

May 19, 2012

Mr. Philip E. Massé  
13037 Sunshine View Ct.  
Clermont, FL 34711

Commission Clerk,  
Office of the Commission Clerk,  
Florida Public Service Commission,  
2540 Shumard Oaks Boulevard,  
Tallahassee, FL 32399-0850

FPSC. CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 03241-12		
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 12 MAY 23 AM 9:09  
 COMMISSION  
 CLERK

Dear Commission Clerk,  
In reference to Docket No: 110005-WS  
Order No: PSC-011-0115-PAA-WS

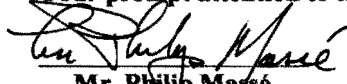
I am Adamantly Opposed, to the proposed Rate Increase, requested by Lake Utility Services, Inc. on February 1, 2012.

How can they, in good conscience, Justify a Rate Increase of: 0.27% and 0.31% ?

I implore the Commission, to Deny Any such Rate Increase, requested by Lake Utility Services, Inc.

If you should have any questions, please contact me at 352-989-4813  
or via email at: pmasse13@hotmail.com

Your prompt attention to this matter is greatly appreciated.

  
 Mr. Philip Massé

12 MAY 23 AM 9:37

Mr. P. Masse  
13037 Sunshinewood Ct.  
Clemont, FL 34711

ORLANDO FL 327

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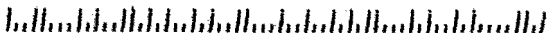


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12 MAY 23 AM 7:09

Commission Clerk  
Office of the Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oaks Boulevard  
Tallahassee, FL 32399-0850

3239990850



**Eric Fryson**

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**From:** Ruth McHargue  
**Sent:** Tuesday, May 22, 2012 11:26 AM  
**To:** Eric Fryson  
**Subject:** Docket 120005

**CONSUMER**

Customer correspondence

-----Original Message-----

**From:** Consumer Contact  
**Sent:** Monday, May 21, 2012 4:46 PM  
**To:** Ruth McHargue  
**Subject:**

Copy on file, see 1064675C. DH

-----Original Message-----

**From:** consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]  
**Sent:** Saturday, May 19, 2012 7:06 PM  
**Cc:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 31518

**CUSTOMER INFORMATION**

**Name:** ALAN CARR  
**Telephone:**  
**Email:**  
**Address:** 11107 PRESTON COVE RD CLERMONT FL 34711

**BUSINESS INFORMATION**

**Business Account Name:** ALAN CARR  
**Account Number:** 5227110000  
**Address:** 11107 PRESTON COVE RD CLERMONT Florida 34711

**Water County Selected:** LAKE

**COMPLAINT INFORMATION**

**Complaint:** Other Complaint against Lake Utility Services, Inc.

**Details:**

**Docket No.** 11005-WS

**Order No.** PSC-011-0115-PAA-WS

If this is approved, this will be the third price hike in two years which in the current economy is nothing more than greed. My water charges have gone up from \$25 per two months to \$75 per month in 5 years. I can understand and fully agree with water conservation but crucifying the poor and low income families with extortionate price increases on a regular basis is wrong

DOCUMENT NUMBER

03241 MAY 22 2012

FPSC-COMMISSION CLERK