

COMPANY: TAMPA ELECTRIC CO.
 CUSTOMER: EDWARD McDONALD
 7203 N. 41st St.
 Tampa, FL 33604-2425
 (813) 374-3837

110305-EI

RE: Improper transfer of deposit funds & Statute of Limitations (\$307.49)

1. Please provide a COMPLAINT NUMBER for the issues raised in the BILLING and FPSC COMPLIANCE issues raised in the attached complaint(4 pgs)
2. The BILLING and COMPLIANCE issues raised herein have NEVER BEEN PRESENTED TO - OR RULED UPON BY THE COMMISSION.

PURSUANT TO THE FAIR CREDIT REPORTING ACT AND THE FAIR DEBT COLLECTION PRACTICES ACT' TECO IS ASKED TO PRODUCE THE FOLLOWING:
 Billing for 7203 N. 40th St. for August and September 2007/ Acct' # 0261023156(2)(3) (i.e.) "investigation" charges transferred from 4010 Pocahontas Ave..

U.S. Postal Service™
CERTIFIED MAIL™ RECEIPT
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at www.usps.com®

OFFICIAL USE

Postage	\$ 90.45	1610
Certified Fee	\$ 2.75	
Return Receipt Fee (Endorsement Required)	\$ 2.35	
Restricted Delivery Fee (Endorsement Required)	\$ 0.00	
Total Postage & Fees	\$ 95.75	

Sent To: **TECO**
 Street, Apt. No., or PO Box No.: **P.O. BOX 3/318**
 City, State, ZIP+4: **Tampa, FL 33631-3318**

PS Form 3800, August 2006 See Reverse for Instructions

Edward McDonald
 9-6-12

5222 909T 2000 0440 2T02

RECEIVED-FPSC
 12 SEP 11 AM 8:46
 COMMISSION CLERK

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:
TECO
P.O. BOX 3/318
Tampa, FL 33631-3318
ATTN: Laurie Evans

COMPLETE THIS SECTION ON DELIVERY

A. Signature
 Signature Agent
 Addressee

B. Received by (Printed Name)
 C. Date of Delivery

D. Is delivery address different from item 1? Yes
 If YES, enter delivery address below: No
Aug 25 2012

3. Service Type
 Certified Mail Express Mail
 Registered Return Receipt for Merchandise
 Insured Mail C.O.D.

4. Restricted Delivery? (Extra Fee) Yes

DATE RECEIVED IN MAIL
 21 SEP 11 40190
 FPSC-COMMISSION CLERK

Visit our
Web site at
tampaelectric.com
1071-11507

August Billing Information:

MCDONALD EDWARD
7203 41 ST N
TAMPA FL 33604-2425

Account Number
0261 0231564

Statement Date
Aug 03, 2012

tampaelectric.com

Average kWh per day

Aug 2012	59
Jul	46
Jun	42
May	18
Apr	21
Mar	20
Feb	33
Jan	22
Dec	18
Nov	25
Oct	48
Sep	54
Aug 2011	49

Fuel sources we use to serve you

For the 12-month period ending June 2012, the percentage of fuel type used by Tampa Electric to provide electricity to its customers was:

Oil & Gas.....	39%
Coal.....	55%
Purchased Power.....	6%

Tampa Electric provides this information to our customers on a quarterly basis.

Meter Number	Current Reading	Previous Reading	Diff.	Multi.	32 day period
B73904	62103	60213	1890	1	
Next Read Date On Or About		Aug 30, 2012	Total kWh Purchased		1,890
Account Activity		Explanation	Charge		Total
Previous Balance			1,138.43		
Payments Received - Thank You		As of August 03, 2012	-95.49		
Total Past Due Amount					\$1,042.94
New Charges Due by Aug 27, 2012			Service from Jun 29 to Jul 31		
Customer Charge		Residential 110 Rate			10.50
Energy Charge					
First 1,000 kWh		1,000 kWh @ \$.05533/kWh			55.33
Above 1,000 kWh		890 kWh @ \$.06533/kWh			58.15
Fuel Charge					
First 1,000 kWh		1,000 kWh @ \$.03840/kWh			38.40
Above 1,000 kWh		890 kWh @ \$.04840/kWh			43.08
Electric Service Cost					\$205.46
Florida Gross Receipts Tax		Based on \$205.46			5.27
Franchise Fee		Based on 6.550%			13.80
City Tax					15.39
This Month's Charges					\$239.92
<i>Amount not paid by due date may be assessed a late charge of 1.5% or \$5.00, whichever is greater.</i>					
Total Due					\$1,282.86

Via certified Mail # 7012 0470 0002 1606-2235-8/23/12

TRANSFER FUNDS TO PAY CURRENT MONTHLY CHARGES

TRANSFER \$239.92 INCORRECTLY USED TO PAY CHARGES IN A COLLECTION ACCOUNT #5919-021103-1 TO PAY CURRENT MONTHLY CHARGES OF \$239.92 on the account above.

