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STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL
S. CURTIS KISER
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

August 20, 2012

COMMISSION
CLERK

12 AUG 20 PM 3:15

RECEIVED-FPSC

Mr. Jonathan V. Mauk
426 North Virginia Avenue
Deland, FL 32724

Re: Docket No. 120057-EI - Complaint of Jonathan W. Mauk against Progress Energy Florida, Inc.

Dear Mr. Mauk:

On July 27, 2012, staff sent a data request to Progress Energy Florida, Inc. (Progress). Attached is Progress' response.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ:th

Attachment

cc: Office of Commission Clerk
Assigned Staff (Docket No. 120057-EI)
Progress Energy Florida, Inc. (P. Lewis, D. Triplett)

12 AUG 20 11 50 AM

05719 AUG 20 2

FPSC-COMMISSION CLERK



August 10, 2012

VIA HAND DELIVERY

Ms. Ann Cole, Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: *Complaint of Jonathan W. Mauk against Progress Energy Florida, Inc.; Docket No. 120057-EI*

Dear Ms. Cole:

Please find enclosed for filing the original and five (5) copies of Progress Energy Florida, Inc.'s Response to Staff's First Data Request in the above-referenced docket.

Thank you for your assistance in this matter.

Respectfully,

Dianne M. Triplett

DMT/lmr
Attachment

ESTAMPED

DOCUMENT NUMBER-DATE

05483 AUG 10 2012

FPSC-COMMISSION CLERK

**PROGRESS ENERGY FLORIDA, INC.'S RESPONSES TO STAFF'S DATA REQUEST #1
RE: COMPLAINT OF JONATHON W. MAUK AGAINST PROGRESS ENERGY FLORIDA
DOCKET NO. 120057-EI**

Q1. Please provide the name of the technician who performed the July 21, 2010 service call at Mr. Mauk's residence.

Response: Mr. Michael Nolan, Field Meter Technician.

Q2. At the July 21, 2010 service call, or at any other time, has Mr. Mauk's meter been tested for accuracy, and, if so, what were the results of the test(s)?

Response: On July 21, 2010, PEF tested Mr. Mauk's meter (meter number 1612179) at the premise address of 426 N. Virginia Ave, Deland, FL. The test results (FL100.07; LL 99.95; WA 100.05; Reading 63529) confirmed that the meter is functioning within the FPSC guidelines. Mr. Mauk was present for the meter test.

This same meter was set at Mr. Mauk's premise address on December 28, 2005. Prior to installation, a meter test was completed by the factory on December 6, 2005 (Results: FL100.08; LL 99.93; WA 100.05; Reading 00000).

Q3. Please have that technician provide an affidavit as to whether or not he replaced the meter at that residence during the July 21, 2010 service call.

Response: Please see Attachment A.

Q4. Also, if the meter has been replaced anytime since 2005, please provide the date and the reason for the replacement.

Response: The meter has not been replaced. The meter at Mr. Mauk's residence is the same meter that was installed on December 28, 2005.

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Complaint of Jonathon W. Mauk
against Progress Energy Florida, Inc.

Docket No. 120057-EI

Dated: August 7, 2012

AFFIDAVIT OF MICHAEL NOLAN

STATE OF FLORIDA

COUNTY OF SEMINOLE

BEFORE ME, the undersigned authority duly authorized to administer oaths, personally appeared Michael Nolan, who being first duly sworn, on oath deposes and says that:

1. My name is Michael Nolan. I am over the age of 18 years old and I have been authorized by Progress Energy Florida (hereinafter "PEF" or the "Company") to give this affidavit in the above-styled proceeding. The facts attested to in my affidavit are based upon my personal knowledge.

2. I am a Field Meter Technician in the Distribution Department for Progress Energy Florida. I have worked for the Company for 29 years.

3. I, Michael Nolan, tested the meter (#1612179) at 426 N. Virginia Ave., Deland, FL (Mr. Mauk's premise address) on July 21, 2010. Mr. Mauk was present for the meter test. I did not replace the meter on July 21, 2010 nor have I ever replaced the meter at this location. PEF records indicate that the meter (#1612179) is still in service at the above premise address.

6. This concludes my affidavit.

Further affiant sayeth not.

Dated the 7 day of August, 2012.

Michael Nolan
(Signature)

Michael Nolan
Field Meter Technician
Distribution Department
Progress Energy Florida
299 First Avenue North
Oveido, FL 33701

2801 W. SRA 26
32765-7526

THE FOREGOING INSTRUMENT was sworn to and subscribed before me this 7 day of August, 2012 by Michael Nolan. He is personally known to me, or has produced his FL N 450 544 52 4186 driver's license, or his _____ as identification.

Paul V. Beals
(Signature)

PAUL V. BEALS
(Printed Name)

NOTARY PUBLIC, STATE OF FL

4/11/2016
(Commission Expiration Date)

EE 177905
(Serial Number, If Any)

(AFFIX NOTARIAL SEAL)

