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RECEIVED - FPSC  
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COMMISSION  
CLERK

October 11, 2013

Mrs. Ann Cole  
Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399

Re: FPSC Docket 130158-TP - *FCC Form 481, Carrier Annual Reporting Data Collection Form*

Dear Ms. Cole:

Pursuant to section 54.313(i) of the Federal Communications Commission's ("FCC's") rules,<sup>1</sup> BellSouth Telecommunications, LLC d/b/a AT&T Florida d/b/a AT&T Southeast ("AT&T Florida") hereby provides a copy of its FCC Form 481, Carrier Annual Reporting Data Collection Form that it filed with Universal Service Administrative Company on October 11, 2013 and that it will file with the FCC when the federal government reopens. All eligible telecommunication carriers that receive high-cost and/or low income support must file Form 481 with the FCC in order to continue receiving such support. In a public notice released August 6, 2013, the FCC extended the Form 481 filing deadline to October 15, 2013.

The collection of data and information contained in FCC Form 481 is done under the FCC's authority in section 254 of the Communications Act of 1934, as amended, 47 U.S.C. § 254, and sections 54.313 and 54.422 of the Commission's rules, 47 C.F.R. §§ 54.313 and 54.422. The FCC anticipates that state commissions will use the data contained in carriers' FCC Form 481 filings to develop their section 54.314 certifications.<sup>2</sup> This year, such certifications are due on or before December 16, 2013.<sup>3</sup>

The Company's 481 filing contains confidential information. Accordingly, the Company also submits for filing its Petition seeking confidential treatment of such material.

<sup>1</sup> 47 C.F.R. § 54.313(i).

<sup>2</sup> See 47 C.F.R. § 54.314(a); *Connect America Fund*, WC Docket No. 10-90 et al., Report and Order and Further Notice of Proposed Rulemaking, 26 FCC Rcd 17663, ¶ 612 (2011).

<sup>3</sup> *Wireline Competition Bureau Announces Filing Deadline of October 15, 2013 for Eligible Telecommunications Carriers to File High-Cost and Low-Income Annual Reports, and Announcing Filing Deadline of December 16, 2013 for States and ETCs to File Annual Use Certifications*, DA 13-1707, Public Notice (rel. Aug. 6, 2013).



If you have any questions concerning this matter please call me to discuss. I can be reached at 850-577-5555.

Sincerely,

A handwritten signature in cursive script that reads "Gregory R. Follensbee for SF".

Gregory R. Follensbee  
Executive Director  
AT&T Florida

Enclosure



<b>FCC Form 481 - Carrier Annual Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Vonda Long-Dillard
<035> Contact Telephone Number: Number of the person identified in data line <030>	(202) 457-2043
<039> Contact Email Address: Email of the person identified in data line <030>	vi4468@att.com

<b>ANNUAL REPORTING FOR ALL CARRIERS</b>	<b>54.313 Completion Required</b>	<b>54.422 Completion Required</b>
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<b>&lt;100&gt; Service Quality Improvement Reporting</b>					
	<i>(complete attached worksheet)</i>			<i>(check box when complete)</i>	
<200> Outage Reporting (voice)	<i>(complete attached worksheet)</i>			<input checked="" type="checkbox"/>	
<210> <input type="checkbox"/> <-- check box if no outages to report					
<300> Unfulfilled Service Requests (voice)	<input type="text" value="0"/>			<input checked="" type="checkbox"/>	
<310> Detail on Attempts (voice)		<i>(attach descriptive document)</i>			
<320> Unfulfilled Service Requests (broadband)					
<330> Detail on Attempts (broadband)		<i>(attach descriptive document)</i>			
<400> Number of Complaints per 1,000 customers (voice)				<input checked="" type="checkbox"/>	
<410> Fixed	<input type="text" value="0.69"/>				
<420> Mobile					
<430> Number of Complaints per 1,000 customers (broadband)					
<440> Fixed					
<450> Mobile					
<500> Service Quality Standards & Consumer Protection Rules Compliance		<i>(check to indicate certification)</i>		<input checked="" type="checkbox"/>	
<510> <input type="text" value="215191FL510"/>		<i>(attach descriptive document)</i>		<input checked="" type="checkbox"/>	
<600> Functionality in Emergency Situations		<i>(check to indicate certification)</i>		<input checked="" type="checkbox"/>	
<610> <input type="text" value="215191FL610"/>		<i>(attach descriptive document)</i>		<input checked="" type="checkbox"/>	
<700> Company Price Offerings (voice)		<i>(complete attached worksheet)</i>			
<710> Company Price Offerings (broadband)		<i>(complete attached worksheet)</i>			
<800> Operating Companies and Affiliates		<i>(complete attached worksheet)</i>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/>		<i>(if yes, complete attached worksheet)</i>			
<1000> Voice Services Rate Comparability		<i>(check to indicate certification)</i>			
<1010> <input type="text" value=""/>		<i>(attach descriptive document)</i>			
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>		<i>(if not, check to indicate certification)</i>			
<1110>		<i>(complete attached worksheet)</i>			
<1200> Terms and Condition for Lifeline Customers		<i>(complete attached worksheet)</i>			<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**  
*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

<2000>					
	<i>(check to indicate certification)</i>			<input checked="" type="checkbox"/>	
<2005>		<i>(complete attached worksheet)</i>			

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000>					
		<i>(check to indicate certification)</i>			
<3005>		<i>(complete attached worksheet)</i>			

<b>(100) Service Quality Improvement Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<b>&lt;010&gt;</b>	Study Area Code	215191
<b>&lt;015&gt;</b>	Study Area Name	SOUTHERN BELL-FL
<b>&lt;020&gt;</b>	Program Year	2014
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Vonda Long-Dillard
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	(202) 457-2043
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	v14468@att.com

<b>&lt;110&gt;</b>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<b>&lt;111&gt;</b>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

**<112>** Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113>** Maps detailing progress towards meeting plan targets
- <114>** Report how much universal service (USF) support was received
- <115>** How (USF) was used to improve service quality
- <116>** How (USF) was used to improve service coverage
- <117>** How (USF) was used to improve service capacity
- <118>** Provide an explanation of network improvement targets not met in the prior calendar year.










<b>(900) Tribal Lands Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Vonda Long-Dillard
<035>	Contact Telephone Number - Number of person identified in data line <030>	(202) 457-2043
<039>	Contact Email Address - Email Address of person identified in data line <030>	v14468@att.com

<910> Tribal Land(s) on which ETC Serves Miccosukee  
(No High Cost Support funds were spent on tribal lands.)

<920> Tribal Government Engagement Obligation

\_\_\_\_\_  
Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)
NA

<b>(1100) No Terrestrial Backhaul Reporting Data Collection Form</b>	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Vonda Long-Dillard
<035> Contact Telephone Number - Number of person identified in data line <030>	(202) 457-2043
<039> Contact Email Address - Email Address of person identified in data line <030>	v14468@att.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

<b>(1200) Terms and Condition for Lifeline Customers</b> <b>Lifeline</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Vonda Long-Dillard
<035>	Contact Telephone Number - Number of person identified in data line <030>	(202) 457-2043
<039>	Contact Email Address - Email Address of person identified in data line <030>	v14468@att.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans 215191FL1210

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Name of attached document (.pdf)

<1220> Link to Public Website HTTP <http://www.att.com/shop/residential-terms.html#q3>; <http://www.att.com/lifeline>

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

<b>(2000) Price Cap Carrier Additional Documentation</b> <b>Data Collection Form</b> <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<b>&lt;010&gt;</b>	Study Area Code	215191
<b>&lt;015&gt;</b>	Study Area Name	SOUTHERN BELL-FL
<b>&lt;020&gt;</b>	Program Year	2014
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Vonda Long-Dillard
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	(202) 457-2043
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	v14468@att.com

**CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.**

**Incremental Connect America Phase I reporting**

<b>&lt;2010&gt;</b>	2nd Year Certification {47 CFR § 54.313(b)(1)}	<input type="checkbox"/>
<b>&lt;2011&gt;</b>	3rd Year Certification {47 CFR § 54.313(b)(2)}	<input type="checkbox"/>

**Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}**

<b>&lt;2012&gt;</b>	2013 Frozen Support Certification	<input checked="" type="checkbox"/>
<b>&lt;2013&gt;</b>	2014 Frozen Support Certification	<input type="checkbox"/>
<b>&lt;2014&gt;</b>	2015 Frozen Support Certification	<input type="checkbox"/>
<b>&lt;2015&gt;</b>	2016 and future Frozen Support Certification	<input type="checkbox"/>

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<b>&lt;2016&gt;</b>	Certification Support Used to Build Broadband	<input type="checkbox"/>
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**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<b>&lt;2017&gt;</b>	3rd year Broadband Service Certification	<input type="checkbox"/>
<b>&lt;2018&gt;</b>	5th year Broadband Service Certification	<input type="checkbox"/>
<b>&lt;2019&gt;</b>	Interim Progress Certification	<input type="checkbox"/>
<b>&lt;2020&gt;</b>	Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>

<b>&lt;2021&gt;</b>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information _____
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<b>(3000) Rate Of Return Carrier Additional Documentation</b>	FCC Form 481
<b>Data Collection Form</b>	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	215191	
<015> Study Area Name	SOUTHERN BELL-FL	
<020> Program Year	2014	
<030> Contact Name - Person USAC should contact regarding this data	Vonda Long-Dillard	
<035> Contact Telephone Number - Number of person identified in data line <030>	(202) 457-2043	
<039> Contact Email Address - Email Address of person identified in data line <030>	v14468@att.com	

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

**Progress Report on 5 Year Plan**

<p>(3010) Milestone Certification (47 CFR § 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF, on line 3012,</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input type="checkbox"/></p>
<p>(3011) contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.</p>		
<p>(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input type="checkbox"/> (Yes/No)</p>
<p>(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))</p>		<p><input type="checkbox"/> (Yes/No)</p>
<p>(3014) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:</p>		<p><input type="checkbox"/></p>
<p>(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)</p>		<p><input type="checkbox"/></p>
<p>(3016) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input type="checkbox"/></p>
<p>(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input type="checkbox"/> (Yes/No)</p>
<p>(3018) If the response is no on line 3014, is your company audited?  If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:</p>		<p><input type="checkbox"/></p>
<p>(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications</p>		<p><input type="checkbox"/></p>
<p>(3020) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input type="checkbox"/></p>
<p>(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:</p>		<p><input type="checkbox"/></p>
<p>(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,</p>		<p><input type="checkbox"/></p>
<p>(3023) Underlying information subjected to a review by an independent certified public accountant</p>		<p><input type="checkbox"/></p>
<p>(3024) Underlying information subjected to an officer certification.</p>		<p><input type="checkbox"/></p>
<p>(3025) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input type="checkbox"/></p>
<p>(3026) Attach the worksheet listing required information</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input type="checkbox"/></p>

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Vonda Long-Dillard
<035> Contact Telephone Number - Number of person identified in data line <030>	(202) 457-2043
<039> Contact Email Address - Email Address of person identified in data line <030>	v14468@att.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	SOUTHERN BELL-FL
Signature of Authorized Officer:	CERTIFIED ONLINE <span style="float: right;">Date</span>
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	215191 <span style="float: right;">Filing Due Date for this form: 10/15/2013</span>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Vonda Long-Dillard
<035> Contact Telephone Number - Number of person identified in data line <030>	(202) 457-2043
<039> Contact Email Address - Email Address of person identified in data line <030>	vl4468@att.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier: SOUTHERN BELL-FL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier: 215191	Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: SOUTHERN BELL-FL	
Name of Authorized Agent or Employee of Agent:	
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:
Printed name of Authorized Agent or Employee of Agent:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier: 215191	Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

