

August 16, 2013

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FPSC - COMMISSION CLERK

VIA E-FILING

Ann Cole, Commission Clerk
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

Re: Docket No. 130025-WU – Application for increase in water rates in Highlands County
by Placid Lakes Utilities, Inc.
Our File No.: 46068.01

Dear Ms. Cole:

The following is Placid Lakes Utilities, Inc. (“PLU” or “Utility”) response to Staff’s Second Data Request dated August 2, 2013, filed in the above-referenced docket.

1. Please provide an updated rate case expense amount along with any necessary supporting documentation.

RESPONSE: Mr. King has provided time sheets & invoices through June 30, 2013. He will provide additional time sheets & invoices through August 31, 2013 (done every 2 months) at a later date. Actual time through June 30 of 430 hours plus an additional 120 hours to finish rate case is still appropriate. Attached hereto is the updated legal rate case expense schedule and supporting documentation.

2. In MFR Volume IV, Workpaper 9, and in response to Staff’s First Data Request, Item 1, the Utility provided copies of Lake Placid Holding Company (LPH) invoices, LPH time sheets, and Placid Lakes time sheets to support Mr. King’s work on the rate case.

a. Please provide the same support documents for Ms. Brewer.

RESPONSE: Salary paid 70% by PLU and 30% by LPH. Hours spent generating reports, pulling invoices to copy, scan and e-mail, updating used and useful, counting lots, and compiling data for MFR's from April through August 9th 140 hours @ \$27.50/hr for a total of \$3,850.00. Estimate of 40 hours to finish rate case at same rate an additional \$1,110.00.

b. On LPH timesheets, Mr. King is listed as working on "Placid Lakes' Rate Case MFR" from the week of April 29th until the last week of June. However, the rate case application and all MFR's were submitted on April 24th. Please provide a breakdown of the work performed from April 29th-June 30th.

RESPONSE: Mr. King is a part time employee of both PLU (36 hours / month) and LPH (36 hours / month) and is paid by each company accordingly on a regular monthly basis. However, his hours required to complete and file the MFR by April 24th significantly exceeded his paid hours available. Instead of billing both PLU & LPH for these additional hours, he implemented the policy of "Comp-Time" and borrowed the hours required to finish the MFR in a timely manner from his future paid hours. In reality, his time sheets for several months prior to April should have shown significant additional hours. Also, beginning May 28, the PSC Audit Staff began issuing, seeming endless Document Requests, that required Mr. King to prepare responses. Also, on June 12, the PSC issued its Data Request #1, that required Mr. King's time to prepare a response.

3. In response to Staff's First Data Request, Item 3, the Utility explained that they had not purchased either of the proposed new trucks, as they were waiting for PSC approval. Please provide an explanation of the proposed funding for these proforma investments prior to any PSC rate approval, including the cost rate and term of debt.

RESPONSE: PLU has purchased (July 30, 2013) from Alan Jay Automotive, one of the two requested trucks. It is a 2013 Ford F150 Pickup. The Utility put \$1,000 down, and traded in the 2003 Ford F-150. It financed the balance with Ford Credit at an interest rate of 6.74% (Document Attached). The Utility will be able to finance the second truck under similar terms with Ford Credit; as it has established a good credit record with them.

4. In response to Staff's First Data Request, Item 12, the Utility provided were labeled "Preliminary Estimates" and showed a balance completely paid for by the insurance company. In addition, the repaired truck listed on the estimate was a 2004 Ford F250 4x4 Supercab; this truck is not listed on Schedule IX of MFR Volume III. Please provide the actual invoices from these repairs along with clarification regarding the vehicle repaired.

RESPONSE: The 2004 Ford F250 is owned by LPH. It has been used exclusively by Nathan Brewer (PLU Operations Manager) for the past several years in performing his

duties for the Utility. LPH has not charged PLU any amounts for the use of this truck. However, it is appropriate that the Utility maintain the truck, since it is being used exclusively for utility business. The two preliminary estimates for repairs were in fact accepted by PLU as appropriate and paid based on these documents. No additional invoices were received. This truck is getting older, and it is the reason that PLU is requesting the PSC's approval of an additional truck.

5. The following items relate to the Utility's response to Staff's First Data Request, Item 14.

a. Please provide the invoices and lease agreement for the copier;

RESPONSE: See attached.

b. Please provide the lease agreement for the postage meter;

RESPONSE: See attached.

c. Is the copier and postage meter solely used for utility purposes? If not, what percentage of use is devoted to utility operations?

RESPONSE: The copier is 94% used by the Utility. LPH does occasionally use the scanner, but PLU uses the copier to print monthly customer bills.

6. In response to Staff's First Data Request, Item 15, the Utility explained that the generator repair was to get the generator back into a useful operating state. How often has the generator required repairs of this nature?

RESPONSE: The generator was placed in service in 2004. PLU has used Tampa Armature Works, Inc. to provide annual inspection and preventative maintenance on the generator during the time since original purchase. These services have been provided every year since purchase. While the inspection cost is fixed at \$581 per year, the cost of any necessary repairs varies depending on what is needed. Prior to 2012 only one significant repair was needed (2010 for \$1,502). As the generator gets older the need and cost of repairs & maintenance will undoubtedly increase.

7. Please provide an official, executed quote from the company that provided the estimate in MFR Volume IV, Workpaper 10.

RESPONSE: The estimate included as Workpaper 10, page 2 of 2 is a signed quote from the electrician PLU plans to use to complete the needed replacement. No additional documentation of a quote is available. The Utility has experienced problems with this old electrical panel and believes it needs to be replaced in order to continue to provide excellent, continuous service to its customers. However, PLU is not in a financial position to replace this electrical panel unless the PSC includes this utility plant increase in its rates. If approved, the Utility will then be in a position to borrow the amount necessary, with the lender having confidence of repayment.

8. How is rental expense allocated between the Utility and its parent company, Lake Placid Holding Company?

RESPONSE: The allocation of expenses, including rental, is completely explained on MFR Schedule B-12, page 2 of 2. In fact there isn't any allocation of rental expense between the companies. LPH owns a warehouse building and an office building; and as such does not pay rent to any outsider. LPH does rent 100% of the warehouse to PLU, and 50% of the office to PLU. The PSC Audit Staff out of Tampa recently completed their field audit, and determined the appropriateness of PLU's usage of these facilities. The amount LPH charges PLU for rental of these facilities is based on a fair market rent per square foot being used. These amounts are shown on Schedule B-12.

9. The following items relate to the proforma plant additions in MFR Volume IV, Workpaper 5.

a. Please provide a worksheet breaking down the types (radio read and touch read) of meters installed in the past 10 years. For the purposes of this response, use the format on Page 1 of MFR Volume IV, Workpaper 5.

RESPONSE: 95 radio read meters installed from 2010 to present; 1,344 touch read meters installed between 1996 and 2010. There are still 564 old manual read meters left to replace.

b. Is the invoice on Page 2 from the meter replacement program or a new installation?

RESPONSE: This invoice is part of the meter replacement program.

c. Please provide a time line and executed proposal for the entire

project;

RESPONSE: Depending on funding, at six meters per month it would take 8 years to replace the old meters. Then again depending on having the income, the Utility could replace the touch read (by just changing the heads at a cost of \$80 plus labor of two men .5 hours each) over a five year period.

d. Why wasn't the meter replacement program approved in the last rate case completed?

RESPONSE: Due to lack of available funds.

e. Please explain the change to capital structure that is necessary to fund this program including sources of capital, cost rate for debt, and term of debt.

RESPONSE: The Utility has a plan to replace the old meters over time, out of operating revenues. As such, it will not be necessary to change its capital structure with additional capital or debt. This old meter replacement program has been in place for several years. As indicated on Workpaper 5, this program has allowed the Utility to replace approximately 70% of its old meters over the past several years.

10. Staff's Audit Report was filed on July 29, 2013 in Document No. 04357-13. Please provide a statement detailing which audit finding(s) the Utility agrees with. For each finding the Utility disagrees with, please provide a detailed explanation of the disagreements well as support documentation.

RESPONSE: The Utility accepts all of the PSC Audit Staff's findings.

11. Schedule B-4, page 1 of 1, Test Year Revenues, show revenues of \$171 and \$385 for public authorities and public fire protection, respectively. Please indicate the customer names for public authorities and public fire protection and rates charged. Also, please indicate where these revenues are reflected on Schedule E-2, Revenue at Present and Proposed Rates.

RESPONSE: The entries on Schedule B-4 for Public Authorities and Fire Protection are in fact an error. These amounts should be classified as Commercial on Schedule B-4. These amounts are water revenue to provide service to the area's Homeowners' Park and the Volunteer Fire Department. The Utilities' last rate case

concluded that these two entities are not in the nature of entities that should be classified in account numbers 461.4 & 462.1. Since filing the MFR, PLU's general ledger has been corrected to properly classify these 2 customers in account number 461.2. Also, this adjustment was properly reflected in MFR Volume II schedules.

12. Does the Utility currently bill any customers its multi-residential rates? Did the Utility bill those rates during the test year? If so, please provide a revised Schedule E-2. If not, please describe why those rates are no longer billed? Are the customers that were previously billed those rates now metered or is service temporarily discontinued?

RESPONSE: The Utility does not have any multi-residential customers; and therefore does not bill any customers using such rates. PSC sets the content of the tariff sheets and includes this class as well as rates for meters that we do not have (i.e. meters over 2").

13. Please indicate the Utility's threshold for considering a bill as high usage.

RESPONSE: The billing program flags low, high, and no usage. The billing list is visually inspected for usage over the 10,000 lowest block rate. An example of list is attached.

14. Please describe the Utility's protocol for following up with customers with high usage.

RESPONSE: The Utility first tries to call the customer to alert them to a leak and to expect a higher than normal bill. If the Utility does not have a current phone number, it sends a letter to tell them. If the home appears empty the meter is shut off to prevent additional usage.

15. Please describe any action taken to follow up with customers to address the high usage during the test year.

RESPONSE: Leaks that cause one high bill is enough to encourage repairs and vigilance to keep the usage down.

16. Based on the Utility's protocol for following up with customers with high usage, were billing adjustments made during the test year for customers with high usage? Were those adjustments reflected on Schedule E-14?

RESPONSE: Customer bills are adjusted for leak and other adjustments on a monthly basis. These adjustments to bills are reflected in PLU's billing system (Continental). Volume II of the MFR supports Schedule E-14 with Exhibit A, Monthly Usage Summary by Class & Meter Size, and Exhibit B, Consolidated Factor Analysis. Both Exhibit A & B derive their data from the Utility's billing system (Continental); and thus reflect the adjustments made to customer bills during the test year.

17. According to the billing analysis for the 5/8" residential meter size, there are 21 bills where usage is over 39,000 gallons. For each of those bills, please provide the total usage for those customers, by month, for the test year.

RESPONSE: See attached schedules.

18. Please provide detail for the Other Charges of \$383 indicated on Schedule E-5, Miscellaneous Service Charge Revenues.

RESPONSE: The biggest item is \$330 for the sale of a Back Flow Preventor. The balance of \$53 are numerous returned check fees received from customers for bounced checks.

19. Please refer to the Supporting Documentation for Schedule F-7, the Used and Useful Analysis of the Transmission and Distribution System, and answer the following questions:

a. On Page 1, Section 6 - Jefferson/Placid Lake Blvd, the value provided for the Standard Current Cost does not reflect the formula provided (2,200 ft x \$32.23/ft = \$70,906). Please explain the discrepancy.

RESPONSE: The discrepancy cannot be explained. The Utility has checked the formula and it seems to be input correctly; but the result is incorrect. The correct amount is the \$70,906 you have calculated.

b. On Page 3, Section 13 - Cape, it lists a total of 4 connected lots and 5 total lots, but lists the percentage connected as 0%, and the resulting proposed used and useful as 10%. Please explain the discrepancy.

RESPONSE: Staff has read the schedule incorrectly. Cape in Section 13, on page 3, shows 1 connected lot, with 5 total lots. I think Staff looked at the 4" line

diameter and thought this was the connected lot column. However, the 0% is incorrect. It should have been 20% (1/5), instead of 10%; and this would change the Standard Cost Allocated to \$243, from \$122.

20. Please refer to Schedule F-7. The Utility details several components of its methodology to establish a used and useful percentage for the transmission and distribution system, including:

- a. Lines equal to or greater than six inches are treated as 100%,
- b. Lines with connected lots greater than 50% are treated as 100%,
- c. Lines with connected lots less than 10% be treated as 10%, and
- d. Lines with no serviceable lots are treated as 100%.

Please refer staff to where the methodologies for (b), (c), and (d) were accepted by the Commission in its Orders for either the 1999 or 2009 rate cases.

RESPONSE: On page 5 (Attached) of its Order No. PSC-09-0632-PAA-WU in the 2009 Rate Case, the PSC concluded “In its last rate case, the Utility's distribution system was found to be 76.37 percent used and useful. The Utility proposed an 84.64 percent used and useful allowance for the distribution system based on the methodology used in the last rate case. A detailed used and useful analysis for the distribution system is contained in the filing. The analysis is consistent with the methodology from the last rate case approved by us, where mains larger than 6 inches in diameter were considered 100 percent used and useful, and other lines were evaluated comparing lots with homes connected to the system to lots with water available. This method is not materially different from an evaluation based on ERCs because the vast majority of the Utility's customers (97 percent) are residential customers with 5/8 X 3/4 inch meters, and the general service customer demand is similar to the residential customer demand. Homes that have private wells for domestic supply are not included in the calculation. ... We agree with the Utility's weighted average used and useful calculation of 67.37 percent for test year customers; ...”

In the detailed calculation schedule attached to the 2009 rate case as Volume III, Schedule 1, 6 pages (Attached), the Used & Useful column clearly shows that (a) lines 6” or more are 100%, (b) lines with connected lots greater than 50% are treated as 100%,

(c) lines with connected lots less than 10% are treated as 10%, (d) and lines without serviceable lots are treated as 100%. Thus, implicit in the PSC's conclusion in its PAA is agreement with the Utility's methodology.

21. Please provide Staff an electronic (Excel) copy of the Supporting Documentation for Schedule F-7, the Used and Useful Analysis of the Transmission and Distribution System.

RESPONSE: Copy of "MFR Used & Useful 2012 Larry Modified Mar 6 2013. ods" will be provided to Staff. The Utility does not have the funds to purchase Microsoft Office Excel software. PLU uses Open Office which is free open source software supported by Oracle. The spreadsheet should be able to be converted to Excel format by the PSC (which obviously has the resources to purchase such expensive software). PLU has actually tried to convert (within Open Office) the file into Microsoft Excel 97/2000/XP (.xls) format for the Staff and have attached a 2nd copy of this file which Staff may be able to use.

22. Please refer to the Supporting Documentation for Schedule F-7, the Used and Useful Analysis of the Transmission and Distribution System. The Utility proposes to use a Standard Current Cost as the basis of determining weighing for used and useful percentages. Please explain why this methodology is used, instead of the original cost used in the utility's two previous rate cases.

RESPONSE: The Utility proposes to use a current standard cost for calculation of Used & Useful percentage. The use of current standard costs brings all the factors in the Used & Useful calculation onto a "level playing field." Some of the Utility's Transmission & Distribution System was installed many year's ago (1970's), while other parts of the system have been installed recently. The result is non comparability if Original Cost is used. For example: In Section 1, the 6" line on Washington cost \$3.37/' (\$7,925/2,350'), while in Section 20, the 6" line on Placid View cost \$11.82/' (\$59,093/5,000'). Using the current cost of \$11.60/' for all 6" lines makes the resulting Used & Useful percentage meaningful (ie: comparing "apples to apples, instead of oranges"). The use of a Standard Cost concept would not be necessary if the entire Transmission & Distribution System were placed in service at approximately the same time; thus resulting in use of consistent original costs. However, in PLU's circumstances, so far, the system has been placed in service over a 40 year time period, and costs have dramatically changed during the time period.

23. Please refer to the Supporting Documentation for Schedule F-7, the Used and Useful Analysis of the Transmission and Distribution System. The Utility's total number of lots has increased since the 2009 proceeding from 5,103 to a current total of 5,147. Please answer the following questions:

- a. Please explain the increase in the total number of lots.
- b. Please provide a line-by-line analysis of the increase or decrease in serviceable lots.
- c. Please describe the number of customers taking a single service on more than one lot.
- d. Please describe the number of lots taking multiple services.

RESPONSE: The number of lots increase whenever there was a line extension.

If Staff looks at the used and useful spreadsheet and note the added lines due to an extension Staff will see the lots added. There are approximately 119 customer connections that have homes built on two or more lots. There have also been lots that were split into two lots and have homes on each of those lots. So lot counts vary due to those nuances also. There are no lots taking multiple service. Lots are either residential or general service.

24. Based upon the maps provided by the Utility showing service connections, it appears that the Utility may be serving outside the utility's certificated territory. For example, the Utility may be providing service to customers in Township 37 South, Range 29 East, Sections 24 and 13, including the following lines:

- a. Placid View Drive
- b. Washington Blvd NE
- c. Chicago Road NE
- d. Briar Glen Road
- e. Augusta Road NE
- f. Lincoln Road NE

Please confirm if the Utility is serving outside the certificated area for any service connections on the above lines or any other lines. Also include a list of the number of

customers being served on each line that are outside of the certificated area.

RESPONSE: All the territory of Placid Lakes includes Placid Lakes Sections 1 -20 and all of the roads listed above are in the subdivision. The Utility does not serve any lots in Section 24.

25. If the Utility is serving customers outside of its certificated area for those lines listed above or for any other line, please describe when and under what circumstances you began serving these customers. Also, please explain why the utility did not amend its certificates in accordance with Section 367.045, Florida Statutes (F.S.), to include the additional territory that is now being served.

RESPONSE: Not Applicable.

26. If the Utility is serving customers outside its certified territory, how long will it be before the Utility files amendment applications in accordance with Section 367.045, F.S., to add the territory being served?

RESPONSE: Not Applicable.

27. Please refer to Schedule F-1. Please explain the determination of the Other Uses category at 10 percent of gallons produced, and how this reflects with the Utility's frequency of flushing, fire flows, and other flows that can be estimated.

RESPONSE: Schedule F-1 uses 10% in the Other Uses column because of Rule 25-30.4325 which defines "Excessive unaccounted for water (EUW) is unaccounted for water in excess of 10 percent of the amount produced." This amount was used in the Other Uses column because the Utility does not keep records, or have the ability to keep records, on certain other uses which are known to occur on a regular basis. For example, the DEP required the Utility to construct and implement an Automatic Flushing System for certain water lines that dead end. The Automatic Flushing System's components are not connected to meters, and thus the amount of water flushed on a regular basis cannot be measured. Additionally, the valve flushing program required by the DEP involves flushing lines throughout the system on a quarterly basis. These valves and blow-offs do not have meters attached to measure water used in the flushing program.

28. Please refer to MFR Schedule F-1 filed in this docket, as well as the corresponding MFR schedule filed in the company's last rate case, Docket No. 080353-

WU. In the last rate case, Schedule F-1 shows no water pumped for "Other Uses" (column 4), and a total "Unaccounted For Water" (column 6) of 2.79%. The corresponding data for the current rate case shows a marked increase in "Other Uses" and "Unaccounted For Water," comprising over 14% of the gallons pumped. Please provide an explanation for the increase.

