



180 S. Clinton Ave.
Rochester, NY 14646

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June 29, 2012

Beth Salak
Director, Division of Regulatory Analysis
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

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COMMISSION
CLERK

RE: Section 54.313 Annual Report for 2012

Dear Ms. Salak:

Frontier Communications of the South, LLC hereby files the attached information in compliance with 47 CFR 54.313, as adopted in the FCC's comprehensive order released November 18, 2011, reforming the federal Universal Service Fund (USF) and intercarrier compensation system.¹

Section 54.313 requires an eligible telecommunication carrier (ETC) receiving high-cost federal USF support to file its Section 54.313 annual reports with the FCC, the Universal Service Administrative Company (USAC), and its relevant state commission. The order set April 1, 2012, as the initial due date for the new Section 54.313 reports (Order, paragraph 581), but in a subsequent order issued on February 3, 2012, the FCC modified certain Section 54.313 filing deadlines to comply with the requirements of the federal Paperwork Reduction Act.² The effect of the February 3, 2012, order was to delay the 2012 Section 54.313 reporting requirement until further notice. On May 8, 2012, the FCC issued a Public Notice in the Federal Register announcing May 8, 2012, as the applicability date for certain provisions of Section 54.313 and notifying ETCs and other stakeholders that information filed pursuant to Sections 54.313(a)(2) through (a)(6) and (h) must be filed by July 2, 2012. The attached report for 2012 will be filed with the FCC on July 2, 2012.

If you have any questions, please contact me at (585) 777-5823 or by email at Deborah.Fasciano@ftr.com

Respectfully submitted,

Deborah Fasciano
Sr. Analyst -Regulatory Compliance

Enclosures
cc: Ann Cole

¹ See *Connect America Fund, et al.*, W.C. Docket No. 10-90 et al., "Report and Order and Further Notice of Proposed Rulemaking," FCC 11-161 (Rel. November. 18, 2011).

² See *Connect America Fund, et al.*, WC Docket No. 10-90 et al., "Order", paragraph 1 (Rel. February 3, 2012).

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**FRONTIER COMMUNICATIONS ANNUAL REPORT FOR CERTIFICATION AS AN
ELIGIBLE TELECOMMUNICATIONS CARRIER**

In accordance with the USF/ICC Transformation Order released in this docket on November 18, 2011, clarified by the Order released on February 3, 2012, Frontier Communications Corporation (Frontier Communications) hereby files this Annual Report (Report) of its compliance with the requirements to remain an Eligible Telecommunications Carrier (ETC) in accordance with § 54.313 of the Commission's rules. The following companies, which comprise Frontier Communications, request continued certification as an ETC for purposes of receiving high cost federal Universal Service Fund (USF) support in 2012-2013, as well as any other USF support for which it is eligible:

COMPANY	STUDY AREA	STUDY AREA CODE
Citizens Telecommunications Company of California, Inc.	Citizens Telecommunications Company of California.	542308
	Citizens Telecommunications Company of California (Golden State)	543402
	Citizens Telecommunications Company of California (Tuolumne)	544342
	Citizens Telecommunications Company of California (Global Valley Networks)	542315
Citizens Telecommunications Company of Idaho	Citizens Telecommunications Company of Idaho	474427
Citizens Telecommunications Company of Illinois	Citizens Telecommunications Company of Illinois	341183
Citizens Telecommunications Company of Minnesota, LLC	Citizens Telecommunications Company of Minnesota (Lakes)	361123
	Citizens Telecommunications Company of Minnesota (South)	367123
Citizens Telecommunications Company of Montana	Citizens Telecommunications Company of Montana	484322
Citizens Telecommunications Company of Nebraska LLC	Citizens Telecommunications Company of Nebraska	371128
Citizens Telecommunications Company of Nevada	Citizens Telecommunications Company of Nevada - North	554431
	Citizens Telecommunications Company of Nevada - South	554432
Citizens Telecommunications Company of New York, Inc.	Citizens Telecommunications Company of New York (Upstate)	154532
	Citizens Telecommunications Company of New York (Red Hook)	154533
	Citizens Telecommunications Company of New York (Western Counties)	154534

