



Section 1 - Office of Commission Clerk

Docket No. 130210-WS Date Docketed: 08/05/2013 Title: Application for staff-assisted rate case in Polk County by CHC VII, Ltd.

Company: CHC VII, Ltd.

Official Filing Date: 10/04/2013 Expiration: 01/05/2015  
 Last Day to Suspend: 12/03/2013

Referred to:	(AFD)	AIT	APA	CAO	CLK	DET	ECO	ENG	GCL	IDM	TEL
("O" indicates OPR)	X		X				X	X	X		

Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule

Program Module AI(b)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

P Lester, C Mouring  
C Prestwood

Current CASR revision level

Due Dates  
 Previous Current

Staff Counsel

L Tan, A Teitzman

OCRs (APA)

L Deamer  
L Hill-Slaughter

(ENG)

C Lewis, P Vickery

(ECO)

M Watts  
S Bruce, S Hudson

Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel \_\_\_  
 Hearing Examiner \_\_\_ Staff \_\_\_

Date filed with CLK: 02/12/2014

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
GH	ED	BI	BL	BW	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature]  
 Date: Pending 2/21/14

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Time Schedule

Program Module A1(b)

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Approved: 

Date: 02/21/2014

Hong Wang

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**From:** Carlotta Stauffer  
**Sent:** Friday, March 21, 2014 12:02 PM  
**To:** Rhonda Hicks  
**Cc:** Mark Futrell; Cindy Muir; Hong Wang  
**Subject:** RE: Docket 130210-WS

Done, thanks.

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**From:** Rhonda Hicks  
**Sent:** Friday, March 21, 2014 8:58 AM  
**To:** Carlotta Stauffer  
**Cc:** Mark Futrell; Cindy Muir  
**Subject:** FW: Docket 130210-WS

See below. Customer wants some information removed from the docket file. Not sure how this is done.

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**From:** Ruth McHargue  
**Sent:** Thursday, March 20, 2014 4:48 PM  
**To:** Rhonda Hicks  
**Cc:** Angie Calhoun; Diane Hood  
**Subject:** FW: Docket 130210-WS

Please see below. Mr. Williams only wants one copy of his included in the docket file. Not sure who we forward this to in order to get the other letters removed.

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**From:** Tom Williams [<mailto:tomwms@tds.net>]  
**Sent:** Tuesday, March 18, 2014 8:41 PM  
**To:** Ruth McHargue  
**Cc:** George Walford  
**Subject:** Re: Docket 130210-WS

Ms. McHargue,

I apologize for not making myself more clear.

I have written two letters. The first is dated February 18 (fax date of 2/19). It's a two page letter. This letter appears three times under Document 01097-14. It appears as pages 3, 9, 11, 13, and 14 of 42 pages. There are some fax cover pages associated with these pages. I'd like to have this letter appear only once.

The second letter I've written is a one page letter and was mailed March 15. As far as I can tell, this letter has not been posted on your web site as yet. It may have not arrived yet.

Thank you again for your help.

Tom Williams

**From:** [Ruth McHargue](#)

**Sent:** Tuesday, March 18, 2014 4:17 PM  
**To:** [Tom Williams](mailto:tomwms@tds.net)  
**Subject:** RE: Docket 130210-WS

Mr. William,

Please advise which of the letters, that we received from you, you want to be added the docket file and I will request that the other letters that we received from you be removed.

Thank you and I look forward to hearing from you.

Sincerely,  
Ruth McHargue  
Regulatory Program Consultant  
Bureau of Consumer Assistance  
Florida Public Service Commission  
1-800-342-3552  
[contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

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**From:** Tom Williams [<mailto:tomwms@tds.net>]  
**Sent:** Saturday, March 15, 2014 11:58 AM  
**To:** Ruth McHargue  
**Cc:** George Walford  
**Subject:** Re: Docket 130210-WS

Ms. McHargue,

Thank you again for your reply.