RESPONSE: One of the effects of changing out old meters is customers are no longer being charged for water they were not receiving. For years we consistently billed for more water than we pumped. The more meters replaced the less water is being billed and the more unaccounted for water is showing up. This is due to the additional flushing required by the DEP both auto flush on dead ends and valve exercise and flushing quarterly.

29. Please refer to the Monthly Operating Report for September 2012 included in Volume III, Schedule V, Part A. Please describe any unusual events, fire flows, flushing, or variations in customer demand that may have influenced the total demand of 534,000 gallons on 9/19/12.

RESPONSE: This was entirely due to a leak. As the system ages, more leaks are becoming common.

30. Please refer to the Monthly Operating Report for September 2012 included in Volume III, Schedule V, Part A. Please describe any unusual events, loss of pressure, flows, or variations in customer demand that may have influenced the total demand of 21,000 gallons on 9/22/12. As part of this response, please explain the increase in the chlorine peak flow rate given the decrease in finished water produced compare to the previous day.

RESPONSE: The actual usage was 210,000 not 21,000. The person typing the report made a mistake reading the hand written report. See attached.

31. Please explain the apparently discrepancy between the system's Total Finished Water Produced in the Utility's Monthly Operating Reports and the reported quantity withdrawn on the Utility's Water Use Permit Report Form during the test year.

RESPONSE: Meters from the wells register water pumped to the plant. The meter from the plant to customers cannot register low flows (i.e. middle of the night), plus this meter also includes the water not only pumped but water from the storage

tanks of over 400,000 gallons.

32. Please refer to the Utility's Monthly Operating Reports for the test year. Did the Utility exceed its withdraw capacity as permitted by SWFWMD for any day, and if so, please identify the days.

RESPONSE: February 3rd and September 19th.

33. Please refer to the Utility's Monthly Operating Reports for the test year. The Reports mark the facility as staffed daily, but the list of Licensed Operators states it was staffed for 7 days/shifts. Please clarify this discrepancy.

RESPONSE: The facility is staffed daily and requires one week-end visit. Not a 7 day week.

34. The map provided appears to denote significantly more private wells than is reflected on the U&U T&D information for the number of private wells from Schedule I of MFR Volume III. Please explain wells designation on the map and the reason for the apparent discrepancy from the number of private wells (6) reported on page 5 of MFR Volume III.

RESPONSE: The used and useful spreadsheet is for counting lots where there are services. As such homes on wells were not updated but were merely included on the map provided.

35. Please refer to MFR Schedules F-1 and E-2. Please explain why the total "Gallons Sold" (87,665, column 3) on Schedule F-1 does not match the total "Consumption in kgals" (87,705, column 3) on Schedule E-2.

RESPONSE: The difference is due to the fact that one amount comes from the monthly operating report and the other comes from the billing system. In any event, the difference is totally immaterial at 4.5 thousandths of 1% (40/87,665)

36. Please refer to MFR Schedule E-3. Column 3 shows that, after remaining steady all year, the number of General Service customers increased dramatically from November to December of the test year. Please describe the increase in general service customers and note the location of lines in T&D.

RESPONSE: The report that was generated for input to the Consolidated Factor Analysis spreadsheet was incorrect. There were and still are only 11 1" general service customers.

37. Order No. PSC-09-0632-PAA-WU, issued on September 17, 2009, in Docket No. 080353-WU, Application for increase in water rates in Highlands County by Placid Lakes Utilities, Inc., stated that the company should loop opposing water lines on Thurman Avenue to mitigate taste and odor issues experienced by the customers. Has this work been completed and, if so, when?

RESPONSE: The work was completed 12/18/2009. Auditors were furnished a copy of the invoice relating to this line loop.

38. The Monthly Operating Report for Nov 2012 has 31 days, while the calendar month only has 30 days. Please explain. Staff notes that the data for November 31st is the same as that for October 31st. Has this apparent error on the November MOR affected the monthly total and average amounts for November?

RESPONSE: That was an error and it did affect the monthly total and average.

39. Regarding the wastewater service the utility provides, please answer the following questions:

a. Please describe the wastewater treatment facility, including date of installation and capacity.

RESPONSE: Installed in 1973. 15,000 gallon per day package plant.

b. Please provide the number of wastewater customers by type, including residential single family, residential multi-family, and general service.

RESPONSE: All are General Service.

c. Please provide total wastewater customer usage.

RESPONSE: 1/1/2012 – 12/31/2012 – 2,242,580 gallons. See attached schedule.

d. Please identify the location of the wastewater treatment plant.

RESPONSE: Placid Lakes Section 9 Tract C.

e. Please identify the location of wastewater customers.

RESPONSE: All are located on Placid Lakes Boulevard across the street from the wastewater treatment plant down to the convenience store.

f. Please identify how many wastewater customers are also water customers, and if wastewater customers are not water customers, please describe how their water service is provided.

RESPONSE: All of them are water customers.

g. Please explain how wastewater service is provided to all other water customers.

RESPONSE: All other water customers have septic tanks.

h. What is the capacity of the water treatment plant that serves the 13 wastewater customers?

RESPONSE: 15,000 gallon/day package plant.

40. Did any unusual events occur on February 3, 2012, August 9, 2012, or September 19, 2012? If so, please describe.

RESPONSE: February 3, 2102 was annual tank maintenance which required re-filling both ground storage tanks after cleaning. August 9, 2012 was due to a timing issue with when plant readings were taken. There was less than a full day between readings. September 19, 2012 was due to a system leak.

41. Do any customers have separate irrigation meters and, if so, how many?

RESPONSE: No.

42. Please identify how many single family residential customers' homes occupy more than one lot.

RESPONSE: Approximately 119.

43. Please refer to the 2013 F-150 4x4 Super Cab in Volume III Schedule IX.

a. Please explain the reason for a third vehicle, instead of replacing the 2003 Truck with the 2013 F-150 4x4.

RESPONSE: Due to lack of funds, Nathan has been using a truck purchased by LPH. The Utility has always needed a third truck, not only to haul equipment (i.e. the backhoe), but for regular operations of the plant and system, and to take water samples to Sebring. In addition, the truck is needed for work orders and shut-offs and re-connects during and after hours. As the operator, Nathan needs to make a visit to the plant once each week-end and needs the truck for those visits. It is past time for the Utility to provide a vehicle to the plant operator.

b. How frequently is this vehicle used?

The truck is used daily because as the operator Nathan is on call 24/7.

c. How frequently is it required for maintenance and construction projects that either of the F-150 4x2 trucks could not perform?

Anytime working with breaks, leaks or in the right-of-way repairing or installing meters when the trucks need four wheel drive capability in the right-of-way or further off road. Any 4X2 truck hauling equipment is unable to pull off the road and not tie up traffic.

44. Workpaper 5, page 5 of 15, describes the utility's decision in Oct 2009 to continue the utility's meter replacement program at six meters per month. However, the Utility reports that between 2009 and 2012 only 27 meters were replaced. Please explain the reason for this delay in meter replacements.

RESPONSE: As indicated from the Board Minutes (Workpaper 5, page 4 of 15), in August 2009 PLU's Board of Directors voted to re-institute the meter replacement program. This decision was based on the belief that because the PSC had approved a significant portion of the Utility's requested rate increase in its 2009 rate case, that additional funds would be available to pay for the replacement of meters. However, it soon became clear to the Board of Directors that the 2009 rate increase did not translate

to increase in gross revenues. Once customer's rates increased, the amount of water sold to customers decreased significantly. As noted in the footnote to Workpaper 2, Volume III, the Utility's gross revenue never reached the expected gross revenue to be produced by the 2009 rate case. In addition, the great depression affecting most of the U.S. Economy during this time period had a significant negative effect on the Utility's customer base, through foreclosures, etc. As such, the Utility slowed down its meter replacement program significantly.

45. Please describe the meter replacement project timeline and milestones, including how many meters are to be replaced each month and the projected completion date.

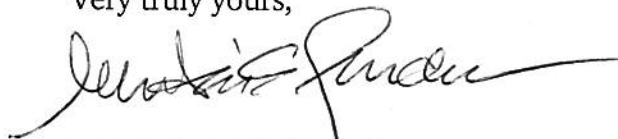
RESPONSE: It will take 8 years to replace the remaining old manual read meters at a rate of six per month. The Utility will continue to replace meters at the six per month rate if funds are made available. Then PLU could look into replacing the touch read meters at a rate of twenty per month due to the ability to only replace meter heads at \$80 each plus labor. It would take five years to complete the change from touch read to radio read meters.

46. Are either the golf course or its associated buildings customers of Placid Lakes? If so, does Placid Lakes provide water for irrigation? If not, does a cross connection exist between its facilities and Placid Lakes? If it is not a regular customer but has a cross-connection with Placid Lakes, how frequently does it take service from the utility?

RESPONSE: The golf course is a customer. It has its own wells for irrigation. The course has a back flow prevention device.

Should you have any questions, please do not hesitate to give me a call.

Very truly yours,



MARTIN S. FRIEDMAN
For the Firm

MSF/der

Ann Cole, Commission Clerk
Office of Commission Clerk
Florida Public Service Commission
August 16, 2013
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cc: Ms. Pam Brewer (via email)
Mr. Larry King (via email)
Ms. Lydia Roberts (via email)

RESPONSE TO SECOND DATA REQUEST NO. 1

Placid Lakes Utilities, Inc.
 Docket No. 130025-WU
Sundstrom, Friedman & Fumero, LLP

Actual Fees and Costs through July, 2013 (Invoices Attached) \$8,827.02
 (Includes \$3,500 filing fee, and \$490 to correct deficiencies)

ESTIMATE TO COMPLETE RATE CASE THROUGH PAA ORDER

Hours Description

8.0 hrs	Respond to formal and informal data requests from Staff
8.5 hrs	Prepare for and attend customer meeting; Discuss customer meeting with client and consultant; Discuss customer meeting with Staff, including responding to formal and informal inquiries.
2.5 hrs	Review Staff recommendation; Conference with client and consultants regarding recommendation; Conference with Staff regarding recommendation.
15.0 hrs	Prepare for and attend Agenda conference, discuss Agenda with client, consultant and Staff.
1.0 hrs	Review PAA Order; conference with client and consultants regarding PAA Order.
3.0 hrs	Prepare revised tariff sheets, obtain Staff approval of tariffs; Draft final customer notice, obtain Staff approval; Coordinate mailing of customer notices and implementation of tariffs.
TOTAL: 38.0 hrs @ \$350/hr	\$13,300.00 total estimated fees to complete to PAA

Estimate of costs to complete:

\$ 510.00 Attend Agenda Conferences, travel/meals/hotel
 \$ 20.00 Estimated photocopier costs
\$ 60.00 Estimated courier costs
 \$ 590.00 TOTAL

TOTAL ACTUAL AND ESTIMATED LEGAL FEES AND COSTS : \$22,717.02

LAW OFFICES
SUNDSTROM, FRIEDMAN & FUMERO, LLP
2548 BLAIRSTONE PINES DR
TALLAHASSEE, FLORIDA 32301

F.E.I.# 59-2783536

(850) 877-6555

PLEASE REFER TO INVOICE NUMBER
WHEN REMITTING

PLACID LAKES UTILITIES, INC
PAM BREWER, VP
410 WASHINGTON BLVD, NW
LAKE PLACID, FL 33852-6779

FEBRUARY 15, 2013
INVOICE # 49552
FILE # 46068-00001
PAGE 1

MATTER: 2012 RATE CASE

12/17/12 MSF	LETTER TO MS. BREWER REGARDING TEST YEAR REQUEST LETTER; CORRESPONDENCE AND TELEPHONE CONFERENCE WITH MR. KING; DRAFT TEST YEAR REQUEST LETTER AND EMAIL TO MS. BREWER AND MR. KING FOR REVIEW	.70	238.00
1/22/13 MSF	FINALIZE AND FILE TEST YEAR REQUEST LETTER AND LETTER TO MS. BREWER CONCERNING SAME	.30	105.00

TOTAL HOURS 1.00

PROFESSIONAL FEES \$ 343.00

MARTIN S FRIEDMAN 1.00 343.00

1.00 \$ 343.00

PHOTOCOPIES 1.00

TOTAL COSTS ADVANCED \$ 1.00

TOTAL STATEMENT -----
\$ 344.00

LAW OFFICES
SUNDSTROM, FRIEDMAN & FUMERO, LLP
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TALLAHASSEE, FLORIDA 32301

F.E.I.# 59-2783536

(850) 877-6555

PLEASE REFER TO INVOICE NUMBER
WHEN REMITTING

PLACID LAKES UTILITIES, INC
PAM BREWER, VP
410 WASHINGTON BLVD, NW
LAKE PLACID, FL 33852-6779

MARCH 11, 2013
INVOICE # 49764
FILE # 46068-00001
PAGE 1

MATTER: 2012 RATE CASE

2/11/13 MSF	REVIEW LETTER FROM PSC CHAIRMAN APPROVING TEST YEAR AND LETTER TO MS. BREWER CONCERNING SAME	.20	70.00
	TOTAL HOURS	.20	

PROFESSIONAL FEES \$ 70.00

MARTIN S FRIEDMAN	.20	70.00
	.20	\$ 70.00

TOTAL COSTS ADVANCED \$.00

TOTAL STATEMENT \$ 70.00

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LAW OFFICES
SUNDSTROM, FRIEDMAN & FUMERO, LLP
2548 BLAIRSTONE PINES DR
TALLAHASSEE, FLORIDA 32301

F.E.I.# 59-2783536

(850) 877-6555

PLEASE REFER TO INVOICE NUMBER
WHEN REMITTING

PLACID LAKES UTILITIES, INC
PAM BREWER, VP
410 WASHINGTON BLVD, NW
LAKE PLACID, FL 33852-6779

APRIL 10, 2013
INVOICE # 49977
FILE # 46068-00001
PAGE 1

MATTER: 2012 RATE CASE

3/02/13 MSF	BEGIN RESEARCH AND DRAFT OF APPLICATION	.90	315.00
	TOTAL HOURS	.90	

PROFESSIONAL FEES \$ 315.00

MARTIN S FRIEDMAN	.90	315.00
	.90	\$ 315.00

TOTAL COSTS ADVANCED \$.00

TOTAL STATEMENT \$ 315.00

=====

LAW OFFICES
SUNDSTROM, FRIEDMAN & FUMERO, LLP

2548 BLAIRSTONE PINES DR.
TALLAHASSEE, FLORIDA 32301

F.E.I.# 59-2783536

(850) 877-6555

PLEASE REFER TO INVOICE NUMBER
WHEN REMITTING

PLACID LAKES UTILITIES, INC
PAM BREWER, VP
410 WASHINGTON BLVD, NW
LAKE PLACID, FL 33852-6779

MAY 9, 2013
INVOICE # 50234
FILE # 46068-00001
PAGE 1

MATTER: 2012 RATE CASE

4/04/13 MSF	CORRESPONDENCE WITH MR. KING REGARDING COORDINATING FILING;	.20	70.00
4/08/13 MSF	PREPARE FOR AND PARTICIPATE IN CONFERENCE CALL WITH MS. BREWER AND MR. KING; REVISE APPLICATION ACCORDINGLY;	.90	315.00
4/16/13 MSF	CONFERENCE WITH MR. KING; REVIEW MAPS AND TELEPHONE CONFERENCE WITH MS. BREWER CONCERNING SAME; REVIEW AND COMMENT TO MR. KING ON MFRS;	1.50	525.00
4/20/13 MSF	FINALIZE APPLICATION	.40	140.00
4/23/13 MSF	FINAL PREPARATION AND FILING OF MFRS; TELEPHONE CONFERENCE WITH MR. KING WHO TELEPHONED	.80	280.00
4/30/13 MSF	TELEPHONE CONFERENCE WITH MS. HUDSON OF PSC WHO TELEPHONED AND LETTER TO PSC CLERK REGARDING WAIVER	.20	70.00
	TOTAL HOURS	4.00	

PROFESSIONAL FEES \$ 1,400.00

MARTIN S FRIEDMAN 4.00 1,400.00

FILING FEE 3,500.00
PHOTOCOPIES 151.75
OUTSIDE PHOTOCOPIES 572.11

TOTAL COSTS ADVANCED \$ 4,223.86

LAW OFFICES
SUNDSTROM, FRIEDMAN & FUMERO, LLP
2548 BLAIRSTONE PINES DR
TALLAHASSEE, FLORIDA 32301

F.E.I.# 59-2783536

(850) 877-6555

PLEASE REFER TO INVOICE NUMBER
WHEN REMITTING

PLACID LAKES UTILITIES, INC

Invoice #: 50234

PAGE 2

TOTAL STATEMENT

\$ 5,623.86

LAW OFFICES
SUNDSTROM, FRIEDMAN & FUMERO, LLP
2548 BLAIRSTONE PINES DR
TALLAHASSEE, FLORIDA 32301

F.E.I.# 59-2783536

(850) 877-6555

PLEASE REFER TO INVOICE NUMBER
WHEN REMITTING

PLACID LAKES UTILITIES, INC
PAM BREWER, VP
410 WASHINGTON BLVD, NW
LAKE PLACID, FL 33852-6779

JUNE 11, 2013
INVOICE # 50508
FILE # 46068-00001
PAGE 1

MATTER: 2012 RATE CASE

5/27/13 MSF	REVIEW PSC DEFICIENCY LETTER; REVIEW PSC FILING AND LETTER TO MS. BREWER CONCERNING SAME	.40	140.00
5/29/13 MSF	TELEPHONE CONFERENCE WITH MS. BREWER REGARDING MAPS; REVIEW AUDIT REQUESTS AND RESPONSES FORM MR. KING;	.30	105.00
	TOTAL HOURS	.70	