**(200) Service Outage Reporting (Voice)  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code 215191  
 <015> Study Area Name SOUTHERN BELL-FL  
 <020> Program Year 2014  
 <030> Contact Name - Person USAC should contact regarding this data Vonda Long-Dillard  
 <035> Contact Telephone Number - Number of person identified in data line <030> (202) 457-2043  
 <039> Contact Email Address - Email Address of person identified in data line <030> v14468@att.com  
 <220>

<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

**(800) Operating Companies  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	255181
<015>	Study Area Name	SO CENTRAL BELL-AL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Vonda Long-Dillard
<035>	Contact Telephone Number - Number of person identified in data line <030>	(202) 457-2043
<039>	Contact Email Address - Email Address of person identified in data line <030>	vl4468@att.com
<810>	Reporting Carrier	AT&T Alabama
<811>	Holding Company	AT&T Inc.
<812>	Operating Company	Bellsouth Telecommunications, LLC

<813>	<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
	New Cingular Wireless PCS, LLC	249020	U-Lifeline Wireless
	AT&T Communications of New York	159010	Ceased being ETC on 8/1/13
	AT&T CORP	549004	AT&T Corp.
	AT&T MOBILITY, LLC	199009	AT&T Mobility
	AT&T MOBILITY, LLC	259908	AT&T Mobility
	AT&T MOBILITY, LLC	399015	AT&T Mobility
	AT&T MOBILITY, LLC	529910	AT&T Mobility
	AT&T MOBILITY, LLC	539010	AT&T Mobility
	AT&T MOBILITY PUERTO RICO, INC	639005	AT&T Mobility
	BELLSOUTH TELECOMMUNICATIONS, LLC	215191	AT&T Florida
	BELLSOUTH TELECOMMUNICATIONS, LLC	225192	AT&T Georgia
	BELLSOUTH TELECOMMUNICATIONS, LLC	235193	AT&T North Carolina
	BELLSOUTH TELECOMMUNICATIONS, LLC	245194	AT&T South Carolina
	BELLSOUTH TELECOMMUNICATIONS, LLC	255181	AT&T Alabama
	BELLSOUTH TELECOMMUNICATIONS, LLC	265182	AT&T Kentucky
	BELLSOUTH TELECOMMUNICATIONS, LLC	275183	AT&T Louisiana
	BELLSOUTH TELECOMMUNICATIONS, LLC	285184	AT&T Mississippi
	BELLSOUTH TELECOMMUNICATIONS, LLC	295185	AT&T Tennessee
	CORR WIRELESS COMMUNICATIONS, LLC	259005	Core Wireless
	GEORGIA RSA #8 PARTNERSHIP	229014	Allied Wireless
	ILLINOIS BELL TELEPHONE COMPANY	345070	AT&T Illinois
	INDIANA BELL TELEPHONE COMPANY, INC	325080	AT&T Indiana
	MICHIGAN BELL TELEPHONE COMPANY	315090	AT&T Michigan

**(800) Operating Companies****Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	255181
<015>	Study Area Name	SO CENTRAL BELL-AL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Vonda Long-Dillard
<035>	Contact Telephone Number - Number of person identified in data line <030>	(202) 457-2043
<039>	Contact Email Address - Email Address of person identified in data line <030>	v14468@att.com
<810>	Reporting Carrier	AT&T Alabama
<811>	Holding Company	AT&T Inc.
<812>	Operating Company	Bellsouth Telecommunications, LLC

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	NEVADA BELL TELEPHONE COMPANY	555173	AT&T Nevada
	NEW CINGULAR WIRELESS PCS, LLC	209012	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	269905	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	279010	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	289912	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	319026	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	339920	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	389015	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	409004	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	449022	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	479006	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	619004	AT&T Mobility
	PACIFIC BELL TELEPHONE COMPANY	545170	AT&T California
	SOUTHWESTERN BELL TELEPHONE COMPANY	405211	AT&T Arkansas
	SOUTHWESTERN BELL TELEPHONE COMPANY	415214	AT&T Kansas
	SOUTHWESTERN BELL TELEPHONE COMPANY	425213	AT&T Missouri
	SOUTHWESTERN BELL TELEPHONE COMPANY	435215	AT&T Oklahoma
	SOUTHWESTERN BELL TELEPHONE COMPANY	445216	AT&T Texas
	THE OHIO BELL TELEPHONE COMPANY	305150	AT&T Ohio
	THE SOUTHERN NEW ENGLAND TELEPHONE CO.	135200	AT&T Connecticut
	WISCONSIN BELL, INC	335220	AT&T Wisconsin

Line 510 – Description of Compliance with Service Quality and Consumer Protection:

AT&T has established methods and procedures that are designed to facilitate compliance with applicable service quality standards and consumer protection rules. In the event that a service quality or consumer protection issue arises, AT&T works with appropriate government entities and/or customers to resolve the issue consistent with AT&T's obligations.

AT&T's wireline high-cost recipients comply with the company's privacy policy, *available at* <http://www.att.com/gen/privacy-policy?pid=13692> and, among other things, have implemented Customer Proprietary Network Information and Truth-in-Billing procedures in accordance with the Commission's requirements. AT&T's wireline high-cost recipients also make available the rates, terms and conditions of their offerings through service guides, guidebooks and, where applicable, tariffs, which consumers can access through AT&T's website (*available at* <http://www.att.com/gen/public-affairs?pid=11970>). Among other things, these documents clearly explain the terms of service, including dispute resolution procedures and billing and payment requirements. Consumers are able to contact AT&T with questions or concerns through a toll-free number or online. Also, AT&T's wireline high-cost recipients advertise their services using media of general distribution and these advertisements are clear and contain appropriate disclosures.

**AT&T  
Preparedness  
Statement**

Section 54.313(a)(6) of the Commission's rules requires an ETC to certify an ability to function in emergency situations as set forth in section 54.202(a)(2) of the Commission's rules. The standards set forth in section 54.202(a)(2) include a reasonable amount of back-up power to ensure functionality without an external power source, an ability to reroute traffic around damaged facilities and a capability to manage traffic spikes resulting from emergency situations.

All AT&T ILEC central offices are equipped with battery backup equipment. Offices with dedicated standby generators are equipped with sufficient battery capacity to run for approximately four hours without power; offices with access to portable generators have sufficient battery capacity to operate for approximately eight hours without power. The fuel tanks supporting the standby generators are sized to supply enough fuel for approximately 72 hours runtime at three-quarters full fuel capacity, for the continuous operation of the engine alternator set at 100% (full) load.

Each AT&T network (voice [long-distance, local]) IP, frame, ATM, etc.) is managed by a centralized network reliability center that manages and controls the network's operation. Network reliability centers are located throughout the United States. Network reliability centers are responsible for 1) Proactive 7x24 surveillance of network elements (fault management), 2) Progress & Event Notification to Customer Care Centers 3) Asset Management (including Spare Equipment Availability) 4) Logical Configuration Management, 5) Network Upgrades and Change Management and 6) Directing the Maintenance Activities of Business Partners (including the network field operations force and capacity management). Overseeing the network reliability centers and the hub of AT&T's overall network operations is the Global Network Operations Center, located in Bedminster, NJ. This center is staffed 24x7 and is constructed in a hardened facility. The GNOC staff monitors and proactively manages the data and voice traffic flowing across AT&T's domestic and global networks twenty-four hours a day, seven days a week. From their workstations on the GNOC floor, they can quickly survey a sweeping wall of 141 giant screens showing different aspects of network activity, network topography and news events. At their consoles, each team member monitors a different segment or technology in the network using the most advanced diagnostic and management tools available.

Planning for and responding to external crises is something that AT&T performs without hesitation. AT&T has a team of experts trained in working all types of situations around the

world. We practice this response several times per year. AT&T has run and managed some of the world's largest and most complex networks for over 120 years. AT&T understands network reliability and disaster planning.

Not only do we practice in a "real life situation," but we invite our clients and customers to observe what we have and what we can bring to bear to restore the AT&T network. We have extensive experience in planning for and responding to a wide variety of situations, from hurricanes to floods, to power outages and man-made disasters. We have a team of experienced Disaster Recovery First (DRF) responders that work to restore the AT&T network as quickly and safely as possible.

- Our Business Continuity Team has extensive experience in planning for and responding to a wide variety of situations that can affect the AT&T network. Our plans are designed to get the network back to a Business As Usual (BAU) state as quickly and safely as possible. The planning process includes incorporating improvement opportunities from previous events into future response activities.
- The AT&T Global Network Operation Center (GNOC) 3P (Preventive, Predictive, Pro-Active) Process collects, identifies, and evaluates the consolidated network view of any high-risk network vulnerabilities in a particular area to determine if there is a need to develop a mitigation response plan for the network.
  - This process is used for such events as National Special Security Events (NSSEs), political conventions, the Olympics, high profile sporting events, and hurricane/storm preparations.
  - The mitigation plan is developed to reduce the customer service disruption and to minimize network service affecting incidents with the activation of a managed restoration plan.
  - In addition to ensuring a response plan for any adverse events, the team also reviews and addresses issues such as capacity, infrastructure, and physical reliability.
- The AT&T Information Technology Service Continuity (ITSC) Program (ITSC) is committed to identifying and managing IT-related service continuity risks across the enterprise. The organization has established safeguards to minimize the risk, cost, and duration of disruption to essential business processes in the event of a major crisis or disaster. Accordingly, ITSC has taken a number of steps to ensure reliability of AT&T critical business processes and supporting infrastructures in order to provide high-quality communication services to AT&T customers. This includes up-front prevention and mitigation efforts, as well as comprehensive emergency response and recovery plans in the event of a disaster or crisis for three process area:
  - IT Business Continuity - development, maintenance, and emergency procedures consistent with industry best practices.
  - IT Disaster Recovery - planning, testing and actual recovery of IT critical infrastructure and applications.
  - IT Crisis Center (ITCC) - management of processes, procedures, resources, and teams in response to disasters including:

- Coordination with customer network recovery teams
- Compliance with local government, national agencies and Code of Federal Regulations (CFR) 47, which governs telecommunication restoration efforts

Based on the foregoing, the reporting carrier certifies it is able to function in emergency situations as set forth in section 54.202(a)(2).

Version  
date: May  
2013

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EFFECTIVE: November 1, 2011

## A3. BASIC LOCAL EXCHANGE SERVICE<sup>1</sup>

### A3.1 General

- A. Basic local exchange service as offered in this Tariff, is comprised of exchange access lines defined as follows:  
Exchange Access Line - The serving central office line equipment and all the Company plant facilities up to and including the Company-provided Standard Network Interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.
- B. Exchange access lines are subject to the nonrecurring charges specified in Section A4 of this Tariff.
- C. Rates for basic local exchange service are applied on the basis of statewide groupings according to the total number of exchange access lines, PBX trunks and network access registers in the local calling area excluding the Extended Calling Service exchanges.
- D. Exchange Service Areas for each exchange are identified on maps filed as a supplement to this Tariff.
- E. The rates for service and equipment not specifically shown in this section are presented in other sections of this Tariff.
- F. Pursuant to passage of the Telecommunications Access System Act of 1991 by the Florida Legislature during the 1991 session, a monthly surcharge shall be imposed on all local exchange telecommunications company subscribers on an individual access line basis, except that such surcharge shall not be imposed upon more than 25 basic telecommunications access lines per account bill rendered. The Commission shall determine the amount of the surcharge; however, in no case shall the amount exceed 25 cents per line per month. The surcharge shall appear on the initial bill to the subscriber and itemized at least once annually.

