

Case Assignment and Scheduling Record

Section 1 - Office of Commission Clerk

Docket No. 120161-WS Date Docketed: 05/24/2012 Title: **Analysis of Utilities, Inc.'s financial accounting and customer service computer system.**

Company: Cypress Lakes Utilities, Inc.  
 Labrador Utilities, Inc.  
 Lake Placid Utilities, Inc.  
 Lake Utility Services, Inc.  
 Lake Utility Services, Inc.  
 Mid-County Services, Inc.

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Referred to: \_\_\_\_\_  
 ("O" indicates OPR)

ADM	APA	CLK	DED	(ECR)	GCL	PIF	RAD	SRC
	X			X	X			

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A1(d)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION:(850) 413-6770**

Staff Assignments

OPR Staff B Fletcher, A Maurey

Current CASR revision level

Due Dates  
 Previous Current

	1.	120-day Investigatory Period	NONE	09/21/2012
	2.	Revised CASR Due	NONE	10/22/2012
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Staff Counsel	8.			
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OCRs	10.			
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Recommended assignments for hearing and/or deciding this case:	30.			
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Full Commission <input checked="" type="checkbox"/> Commission Panel _____	33.			
Hearing Examiner _____ Staff _____	34.			
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Date filed with CLK: <u>06/04/2012</u>	36.			
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Initials OPR _____	38.			
Staff Counsel _____	39.			
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Section 3 - Chairman Completes Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BI	ED	GH	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
BI	ED	GH	BL	BW	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman:  
 the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is  
 assigned the full Commission decides the case.

Approved: BI / MM  
 Date: 06/04/2012

Section 1 - Office of Commission Clerk

Docket No. 120161-WS Date Docketed: 05/24/2012 Title: Analysis of Utilities, Inc.'s financial accounting and customer service computer system.

Company: Cypress Lakes Utilities, Inc.  
 Labrador Utilities, Inc.  
 Lake Placid Utilities, Inc.  
 Lake Utility Services, Inc.  
 Lake Utility Services, Inc.  
 Mid-County Services, Inc.

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Referred to:	(AFD)	AIT	APA	CAO	CLK	DET	ECO	ENG	GCL	IDM	TEL
("O" indicates OPR)	X		X						X		

Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule

Program Module AI(d)

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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff

T Brown, B Fletcher  
A Maurey

Current CASR revision level

Due Dates  
 Previous Current

Staff Counsel

M Barrera

OCRs (APA)

P Daniel

Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel \_\_\_  
 Hearing Examiner \_\_\_ Staff \_\_\_

Date filed with CLK: 10/17/2012

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

1.	120-day Investigatory Period	09/21/2012	02/28/2013
2.	Revised CASR Due	10/22/2012	03/28/2013
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BI	ED	GH	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
BI	ED	GH	BL	BW	
				X	

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Approved: BTP  
 Date: 10/17/2012

Section 1 - Office of Commission Clerk

Docket No. 120161-WS Date Docketed: 05/24/2012 Title: Analysis of Utilities, Inc.'s financial accounting and customer service computer system.

Company: Cypress Lakes Utilities, Inc.  
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 Lake Utility Services, Inc.  
 Mid-County Services, Inc.

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to:	(AFD)	AIT	APA	CAO	CLK	DET	ECO	ENG	GCL	IDM	TEL
("Q" indicates OPR)	X		X				X		X		

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module AI(d)

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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Brown, B Fletcher  
A Maurev, C Prestwood

Current CASR revision level

Due Dates

Previous Current

1.	120-day Investigatory Period	02/28/2013	04/30/2013
2.	Revised CASR Due	03/28/2013	05/30/2013
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Staff Counsel

M Barrera

OCRs (APA)  
(ECO)

L Deamer  
P Daniel

Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel \_\_\_  
 Hearing Examiner \_\_\_ Staff \_\_\_

Date filed with CLK: 02/28/2013

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BI	ED	GH	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
BI	ED	GH	BL	BW	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BI/TW  
 Date: Pending

3/4/13

Section 1 - Office of Commission Clerk

Docket No. 120161-WS Date Docketed: 05/24/2012 Title: Analysis of Utilities, Inc.'s financial accounting and customer service computer system.