PROFESSIONAL FEES \$ 245.00

MARTIN S FRIEDMAN .70 245.00

OPERATOR CONFERENCE CALL 18.92
FEDERAL EXPRESS 171.58
OUTSIDE PHOTOCOPIES 7.97

TOTAL COSTS ADVANCED \$ 198.47

TOTAL STATEMENT \$ 443.47
=====

LAW OFFICES
SUNDSTROM, FRIEDMAN & FUMERO, LLP
2548 BLAIRSTONE PINES DR
TALLAHASSEE, FLORIDA 32301

F.E.I.# 59-2783536

(850) 877-6555

PLEASE REFER TO INVOICE NUMBER
WHEN REMITTING

PLACID LAKES UTILITIES, INC
PAM BREWER, VP
410 WASHINGTON BLVD, NW
LAKE PLACID, FL 33852-6779

JULY 10, 2013
INVOICE # 50677
FILE # 46068-00001
PAGE 1

MATTER: 2012 RATE CASE

6/03/13	MSF	RESEARCH AND DRAFT RESPONSES TO DEFICIENCY LETTER	.70	245.00
6/13/13	MSF	REVIEW STAFF'S FIRST DATA REQUEST AND LETTER TO MS. BREWER CONCERNING SAME;	.20	70.00
6/13/13	MSF	REVIEW STAFF RECOMMENDATION ON SUSPENDING RATES AND LETTER TO MS. BREWER CONCERNING SAME	.10	35.00
6/14/13	MSF	TELEPHONE CONFERENCE WITH MR. KING WHO TELEPHONED ABOUT POSSIBLE SALE	.10	35.00
6/20/13	MSF	REVIEW LETTER SETTING OFFICIAL FILING DATE, RESEARCH FILING DEADLINES AND LETTER TO MS. BREWER CONCERNING SAME; RESEARCH AND DRAFT SYNOPSIS AND LETTER TO MS. NORRIS AT PSC CONCERNING SAME;	.90	315.00
6/26/13	MSF	SEVERAL TELEPHONE CONFERENCES WITH MS. HUDSON WHO TELEPHONED REGARDING WAIVER AND SYNOPSIS; LETTER TO MS. BREWER; REVISE SYNOPSIS AND LETTER TO MS. HUDSON;	.80	280.00
6/27/13	MSF	RESEARCH AND DRAFT COMBINED INITIAL AND CUSTOMER MEETING NOTICES AND LETTER TO MS. HUDSON AT PSC CONCERNING SAME; DRAFT RESPONSE TO FIRST DATA REQUEST; REVIEW AND RESPOND TO CORRESPONDENCE FROM MS. BREWER;	1.60	560.00
TOTAL HOURS			4.40	

PROFESSIONAL FEES

\$ 1,540.00

LAW OFFICES
SUNDSTROM, FRIEDMAN & FUMERO, LLP
2548 BLAIRSTONE PINES DR
TALLAHASSEE, FLORIDA 32301

F.E.I.# 59-2783536

(850) 877-6555

PLEASE REFER TO INVOICE NUMBER
WHEN REMITTING

PLACID LAKES UTILITIES, INC

Invoice #: 50677

PAGE 2

MARTIN S FRIEDMAN	4.40	1,540.00
FEDERAL EXPRESS		34.44
PHOTOCOPIES		.75
TOTAL COSTS ADVANCED		\$ 35.19

TOTAL STATEMENT \$ 1,575.19
=====

LAW OFFICES
SUNDSTROM, FRIEDMAN & FUMERO, LLP
2548 BLAIRSTONE PINES DR
TALLAHASSEE, FLORIDA 32301

F.E.I.# 59-2783536

(850) 877-6555

PLEASE REFER TO INVOICE NUMBER
WHEN REMITTING

PLACID LAKES UTILITIES, INC
PAM BREWER, VP
410 WASHINGTON BLVD, NW
LAKE PLACID, FL 33852-6779

AUGUST 13, 2013
INVOICE # 50912
FILE # 46068-00001
PAGE 1

MATTER: 2012 RATE CASE

7/02/13 MSF	REVIEW REVISED SYNOPSIS AND SEND TO COUNTY ADMINISTRATOR; REVIEW REVISED COMBINED INITIAL AND CUSTOMER MEETING NOTICE AND LETTER TO MS. BREWER CONCERNING SAME;	.40	140.00
7/03/13 MSF	REVIEW MR. KINGS PROPOSED RESPONSES TO STAFF'S FIRST DATA REQUEST AND DOCUMENTS; REVISE AND FILE RESPONSE	.90	315.00

TOTAL HOURS 1.30

PROFESSIONAL FEES \$ 455.00

MARTIN S FRIEDMAN 1.30 455.00

PHOTOCOPIES .50

TOTAL COSTS ADVANCED \$.50

TOTAL STATEMENT \$ 455.50

=====

RESPONSE TO SECOND DATA REQUEST NO. 3

		Monthly <input type="checkbox"/> Semi-Annually <input type="checkbox"/> Annually <input type="checkbox"/>
60	388.25	starting 13 SEP 2013
	N/A	
	N/A	

Prepayment: If you pay off your debt early, you will not have to pay a penalty.

Security Interest: You are giving a security interest in the vehicle being purchased.

Late Payment: You must pay a late charge on each payment received more than 10 days late. The charge is 5 percent of the scheduled payment.

Contract: Please see this contract for additional information on security interest, nonpayment, default, the right to require repayment of your debt in full before the scheduled date, and prepayment penalty.

Premium insurae(s)
 You want Credit Disability Insurance.

Buyer Signs _____

Co-Buyer Signs _____

BALLOON CONTRACT PROVISIONS

Your last installment payment under this contract is a balloon payment.

EXCESS WEAR, USE AND MILEAGE CHARGES

If the box directly above is checked, this section, Paragraph B, and Paragraph C of this contract apply. You may be charged for excessive wear based upon our standards for normal use. If you exercise the option to sell the vehicle back to Creditor under Paragraph B, you must pay the Creditor \$0. N/A per mile for each mile in excess of _____ miles shown on the odometer.

OTHER OPTIONAL INSURANCE

Coverage and Insurance Company	Premium and Term in Months
_____	\$ _____ N/A
By _____	_____ N/A
_____	\$ _____ N/A
By _____	_____ N/A
_____	\$ _____ N/A
By _____	_____ N/A
_____	\$ _____ N/A
By _____	_____ N/A
_____	\$ _____ N/A
By _____	_____ N/A

You want the optional insurance for which premiums are included above.

Buyer Signs _____

Co-Buyer Signs _____

Any change in this contract must be in writing and signed by you and the Creditor.

Buyer Signs PLACID LAKES UTILITIES INC.

Co-Buyer Signs X

YOU ACKNOWLEDGE THAT YOU HAVE READ AND AGREE TO BE BOUND BY THE ARBITRATION PROVISION ON THE REVERSE SIDE OF THIS CONTRACT.

The Annual Percentage Rate may be negotiated with the Seller. The Seller may assign this contract and may retain its right to receive a portion of the Finance Charge.

Florida documentary stamp tax required by law in the amount of \$ 68.95 has been paid or will be paid directly to the Department of Revenue. Certificate of Registration 39-8000747771-3

Credit Life and Credit Disability Insurance are for the term of the contract. The amount and coverages are shown in a notice or agreement given to you today.

Debt Cancellation Waiver Addendum (Optional) If this box is checked you have purchased a debt cancellation waiver. Purchase of this coverage is optional and is not required to obtain credit. The terms and conditions of the debt cancellation waiver are set forth in the attached Addendum which is incorporated into this contract. The price for the debt cancellation waiver is set forth on this contract in the Itemization of Amount Financed under section 4.

Buyer Signs _____

LIMITED RIGHT TO CANCEL

By signing below, the Buyer and Co-buyer agree that the section on the back of this contract entitled "Limited Right to Cancel" will apply. The limited right to cancel this contract will end when Seller assigns this contract to a financial institution or within _____ days, whichever occurs first.

Buyer PLACID LAKES UTILITIES INC. Co-Buyer _____

NOTICE TO THE BUYER

a) Do not sign this contract before you read it or if it contains any blank spaces. b) You are entitled to an exact copy of the contract you sign. Keep it to protect your legal rights.

Buyer (and Co-Buyer) acknowledge that (i) before signing this contract, Buyer (and Co-Buyer) received and reviewed a true and completely filled in copy of this contract and (ii) at the time of signing this contract, Buyer (and Co-Buyer) received a true and completely filled in copy of this contract.

Buyer PLACID LAKES UTILITIES INC. Co-Buyer X Signs _____

Seller ALAN JAY FORD By X _____ Title SHERYL ADAMS MGR

THIS CONTRACT IS NOT VALID UNTIL YOU AND SELLER SIGN IT.

ASSIGNMENT

Seller may transfer this contract to another person. That person will then have all Seller's rights, privileges, and remedies. By signing below, the Seller assigns this contract to (800) 727-7000 (www.fordcredit.com). To contact Assignee about this contract, call ALAN JAY FORD or visit their website at _____

Seller _____ By X _____ Title SHERYL ADAMS MGR

RESPONSE TO SECOND DATA REQUEST NO. 5a

5 a



Lease Agreement

LESSEE	Full Legal Name	Phone Number (863) 465-0345
	DBA Name (if any) <u>Placid Lakes Utilities Inc.</u>	Purchase Order Requisition Number
	Billing Address <u>410 Washington Blvd. NW Lake Placid Fl 33852</u>	Send Invoice to Attention of:

Equipment Make	Model No.	Serial Number	Description (Attach Separate Schedule if Necessary)
Toshiba	E281c		Digital B&W/Color Copier
	MR3018		RADF
	KD1011		Paper Feed Pedestal
Equipment Location (if not same as above)			

Number of Lease Payments	Lease Payment (PLUS)	Sales Tax (EQUALS)	Total Lease Payment
60	\$283.20	=	
	+	=	
	+	=	
	+	=	

Term of Lease in Months: _____ Payment Frequency: Monthly Quarterly Other

End of Lease Option: End All Lease Purchase Option shall be FMV unless another option is selected.
 FMV 10% \$1 Other

Security Deposit (PLUS)	First Payment Period (PLUS)	Other (EQUALS)	Total Payment Enclosed
+	+	=	

You agree to all of the Terms and Conditions contained in both sides of this Lease, and to any attachments to same (all of which are included by reference) and become part of this Agreement. You acknowledge to have read and agreed to all the Terms and Conditions and understand that this is a non-cancellable agreement for the full term shown above.

You acknowledge that the leased equipment is: NEW USED

Signature: Peggy Ann Brewer

Date: 8/27/08

Print Name: Peggy Ann Brewer

Title: Vice President

Legal Name of Corporation or Partnership: _____

(AGREEMENT MUST BE SIGNED BY AUTHORIZED CORPORATE OFFICER, PARTNER OR PROPRIETOR)

TERMS & CONDITIONS

Please read YOUR copy of this Lease carefully and feel free to ask US any questions YOU may have about it. Words "YOU" and "YOUR" refer to the "Lessee" and the words "WE", "US" and "OUR" refer to the "Lessor" of the Equipment.

- LEASE: WE agree to lease to YOU and YOU agree to lease from US, the Equipment listed above (and on any attached schedule) including all replacement parts, repairs, additions and accessories ("Equipment") on the terms and conditions of this Lease and on any attached schedule. In order to maintain OUR rate of return, YOU authorize US to adjust the Lease Payments by not more than fifteen percent (15%) if the cost of the Equipment or taxes is more or less than the supplier's estimate or if the Lease is not accepted within thirty (30) days of the date YOU sign the Lease.
- TERM: The Lease goes into effect and the term of the Lease begins when it is signed and accepted by US (the "Commencement Date"). The first Lease Payment is due on the date WE accept the Lease or any later date designated by US. Subsequent Lease Payments will be due as invoiced by US for successive months until the balance of the Lease Payments and any additional Lease Payments or expenses chargeable to YOU under this Lease are paid in full. YOUR obligation to pay the Lease Payments and other Lease obligations is absolute and unconditional and is not subject to cancellation, reduction, setoff or counterclaim. THIS AGREEMENT IS NON-CANCELABLE.
- LATE CHARGES/DOCUMENTATION FEES: If a Lease Payment is not made when due, YOU will pay US, within one month, a late charge up to 10% of the payment or \$10.00, whichever is greater, but only to the extent permitted by law. YOU agree to pay US a fee of \$59.95, plus 1/10th of one percent (1%) of the original Equipment cost in excess of \$50,000, to reimburse OUR expenses for preparing financing statements, other documentation costs and all ongoing administration costs during the term of this Lease.
- DELIVERY AND ACCEPTANCE: YOU are responsible, at YOUR own cost, to arrange for the delivery and installation of the Equipment (unless such costs are included in the cost of the Equipment to US). YOU agree to accept the Equipment when it is delivered and to sign the Equipment Acceptance supplied by US. WE may at OUR discretion confirm by telephone that YOU have accepted the

(Terms and Conditions continued on the reverse side of this Agreement.)

To induce us to enter this Lease, the undersigned unconditionally guarantees the prompt payment of all the Lessee's obligations under the Lease. We are not required to proceed against the Lessee on the Equipment or unless cover remains before proceeding against the undersigned. The undersigned waives notice of acceptance and all other notices or demands of any kind to whom the undersigned may be entitled. The undersigned consents to any actions or modification granted to the Lessor and the release and/or compromise of any obligations of the Lessee or any other guarantors without releasing the undersigned from his or her obligations. This is a continuing guarantee and will remain in effect in the event of the death of the undersigned, and will bind the heirs, administrators, representatives, successors and assigns of undersigned and may be enforced by or for the benefit of any assignee or successor of us. This guaranty is governed by and constituted in accordance with the Laws of the state of Florida and I consent to non-exclusive jurisdiction in any state or federal court in Florida and waive trial by jury.

Signature: _____ Date: _____

Print Name: _____

Home Address: _____

Soc. Sec. No.: _____ Phone: _____

Signature: _____ Date: _____

Print Name: _____

Home Address: _____

Soc. Sec. No.: _____ Phone: _____

You acknowledge that the Equipment shown above has been received, has been put in use, is in good working order and is satisfactory and acceptable.

Signature: Peggy Ann Brewer Date: 8/27/08

Print Name: Peggy Ann Brewer

Title: Vice President

Legal Name of Corporation or Partnership: _____

Lessor Signature: _____ Date: _____

Print Name: _____

Title: _____

For: **COPY CONCEPTS, INC.**

Lease Number: _____

Lease Commencement Date: _____

Vendor I.D. Number: _____

EQUIPMENT. WE SHALL NOT BE LIABLE FOR SPECIAL, RESULTING OR CONSEQUENTIAL DAMAGES OR LOSS OF PROFIT OCCASIONED BY ANY BREACH OF WARRANTY OR REPRESENTATION OR RESULTING FROM THE USE OR PERFORMANCE OF THE EQUIPMENT. YOUR OBLIGATION TO PAY IN FULL ANY AMOUNT DUE UNDER THE LEASE WILL NOT BE AFFECTED BY ANY DISPUTE, CLAIM, COUNTERCLAIM, DEFENSE OR OTHER RIGHT WHICH YOU MAY HAVE OR ASSERT AGAINST THE SUPPLIER OR THE EQUIPMENT MANUFACTURER.

6. TITLE, PERSONAL PROPERTY, LOCATION AND INSPECTION: Unless you have a \$1.00 purchase option, WE will have title to the Equipment. If YOU have a \$1.00 purchase option and/or the Lease is deemed to be a security agreement, YOU grant US a security interest in the Equipment and all proceeds thereof. YOU have the right to use the Equipment for the full Lease term provided YOU comply with the terms and conditions of this Lease. Although the Equipment may become attached to real estate, it remains personal property and YOU agree not to permit a lien to be placed upon the Equipment or to remove the Equipment without OUR prior written consent. If WE feel it is necessary, YOU agree to provide US with waivers of interest or liens, from anyone claiming any interest in the real estate on which any item of Equipment is located. WE also have the right, at reasonable times, to inspect the Equipment.

7. MAINTENANCE: YOU are required, at YOUR own cost and expense, to keep the Equipment in good repair, condition and working order, except for ordinary wear and tear, and YOU will supply all parts and servicing required. All replacement parts used or installed and repairs made to the Equipment will become OUR property.

IN THE EVENT THE LEASE PAYMENTS INCLUDE THE COST OF MAINTENANCE AND/OR SERVICE BEING PROVIDED BY THE SUPPLIER AND/OR THE MANUFACTURER, YOU ACKNOWLEDGE THAT WE ARE NOT RESPONSIBLE FOR PROVIDING ANY REQUIRED MAINTENANCE AND/OR SERVICE FOR THE EQUIPMENT. YOU WILL MAKE ALL CLAIMS FOR SERVICE AND/OR MAINTENANCE SOLELY TO THE SUPPLIER AND/OR MANUFACTURER AND SUCH CLAIMS WILL NOT AFFECT YOUR OBLIGATION TO MAKE ALL REQUIRED LEASE PAYMENTS.

8. ASSIGNMENT: YOU AGREE NOT TO TRANSFER, SELL, SUBLEASE, ASSIGN, PLEDGE OR ENCUMBER EITHER THE EQUIPMENT OR ANY RIGHTS UNDER THIS LEASE WITHOUT OUR PRIOR WRITTEN CONSENT. YOU agree that WE may sell, assign or transfer this Lease and if WE do, the new owner will have the same rights and benefits that WE now have and will not have to perform any of OUR obligations and that the rights of the new owner will not be subject to any claims, defenses, or set-offs that YOU may have against US.

9. REDELIVERY AND RENEWAL: Upon at least sixty (60) but not more than one hundred twenty (120) days written notice to US prior to the expiration of the Lease term, YOU shall advise US of YOUR intention to return the Equipment to US at the end of the Lease term. Provided YOU have given such timely notice, YOU shall return the Equipment, freight and insurance prepaid, to US in good repair, condition and working order, ordinary wear and tear excepted, in a manner and to a location designated by US. If YOU fail to notify US, or having notified US, YOU fail to return the Equipment as provided herein, this Lease shall renew for consecutive sixty (60) day periods and YOU agree to continue to make Lease Payments at the same monthly Lease Payments as set forth in the Lease subject to the right of either party to terminate the Lease upon sixty (60) days written notice, in which case YOU will immediately deliver the Equipment to US as stated in this paragraph.

10. LOSS OR DAMAGE: YOU are responsible for the risk of loss or destruction of, or damage to the Equipment. No such loss or damage relieves YOU from any obligation under this Lease.

11. INDEMNITY: WE are not responsible for any losses or injuries caused by the installation or use of the Equipment. YOU agree to reimburse US for and to defend US against any claim for losses or injuries caused by the Equipment. This indemnity will continue even after the termination of this Lease.

12. TAXES: YOU agree to pay all license and registration fees, sale and use taxes, personal property taxes and all other taxes and charges, relating to the ownership, leasing, rental, sale, purchase, possession or use of the Equipment as part of the Lease Payment or as billed by US. YOU agree that if WE pay any taxes or charges on YOUR behalf, YOU will reimburse US for all such payments and will pay US interest and a late charge (as calculated in Section 5) on such payments with the next Lease Payment, plus a fee for OUR collecting and administering any taxes, assessments or fees and remitting them to the appropriate authorities. YOU will indemnify US on an after-tax basis against the loss of any tax benefits anticipated at the Commencement Date arising out of YOUR acts or omissions.

13. INSURANCE: During the term of this Lease, YOU will keep the Equipment insured against all risks of loss or damage in an amount not less than the replacement cost of the Equipment, without deductible and without co-insurance. YOU will also obtain and maintain for the term of this Lease, comprehensive public liability insurance covering both personal injury and property damage of at least \$100,000 per person and \$300,000 per occurrence for bodily injury and \$50,000 for property damage. WE will be the sole named loss payee on the property insurance and named as an additional insured on the public liability insurance. YOU will pay all premiums for such insurance and must deliver proof of insurance coverage satisfactory to US. If YOU do not provide such insurance, YOU agree that WE have the right, but not the obligation, to obtain such insurance and add an insurance fee to the amount due from you, on which we make a profit.