### A3.2 Statewide Rate Groups

#### A3.2.1 Rate Group Descriptions

The statewide rate schedules in this Tariff section are applicable to exchange access lines. The groupings are based on exchange access lines, PBX trunks and network access registers in the local calling areas specified in A3.3.1 excluding exchange access lines in the Extended Calling Service additional exchanges or in the expanded local calling area of any other service in this Tariff.

Group	Total Exchange Access Lines and PBX Trunks-Upper Limits
1	2,000
2	7,000
3	22,000
4	55,000
5	120,000
6	195,000
7	280,000
8	375,000
9	450,000
10	550,000
11	700,000

**Note 1:** Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing.

EFFECTIVE: November 1, 2011

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**A3. BASIC LOCAL EXCHANGE SERVICE****A3.2 Statewide Rate Groups (Cont'd)****A3.2.1 Rate Group Descriptions (Cont'd)**

Group	Total Exchange Access Lines and PBX Trunks-Upper Limits
12	Unlimited

**A3.2.2 Reserved for Future Use****A3.2.3 Reserved for Future Use****A3.2.4 Maps of Exchange Service Areas**

- A. Appropriate maps of the Exchange Service Areas, under the administration of the office holding this Tariff, are filed following this sheet.
  - 1. At the option of the holder of this Tariff, the maps as described in A3.2.4 preceding, may be filed in a separate binder.
  - 2. Exchange Service Area Maps with an effective date beginning January 14, 1994 will no longer contain the terminology, Base Rate Areas.

**A3.2.5 (DELETED)**

EFFECTIVE: November 1, 2011

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.3 Local Calling Areas

#### A3.3.1 Local Calling Area Exchanges

The rates specified for Flat Rate Service, Complete Choice service and/or Message Rate Service, entitle subscribers to access all exchange access lines bearing the central office designations of the subscriber's exchange and all exchange access lines bearing the central office designations of additional exchanges in the Extended Area Service (EAS) and Extended Calling Service (ECS) categories as shown following. For the services specified in A3.4.2, A3.4.3, and A3.5.2, the local calling area of the exchange in the left hand column also includes the additional exchanges listed in the EAS and ECS categories. These exchanges may be accessed on a flat rate or usage rate basis.

The rates specified for Area Plus service (including Area Plus service with the Complete Choice option), BellSouth Business Plus service and BellSouth Business Choice Package service entitle subscribers to access all exchange access lines bearing the central office designation(s) of the subscriber's exchange and all exchange access lines bearing the central office designation(s) of additional exchanges in the Extended Area Service (EAS) and Extended Calling Service (ECS) categories as shown following and all exchange access lines bearing the central office designation(s) of all other exchanges located in the subscriber's Local Access and Transport Area (LATA) as shown following. For the services specified in A3.4.4, the local calling area of the exchange in the left hand column includes the additional exchanges listed in the EAS and ECS categories and all other exchanges in the subscriber's LATA. These exchanges may be accessed on a flat rate basis. For the services specified in A3.4.3 and A103.44, the local calling area of the exchange in the left hand column includes the additional exchanges listed in the EAS and ECS categories and all other exchanges in the subscriber's LATA. These exchanges may be accessed on a flat rate or usage rate basis.

Exchange [LATA] <sup>1</sup>	Category	Additional Exchanges
Archer [Gainesville]	EAS ECS <sup>2</sup>	Bronson, Gainesville, Micanopy, Newberry, <i>Willison (ICE)</i> Cedar Key, Chiefland
Baldwin [Jacksonville]	EAS ECS <sup>2</sup>	Jacksonville, Maxville, <i>MacClenny (ICE)</i> , <i>Sanderson (ICE)</i> Callahan (ICE)
Belle Glade <sup>3</sup> [Southeast]	EAS ECS <sup>2</sup>	Pahokee Boca Raton, Boynton Beach, Delray Beach, Jupiter, West Palm Beach
Boca Raton <sup>3</sup> [Southeast]	EAS ECS <sup>2</sup>	Coral Springs, Deerfield Beach, Delray Beach, Pompano Beach Belle Glade, Boynton Beach, Fort Lauderdale, Hollywood, Jupiter, Miami, North Dade, Pahokee, West Palm Beach

**Note 1:** For a list of all exchanges in each LATA, see A3.3.2.

**Note 2:** *ECS calling rates apply for customers who select BellSouth as their presubscribed intraLATA carrier.*

**Note 3:** See A103.7.2 for Premium EOEAS regulations and rates.

EFFECTIVE: November 1, 2011

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Local Calling Areas (Cont'd)

##### A3.3.1 Local Calling Area Exchanges

Exchange [LATA] <sup>1</sup>	Category	Additional Exchanges
Boynton Beach [Southeast]	EAS ECS <sup>2</sup>	Delray Beach, West Palm Beach Belle Glade, Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Jupiter, Pahokee, Pompano Beach
Bronson [Gainesville]	EAS ECS <sup>2</sup>	Archer, <i>Cedar Key</i> , Chiefland, Gainesville, Williston (ICE) Newberry
Brooksville [Gainesville]	EAS	<i>Dade City (ICE), San Antonio (ICE), Trillacoochee (ICE)</i> , Weekiwachee Springs
<b>(DELETED)</b>		
Bunnell <sup>3</sup> [Daytona Beach]	EAS ECS <sup>2</sup>	Flagler Beach, Palm Coast Daytona Beach, Pierson
Cantonment (Including Clear Springs, and Gateswood, Alabama) [Pensacola]	EAS	Century, Gulf Breeze, Molino, Pensacola, Walnut Hill
Cedar Key [Gainesville]	<i>EAS</i> ECS <sup>2</sup>	<i>Bronson, Chiefland</i> Archer, Gainesville
Century [Mobile, Alabama]	EAS	Brewton (Alabama), Cantonment (including Clear Springs, Alabama), Flomaton (Alabama), Molino (ICE), Pensacola, Walnut Hill (ICE)
Chiefland [Gainesville]	EAS ECS <sup>2</sup>	Bronson, <i>Cedar Key</i> , Trenton Archer, Cross City, Gainesville, Old Town

**Note 1:** For a list of all exchanges in each LATA, see A3.3.2.

**Note 2:** *ECS calling rates apply for customers who select BellSouth as their presubscribed intraLATA carrier.*

**Note 3:** See *A103.7.2* for Premium EOEAS regulations and rates.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Local Calling Areas (Cont'd)

##### A3.3.1 Local Calling Area Exchanges

Exchange [LATA] <sup>1</sup>	Category	Additional Exchanges
Chipley [Panama City]	EAS ECS <sup>2</sup>	<i>Bonifay (ICE), Cottondale (ICE)</i> , Graceville, Sunny Hills, Vernon Panama City, Youngstown-Fountain
Cocoa [Orlando]	EAS	Cocoa Beach, Eau Gallie, Melbourne, Titusville
Cocoa Beach [Orlando]	EAS	Cocoa, Eau Gallie, Melbourne, Titusville
Coral Springs [Southeast]	EAS ECS <sup>2</sup>	Boca Raton, Deerfield Beach, Fort Lauderdale, Pompano Beach Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine
Cross City [Gainesville]	EAS ECS <sup>2</sup>	Old Town Chicland, Gainesville, Trenton
Daytona Beach [Daytona Beach]	ECS <sup>2</sup>	Bunnell, DeLand, DeLeon Springs, Flagler Beach, New Smyrna Beach, Oak Hill, Palm Coast, Pierson
DeBary [Orlando]	EAS ECS <sup>2</sup>	DeLand, Orange City (ICE), Sanford Orlando, Winter Park (ICE)
Deerfield Beach [Southeast]	EAS ECS <sup>2</sup>	Boca Raton, Coral Springs, Delray Beach, Fort Lauderdale, Pompano Beach Boynton Beach, Hollywood, Homestead, Miami, North Dade, Perrine
DeLand [Daytona Beach]	EAS ECS <sup>2</sup>	DeBary, DeLeon Springs, Orange City (ICE), Pierson Daytona Beach, New Smyrna Beach, Oak Hill
DeLeon Springs [Daytona Beach]	EAS ECS <sup>2</sup>	DeLand, Orange City(ICE), Pierson Daytona Beach, New Smyrna Beach, Oak Hill

**Note 1:** For a list of all exchanges in each LATA, see A3.3.2.

**Note 2:** *ECS calling rates apply for customers who select BellSouth as their presubscribed intraLATA carrier.*

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Local Calling Areas (Cont'd)

##### A3.3.1 Local Calling Area Exchanges

Exchange [LATA] <sup>1</sup>	Category	Additional Exchanges
Delray Beach <sup>3</sup> [Southeast]	EAS ECS <sup>2</sup>	Boca Raton, Boynton Beach, Deerfield Beach Belle Glade, Coral Springs, Fort Lauderdale, Hollywood, Jupiter, Pahokee, Pompano Beach, West Palm Beach
Dunnellon [Gainesville]	EAS	Bellevue (ICE), <b>Beverly Hills (ICE)</b> , Forest (ICE), Ocala (ICE), Oklawaha (ICE), Salt Springs (ICE), Silver Springs Shores (ICE), Yankeetown (ICE) <b>(DELETED)</b>
East Orange [Orlando]	EAS	Apopka (ICE), <b>Celebration (ICE)</b> , Lake Buena Vista (ICE), Monteerde (ICE), Orlando, Oviedo, Reedy Creek (ICE), Windermere (ICE), Winter Garden (ICE), Winter Park (ICE)
Eau Gallie [Orlando]	EAS ECS <sup>2</sup>	Cocoa, Cocoa Beach, Melbourne Titusville
Fernandina Beach <sup>3</sup> [Jacksonville]	EAS ECS <sup>2</sup>	Yulee Jacksonville
Flagler Beach <sup>3</sup> [Daytona Beach]	EAS ECS <sup>2</sup>	Bunnell, Palm Coast Daytona Beach, Pierson

**Note 1:** For a list of all exchanges in each LATA, see A3.3.2.

**Note 2:** *ECS calling rates apply for customers who select BellSouth as their presubscribed intraLATA carrier.*

**Note 3:** See *A103.7.2* for Premium EOEAS regulations and rates

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Local Calling Areas (Cont'd)

##### A3.3.1 Local Calling Area Exchanges

Exchange [LATA] <sup>1</sup>	Category	Additional Exchanges
Ft. Lauderdale [Southeast]	EAS ECS <sup>2</sup>	Coral Springs, Deerfield Beach, Hollywood, Pompano <b>Beach</b> Boca Raton, Boynton Beach, Delray Beach, Homestead, Miami, North Dade, Perrine
Ft. Pierce <sup>3</sup> [Southeast]	EAS ECS <sup>2</sup>	Port St. Lucie Jensen Beach, Vero Beach
Gainesville [Gainesville]	EAS  ECS <sup>2</sup>	Alachua (ICE), Archer, Bronson, Brooker (ICE), Ft. White (ICE), Hawthorne, High Springs (ICE), <b>Keystone Heights</b> , Lake Butler (ICE), <b>McIntosh (ICE)</b> , Melrose (ICE), Micanopy, Newberry, Trenton, Waldo (ICE), <b>Williston (ICE)</b> Cedar Key, Chiefland, Cross City, Old Town
Geneva <sup>3</sup> [Orlando]	EAS <b>(DELETED)</b>	<b>Orlando</b> , Ovieda, Sanford, Winter Park (ICE)
Graceville [Panama City]	EAS  <b>(DELETED)</b>	<b>Alford (ICE), Bonifay (ICE), Chipley, Cottondale (ICE), Grand Ridge (ICE), Greenwood (ICE), Malone (ICE), Marianna (ICE), Reynolds Hill (ICE), Sneads (ICE), Westville (ICE)</b>