DOCUMENT NUMBER: 10-90-10

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Citizens Telecommunications Company of Oregon	Citizens Telecommunications Company of Oregon	533401
Citizens Telecommunications Company of Tennessee L.L.C	Citizens Telecommunications Company of Tennessee	294336
Citizens Telecommunications Company of Volunteer State LLC	Citizens Telecommunications Company of Volunteer State	290580
Citizens Telecommunications Company of the White Mountains, Inc	Citizens Telecommunications Company of the White Mountains	454426
Citizens Telecommunications Company of Utah	Citizens Telecommunications Company of Utah	504429
Citizens Telecommunications Company of West Virginia	Citizens Telecommunications Company of West Virginia (Mountain State)	200271
	Citizens Telecommunications Company of West Virginia (St. Mary's)	204338
	Citizens Telecommunications Company of West Virginia (Bluefield)	204339
Citizens Utilities Rural Company, Inc.	Citizens Utilities Rural Company	452172
Commonwealth Telephone Company LLC	Commonwealth Telephone Company	170161
Frontier Communications - Midland, Inc.	Frontier Communications - Midland	341055
Frontier Communications - Prairie, Inc.	Frontier Communications - Prairie	341073
Frontier Communications - Schuyler, Inc.	Frontier Communications - Schuyler	341079
Frontier Communications - St. Croix LLC	Frontier Communications - St. Croix	330944
Frontier Communications Northwest Inc.	Frontier Communications Northwest (WA)	522416
	Frontier Communications Northwest (WA-Contel)	522449
	Frontier Communications Northwest (OR)	532416
	Frontier Communications Northwest (ID)	472416
Frontier Communications of Alabama, LLC	Frontier Communications of Alabama	250306
Frontier Communications of Ausable Valley, Inc.	Frontier Communications of Ausable Valley	150072
Frontier Communications of Breezewood, LLC	Frontier Communications of Breezewood	170149
Frontier Communications of Canton, LLC	Frontier Communications of Canton	170152
Frontier Communications of DePue, Inc.	Frontier Communications of DePue	340998

Frontier Communications of Fairmount LLC	Frontier Communications of Fairmount	220362
Frontier Communications of Georgia LLC	Frontier Communications of Georgia	220387
Frontier Communications of Illinois, Inc.	Frontier Communications of Illinois	341038
Frontier Communications of Indiana LLC	Frontier Communications of Indiana	320750
Frontier Communications of Iowa, LLC	Frontier Communications of Iowa	351127
Frontier Communications of Lakeside, Inc.	Frontier Communications of Lakeside	341011
Frontier Communications of Lakewood, LLC	Frontier Communications of Lakewood	170178
Frontier Communications of Lamar County, LLC	Frontier Communications of Lamar County	250301
Frontier Communications of Michigan, Inc.	Frontier Communications of Michigan Frontier Communications of Michigan (OH)	310682 300682
Frontier Communications of Minnesota, Inc.	Frontier Communications of Minnesota	361367
Frontier Communications of Mississippi LLC	Frontier Communications of Mississippi	280460
Frontier Communications of Mondovi LLC	Frontier Communications of Mondovi	330912
Frontier Communications of Mt. Pulaski, Inc.	Frontier Communications of Mt. Pulaski	341061
Frontier Communications of New York, Inc.	Frontier Communications of New York	150100
Frontier Communications of Orion, Inc.	Frontier Communications of Orion	341067
Frontier Communications of Oswayo River LLC	Frontier Communications of Oswayo River	170194
Frontier Communications of Pennsylvania, LLC	Frontier Communications of Pennsylvania	170168
Frontier Telephone of Rochester, Inc.	Frontier Telephone of Rochester	150121
Frontier Communications of Seneca-Gorham, Inc.	Frontier Communications of Seneca-Gorham	150122
Frontier Communications of Sylvan Lake, Inc	Frontier Communications of Sylvan Lake	150128

