



A CITIZENS COMMUNICATIONS COMPANY

Government & External Affairs
180 S. Clinton Ave.
5th Floor
Rochester, NY 14646

April 30, 2012

Ms. Ann Cole
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RECEIVED - FPSC
12 MAY - 1 PM 1:11
COMMISSION
CLERK

SUBJECT: 2012 FIRST QUARTER REPORT ON LIFELINE AND LINK-UP

Dear Ms. Cole:

Pursuant to Rule 25-4.0665(20) of the Florida Administrative Code, please find enclosed the 2012 first quarter report on Lifeline and Link-Up for Frontier Communications of the South, Inc.

Any questions can be directed to me at (585) 777-7688 or to Susan Miller at (919) 941-3411.

Sincerely,

Makita Saloane
Regulatory Compliance & Reporting
Frontier Communications

Enclosure

DOCUMENT NUMBER - DATE

02763 MAY-1 2012

FPSC-COMMISSION CLERK

2012 Florida Lifeline Summary
Lifeline Customers

Frontier Communications of the South

Order#: PSC-10-0358-NOR-TP
Docket#: 090504-TP

Month	Lifeline Customers	Link-Up Customers	New Lifeline Customers	Transitional Customers	Resold Customers
January	168	0	4	15	0
February	169	0	3	17	0
March	168	0	5	25	0
1st Quarter	168	0	4	19	0
April	0	0	0	0	0
May	0	0	0	0	0
June	0	0	0	0	0
2nd Quarter	0	0	0	0	0
July	0	0	0	0	0
August	0	0	0	0	0
September	0	0	0	0	0
3rd Quarter	0	0	0	0	0
October	0	0	0	0	0
November	0	0	0	0	0
December	0	0	0	0	0
4th Quarter	0	0	0	0	0

2012 Total 42 0 4 5 0

	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
Average of Lifeline Customers	168	0	0	0
Average of Link-Up Customers	0	0	0	0
Total New Lifeline Customers	4	0	0	0
Average Transitional Customers	19	0	0	0
Average Resold Customers	0	0	0	0

INVESTMENT NUMBER DATE:
02763 MAY-12

2012 Florida Lifeline Summary
Credit

Frontier Communications of Alabama

Order#: PSC-10-0358-NOR-TP
Docket#: 090504-TP

Month	Federal	State	Transitional	Total
January	\$591.96	\$1,093.73	\$57.90	\$1,743.59
February	\$591.39	\$1,069.04	\$71.14	\$1,731.57
March	\$579.95	\$1,064.05	\$85.19	\$1,729.19
1st Quarter	\$1,763.30	\$3,226.82	\$214.23	\$5,204.35
April	\$0.00	\$0.00	\$0.00	\$0.00
May	\$0.00	\$0.00	\$0.00	\$0.00
June	\$0.00	\$0.00	\$0.00	\$0.00
2nd Quarter	\$0.00	\$0.00	\$0.00	\$0.00
July	\$0.00	\$0.00	\$0.00	\$0.00
August	\$0.00	\$0.00	\$0.00	\$0.00
September	\$0.00	\$0.00	\$0.00	\$0.00
3rd Quarter	\$0.00	\$0.00	\$0.00	\$0.00
October	\$0.00	\$0.00	\$0.00	\$0.00
November	\$0.00	\$0.00	\$0.00	\$0.00
December	\$0.00	\$0.00	\$0.00	\$0.00
4th Quarter	\$0.00	\$0.00	\$0.00	\$0.00

2012 Total \$1,763.30 \$3,226.82 \$214.23 \$5,204.35

	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
Federal	\$1,763	\$0	\$0	\$0
State	\$3,227	\$0	\$0	\$0
Transitional	\$214	\$0	\$0	\$0
Total	\$5,204	\$0	\$0	\$0