**Note 1:** For a list of all exchanges in each LATA, see A3.3.2.

**Note 2:** *ECS calling rates apply for customers who select BellSouth as their presubscribed intraLATA carrier.*

**Note 3:** See A103.7.2 for Premium EOEAS regulations and rates.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Local Calling Areas (Cont'd)

##### A3.3.1 Local Calling Area Exchanges

Exchange [LATA] <sup>1</sup>	Category	Additional Exchanges
Green Cove Springs [Jacksonville]	EAS  ECS <sup>2</sup>	Maxville, Middleburg, Jacksonville, Orange Park, <i>St. Johns</i>  Palatka
Gulf Breeze [Pensacola]	EAS	Cantonment (including Clear Springs, Alabama), Holley-Navarre, Jay, Milton, Munson, Pace, Pensacola
Havana [Panama City]	EAS	Chattahoochee (ICE), Greensboro (ICE), Gretna (ICE), Quincy (ICE), Tallahassee (ICE)
Hawthorne [Gainesville]	EAS	Gainesville, Melrose (ICE), Micanopy
Hobe Sound <sup>3</sup> [Southeast]	EAS ECS <sup>2</sup>	Jensen Beach, Jupiter, Port St. Lucie, Stuart West Palm Beach
Holley-Navarre <sup>3</sup> [Pensacola]	EAS	Fort Walton Beach (ICE), Gulf Breeze, Jay, Milton, Munson, Pace, Pensacola
Hollywood <sup>3</sup> [Southeast]	EAS ECS <sup>2</sup>	Fort Lauderdale, North Dade Boca Raton, Boynton Beach, Coral Springs, Deerfield Beach, Delray Beach, Homestead, Miami, Perrine, Pompano Beach
Homestead [Southeast]	EAS ECS <sup>2</sup>	Miami, Perrine Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Keys, North Dade, <i>Pompano</i> Beach
<b>Note 1:</b>	For a list of all exchanges in each LATA, see A3.3.2.	
<b>Note 2:</b>	ECS calling rates apply for customers who select BellSouth as their presubscribed intraLATA carrier.	
<b>Note 3:</b>	See A103.7.2 for Premium EOEAS regulations and rates.	

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**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.3 Local Calling Areas (Cont'd)**

**A3.3.1 Local Calling Area Exchanges**

Exchange [LATA] <sup>1</sup>	Category	Additional Exchanges
Jacksonville [Jacksonville]	EAS ECS <sup>2</sup>	Baldwin, Callahan (ICE), Hilliard (ICE), Jacksonville Beach, Maxville, MacClenny (ICE), Middleburg, Orange Park, Ponte Vedra Beach, Sanderson (ICE), St. Johns, Yulee Fernandina Beach, Palatka (ICE)
Jacksonville Beach [Jacksonville]	EAS	Jacksonville, Ponte Vedra Beach, St. Johns
Jay [Pensacola]	EAS	Gulf Breeze, Holley-Navarre, Milton, Munson, Pace, Pensacola
Jensen Beach [Southeast]	EAS ECS <sup>2</sup>	Hobe Sound, Port St. Lucie, Stuart Fort Pierce, Jupiter, West Palm Beach
<b>(DELETED)</b> <b>(DELETED)</b>		
Jupiter [Southeast]	EAS ECS <sup>2</sup>	Hobe Sound, West Palm Beach Belle Glade, Boca Raton, Boynton Beach, Delray Beach, Jensen Beach, Pahokee, Port St. Lucie, Stuart
Keys [Southeast]	ECS <sup>2</sup>	Homestead, Miami, Perrine
<b>Note 1:</b>	For a list of all exchanges in each LATA, see A3.3.2.	
<b>Note 2:</b>	ECS calling rates apply for customers who select BellSouth as their presubscribed intraLATA carrier.	

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Local Calling Areas (Cont'd)

##### A3.3.1 Local Calling Area Exchanges

Exchange [LATA] <sup>1</sup>	Category	Additional Exchanges
Keystone Heights <sup>3</sup> [Gainesville]	EAS	<i>Gainesville</i> , Melrose (ICE), Starke (ICE), that portion of Florahome (ICE) located in Clay County, <i>Waldo (ICE)</i>
	(DELETED)	
Lake City [Jacksonville]	EAS	Branford (ICE), Fort White (ICE), <i>Lake Butler (ICE)</i> , Wellborn (ICE), White Springs (ICE)
	ECS <sup>2</sup>	Florida Sheriffs Boys Ranch (ICE), High Springs (ICE), Live Oak (ICE), Luraville (ICE), MacClenny (ICE), Sanderson (ICE)
Lynn Haven [Panama City]	EAS	Panama City, Panama City Beach, <i>Sunny Hills</i> , Youngstown-Fountain
	ECS <sup>2</sup>	The Beaches (ICE), Tyndall AFB (ICE), Vernon
Maxville [Jacksonville]	EAS	Baldwin, Jacksonville, <i>MacClenny (ICE)</i> , Middleburg, Orange Park, Sanderson (ICE)
	(DELETED)	
Melbourne [Orlando]	EAS	Cocoa, Cocoa Beach, Eau Gallie, Sebastian
	ECS <sup>2</sup>	Titusville

**Note 1:** For a list of all exchanges in each LATA, see A3.3.2.

**Note 2:** *ECS calling rates apply for customers who select BellSouth as their presubscribed intraLATA carrier.*

**Note 3:** See *A103.7.2* for Premium EOEAS regulations and rates.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Local Calling Areas (Cont'd)

##### A3.3.1 Local Calling Area Exchanges

Exchange [LATA] <sup>1</sup>	Category	Additional Exchanges
Miami [Southeast]	EAS ECS <sup>2</sup>	Homestead, North Dade, Perrine Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Keys, Pompano Beach
Micanopy [Gainesville]	EAS <b>(DELETED)</b>	Archer, Gainesville, Hawthorne, <i>McIntosh (ICE)</i>
Middleburg [Jacksonville]	EAS	Jacksonville, Maxville, Orange Park
Milton [Pensacola]	EAS <b>(DELETED)</b>	Jay, Munson, <i>Gulf Breeze, Holley-Navarre</i> , Pace, Pensacola
Munson [Pensacola]	EAS	<i>Gulf Breeze, Holley-Navarre</i> , Jay, Milton, Pace, Pensacola
Newberry [Gainesville]	EAS ECS <sup>2</sup>	Alachua (ICE), Archer, Gainesville, High Springs (ICE), Trenton Bronson
New Smyrna Beach [Daytona Beach]	EAS ECS <sup>2</sup>	Oak Hill Daytona Beach, DeLand, DeLeon Springs, Pierson

**Note 1:** For a list of all exchanges in each LATA, see A3.3.2.

**Note 2:** ECS calling rates apply for customers who select BellSouth as their presubscribed intraLATA carrier.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Local Calling Areas (Cont'd)

##### A3.3.1 Local Calling Area Exchanges

Exchange [LATA] <sup>1</sup>	Category	Additional Exchanges
North Dade <sup>3</sup> [Southeast]	EAS ECS <sup>2</sup>	Hollywood, Miami, Perrine Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Homestead, Pompano Beach
Oak Hill <sup>1</sup> [Daytona Beach]	EAS ECS <sup>2</sup>	New Smyrna Beach Daytona Beach, DeLand, DeLeon Springs, Pierson
Old Town [Gainesville]	EAS ECS <sup>1</sup>	Chiefland, Cross City Gainesville, Trenton
Orange Park [Jacksonville]	EAS ECS <sup>1</sup>	Green Cove Springs, Jacksonville, Maxville, Middleburg, St. Johns Palatka
Orlando [Orlando]	EAS  ECS <sup>2</sup>	Apopka (ICE), Celebration (ICE), Clermont (ICE), East Orange, Geneva, Groveland (ICE), Kissimmee (ICE), Lake Buena Vista (ICE), Monteverde (ICE), Oviedo, Reedy Creek (ICE), Sanford, St. Cloud (ICE), West Kissimmee (ICE), Windermere (ICE), Winter Garden (ICE), Winter Park (ICE) DeBary
Oviedo [Orlando]	EAS	East Orange, Geneva, Orlando, Sanford, Winter Park (ICE)

**Note 1:** For a list of all exchanges in each LATA, see A3.3.2.

**Note 2:** ECS calling rates apply for customers who select BellSouth as their presubscribed intraLATA carrier.

**Note 3:** See A103.7.2 for Premium EOEAS regulations and rates.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Local Calling Areas (Cont'd)

##### A3.3.1 Local Calling Area Exchanges

Exchange [LATA] <sup>1</sup>	Category	Additional Exchanges
Pace [Pensacola]	EAS	Gulf Breeze, Holley-Navarre, Jay, Milton, Munson, Pensacola
Pahokee <sup>3</sup> [Southeast]	EAS ECS <sup>2</sup>	Belle Glade Boca Raton, Boynton Beach, Delray Beach, Jupiter, West Palm Beach
Palatka [Jacksonville]	EAS ECS <sup>2</sup>	Crescent City (ICE), Florahome (ICE), Hastings (ICE), Interlachen (ICE), Pomona Park, Welaka Green Cove Springs, Jacksonville, Orange Park, St. Johns
Palm Coast <sup>3</sup> [Daytona Beach]	EAS ECS <sup>2</sup>	Bunnell, Flagler Beach Daytona Beach
Panama City [Panama City]	EAS ECS <sup>2</sup>	Lynn Haven, Panama City Beach, Port St. Joe (ICE), Sunny Hills, The Beaches (ICE), Tyndall AFB (ICE), Wewahitchka (ICE), Youngstown-Fountain Chipley, Vernon
Panama City Beach [Panama City]	EAS ECS <sup>2</sup>	Lynn Haven, Panama City Sunny Hills, The Beaches (ICE), Tyndall AFB (ICE), Youngstown- Fountain
Pensacola [Pensacola]	EAS	Cantonment (including Clear Springs, Alabama), Century (ICE), Gulf Breeze, Holley-Navarre, Jay, Milton, Molino (ICE), Munson, Pace, Walnut Hill (ICE)
Perrine [Southeast]	EAS ECS <sup>2</sup>	Homestead, Miami, North Dade Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Keys, Pompano Beach

**Note 1:** For a list of all exchanges in each LATA, see A3.3.2.

**Note 2:** ECS calling rates apply for customers who select BellSouth as their presubscribed intraLATA carrier.

**Note 3:** See A103.7.2 for Premium EOEAS regulations and rates.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Local Calling Areas (Cont'd)

