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Public Service Commission

March 28, 2013

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13 MAR 29 PM 2:08
COMMISSION
CLERK

Mrs. Natalie Ragland
1087 Sailing Bay Dr.
Clemont, FL 34711-5198

Re: Docket No. 120297-EI- Complaint of Marlowe Ragland against Progressive Energy for alleged disconnections and high bills.

Dear Mrs. Ragland,

Enclosed is a copy of the Staff Recommendation filed in this matter on March 28, 2012. The Commission is expected to consider this Recommendation at its Tuesday, April 9, 2013, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call Mr. Adam Teitzman at (850) 413-6175.

Sincerely,

A handwritten signature in black ink, appearing to read "Lawrence D. Harris".

Lawrence D. Harris
Senior Attorney

LDH/dmw
Enclosure

cc: Office of Commission Clerk (w/o attachments)

DOCUMENT NUMBER - DATE
01545 MAR 29 2013
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