

REQUEST TO ESTABLISH DOCKET

(Please type or print. File original *plus* 1 copy with CLK.)

RECEIVED - FPSC
 13 APR 29 AM 10:30
 COMMISSION
 CLERK

| | | | |
|---|--|--|---|
| Date: | 4/29/2013 | Docket No.: | 130097-TX |
| 1. From Staff / Division: | Office Of Telecommunications/Toni Earnhart <i>TE</i> | | |
| 2. OPR: | Toni Earnhart, TEL | | |
| 3. OCR: | GCO | | |
| 4. Suggested Docket Title: | Compliance investigation of local exchange Certificate No. 8791, issued to Convergia, Inc., for apparent first-time violation of Rule 25-4.0161, FAC., Regulatory Assessment Fees; Telecommunications Companies. | | |
| 5. Program/Module/Submodule Assignment: | A18a, A10 | | |
| 6. Suggested Docket Mail List. | | | |
| a. Provide NAMES/ACRONYMS, if registered company. | | <input type="checkbox"/> Provided as an Attachment | |
| Company Code, if applicable: | Parties (include address, if different from MCD): | Representatives (name and address): | |
| TY025 | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| b. Provide COMPLETE NAME AND ADDRESS for all others. (match representatives to companies) | | | |
| Company Code, if applicable: | Interested persons, if any, (include address, if different from MCD): | Representatives (name and address): | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| 7. Check one: | <input checked="" type="checkbox"/> Supporting Documentation Attached | | <input type="checkbox"/> To be provided with Recommendation |

Comments:

102595-02-1540

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

TY025-12-0-D
 Convergia, Inc.
 237 Hymus Blvd.
 Pointe Claire, Quebec
 Canada, H9R 5C7

2. Article Number
(Transfer from service label)

7011 3500 0001 5979 3847

COMPLETE THIS SECTION ON DELIVERY

A. Signature Agent
 Addressee
X

B. Received by (*Printed Name*) C. Date of Delivery

D. Is delivery address different from item 1? Yes
 If YES, enter delivery address below: No

3. Service Type
 Certified Mail Express Mail
 Registered Return Receipt for Merchandise
 Insured Mail C.O.D.

4. Restricted Delivery? (*Extra Fee*) Yes

PS Form 3811, February 2004

Domestic Return Receipt

102595-02-M-1540

DOCUMENT NUMBER-DATE

02235 APR 29 2004

FPSC-COMMISSION CLERK

STATE OF FLORIDA

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
Julie I. Brown



OFFICE OF THE GENERAL COUNSEL
S. CURTIS KISER
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

February 21, 2013

TY025-12-0-D
Convergia, Inc.
237 Hymus Blvd.
Pointe Claire, Quebec
Canada, H9R 5C7

Dear Certificate/Registration Holder:

The purpose of this letter is to inform you that the Commission has not received the 2012 Regulatory Assessment Fee (RAF) return and payment. As required by Section 364.336, Florida Statutes, and Rule 25-4.0161, Florida Administrative Code (F.A.C.), you were mailed a RAF return form on December 15, 2012, and payment was due on January 30, 2013.

Because you are delinquent in payment, in addition to the RAF, which is 0.0016 of a company's intrastate revenues or a minimum fee of \$600, whichever is greater, the company must now pay late payment charges. The late payment charges, consisting of interest and penalty, are outlined on the reverse side of the RAF return form. If you have misplaced or require a copy of the 2012 RAF return form, please contact David Brown or Valorie Moore at the numbers listed below or via e-mail.

If payment is not postmarked within 15 calendar days of receipt of this notice, as evidenced by the certified mail receipt, Rule 25-4.0161, F.A.C., automatically imposes a penalty of \$500, \$1,000, or \$2,000, in addition to the interest and penalty listed in the preceding paragraph. The penalty is based on the number of prior docket against a company for violation of the RAF rule. For example, if a company has no prior docket and fails to pay in accordance with this notice, it automatically will be assessed a \$500 penalty. For one prior docket, it automatically will be assessed a \$1,000 penalty and for two, a \$2,000 penalty. For a third docket, staff will submit a recommendation to the Commission seeking cancellation of the company's certificate or cancellation of its tariff and removal from the register.

Therefore, it is very important that you pay the 2012 Regulatory Assessment Fee plus late payment charges immediately. If you have any questions, please contact David Brown at (850) 413-6267 or Valorie Moore at (850) 413-6275 or via e-mail at dbrown@psc.state.fl.us or vmooore@psc.state.fl.us.

Sincerely,

Handwritten signature of S. Curtis Kiser in black ink.