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Frontier Communications of the Carolinas Inc.	Frontier Communications of the Carolinas (SC)	240479
	Frontier Communications of the Carolinas (SC-Contel)	240526
	Frontier Communications of the Carolinas (NC)	230479
	Frontier Communications of the Carolinas (NC-Contel)	230509
	Frontier Communications of the Carolinas (IL)	343035
Frontier Communications of the South, LLC	Frontier Communications of the South (AL)	250318
	Frontier Communications of the South (FL)	210318
Frontier Communications of the Southwest Inc.	Frontier Communications of the Southwest (CA-Contel)	541863
	Frontier Communications of the Southwest (AZ-Contel)	452302
	Frontier Communications of the Southwest (NV-Contel)	552302
Frontier Communications of Thorntown LLC	Frontier Communications of Thorntown	320828
Frontier Communications of Virginia, Inc.	Frontier Communications of Virginia	205050
Frontier Communications of Viroqua LLC	Frontier Communications of Viroqua	330967
Frontier Communications of Wisconsin LLC	Frontier Communications of Wisconsin	330964
Frontier Communications West Coast Inc.	Frontier Communications West Coast (CA)	542344
Frontier Midstates Inc.	Frontier Midstates (MI)	313033
	Frontier Midstates (IN)	323034
Frontier North Inc.	Frontier North (WI)	330886
	Frontier North (OH)	300615
	Frontier North (MI)	310695
	Frontier North (IN)	320772
	Frontier North (IN-Contel)	320779
	Frontier North (IL-Contel)	341036
	Frontier North (IL)	341015
Frontier West Virginia Inc.	Frontier West Virginia, Inc.	205050
Navajo Communications Company, Inc.	Navajo Communications Company (AZ)	454449
	Navajo Communications Company (NM)	494449
	Navajo Communications Company (UT)	504449
Ogden Telephone Company	Ogden Telephone Company	150110
Rhineland Telephone LLC	Rhineland Telephone- Crandon	330870
	Rhineland Telephone - Headwaters	330891
	Rhineland Telephone-Rhineland	330940
	Rhineland Telephone- Rib Lake	330941

Based on the information contained in this Report, Frontier Communications respectfully requests that the FCC grant continued designation as an ETC and make the appropriate certification to USAC so that the companies described in this Report will receive USF support in 2012-2013. In support of this Application, Frontier Communications states the following:

1. §54.313(a)(1): Five Year Improvement Plan

Pursuant to ¶ 7 of the February 3, 2012 Order in this docket, “ETCs that are not required by a state commission to file a quality improvement plan with the state commission are not required to file a plan with the Commission this year.” Frontier has not been required by any state commission to submit a quality improvement plan and accordingly does not submit one to the Commission in 2012.

2. §54.313(a)(2): Outage Reporting

Please see Confidential Attachment A.

Outage reporting is not being provided for the following states because the state has not required collection of such data.

Alabama
Arizona
Georgia
Illinois
Michigan
Mississippi
Montana
Nevada
New York
North Carolina
North Dakota
Ohio
Oregon
Pennsylvania
South Carolina
South Dakota
Tennessee
Utah
Virginia
Washington
Wisconsin

3. §54.313(a)(3): Unfulfilled Requests for Service

Please see Attachment B.

Counts of Unfulfilled requests for service are not being provided for the following states because the state has not required collection of such data.

Alabama
Arizona
California
Georgia
Illinois
Indiana
Montana
Nevada
New York
North Carolina
North Dakota
Ohio
Pennsylvania
South Carolina
South Dakota
Tennessee
Utah
Virginia
Washington
Wisconsin

4. §54.313(a)(4): The Number of Complaints per 1,000 connections

Please see Attachment C.

The number of complaints per 1,000 connections is not being provided for the following states because the state has not required collection of such data.

