

RECEIVED-FPSC

13 MAY 21 AM 9:30

COMMISSION
CLERK

Office of the Commission Clerk
2840 Sherman Oak Blvd.,
Tallahassee, Florida
32399-0850

Mr. Frederick Smallakoff
6601 Coronet Dr
New Port Richey, Florida
34655

May 18, 2013.

Re: Case against
Progress Energy, Docket
120176-ET
Order # PSC-13-01824
PCO-ET.

Addressing the Order denying my
Mr. Frederick Smallakoff's request
for a formal proceeding.

There is no valid excuse for denying my request
for a formal proceeding on my complaints against
Progress Energy and FPL.

That refusal, as with all other obstructions
emanating from the PSC and along is a calculated
sham, poorly disguised, as somehow my sub-
mission did not precisely comport with your
myriad of "rules".

From the outset the PSC and all involved
employees, including the legal Dept Staff and
General Counsel have totally violated the Rules,
Laws and Charter of the PSC in the complete
misconduct of my case.

RECORDED - INDEXED - FILED

DOCUMENT NUMBER-DATE

02787 MAY 21 2013

FPSC-COMMISSION CLERK

Under what and whose authority allows
the PSC, Legal Dept. and Commissioners to mis-
function in this way?

I am sure that the Florida Legislature did
not intend or allow the PSC to disregard the Reckless,
laws and truths and total misconduct in violating
the laws and processes in covering up for the
utilities involved and just as importantly not
involve those third party individuals, entities
abusing power and influence through the deliberate
introduction of false and odious slander, defamation
libel and character assassination, as well as incite
prejudice to distribute it en masse throughout the
"system" of the PSC and the utilities themselves
who were asked to create and effectuate the
entire process, the purpose of which was to cause
as much harm as possible to me.

They couldn't do it without the assistance and
coverup by those within the PSC, all departments,
including those watchdogs as with the Inspector
General, whose primary job is to keep it from
happening, but deliberately failed to do what
was required.

A good example is the fact that a file
of some 20,000 plus pages on paper and disc
was created by the PSC and the Utilities against
one elderly consumer in poor health..

A fact that I brought up many times,
and was ignored many times without expla-
nation.

a PSC Lawyer stated to me that this file did not exist and didn't happen, even though it was sent by the Commission Clerks office and is my possession. What then, is sacred to the truth, Rules and Laws when this can be done?

There was a lot of damage done, some of it nearly fatal (and in one instance it was) that has been perpetrated by these Third Parties, aside from the personal attacks by the Utilities in this regard. Is this what the PSC wants to associate itself with?

Is this what the PSC, in its entirety wants to cooperate with, associate with and shield us in denying a formal Hearing?

If that's the case and it appears to be, then it's a sorry state of affairs and exposure at some point is mandatory.

I have repeatedly stated the truthful facts and events, verbally and in print to all concerned.

All this information has been virtually ignored and dismissed without comment unless attempting to address and investigate these truthful facts, as to why this targeting process was allowed to take place and those responsible held to account, allowed to continue by the PSC with total obstruction and total coverup by the PSC, the Commissioners and the PSC legal Dept. and their staff.

I stand by this truthful statement and an ultimately sincere investigation will prove me to be accurate and factual.

The introduction of false slander, defamation, character assassination, libel, demonization and hate mongering embraced by the PSC is not only a gross violation of the law, and certainly no justification for the PSC, its' employees, Legal Department, Commissioners and all concerned within the PSC for what has been done. Reference these personal attacks and totality of actions and activities taken against me, with devastating consequences and results.

It is my contention that due to the misconduct of the Commissioners themselves, that they have been and are, fully aware of the truth but facts, the involvement of those external Third Parties (with full knowledge of who they are and what they've done).

Just prior to the March 5/13 telephonic "hearing", I attempted to obtain the records to be used for the "decision" by the lawyers for the PSC, under the guidance and instructions by the General Counsel, and to seek a minor extension of time to deal with it. My reasonable requests for these items were summarily dismissed and treated badly in my attempts.

I was subjected to the most outrageous, out of control performance by a Commission Member, Brodric Baez, who engaging in yelling and screaming at me (telling me he was very emotional?), and making statements that "he was going to set me free".

No doubt, after having absorbed the introduced slander, defamation and hate mongering of me certain the system, he felt he could do or say anything to me and get away with it.