14. DEFAULT: YOU are in default of this Lease if any of the following occurs: a) YOU fail to pay any Lease Payment or other sum when due; b) YOU breach any warranty or other obligation under this Lease, or any other agreement with US; c) YOU, any partner or any guarantor dies, YOU become insolvent or unable to pay YOUR debts when due; YOU stop doing business as a going concern; YOU merge, consolidate, transfer all or substantially all of YOUR assets; YOU make an assignment for the benefit of creditors or YOU undergo a substantial deterioration in YOUR financial condition, or d) YOU, any guarantor or any partner, voluntarily file or have filed against YOU or it involuntarily, a petition for liquidation, reorganization, adjustment of debt or similar relief under the Federal Bankruptcy Code or any other present or future federal or state bankruptcy or insolvency law, or a trustee, receiver or liquidator is appointed for YOU or it or a substantial part of YOUR or its assets.

15. REMEDIES: WE have the following remedies if YOU are in default of this Lease: WE may declare the entire balance of the unpaid Lease Payments for the full term immediately due and payable, sue for and receive all Lease Payments and any other payments then accrued or accelerated under this Lease or any other agreement plus the estimated fair market value of the Equipment at the end of the originally scheduled term or the End of Lease Option Price ("Residual"), and all accelerated Lease Payments and the Residual will be discounted to the date of the default at the lesser of (a) per annum interest rate equivalent to that of a U.S.

Equipment will not constitute a termination of this Lease unless WE expressly notify YOU in writing. In the event the Equipment is returned or repossessed by US and unless WE have terminated this Lease, WE will sell or re-rent the Equipment to any persons with any terms WE determine, at one or more public or private sales, with or without notice to YOU, and apply the net proceeds after deducting the costs and expenses of such sale or re-rent, to YOUR obligations with YOU remaining liable for any deficiency and with any excess being retained by US. The credit for any sums to be received by US from any such rental shall be discounted to the date of the agreement at six percent (6%) per year.

YOU are also required to pay (i) all expenses incurred by US in connection with the enforcement of any remedies, including all expenses of repossessing, storing, shipping, repairing and selling the Equipment, and (ii) reasonable attorneys' fees.

16. PURCHASE OPTION: Upon expiration of the Lease term, provided YOU are not in default, YOU shall have the option to purchase all but not less than all of the Equipment on the terms as indicated in the End of Lease Options checked above. WE will use OUR reasonable judgment to determine the Equipment's fair market value for all FMV purchase options which shall be based on the Equipment remaining in place.

17. SECURITY DEPOSIT: Any security deposit is non-interest bearing. WE may apply any security deposit to cure any default by YOU, in which event YOU will promptly restore any amount so applied. If YOU are not in default, any security deposit will be returned to YOU at the termination of this Lease.

18. WARRANTIES: YOU warrant and represent that the Equipment will be used for business purposes, and not for personal, family or household purposes.

19. UCC FILINGS AND FINANCIAL STATEMENTS: YOU authorize US to file a financing statement with respect to the Equipment and grant US the right to sign such financing statement on YOUR behalf. If WE feel it is necessary, YOU agree to submit financial statements (audited if available) on a quarterly basis.

20. UCC - ARTICLE 2A PROVISIONS: YOU agree that this Lease is a Finance Lease as that term is defined in Article 2A of the Uniform Commercial Code ("UCC"). YOU acknowledge that WE have given YOU the name of the Supplier of the Equipment. WE hereby notify YOU that YOU may have rights under the contract with the Supplier and YOU may contact the Supplier for a description of any rights or warranties that YOU may have under this supply contract. YOU also waive any and all rights and remedies granted YOU under Sections 2A-508 through 2A-522 of the UCC.

21. CHOICE OF LAW: This Lease shall be deemed fully executed and performed in the state of Florida and shall be governed and construed in accordance with the laws thereof. YOU consent to and agree that non-exclusive jurisdiction, personal or otherwise, over YOU and the Equipment shall be with the court, in the state of Florida or a Federal Court in Florida solely at our option with respect to any provision of this Lease. YOU also agree to waive YOUR right to a trial by jury.

22. ENTIRE AGREEMENT; SEVERABILITY; WAIVERS: This Lease contains the entire agreement and understanding. No agreements or understandings are binding on the parties unless set forth in writing and signed by the parties. Any provision of this Lease which for any reason may be held unenforceable in any jurisdiction shall, as to such jurisdiction, be ineffective without invalidating the remaining provisions of this Lease. THIS LEASE IS NOT INTENDED FOR TRANSACTIONS WITH AN EQUIPMENT COST LESS THAN \$1,000.

23. FACSIMILE DOCUMENTATION: YOU agree that a facsimile copy of the Agreement with facsimile signatures may be treated as an original and will be admissible as evidence of the Agreement.

05CCS007

In/Date: 

5a

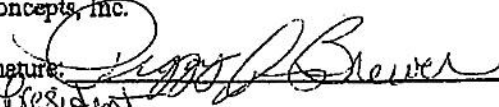
Please read and sign the following before installation:

~~Copy Concepts, Inc. will provide connectivity to your existing computer and/or network, plus up to 5 workstations.~~

Upon completion of all training issues and a generation of successful test prints, you the customer acknowledges that any support provided after that point will be on a chargeable basis @ \$95 per hour. You may use Toshiba's "In Touch Center" at 1-888-820-8674 during the first 90 days following installation at no charge, after 90 days there is a \$35 per incident charge.*

It is the customer's responsibility to back-up their data prior to any work performed by Copy Concepts, Inc., or any agent representing them. Copy Concepts, Inc. accepts no liability for any loss of data, hardware, or interruption of daily operations during the installation procedure or any subsequent visits that may occur.

Regular, complete data back-ups are essential maintenance functions that every computer user should perform. Copy Concepts, Inc. recommends that customers back-up all of the information on their computer's hard drive(s) prior to a peripheral or software installation or related service. I the undersigned, understand and agree that it is my responsibility to make sure that my computer system(s) has been completely backed-up prior to any servicing of my computer(s). I further acknowledge that I have read and agreed to the Terms and Conditions set forth on this document, and that this Agreement represents the entire agreement between Copy Concepts, Inc. and myself. No other agreement, verbal or otherwise, shall be binding upon the parties hereto. Copy Concepts, Inc. is not responsible for any problems with our computer(s) or any related items following the installation of any connected products or software sold by Copy Concepts, Inc.

Authorized Signature: 
Title: Vice President

Date: 8/27/08

* Prices subject to change.

Please sign the following after completed installation:

Work performed: _____

Signed and Dated by Customer: _____ Date: _____

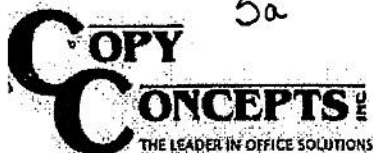
Signed and dated by Installer: _____ Date: _____

Corporate Headquarters
11901 Metro Parkway
Ft. Myers, FL 33966
(239) 275-9101
Fax (239) 275-5647

407 Interstate Blvd
Sarasota, FL 34240
(941) 378-5663
Fax (941) 378-5812

9720 16TH Street N. St.
Petersburg, FL 33716
(727) 576-8202
Fax (727) 577-0272

600-101 Goodlette Rd. N.
Naples, FL 34102
(239) 261-8440
Fax (239) 261-8408



Copy Concepts, Inc.
 11901 Metro Parkway
 Fort Myers, FL 33966
 239-275-9101



PLEASE VISIT OUR WEBSITE AT
 WWW.COPYCONCEPTSINC.COM
 WHERE YOU CAN:

- * PLACE SERVICE CALLS
- * ORDER SUPPLIES
- * ENTER METER READS

(941) 378-5863 SARASOTA
 (727) 576-8202 ST PETERSBURG
 (863) 402-0232 SEBRING

*30% RESTOCKING FEE PLUS RELATED
 SHIPPING CHARGES
 WILL BE BILLED ON ALL RETURNED
 SUPPLIES

LOCATION

9:00-5:00
 PLACID LAKES UTILITIES
 410 WASHINGTON BLVD NW
 LAKE PLACID FL
 33852

INVOICE NO
 318713 1

INVOICE DATE
 07/25/13

TERMS: NET 10 DAYS
 FROM INVOICE

CUSTOMER NO. CF0312	ID NO. E1541	MODEL AND SERIAL NO. E2540 CHE232800	PROGRAM TYPE AMM	REPRESENTATIVE
PO NO	LEASE ID MM			

DATE	PREVIOUS METER	DATE	CURRENT METER
INVOICE PERIOD 07/17/13 TO 08/17/13			

QUANTITY	CODE NO.	DESCRIPTION	AMOUNT
COLOR METER			
Meters: Previous	1107	06/19/13 Current	1187 07/19/13
		Excess at .08500	
80	4CTE01	FMA PER COPY CHARGES	6.80
1	4CTC01	FULL MAINTENANCE AGMT	46.40
BLACK METER			
Meters: Previous	17348	06/19/13 Current	19310 07/19/13
	3200	Contracted	
CONTRACT RENEWS 7/17/14 AT PREVAILING RATES			
COLOR MACHINE MAINTENANCE INCLUDES PARTS, LABOR, DRUM, DEVELOPER & TONER <i>636.7</i>			
SUBTOTAL			53.20
TAX			3.72
TOTAL DUE			56.92

BILL TO

PLACID LAKES UTILITIES
 410 WASHINGTON BLVD NW
 LAKE PLACID FL 33852

FROM

COPY CONCEPTS INC
 11901 METRO PARKWAY
 FT MYERS FL 33966

COMMENTS:

PLEASE PAY FROM THIS INVOICE
 OVERDUE ACCOUNTS WILL BE CHARGED A LATE PAYMENT FEE OF 1.5% PER
 MONTH (18% ANNUALLY) \$ 2.00 MINIMUM ON ALL BALANCES OVER 30 DAYS.

RESPONSE TO SECOND DATA REQUEST NO. 5b

HASLER FINANCIAL SERVICES, LLC

A Hasler, Inc. Company

3400 Bridge Parkway, Ste 201

Redwood City, CA 94066

Phone 866.857.3310

Fax 866.857.3311

Technician - please fax to:

813.433.5261

SO#

CUST#

Lease Confirmation and Delivery & Acceptance Form

Lease Number

H 0809 37216

Lessee

Full Legal Name

DBA

Phone

Placid Lakes Utilities

(883) 485-0345

Billing Address

City

State

Zip

410 Washington Boulevard NW

Lake Placid

FL

33852

Equipment Location (if different from billing address)

Installation Address

City

State

Zip

SAME

Equipment Leased

Quantity	Make and Description	Model Number	Serial Number
1	Mail Machine	WJ150	
1	MAINTENANCE	SERV	

Acceptance Notice

As evidenced by this Equipment Acceptance Notice, we acknowledge receipt, in good condition and satisfactory installation, of all the items described in the above referenced Lease and certify that the Lessor has fully and satisfactorily performed each, every and all covenants and conditions to be performed by it under the Lease Agreement between Lessor and Lessee. We authorize you to pay the supplier for the equipment, supplies and/or independent maintenance agreement(s). We accept the above mentioned equipment, programmed or not programmed (if applicable) and value, insofar as Lessor and its assignees are concerned, any reservations as to condition, correctness or capacity of the equipment and software in conjunction, and understand that any shortcoming of the equipment, its operation or programming without reservation will not be grounds for withholding any payments due under the aforementioned Lease. We acknowledge receipt of a completed copy of the Lease Agreement.

Placid Lakes Utilities
Lessee (Full Legal Name)

Peggy Ann Brewer
Signature

11-12-08
Installation Date

The equipment described therein is not being accepted on a trial basis. In the event decals or metal plates have been supplied, they have been affixed. WE AGREE THAT THE LEASE BETWEEN LESSOR AND LESSEE IS THE ONLY LEASE, SALE OR FINANCE ARRANGEMENT THAT WE HAVE ENTERED INTO FOR THIS EQUIPMENT AND WE ACKNOWLEDGE THAT THE LESSOR IS NOT AN AGENT OF THE VENDOR (EQUIPMENT SUPPLIER) NOR IS THE VENDOR AN AGENT OF THE LESSOR. We further agree that this Acceptance shall be a bar to any claim in any legal proceeding of the equipment leased hereunder being defective or inoperative.

Peggy Ann Brewer
Print Name

x VP
Title

69 mos?
6 yrs?
11-12-14

5B

HASLER FINANCIAL SERVICES, LLC

A Hasler, Inc. Company

HFS Lease Agreement
For use with all Hasler Products

Dealer Information

Dealer Number 6769000	Company Name MODULAR MAILING SYSTEMS	Phone # (813) 875-6245	Address
---------------------------------	--	----------------------------------	---------

Billing Information:

Contact Name PAM BREWER	
Billing Address	
Company Name (Full legal name) PLACID LAKES UTILITIES	
Billing Address 410 WASHINGTON BLVD. NW	
City LAKE PLACID	State FL
Zip Code + 4 33853	
Phone Number (863) 465-0345	FAX Number
Tax Exempt? (Enter Yes or No to request if Yes) <input type="checkbox"/> YES <input type="checkbox"/> NO	
Purchase Order #:	

Installation Information: (If different from billing information)

Contact Name SAME	
Billing Address	
Company Name (Full legal name) PLACID LAKES UTILITIES	
Installation Address (If not same as billing) SAME	
City	State
Zip Code + 4	
Phone Number	Fax Number
Main Point of Contact	Page 001 of 01 to 04 of 4
Use my existing TMS Account Number.	

Equipment:

Qty	Model/Part Number	Description (include serial # if applicable)
1	W1250	W1250 FULLY AUTOMATIC MAIL PROCESSOR WITH POWER STRIPS
		DISPENSER AND SIB. SCALE
		INTERFACE KIT, CATCH TRAY AND SCALE STAND PACKAGE
		1 YEAR ANNUAL MAINTENANCE
		DELAYED LEASE INCENTIVE: NO PAYMENTS TO HFS UNTIL 1/2009
		6 MONTH METER INCENTIVE: 1ST 6 MONTHS METER RENTAL NO \$

Payment Information:

Billing Frequency	<input checked="" type="checkbox"/> Monthly	<input type="checkbox"/> Quarterly	<input type="checkbox"/> Annually
	# of Months	Monthly Payment (plus applicable taxes)	
First	6	\$ 461.00	
Next	63	\$ 554.00	
Start			
Next			
Current Lease Number			
New Lease Number			

Services Include:

- Meter Rental
- Total Funds - Access to a line of credit to refill your postage.
- Online Services Total Protection
 - Automatic USPS Rate Downloads and Software Updates
 - Ink Management E-Mail Alerts
 - My Hasler Web Portal - Postage Usage and Contracts
- Online Services Total Management
 - Track Department Spending and Budgets
 - 12 Months Historical Department Data
- Online Services E-Service
 - Electronic USPS Delivery Confirmation, Signature Confirmation and Certified
 - Simplified, Consolidated Labeling for USPS E-Confirmation Services
 - Automatic E-mail Status Alerts
- Rate and Structure
- Maintenance
- Software Care

Existing customers who are upgrading or renewing an agreement and currently fund their TMS account by ACH Debit will not be converted to TotalFunds, unless indicated here.

This document consists of an Equipment Lease ("Lease") with Hasler Financial Services ("HFS") and/or a Postage Meter Rental Agreement with Hasler, Inc. and Online Services Agreement with Hasler, Inc.; Postage Finance Agreement with Mailroom Finance, Inc. Your signature constitutes an offer to enter into the agreement and acknowledges that you have read, agree to and have received a copy of all applicable terms and conditions and are authorized to sign the agreement on behalf of the Lessee. The Lease and any other applicable agreements will become binding on the companies mentioned above only after an authorized individual accepts your offer by signing below, or when the equipment is delivered to you.

Pam Brewer *UP*
 Authorized Signature Date Accepted

Pam Brewer
 Print Name and Title

HFS Accepted By Date Accepted

RESPONSE TO SECOND DATA REQUEST NO. 13

13

PLACID LAKES UTILITIES, INC

Meter Exceptions Report

Account No.	Service ID	Name	Service Address	Route	Read Sequence					
Service	Meter Number	Size	Exception	Prior Date	Prior Read	Read Date	Current Read	Usage	Read Code	Sit. Code
3818	S13B168L0028	FEBO, MARCIANO	425 VANGUARD AVE NW	00011	00006					
WATER	75909020	5/8" METER	High Reading	09/05/2012	7895.	10/03/2012	8505.00000	6100.	1	
Meter Message:	75909020									
5898	S12B150L0010	JOHNSON, JANE	320 VANGUARD AVE NW	00011	00007					
WATER	8709253	5/8" METER	High Reading	09/05/2012	88768.	10/03/2012	88770.00000	20.	1	
Meter Message:	8709253									
4695	S12B153L0012	VREELAND, JANICE	105 BOOSTER RD NW	00011	00013					
WATER	82508207	5/8" METER	No Usage	09/05/2012	3860.	10/03/2012	3860.00000	0.	1	
Meter Message:	82508207									
4144	S12B151L8910	TELHARD, MAX	104 LAUNCH RD NW	00011	00015					
WATER	1831855803	5/8" METER	High Reading	09/05/2012	54669.	10/03/2012	124411.00000	69742.	1	
Meter Message:	1831855803									
81433	S12B152L0014	WAUCHULA STATE BANK,	109 LAUNCH RD NW	00011	00018					
WATER	77404639	5/8" METER	No Usage	09/05/2012	7960.	10/03/2012	7960.00000	0.	1	
Meter Message:	77404639									
4785	S13B159L0019	KAPALO, ERIN	615 STARFRUIT AVE	00011	00020					
WATER	81573671	5/8" METER	Low Reading	09/06/2012	23740.	10/03/2012	23770.00000	300.	1	
Meter Message:	81573671									
3127	S13B159L0016	BROUWER, JR, DENNIS	621 STARFRUIT AVE	00011	00023					
WATER	X312099	5/8" METER	High Reading	09/05/2012	134386.	10/03/2012	135065.00000	6790.	1	
Meter Message:	X312099									
	S13B159L0015	HUFFSTUTLER, DEBBIE	623 STARFRUIT AVE	00011	00024					
WATER	V318970	5/8" METER	Low Reading	09/05/2012	252163.	10/03/2012	252164.00000	10.	1	
Meter Message:	V318970									
5926	S13B166L0003	LEACH, GARY W.	734 STARFRUIT AVE	00011	00028					
WATER	1820912098	5/8" METER	No Usage	09/05/2012	9616.	10/03/2012	9616.00000	0.	1	
Meter Message:	1820912098									
4911	S13B165L0016	PARKER, DANIEL	741 STARFRUIT AVE	00011	00030					
WATER	8653413	5/8" METER	No Usage	09/05/2012	191910.	10/03/2012	191910.00000	0.	1	
Meter Message:	8653413									
81217	S11B136L019B	JEMISON, DOUGLAS	634 LAKE GROVES RD NW	00011	00037					
WATER	82822591	5/8" METER	High Reading	09/05/2012	15480.	10/03/2012	15525.00000	450.	1	
Meter Message:	82822591									
81540	S11B136L0019	BULLARD, DOUGLAS	636 LAKE GROVES RD NW	00011	00038					
WATER	82053903	3/4" METER	Low Reading	09/05/2012	17000.	10/03/2012	17010.00000	100.	1	
Meter Message:	82053903									
	S11B136L0021		626 LAKE GROVES RD NW	00011	00042					
WATER	79185313	3/4" METER	Inactive Meter	06/04/2012	66790.	10/03/2012	67920.00000	11300.	1	
Meter Message:	79185313									
81513	S11B136L0+23	NGUYEN, DUNG THI	618 LAKE GROVES RD NW	00011	00046					
WATER	2302117	3/4" METER	Low Reading	09/05/2012	277413.	10/03/2012	277500.00000	870.	1	
Meter Message:	2302117									
81393	S11B135L0032	SAMPSON, LAKESHA	504 LAKE GROVES RD NW	00011	00048					
WATER	U614140	3/4" METER	High Reading	09/05/2012	100011.	10/03/2012	101187.00000	11760.	1	
Meter Message:	U614140									
	S11B135L00+1	HICKS, BRADLEY	500 LAKE GROVES RD NW	00011	00052					
ER	522955	3/4" METER	Low Reading	09/05/2012	152636.	10/03/2012	152960.00000	3240.	1	
Meter Message:	522955									
81086	S011B135L004	GANTHIER, DEBRA	113-115 GLENN AVE NW	00011	00054					

