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January 18, 2013

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COMMISSION  
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13 JAN 18 PM 4:41

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Ann Cole, Commission Clerk  
Office of the Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

- claim of confidentiality
- notice of intent
- request for confidentiality
- filed by OPC

For DN 00377-13, which is in locked storage. You must be authorized to view this DN.-CLK

**Re: Staff Request for Information Related to AT&T's Relay Center Operations – CONFIDENTIAL INFORMATION**

Dear Ms. Cole:

BellSouth Telecommunications, LLC d/b/a AT&T Florida pursuant to Section 364.183(3), Florida Statutes and Rule 25-22.006(5), Florida Administrative Code, hereby makes a claim of confidentiality for the information contained in the attached documents. The attached documents contain confidential and proprietary business information that should be held exempt from public disclosure. Since the documents are confidential in their entirety, no redacted copies are being filed.

The information contained in the attached documents is being filed at the request of the Commission Staff. The information was requested in the course of meeting with the Staff to discuss AT&T's Relay Call Center operations and performance.

If you have any questions regarding this filing, please do not hesitate to call me at (850) 425-6360.

Sincerely,

Tracy W. Hatch

- COM \_\_\_\_\_
  - AFD \_\_\_\_\_
  - APA \_\_\_\_\_
  - ECO \_\_\_\_\_
  - ENG \_\_\_\_\_
  - GCL \_\_\_\_\_
  - IDM \_\_\_\_\_
  - TEL \_\_\_\_\_
  - CLK J-mm
- cc: Bob Casey  
Gregory R. Follensbee  
Suzanne L. Montgomery

DOCUMENT NUMBER-DATE  
00377 JAN 18 2013  
FPSC-COMMISSION CLERK