

Your locally owned
Community Bank.
Serving all of
Highlands County.



24 hour banking
1-877-626-1300

Heartland National Bank

www.heartlandnb.com
FILED AUG 05, 2013
DOCUMENT NO. 04537-13
FPSC - COMMISSION CLERK

*****AUTO**MIXED AADC 335
2333 0.4780 MB 0.405 9 20 1

Page 1 of 1
Account Number: [REDACTED]
Date: 07/31/13



THE PUBLIC SERVICE COMMISSION
ATTN: ANN COLE, DOC# 080353-WU
2540 SHUMARD OAK BLVD
TALLAHASSEE FL 32399-7019

BUSINESS MMIA

Account Number	[REDACTED]	Statement Dates	7/01/13 thru 7/31/13
Previous Balance	.00	Days in the statement period	31
Deposits/Credits	.00	Average Ledger	0
Checks/Debits	.00	Average Collected	0
Service Charge	.00		
Interest Paid	.00		
Ending Balance	.00		

Daily Balance Information

Date	Balance	Date	Balance	Date	Balance	Date	Balance
7/01	.00						

RECEIVED-FPSC
 13 AUG -5 AM 8:54
 COMMISSION
 CLERK

IMPORTANT: PLEASE EXAMINE THIS STATEMENT OF YOUR ACCOUNT AND THE ENCLOSED ITEMS AT ONCE. IF NO ERROR IS REPORTED TO US WITHIN 14 DAYS, THIS STATEMENT WILL BE CONSIDERED CORRECT.

DATE OR NUMBER	AMOUNT
TOTAL	

CHECKBOOK RECONCILIATION

ENTER BALANCE THIS STATEMENT _____
 ADD RECENT DEPOSITS (NOT CREDITED ON THIS STATEMENT) _____

TOTAL \$ _____

SUBTRACT CHECKS OUTSTANDING _____

BALANCE _____

SHOULD AGREE WITH YOUR CHECKBOOK BALANCE AFTER DEDUCTING CHARGES AND ADDING CREDITS INCLUDED ON THIS STATEMENT, BUT NOT SHOWN IN YOUR CHECKBOOK.

INQUIRIES ABOUT YOUR DIRECT DEPOSIT

If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you can call us to find out whether the deposit has been made. See below for the correct phone number.

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFER

If you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt, telephone us or write us (see below for the correct phone number and address) as soon as you can. We must hear from you no later than 30 days after we sent you the FIRST statement on which the error or problem appeared. Please include the following information:

- (1) Your name and account number.
- (2) Description of the error or the transfer you are unsure about and an explanation as clearly as you can why you believe there is an error or why you need more information.
- (3) The dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more the 10 business days to do this, we will recredit your account for the amount you find is in error, so that you will have use of the money during the time it takes us to complete our investigation.

**IN CASE OF ERROR OR QUESTIONS CONCERNING YOUR STATEMENT
 CALL OR WRITE:**

- | | | | |
|--------------------------|-------------------------|-------------------------|----------------------------|
| 863-453-6000 | 863-386-1322 | 863-386-1300 | 863-699-1300 |
| Heartland National Bank | Heartland National Bank | Heartland National Bank | Heartland National Bank |
| 800 West Main Street | 5033 U.S. Hwy. 27 North | 320 US Hwy 27 North | 600 US Hwy 27 North |
| Avon Park, FL 33825-3608 | Sebring, FL 33870-1220 | Sebring, FL 33870-2147 | Lake Placid, FL 33852-7939 |