Company: Cypress Lakes Utilities, Inc.  
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Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Referred to:	(AFD)	AIT	APA	CAO	CLK	DET	ECO	ENG	GCL	IDM	TEL
("O" indicates OPR)	X		X				X		X		

Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule

Program Module AI(d)

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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Brown, B Fletcher  
A Maurev, C Prestwood

Current CASR revision level

Due Dates  
 Previous Current

Staff Counsel

M Barrera

OCRs (APA)  
 (ECO)

L Deamer  
P Daniel

Recommended assignments for hearing  
 and/or deciding this case:

Full Commission  Commission Panel \_\_\_  
 Hearing Examiner \_\_\_ Staff \_\_\_

Date filed with CLK: 04/24/2013

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

1.	120-day Investigatory Period	04/30/2013	07/01/2013
2.	Revised CASR Due	05/30/2013	07/30/2013
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BI	ED	GH	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
BI	ED	GH	BL	BW	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman:  
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 assigned the full Commission decides the case.

Approved: B. J. T. W.  
 Date: Pending

4/30/13

Section 1 - Office of Commission Clerk

Docket No. 120161-WS Date Docketed: 05/24/2012 Title: **Analysis of Utilities, Inc.'s financial accounting and customer service computer system.**

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 Lake Utility Services, Inc.  
 Mid-County Services, Inc.

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to: \_\_\_\_\_ (AFD) AIT APA CAO CLK DET ECO ENG GCL IDM TEL  
 ("Q" indicates OPR)

Section 2 - OPR Completes and returns to CLK in 10 workdays. **Time Schedule**

Program Module Al(d)

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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

**Staff Assignments**

**OPR Staff**

T Brown, B Fletcher  
A Maurev, C Prestwood

Current CASR revision level

**Due Dates**  
 Previous Current

**Staff Counsel**

M Barrera

OCRs (APA)  
 (ECO)

I Deamer  
P Daniel

Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel   
 Hearing Examiner  Staff

Date filed with CLK: 07/12/2013

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

1.	<u>120-day Investigatory Period</u>	<u>04/30/2013</u>	<u>07/01/2013</u>
2.	<u>Oral Argument</u>	<u>SAME</u>	<u>08/12/2013</u>
3.	<u>Revised CASR Due</u>	<u>07/30/2013</u>	<u>09/30/2013</u>
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BI	ED	GH	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
BI	ED	GH	BL	BW	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BI/TW  
 Date: 07/12/2013

Section 1 - Office of Commission Clerk

Docket No. 120161-WS Date Docketed: 05/24/2012 Title: Analysis of Utilities, Inc.'s financial accounting and customer service computer system.

Company: Cypress Lakes Utilities, Inc.  
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 Lake Placid Utilities, Inc.  
 Lake Utility Services, Inc.  
 Lake Utility Services, Inc.  
 Mid-County Services, Inc.

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to:	(AFD)	AIT	APA	CAO	CLK	DET	ECO	ENG	GCL	IDM	TEL
("O" indicates OPR)	X		X				X		X		

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A1(d)

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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Brown, B Fletcher  
A Maurey, C Prestwood

5 Current CASR revision level

Due Dates  
 Previous Current

Staff Counsel

M Barrera

OCRs (APA)  
 (ECO)

L Deamer  
P Daniel

1.	120-day Investigatory Period	07/01/2013	10/31/2013
2.	Revised CASR Due	09/30/2013	12/02/2013
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Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel \_\_\_  
 Hearing Examiner \_\_\_ Staff \_\_\_

Date filed with CLK: 10/07/2013

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BI	ED	GH	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
BI	ED	GH	BL	BW	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman:  
 the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is  
 assigned the full Commission decides the case.

Approved: BI/mw  
 Date: Pending 10/17/13

Section 1 - Office of Commission Clerk

Docket No. 120161-WS Date Docketed: 05/24/2012 Title: Analysis of Utilities, Inc.'s financial accounting and customer service computer system.

Company: Cypress Lakes Utilities, Inc.  
 Labrador Utilities, Inc.  
 Lake Placid Utilities, Inc.  
 Lake Utility Services, Inc.  
 Lake Utility Services, Inc.  
 Mid-County Services, Inc.

