

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Public Service Commission

NOTICE OF COMPLAINT

TO

**PROGRESS ENERGY FLORIDA, INC.
PAUL LEWIS, JR., MANAGER REGULATORY AFFAIRS
106 EAST COLLEGE AVENUE, SUITE 800
TALLAHASSEE, FLORIDA 32301-7740**

(via Certified Mail No. 7010 0780 0002 0802 4629)

Re: Docket No. 120297-EI -- Complaint of Marlowe Ragland against Progressive Energy for alleged disconnections and high bills.

Notice is hereby given, via certified U.S. mail, that the above-referenced complaint was filed with the Public Service Commission on November 20, 2012, a copy of which is attached.

You may file a response to this complaint with the Office of Commission Clerk at the address below, with a copy sent to the complainant. The Commission also accepts documents for filing by electronic transmission provided the electronic filing requirements are met. For information regarding these requirements, visit the Commission's Web site at www.floridapsc.com.

Noticed this 26th day of November, 2012.

Handwritten signature of Ann Cole in black ink.

ANN COLE
Commission Clerk

AC/ms
Enclosure

cc: Office of Public Counsel
Office of General Counsel
Division of Economics
Division of Engineering
Office of Consumer Assistance & Outreach
Ms. Marlowe Ragland

STATE OF FLORIDA
PUBLIC SERVICE COMMISSION

07835 NOV 26 2012

FPSC-COMMISSION CLERK