##### A3.3.1 Local Calling Area Exchanges

Exchange [LATA] <sup>1</sup>	Category	Additional Exchanges
Pierson [Daytona Beach]	EAS ECS <sup>2</sup>	Crescent City (ICE), DeLand, DeLeon Springs Bunnell, Daytona Beach, Flagler Beach, New Smyrna Beach, Oak Hill
Pomona Park [Jacksonville]	EAS	Crescent City (ICE), Palatka, Welaka
Pompano Beach [Southeast]	EAS ECS <sup>2</sup>	Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine
Ponte Vedra Beach [Jacksonville]	EAS	Jacksonville, Jacksonville Beach, St. Johns
Port St. Lucie [Southeast]	EAS ECS <sup>2</sup>	Fort Pierce, Hobe Sound, Jensen Beach, Stuart Jupiter, West Palm Beach
<b>(DELETED)</b> <b>(DELETED)</b>		
St. Johns [Jacksonville]	EAS ECS <sup>2</sup>	<i>Green Cove Springs</i> , Hastings (ICE), Jacksonville, Jacksonville Beach, Orange Park, Ponte Vedra Beach Palatka
Sanford <sup>3</sup> [Orlando]	EAS	DeBary, Geneva, Orange City (ICE), Orlando, Oviedo, Winter Park (ICE)
Sebastian [Southeast]	EAS	Melbourne, Vero Beach

**Note 1:** For a list of all exchanges in each LATA, see A3.3.2.

**Note 2:** ECS calling rates apply for customers who select BellSouth as their presubscribed intraLATA carrier.

**Note 3:** See A103.7.2 for Premium EOEAS regulations and rates.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Local Calling Areas (Cont'd)

##### A3.3.1 Local Calling Area Exchanges

Exchange [LATA] <sup>1</sup>	Category	Additional Exchanges
Stuart <sup>3</sup> [Southeast]	EAS ECS <sup>2</sup>	Hobe Sound, Indiantown (ICE), Jensen Beach, Port St. Lucie Jupiter, West Palm Beach
Sunny Hills <sup>3</sup> [Panama City]	EAS ECS <sup>2</sup>	Chipley, <i>Lynn Haven, Panama City</i> , Vernon, <i>Youngstown-Fountain</i> , Panama City Beach
Titusville [Orlando]	EAS ECS <sup>2</sup>	Cocoa, Cocoa Beach Eau Gallie, Melbourne
Trenton [Gainesville]	EAS ECS <sup>2</sup>	Chiefland, Gainesville, Newberry Cross City, Old Town
Vernon [Panama City]	EAS ECS <sup>2</sup>	<i>Bonifay (ICE)</i> , Chipley, Sunny Hills <i>Westville (ICE)</i> Lynn Haven, Panama City
Vero Beach <sup>3</sup> [Southeast]	EAS ECS <sup>2</sup>	Sebastian Fort Pierce
Weekiwachee Springs [Gainesville]	EAS	Brooksville
Welaka [Jacksonville]	EAS	Crescent City (ICE), Palatka, Pomona Park
<b>Note 1:</b>	For a list of all exchanges in each LATA, see A3.3.2.	
<b>Note 2:</b>	<i>ECS calling rates apply for customers who select BellSouth as their presubscribed intraLATA carrier.</i>	
<b>Note 3:</b>	See <i>A103.7.2</i> for Premium EOEAS regulations and rates.	

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Local Calling Areas (Cont'd)

##### A3.3.1 Local Calling Area Exchanges

Exchange [LATA] <sup>1</sup>	Category	Additional Exchanges
West Palm Beach [Southeast]	EAS ECS <sup>2</sup>	Boynton Beach, Jupiter Belle Glade, Boca Raton, Delray Beach, Hobe Sound, Jensen Beach, Pahokee, Port St. Lucie, Stuart
Yankeetown [Gainesville]	EAS	Crystal River (ICE), Dunnellon
Youngstown-Fountain [Panama City]	EAS ECS <sup>2</sup>	Lynn Haven, Panama City, <i>Sunny Hills</i> Chipley, Panama City Beach, The Beaches (ICE), Tyndall AFB (ICE)
Yulce [Jacksonville]	EAS	Fernandina Beach, Jacksonville

**Note 1:** For a list of all exchanges in each LATA, see A3.3.2.

**Note 2:** ECS calling rates apply for customers who select BellSouth as their presubscribed intraLATA carrier.

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**A3. BASIC LOCAL EXCHANGE SERVICE**
**A3.3 Local Calling Areas (Cont'd)****A3.3.2 List of Exchanges by Local Access and Transport Area (LATA)****Daytona Beach LATA**

Bunnell	De Land	Oak Hill
Daytona Beach	Flagler Beach	Palm Coast
De Leon Springs	New Smyrna Beach	Pierson

**Gainesville LATA**

Archer	Cross City	Keystone Heights	Salt Springs
Astor	Crystal River	Lady Lake	San Antonio
Belleview	Dade City	Leesburg	Silver Springs Shores
Beverly Hills	Dunnellon	McIntosh	Tavares
Bronson	Eustis	Melrose	Trenton
Brooker	Forest	Micanopy	Trillacoochee
Brooksville	Gainesville	Mount Dora	Umatilla
Bushnell	Groveland	Newberry	Waldo
Cedar Key	Hawthorne	Ocala	Weekiwachee Springs
Chiefland	Homosassa Springs	Oklawaha	Wildwood
Citra	Howey-in-the-Hills	Old Town	Williston
Clermont	Inverness	Orange Springs	Yankeetown

**Jacksonville LATA**

Alachua	Hastings	Lake City	Ponte Vedra Beach
Baldwin	High Springs	Lawtey	Raiford
Branford	Hilliard	Live Oak	Sanderson
Callahan	Interlachen	Luraville	<b>(DELETED)</b>
Crescent City	Jacksonville	Macleenny	St. Johns
Dowling Park	Jacksonville Beach	Maxville	Starke
Fernandina Beach	Jasper	Mayo	Welaka
Florahome	Jennings	Middleburg	Wellborn
Fla. Sheriff's Boys Ranch	<b>(DELETED)</b>	Orange Park	White Springs
Fort White	Kingsley Lake	Palatka	Yulee
Green Cove Springs	Lake Butler	Pomona Park	

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Local Calling Areas (Cont'd)

##### A3.3.2 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)

###### Mobile, Alabama LATA

Atmore, AL	Deer Park, AL	Gosport, AL	Monroeville, AL
Bay Minette, AL	Elberta, AL	Grand Bay, AL	Mount Vernon, AL
Bayou La Batre, AL	Evergreen, AL	Grove Hill, AL	Orange Beach, AL
Beatrice, AL	Excel, AL	Gulf Shores, AL	Peterman, AL
Belle Fontaine, AL	Fairhope, AL	Huxford, AL	Pine Apple, AL
Bon Secour, AL	Finchburg, AL	Irvington-St. Elmo, AL	Repton, AL
Brewton, AL	Flomaton, AL	Jackson, AL	Robertsdale, AL
Castleberry, AL	Foley, AL	Lillian, AL	Seminole, AL
Century, FL	Fort Morgan, AL	Loxley, AL	Silas, AL
Chatom, AL	Fowl River, AL	Magnolia Springs, AL	Summerdale, AL
Citronelle, AL	Frankville, AL	McCullough, AL	Tanner-Williams, MS
Coffeeville, AL	Frisco City, AL	McIntosh, AL	Uriah, AL
Dauphin Island, AL	Fruitdale, AL	Millry, AL	Walnut Hill, FL
Davisville, FL	Gilbertown, AL	Mobile, AL	

###### Orlando LATA

Apopka	Eau Gallie	Montverde	St. Cloud
Celebration	Geneva	Orange City	Titusville
Cocoa	Kenansville	Orlando	West Kissimmee
Cocoa Beach	Kissimmee	Oviedo	Windermere
De Bary	Lake Buena Vista	Reedy Creek	Winter Garden
East Orange	Melbourne	Sanford	Winter Park

###### Panama City LATA

Alford	Chipley	Hosford	Sneads
Alligator Point	Cottdale	Lynn Haven	Sunny Hills
Altha	East Point	Malone	The Beaches
Apalachicola	Graceville	Marianna	Tyndall Air Force Base
Blountstown	Grand Ridge	Panama City	Vernon
Bonifay	Greensboro	Panama City Beach	Westville
Bristol	Greenwood	Port St. Joe	Wewahitchka
Carrabelle	Gretna	Quincy	Youngstown-Fountain
Chattahoochee	Havanna	Reynolds Hill	

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**A3. BASIC LOCAL EXCHANGE SERVICE**
**A3.3 Local Calling Areas (Cont'd)****A3.3.2 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)****Pensacola LATA**

Baker, FL	Fort Walton, Beach, FL	Milton, FL	Ponce De Leon, FL
Cantonment, FL	Freeport, FL	Molino, FL	Santa Rosa Beach, FL
Clear Springs, AL	Glendale, FL	Munson, FL	Seagrove Beach, FL
Crestview, FL	Gulf Breeze, FL	Pace, FL	Shalimar, FL
De Funiak Springs, FL	Holley Navarre, FL	Paxton, FL	Valparaiso, FL
Destin, FL	Jay, FL	Pensacola, FL	Wing, AL
Floral, AL	Laurelhill, FL		

**Southeast LATA**

Belle Glade	Fort Lauderdale	Jupiter	Pompano Beach
Boca Raton	Fort Pierce	Keys	Port St. Lucie
Boynton Beach	Hobe Sound	Miami	Sebastian
Coral Springs	Hollywood	North Dade	Stuart
Deerfield Beach	Homestead	Pahokee	Vero Beach
Delray Beach	Indiantown	Perrine	West Palm Beach
Fort Lauderdale	Jensen Beach		

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Flat Rate Service**

**A3.4.1 General**

A. Monthly exchange rates shown in A3.4.2 are applicable in each exchange for classes of basic local exchange service offered.

**A3.4.2 Monthly Rates**

A. The rates specified herein entitle subscribers to an unlimited number of messages to all exchange access lines bearing the designation of central offices within the serving exchange and extended area service additional exchanges or portions of exchanges as shown in A3.3.1.

**B. Residence and Business Exchange Access Line Rates**

1. Flat Rate Service

a. Residence Service

(1) Rate Groups 1 - 6

	1	2	Group 3	4	5	6	USOC
(a) Individual service	\$12.45	\$12.45	\$17.21	\$17.21	\$17.21	\$18.00	1FR++
(2) Rate Groups 7 - 12							

	7	8	Group 9	10	11	12	USOC
(a) Individual service	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00	1FR++

b. Business Service <sup>1,2</sup>

(1) Rate Groups 1-6

	1	2	Group 3	4	5	6	USOC
(a) Individual line service	\$57.00	\$57.00	\$57.00	\$57.00	\$57.00	\$57.00	1FB (1)
(b) Multi-line Exchange Access Line <sup>3</sup>	\$68.00	\$68.00	\$68.00	\$68.00	\$68.00	\$68.00	MFB (1)
(2) Rate Groups 7 - 12							

	7	8	Group 9	10	11	12	USOC
(a) Individual line service	\$57.00	\$57.00	\$57.00	\$57.00	\$57.00	\$57.00	1FB (1)
(b) Multi-line Exchange Access Line <sup>3</sup>	\$68.00	\$68.00	\$68.00	\$68.00	\$68.00	\$68.00	MFB (1)

2. Residence and Business Basic Rates by Exchanges:

Exchange	Residence Individual	Business Individual	Business Multi-Line <sup>3</sup>
Archer (Group 6)	\$18.00	\$57.00	\$68.00 (1)
Baldwin (Group 9)	18.00	57.00	68.00 (1)
Belle Glade (Group 3)	17.21	57.00	68.00 (1)
Boca Raton (Group 10)	18.00	57.00	68.00 (1)
Boynton Beach (Group 11)	18.00	57.00	68.00 (1)

**Note 1:** The Business Service Rate Groups for individual line service monthly rates also apply to Flat Rate Access Line Service for Payphone Phone Service (PSP) telephone in A7.4 for the following USOCs: 7ZG, 7ZH, 7ZJ, 7ZK, 7ZL, and 7ZM.