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to:	(AFD)	AIT	APA	CAO	CLK	DET	ECO	ENG	GCL	IDM	TEL
("O" indicates OPR)	X		X				X		X		

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A1(d)

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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Brown, B Fletcher  
A Maurey, C Prestwood

6 Current CASR revision level

Due Dates  
 Previous Current

Staff Counsel

M Barrera

OCRs (APA)  
 (ECO)

L Deamer  
P Daniel

1.	120-day Investigatory Period	07/01/2013	10/31/2013
2.	Staff Recommendation	SAME	12/05/2013
3.	Agenda	SAME	12/17/2013
4.	PAA Order	SAME	01/08/2014
5.	Consummating Order if No Protest	SAME	01/31/2014
6.	Revised CASR Due	12/02/2013	02/28/2014
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Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel \_\_\_  
 Hearing Examiner \_\_\_ Staff \_\_\_

Date filed with CLK: 11/15/2013

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BI	ED	GH	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
BI	ED	GH	BL	BW	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman:  
 the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is  
 assigned the full Commission decides the case.

Approved: BI/HW  
 Date: 11/15/2013

Section 1 - Office of Commission Clerk

Docket No. 120161-WS Date Docketed: 05/24/2012 Title: Analysis of Utilities, Inc.'s financial accounting and customer service computer system.

Company: Cypress Lakes Utilities, Inc.  
 Labrador Utilities, Inc.  
 Lake Placid Utilities, Inc.  
 Lake Utility Services, Inc.  
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Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Referred to:	(AFD)	AIT	APA	CAO	CLK	DET	ECO	ENG	GCL	IDM	TEL
("O" indicates OPR)	X		X				X		X		

Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule

Program Module Al(d)

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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff	Staff Assignments	7	Current CASR revision level	Due Dates	
				Previous	Current
T Brown, A Maurey					
C Prestwood, M Springer					
	1.		120-day Investigatory Period	07/01/2013	10/31/2013
	2.		Agenda	SAME	01/07/2014
	3.		PAA Order	01/08/2014	01/27/2014
	4.		Consummating Order if No Protest	01/31/2014	02/21/2014
	5.		Revised CASR Due	02/28/2014	03/17/2014
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Staff Counsel	M Barrera				
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OCRs (APA)	L Deamer				
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Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel \_\_\_  
 Hearing Examiner \_\_\_ Staff \_\_\_

Date filed with CLK: 12/20/2013

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BI	ED	GH	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
BI	ED	GH	BL	BW	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman:  
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Approved: BJ/TW  
 Date: Pending

12/27/13



Section 1 - Office of Commission Clerk

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 Lake Utility Services, Inc.  
 Mid-County Services, Inc.

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Referred to:	(AFD)	AIT	APA	CAO	CLK	DET	ECO	ENG	GCL	IDM	TEL
("O") indicates OPR)	X		X				X		X		

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module AI(d)

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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff T Brown, A Maurey  
C Prestwood, M Springer

8 Current CASR revision level

Due Dates  
 Previous Current

Staff Counsel M Barrera

OCRs (APA) L Deamer

1.	120-day Investigatory Period	07/01/2013	10/31/2013
2.	Testimony & Exhibits - Utility	SAME	02/17/2014
3.	Testimony & Exhibits - Intervenor	SAME	03/17/2014
4.	Testimony & Exhibits - Staff	SAME	03/31/2014
5.	Notice of Prehearing	SAME	04/08/2014
6.	Rebuttal Testimony & Exhibits	SAME	04/14/2014
7.	Prehearing Statements	SAME	04/18/2014
8.	Notice of Hearing	SAME	04/23/2014
9.	Discovery Actions Complete	SAME	04/28/2014
10.	Prehearing	SAME	04/29/2014
11.	Transcript of Prehearing Due	SAME	05/07/2014
12.	Hearing	SAME	05/14/2014
13.	Transcript of Hearing Due	SAME	05/23/2014
14.	Briefs Due	SAME	05/30/2014
15.	Revised CASR Due	03/17/2014	06/30/2014
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Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel \_\_\_  
 Hearing Examiner \_\_\_ Staff \_\_\_

Date filed with CLK: 01/23/2014

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
GH	ED	BI	BL	BW	
				X	

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 the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is  
 assigned the full Commission decides the case.

