the workshop, please submit your comments by May 8, 2012, to : Cindy Miller, Office of the General Counsel, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0852 (850) 413-6082.

In accordance with the Americans with Disabilities Act, persons requiring a special accommodation to participate at this workshop should contact the Office of Commission Clerk no later than five days prior to the workshop at 2540 Shumard Oak Boulevard., Tallahassee, Florida 32399-0850, via 1-800-955-8770 (Voice) or 1-800-955-8771 (TDD), Florida Relay Service.April 24, 2012

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By DIRECTION of the Florida Public Service Commission this 24th day of April, 2012.



ANN COLE
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
(850) 413-6770
www.floridapsc.com

Copies furnished: A copy of this document is provided to the parties of record at the time of issuance and, if applicable, interested persons.

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FLORIDA PUBLIC SERVICE COMMISSION

AGENDA

STAFF WORKSHOP

IN RE: RULEMAKING TO AMEND RULES 25-6.050 AND 25-6.100, F.A.C., ON
LOCATION OF METERS AND CUSTOMER BILLING.

May 17, 2012 at 1:30 p.m.
Betty Easley Conference Center, Room 148
4075 Esplanade Way
Tallahassee, Florida 32399-0850

1. Staff overview of draft rule
2. Comments and alternative suggestions from interested persons
3. Discussion of suggested changes and timeframes for next steps
4. Adjournment

1 **25-6.050 Location of Meters.**

2 The utility shall designate to an applicant or its customers the location for meter placement.

3 Locations of meters should be easily accessible for reading, testing, and making necessary

4 adjustments and repairs. If a customer requests a different location, the customer is

5 responsible for all costs resulting from the relocation request.

6 *Specific Authority 366.05(1) FS. Law Implemented 366.05(1) FS. History—New 7-29-69,*

7 *Formerly 25-6.50.*

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CODING: Words underlined are additions; words in ~~struck through~~ type are deletions from existing law.

1 **25-6.100 Customer Billings.**

2 (1) Bills shall be rendered monthly and as promptly as possible following the reading of
3 meters.

4 (2) By January 1, 1983, each customer's bill shall show at least the following information:

5 (a) The meter reading and the date the meter is read, in addition to the meter reading for the
6 previous period. If the meter reading is estimated, the word "estimated" shall be prominently
7 displayed on the bill.

8 (b)1. Kilowatt-hours (KWH) consumed including on and off peak if customer is time-of-day
9 metered.

10 2. Kilowatt (KW) demand, if applicable, including on and off peak if customer is time-of-day
11 metered.

12 (c) The dollar amount of the bill, including separately:

13 1. Customer charge.

14 2. Energy (KWH) charge, exclusive of fuel, in cents per KWH, including amounts for on and
15 off peak if the customer is time-of-day metered, and energy conservation costs.

16 3. Demand (KW) charge, exclusive of fuel, in dollar cost per KW, if applicable, including
17 amounts for on and off peak if the customer is time-of-day metered.

18 4. Fuel cost in cents per KWH (no fuel costs shall be included in the base charge for demand
19 or energy).

20 5. Total electric cost which is the sum of the customer charge, total fuel cost, total energy cost,
21 and total demand cost.

22 6. Franchise fees, if applicable.

23 7. Taxes, as applicable on purchases of electricity by the customer.

24 8. Any discount or penalty, if applicable.

25 9. Past due balances shown separately.

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- 1 10. The gross and net billing, if applicable.
- 2 (d) Identification of the applicable rate schedule.
- 3 (e) The date by which payment must be made in order to benefit from any discount or avoid
4 any penalty, if applicable.
- 5 (f) The average daily KWH consumption for the current period and for the same period in the
6 previous year, for the same customer at the same location.
- 7 (g) The delinquent date or the date after which the bill becomes past due.
- 8 (h) Any conversion factors which can be used by customers to convert from meter reading
9 units to billing units. Where metering complexity makes this requirement impractical, a
10 statement must be on the bill advising that such information may be obtained by contacting the
11 utility's local business office.
- 12 (i) Where budget billing is used, the bill shall contain the current month's consumption and
13 charges separately from budgeted amounts.
- 14 (j) The name and address of the utility plus the toll-free number(s) where the customer can
15 receive information about his bill, as well as listing of the locations where the customer can
16 pay his utility bill without incurring a surcharge or fee. ~~address and telephone number of the~~
17 ~~local office where the bill can be paid and any questions about the bill can be answered.~~
- 18 (3) When there is sufficient cause, estimated bills may be submitted provided that with the
19 third consecutive estimated bill the company shall contact the customer explaining the reason
20 for the estimated billing and who to contact in order to obtain an actual meter reading. An
21 actual meter reading must be taken at least once every six months. If an estimated bill appears
22 to be abnormal when a subsequent reading is obtained, the bill for the entire period shall be
23 computed at a rate which contemplates the use of service during the entire period and the
24 estimated bill shall be deducted. If there is reasonable evidence that such use occurred during
25 only one billing period, the bill shall be computed.

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- 1 (4) The regular meter reading date may be advanced or postponed not more than five days
2 without a pro-ration of the billing for the period.
- 3 (5) Whenever the period of service for which an initial or opening bill is rendered is less than
4 the normal billing period, the charges applicable to such service, including minimum charges,
5 shall be pro-rated except that initial or opening bills need not be rendered but the energy used
6 during such period may be carried over to and included in the next regular monthly billing.
- 7 (6) The practices employed by each utility regarding customer billing shall have uniform
8 application to all customers on the same rate schedule.
- 9 (7) Franchise Fees.
- 10 (a) When a municipality charges a utility any franchise fee, the utility may collect that fee only
11 from its customers receiving service within that municipality. When a county charges a utility
12 any franchise fee, the utility may collect that fee only from its customers receiving service
13 within that county.
- 14 (b) A utility may not incorporate any franchise fee into its other rates for service.
- 15 (c) For the purposes of this subsection, the term "utility" shall mean any electric utility, rural
16 electric cooperative, or municipal electric utility.
- 17 (d) This subsection shall not be construed as granting a municipality or county the authority to
18 charge a franchise fee. This subsection only specifies the method of collection of a franchise
19 fee, if a municipality or county, having authority to do so, charges a franchise fee.
- 20 *Specific Authority 366.05(1), 366.04(2) FS. Law Implemented 366.03, 366.04(2), 366.041(1),*
21 *366.051, 366.06(1) FS. History—New 2-25-76, Amended 4-13-80, 12-29-81, 6-28-82, 5-16-83.*

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