

Eric Fryson

From: Debi Nobles [dnobles@townes.net]
Sent: Friday, June 29, 2012 1:34 PM
To: Filings@psc.state.fl.us
Cc: 'Debi Nobles'; Jim Polk
Subject: FCC 47 CFR 54.313 (a)(2) - (a)(6) and (h)
Attachments: NEFCOM Annual 47 CFR 54-313 Report and Certification.PDF
Electronic Filing

a. Person responsible for this electronic filing:

Deborah Nobles
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b. Undocketed Filing

c. Filed on behalf of Northeast Florida Telephone Company (NEFCOM)

d. Total Pages – 4

e. Annual ETC Filing Requirements - FCC 47 CFR 54.313(a)(2) – (a)(6) and (h)

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Universal Service Administrative Company
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Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RE: §54.313 - Annual Reporting Requirements for High-cost Recipients
Northeast Florida Telephone Company, 130 North 4th Street, Macclenny, FL, 32063
Study Area Code 210335

Pursuant to Sections 54.313(a)(2) through (a)(6) and (h) of the Commission's Rules,
enclosed herewith is the high-cost recipient annual report for 2012 of Northeast Florida
Telephone Company. A copy of this report was also filed with the Universal Service
Administrative Company and with the Florida Public Service Commission.

DOCUMENT NUMBER-DATE

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FPS/SPS/COMMISSION/WORK

If you have any questions regarding this filing, please do not hesitate to contact the undersigned.

Sincerely,

s/ Mary J. Sisak

Mary J. Sisak

Annual 47 CFR 54.313 High-Cost Recipient Report and Certification
WC Docket No. 10-90

Reporting Year: 2012

Date of Filing: July 2, 2012

Company: Northeast Florida Telephone Company

1. Outage Information - §54.313 (a)(2).

The Company is a state-designated ETC and was required to submit this information for the calendar year 2011 to the state commission having jurisdiction over the Company as part of the annual ETC High Cost Support Use Certification. A copy of the report submitted to the state commission is attached. However, the format for reporting the information was not entirely consistent with the format required by the FCC.

2. Unfulfilled Service Requests - §54.313 (a)(3).

The Company is a state-designated ETC and was required to submit this information for the calendar year 2011 to the state commission having jurisdiction over the Company as part of the annual ETC High Cost Support Use Certification. A copy of the report submitted to the state commission is attached. The Company had no unfulfilled service requests during the calendar year 2011.

3. Complaints per 1,000 Connections - §54.313 (a)(4).

The Company is a state-designated ETC and was required to submit this information for the calendar year 2011 to the state commission having jurisdiction over the Company as part of the annual ETC High Cost Support Use Certification. A copy of the report submitted to the state commission is attached. During the prior calendar year (2011) the Company had 0.00 complaints per 1,000 access lines for supported services as reported to any federal and/or state regulatory agencies.

4. Additional Voice Data - §54.313 (h).

The Company provides the following additional voice data on rates effective June 1, 2012 that fall below the effective Local Urban Rate Floor:

None

5. Certification Pursuant to §54.313 (a)(5).

The Company certifies that it is in compliance with applicable service quality standards and consumer protection rules.

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6. Certification Pursuant to §54.313 (a)(6).

The Company certifies that it is able to function in emergency situations as set forth in §54.202(a)(2) of the Commission's Rules; specifically, that it has a reasonable amount of back-up power to ensure functionality without an external power source, that it is able to reroute traffic around damaged facilities, and that it is capable of managing traffic spikes resulting from emergency situations.

Signed: 
Deborah Nobles

Title: Vice President of Regulatory Affairs

Date: June 27, 2012

AFFIDAVIT

STATE OF FLORIDA
COUNTY OF CLAY

BEFORE ME, the undersigned authority, appeared Deborah Nobles who deposed and said:

1. My name is Deborah Nobles. I am employed by Northeast Florida Telephone Company, Inc. d/b/a NEFCOM ("NEFCOM" or the "Company") as its Vice President of Regulatory Affairs. I am an officer of the Company and am authorized to give this affidavit on behalf of the Company. This affidavit is being given to support the Florida Public Service Commission's certification as contemplated in 47 C.F.R. §54.314.

2. NEFCOM hereby certifies that all federal high-cost support was used in the preceding calendar year and will be used in the new calendar year only for the provision, maintenance and upgrading of facilities and service for which such support is intended.

3. NEFCOM hereby certifies that it has submitted via annual NECA filings, the supporting documentation on network improvements and expenditures in support of our universal service filing and refers to this in lieu of formal network plans. The basis for the federal high-cost support the Company will receive in 2013 is the actual costs incurred during 2011. Therefore, the 2013 federal high-cost support is reimbursing the Company for investments and expenses already incurred.

The federal high-cost program is administered through the Universal Service Administrative Company (USAC). USAC, as a private, not-for-profit corporation, is responsible for providing every state and territory of the United States with access to affordable telecommunications service through the federal USF. USAC has contracted with NECA to assist in data collection necessary for the remittance of universal service funds. What this means is that each company submits, no less frequently than annually, detailed information requested by NECA in the USF data collection process.

Rural ILECs must attest to the information submitted. Further, NECA and its auditors must attest to the validity and integrity of NECA's process. In other words, the Incumbent Local Exchange Carriers (ILECs) cost studies and responses to data collection requests are subject to audit. The information provided in response to all of the universal service fund mechanisms utilizes FCC accounts for regulated costs and must be in compliance with FCC rules in Parts 32, 36, 54 and 64.

Cost studies and all USF funding submitted by NEFCOM are based upon audited financial statements. In addition, NECA performs focus reviews of cost studies as well as the USF filings

for the cost companies involved in the NECA process. In addition, an officer of the Company must certify the accuracy and validity of the filed information.

NEFCOM does not provide services outside of the regulated study area (service area) that is used in the calculation of federal high cost support. The Company's network provides the services supported by federal USF throughout its entire service area and the existing network requires extensive annual investments and expenditures to replace or upgrade facilities and equipment in order to maintain a high level of quality of service for the supported services. Therefore, NEFCOM certifies that the federal high-cost funds received in 2013 has and will continue to be used solely for the purpose for which it is intended.

4. NEFCOM hereby certifies that it follows appropriate procedures for network outage reporting as per the Federal Outage Reporting Order and State Outage Reporting Requirements. For the period between March 1, 2011 and March 1, 2012, NEFCOM had one (1) service outage that was reported to both the FCC and to the state PSC.


The service outage was first reported to the FPSC at 11:51 AM on April 7, 2011. The outage began at 10:30 AM on April 7, 2011 and service was restored by 12:30 AM that same day. A full report of the outage was provided to Clayton Lewis with the FPSC on April 8, 2012 via telephone and via email.

5. NEFCOM hereby certifies that it did fulfill all requests for service from potential customers.

6. NEFCOM hereby certifies that for the period from March 1, 2011 and March 1, 2012, zero service complaints were received.

7. NEFCOM hereby certifies that it complies with applicable state quality of service standards, federal and state consumer protection rules, is able to function in emergency situations, offers a tariffed local usage plan and provides equal access to long distance carriers.

FURTHER AFFIANT SAYETH NOT.


Deborah Nobles
Vice President of Regulatory Affairs

STATE OF FLORIDA
COUNTY OF CLAY

Acknowledged before me this 27th day of July 2012, by Deborah Nobles, as Vice President of Regulatory Affairs of Northeast Florida Telephone Company, Inc. d/b/a NEFCOM, who is personally known to me and who did take an oath.


Kim Jackson - Notary Public