**Note 2:** The 80% of the Business Service Rate Groups for individual line service monthly rates also apply to Usage Rate Access Line Service for Payphone Phone Service (PSP) telephone in A7.4 for the following USOCs: 2SM, 1ZP, 17E, 17F, 17G, and 17H.

**Note 3:** The Multi-line Exchange Access Line rate applies per line to subscribers with more than one exchange access line.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.4 Flat Rate Service (Cont'd)

##### A3.4.2 Monthly Rates (Cont'd)

##### B. Residence and Business Exchange Access Line Rates (Cont'd)

##### 2. Residence and Business Basic Rates by Exchanges: (Cont'd)

Exchange	Residence Individual	Business Individual	Business Multi-Line <sup>1</sup>	
Bronson (Group 6)	\$18.00	\$57.00	\$68.00	(I)
Brooksville (Group 5)	17.21	57.00	68.00	(I)
Bunnell (Group 4)	17.21	57.00	68.00	(I)
Cantonment (Group 6)	18.00	57.00	68.00	(I)
Cedar Keys (Group 3)	17.21	57.00	68.00	(I)
Century (Group 6)	18.00	57.00	68.00	(I)
Chiefland (Group 3)	17.21	57.00	68.00	(I)
Chipley (Group 3)	17.21	57.00	68.00	(I)
Cocoa (Group 8)	18.00	57.00	68.00	(I)
Cocoa Beach (Group 8)	18.00	57.00	68.00	(I)
Coral Springs (Group 12)	18.00	57.00	68.00	(I)
Cross City (Group 3)	17.21	57.00	68.00	(I)
Daytona Beach (Group 6)	18.00	57.00	68.00	(I)
DeBary (Group 6)	18.00	57.00	68.00	(I)
Deerfield Beach (Group 12)	18.00	57.00	68.00	(I)
Deland (Group 5)	17.21	57.00	68.00	(I)
DeLeon Springs (Group 5)	17.21	57.00	68.00	(I)
Delray Beach (Group 9)	18.00	57.00	68.00	(I)

**Note 1:** The Multi-line Exchange Access Line rate applies per line to subscribers with more than one exchange access line.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.4 Flat Rate Service (Cont'd)

##### A3.4.2 Monthly Rates (Cont'd)

##### B. Residence and Business Exchange Access Line Rates (Cont'd)

##### 2. Residence and Business Basic Rates by Exchanges: (Cont'd)

Exchange	Residence Individual	Business Individual	Business Multi-Line <sup>1</sup>	
Dunnellon (Group 6)	\$18.00	\$57.00	\$68.00	(I)
East Orange (Group 12)	18.00	57.00	68.00	(I)
Eau Gallie (Group 7)	18.00	57.00	68.00	(I)
Fernandina Beach (Group 4)	17.21	57.00	68.00	(I)
Flagler Beach (Group 4)	17.21	57.00	68.00	(I)
Ft. Lauderdale (Group 12)	18.00	57.00	68.00	(I)
Ft. Pierce (Group 6)	18.00	57.00	68.00	(I)
Gainesville (Group 6)	18.00	57.00	68.00	(I)
Geneva (Group 12)	18.00	57.00	68.00	(I)
Graceville (Group 4)	17.21	57.00	68.00	(I)
Green Cove Springs (Group 10)	18.00	57.00	68.00	(I)
Gulf Breeze (Group 7)	18.00	57.00	68.00	(I)
Havana (Group 7)	18.00	57.00	68.00	(I)
Hawthorne (Group 5)	17.21	57.00	68.00	(I)
Hobe Sound (Group 7)	18.00	57.00	68.00	(I)
Holley Navarre (Group 7)	18.00	57.00	68.00	(I)

**Note 1:** The Multi-line Exchange Access Line rate applies per line to subscribers with more than one exchange access line.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.4 Flat Rate Service (Cont'd)

##### A3.4.2 Monthly Rates (Cont'd)

##### B. Residence and Business Exchange Access Line Rates (Cont'd)

##### 2. Residence and Business Basic Rates by Exchanges: (Cont'd)

Exchange	Residence Individual	Business Individual	Business Multi-Line <sup>1</sup>	
Hollywood (Group 12)	\$18.00	\$57.00	\$68.00	(1)
Homestead (Group 12)	18.00	57.00	68.00	(1)
Jacksonville (Group 11)	18.00	57.00	68.00	(1)
Jacksonville Beach (Group 10)	18.00	57.00	68.00	(1)
Jay (Group 7)	18.00	57.00	68.00	(1)
Jensen Beach (Group 6)	18.00	57.00	68.00	(1)
Jupiter (Group 10)	18.00	57.00	68.00	(1)
Keys (Group 5)	17.21	57.00	68.00	(1)
Keystone Heights (Group 6)	18.00	57.00	68.00	(1)
Lake City (Group 4)	17.21	57.00	68.00	(1)
Lynn Haven (Group 5)	17.21	57.00	68.00	(1)
Maxville (Group 10)	18.00	57.00	68.00	(1)
Melbourne (Group 7)	18.00	57.00	68.00	(1)
Miami (Group 12)	18.00	57.00	68.00	(1)
Micanopy (Group 5)	17.21	57.00	68.00	(1)
Middleburg (Group 10)	18.00	57.00	68.00	(1)
Milton (Group 7)	18.00	57.00	68.00	(1)
Munson (Group 7)	18.00	57.00	68.00	(1)
Newberry (Group 6)	18.00	57.00	68.00	(1)

**Note 1:** The Multi-line Exchange Access Line rate applies per line to subscribers with more than one exchange access line.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.4 Flat Rate Service (Cont'd)

##### A3.4.2 Monthly Rates (Cont'd)

##### B. Residence and Business Exchange Access Line Rates (Cont'd)

##### 2. Residence and Business Basic Rates by Exchanges: (Cont'd)

Exchange	Residence Individual	Business Individual	Business Multi-Line <sup>1</sup>	
New Smyrna Beach (Group 4)	\$17.21	\$57.00	\$68.00	(I)
North Dade (Group 12)	18.00	57.00	68.00	(I)
Oak Hill (Group 4)	17.21	57.00	68.00	(I)
Old Town (Group 3)	17.21	57.00	68.00	(I)
Orange Park (Group 10)	18.00	57.00	68.00	(I)
Orlando (Group 12)	18.00	57.00	68.00	(I)
Oviedo (Group 12)	18.00	57.00	68.00	(I)
Pace (Group 7)	18.00	57.00	68.00	(I)
Pahokee (Group 3)	17.21	57.00	68.00	(I)
Palatka (Group 4)	17.21	57.00	68.00	(I)
Palm Coast (Group 4)	17.21	57.00	68.00	(I)
Panama City (Group 5)	17.21	57.00	68.00	(I)
Panama City Beach (Group 5)	17.21	57.00	68.00	(I)
Pensacola (Group 7)	18.00	57.00	68.00	(I)
Perrine (Group 12)	18.00	57.00	68.00	(I)
Pierson (Group 4)	17.21	57.00	68.00	(I)
Pomona Park (Group 4)	17.21	57.00	68.00	(I)
Pompano Beach (Group 12)	18.00	57.00	68.00	(I)
Ponte Vedra Beach (Group 10)	18.00	57.00	68.00	(I)
Port St. Lucie (Group 7)	18.00	57.00	68.00	(I)

**Note 1:** The Multi-line Exchange Access Line rate applies per line to subscribers with more than one exchange access line.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.4 Flat Rate Service (Cont'd)

##### A3.4.2 Monthly Rates (Cont'd)

##### B. Residence and Business Exchange Access Line Rates (Cont'd)

##### 2. Residence and Business Basic Rates by Exchanges: (Cont'd)

Exchange	Residence Individual	Business Individual	Business Multi-Line <sup>1</sup>	
St. Johns (See A3.8.33)				
Sanford (Group 12)	\$18.00	\$57.00	\$68.00	(I)
Sebastian (Group 6)	18.00	57.00	68.00	(I)
Stuart (Group 6)	18.00	57.00	68.00	(I)
Sunny Hills (Group 5)	17.21	57.00	68.00	(I)
Titusville (Group 6)	18.00	57.00	68.00	(I)
Trenton (Group 5)	17.21	57.00	68.00	(I)
Vernon (Group 3)	17.21	57.00	68.00	(I)
Vero Beach (Group 5)	17.21	57.00	68.00	(I)
Weekiwachee Springs (Group 5)	17.21	57.00	68.00	(I)
Welaka (Group 4)	17.21	57.00	68.00	(I)
West Palm Beach (Group 10)	18.00	57.00	68.00	(I)
Yanectown (Group 4)	17.21	57.00	68.00	(I)
Youngstown-Fountain (Group 5)	17.21	57.00	68.00	(I)
Yulee (Group 9)	18.00	57.00	68.00	(I)

**Note 1:** The Multi-line Exchange Access Line rate applies per line to subscribers with more than one exchange access line.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Flat Rate Service (Cont'd)**

**A3.4.2 Monthly Rates (Cont'd)**

**C. PBX Trunks**

PBX trunks are offered for residence and business service as specified following:

1. Residence - Rate Groups 1-6

		Group						
		1	2	3	4	5	6	USOC
(a)	Two way	\$13.56	\$14.26	\$14.94	\$15.44	\$16.14	\$16.73	TFR

2. Residence - Rate Groups 7-12

		Group						
		7	8	9	10	11	12	USOC
(a)	Two way	\$17.32	\$17.84	\$18.27	\$18.70	\$18.94	\$19.29	TFR

3. Business, Rate Groups 1-6

		Group							
		1	2	3	4	5	6	USOC	
(a)	Combination	\$ 68.00	\$ 68.00	\$ 68.00	\$ 68.00	\$ 68.00	\$ 68.00	TFC	(1)
(b)	Out dial	68.00	68.00	68.00	68.00	68.00	68.00	TFU	(1)
(c)	Inward only	68.00	68.00	68.00	68.00	68.00	68.00	TFN	(1)
(d)	DID (Direct In-Dial)	68.00	68.00	68.00	68.00	68.00	68.00	TDD1X	(1)
(e)	DID Combination <sup>1</sup>	102.00	102.00	102.00	102.00	102.00	102.00	TDDCX	(1)

4. Business, Rate Groups 7-12

		Group							
		7	8	9	10	11	12	USOC	
(a)	Combination	\$ 68.00	\$ 68.00	\$ 68.00	\$ 68.00	\$ 68.00	\$ 68.00	TFC	(1)
(b)	Out dial	68.00	68.00	68.00	68.00	68.00	68.00	TFU	(1)
(c)	Inward only	68.00	68.00	68.00	68.00	68.00	68.00	TFN	(1)
(d)	DID (Direct In-Dial)	68.00	68.00	68.00	68.00	68.00	68.00	TDD1X	(1)
(e)	DID Combination <sup>1</sup>	102.00	102.00	102.00	102.00	102.00	102.00	TDDCX	(1)

**D. Auxiliary Line Service (Inward Service)**

1. Under the conditions specified following, a subscriber, having two-way flat rate individual line business service in an exchange offering auxiliary line service, may contract for one or more auxiliary lines connected to the Central Office by individual circuits at the rate specified following for auxiliary lines.
2. The auxiliary line must terminate on the same premises as that in which the two-way service is located.