RESPONSE TO SECOND DATA REQUEST NO. 17

#17

PLACID LAKES UTILITIES, INC

Customer Transaction Summary

Customer Information

ACCT. NO : 81347
BRANDI BENNETTE
604 JUPITER AVE NW
LAKE PLACID, FL 33852-

Location Information

SERVICE ID : S11B135L0031
604 JUPITER AVE NW
LAKE PLACID, FL 33852

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
01/09/2012	Charge	01/05/2012	355662		43.41	10.74	54.15
02/01/2012	Payment				54.15	-60.00	-5.85
02/08/2012	Charge	02/02/2012	5854	64394	-5.85	468.71	462.86
02/08/2012	Adjustment				462.86	-429.83	33.03
03/06/2012	Payment				33.03	-33.03	0.00
03/07/2012	Charge	03/01/2012	12028	12028	0.00	63.19	63.19
04/09/2012	Charge	04/03/2012	34354	22326	63.19	130.06	193.25
05/09/2012	Charge	05/03/2012	50107	15753	193.25	85.69	278.94
05/16/2012	Payment				278.94	-40.00	238.94
05/18/2012	Payment				238.94	-135.00	103.94
06/07/2012	Charge	06/04/2012	55391	5284	103.94	31.98	135.92
06/12/2012	Payment				135.92	-52.00	83.92
07/09/2012	Charge	07/03/2012	65099	9708	83.92	50.75	134.67
08/09/2012	Charge	08/03/2012	76485	11386	134.67	60.49	195.16
08/15/2012	Payment				195.16	-115.00	80.16
09/07/2012	Charge	09/05/2012	86178	9693	80.16	50.69	130.85
10/09/2012	Charge	10/03/2012	90182	4004	130.85	27.37	158.22
10/16/2012	Payment				158.22	-111.00	47.22
11/07/2012	Charge	11/05/2012	95821	5639	47.22	34.07	81.29
12/07/2012	Charge	12/03/2012	100364	4543	81.29	29.58	110.87
12/20/2012	L Charge	12/19/2012	100364		110.87	0.00	110.87
12/31/2012	Write-Off				110.87	-110.87	0.00

#17

PLACID LAKES UTILITIES, INC

Transaction List

Sorted by Service Id

From 02/08/2012 to 02/29/2012

Account No	Service ID	Customer Name	Trans. Date	Trans. Type	Reason Batch	Amount
4347	S03B028L0013	PEREZ. OLGA	02/10/2012	Adjustment	LEAK ADJ WATER	-17.98 -17.98
3882	S06B051L0007	DIAZ. MAYRA	02/13/2012	Adjustment	WATER	0.20 0.20
81347	S11B135L0031	BENNETTE. BRANDI	02/08/2012	Adjustment	MISREAD WATER	-429.83 -429.83
4271	S17B179L0007	WENDORFF.	02/13/2012	Adjustment	WATER	-0.74 -0.74
Grand Totals				Adjustment	WATER	-448.35 -448.35

PLACID LAKES UTILITIES, INC

#17

Customer Transaction Summary

Customer Information

ACCT. NO : 5010
 MELODY REEDER
 127 LOQUAT RD NW
 LAKE PLACID, FL 33852-

Location Information

SERVICE ID : S06B062L0032
 127 LOQUAT RD NW
 LAKE PLACID, FL 33852

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
01/09/2012	Charge	01/04/2012	93725	7150	0.00	39.48	39.48
01/17/2012	Payment				39.48	-39.48	0.00
02/08/2012	Charge	02/02/2012	94420	6950	0.00	38.68	38.68
03/05/2012	Payment				38.68	-45.00	-6.32
03/07/2012	Charge	03/02/2012	95085	6650	-6.32	37.47	31.15
03/30/2012	Payment				31.15	-45.00	-13.85
04/09/2012	Charge	04/03/2012	97845	27600	-13.85	172.52	158.67
04/23/2012	Payment				158.67	-200.00	-41.33
05/09/2012	Charge	05/02/2012	107660	98150	-41.33	740.45	699.12
06/07/2012	Charge	06/04/2012	109065	14050	699.12	75.40	774.52
06/18/2012	Payment				774.52	-300.00	474.52
07/09/2012	Charge	07/03/2012	109830	7650	474.52	42.32	516.84
07/30/2012	Payment				516.84	-600.00	-83.16
08/09/2012	Charge	08/02/2012	110440	6100	-83.16	35.96	-47.20
09/07/2012	Charge	09/04/2012	112800	23600	-47.20	143.07	95.87
09/28/2012	Payment				95.87	-200.00	-104.13
10/09/2012	Charge	10/03/2012	114070	12700	-104.13	68.58	-35.55
11/07/2012	Charge	11/01/2012	114695	6250	-35.55	36.58	1.03
12/07/2012	Charge	12/03/2012	115450	7550	1.03	41.91	42.94
12/26/2012	Payment				42.94	-42.94	0.00
01/09/2013	Charge	01/03/2013	116180	7300	0.00	40.88	40.88
02/08/2013	Charge	01/31/2013	116685	5050	40.88	31.66	72.54
03/08/2013	Charge	03/05/2013	117400	7150	72.54	40.27	112.81
03/13/2013	Payment				112.81	-100.00	12.81
03/18/2013	Payment				12.81	-100.00	-87.19
04/09/2013	Charge	04/04/2013	118280	8800	-87.19	47.03	-40.16
04/15/2013	Payment				-40.16	-100.00	-140.16
05/09/2013	Charge	05/03/2013	119205	9250	-140.16	48.88	-91.28
05/13/2013	Payment				-91.28	-100.00	-191.28
05/23/2013	Payment				-191.28	-100.00	-291.28
06/07/2013	Charge	06/03/2013	128035	88300	-291.28	673.61	382.33
06/17/2013	Payment				382.33	-500.00	-117.67
07/09/2013	Charge	07/03/2013	130960	29250	-117.67	189.40	71.73
07/29/2013	Payment				71.73	-200.00	-128.27

#17

Customer Transaction Summary

Customer Information

ACCT. NO : 81463
 ELSIE ESPINOZA
 332 COOLIDGE AVE NE
 LAKE PLACID, FL 33852-

Location Information

SERVICE ID : S03B032L0013
 332 COOLIDGE AVE NE
 LAKE PLACID, FL 33852

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
06/08/2012	Misc				0.00	20.00	20.00
06/13/2012	Adjustment				20.00	108.51	128.51
07/09/2012	F Charge	07/06/2012	421284	80540	128.51	609.98	738.49
07/25/2012	Payment				738.49	-100.00	638.49
08/09/2012	Charge	08/03/2012	421765	4810	638.49	30.67	669.16
08/22/2012	Payment				669.16	-25.00	644.16
09/07/2012	Charge	09/05/2012	422497	7320	644.16	40.96	685.12
09/26/2012	Payment				685.12	-30.00	655.12
10/09/2012	Charge	10/04/2012	423137	6400	655.12	37.19	692.31
10/24/2012	Payment				692.31	-40.00	652.31
11/07/2012	Charge	11/05/2012	423650	5130	652.31	31.98	684.29
11/20/2012	Payment				684.29	-25.00	659.29
12/07/2012	Charge	12/04/2012	424200	5500	659.29	33.50	692.79
12/18/2012	Payment				692.79	-25.00	667.79

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Customer Transaction Summary

Customer Information

ACCT. NO : 2116
 HOWARD TICKNOR
 115 KINGS CT NW
 LAKE PLACID, FL 33852

Location Information

SERVICE ID : S11B143L0015
 115 KINGS CT NW
 LAKE PLACID, FL 33852

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
01/09/2012	Charge	01/05/2012	106073	4280	-315.68	27.95	-287.73
02/08/2012	Charge	02/03/2012	106516	4430	-287.73	28.55	-259.18
03/07/2012	Charge	03/01/2012	106940	4240	-259.18	27.78	-231.40
04/09/2012	Charge	04/04/2012	107664	7240	-231.40	39.84	-191.56
05/09/2012	Charge	05/03/2012	108153	4890	-191.56	30.40	-161.16
06/07/2012	Charge	06/04/2012	111800	36470	-161.16	243.92	82.76
07/09/2012	Charge	07/06/2012	120348	85480	82.76	650.49	733.25
07/13/2012	Adjustment				733.25	-146.10	587.15
07/23/2012	Payment				587.15	-587.15	0.00
08/09/2012	Charge	08/03/2012	120371	230	0.00	11.89	11.89
08/30/2012	Payment				11.89	-200.00	-188.11
09/07/2012	Charge	09/05/2012	120395	240	-188.11	11.93	-176.18
10/09/2012	Charge	10/04/2012	120467	720	-176.18	13.90	-162.28
11/07/2012	Charge	11/05/2012	120964	4970	-162.28	31.33	-130.95
12/07/2012	Charge	12/04/2012	121452	4880	-130.95	30.96	-99.99

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Customer Transaction Summary

Customer Information

ACCT. NO : 4582
 SCOTT HONKALA
 C/O BOSS CONTRACTORS, INC.
 581 RT. 119
 RINDGE, NH 03461-

Location Information

SERVICE ID : C50B000L0003
 363 CATFISH CREEK RD
 LAKE PLACID, FL 33852-

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
01/09/2012	Charge	12/30/2011	223651	15050	112.42	97.56	209.98
01/10/2012	Payment				209.98	-112.42	97.56
01/27/2012	Payment				97.56	-112.42	-14.86
02/08/2012	Charge	02/01/2012	224716	10650	-14.86	70.99	56.13
02/27/2012	Payment				56.13	-56.13	0.00
03/07/2012	Charge	03/01/2012	225956	12400	0.00	81.56	81.56
04/02/2012	Payment				81.56	-81.56	0.00
04/09/2012	Charge	03/30/2012	227113	11570	0.00	76.54	76.54
05/04/2012	Payment				76.54	-76.54	0.00
05/09/2012	Charge	05/01/2012	229351	22380	0.00	146.62	146.62
05/31/2012	Payment				146.62	-146.92	-0.30
06/07/2012	Charge	05/31/2012	231849	24980	-0.30	167.55	167.25
07/09/2012	Charge	06/29/2012	231857	80	167.25	27.70	194.95
07/10/2012	Payment				194.95	-167.25	27.70
07/30/2012	Payment				27.70	-27.70	0.00
08/09/2012	Charge	08/01/2012	236412	45550	0.00	339.48	339.48
09/07/2012	Charge	08/31/2012	236599	1870	339.48	35.04	374.52
09/10/2012	Payment				374.52	-339.48	35.04
10/01/2012	Payment				35.04	-35.04	0.00
10/09/2012	Charge	10/02/2012	236642	430	0.00	29.13	29.13
10/29/2012	Payment				29.13	-29.13	0.00
11/07/2012	Charge	10/31/2012	236742	1000	0.00	31.47	31.47
11/30/2012	Payment				31.47	-31.47	0.00
12/07/2012	Charge	11/30/2012	236742		0.00	27.37	27.37

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Customer Transaction Summary

Customer Information

ACCT. NO : 5759
 TINA WILLIAMS
 447 GRANT AVE NE
 LAKE PLACID, FL 33852-

Location Information

SERVICE ID : S02B017L0002
 447 GRANT AVE NE
 LAKE PLACID, FL 33852

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
01/09/2012	Charge	01/05/2012	57547	4560	31.01	29.07	60.08
01/17/2012	Payment				60.08	-61.00	-0.92
02/08/2012	Charge	02/03/2012	57959	4120	-0.92	27.30	26.38
03/07/2012	Charge	03/01/2012	58387	4280	26.38	27.95	54.33
04/02/2012	Payment				54.33	-55.00	-0.67
04/09/2012	Charge	04/04/2012	59011	6240	-0.67	35.82	35.15
05/09/2012	Charge	05/03/2012	59422	4110	35.15	27.26	62.41
05/21/2012	Payment				62.41	-63.00	-0.59
06/07/2012	Charge	06/05/2012	60067	6450	-0.59	36.67	36.08
07/09/2012	Charge	07/06/2012	60673	6060	36.08	35.80	71.88
07/30/2012	Payment				71.88	-50.00	21.88
08/09/2012	Charge	08/03/2012	65120	44470	21.88	314.20	336.08
08/09/2012	Adjustment				336.08	-120.92	215.16
09/07/2012	Charge	09/05/2012	65872	7520	215.16	41.78	256.94
09/10/2012	Payment				256.94	-100.00	156.94
10/04/2012	Payment				156.94	-130.00	26.94
10/09/2012	Charge	10/04/2012	68572	27000	26.94	170.95	197.89
11/07/2012	Charge	11/05/2012	68939	3670	197.89	26.00	223.89
12/04/2012	Payment				223.89	-50.00	173.89
12/07/2012	Charge	12/04/2012	68939		173.89	10.95	184.84
12/31/2012	Write-Off				184.84	-184.02	0.82

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Customer Transaction Summary

Customer Information

ACCT. NO : 4144
 MAX TELHIARD
 9225 SW 99TH ST
 MIAMI, FL 33176-2945

Location Information

SERVICE ID : S12B151L8910
 104 LAUNCH RD NW
 LAKE PLACID, FL 33852

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
01/09/2012	Charge	01/05/2012	22729	2398	0.00	20.38	20.38
01/30/2012	Payment				20.38	-20.38	0.00
02/08/2012	Charge	02/02/2012	32483	9754	0.00	49.95	49.95
02/15/2012	Payment				49.95	-49.95	0.00
03/07/2012	Charge	03/01/2012	33026	543	0.00	12.92	12.92
03/15/2012	Payment				12.92	-12.92	0.00
04/09/2012	Charge	04/03/2012	43151	10125	0.00	51.70	51.70
04/18/2012	Payment				51.70	-51.70	0.00
05/09/2012	Charge	05/03/2012	47633	4482	0.00	28.76	28.76
05/16/2012	Payment				28.76	-28.76	0.00
06/07/2012	Charge	06/04/2012	48051	418	0.00	12.42	12.42
06/20/2012	Payment				12.42	-12.42	0.00
07/09/2012	Charge	07/03/2012	48939	888	0.00	14.59	14.59
07/20/2012	Payment				14.59	-14.59	0.00
08/09/2012	Charge	08/03/2012	51495	2556	0.00	21.43	21.43
08/16/2012	Payment				21.43	-21.43	0.00
09/07/2012	Charge	09/05/2012	54669	3174	0.00	23.96	23.96
09/17/2012	Payment				23.96	-23.96	0.00
10/09/2012	Charge	10/03/2012	124411	69742	0.00	521.43	521.43
10/16/2012	Adjustment				521.43	-222.55	298.88
10/22/2012	Payment				298.88	-298.88	0.00
11/07/2012	Charge	11/05/2012	152896	28485	0.00	183.13	183.13
11/16/2012	Payment				183.13	-183.13	0.00
12/07/2012	Charge	12/03/2012	158376	5480	0.00	33.42	33.42
12/17/2012	Payment				33.42	-33.42	0.00
01/09/2013	Charge	01/04/2013	164121	5745	0.00	34.50	34.50
01/16/2013	Payment				34.50	-34.50	0.00
02/08/2013	Charge	02/04/2013	172182	8061	0.00	44.00	44.00
02/19/2013	Payment				44.00	-44.00	0.00
03/08/2013	Charge	03/05/2013	179108	6926	0.00	39.35	39.35
03/22/2013	Payment				39.35	-39.35	0.00
04/09/2013	Charge	04/04/2013	186882	7774	0.00	42.82	42.82
04/22/2013	Payment				42.82	-42.82	0.00
05/09/2013	Charge	05/06/2013	190796	3914	0.00	27.00	27.00
05/16/2013	Payment				27.00	-27.00	0.00
06/07/2013	Charge	06/03/2013	196429	5633	0.00	34.05	34.05
06/20/2013	Payment				34.05	-34.05	0.00
07/09/2013	Charge	06/28/2013	198691	2262	0.00	20.22	20.22
07/18/2013	Payment				20.22	-20.22	0.00
07/24/2013	L Charge	06/28/2013	198691		0.00	0.00	0.00

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Customer Transaction Summary

Customer Information

ACCT. NO : 5566
 CONSUELO COQUIS
 3200 N. OCEAN BLVD.
 APT. 2808
 FORT LAUDERDALE, FL 33308-

Location Information

SERVICE ID : C50B000L0011
 327 CATFISH CREEK RD
 LAKE PLACID, FL 33852

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
01/09/2012	Charge	12/30/2011	9676	659	-19.99	13.39	-6.60
02/08/2012	Charge	02/01/2012	11270	1594	-6.60	17.15	10.55
03/07/2012	Charge	03/01/2012	12250	980	10.55	14.68	25.23
03/23/2012	Payment				25.23	-25.23	0.00
04/09/2012	Charge	03/30/2012	13427	1177	0.00	15.47	15.47
05/09/2012	Charge	05/01/2012	20410	6983	15.47	38.81	54.28
06/04/2012	Payment				54.28	-54.28	0.00
06/07/2012	Charge	05/31/2012	22471	2061	0.00	19.03	19.03
07/02/2012	Payment				19.03	-19.03	0.00
07/09/2012	Charge	06/29/2012	23381	910	0.00	14.68	14.68
07/30/2012	Payment				14.68	-14.68	0.00
08/09/2012	Charge	08/01/2012	27004	3623	0.00	25.80	25.80
09/04/2012	Payment				25.80	-25.80	0.00
09/07/2012	Charge	08/31/2012	29445	2441	0.00	20.96	20.96
09/17/2012	Payment				20.96	-20.96	0.00
10/09/2012	Charge	10/02/2012	30466	1021	0.00	15.14	15.14
10/19/2012	Payment				15.14	-15.14	0.00
11/07/2012	Charge	10/31/2012	70492	40026	0.00	277.76	277.76
11/28/2012	Payment				277.76	-277.76	0.00
12/07/2012	Charge	11/30/2012	71609	1117	0.00	15.53	15.53
01/09/2013	Charge	01/02/2013	73457	1848	15.53	18.53	34.06
01/17/2013	Payment				34.06	-15.33	18.73
02/08/2013	Charge	01/29/2013	73457		18.73	10.95	29.68
02/11/2013	Payment				29.68	-18.53	11.15
03/05/2013	Payment				11.15	-29.68	-18.53
03/08/2013	Charge	03/04/2013	73457		-18.53	10.95	-7.58
04/09/2013	Charge	04/03/2013	75069	1612	-7.58	17.56	9.98
04/29/2013	Payment				9.98	-9.98	0.00
05/09/2013	Charge	05/01/2013	77843	2774	0.00	22.32	22.32
05/22/2013	Payment				22.32	-22.32	0.00
06/07/2013	Charge	05/31/2013	78856	1013	0.00	15.10	15.10
06/24/2013	Payment				15.10	-15.10	0.00
07/09/2013	Charge	06/28/2013	79751	895	0.00	14.62	14.62
08/01/2013	Payment				14.62	-14.62	0.00