I logged on again this morning and found my letter – three copies. They are all in Document 01097-14 dated 3/10. Two of the letters show a fax date of 2/19 and one shows a fax date of 3/12. The one from 2/19 is the original fax which I didn't see before (nor were my comments referred to in the the attachment to the OPC letter dated 3/3, Document 00997-14). The 2/19 letter appears twice, once as a two page document and once as two, one page documents. The 3/12 fax was sent by the HOA when I told them my letter had not appeared on the PSC web sight. This was done unbeknownst to me before I e-mailed you on 3/13.

I'm not sure what's going on but, hopefully, the extra copies of the letter can be removed so it only appears once.

Thank you again for your help. Let me know if you need additional information.

Tom Williams

**From:** Ruth McHargue  
**Sent:** Friday, March 14, 2014 1:37 PM  
**To:** [tomwms@tds.net](mailto:tomwms@tds.net)  
**Cc:** Diane Hood  
**Subject:** FW: Docket 130210-WS

Dear Mr. Williams,

Thank you for contacting the Florida Public Service Commission. The Commission values your input.

Your correspondence has been printed and placed in Docket Correspondence-Consumers and their Representatives, in Docket 130210-WS.

We are also verifying that all faxes and correspondence received by the Bureau of Consumer Assistance has been forwarded to the docket file. Thank you for bringing this matter to our attention.

Sincerely,  
Ruth McHargue  
Regulatory Program Consultant  
Bureau of Consumer Assistance  
Florida Public Service Commission  
1-800-342-3552  
[contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

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**From:** Tom Williams [<mailto:tomwms@tds.net>]  
**Sent:** Thursday, March 13, 2014 10:30 PM  
**To:** Consumer Contact  
**Cc:** George Walford  
**Subject:** Docket 130210-WS

Commissioners:

On February 18 I drafted a letter regarding the subject docket. It was faxed to 1-800-511-0809 on February 19 at 8:35 from our HOA office fax 863-292-2456. I have a copy of the "Transmission Verification Report".

Recently, I became aware of a letter that was written to Carlotta S. Stauffer of the Florida PSC from Denise N. Vandiver of the State of Florida Office of Public Counsel. I accessed this letter on the PSC web site and found that an addendum to the letter had four pages of comments by residents of our communities. I was surprised to see that our names were not listed. I then went to the comments section of the document (\*00709-14.pdf and \*01797-14.pdf) and did not find our letter.

Attached is a copy of our letter of February 18.

While I'm concerned that our faxed letter did not reach the proper persons, I'm also concerned that other comments faxed were not received by the Commission.

A copy of this e-mail is being sent to our HOA President so that he might find out if other faxes were not received.

Thank you for your consideration. My only wish is that you receive all of the input from our communities' residents.

Tom and Bev Williams  
Hidden Golf Club

STATE OF FLORIDA

COMMISSIONERS:  
RONALD A. BRISÉ, CHAIRMAN  
LISA POLAK EDGAR  
ART GRAHAM  
EDUARDO E. BALBIS  
JULIE I. BROWN



OFFICE OF COMMISSION CLERK  
ANN COLE  
COMMISSION CLERK  
(850) 413-6770

## Public Service Commission

August 8, 2013

**ADMINISTRATIVE**

Martin S. Friedman  
766 North Sun Drive, Suite 4030  
Lake Mary, Florida 32746

**Re: Docket No. 130210-WS**

Dear Mr. Friedman:

This will acknowledge receipt of the application for staff-assisted rate case in Polk County by CHC VII, Ltd. which was filed in this office on June 24, 2013, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6199.

Please note as well that the Commission's Statement of Agency Organization and Operations requires certificated companies to notify the Commission of any changes in name, telephone, address, or contact person. Should your application be granted by the Commission, you will be expected to comply with this requirement by advising us of any changes as they occur.

Office of Commission Clerk