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STATE OF FLORIDA



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Public Service Commission

February 21, 2013

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13 FEB 21 PM 2:10
COMMISSION
CLERK

Mr. Frederick Smallakoff
6651 Coronet Drive
New Port Richey, FL 34655

Re: Docket No. 060774-EI - Complaint of Frederick Smallakoff against Florida Power & Light Company concerning alleged improper bills, Case No. 696236E.

Dear Mr. Smallakoff:

Enclosed please find a copy of the staff recommendation in Docket No. 060774-EI, which addresses your billing complaint against Florida Power & Light Company. The documents staff relied upon in the recommendation are found in Attachments A, B, and C to the recommendation itself. Staff also relied on the informal customer complaint file in your case, consisting of 117 pages, for dates and other background information. You have probably already received a copy of that file in response to your other requests for documents, but in case you have not it is included here as well.

The Commission will consider your complaint at its March 5, 2013 Agenda Conference. You are invited to participate in person at the Commission offices in Tallahassee. If you do not wish to participate in person and would prefer to do so by phone, please let me know as soon as possible and no later than Wednesday, February 27, 2013. I will relay your request to the Chairman's office. If your request is granted, a member of the Commission technology staff will contact you to arrange the phone connection for the Agenda Conference.

Sincerely,

Martha Carter Brown
Martha Carter Brown
Senior Attorney

MCB/ace

Enclosures (2): Staff Recommendation dated February 21, 2013
Informal Customer Complaint File for #696236E

cc: Office of Commission Clerk (w/o attachments)
Melinda Miguel, Governor's Office (with Recommendation)

DOCUMENT NUMBER - DATE
00973 FEB 21 2013
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