Approved: GH/jw  
 Date: 01/23/2014

Section 1 - Office of Commission Clerk

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 Lake Utility Services, Inc.  
 Lake Utility Services, Inc.  
 Mid-County Services, Inc.

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Referred to:	(AFD)	AIT	APA	CAO	CLK	DET	ECO	ENG	GCL	IDM	TEL
("O" indicates OPR)	X		X				X		X		

Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule

Program Module AI(d)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff T Brown, A Maurey  
C Prestwood, M Springer

8 Current CASR revision level

Due Dates  
 Previous Current

Staff Counsel M Barrera

OCRs (APA) L Deamer

1.	120-day Investigatory Period	07/01/2013	10/31/2013
2.	Testimony & Exhibits - Intervenor	SAME	03/17/2014
3.	Testimony & Exhibits - Staff	SAME	03/31/2014
4.	Notice of Prehearing	SAME	04/08/2014
5.	Rebuttal Testimony & Exhibits	SAME	04/14/2014
6.	Prehearing Statements	SAME	04/18/2014
7.	Notice of Hearing	SAME	04/23/2014
8.	Discovery Actions Complete	SAME	04/28/2014
9.	Prehearing	SAME	04/29/2014
10.	Transcript of Prehearing Due	SAME	05/07/2014
11.	Hearing	SAME	05/14/2014
12.	Transcript of Hearing Due	SAME	05/23/2014
13.	Briefs Due	SAME	05/30/2014
14.	Revised CASR Due	03/17/2014	06/30/2014
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Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel   
 Hearing Examiner  Staff

Date filed with CLK: 01/23/2014

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		
			X	X	X		

Prehearing Officer

Commissioners					ADM
GH	ED	BI	BL	BW	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: RH/TW  
 Date: 01/23/2014

HRG PANEL CHANGED

**Section 1 - Office of Commission Clerk**

Docket No. 120161-WS Date Docketed: 05/24/2012 Title: **Analysis of Utilities, Inc.'s financial accounting and customer service computer system.**

Company: Cypress Lakes Utilities, Inc.  
 Labrador Utilities, Inc.  
 Lake Placid Utilities, Inc.  
 Lake Utility Services, Inc.  
 Lake Utility Services, Inc.  
 Mid-County Services, Inc.

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to:	(AFD)	AIT	APA	CAO	CLK	DET	ECO	ENG	GCL	IDM	TEL
("O" indicates OPR)	X		X				X		X		

**Section 2 - OPR Completes and returns to CLK in 10 workdays.** **Time Schedule**

Program Module Al(d)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

**Staff Assignments**

**OPR Staff**  
T Brown, A Maurey  
C Prestwood, M Springer

9 Current CASR revision level

**Due Dates**  
 Previous Current

**Staff Counsel**  
M Barrera, J Gilcher

**OCRs (APA)**  
L Deamer

1.	<b>120-day Investigatory Period</b>	07/01/2013	10/31/2013
2.	<b>Oral Argument</b>	SAME	03/13/2014
3.	<b>Testimony &amp; Exhibits - Intervenor</b>	SAME	03/17/2014
4.	<b>Testimony &amp; Exhibits - Staff</b>	SAME	03/31/2014
5.	<b>Notice of Prehearing</b>	SAME	04/08/2014
6.	<b>Rebuttal Testimony &amp; Exhibits</b>	SAME	04/14/2014
7.	<b>Prehearing Statements</b>	SAME	04/18/2014
8.	<b>Notice of Hearing</b>	SAME	04/23/2014
9.	<b>Discovery Actions Complete</b>	SAME	04/28/2014
10.	<b>Prehearing</b>	SAME	04/29/2014
11.	<b>Transcript of Prehearing Due</b>	SAME	05/07/2014
12.	<b>Hearing</b>	SAME	05/14/2014
13.	<b>Transcript of Hearing Due</b>	SAME	05/23/2014
14.	<b>Briefs Due</b>	SAME	05/30/2014
15.	<b>Revised CASR Due</b>	03/17/2014	06/30/2014
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Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel  X  
 Hearing Examiner  Staff

Date filed with CLK: 03/10/2014

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

**Section 3 - Chairman Completes**

Assignments are as follows:


**- Hearing Officer(s)**

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		
			X	X	X		

**Prehearing Officer**

Commissioners					ADM
GH	ED	BI	BL	BW	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman:  
 the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is  
 assigned the full Commission decides the case.

