

## FAW NOTICE OF CUSTOMER SERVICE HEARINGS

### PUBLIC SERVICE COMMISSION

The FLORIDA PUBLIC SERVICE COMMISSION announces four public customer service hearings to which all persons are invited.

DATE AND TIME: Tuesday, August 7, 2012, at 9:00 a.m.

PLACE: Miami-Dade County Auditorium, 2901 W. Flagler Street, Miami, FL 33135.

DATE AND TIME: Tuesday, August 7, 2012, at 4:00 p.m.

PLACE: Florida Memorial University Lou Rawls Auditorium, 15800 NW 42<sup>nd</sup> Avenue, Miami Gardens, FL 33054.

DATE AND TIME: Wednesday, August 8, 2012, at 9:00 a.m.

PLACE: Plantation City Council Chambers, 400 NW 73rd Avenue, Plantation, FL 33317.

DATE AND TIME: Wednesday, August 8, 2012, at 4:00 p.m.

PLACE: South Regional/Broward College Library, 7300 Pines Blvd., Pembroke Pines, FL 33024

GENERAL SUBJECT MATTER TO BE CONSIDERED: DOCKET NO. 120015-EI - Petition for increase in rates by Florida Power & Light Company. The purpose of these customer service hearings is to take testimony from the public on the quality and adequacy of Florida Power & Light Company's service and other matters related to Florida Power & Light Company's petition for a rate increase. The procedure at the service hearings shall be as follows: The Company will present a brief summary of its case and then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross-examination at the conclusion of their testimony. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in the service hearings.

### EMERGENCY CANCELLATION OF CUSTOMER SERVICE HEARINGS:

If a named storm or other disaster requires cancellation of these service hearings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation of these service hearings will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of General Counsel at (850) 413-6199.

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at these proceedings should contact the Office of Commission Clerk no later than five days prior to the service hearing at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, via 1-800-955-8770 (Voice) or 1-800-955-8771 (TDD), Florida Relay Service.

For more information, you may contact: Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850.

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FPSC-COMMISSION CLERK

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**Notices Submitted to/Confirmed by Administrative Code & Weekly Staff**

[Notices Confirmed by ACW](#)

**Notices Submitted to ACW**

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
✓ <a href="#">11757096</a>	7/9/2012	Florida Public Service Commission	Meeting	7/20/2012 Vol. 38/29	7/11/2012
<a href="#">11765244</a>	6/25/2012	Florida Public Service Commission	Variances	7/20/2012 Vol. 38/29	7/11/2012

**Notices Confirmed by ACW**

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
<a href="#">11699963</a>	7/9/2012	FLORIDA PUBLIC SERVICE COMMISSION	Meeting	7/13/2012 Vol. 38/28	7/10/2012
<a href="#">11699866</a>	7/9/2012	FLORIDA PUBLIC SERVICE COMMISSION	Meeting	7/13/2012 Vol. 38/28	7/10/2012
<a href="#">11702485</a>	7/9/2012	Florida Public Service Commission	Meeting	7/13/2012 Vol. 38/28	7/10/2012
<a href="#">11706656</a>	25-24.745,...	Records and Reports; Rules Incorporated, Customer Relations	Rule	7/13/2012 Vol. 38/28	7/6/2012
<a href="#">11703649</a>	25-7.038	Response to Commission Staff Inquiries	Rule	7/13/2012 Vol. 38/28	7/6/2012
<a href="#">11703358</a>	25-6.004,...	Reference to Commission, Response to Commission Staff Inquiries	Rule	7/13/2012 Vol. 38/28	7/6/2012
<a href="#">11702970</a>	25-4.043	Response to Commission Staff Inquiries	Rule	7/13/2012 Vol. 38/28	7/6/2012

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FPSC-COMMISSION ORDER