Alabama
Arizona
California
Georgia
Illinois
Montana
Nevada
New York

North Carolina
North Dakota
Ohio
Pennsylvania
South Carolina
South Dakota
Tennessee
Utah
Virginia
Wisconsin

5. §54.313(a)(5): Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

The Frontier Communications ILEC companies certify that they comply with applicable state and FCC consumer protection and service quality standards. Frontier has a Customer Proprietary Network Information (CPNI) Manual which reflects the December 2007 revisions to the FCC's CPNI rules. Frontier has also implemented an Identity Theft Prevention Program in accordance with the federal Red Flag Rules.

6. §54.313(a)(6): Emergency Preparedness

The Frontier Communications ILEC companies certify that the companies are able to function in emergency situations as set forth in section 54.202(a)(2). Frontier Communications ILEC companies are able to remain functional in an emergency situation through the use of back-up power to ensure functionality without an external power source. The companies' network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations.

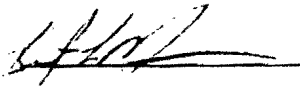
7. §54.313(h): Voice Rate Data

Frontier Communications reports that pursuant to § 54.318, as modified by the Commission's February 3, 2012, and May 14, 2012, Orders, no Frontier company receiving High Cost Loop Support or High Cost Model support has end-user rates below the Commission's \$10 rate floor.

CONCLUSION

Based on the forgoing, Frontier Communications meets all the requirements for continued designation as an ETC. Frontier Communications therefore requests that the FCC issue an appropriate certification indicating that it is in compliance with 47 USC 254(e) and should receive all federal universal service support determined for distribution in 2013.

Signed,



Kenneth F. Mason
Vice President, Government and Regulatory Affairs
Frontier Communications
180 S Clinton Ave., 5th Floor
Rochester, NY 14646-0500

June 29, 2012

Date

ATTACHMENT B: Unfulfilled Requests for Service

STATE ETC Filing - 2011

<u>State</u>	<u>unfulfilled orders</u>
Florida	0
Idaho	0
Iowa	0
Michigan	0
Minnesota	0
Mississippi	0
Nebraska	0
New Mexico - Navajo Communications Company, Inc.	19
Oregon	0
West Virginia- Citizens Telecommunications Company of West Virginia	8
West Virginia - Frontier West Virginia Inc.	38

State	Legal Entity	Complaints per 1000 access lines
FL	Frontier Communications of the South, LLC	0.67
IA	Frontier Communications of Iowa, LLC	0.15
IA	Citizens Telecommunications Company of Minnesota, LLC	0.00
	Total Iowa	0.15
ID	Citizens Telecommunications Company of Idaho	1.60
ID	Frontier Communications Northwest Inc.	0.82
	Total Idaho	0.94
IN	Frontier Midstates Inc.	0.00
IN	Frontier North Inc.	0.56
IN	Frontier Communications of Indiana LLC	0.64
IN	Frontier Communications of Thorntown LLC	0.94
	Total Indiana	0.52
MI	Frontier Midstates Inc.	1.63
MI	Frontier North Inc.	1.14
MI	Frontier Communications of Michigan, Inc.	1.04
	Total Michigan	1.17
MN	Citizens Telecommunications Company of Minnesota, LLC	0.20
MN	Frontier Communications of Minnesota, Inc.	0.27
	Total Minnesota	0.22
MS	Frontier Communications of Mississippi LLC	1.70
NE	Citizens Telecommunications Company of Nebraska LLC	0.83
NM	Navajo Communications Company, Inc.	0.28
OR	Citizens Telecommunications Company of Oregon	2.67
OR	Frontier Communications Northwest Inc.	1.02
	Total Oregon	1.10
WA	Frontier Communications Northwest Inc.	0.35
WV	Citizens Telecommunications Company of West Virginia	2.73
WV	Frontier West Virginia Inc	4.52
	Total West Virginia	4.11