**Note 1:** Only provisioned where facilities permit in conjunction with the DID Trunk Termination, each Combination Trunk with Call Transfer, as located in A12.7.2A.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Flat Rate Service (Cont'd)**

**A3.4.2 Monthly Rates (Cont'd)**

**D. Auxiliary Line Service (Inward Service) (Cont'd)**

3. The auxiliary line is to be used for one way (inward to the subscriber) service only.
4. Auxiliary line service may or may not be arranged for rotary, hunting or similar service which allows completion of an incoming call from a line that is called but is in use, by means of an arrangement of central office equipment on a full time basis.
5. Auxiliary line service is furnished at a rate for each line equal to the rate applicable for business individual line flat rate service for that exchange. Where the lines are arranged for rotary, hunting or similar service, the rotary charge will apply as specified in A3.6.

a. Rates

(1) Rate Groups 1-6

	<b>Group</b>							
	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>USOC</b>	
(a) Per Auxiliary line	\$57.00	\$57.00	\$57.00	\$57.00	\$57.00	\$57.00	<b>7FB</b>	(1)
(b) Multi-line Exchange Access Line <sup>1</sup>	68.00	68.00	68.00	68.00	68.00	68.00	<b>7MB</b>	(1)

(2) Rate Groups 7-12

	<b>Group</b>							
	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>USOC</b>	
(a) Per Auxiliary line	\$57.00	\$57.00	\$57.00	\$57.00	\$57.00	\$57.00	<b>7FB</b>	(1)
(b) Multi-line Exchange Access Line <sup>1</sup>	68.00	68.00	68.00	68.00	68.00	68.00	<b>7MB</b>	(1)

**E. Mobile Service Exchange Charge**

1. See A17 for Rates.

**F. Outgoing Only Service**

1. See A3.29 for regulations and rates.

**A3.4.3 Complete Choice Service (Obsoleted, See A103)**

**Note 1:** The Multi-line Exchange Access Line rate applies per line to subscribers with more than one exchange access line.

EFFECTIVE: November 1, 2011

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.4 Flat Rate Service (Cont'd)

A3.4.3 Complete Choice Service (Cont'd) (*Obsoleted, See Section A103*)

#### A3.4.4 Area Plus Service

A. General

1. Area Plus service provides residence subscribers a flat rate access line with unlimited calling to all access lines within the serving exchange, the additional exchanges in the associated Extended Area Service (EAS) and Extended Calling Service (ECS) categories as specified in A3.3.1, and all other exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.3.1 and the exchanges in each LATA are listed in A3.3.2. The access line includes Touch-Tone capability.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.4 Flat Rate Service (Cont'd)

##### A3.4.4 Area Plus Service (Cont'd)

###### A. General (Cont'd)

2. Subscribers to any of the Area Plus services receive a thirty percent discount on rates specified in A18.3.1.H. This discount supersedes the volume discounts defined in A18.3.7, and is applied after the appropriate time period discounts specified in A18.3.1.H have been applied and after the calls have been aggregated to a monthly total. This discount applies to covered customer-dialed calling card calls, including the calling card surcharges on these calls; and to covered customer-dialed collect calls accepted by the subscriber to any of the Area Plus services, including the operator surcharges on these calls. The discount is applied on a per line basis to each call type after the calls have been aggregated to a monthly total.
3. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.4.3 as available with Complete Choice service are available with this option of Area Plus service. Rules, regulations and limitations specified in A103.4.3 for Complete Choice service apply to this option of Area Plus service<sup>1</sup>.
4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer hunting at no additional charge as specified in A103.4.3. All services/features specified in A103.4.3 as available with Complete Choice service are available with each line of a multi-line package. Rules, regulations and limitations specified in A103.4.3 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises<sup>1</sup>.
5. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option<sup>1</sup>.
6. Residential Area Plus service and Area Plus service with Complete Choice option customers may not subscribe to Local Usage Detail.
7. Existing customers of Area Plus service with the Complete Choice option can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.4.3 unless specifically allowed by the terms of the special promotion.

###### B. Rates and Charges

1. The following rates apply for Area Plus services.

- a. Individual line service

- (1) Residence

	Suspend Rate	Monthly Rate	USOC	
(a) Per line (without the Complete Choice option)	\$16.00	\$45.00	VR5	(1)
(b) Obsolete, See Section A103				
(c) Obsolete, See Section A103				
(d) Obsolete, See Section A103				

##### A3.4.5 Optional Payment Plans for Multi-Line Flat Rate Service (Obsolete, See Section A103)

##### A3.4.6 PreferredPack Plan (Obsolete, See Section A103)

##### A3.4.7 2 Pack Plan (Obsolete, See Section A103)

**Note 1:** Complete Choice Obsolete February 19, 2009, Type 4 (See Section A103)

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Flat Rate Service (Cont'd)**

**A3.4.8 Complete Choice Enhanced Service**

**A. Description of Service**

1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.3.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:
  - A13.9 Custom Calling Services excluding Customer Control<sup>1</sup> and Multipath<sup>1</sup> versions of the Call Forwarding features
  - A13.19 TouchStar services excluding Personalized Ring 6<sup>1</sup>, Caller ID-Basic and Calling Number Delivery Blocking-Permanent<sup>1</sup>
  - A13.34 RingMaster service
  - A13.47 Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All rules, regulations and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of Complete Choice Enhanced service can not take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in 3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

**B. Rates and Charges**

1. Individual line service

	<b>Suspend Rate</b>	<b>Monthly Rate</b>	<b>USOC</b>	
(a) Per plan package	\$7.50	\$30.00	PAMA8	(1)

**Note 1:** These features are available separately as specified in A13.9 or A13.19.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Flat Rate Service (Cont'd)**

**A3.4.9 Complete Choice Basic Service**

**A. Description of Service**

1. The Complete Choice Basic service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.3.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
  - A13.9 Call Waiting ID
  - A13.19 Caller ID

A subscriber must select Caller ID and, in addition, may select Call Waiting ID. All rules, regulations and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of the Complete Choice Basic service can not take advantage of special promotions for the Complete Choice Basic service or any of the features/services specified in A3.4.9.A.3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Basic service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

**B. Rates and Charges**

1. Individual line service

	<b>Suspend Rate</b>	<b>Monthly Rate</b>	<b>USOC</b>	
(a) Per plan package	<b>\$7.50</b>	<b>\$26.00</b>	<b>PAMA7</b>	(1)

**A3.5 Message Rate Service (Obsoleted, See Section 103)**

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.6 Rotary Service**

**A3.6.1 General**

- A. Rotary or hunting service is an arrangement via central office equipment which allows completion of an incoming call to any of the lines (i.e. individual lines, PBX Trunks or NARS) in a group from a line (in the group) that is called but is in use. A rotary charge as specified below applies to each of the lines in the group that are equipped for rotary service. Rotary service is not required with the "call forwarding" feature of Custom Calling Service unless the line is part of a rotary service line arrangement. Specifically, the rotary charges in A3.6.2 will apply to individual lines (residence and business); auxiliary lines; Incoming or Combination PBX Trunks and Incoming or Combination NARS in a hunting arrangement.
- B. Residence service lines at private residence locations shall be limited to five (5) lines in rotary or hunting. If more than five lines are required in rotary or hunting at a private residence, business service rates shall apply for all lines in rotary. Effective August 20, 1996, existing residence service subscribers with more than five lines in rotary or hunting will retain their service as specified in Section A103. of this Tariff.

**A3.6.2 Rates<sup>1</sup>**

- A. Rotary Service Associated With Flat Rate Lines, PBX Trunks and NARS

- (1) Residence, Rate Groups 1-6

	<b>Group</b>						
	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	
(a) Per line or PBX Trunk made rotary	\$5.75	\$5.75	\$5.75	\$5.75	\$5.75	\$5.75	USOC HTG

- (2) Residence, Rate Groups 7-12

	<b>Group</b>						
	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	
(a) Per line or PBX Trunk made rotary	\$5.75	\$5.75	\$5.75	\$5.75	\$5.75	\$5.75	USOC HTG

- (3) Business, Rate Groups 1-6

	<b>Group</b>						
	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	
(a) Per line, PBX Trunk or NAR made rotary	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	USOC HTG

- (4) Business, Rate Groups 7-12

	<b>Group</b>						
	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	
(a) Per line, PBX Trunk or NAR made rotary	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	USOC HTG

**Note 1:** Rates for Rotary Service associated with BellSouth Business Plus\* service lines are as specified in A3.43.

\* Service Mark of BellSouth Intellectual Property Corporation

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.6 Rotary Service (Cont'd)**

**A3.6.2 Rates (Cont'd)**

**B. Rotary Service Associated With Message Rate Lines**

- (1) **(DELETED)**
- (2) **(DELETED)**
- (3) Business, Rate Groups 1-6

				<b>Group</b>				
		<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>USOC</b>
(a)	Per line, PBX Trunk or NAR made rotary	\$7.40	\$7.73	\$8.08	\$8.41	\$8.71	\$9.05	<b>HTGMS</b>
(4)	Business, Rate Groups 7-12							

				<b>Group</b>				
		<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>USOC</b>
(a)	Per line, PBX Trunk or NAR made rotary	\$9.33	\$9.60	\$9.86	\$10.00	\$10.00	\$10.00	<b>HTGMS</b>

**A3.7 Extended Area Service**

**A3.7.1 Reserved for Future Use**

**A3.7.2 Enhanced Optional Extended Area Service (Obsoleted, see Section A103)**

**A3.7.3 Extended Calling Service (ECS)**

**A. General**

1. Extended Calling Service (ECS) provides usage based pricing for customer dialed or operator assisted calls to selected exchanges within the customer's LATA.
2. ECS is provided by the Company between exchanges specified in A3.3.1 preceding. Provision of ECS is subject to the availability of facilities and billing capabilities.
3. ECS applies to all business and residence individual lines; PBX Trunk lines; ESSX service/other NARS; Foreign Exchange Service, Remote Call Forwarding lines and Payphone Service Provider lines within the exchanges where it is available.
4. Access lines for Payphone Service Providers will be provided and billed as specified in A7.4.5.A.1.c. or A7.4.5.A.2.b.
5. Enhanced Optional Extended Area Service (EOEAS) customers with the Residence Premium option will not be billed Extended Calling Service usage charges. Optional Extended Local Calling customers in the Daytona Beach and New Smyrna Beach exchanges will not be billed Extended Calling Service usage charges.

**B. Usage Charges**

1. Station-to-Station rates for calls to the Extended Calling Service exchanges.

(a)	Residential - per message charge		<b>Price</b>	<b>USOC</b>
			\$.-	NA
		<b>Initial Minute</b>	<b>Additional</b>	
		<b>or Fraction</b>	<b>Minute, Each or</b>	
		<b>Thereof</b>	<b>Fraction Thereof</b>	<b>USOC</b>
(b)	Business - per minute charge	\$.-	\$.-	NA

2. For Operator assisted local calls, in addition to the Station-to-Station usage rates, the appropriate Operator Surcharges in A3.10 are also applicable.

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### **A3. BASIC LOCAL EXCHANGE SERVICE**

#### **A3.8 Local Exceptions**

The rates and regulations for the classes of service following are specified in this Tariff with the exceptions indicated.

**A3.8.1 (DELETED)**

**A3.8.2 Cantonment**

- A. Clear Springs and Gateswood, Alabama
  - 1. Exchange service for Clear Springs and Gateswood, Alabama is provided from the Cantonment Exchange. Regulations and rates are as specified for the Cantonment Exchange.