S. Curtis Kiser
Office of the General Counsel

cc: Fiscal Services Section

Regulatory Assessment Fee Account Information

History History 2 Matches Comments Forms Mailing Company Accounts Backlogs Payments

Company Identification

Complete Name: **Convergia, Inc.**

Mailing Name: **Convergia, Inc.**

Company Code: **TY025** Regulated: **07/09/2010** Inactive:

RAI Account Information

RAI Period Covered: **01/01/2012-12/31/2012 CLX** Service: **CLX**

Audited
 Confidential
 RAI Form Received
 RAI Account Satisfied
 Amended Return
 Extension Approved

Correspondence Suspended
 Bankruptcy
 Comments Available

No Profit Calculate
 Penalty
 Interest

Refund
 Write off
 True up

Actual Return
 Estimated Return

Operating Revenue: **\$0.00** Gross Intra-state Revenue: **\$0.00**

RAI Rate: **\$0.00**

| Assessments | Due | Paid | Owe |
|---------------|--------|--------|--------|
| RAI | \$0.00 | \$0.00 | \$0.00 |
| Penalty | \$0.00 | \$0.00 | \$0.00 |
| Interest | \$0.00 | \$0.00 | \$0.00 |
| Extension Fee | \$0.00 | \$0.00 | \$0.00 |
| Total | \$0.00 | \$0.00 | \$0.00 |

Number of Payments Received: **0**

1 of 1

Print/Preview

RAF Documents

Annual Reports

Edit

Cancel

Modification Log

12/10/2012

Last modification was made on Monday, December 10, 2012 at 9:55 AM by David Brown

Regulatory Assessment Fee History Form

History History? Statistics Comments Forms Billing Company Accounts Dockets Consumer

Company Identification

Complete Name **Convergia, Inc.**

Mailing Name **Convergia, Inc.**

Company Code **TY025** Regulated **07/09/2010** Inactive

History Summary Information

RAF Period Covered **01/01/2012-12/31/2012 CLX** Service **CLX**

Navigation buttons: Home, Previous, Next, End

| Description | RAF Period | Postmark | Amount |
|-----------------------------|------------------|------------|--------|
| RAF form e-mailed | 01/01-12/31/2012 | 04/01/2013 | R |
| RAF form e-mailed | 01/01-12/31/2012 | 02/25/2013 | R |
| Delinquent letter generated | 01/01-12/31/2012 | 02/19/2013 | |
| RAF form generated | 01/01-12/31/2012 | 12/10/2012 | |

Isolate All others

Isolate

Print/Preview

Edit

Document Image

Cancel

Navigation buttons: Home, Previous, Next, End

1 of 1

Modification Log

04/10/2013

Last modification was made on Wednesday, April 10, 2013 at 10:48 AM by Toni Earnhart

Regulatory Assessment Fee Related Dockets

History | History 2 | Statistics | Comments | Forms | Manual | Company | Accounts | Dockets | Customer

Company Identification

Complete Name: **Convergia, Inc.**

Mailing Name: **Convergia, Inc.**

Company Code: **TY025** | EID Number: **98-0347974**

Related Dockets (1 items)

100187-TX Application for certificate to provide competitive local exchange telecommunication C

Display open dockets only
Double click a list entry to view docket details

Docket Title

Application for certificate to provide competitive local exchange telecommunications service by Convergia, Inc.

Print/Preview

RAF Documents

Annual Reports

Cancel

Navigation: << < > >>

Navigation: << < > >>

1 of 1

Modification Log

03/10/2011

Last modification was made on Thursday, March 10, 2011 at 3:01 PM by Nonnye Grant

Toni Earnhart

From: Toni Earnhart
Sent: Monday, April 01, 2013 1:04 PM
To: 'Joycetessier@future.ca'; 'marina.kuznetsov@convergia.com'
Cc: Toni Earnhart
Subject: Florida Public Svc Commission UNPAID 2012 RAF for Convergia, Inc. -- Compliance Issue

Importance: High

I wanted to send a courtesy email to see if your Company missed paying the 2012 RAF as an over site. If the payment is in the mail, just let me know.

Our RAF data system is currently showing that RAF is currently past due and will have P&I accrued as well.

If paying the minimum, with P&I, RAF is \$708 if submitted by April 5th.

I am the Analyst that processes Compliance Actions for the Commission and I will be opening dockets on noncompliant companies within the next week.

Once the dockets are opened, companies are fined an additional \$500 to \$2000 for late RAF payment.

To avoid potential compliance actions, please try to submit the past due RAF this week.

Call or email if you have any questions. Let me know if you need me to mail you another 2012 RAF form to complete and submit.

