

SUNRISE UTILITIES, LLC
PO BOX 1798
EATON PARK, FL. 33840
863-904-5574

RECEIVED-FPSC
12 AUG 20 AM 9:44
COMMISSION
CLERK

7/15/2012

Commission Clerk
Florida Public Service Commission.
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399

RE: Docket # 110238-WU. Utility Response to letter of July 24, 2012.

Mr. Simpson:

As of today,

1. The well seal has been repaired.
2. The flow meter was removed, taken apart and cleaned and reinstalled. However, the meter worked well for only a short time and failed .a new meter has been ordered and will be installed upon its arrival.
3. Repair or replacement of the damaged fence will be done by September 1, 2012.
4. Utility strongly disagrees with the comments that the site glass is not readable. The site glass will be replaced when we bring down the system to inspect the tanks as well as replace the valves on the tank.
5. Hydro tanks will be inspected and evaluated in the time-line outlined by the consent order.

All water interruption and repairs are followed by a boil water notice and rescission notice. The method used is hand delivery.

All water interruptions affect more than 10% of Sunrise's customers.

4/18/2012- repair line break at meter that someone ran over. Service restored upon repair completion

5/4/2012- repair main line leak from garbage truck damage. Service restored upon repair completion.

5/23/2012- repair main line from garbage truck damage. Service restored upon repair completion.

7/31/2012- repair main line break. -service restored upon repair completion.

2/11/2011-repair damaged customer meter. Service restored upon repair completion.

2/28/2011-replace blow-off valve. Service restored upon repair completion.

3/11/2011- Yearly maintained. Replaced curb stops an installed new meters. System was off from 10 am to 3 pm.

8/26/2011-repair leak. -Service restored upon repair completion.

DOCUMENT NUMBER DATE

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2/26/2010- repair leak at meter. Service restored upon repair completion.
3/31/2010- leak repair at street. Service restored upon repair completion.
3/25/2010- leak repair under tree. Service restored upon repair completion.

11/20-11/23 2009 - replace main well pump. System was down for appx. 72 hours.

Will Kemp
System Manager