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STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL  
S. CURTIS KISER  
GENERAL COUNSEL  
(850) 413-6199

Public Service Commission

February 12, 2013

Three Lakes Park, Inc.  
12315 U.S. Highway 441  
Tavares, Florida 32778

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00222-13		
DISTRIBUTION: _____		

RECEIVED-FPSC  
13 FEB 13 AM 11:35  
COMMISSION  
CLERK

Re: TLP Water Company, PSC Docket No. 120183-WU

Dear Sir or Madam:

We have received your correspondence dated January 15, 2013, from "Concerned Residents of Three Lakes Park." As there is no specific name or contact person identified with the correspondence, it is my hope that whomever receives this letter can circulate copies to all such "Concerned Residents."

The Commission staff are currently processing a staff assisted rate case (SARC) for TLP Water, Inc. This is a statutorily authorized rate proceeding, initiated when the owners of TLP Water submitted an application for a rate increase. In your letter, you state three concerns with the TLP SARC docket. First, you would like information on the repayment of a \$100,000 loan that the Three Lakes Park Home Owners Association made to TLP Water, Inc. This loan is a contractual matter between the loan maker (Three Lakes Park HOA) and the loan recipient (TLP water company). The Commission's jurisdiction and authority in this docket is to ensure the loan is properly accounted for and to set appropriate rates and charges to be collected from the Utility's customers. Accordingly, setting terms for repayment of the loan would extend beyond the Commission's legislative grant of authority.

Second, you ask for help dissolving TLP Water Company. This is not a matter that the Commission can assist you with. The Commission has jurisdiction over the rates and terms of service of the utility, and can take actions against the utility's owners to enforce compliance with Florida Statutes and the Commission's Rules and Orders. The Commission does not have authority to dissolve a private company, since dissolution also extends beyond the Commission's legislative grant of authority.

Finally, you inquire as to why TLP Water is seeking to spend money to replace water lines and meters, when there is the possibility of service being assumed by the City of Tavares. Again, this is a matter that the Commission has no authority to review at this time. If the utility chooses to make an investment in new lines or meters, the Commission will review the prudence of that investment at the time the utility seeks cost recovery. I am not aware of any prior cases

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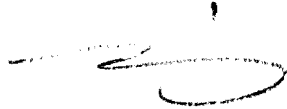
PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

where the Commission has prohibited a utility from making improvements to its system in anticipation of changes in ownership.

I am sorry that the Commission is unable to assist you with the concerns you raise in your correspondence. I can represent to you that the Commission staff has been and will continue to work hard to ensure the Commission is provided the best possible information about this utility upon which to make its final decisions in this case.

Sincerely,

A handwritten signature in black ink, appearing to read "Larry D. Harris", with a small exclamation point above the end of the signature.

Larry D. Harris  
Senior Attorney  
Office of the General Counsel  
Florida Public Service Commission  
[lharris@psc.state.fl.us](mailto:lharris@psc.state.fl.us)  
850.413.6856

Cc: Docket file

Application for staff-assisted rate case in Lake County by

**TLP Water, Inc.**

DOCKET NO. 120183-WU

RECEIVED-FPSC  
13 JAN 30 AM 10:38  
COMMISSION  
CLERK

FPSC, CLK CORRESPONDENCE

Administrative  Parties  Consumer

DOCUMENT NO. 00222-13

DISTRIBUTION:

Name Claudia Hennessy  
Address 12203 Lakeside Lane  
Tavares FL 32778

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

*Questions regarding pages F-6 and F-7:*

*1. F-6 indicates \$25,500 to Lewis, etc law firm. What is the breakdown of these expenses and why that amount is paid?*

*2. F-7 indicates that Bookkeeping/Accounting expenses equal \$13,550. Is that figure commensurate with other water utilities that serve only 53 customers? A number of us question the appropriateness of a retaining the books & that that person is in S.C. vs. FL. It was indicated elsewhere in the current audit reports that the books are not in accordance - yet - with FL State Statutes.*