PLACID LAKES UTILITIES, INC

Customer Transaction Summary

Customer Information

ACCT. NO : 80363
 J & M, INC. OF CONWAY
 3184 OLD NELSON RD
 UNIT#2
 CONWAY, SC 29526-

Location Information

SERVICE ID : S11B138L0025
 128-130 ENOS AVE NW
 LAKE PLACID, FL 33852

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
01/09/2012	Charge	01/05/2012	181079	30	0.00	10.86	10.86
01/31/2012	Payment				10.86	-10.86	0.00
02/08/2012	Charge	02/02/2012	181100	210	0.00	11.58	11.58
02/20/2012	Payment				11.58	-11.58	0.00
03/07/2012	Charge	03/01/2012	181208	1080	0.00	15.08	15.08
03/20/2012	Payment				15.08	-15.08	0.00
04/09/2012	Charge	04/03/2012	181714	5060	0.00	31.08	31.08
04/19/2012	Payment				31.08	-31.08	0.00
05/09/2012	Charge	05/03/2012	183273	15590	0.00	84.70	84.70
05/25/2012	Payment				84.70	-84.70	0.00
06/07/2012	Charge	06/04/2012	183287	140	0.00	11.30	11.30
06/25/2012	Payment				11.30	-11.30	0.00
07/09/2012	Charge	07/03/2012	183857	5700	0.00	34.32	34.32
07/23/2012	Payment				34.32	-34.32	0.00
08/09/2012	Charge	08/03/2012	184520	6630	0.00	38.13	38.13
08/28/2012	Payment				38.13	-38.13	0.00
09/07/2012	Charge	09/05/2012	185916	13960	0.00	76.34	76.34
09/24/2012	Payment				76.34	-76.34	0.00
10/09/2012	Charge	10/03/2012	186210	2940	0.00	23.00	23.00
10/22/2012	Payment				23.00	-23.00	0.00
11/07/2012	Charge	11/05/2012	190483	42730	0.00	299.94	299.94
11/27/2012	Payment				299.94	-299.94	0.00
12/07/2012	Charge	12/03/2012	191021	5380	0.00	33.01	33.01
12/26/2012	Payment				33.01	-33.01	0.00
01/09/2013	Charge	01/04/2013	191465	4440	0.00	29.15	29.15
01/31/2013	Payment				29.15	-29.15	0.00
02/08/2013	Charge	02/04/2013	191876	4110	0.00	27.80	27.80
03/08/2013	Charge	03/05/2013	192880	10040	27.80	52.20	80.00
03/18/2013	Payment				80.00	-80.00	0.00
04/09/2013	Charge	04/04/2013	193763	8830	0.00	47.15	47.15
04/25/2013	Payment				47.15	-47.15	0.00
05/09/2013	Charge	05/06/2013	194775	10120	0.00	52.69	52.69
05/28/2013	Payment				52.69	-52.69	0.00
06/07/2013	Charge	06/03/2013	195679	9040	0.00	48.01	48.01
06/21/2013	Payment				48.01	-48.01	0.00
07/09/2013	Charge	07/03/2013	196680	10010	0.00	52.01	52.01
08/05/2013	Payment				52.01	-52.01	0.00

Customer Transaction Summary

Customer Information

ACCT. NO : 6072
 NEKERIA KIAUNTAE-ROBINSON
 113 ANDERSON ST
 LAKE PLACID, FL 33852-

Location Information

SERVICE ID : S03B034L0010
 213 HOOVER AVE NE
 LAKE PLACID, FL 33852

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
10/26/2012	Misc				0.00	20.00	20.00
11/07/2012	F Charge	11/05/2012	211496	49580	20.00	356.11	376.11
12/07/2012	Charge	12/04/2012	212080	5840	376.11	34.89	411.00
12/14/2012	Adjustment				411.00	-321.22	89.78
01/09/2013	Charge	01/04/2013	212801	7210	89.78	40.51	130.29
02/08/2013	Charge	02/04/2013	213571	7700	130.29	42.52	172.81
02/21/2013	Payment				172.81	-100.00	72.81
03/08/2013	Charge	03/06/2013	214817	12460	72.81	67.10	139.91
04/09/2013	Charge	04/03/2013	215561	7440	139.91	41.45	181.36
05/02/2013	Payment				181.36	-100.00	81.36
05/09/2013	Charge	05/06/2013	216349	7880	81.36	43.26	124.62
06/07/2013	Charge	06/04/2013	216904	5550	124.62	33.71	158.33
06/19/2013	L Charge	06/04/2013	216904		158.33	0.00	158.33
06/20/2013	Payment				158.33	-100.00	58.33

Customer Transaction Summary

Customer Information
 ACCT. NO : 3034
 THOMAS CLARK
 801 CATFISH CREEK RD
 LAKE PLACID, FL 33852

Location Information
 SERVICE ID : S06B056L0020
 801 CATFISH CREEK RD
 LAKE PLACID, FL 33852

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
01/09/2012	Charge	01/03/2012	54080	1900	0.00	18.38	18.38
01/24/2012	Payment				18.38	-18.38	0.00
02/08/2012	Charge	02/01/2012	54320	2400	0.00	20.39	20.39
02/29/2012	Payment				20.39	-20.39	0.00
03/07/2012	Charge	03/01/2012	54430	1100	0.00	15.16	15.16
04/09/2012	Charge	03/30/2012	54585	1550	15.16	16.97	32.13
04/10/2012	Payment				32.13	-15.16	16.97
05/01/2012	Payment				16.97	-16.97	0.00
05/09/2012	Charge	05/01/2012	54725	1400	0.00	16.37	16.37
05/23/2012	Payment				16.37	-16.37	0.00
06/07/2012	Charge	05/31/2012	55025	3000	0.00	22.80	22.80
07/02/2012	Payment				22.80	-22.80	0.00
07/09/2012	Charge	06/29/2012	55335	3100	0.00	23.66	23.66
08/03/2012	Payment				23.66	-23.66	0.00
08/09/2012	Charge	08/01/2012	55470	1350	0.00	16.49	16.49
08/30/2012	Payment				16.49	-16.49	0.00
09/07/2012	Charge	08/31/2012	55600	1300	0.00	16.28	16.28
10/09/2012	Charge	10/01/2012	56035	4350	16.28	28.79	45.07
10/29/2012	Payment				45.07	-45.07	0.00
11/07/2012	Charge	10/31/2012	65790	97550	0.00	749.46	749.46
11/19/2012	Adjustment				749.46	-338.55	410.91
11/19/2012	Payment				410.91	-410.91	0.00
12/07/2012	Charge	11/30/2012	68355	25650	0.00	159.88	159.88
12/14/2012	Adjustment				159.88	-43.76	116.12
12/28/2012	Payment				116.12	-116.12	0.00
01/09/2013	Charge	01/02/2013	68655	3000	0.00	23.25	23.25
02/08/2013	Charge	01/29/2013	68750	950	23.25	14.85	38.10
02/11/2013	Payment				38.10	-23.25	14.85
02/20/2013	Payment				14.85	-14.85	0.00
03/08/2013	Charge	03/04/2013	68855	1050	0.00	15.26	15.26
03/15/2013	Payment				15.26	-15.26	0.00
04/09/2013	Charge	04/03/2013	69075	2200	0.00	19.97	19.97
04/25/2013	Payment				19.97	-19.97	0.00
05/09/2013	Charge	05/02/2013	69280	2050	0.00	19.36	19.36
05/31/2013	Payment				19.36	-19.36	0.00
06/07/2013	Charge	05/31/2013	69615	3350	0.00	24.69	24.69
07/08/2013	Payment				24.69	-24.69	0.00
07/09/2013	Charge	07/02/2013	70120	5050	0.00	31.66	31.66

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PLACID LAKES UTILITIES, INC

Customer Transaction Summary

Customer Information
ACCT. NO : 5997
RANDY GORE
636 PLACID LAKES BLVD
LAKE PLACID, FL 33852-

Location Information
SERVICE ID : S06B051L0004
636 PLACID LAKES BLVD
LAKE PLACID, FL 33852

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
05/22/2012	Misc				0.00	20.00	20.00
06/07/2012	F Charge	05/31/2012	36030	2100	20.00	13.09	33.09
07/02/2012	Payment				33.09	-33.09	0.00
07/09/2012	Charge	06/29/2012	36525	4950	0.00	31.25	31.25
07/25/2012	Payment				31.25	-31.25	0.00
08/09/2012	Charge	08/01/2012	36970	4450	0.00	29.20	29.20
08/22/2012	Payment				29.20	-29.20	0.00
09/07/2012	Charge	08/31/2012	37415	4450	0.00	29.20	29.20
09/18/2012	Payment				29.20	-29.20	0.00
10/09/2012	Charge	10/01/2012	37885	4700	0.00	30.22	30.22
11/07/2012	Charge	10/31/2012	38540	6550	30.22	37.81	68.03
12/07/2012	Charge	11/29/2012	43195	46550	68.03	331.26	399.29
01/02/2013	Adjustment				399.29	-129.46	269.83
01/09/2013	Charge	01/02/2013	49590	63950	269.83	473.94	743.77
02/08/2013	Charge	01/29/2013	49860	2700	743.77	22.02	765.79
03/08/2013	Charge	03/01/2013	50170	3100	765.79	23.66	789.45
03/15/2013	L Charge	03/12/2013	50175	50	789.45	0.00	789.45

Customer Transaction Summary

Customer Information

ACCT. NO : 5980
 KELLER WILLIAMS ON THE WATER
 ATTN: GREGERY OWENS
 630 S ORANGE AVE SUITE 300
 SARASOTA, FL 34236-

Location Information

SERVICE ID : S06B059L0008
 114 FOX RIDGE RD
 LAKE PLACID, FL 33852

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
05/09/2012	Misc				0.00	20.00	20.00
05/25/2012	Payment				20.00	-20.00	0.00
06/07/2012	F Charge	06/01/2012	140610	2450	0.00	20.59	20.59
06/29/2012	Payment				20.59	-20.59	0.00
07/09/2012	Charge	07/02/2012	140618	80	0.00	11.28	11.28
07/25/2012	Payment				11.28	-11.28	0.00
08/09/2012	Charge	08/02/2012	140618		0.00	10.95	10.95
08/30/2012	Payment				10.95	-10.95	0.00
09/07/2012	Charge	09/04/2012	140618		0.00	10.95	10.95
10/05/2012	Payment				10.95	-10.95	0.00
10/09/2012	Charge	10/03/2012	140618		0.00	10.95	10.95
11/06/2012	Payment				10.95	-10.95	0.00
11/07/2012	Charge	11/01/2012	140618		0.00	10.95	10.95
12/07/2012	Charge	12/03/2012	157431	168130	10.95	1328.22	1339.17
12/17/2012	Payment				1339.17	-10.95	1328.22
12/31/2012	Write-Off				1328.22	-638.89	689.33

168130

SM

Customer Transaction Summary

Customer Information

ACCT. NO : 80408
 PLACID SANDS HOMEOWNERS
 C/O SHARON BARRETT
 825 LINCOLN ST
 CHENOA, IL 61726-

Location Information

SERVICE ID : S5B49L001718
 LAUNDRY WASHINGTON BLVD NE
 LAKE PLACID, FL 33852

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
01/09/2012	Charge	01/06/2012	79991	5430	0.00	32.57	32.57
02/01/2012	Payment				32.57	-32.57	0.00
02/08/2012	Charge	02/06/2012	80589	5980	0.00	34.78	34.78
02/23/2012	Payment				34.78	-34.78	0.00
03/07/2012	Charge	03/02/2012	81061	4720	0.00	29.71	29.71
03/20/2012	Payment				29.71	-28.72	0.99
04/09/2012	Charge	04/04/2012	81708	6470	0.99	36.75	37.74
04/17/2012	Payment				37.74	-37.74	0.00
05/09/2012	Charge	05/04/2012	82177	4690	0.00	29.59	29.59
05/21/2012	Payment				29.59	-29.59	0.00
06/07/2012	Charge	06/05/2012	82848	6710	0.00	37.71	37.71
06/15/2012	Payment				37.71	-37.71	0.00
07/09/2012	Charge	07/06/2012	83231	3830	0.00	26.65	26.65
07/19/2012	Payment				26.65	-26.65	0.00
08/09/2012	Charge	08/06/2012	83600	3690	0.00	26.08	26.08
08/17/2012	Payment				26.08	-26.08	0.00
09/07/2012	Charge	09/06/2012	84198	5980	0.00	35.47	35.47
09/28/2012	Payment				35.47	-35.47	0.00
10/09/2012	Charge	10/04/2012	84565	3670	0.00	26.00	26.00
10/18/2012	Payment				26.00	-26.00	0.00
11/07/2012	Charge	11/05/2012	85098	5330	0.00	32.80	32.80
11/27/2012	Payment				32.80	-32.80	0.00
12/07/2012	Charge	12/04/2012	85489	3910	0.00	26.98	26.98
12/17/2012	Payment				26.98	-26.98	0.00
01/09/2013	Charge	01/07/2013	90216	47270	0.00	337.16	337.16

47270

#19

Customer Transaction Summary

Customer Information
 ACCT. NO : 5866
 KATHY DENNY
 5892 HERITAGE CT.
 HUDSON, OH 44236-

Location Information
 SERVICE ID : C10B000L0010
 239 CATFISH CREEK RD
 LAKE PLACID, FL 33852

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
01/09/2012	Charge	12/30/2011	6206	22530	0.00	131.71	131.71
01/20/2012	Payment				131.71	-131.71	0.00
02/08/2012	Charge	02/01/2012	9031	2825	0.00	22.10	22.10
02/24/2012	Payment				22.10	-22.10	0.00
03/07/2012	Charge	03/01/2012	11854	2823	0.00	22.09	22.09
03/19/2012	Payment				22.09	-22.09	0.00
04/09/2012	Charge	03/30/2012	19437	7583	0.00	41.22	41.22
04/19/2012	Payment				41.22	-41.22	0.00
05/09/2012	Charge	05/01/2012	31848	12411	0.00	65.50	65.50
05/21/2012	Payment				65.50	-65.50	0.00
06/07/2012	Charge	05/31/2012	32124	276	0.00	11.85	11.85
06/18/2012	Payment				11.85	-11.85	0.00
07/09/2012	Charge	06/29/2012	32335	211	0.00	11.82	11.82
07/19/2012	Payment				11.82	-11.82	0.00
08/09/2012	Charge	08/01/2012	34808	2473	0.00	21.09	21.09
08/20/2012	Payment				21.09	-21.09	0.00
09/07/2012	Charge	08/31/2012	36584	1776	0.00	18.23	18.23
09/20/2012	Payment				18.23	-18.23	0.00
10/09/2012	Charge	10/02/2012	36757	173	0.00	11.66	11.66
10/19/2012	Payment				11.66	-11.66	0.00
11/07/2012	Charge	10/31/2012	37147	390	0.00	12.55	12.55
11/26/2012	Payment				12.55	-12.55	0.00
12/07/2012	Charge	11/30/2012	74210	37063	0.00	253.47	253.47
12/14/2012	Adjustment				253.47	-90.57	162.90
01/02/2013	Payment				162.90	-162.90	0.00
01/09/2013	Charge	01/02/2013	134854	60644	0.00	446.83	446.83
01/15/2013	Adjustment				446.83	-187.26	259.57
01/22/2013	Payment				259.57	-259.57	0.00

#17

Customer Transaction Summary

Customer Information

ACCT. NO : 5125
 MAVIS CONNELL
 145 LEMON RD NE
 LAKE PLACID, FL 33852-

Location Information

SERVICE ID : S06B052L0025
 145 LEMON RD NE
 LAKE PLACID, FL 33852

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
01/05/2012	Payment				-26.77	-200.00	-226.77
01/09/2012	Charge	12/30/2011	21380	200	-226.77	11.54	-215.23
02/08/2012	Charge	01/31/2012	21580	2000	-215.23	18.78	-196.45
03/07/2012	Charge	03/01/2012	21595	150	-196.45	11.34	-185.11
04/09/2012	Charge	03/30/2012	21605	100	-185.11	11.14	-173.97
05/09/2012	Charge	05/01/2012	21630	250	-173.97	11.75	-162.22
06/07/2012	Charge	05/31/2012	21650	200	-162.22	11.54	-150.68
07/09/2012	Charge	06/29/2012	21650		-150.68	10.95	-139.73
08/09/2012	Charge	08/01/2012	21855	2050	-139.73	19.36	-120.37
09/07/2012	Charge	08/31/2012	21910	550	-120.37	13.21	-107.16
10/09/2012	Charge	10/01/2012	21910		-107.16	10.95	-96.21
11/07/2012	Charge	10/31/2012	21920	100	-96.21	11.36	-84.85
12/07/2012	Charge	11/29/2012	21960	400	-84.85	12.59	-72.26
01/09/2013	Charge	01/02/2013	29630	76700	-72.26	578.49	506.23
01/14/2013	Adjustment				506.23	-180.81	325.42
01/23/2013	Payment				325.42	-400.00	-74.58
02/08/2013	Charge	01/29/2013	30570	9400	-74.58	49.49	-25.09
03/08/2013	Charge	03/01/2013	30570		-25.09	10.95	-14.14
03/22/2013	Payment				-14.14	-200.00	-214.14
04/09/2013	Charge	04/02/2013	30750	1800	-214.14	18.33	-195.81
05/09/2013	Charge	05/01/2013	30750		-195.81	10.95	-184.86
06/07/2013	Charge	05/30/2013	30750		-184.86	10.95	-173.91
07/09/2013	Charge	07/01/2013	30750		-173.91	10.95	-162.96