It was pure gross baiting and harassment in the extreme and it certainly shows that all the Commissioners were totally cognizant of what was going on and what was being done in its totality.

If there is a recording of this event by the PSC I would request a copy of it as a sorry example of the type of mentality of prejudice and hostility among them that exists within the PSC.

I will take a polygraph as to this event as I relayed it in this letter as to its veracity. I will be required to take one also.

If indeed if the Commissioners have knowledge of those individuals, entities who have initiated and caused these targeting actions and activities internally and externally, abusing the laws as well as distorting the processes, as I believe they have, then, they are obligated to reveal it and be held accountable.

They are in no position to sincerely be the judges, to manipulate the rules and system processes, so as to prejudice a false outcome harmful to me, the truth and my cases or to any other individual consumer individually or collectively.

To address the state's "non compliance, referred to in the refusal of Formal Hearing.

Firstly it took a month for the Commissioners and all others to decide on how to refuse my request for a Formal Proceeding. They only invited me with 3 weeks, to comply with what they came up with as an excuse, to deny.

in dealing with according to their letter Rule 28-106.201, subparts ~~(b)(c)~~ (f) and (g).

5

Regarding the "not meeting the requirement of
subpart (c) "how the petitioner received notice of the
agency decision". It has to be a joking matter.

The Agency Sent me the Notice by mail, and I
received it by mail! They must have a record of what
they doing. What is no a complaint about that?

As to (d), I have repeatedly over a long period of
time stated, and restated the truthful facts in
both cases in depth and detail. As stated previously
all have been covered up and ignored by the
PSC, Legal Dept. So as to be non-existent, much
less sincerely investigated and addressed at
truthful believable facts.

Enclosed are my letters dated April 11/13
addressed to the Commission Clerk office and
officially recorded addressing FPL and Progress
Energy issues.

There are more than sufficient issue of
"disputed" facts contained therein. There are
other letters on file officially recorded that the
Commission has access to. To put me through
this repeated exercise of what you already
have is time consuming harassment and
absurd.

Enclosed are copies of both letters dated
April 11/13 directed towards FPL and Progress
Energy. If you wish to ignore these again, which
I believe you will, then let it be a matter of exposure
and public record as well as accountability.

As to (e) the above statement covers that as
well - as previously stated, the bills were created
false and contrived, so as to provide the beginning
of the targeting process.

The monies falsely charged, the same playing
disconnection and reconnection under cover

7

must be returned, as well as any and all other charges "assessed" including the deposit, late charges etc. All must be eliminated and returned to me.

The genesis, reasons, tactics and actions have been transparently used by both Utilities has been identified in all respects. That is clearly evident, damning and dispositive.

All these types of targeting actions and activities, including that of falsely contrived bills must be discontinued as well as any other forms of future harassment conceived by both Utilities.

Since the Commission has my statements verbal and written, as well as a room full of lawyers, along with the General Counsel (whose actions and activities have been highly questionable and will be addressed further, regardless of any further obstruction or denials by the PSC and Commission they should be able to (if they have any observance and observance of the Canons and Ethics of the Florida Bar), as well as the Charter of the PSC as to their duties and responsibilities, exactly as to how the facts and truths presented by me relate to the specifics, the rules and the statutes. The same applies to the Inspector General.

I am not a lawyer and do not have a staff as the ADC, FPL & Progress Energy does.

I am a 74 year old man, with multiple serious permanent health problems. This refusal is done purely for harassment purposes in- valuing the inordinate consumption of time. Even if ~~there~~ there was sufficient time allotted the complexity of which would again be determined as non compliant "and subject to rejections."

It is the obligation of those in the PSC legal dept. to seek and promote the truth and accurate facts. Let them try it for a change, if may start a trend in the proper direction, a change over consciences collectively and even benefit the general public. It will certainly benefiting cases.

Regarding the reference to sections 120.57 and 120.68 as stated by you. "This notice shall not mean all requests for an administrative Hearing or Judicial review will result in the relief sought or be granted."

What should it be construed to mean?

If the truth and truthful facts are to be suppressed and ignored at a formal proceeding is that a good (we've got the final abusive card to stifle any thing at any time) enough reason to cancel a consumer's right to an honest presentation and exposure because you can, and will?

