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STATE OF FLORIDA



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(850) 413-6199

Public Service Commission

December 31, 2012

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Mr. Frederick Smallakoff  
6651 Coronet Drive  
New Port Richey, FL 34655

**Re: Complaint against Florida Power & Light Company – Docket No. 060774-EI**

Dear Mr. Smallakoff:

This letter concerns the above-referenced formal complaint, which was filed on your behalf on December 1, 2006. Since that time staff has delayed Commission consideration of your complaint numerous times, based on your assertion that you would provide additional information in support of your claims against Florida Power & Light Company (FPL). We have not received any additional information supporting your complaint or responding to FPL's assertion that it has already resolved the complaint in your favor by issuing a \$300 credit for the amount in dispute. We mailed you a certified letter regarding your complaint on November 21, 2012, but that letter was returned to us unclaimed. This letter is staff's final effort to inform you that we intend to file a staff recommendation on your complaint on January 10, 2013, to be considered by the Commission at its January 24, 2013 Agenda Conference.

You will receive a copy of the staff recommendation when it is filed.

Sincerely,

*Martha Carter Brown*

Martha Carter Brown  
Senior Attorney

MCB/ace

cc: Ann Cole, Office of the Commission Clerk

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