#17

PLACID LAKES UTILITIES, INC

Customer Transaction Summary

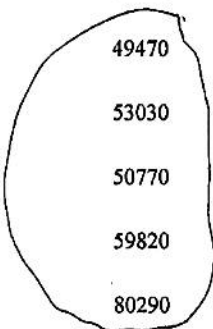
Customer Information

ACCT. NO : 99004
HOMEOWNERS GOLF VILLAS
C/O P. O. BOX 2830
LAKE PLACID, FL 33862-

Location Information

SERVICE ID : S11B000L00+0
JEFFER AVE 2 STORY GOLF VILLA
LAKE PLACID, FL 33852

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
01/03/2012	Payment				1190.60	-1190.60	0.00
01/09/2012	Charge	01/05/2012	99159	83200	0.00	1326.94	1326.94
01/30/2012	Payment				1326.94	-1326.94	0.00
02/08/2012	Charge	02/03/2012	110922	117630	0.00	1769.37	1769.37
02/29/2012	Payment				1769.37	-1769.37	0.00
03/07/2012	Charge	03/01/2012	117229	63070	0.00	1068.27	1068.27
04/02/2012	Payment				1068.27	-1068.27	0.00
04/09/2012	Charge	04/03/2012	123716	64870	0.00	1091.40	1091.40
05/01/2012	Payment				1091.40	-1091.40	0.00
05/09/2012	Charge	05/03/2012	127616	39000	0.00	758.97	758.97
05/14/2012	Payment				758.97	-758.97	0.00
06/07/2012	Charge	06/04/2012	131150	35340	0.00	711.94	711.94
07/02/2012	Payment				711.94	-711.94	0.00
07/09/2012	Charge	07/03/2012	134769	36190	0.00	739.36	739.36
07/30/2012	Payment				739.36	-739.36	0.00
08/09/2012	Charge	08/03/2012	140190	54210	0.00	976.68	976.68
08/30/2012	Payment				976.68	-976.68	0.00
09/07/2012	Charge	09/05/2012	145137	49470	0.00	914.26	914.26
10/01/2012	Payment				914.26	-914.26	0.00
10/09/2012	Charge	10/04/2012	150440	53030	0.00	961.14	961.14
10/30/2012	Payment				961.14	-961.14	0.00
11/07/2012	Charge	11/05/2012	155517	50770	0.00	931.38	931.38
11/13/2012	Payment				931.38	-931.38	0.00
12/07/2012	Charge	12/04/2012	161499	59820	0.00	1050.57	1050.57
12/17/2012	Payment				1050.57	-1050.57	0.00
01/09/2013	Charge	01/04/2013	169528	80290	0.00	1320.16	1320.16
01/14/2013	Payment				1320.16	-1320.16	0.00
02/08/2013	Charge	02/04/2013	175127	55990	0.00	1000.13	1000.13
02/12/2013	Payment				1000.13	-1000.13	0.00
03/08/2013	Charge	03/06/2013	179845	47180	0.00	884.10	884.10
03/15/2013	Payment				884.10	-884.10	0.00
04/09/2013	Charge	04/05/2013	189365	95200	0.00	1516.53	1516.53
04/15/2013	Payment				1516.53	-1516.53	0.00
05/09/2013	Charge	05/06/2013	194677	53120	0.00	962.33	962.33
05/13/2013	Payment				962.33	-962.33	0.00
06/07/2013	Charge	06/03/2013	198979	43020	0.00	829.32	829.32
06/10/2013	Payment				829.32	-829.32	0.00
07/09/2013	Charge	07/03/2013	203793	48140	0.00	896.74	896.74
07/15/2013	Payment				896.74	-896.74	0.00



RESPONSE TO SECOND DATA REQUEST NO. 20

Therefore, we find that the water treatment plant shall be considered 100 percent used and useful. Our decision is based on the peak day demand of 494,103 gpd, which occurred on July 13, 2007, plus the required fire flow of 120,000 gpd, and a growth allowance of 97,028 gpd, divided by the firm reliable plant capacity of 469,400 gpd, based upon the limitation of the water management district permit.

Storage

Pursuant to Rule 25-30.4325(8), F.A.C., usable storage capacity less than or equal to the peak day demand shall be considered 100 percent used and useful. Therefore, the Utility's two storage tanks shall be considered 100 percent used and useful because the 270,000 gallons of usable storage (90 percent of 300,000 gallons) is less than the peak day demand of 494,103 gallons.

Water Distribution System

In its last rate case, the Utility's distribution system was found to be 76.37 percent used and useful. The Utility proposed an 84.64 percent used and useful allowance for the distribution system based on the methodology used in the last rate case. A detailed used and useful analysis for the distribution system is contained in the filing. The analysis is consistent with the methodology from the last rate case approved by us, where mains larger than 6 inches in diameter were considered 100 percent used and useful, and other lines were evaluated comparing lots with homes connected to the system to lots with water available. This method is not materially different from an evaluation based on ERCs because the vast majority of the Utility's customers (97 percent) are residential customers with 5/8 X 3/4 inch meters, and the general service customer demand is similar to the residential customer demand. Homes that have private wells for domestic supply are not included in the calculation. A traditional analysis of the distribution system results in a used and useful 46 percent based on 1,942 connected lots, a growth allowance of 414 ERCs, and 5,103 total lots.

The distribution system has been designed to serve the existing customers and new lines are installed as new customers need service. We agree with the Utility's weighted average used and useful calculation of 67.37 percent for test year customers; however, it appears that the Utility's proposed growth allowance of 450 ERCs is excessive given the average historical growth the Utility has experienced. The addition of 382 new customers, which is a growth allowance of 17.43 percent, is consistent with the growth allowance recognized for the water treatment system, and brings the used and useful allowance for the distribution system to 79.09 percent. Thus, the water distribution system shall be considered 79.09 percent used and useful.

As a result of these used and useful percentages and based on the supplemental information regarding contributions for the Utility's distribution system,³ water rate base shall

³ It is Commission practice to treat all contributed facilities as 100 percent used and useful. See Order Nos. PSC-07-0865-PAA-SU, issued October 29, 2007, in Docket No. 060285-SU, In re: Application for increase in wastewater rates in Charlotte County by Utilities, Inc. of Sandalhaven; PSC-07-0205-PAA-WS, issued March 6, 2007, in Docket No. 060258-WS, In re: Application for increase in water and wastewater rates in Seminole County by

**Used and Useful Calculations
Water Distribution Systems**

Florida Public Service Commission

Placid Lakes Utilities, Inc.
Docket No. 080353-WS
Test Year Ending 12/31/08
Interim [] Final [X]

Schedule: F-7
Page: 1 of 2
Preparer: Guastella Associates

Description: Provide all calculations, analyses and governmental requirements used to determine the used and useful percentages for the water distribution and wastewater collection systems for the historical test year and the projected test year (if applicable). The capacity should be in terms of ability to serve a designated number of connections. It should then be related to actual connected density for historical year calculations. Explain all assumptions for projected calculations. If the distribution and collection systems are entirely contributed or built-out, this schedule is not required.

Calculation:

Year-End	Customers		Meter Equivalents (ERCs)	
	Total	Growth	Total	Growth
2002	1,553	46	1,595.5	47.0
2003	1,619	66	1,663.5	68.0
2004	1,721	102	1,772.0	108.5
2005	1,812	91	1,859.5	87.5
2006	1,913	101	1,959.5	100.0
2007	1,971	58	2,016.9	57.4
2008	1,987	16	2,033.0	16.1
Average Annual Growth		68.6		69.2
			Year-End Base Year	Average Test Year
ERCs			2,017	2,025
Margin Reserve (5 year growth)			463	500
Total ERCs			2,480	2,525
Used & Useful Percentage (*)			67.71%	67.71%
Margin Reserve Factor			1.23	1.25
Used & Useful Percentage			<u>83.28%</u>	<u>84.64%</u>

(*) The used and useful percentages were derived from a detailed analysis of each section of water main within the transmission and distribution system of the utility and consistent with the methodology used and accepted in the Company's previous rate case. The analysis is provided in volume III.

Used and Useful Analysis
Transmission & Distribution System

Section	Street	Size	Connected Lots	Total Lots	Conn. Per Lot	Feet	Original Cost	Used & Useful	
								Percent	Amount
1	Detroit	3"	5	21	23.81%	1,050	\$ 1,997	23.81%	\$ 475
1	Baltimore/Briar Glen	3"	3	21	14.29%	1,175	2,235	14.29%	318
1	E Canal Way	3"	10	29	34.48%	1,400	2,663	34.48%	918
1	Easthampton	4"	5	18	27.78%	875	2,376	27.78%	660
1	Adams	4"	6	22	27.27%	1,050	2,851	27.27%	778
1	Chicago	4"	6	19	31.58%	1,200	3,258	31.58%	1,029
1	Augusta	4"	6	28	21.43%	1,500	4,073	21.43%	873
1	Buchanan	6"	5	22	22.73%	1,400	4,721	100.00%	4,721
1	Washington	6"	20	46	43.48%	2,350	7,925	100.00%	7,925
1	Lincoln	6"	3	25	12.00%	2,450	8,262	100.00%	8,262
2	Filmore	3"	3	8	37.50%	550	1,046	37.50%	392
2	Jackson	3"	10	22	45.45%	800	2,460	45.45%	1,118
2	Hoover	3"	2	7	28.57%	950	1,807	28.57%	516
2	Augusta	3"	5	25	20.00%	1,175	2,235	20.00%	447
2	Baltimore	3"	10	38	27.78%	1,800	3,423	27.78%	951
2	Briarberry	3"	1	2	50.00%	120	2,348	50.00%	1,174
2	Jackson	4"	11	22	50.00%	1,105	679	50.00%	340
2	Coolidge	4"	7	31	22.58%	860	11,490	22.58%	2,595
2	Detroit	4"	3	15	20.00%	680	4,860	20.00%	972
2	Grant	4"	10	33	30.30%	1,555	5,825	30.30%	1,705
2	Chicago	4"	14	30	46.67%	1,750	4,751	46.67%	2,217
2	Augusta	4"	7	36	19.44%	1,825	4,955	19.44%	963
2	Garfield	6"	14	41	34.15%	2,175	7,335	100.00%	7,335
2	Lincoln	6"	4	26	15.38%	3,675	12,393	100.00%	12,393
2	Jefferson	8"	3	13	23.08%	1,975	7,663	100.00%	7,663
3	Hayes	3"	1	1	100.00%	100	190	100.00%	190
3	Hoover	3"	3	3	100.00%	485	1,108	100.00%	1,108
3	Jackson	3"	12	40	30.00%	1,850	3,138	30.00%	941
3	Grant	4"	0	2	0.00%	125	339	10.00%	34
3	Edison	4"	1	4	25.00%	300	815	25.00%	204
3	Hoover	4"	2	6	33.33%	425	1,154	33.33%	385
3	Coolidge	4"	4	28	14.29%	1,400	3,801	14.29%	543
3	Hoover	6"	3	11	27.27%	250	843	100.00%	843
3	Placid Ct	6"	0	0	0.00%	800	2,023	100.00%	2,023
3	Flamingo	8"	8	42	19.05%	1,958	6,603	100.00%	6,603
3	Jefferson	8"	3	5	60.00%	700	2,723	100.00%	2,723
4	Truman	3"	6	15	40.00%	775	1,474	40.00%	590
4	Taft	3"	2	28	7.14%	1,200	2,282	10.00%	228
4	Circle Ct	4"	3	8	37.50%	200	543	37.50%	204
4	W Canal Way	6"	1	21	4.78%	1,075	3,825	100.00%	3,625
4	Wilson	6"	3	30	10.00%	1,450	4,890	100.00%	4,890
4	Washington	6"	6	34	17.65%	1,975	6,660	100.00%	6,660
4	Roosevelt	6"	4	47	8.51%	2,175	7,335	100.00%	7,335
5	Wilson	3"	1	4	25.00%	300	571	25.00%	143
5	Cleveland	3"	4	8	66.67%	600	1,141	66.67%	761
5	Tulsa	3"	1	13	7.69%	875	1,664	10.00%	168
5	Filmore	3"	1	1	100.00%	500	4,692	100.00%	4,692
5	Johnson	3"	9	74	12.16%	3,560	10,522	12.16%	1,280
5	McKinley	4"	2	18	11.11%	850	2,308	11.11%	258
5	Flamingo	8"	0	8	0.00%	875	2,276	100.00%	2,276

Used and Useful Analysis
Transmission & Distribution System

Section	Street	Size	Connected Lots	Total Lots	Conn. Per Lot	Feet	Original Cost	Used & Useful	
								Percent	Amount
5	Roosevelt	8"	6	29	20.69%	1,550	\$ 5,227	100.00%	\$ 5,227
5	Washington	6"	7	20	35.00%	2,800	9,780	100.00%	9,780
6	Jefferson	10"	7	8	87.50%	2,200	10,939	100.00%	10,939
6	Cumquat NE	3"	17	22	77.27%	700	1,331	77.27%	1,029
6	Orange E	3"	31	32	96.88%	1,200	2,282	100.00%	2,282
6	Lakefront Ct	3"	25	25	100.00%	1,300	2,472	100.00%	2,472
6	Lime E	4"	38	39	97.44%	1,500	4,073	100.00%	4,073
6	Cumquat NE	4"	23	32	71.88%	1,800	4,887	71.88%	3,513
6	Lemon E	4"	40	46	86.96%	1,800	4,887	100.00%	4,887
6	Orange W	4"	31	45	68.89%	1,800	4,887	68.89%	3,367
6	Tangerine W	4"	32	49	65.31%	2,000	5,430	65.31%	3,546
8	Lime W	4"	36	53	67.92%	2,200	5,973	67.92%	4,057
6	Loquat E	4"	38	54	70.37%	2,200	5,973	70.37%	4,203
6	Lemon W	4"	35	58	60.34%	2,350	6,380	60.34%	3,850
6	Loquat W	4"	28	61	47.54%	2,500	3,788	47.54%	1,801
8	Cumquat W	4"	20	32	62.50%	3,050	8,281	62.50%	5,176
6	Lake June E	6"	13	13	100.00%	1,200	4,047	100.00%	4,047
6	Lake June W	8"	30	36	83.33%	1,600	6,224	100.00%	6,224
7	Jefferson	10"	7	18	38.89%	1,800	8,950	100.00%	8,950
7	Parker	3"	5	16	31.25%	450	858	31.25%	268
7	Citrus	3"	12	17	70.59%	600	1,141	70.59%	805
7	Anderson	3"	13	22	59.09%	800	1,522	59.09%	899
7	Cumquat	3"	16	21	76.19%	800	1,522	76.19%	1,160
7	Bougvilla	3"	10	26	38.46%	900	1,712	38.46%	658
7	Mango	3"	3	24	12.50%	1,100	2,092	12.50%	262
7	Conneticut	4"	0	4	0.00%	400	1,088	10.00%	109
7	Wilson	4"	11	28	39.29%	950	6,142	39.29%	2,413
7	Cumquat	4"	25	34	73.53%	1,400	3,801	73.53%	2,795
7	Bougvilla	4"	27	41	65.85%	1,600	4,344	65.85%	2,861
7	Citrus	4"	25	41	60.98%	1,700	4,616	60.98%	2,815
7	Mango	4"	9	48	18.75%	1,970	7,131	18.75%	1,337
7	Parker	4"	1	28	3.57%	1,800	4,887	10.00%	489
7	Anderson	4"	28	36	77.78%	2,000	5,430	77.78%	4,223
7	Lake Groves	6"	4	15	26.67%	1,300	4,364	100.00%	4,364
7	Johnson	8"	1	18	5.58%	1,400	4,721	100.00%	4,721
8	Tangerine NW/A. Summers	3"	0	6	0.00%	300	571	10.00%	57
8	W Waterway	3"	5	7	71.43%	450	856	71.43%	611
8	Lakerim	3"	9	9	100.00%	700	1,331	100.00%	1,331
8	Orange	3"	7	27	25.93%	1,110	3,521	25.93%	913
8	Lemon	4"	6	12	50.00%	500	1,358	50.00%	679
8	Loquat	4"	5	12	41.67%	500	1,358	41.67%	566
8	Plum	4"	1	7	14.29%	600	1,629	14.29%	233
8	Cumquat	4"	2	6	33.33%	700	1,901	33.33%	634
8	Orange	4"	12	20	60.00%	800	2,172	60.00%	1,303
8	Pear	4"	3	19	15.79%	800	2,172	15.79%	343
8	Tangerine	4"	13	22	59.09%	900	2,444	59.09%	1,444
8	Grape	4"	5	12	41.67%	1,000	2,715	41.67%	1,131
8	Lime	4"	6	18	33.33%	1,000	2,715	33.33%	905

Used and Useful Analysis
Transmission & Distribution System

Section	Street	Size	Connected Lots	Total Lots	Conn. Per Lot	Feet	Original Cost	Used & Useful	
								Percent	Amount
8	W Waterway	4"	5	21	23.81%	2,480	\$ 6,529	23.81%	\$ 1,555
8	Lake June NW/Catfish Crk	6"	14	17	82.35%	1,570	7,341	100.00%	7,341
8	E Waterway	6"	9	27	33.33%	1,550	5,227	100.00%	5,227
8	Lake June NW/Catfish Crk	8"	13	15	86.67%	1,200	4,668	100.00%	4,668
9	Woodmere	4"	2	2	100.00%	600	1,850	100.00%	1,850
9	Walker	4"	0	3	0.00%	425	1,154	10.00%	115
9	Farrell	4"	7	17	41.18%	910	5,781	41.18%	2,380
9	Lake Groves	6"	0	6	0.00%	1,900	6,407	100.00%	6,407
9	Washington	6"	2	34	5.88%	2,925	9,864	100.00%	9,864
9	Jefferson	8"	2	2	100.00%	1,625	6,321	100.00%	6,321
10	White	3"	3	16	18.75%	800	1,522	18.75%	285
10	Farrell	3"	3	26	11.54%	1,500	2,853	11.54%	329
10	Walker	4"	3	4	75.00%	350	950	75.00%	713
10	Taft/Humphrey	6"	5	10	50.00%	750	2,529	100.00%	2,529
10	Washington	6"	0	21	0.00%	1,825	6,154	100.00%	6,154
11	Atlas	3"	3	6	50.00%	360	685	50.00%	343
11	Sheppard	3"	18	18	100.00%	650	1,587	100.00%	1,587
11	Van Guard	3"	7	15	46.67%	960	1,826	46.67%	852
11	Pennsylvania	3"	18	24	66.67%	1,280	2,306	66.67%	1,597
11	Jupiter	4"	4	10	40.00%	480	1,303	40.00%	521
11	Kings Ct	4"	8	9	88.89%	480	1,303	100.00%	1,303
11	Abel	4"	6	9	66.67%	830	1,711	66.67%	1,141
11	Glenn	4"	3	8	37.50%	780	2,118	37.50%	794
11	Club Rd	4"	17	17	100.00%	840	2,281	100.00%	2,281
11	Murray Ct	4"	25	27	92.59%	1,110	3,014	100.00%	3,014
11	Van Allen	4"	5	24	20.83%	1,170	3,177	20.83%	662
11	Sheppard	4"	25	44	56.82%	1,920	5,213	56.82%	2,962
11	Grissom	4"	18	42	42.86%	3,000	8,145	42.86%	3,491
11	Lincoln	6"	34	54	62.96%	2,480	8,296	100.00%	8,296
11	Lake Groves	6"	4	6	66.67%	2,760	9,308	100.00%	9,308
11	Enos	6"	26	70	37.14%	5,280	17,806	100.00%	17,806
12	Jefferson/Placid Lks Blvd	10"	0	0		2,200	10,939	100.00%	10,939
12	Booster	3"	3	6	50.00%	840	2,788	50.00%	1,394
12	Launch	3"	5	20	25.00%	850	1,617	25.00%	404
12	Cape	3"	0	10	0.00%	900	1,712	10.00%	171
12	Fig	4"	5	9	55.56%	800	2,172	55.56%	1,207
12	Jefferson W/Comelius	4"	6	10	60.00%	1,050	2,851	60.00%	1,711
12	Grape	4"	13	37	35.14%	1,600	4,344	35.14%	1,526
12	Cumquat	4"	17	20	85.00%	1,700	4,616	100.00%	4,616
12	Jupiter	6"	7	16	43.75%	1,300	4,384	100.00%	4,384
12	Van Guard	6"	6	16	37.50%	1,450	4,890	100.00%	4,890
12	Lake Groves	6"	0	0		1,900	6,407	100.00%	6,407
12	Washington	8"	16	27	59.26%	2,100	8,169	100.00%	8,169
13	Prince	3"	1	14	7.14%	550	1,046	10.00%	105
13	Apple	3"	4	15	26.67%	800	1,522	26.67%	406
13	Kaiser	3"	6	20	30.00%	800	1,522	30.00%	457