(1) Transfer of deposit funds to pay ... a disputed account that was part of a complaint before FPSC at the time the transfer was made is a violation of FPSC Rules and the Florida Administrative code.

(2) It is unlawful to charge a consumer for the costs of a criminal investigation of allegations that were determined by a court of Law to be UNFOUNDED.(attached)

(3) Provide a copy of "TEC Case # 05-0176".

Edward McDonald



Account No.
0261 0231564

Past due Amount
\$1,042.94
Pay now to avoid
disconnection

New Charges
\$239.92
Payable by Aug 27

Total Bill Amount
\$1,282.86

Mail Payment To:
P.O. Box 31318
Tampa, FL 33631-3318

1071-11507 11507-1C47



MCDONALD EDWARD
7203 N 41ST ST
TAMPA FL 33604-2425



PSC #1006767E



May 25, 2011

Mr. Edward McDonald
7203 41 St N
Tampa, FL 33604

Dear Mr. McDonald,

Re: 4010 Pocahontas Av E

1. Provide a DETAILED BILLING for \$915.94 & \$307.49.
2. Bankruptcy Court Records show TECO never filed a claim as a creditor. Service at 4010 E. Pocahontas was disconnected on January 21, 2005 (FPSC Complaint #648071E)=90 days before a bankruptcy filing and AFTER all bills from Pocahontas were transferred to 7203 N. 40th St. and PAID! TECO'S PROFFER OF DELAYED BILLING FOR 6-7 YEARS DUE TO BANKRUPTCY COURT PROCEEDINGS IS DISINGENUOUS! (Emphasis).
3. TPD Case # 05-900246 is a COMPLAINT! NONE OF THE ALLEGATIONS WERE SUBSTANTIATED and NO CHARGES WERE filed! PROVIDE PROOF FUNDS WERE ACCESSED FRAUDULENTLY OR RETURN MY \$3,500.00!
4. The "current diversion court case" ... in 2005 was dismissed. TECO OWES ME \$5,000.00 FOR THE COST OF DEFENDING MYSELF AGAINST TECO'S FALSE ALLEGATIONS OF CRIMINAL ACTS AGAINST THE COMPANY.

Edward McDonald May 31, 2011

We are writing you today, in an effort to provide clarification regarding the above mentioned account, as per your request. In reviewing our records, we have determined the following:

- The disputed bill of \$915.94 represents usage solely from 4010 Pocahontas Av E.
- Records indicate TEC received several bankruptcy filings for yourself:
 - Case# 05-7483 filed 4/19/2005 was dismissed 5/5/05
 - Case# 05-11534 filed 6/8/2005 was dismissed 6/27/05
 - Case# 05-15311 filed 8/3/05 was dismissed 12/7/05
- Records reflect you were charged with current diversion TEC Case# 05-0176 in 2005 – maybe, this is why you feel you were previously made payment?
- The payment amount of \$3,500 mentioned in faxed documentation, you provided, in your current complaint was returned as Bank of America reversed payment due to funds being accessed fraudulently (TPD Case#05-900246).

Tampa Electric delayed approaching you with the debt due to the bankruptcy filings. We have since verified all the above bankruptcy cases have now been dismissed. Please let us know if your records reflect otherwise. Additionally, our records reflect an outstanding balance of \$307.49 from the current diversion court case in 2005. A copy of the disputed bill is enclosed. We hope that this information, clarifies why Tampa Electric is holding you responsible for this debt. We are willing to make payment arrangements on the outstanding amounts. Please do not hesitate to contact me, should you have any additional questions regarding this debt or payment arrangements. I can be reached at 813-275-3952.

Sincerely,

Ms. Drummond

Ms. Drummond
Corporate Credit

Mr. Edward McDonald
Complaint Number 1006767E
July 25, 2011
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- The charges for the current diversion found on February 1, 2005, included \$27.05 in usage charges and \$280.44 in investigation/tampering charges, for a total amount of **\$307.49**. This amount was placed in account number 5919-021103-1, created for collection, and was billed separately. The first billing statement of this account was issued on March 1, 2005.

Note: Upon research of this complaint, a deposit in the amount of \$215.00 that was paid on July 9, 2004, was discovered under your name. TECO calculated the deposit's annual interest earnings at \$12.90 ($\$215.00 \text{ deposit} \times 6 \text{ percent annual interest} = \$12.90 \text{ annual deposit interest}$). For the seven year period of July 2004 to July 2011, the \$215.00 deposit yielded interest earnings totaling \$90.30 ($7 \text{ years} \times \$12.90 \text{ annual interest earnings} = \90.30). The

Mr. Edward McDonald
Complaint Number 1006767E
July 26, 2011
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\$215.00 deposit and the \$90.30 seven-year interest earnings were applied towards the \$307.49 debt, which yielded a remaining balance of \$2.19 ($\$307.49 \text{ debt} - \$215.00 \text{ deposit} - \$90.30 \text{ interest earnings} = \$2.19 \text{ remaining balance}$). TECO issued a credit adjustment for the remaining \$2.19 balance on July 6, 2011, which reflected a zero balance for account number 5919-021103-1.

