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March 15, 2013

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Ms. Ann Cole, Director  
Division of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

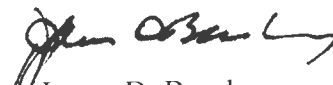
Re: Formal petition of complaint against Tampa Electric Company, for discrimination against customers in their Energy Planner program, by Curtis Brown  
FPSC Docket No. 120275-EI

Dear Ms. Cole:

I am writing on behalf of Tampa Electric in response to an undated letter from Mr. Curtis Brown that was received by the Commission and placed in this docket file on or about March 12, 2013.

Tampa Electric advises that it does not "shut its phone lines off", contrary to the assertion in Mr. Brown's letter. In addition, the company provides various toll free numbers for customers to utilize in contacting Tampa Electric, depending upon where the calls are initiated. Those toll free numbers appear each month on customers' electric bills.

Sincerely,

  
James D. Beasley

JDB/pp

cc: Ms. Lee Eng Tan  
Mr. Curtis Brown

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