Approved:   
 Date: 03/10/2014

Section 1 - Office of Commission Clerk

Docket No. 120161-WS Date Docketed: 05/24/2012 Title: Analysis of Utilities, Inc.'s financial accounting and customer service computer system.

Company: Cypress Lakes Utilities, Inc.  
 Labrador Utilities, Inc.  
 Lake Placid Utilities, Inc.  
 Lake Utility Services, Inc.  
 Lake Utility Services, Inc.  
 Mid-County Services, Inc.

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Referred to:

(AFD)	AIT	APA	CAO	CLK	DET	ECO	ENG	GCL	IDM	TEL
X		X				X		X		

("O" indicates OPR)

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module AI(d)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff T Brown, A Maurey  
C Prestwood, M Springer

10 Current CASR revision level

Due Dates  
 Previous Current

Staff Counsel M Barrera, J Gilcher

OCRs (APA) L Deamer

1.	120-day Investigatory Period	07/01/2013	10/31/2013
2.	Testimony & Exhibits - Intervenor	SAME	03/17/2014
3.	Discovery Actions Complete	SAME	04/28/2014
4.	Hearing	SAME	05/14/2014
5.	Transcript of Hearing Due	SAME	05/23/2014
6.	Briefs Due	SAME	05/30/2014
7.	Staff Recommendation	SAME	07/31/2014
8.	Agenda	SAME	08/12/2014
9.	Final Order	SAME	09/02/2014
10.	Close Docket or Revise CASR	06/30/2014	10/03/2014
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Recommended assignments for hearing and/or deciding this case:

Full Commission    Commission Panel   
 Hearing Examiner    Staff   

Date filed with CLK: 05/14/2014

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		
			X	X	X		

Prehearing Officer

Commissioners					ADM
GH	ED	BI	BL	BW	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman:  
 the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is  
 assigned the full Commission decides the case.

Approved: [Signature]  
 Date: 05/14/2014

Section 1 - Office of Commission Clerk

Docket No. 120161-WS Date Docketed: 05/24/2012 Title: Analysis of Utilities, Inc.'s financial accounting and customer service computer system.

Company: Cypress Lakes Utilities, Inc.  
 Labrador Utilities, Inc.  
 Lake Placid Utilities, Inc.  
 Lake Utility Services, Inc.  
 Lake Utility Services, Inc.  
 Mid-County Services, Inc.

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Referred to:	(AFD)	AIT	APA	CAO	CLK	DET	ECO	ENG	GCL	IDM	TEL
("O") indicates OPR)	X		X				X		X		

Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule

Program Module A1(d)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Brown  
 C Bulecza-Banks  
 M Cicchetti, A Maurey  
 C Prestwood, M Springer

Current CASR revision level

Due Dates  
 Previous Current

1.	120-day Investigatory Period	07/01/2013	10/31/2013
2.	Testimony & Exhibits - Intervenor	SAME	03/17/2014
3.	Discovery Actions Complete	SAME	04/28/2014
4.	Staff Recommendation	07/31/2014	08/21/2014
5.	Agenda	08/12/2014	09/04/2014
6.	Final Order	09/02/2014	09/25/2014
7.	Close Docket or Revise CASR	10/03/2014	11/03/2014
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Staff Counsel

M Barrera

OCRs (APA)

L Deamer

Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel   
 Hearing Examiner  Staff

Date filed with CLK: 07/23/2014

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		
	X		X		X		

Prehearing Officer

Commissioners					ADM
GH	ED	BI	BL	BW	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: 6H/TW  
 Date: Pending 8/4/14

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

**DATE:** May 12, 2014

**TO:** Todd M. Brown, Public Utility Analyst IV, Division of Accounting & Finance

**FROM:** Martha F. Barrera, Senior Attorney, Office of the General Counsel *HRB*

**RE:** Docket No. 120161-WS – Analysis of Utilities, Inc.'s financial accounting and customer service computer system.

*Approved by Andrew Maurey*

*ALM*

14 MAY 12 PM 3:41  
RECEIVED-FPSC  
COMMISSIONER CLERK

Pursuant to Chapter 11.04-13c of the Administrative Procedures Manual, staff requests approval to make 13 copies of the following confidential document:

**Document No. and Description:** Document No. 01926-14, document responsive to Staff's Second Interrogatories (No. 5a) which addresses WSC In-House staff hours and description of work performed.