I will request a Judicial Review by the Florida Supreme Court

regarding the consideration or not to file a reconsideration to reverse.

Since I anticipate obstructive whitewash of my rejection of the Commissioners denial for a formal proceeding, regardless of what I say or do, considering that this proceeding would involve witnesses; who must testify under oath, as to the truth and facts is something that the PSC and Com missioners will not allow to happen.

That being the case, I will apply for a Judicial Review, and any other forum available believing that the final solution will not provide an adequate remedy.

Florida Statutes: title xxvii ch 366.
 366.03 - ~~The~~ public utility shall make or give any
 undue or unreasonable prejudice or disadvantage
 or preference to any person or locality or subject
 the same to any undue or unreasonable ~~prejudice~~
 or disadvantage in any respect.

Both the FPL and Progress Energy have
 been in violation of this Statute and the DSC
 is in violation in knowingly allowing the
 utilities to effectuate this area of unreasonable
 prejudice and disadvantage.

As to 85-6094

The utility shall make a full and
 prompt investigation of all consumer complaints
 and service reports.

Both utilities are in violation of this
 statute in their prejudicial actions and activities
 and no proper, sincere investigation,

Sincerely
 J. Lundquist

810

in dertions:

Copies of my letters dated April 1/13
officially recorded by the Commission
Clerk.

One the case against FPL-

Docket # 060774-EI

Order # PSC-13-0123

PAA - EI

The second

the case against
Progress Energy

Docket # 120176-EI

Order # PSC-13-0124

PAA - EI.

Copy of this letter addressing
the denial of Formal Proceeding
to J.R. Kelly
Office of Public Counsel

RECEIVED-FPSC

13 MAY 21 AM 9:30

COMMISSION
CLERK

Mr. Frederick Smallcock
6651 Coronet Dr
New Port Richey, FL
34658

April 1, 2013.

Office of the Commission Clerk
2540 Stewart Oak Blvd.,
Tallahassee, FL 32399-
0850

Case against ProGRESS
Knewgut.

Docket #120176-EL
Order # PDC-13-0124-
PAA-EL

This letter is to protest and disagree with the decision to dismiss issued by both the PSC legal department and the Order # PSC-13-0124-PAA-EL by the Commission.

I have addressed in minute detail throughout contained in the rationale to dismiss as well as all the other misstated information contained therein, provided by my lawyer and the legal staff and involving other individuals and departments within the PSC, as to the truth of what actually occurred and why.

My statements and true factual analysis dealing with most, if not all issues involved with this case can be found in letters in my official file at the Clerks Office showing this case with bushels of irrelevant paperwork, misstatements and false facts is what has been offered by the DAG and especially their legal dept.

One has only to read my letters of true factual analysis and truthful facts to see that, from my point of view what was stated as a basis for dismissal, by the PSC legal dept., by the PSC and by the Commission was not truthful or factual.

I have discussed and written as to the misconduct of C. Kauder, the General Counsel, Steve Staffing, the Inspector General, J. Crawford and Mike Jaworski as to their suspect and violative, included with my case.

All these points preferred by the PSC legal and other departments have been addressed in my letters which came officially on file, part of the record of my case and easily accessible, for study, investigation and review.

This includes the blatant misconduct of those in the legal and other departments within the PSC who have had their hands on my case. If they were not read, analyzed and investigated or paid attention to before, which they were not, then, they won't be now by re-stating and addressing every point again.

Since the basic causes and reasons responsible for this targeting process were identical not only by Progress Energy, but by FPL as well. Therefore all the facts and statements contained in my letter against the FPL Docket # 060774-EI, equally apply to Progress Energy. The facts causes and reasons are identical and interchangeable. That include:

The deep involvement of third parties.

In addition to proceeding further, I want my money refunded as to the false charges penalties and disconnections.

The relief I seek in addition to proceeding to the next level is the return of my money that was deliberately inflated, including all penalties, reconnection charges, fines.

In addition I want Progress Energy not to forget me on behalf of themselves or Third Parties, to stop any future actions in this regard.

of course I cannot comply with the
specific statutes as stated in the Notice of
Further Proceedings and Judicial Review
(28-106-201) or any others.
(I am not a lawyer and have no
knowledge of these specific statutes as applied
to each and everyone of my complaints)

Sincerely
John D. W.
F. Smallstaff.