CHARGE STATUS INFORMATION

DATE: 19 SEP 2007

CLERK OF CIRCUIT COURT
HILLSBOROUGH COUNTY, FLORIDA

PAGE: 1 OF 1

TIME: 16:38:47

REPORT: Charges

Full Name: MCDONALD, EDWARD G

Case Id: 05-CM-002945

UCN: 292005MM002945D001TA

ID: 000122988

Case Created: 02/01/2005 Case Status: Closed - 05/12/2005

SOID No: 00327095 Party: D001

C

Party Status: Closed - 05/12/2005

Case Type Misdemeanor

Arrest Information

<u>Arrest Date</u>	<u>ReArrest Date</u>	<u>ReArrest Reason</u>	<u>Arresting Agency</u>	<u>ARN</u>	<u>Booking No</u>	<u>Jail Location</u>	<u>Release Date</u>	<u>Release Status</u>
02/01/2005			TPD - TAMPA POLICE DEPT.	05065749	05007406		02/01/2005	SURETY BOND
<u>Count</u>	<u>Charge Code</u>	<u>GOC</u>	<u>Charge Description</u>	<u>Level/Degree</u>				
1	81214 2B -THEF6000		TRESPASS AND LARCENY WITH RELATION TO UTILITY	MISDEMEANOR FIRST DEGREE				

No Active Bonds**Current Charges**

<u>Offense Date</u>	<u>Count</u>	<u>Charge Code</u>	<u>GOC</u>	<u>Charge Description</u>	<u>Level/Degree</u>
01/27/2005	1	81214 2B -THEF6000		TRESPASS AND LARCENY WITH RELATION TO UTILITY	MISDEMEANOR FIRST DEGREE
<u>Plea Date</u>	<u>Plea</u>	<u>Disposition Date</u>	<u>Disposition</u>		
03/07/2005	NOT GUILTY PLEA	05/12/2005	NOLLE PROSSED		

Received 9-7-12
716526

September Billing Information:

Visit our
Web site at
tampaelectric.com
3171-11486

MCDONALD EDWARD
7203 41 ST N
TAMPA FL 33604-2425

Account Number
0261 0231564

Statement Date
Sep 05, 2012

tampaelectric.com

Average kWh per day

Sep 2012	57
Aug	59
Jul	46
Jun	42
May	18
Apr	21
Mar	20
Feb	33
Jan	22
Dec	18
Nov	25
Oct	48
Sep 2011	54

Report a malfunctioning streetlight:

Tampa Electric's "Lights Out?" form at tampaelectric.com makes it easy to report a malfunctioning light. Simply answer a few questions, and provide the ID number located on the light pole, or provide the nearest address or landmark. If you prefer to reach us by phone, please call: (813) 223-0800 in Hillsborough, (863) 299-0800 in Polk, or 1-888-223-0800 all other counties.

Meter Number	Current Reading	Previous Reading	Diff.	Multi.	30 day period
B73904	63818	62103	1715	1	
Next Read Date On Or About		Oct 1, 2012	Total kWh Purchased		1,715
Account Activity		Explanation		Charge	Total
Previous Balance				1,282.86	
Payments Received		As of September 05, 2012		0.00	
Total Past Due Amount					\$1,282.86
New Charges Due by Sep 26, 2012				Service from Jul 31 to Aug 30	
Customer Charge		Residential 110 Rate		10.50	
Energy Charge					
First 1,000 kWh		1,000 kWh @ \$.05533/kWh		55.33	
Above 1,000 kWh		715 kWh @ \$.06533/kWh		46.71	
Fuel Charge					
First 1,000 kWh		1,000 kWh @ \$.03840/kWh		38.40	
Above 1,000 kWh		715 kWh @ \$.04840/kWh		34.61	
Electric Service Cost				\$185.55	
Florida Gross Receipts Tax		Based on \$185.55		4.76	
Franchise Fee		Based on 6.550%		12.47	
City Tax				13.97	
This Month's Charges					\$216.75
<i>Amount not paid by due date may be assessed a late charge of 1.5% or \$5.00, whichever is greater.</i>					
Late Payment Fee		@ 1.5% On \$1,282.86		19.24	
Total Miscellaneous Charges					\$19.24
Total Due					\$1,518.85

charges on a disputed amount
FPSC complaint filed

To ensure prompt credit, please return stub portion of this bill with your payment. Make check payable to Tampa Electric.

716526



Account No.
0261 0231564

Past due Amount
\$1,282.86
Pay now to avoid disconnection

New Charges
\$235.99
Payable by Sep 26

Total Bill Amount
\$1,518.85

Mail Payment To:
P.O. Box 31318
Tampa, FL 33631-3318

3171-11486 11486-1046



MCDONALD EDWARD
7203 N 41ST ST
TAMPA FL 33604-2425

