State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:

May 13, 2013

TO:

Ann Cole, Commission Clerk, Office of Commission Clerk

FROM:

Curtis J. Williams, Regulatory Analyst IV, Office of Telecommunications

RE:

Docket No. 110013-TP - Document Filing

Please file the attached document in Docket No. 110013-TP. The document includes several e-mail questions and responses relating to FTRI's 2013/2014 Proposed Budget.

Please let me know if you have any questions.

COMMISSION

13 MAY 13 PM 3: 16

Attachments

Cc:

Bob Casey

Beth Salak Cindy Miller

POCUMENT NUMBER-BATE

02624 MAY 13 =

FPSC-COMMISSION OLERK

Curtis Williams

From:

Bob Casey

Sent:

Monday, May 13, 2013 8:25 AM

To:

'James Forstall'

Cc:

Beth Salak; Cindy Miller; Curtis Williams

Subject:

RE: AIMS

Thanks.

From: James Forstall [mailto:jforstall@ftri.org]

Sent: Monday, May 13, 2013 8:23 AM

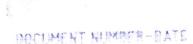
To: Bob Casey **Cc:** James Forstall **Subject:** AIMS

Bob,

I made a mistake with telling you the name of AIMS – I was in my car when I replied to you and for some reason the word "Automated" didn't seem right to me. After thinking on this for a length of time the light bulb went off and I realized that the "A" stands for <u>Applied</u> and not Automated. Sorry about this.

Thanks

James Forstall
Executive Director
Florida Telecommunications Relay, Inc.
1820 E. Park Avenue, Suite 101
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850-270-2641 (VP)
850-942-6100
850-656-6099 (FAX)
www.ftri.org
jforstall@ftri.org



Curtis Williams

From:

James Forstall <jforstall@ftri.org>

Sent:

Friday, May 10, 2013 2:47 PM

To:

Bob Casey

Cc:

Doc Horton; Cindy Miller; Beth Salak; Curtis Williams; James Forstall

Subject:

Re: Two additional questions on FTRI Budget

AIMS - is the name of FTRI's database. Automated Information Management System. FTRI made enhancements to AIMS during the past two years and has improved the collection and tracking of data. It has also assisted with making changes to some service deliveries and providing extensive customer care.

NTCA - National Telecommunications Cooperative Association. They are FTRI benefits provider.

HLAA - Hearing Loss Association of America.

Standing by to assist.

James

On May 10, 2013 1:29 PM, "Bob Casey" < BCasey@psc.state.fl.us> wrote:

The FTRI response below includes the acronym AIMS. Please define and explain what AIMS is.

22B. The RDC FY 2013/2014 budget is based on FY 2012/2013 actual and estimated costs for FY 2013/2014. FTRI is working to increase new clients served by 10% in the new fiscal year. Based on the monthly average from the prior year activity with the projected new clients FTRI also plans to continue the RDC Data Entry Project for the RDCs, FTRI anticipates the following.

RDC contracts	\$1,013,442
AIMS Aircard	\$ 18,000
RDC AIMS Hardware	\$ 6,200
AIMS Project for RDC	\$ 75,248
Auditing Interpreters	\$ 3,000 \$ 4,000
Support Services	<u>\$ 2,500</u>

The FTRI response below includes the acronyms NTCA and HHLA. Please define and explain these acronyms.

MZ

31B. Included are NTCA membership, TEDPA (Telecommunication Equipment Distribution Program Association) membership, HLAA membership and other memberships directly related to keeping FTRI informed of specialized telecommunications equipment technologies, target population concerns, accounting, human resources, business management and other pertinent issues.

Total estimated 2013/2014 budget is \$4,285.

Thank you!

Bob Casey

Robert J. Casey
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