

WU 711
Filing FEE

JOYLAND WATER SYSTEM
311 Paul Thompson Road, Monticello, FL 32344
(850) 997-4386

CHK# 3786
\$ 200.00
5-28-12
RT

DATE DEPOSIT

JUN 01 2012 2 47

April 4, 2012

Mr. Bart Fletcher
Division of Economic Regulation
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

120082-WU

RECEIVED-FPSC
1212 JUN - 11 AM 10:15
COMMISSION CLERK

Subject: Application for Staff Assisted Rate Case
Joyland Water System, Gadsden County

Dear Mr. Fletcher:

Enclosed is the above application for assistance with a rate case for Joyland Water System. This is a very small water system that was constructed to serve a small subdivision created in the early '80's. The population has been on a decline in the past few years. All of the mortgages have been paid off and bearing the losses from the water system has become burdensome.

Aside from the persistent financial losses which the application shows, there was an over \$8,000 loss in 2009 due to the expensive water testing which was required.

Our plant is now scheduled for sampling inorganics, secondary contaminants, synthetic organics, Stage-1 disinfection by-products, asbestos and lead and copper levels for 2012. We believe that we can apply for an asbestos waiver, but all these other samples are required. The total cost of these samples is in excess of \$2000. There is no way that we can easily cover these costs. Please advise us if there is any assistance available for this purpose.

Another persistent problem is not having the option of charging a late fee for delinquent payments. Last month issued 24 late notices, which were mailed 10-12 days after the original bills were mailed. The tariff does not allow late fees. A change to this effect will help the matter somewhat.

Your attention to our application and our concerns are greatly appreciated.

Sincerely,

Lounette Joyner

Lounette Joyner, Owner

REGULATION

12 APR - 5 6:52

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FPSC-COMMISSION CLERK