Fold and tape -- see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

January 15, 2013

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00222-13		
DISTRIBUTION: _____		

COMMISSION  
CLERK

13 JAN 18 AM 10:11

RECEIVED-FPSC

Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399  
Docket # 120183-WU

To the Members of the Public Service Commission:

From Concerned Residents of Three Lakes Park:

We would like to know when TLP Water Co. is going to pay back the \$100,000.00 loan the park gave in good faith. We were told the water company would generate a profit for Three Lakes Park. Not only have we not shown a profit but we are now paying for our own water. The loan has been outstanding for several years with no attempt to pay us back.

Our quality of water has always been good, but all we have with TLP Water Co. is on going problems. We ask for your help in dissolving TLP Water Co. completely. TLP Water Co. is trying to secure a grant for thousands of dollars. We cannot afford another loan seeing that we have an SBA loan for \$200,000.00 from hurricane damage. Another loan would mean an increase in our association fee, which would hurt the residents as most of them live on a fixed income.

Let us ask a question----

We understand that TLP Water co. is trying to get a grant/loan, that we hear is \$400,000.00, to replace all the pipes and install water meters in the Park. Why would all this work and expense be done, when we are in the process of trying to get City of Tavares Water and Sewer. The City will be digging up and replacing everything again. This sounds like a total waste of money that we can't afford. Hopefully we get city water and sewer to elevate the situation with TLP Water Co. We hope this letter will have an impact on the rate increase, that we are strictly against.

Thank you for your time and help.

Sincerely,  
Three Lakes Park, Inc.







Three Lakes Park  
12315 U.S. Hwy 441  
Tavares, FL 32778

16 JAN 2013 PM 3 L

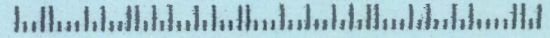
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13 JAN 18 AM 6:56



Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

32399085099



Fold Here



Tape

Fold Here



State of Florida



# Public Service Commission

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TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** January 11, 2013  
**TO:** Ann Cole, Commission Clerk, Office of Commission Clerk  
**FROM:** Curtis M. Mouring, Public Utilities Supervisor, Division of Accounting & Finance  
**RE:** Docket No. 120183-WU - Application for staff-assisted rate case in Lake County by TLP Water, Inc.

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RECEIVED-FPSC  
13 JAN 11 AM 9:31  
COMMISSION CLERK

Please insert the attached customer letter, dated January 9, 2013, into the consumer correspondence – customers file in Docket No. 120183-WU.

**CONSUMER**

DOCUMENT NUMBER-DATE  
00222 JAN 11 2  
FPSC-COMMISSION CLERK

January 9, 2013

To the Members of the Public Service Commission:

We, as Residents oppose the increase in our water rates. We own our own water system and feel we should not be paying for water to begin with. Most of the Residents here live on a fixed income, therefore causing a hardship to pay an increase.

We are in the process of trying to secure funding to have the City of Tavares annex our park and install city water and sewer.

TLP Water Co. was loaned the money to form the water company by the park and to this date no money has been paid back. We feel that a rate increase would be used for that purpose, which would be a case of paying ourselves. Perhaps if the water company reduced expenses maybe a rate increase would not be necessary.

Maria Guano  
David C. Scott  
Wann-Jenny  
Skirley Ward  
John J. Yacke  
~~Matthew Smith~~  
David W. Shay  
James Davis  
Doris Barber  
Edward Krause  
Rick Buckland  
David P. Smith

Sincerely,  
The Residents of Three Lakes Park

Pamela A. Seymour  
Ray F. Carter  
Patricia S. Carter  
Claudia A. Hennessey  
Dianna Wentworth  
Jim Hennessey  
Pat Richter  
Deanna  
Richter  
Jane Burt  
Anthony Dreyer  
Mathelle Frazier



Carl Schmitt  
Lebecca M Faulkner  
J. P. [unclear]

Josiah Brown  
George A. Brown  
Walter L. Sommer  
Field R. Wentworth