If necessary to answer questions at the hearing in Docket No. 120161-WS, scheduled for Wednesday, May 14, 2014, staff will give one copy of the confidential exhibits to each of the following people:

- Commissioner Balbis and Assistant
- Commissioner Brisé and Assistant
- Commissioner Brown and Assistant
- Commission Staff (Martha Barrera, Todd Brown, Michael Springer, Clarence Prestwood)
- Martin S. Friedman, Attorney for Utilities, Inc.
- Erik Sayler, Office of Public Counsel
- Utilities, Inc. witness Sharon Wiorek

After the hearing, staff will collect the confidential exhibits and file them with the Office of Commission Clerk. The pages will then be shredded.

cc: Office of Commission Clerk

**Matilda Sanders**

PSC-12-0319-PCO-WS

From: Terry Holdnak  
 Sent: Friday, June 22, 2012 8:23 AM  
 To: CLK - Orders / Notices  
 Cc: Martha Barrera  
 Subject: Order / Notice Submitted

Date and Time: 6/22/2012 8:21:00 AM  
 Docket Number: 120161-WS  
 Filename / Path: order acknowledging intervention.mfb.doc

FPSC, CLK CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 03171-12		
DISTRIBUTION: _____		

**ORDER ACKNOWLEDGING INTERVENTION**

Docket No. 120161-WS

*Terry K. Holdnak*  
 Commission Deputy Clerk II  
 Office of the General Counsel  
 Florida Public Service Commission  
 850-413-6738

Fax: 0  
 mail: 0  
 E-mail: 3

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 120161**

<b>PARTY NAME</b>	<b>COMPANY CODE</b>	<b>EMAIL ADDRESS</b>	<b>ADDRESS IN MASTER COMMISSION DIRECTORY</b>
Office of Public Counsel (12e)		sayler.erik@leg.state.fl.us	No
Sundstrom Law Firm (12)		MFriedman@sflaw.com	No
Utilities, Inc. (12)		pcflyn@uiwater.com	No



## Commission Clerk

---

**Subject:** FPSC E-service of Document NO. 04124-12 in Docket 120161-WS (Email ID = 882770)

The document described below has been issued by the Florida Public Service Commission and filed with the Office of Commission Clerk. As a party of record at the time of issuance or, if applicable, an interested person, you are being provided this information electronically.

Should you have any problems accessing this document, please contact the Office of Commission Clerk by reply e-mail. Do not alter the subject line, as it is used for processing.

DOCUMENT NO.	DESCRIPTION	
<u>04124-12 (1 pgs.)</u>	Order PSC-12-0319-PCO-WS acknowledging intervention by OPC.	Yes

COMMISSIONERS:  
RONALD A. BRISÉ, CHAIRMAN  
LISA POLAK EDGAR  
ART GRAHAM  
EDUARDO E. BALBIS  
JULIE I. BROWN

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK  
ANN COLE  
COMMISSION CLERK  
(850) 413-6770

Public Service Commission

May 30, 2012

**ADMINISTRATIVE**

Martin S. Friedman, Esquire  
Sundstrom, Friedman & Fumero, LLP  
766 North Sun Drive, Suite 4030  
Lake Mary, Florida 32746

**Re: Docket No. 120161-WS**

Dear Mr. Friedman:

This will acknowledge receipt of the analysis of Utilities, Inc.'s financial accounting and customer service computer system, which was filed in this office on May 24, 2012, and assigned the above-referenced docket number. Appropriate staff members will be advised

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6199.

Office of Commission Clerk

DOCUMENT NUMBER PSC

03471 MAY 31 2012

FPSC-COMMISSION CLERK

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)