4/8 called (514) 694-7710 ext 5535
and got trapped in voice mail loop.
called (514) 693-6300 and was placed
on hold.
1
Reached company and was told they would
submit RAF payment.

Toni Earnhart

From: Toni Earnhart
Sent: Wednesday, April 10, 2013 10:46 AM
To: 'christine.eaton@future.ca'
Subject: Convergia, Inc. Delinquent 2012 Regulatory Assessment Fees due January 30, 2013.
Attachments: ty025-12-0-d-0.pdf; RAfty025-11-0-r-0.pdf

Hi Christine,

Thanks for calling. I will send the 2012 RAF form in a separate email. Below are screen prints of our system contacts for Convergia in Florida. Please email back any contact changes, phone, fax, email, etc... and I will forward the email to the Commission Clerk for update. I also included the 2011 filing information in our tracking database and attached a copy of the 2011 RAF form filed for your review.

2012 Minimum RAF is \$600 the late P&I is \$108. Please FEDEX for Friday Delivery to avoid compliance actions.

Regulatory Assessment Fee Mailing Information

History History 2 Statistics Comments Forms Mailing Company Accounts Dockets Co

Name and Address

| | | | |
|-----------------|--------------------------|--------------|------------------|
| Complete Name | Convergia, Inc. | | |
| Mailing Name | Convergia, Inc. | | |
| Company Code | TY025 | FE ID Number | 98-0347974 |
| Attention | | | |
| Address Line 1 | 237 Hymus Blvd. | | |
| Address Line 2 | Pointe Claire, Quebec | | |
| City | Canada | State | Zip Code H9R 5-7 |
| E-mail Address: | Joyce.tessier@future.ca | | |
| Web Address: | http://www.convergia.com | | |

Company Liaisons and Phone Numbers

| | | | |
|---------|-------------------------|---------|-------|
| Name | Joyce Tessier | Name | |
| Title | U.S. Tax Analyst | Title | |
| Phone | (514) 694-7710 ext 5535 | Phone | () - |
| E-mail: | Joycetessier@future.ca | E-mail: | |

Fax Numbers and County

| | | | | | |
|-------|----------------|-------|-------|--------|--|
| Fax 1 | (514) 428-8473 | Fax 2 | () - | County | |
|-------|----------------|-------|-------|--------|--|

Regulatory Assessment Fee Consumer Information

- History
- History 2
- Statistics
- Comments
- Forms
- Mailing
- Company
- Accounts
- Dockets
- Ca

Name and Address

| | | | |
|-----------------|--------------------------------|-------------|------------|
| Complete Name | Convergia, Inc. | | |
| Mailing Name | Convergia, Inc. | | |
| Company Code | TY025 | LEID Number | 98-0347974 |
| Address Line 1 | 237 Hymus Blvd. | | |
| Address Line 2 | Pointe-Claire, Quebec | | |
| City | Canada H9R 5C7 | State | Zip Code - |
| E-mail Address: | marina.kuznetsov@convergia.com | | |
| Web Address: | http://www.convergia.com | | |

Consumer Liaison and Phone Numbers

| | | | |
|-------|------------------------|------|----------------|
| First | Marina | Last | Kuznetsov |
| Title | Director Sales | | |
| Phone | (514) 693-6300 (5832) | Fax | (514) 693-6354 |

E-mail Options

- Receives e-mail from CAIS
- Receives attachments from CAIS

Warm Transfer

| Regulatory Assessment Fee Company Information | | | | | | | | | |
|---|---------------------------------|----------------------|-------------|-------------------------------------|---------------|---------|----------|---------|--|
| History | History 2 | Statistics | Comments | Forms | Mailing | Company | Accounts | Dockets | |
| Company Identification | | | | | | | | | |
| Complete Name | Convergia, Inc. | | | | | | | | |
| Mailing Name | Convergia, Inc. | | | | | | | | |
| Company Code | TY025 | Active | EID Number | | 98-0347974 | | | | |
| Physical Street Address | | | | | | | | | |
| Address Line 1 | 1000 Brickell Avenue, Suite 910 | | | | | | | | |
| Address Line 2 | | | | | | | | | |
| City | Miami | State | FL | Zip Code | 3313 | | | | |
| Regulation Information | | | | | | | | | |
| Regulation Date | 07/09/2010 | Inactive Reason/Date | | / / | Other Related | | | | |
| Transferred to | | | | | | | | | |
| Transferred From | | | | | | | | | |
| Certificates | 8791 | Corporate Type | Corporation | | | | | | |
| Services | CLX | | | | | | | | |
| Class | | Number of Phones | | <input type="checkbox"/> Bankruptcy | | | | | |
| Counties of Interest | | | | | | | | | |
| | | | | | | | | | |