

Marguerite McLean

From: Mike Smallridge <utilityconsultant@yahoo.com>
Sent: Monday, April 15, 2013 12:40 PM
To: Filings@psc.state.fl.us
Cc: Charles Murphy
Subject: Response to data request Docket # 120269-WU
Attachments: PINECREST data 1.doc

Dear Commission Clerk.

Please file the attached document in docket # 120269-WU.

This email was generated by Mike Smallridge on April 15, 2013

S/Mike Smallridge

*PINECREST UTILITIES, LLC.
P.O. BOX 1798
EATON PARK, FL. 33840
863-904-5574*

4/15/2013

Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399

RE: Docket # 120269-WU

Dear Commission Clerk:

This letter is in response to staff data request for the above docket.

Pinecrest Utilities, LLC response to data request is as follows:

1. We average about 2-3 phone calls per month.
2. YES
3. NO
4. The answer to your question is I can not guarantee any reduction or elimination, as I can not control the poor service of the United State Postal Service. Changing from a postcard to envelopes is the only option the utility has to try and reduce or eliminate the problem of the customer not receiving the monthly invoices.

On behalf of the utility,

S/mike Smallridge

Mike Smallridge

DOCUMENT NUMBER DATE

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FPSC-COMMISSION CLERK