Used and Useful Analysis
Transmission & Distribution System

Section	Street	Size	Connected Lots	Total Lots	Conn. Per Lot	Feet	Original Cost	Used & Useful	
								Percent	Amount
13	Cape	4"	0	0		140	\$ 1,336	10.00%	\$ 134
13	Guymon	4"	2	7	28.57%	590	4,013	28.57%	1,147
13	Prince	4"	0	7	0.00%	500	1,358	10.00%	136
13	Eva	4"	1	4	25.00%	550	1,493	25.00%	373
13	Adam	4"	3	12	25.00%	600	1,829	25.00%	407
13	Cumquat	4"	9	15	60.00%	1,200	3,258	60.00%	1,955
13	Grape	4"	10	29	34.48%	1,200	3,258	34.48%	1,123
13	Apple	4"	9	10	90.00%	1,700	4,616	100.00%	4,616
13	Van Guard	6"	1	6	16.67%	600	2,023	100.00%	2,023
13	Lake Groves	6"	0	9	0.00%	800	2,698	100.00%	2,698
13	Washington	8"	9	14	64.29%	1,250	4,863	100.00%	4,863
14	Roland	3"	0	0		300	571	10.00%	57
14	Washington	3"	14	18	77.78%	600	1,141	77.78%	887
14	Bronson	3"	2	16	12.50%	800	1,522	12.50%	190
14	Cumquat	4"	2	3	66.67%	300	815	66.67%	543
14	Grapefruit	4"	0	2	0.00%	350	850	10.00%	95
14	Eva	4"	0	4	0.00%	550	1,493	10.00%	149
14	Crosby	4"	3	14	21.43%	850	2,308	21.43%	495
14	Adam	4"	2	5	40.00%	1,050	2,851	40.00%	1,140
14	Grape	4"	5	20	25.00%	1,150	3,122	25.00%	781
14	Mariin	4"	1	3	33.33%	1,350	3,665	33.33%	1,222
14	Prince	4"	3	14	21.43%	1,650	4,480	21.43%	960
14	Keith	4"	14	50	28.00%	2,350	6,380	28.00%	1,766
14	E Waterway	6"	1	5	20.00%	400	1,349	100.00%	1,349
14	Washington	6"	23	48	47.92%	2,700	9,105	100.00%	9,105
14	Washington	8"	6	16	37.50%	1,150	4,474	100.00%	4,474
15	Rocky	3"	1	5	20.00%	180	342	20.00%	68
15	Carole	3"	5	15	33.33%	216	411	33.33%	137
15	Heal	3"	2	17	11.76%	360	685	11.76%	81
15	Vera	3"	8	20	40.00%	810	2,575	40.00%	1,030
15	Orange/Fox Dale	3"	7	26	26.92%	1,100	2,915	26.92%	785
15	Tangerine/A.Summers	3"	14	49	28.57%	1,672	4,565	28.57%	1,304
15	Catfish Creek	6"	1	1	100.00%	120	2,453	100.00%	2,453
15	Carey	4"	0	0		324	880	10.00%	88
15	Donald	4"	0	0		360	977	10.00%	98
15	Ida/Kayla	4"	3	9	33.33%	368	1,271	33.33%	424
15	Plum	4"	1	7	14.29%	468	1,271	14.29%	182
15	W Waterway	4"	4	11	36.36%	576	1,564	36.36%	569
15	Fio	4"	0	11	0.00%	720	1,955	10.00%	196
15	Bonnie	4"	8	30	26.67%	1,440	3,910	26.67%	1,043
15	Washington	6"	22	38	81.11%	1,440	4,856	100.00%	4,856
16	Pamela	3"	3	3	100.00%	970	2,149	100.00%	2,149
16	Eula	3"	1	6	16.67%	325	618	16.67%	103
16	Carole	3"	2	20	10.00%	1,725	3,281	10.00%	328
16	Tangerine/A.Summers	4"	0	0		250	679	10.00%	68
16	Barbara	4"	1	10	10.00%	550	1,493	10.00%	149
16	Corine	4"	1	4	25.00%	550	1,493	25.00%	373
16	Fio	4"	2	15	13.33%	925	2,511	13.33%	335
16	Lake June W	6"	5	5	100.00%	900	3,035	100.00%	3,035
16	Washington	8"	8	16	50.00%	1,250	4,215	100.00%	4,215
17	Washington	3"	3	5	60.00%	300	571	60.00%	343

Used and Useful Analysis
Transmission & Distribution System

Section	Street	Size	Connected Lots	Total Lots	Conn. Per Lot	Feet	Original Cost	Used & Useful	
								Percent	Amount
17	Ronald	4"	2	5	40.00%	600	\$ 1,829	40.00%	\$ 652
17	Ronald	6"	2	2	100.00%	775	2,614	100.00%	2,614
17	Washington	6"	3	12	25.00%	1,625	5,480	100.00%	5,480
17	Christine	6"	4	5	80.00%	400	4,359	100.00%	4,359
18	Frederick	3"	1	2	50.00%	250	475	50.00%	238
18	Commerce	3"	0	8	0.00%	450	856	10.00%	86
18	Robeling	3"	0	18	0.00%	775	1,474	10.00%	147
18	Putney	3"	0	32	0.00%	925	1,759	10.00%	176
18	Keith/Ellison	4"	1	5	20.00%	600	1,829	20.00%	326
18	Robeling	4"	3	28	10.71%	675	1,833	10.71%	196
18	Robeling/Hathaway	4"	1	14	7.14%	450	5,500	10.00%	550
18	Columbia	4"	1	1	100.00%	225	4,347	100.00%	4,347
18	Lake Groves	4"	6	20	30.00%	1,075	2,919	30.00%	876
18	Marlin	4"	5	12	41.67%	1,150	3,122	41.67%	1,301
18	Prince	4"	2	18	11.11%	1,350	3,665	11.11%	407
18	Matthew	4"	1	16	6.25%	1,700	4,616	10.00%	462
18	Washington	6"	3	4	75.00%	350	1,180	100.00%	1,180
18	Ronald	6"	0	0		775	2,614	100.00%	2,614
18	Tobler Terrace	6"	0	0		950	3,204	100.00%	3,204
19	Tiger	3"	1	4	25.00%	275	523	25.00%	131
19	Corvair	3"	2	6	33.33%	300	571	33.33%	190
19	Astro Ct	3"	1	6	16.67%	700	10,065	16.67%	1,678
19	Aries	4"	2	2	100.00%	140	1,383	100.00%	1,383
19	Aztec	3"	3	3	100.00%	350	3,318	100.00%	3,318
19	Bell	3"	2	8	25.00%	425	808	25.00%	202
19	Derringer	4"	1	5	20.00%	1,440	13,234	20.00%	2,647
19	Colt	3"	0	0		700	1,331	10.00%	133
19	Avenger	3"	3	3	100.00%	845	3,467	100.00%	3,467
19	Conquest	3"	2	20	10.00%	900	1,712	10.00%	171
19	Embracer	3"	2	4	50.00%	1,025	1,949	50.00%	975
19	Boeing	3"	7	28	25.00%	1,735	5,107	25.00%	1,277
19	Hawk/Wildcat	3"	12	51	23.53%	2,245	7,100	23.53%	1,671
19	Pacer	3"	4	4	100.00%	870	8,026	100.00%	8,026
19	Darter	3"	6	18	33.33%	765	2,089	33.33%	696
19	Chieftan	3"	5	18	27.78%	680	1,850	27.78%	514
19	Sundowner	3"	1	18	5.56%	780	3,343	10.00%	334
19	Jetway	3"	3	6	50.00%	650	3,825	50.00%	1,913
19	Cessna Way	3"	2	2	100.00%	180	2,709	100.00%	2,709
19	Interstate	3"	2	6	33.33%	320	2,281	33.33%	760
19	Wildcat	4"	1	2	50.00%	200	543	50.00%	272
19	Hawk/Wildcat	4"	2	7	28.57%	550	1,493	28.57%	427
19	Buccaneer	4"	7	24	29.17%	1,160	10,234	29.17%	2,985
19	Gulfstream	4"	1	12	8.33%	690	3,270	10.00%	327
19	Vega	3"	2	8	25.00%	535	8,759	25.00%	1,690
19	Seabee	4"	0	0		850	2,308	10.00%	231
19	Commanche	4"	3	18	16.67%	1,300	3,530	16.67%	588
19	Mustang	4"	1	7	14.29%	1,865	3,598	14.29%	514
19	Baron	4"	1	4	25.00%	180	3,962	25.00%	991
19	Lark	3"	2	5	40.00%	880	5,438	40.00%	2,175
19	Airport Rd	6"	4	4	100.00%	450	1,518	100.00%	1,518
19	Gull	3"	2	16	12.50%	650	2,192	12.50%	274
19	Norseman	4"	1	2	50.00%	90	1,560	50.00%	780
19	Challenger	6"	1	6	16.67%	1,540	8,306	100.00%	8,306
19	Derringer	6"	1	9	11.11%	571	11,998	100.00%	11,998
19	Placid Airway	6"	6	6	100.00%	825	2,782	100.00%	2,782
19	Eagle/Chippawa	3"	2	20	10.00%	975	3,288	10.00%	329
19	Kingfisher	6"	2	31	6.45%	2,350	7,925	100.00%	7,925
19	Jefferson/Placid Lks Blvd	6"	8	15	60.00%	3,800	12,815	100.00%	12,815
19	Seneca	6"	12	62	19.35%	4,240	15,760	100.00%	15,760
19	Apache	6"	0	17	0.00%	4,800	15,513	100.00%	15,513
19	Concord	6"	0	0		3,060	16,226	100.00%	16,226
19	Delta	4"	1	4	25.00%	175	4,168	25.00%	1,042

Used and Useful Analysis
Transmission & Distribution System

Section	Street	Size	Connected Lots	Total Lots	Conn. Per Lot	Feet	Original Cost	Used & Useful	
								Percent	Amount
20	Coquina	3"	2	4	50.00%	80	\$ 152	50.00%	\$ 76
20	Keos	3"	2	6	33.33%	160	304	33.33%	101
20	Homassassa	3"	1	4	25.00%	240	456	25.00%	114
20	Spice	3"	2	8	25.00%	280	533	25.00%	133
20	Bay Harbor	3"	8	15	53.33%	1,080	3,847	53.33%	1,945
20	Bokeelia Way	3"	4	8	50.00%	1,100	4,024	50.00%	2,012
20	Anna Maria	3"	7	8	87.50%	1,210	3,735	100.00%	3,735
20	Fire Island	3"	6	27	22.22%	1,140	5,276	22.22%	1,172
20	Barbados	3"	6	17	35.29%	935	8,305	35.29%	2,931
20	Captiva	3"	5	8	62.50%	500	4,628	62.50%	2,893
20	Java	3"	2	8	25.00%	380	4,905	25.00%	1,226
20	Island Pkwy	4"	1	1	100.00%	880	1,498	100.00%	1,498
20	Leeward/Cross Creek	3"	4	14	28.57%	960	1,828	28.57%	522
20	Komoto/Sonora	3"	6	24	25.00%	1,120	2,130	25.00%	533
20	Bimini	3"	19	36	52.78%	1,840	3,499	52.78%	1,847
20	Estero	3"	3	8	37.50%	270	3,628	37.50%	1,360
20	Dry Tortogus	3"	1	3	33.33%	220	1,009	33.33%	338
20	Honeymoon	4"	1	3	33.33%	640	1,738	33.33%	579
20	Cayman	4"	3	4	75.00%	215	2,456	75.00%	1,842
20	Bali	4"	3	3	100.00%	300	5,895	100.00%	5,895
20	Easter	3"	3	5	60.00%	1,580	20,588	60.00%	12,353
20	Minorca	4"	6	14	42.86%	720	1,955	42.86%	838
20	Imbros	4"	6	16	37.50%	1,000	5,834	37.50%	2,188
20	Cayman	4"	1	15	6.67%	1,280	3,475	10.00%	348
20	Anna Maria Ct	3"	3	6	50.00%	580	3,246	50.00%	1,623
20	Bokeelia Ct	3"	2	6	33.33%	800	4,627	33.33%	1,542
20	Devon Way	3"	5	8	62.50%	1,545	14,122	62.50%	8,828
20	Grenada	4"	4	21	19.05%	1,840	4,966	19.05%	952
20	Fisher	4"	0	16	0.00%	2,880	7,819	10.00%	782
20	Alleutian	6"	14	29	48.28%	2,520	9,850	100.00%	9,850
20	Galapagos	3"	1	17	5.88%	765	3,777	10.00%	378
20	Corsica	6"	5	12	41.67%	1,849	2,200	100.00%	2,200
20	Jersey	6"	8	36	22.22%	3,520	14,189	100.00%	14,189
20	Jefferson	6"	15	35	42.86%	4,440	19,693	100.00%	19,693
20	Lincoln	6"	9	60	15.00%	6,920	23,336	100.00%	23,336
20	Islamorada	3"	1	8	12.50%	560	1,520	12.50%	190
20	Kodiak	4"	2	7	28.57%	377	991	28.57%	283
20	Placid View	6"	0	29	0.00%	5,000	59,093	100.00%	59,093
21	Catfish Creek Rd	6"	39	70	55.71%	5,200	17,536	100.00%	17,536

Total 1,947 5,103 348,434 \$ 1,247,480 67.71% \$ 844,836

Margin Reserve Factor (Through 12/31/12 for Interim Rates) 1.23

Used & Useful Percentage 83.28%

Margin Reserve Factor (Through 12/31/13 for Permanent Rates) 1.25

Used & Useful Percentage 84.64%

RESPONSE TO SECOND DATA REQUEST NO. 30

#30

Monthly Operation Report for PWSs Treating Raw Ground Water or Purchased Finished Water

PWS Identification Number: 5280223				Plant Name: Placid Lakes Utilities												
III. Daily Data for the Month/Year of:																
Means of Achieving Four-Log Virus Inactivation/Removal: * <input type="checkbox"/> Free Chlorine <input type="checkbox"/> Chlorine Dioxide <input type="checkbox"/> Ozone <input type="checkbox"/> Combined Chlorine (Chloramines)																
_____ Ultraviolet Radiation _____ Other (Describe):																
Type of Disinfectant Residual Maintained in Distribution System:				Free Chlorine					Combined Chlorine (Chloramines)				Chlorine Dioxide		Emergency or abnormal operating conditions, repair or maintenance work that involves taking water system component out of operation.	
Days of Month	Days Plant Staffed Or Visited By Oper.	Hours Plant In Oper.	Net quantity Of finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if applicable*												
				Peak Flow Rate, gpd	Lowest residual disinfectant Concentration (C) Before or at First customer During peak Flow, mg/L	Disinfectant Contact time (T) At C Measurement Point during Peak flow, Minutes	Lowest CT Provided Before or At first Customer During Peak flow, mg-min/L	CT Calculations			UV Dose					Lowest residual disinfectant concentration at remote point in distribution system, mg/L
Temp Of Water, C	PH of Water, If appl.	Minimum CT req. mg-min/L	Lowest operating UV dose, mW-sec/cm2					Minimum UV dose req. mW-sec/cm2								
1	X	24	240000	161	1.0	-	-	25	7.3	-	-	-	-	0.7		
2	X	24	324000	312	1.5	-	-	25	7.3	-	-	-	-	1.2		
3	X	24	296000	317	1.8	-	-	25	7.3	-	-	-	-	1.5		
4	X	24	339000	174	1.5	-	-	25	7.3	-	-	-	-	1.2		
5	X	24	244000	170	1.8	-	-	25	7.3	-	-	-	-	1.5		
6	X	24	248000	171	1.3	-	-	25	7.3	-	-	-	-	1.0		
7	X	24	194000	202	1.4	-	-	25	7.3	-	-	-	-	1.1		
8	X	24	240000	227	1.5	-	-	25	7.3	-	-	-	-	1.2		
9	X	24	285000	326	1.0	-	-	25	7.3	-	-	-	-	1.1		
10	X	24	273000	187	1.4	-	-	25	7.3	-	-	-	-	1.2		
11	X	24	235000	252	1.5	-	-	25	7.3	-	-	-	-	1.1		
12	X	21	279000	191	1.4	-	-	25	7.3	-	-	-	-	1.4		
13	X	24	223000	174	1.7	-	-	25	7.3	-	-	-	-	1.8		
14	X	24	237000	288	1.1	-	-	25	7.3	-	-	-	-	1.9		
15	X	24	240000	174	1.2	-	-	25	7.3	-	-	-	-	1.6		
16	X	24	230000	231	1.9	-	-	25	7.3	-	-	-	-	1.2		
17	X	24	291000	257	1.5	-	-	25	7.3	-	-	-	-	1.1		
18	X	24	243000	264	1.4	-	-	25	7.3	-	-	-	-	1.5		
19	X	24	534000	183	1.5	-	-	25	7.3	-	-	-	-	1.5		
20	X	24	190000	241	1.2	-	-	25	7.3	-	-	-	-	1.6		
21	X	24	231000	204	1.9	-	-	25	7.3	-	-	-	-	1.7		
22	X	21	210000	201	1.1	-	-	25	7.3	-	-	-	-	1.7		
23	X	21	207000	211	1.0	-	-	25	7.3	-	-	-	-	1.7		
24	X	24	313000	286	1.0	-	-	25	7.3	-	-	-	-	1.7		
25	X	24	260000	335	1.0	-	-	25	7.3	-	-	-	-	1.8		
26	X	24	281000	188	1.1	-	-	25	7.3	-	-	-	-	1.8		
27	X	24	279000	260	1.1	-	-	25	7.3	-	-	-	-	1.8		
28	X	24	271000	199	1.1	-	-	25	7.3	-	-	-	-	1.6		
29	X	21	187000	237	1.9	-	-	25	7.3	-	-	-	-	1.7		
30	X	24	256000	219	1.0	-	-	25	7.3	-	-	-	-	1.7		
31																
Total																
Average																
Maximum																

2683

5453

8143

RESPONSE TO SECOND DATA REQUEST NO. 39c

39 c

Sewer Usage
2012

Jan.	162,470
Feb.	233,250
Mar.	197,200
Apr.	224,030
May	213,820
June	148,840
July	201,420
Aug	212,390
Sept.	180,550
Oct.	196,980
Nov.	125,910
Dec.	145,720

2,242,580