**A3.8.3 Cocoa – Obsoleted (See Section A103)**

**A3.8.4 Cocoa Beach – Obsoleted (See Section A103)**

**A3.8.5 (DELETED)**

**A3.8.6 (DELETED)**

**A3.8.7 Delray Beach – Obsoleted (See Section A103)**

**A3.8.8 Eau Gallie**

- A. Private line services and channels between the Eau Gallie exchange and the Melbourne exchange will be provided under the regulations and at the rates specified in the Florida Private Line Service Tariff for intraexchange arrangements.
- B. Optional Measured Service – Obsoleted (See Section A103)

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### **A3. BASIC LOCAL EXCHANGE SERVICE**

#### **A3.8 Local Exceptions (Cont'd)**

##### **A3.8.9 Fort Lauderdale**

###### **A. Theoretical Central Office**

For Fort Lauderdale subscribers having telephone numbers starting with "434", determination of charges, where such determination is based upon the location of the central office, will be from either the actual switching central office or from the theoretical central office location at 9090 S.W. 50th Place, Cooper City, Florida, whichever results in the lower charge.

##### **A3.8.10 (DELETED)**

##### **A3.8.11 (DELETED)**

##### **A3.8.12 Hollywood – Obsoleted (See Section A103)**

##### **A3.8.13 Reserved For Future Use**

##### **A3.8.14 Jupiter – Obsoleted (See Section A103)**

##### **A3.8.15 (DELETED)**

##### **A3.8.16 Melbourne**

**A.** Private line services and channels between the Melbourne exchange and the Eau Gallie exchange will be provided under the regulations and at the rates specified in the Florida Private Line Service Tariff for intraexchange arrangements.

**B.** Optional Measured Service – Obsoleted (See Section A103)

##### **A3.8.17 Miami**

###### **A. Aircom Service for Miami International Airport**

AIRCOM Service is offered to any business subscriber who is located on and engaged in the operation of the Miami International Airport as a transportation facility or in providing services to passengers. In addition, AIRCOM Service may be provided at locations not on the Miami International Airport property, to the same type of business subscriber, provided the subscriber: (1) Also has AIRCOM service on the Airport, or (2) Is located within 1/4 mile of the Airport.

###### **1. General**

**a.** The service features provided in the AIRCOM system are as follows:

- (1) Intercommunication between all station lines associated with the system (group use).
- (2) Dialing of outgoing calls within the Miami local calling area and to other exchanges reached through direct distance dialing of message toll service.
- (3) Identification of outgoing toll messages and billing of such messages by station line number.
- (4) Inward dialing of local and long distance calls directly to a station line or attendant.

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### A3. BASIC LOCAL EXCHANGE SERVICE<sup>1</sup>

#### A3.8 Local Exceptions (Cont'd)

##### A3.8.17 Miami (Cont'd)

###### A. Aircom Service for Miami International Airport (Cont'd)

###### 1. General (Cont'd)

- a. The service features provided in the AIRCOM system are as follows: (Cont'd)
  - (5) Transfer of incoming local exchange or toll calls from one station line to another by the station line user without the assistance of an attendant.
  - (6) Intercept of calls dialed to vacant numbers by either machine or attendant.
  - (7) Trunk answering from any station line for systems equipped with attendant positions.
  - (8) Completion of incoming calls to the listed number by an attendant where attendant positions are provided.
  - (9) Hold of an incoming central office call on a line while originating another call over the station line to a station line within the AIRCOM.
  - (10) Addition, by the station line user, of another AIRCOM station line to an existing incoming central office call.
  - (11) One free directory listing in the alphabetical and classified section of the Miami directory per each AIRCOM customer. Additional listings per AIRCOM customer may be furnished without extra charge as outlined in the General Subscriber Services Tariff for Centrex systems.
- b. Dial access to tie lines, foreign exchange lines, WATS lines, private lines and CCSA access lines may be provided only where facilities permit. Station transfer features are not provided for calls received over these lines.
- c. Attendant positions are allowed only where facilities permit.
- d. Special AIRCOM gate station lines are offered only on the airport property for use at concourse gates.
- e. Restriction features may be provided on an optional basis to any Main AIRCOM Station line and its extensions with any of the following restrictions or combination thereof applicable uniformly to the main and its extension station lines.
  - (1) Type A1 -Station lines restricted from outdial access to the local exchange and toll network.
  - (2) Type A3 -Station lines restricted from outdial access to tie lines, private lines, CCSA lines, foreign exchange and WATS service.
  - (3) Type X0 -Station lines restricted from directly receiving incoming calls from the exchange and toll network.
- f. Touch-Tone service may be provided on an optional basis as specified in Section A13 of this Tariff for Business Individual Line Service.
- g. The necessary commercial power supply and building space for all the AIRCOM switching equipment except attendant facilities, (with their related common equipment and cable facilities) will be provided by the Company.

**Note 1:** Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing.

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### A3. BASIC LOCAL EXCHANGE SERVICE<sup>1</sup>

#### A3.8 Local Exceptions (Cont'd)

##### A3.8.17 Miami (Cont'd)

###### A. Aircom Service for Miami International Airport (Cont'd)

1. General (Cont'd)
  - h. Except where specified otherwise in this Tariff, all rates and regulations for Centrex service or optionally for Digital ESSX<sup>®</sup> service and features apply to AIRCOM service.
  - i. Time and Material Charges apply to all customer requested installations, moves, changes, rearrangements, and maintenance of premises wiring performed by the Company on the customer's premises, except as excluded or otherwise provided for in Section A4 of this Tariff.
2. Initial Service
  - a. The initial service period for AIRCOM Main Station Lines is one month, except that for systems served with attendant positions, the initial service period for Centrex-CO systems in Section A112 or optionally for Digital ESSX<sup>®</sup> service in Section A12 of this Tariff applies.
  - b. The initial service period for attendant positions is as specified for Centrex-CO service in Section A112. or optionally for Digital ESSX<sup>®</sup> service in Section A112. of this Tariff.
3. Minimum Monthly Charges
  - a. Minimum monthly charges as specified for Centrex-CO service in Section A112. or optionally for Digital ESSX<sup>®</sup> service in Section A112. of this Tariff will apply for all AIRCOM systems with 100 or more main station lines in service.
  - b. The minimum monthly charge on AIRCOM systems with less than 100 main station lines served by an attendant position during the three year initial service period will be the largest number of main station lines in service during that period.
4. Termination Charges
  - a. Termination liability as specified for Centrex-CO service in Section A112. of this Tariff will apply for all systems above 100 main station lines. For systems below 100 main station lines, served by attendant positions, termination charges apply in an amount based upon 40% of the largest number of stations in service at any time during the three year initial service period. AIRCOM systems with less than 100 main stations not served by an attendant position shall have no termination liability. Alternately, for all Digital ESSX<sup>®</sup> service, termination liability as specified for Digital ESSX<sup>®</sup> service in Section A112. of this Tariff will apply.
5. Rates
 

AIRCOM service is optionally available at rates and charges specified in A112. of this Tariff for Digital ESSX<sup>®</sup> service.

  - a. Main AIRCOM Station Lines - Schedule I -Systems of one subscriber having less than 100 main AIRCOM station lines.
    - (1) Per Main Station Line

**Note 1:** Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing.

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### A3. BASIC LOCAL EXCHANGE SERVICE<sup>1</sup>

#### A3.8 Local Exceptions (Cont'd)

##### A3.8.17 Miami (Cont'd)

##### A. Aircom Service for Miami International Airport (Cont'd)

##### 5. Rates (Cont'd)

- a. Main AIRCOM Station Lines - Schedule I - Systems of one subscriber having less than 100 main AIRCOM station lines. (Cont'd)

- (1) Per Main Station Line (Cont'd)

	Monthly Rate	USOC
(a) Per Line	\$35.58	NA
b. Main AIRCOM Station Lines - Schedule II- Systems with more than 100 station lines, per each individual subscriber, per each location. (Minimum charge is for 100 main station lines at one location.)		
(1) 1st 100 Main Station Lines		
(a) Each <sup>2</sup>	-	NA
(2) Each additional main station line above 100		
(a) Exchange Access Charge, per main station line	9.78	NA
(b) Intercommunication Charge, per main station line	18.05	NA

- c. Mileage Charges

No mileage charges shall apply to AIRCOM station lines except as follows:

Main station lines in the Miami exchange but served through a central office other than that housing the AIRCOM switching equipment. Charges apply as outlined in Section A9.2. of this Tariff for foreign central office mileage.

Main station lines located in another Florida exchange. Charges apply as outlined in the Private Line Service Tariff for Full Period Service.

- d. Station Lines "Off Airport"

The monthly rate for each main AIRCOM station line at an "off airport" location is that shown in A.5.a. and b. preceding and e. following plus the appropriate additional charges for off-premises station channels as specified in Section A13. of the General Subscriber Service Tariff and Section B3 of the Private Line Service Tariff.

- e. Extension station lines

- (1) Per extension station line

(a) Each	5.40	RX7
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- f. Special AIRCOM Gate station lines

**Note 1:** Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing.

**Note 2:** Rates and Charges as specified in 5.a. preceding for Schedule I service applies.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.8 Local Exceptions (Cont'd)**

**A3.8.17 Miami (Cont'd)**

**A. Aircom Service for Miami International Airport (Cont'd)**

**5. Rates (Cont'd)**

**f. Special AIRCOM Gate station lines (Cont'd)**

(1) Per main station line

<b>Monthly Rate</b>	<b>USOC</b>
S-	ZZ7DJ

(a) Each<sup>1</sup>

**g. Restriction Feature(s)**

(1) Per main station

(a) Each<sup>2</sup>

.70	ERSFC
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**h. Service Connection Charges apply as specified for Business Individual Line service.**

**i. Miscellaneous**

Main AIRCOM stations may be terminated in a PBX, order turret or an automatic call distributor. Rates and charges for a main Centrex-CO PBX trunk (USOCs: PWC, PTC and PCK) as specified in Section A112. for Centrex-CO service applies.

Tie Line and Private Line Terminations are furnished at rates as specified for Centrex-CO service. CCSA access lines, where offered, are provided at rates as specified for Centrex-CO service.

**j. Except as specified otherwise in this Tariff, all Centrex-CO features which are compatible with AIRCOM service may be provided at the rate as specified for Centrex-CO service in Section A112 of this Tariff.**

**k. A special AIRCOM directory will be provided based on estimated costs for each issue. The total estimated costs will be prorated to each customer on the basis of the ratio of directory copies ordered by that customer to the total copies printed for all customers combined.**

**B. Measured Service - Metro Central Office - Obsolete - (See Section A103)**

**A3.8.18 (DELETED)**

**A3.8.19 Reserved For Future Use**

**A3.8.20 Reserved For Future Use**

**A3.8.21 Reserved For Future Use**

**A3.8.22 Reserved For Future Use**

**A3.8.23 Titusville – Obsolete (See Section A103)**

**A3.8.24 (DELETED)**

**A3.8.25 Jensen Beach**

**A. Theoretical Central Offices**

Determination of charges where such determination is based on the location of the central office, will be from either the actual switching central office or from the following theoretical central office locations.

For customers with 225 or 334 numbers, Skyline Drive and Commercial Street.

For customers with 692 numbers, Britt Road and Highway U.S. No. 1.

**Note 1:** Rates and Charges as specified for Schedule II Systems Intercommunication Charge in A3.9.18.A.5.b.(2) preceding plus rates and charges for Station Restriction in A3.9.18.A.5.g.(a) following apply.

**Note 2:** Restriction Feature monthly rate is in addition to the main AIRCOM station line rate.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.8 Local Exceptions (Cont'd)

##### A3.8.26 Daytona Beach

- A. Optional Extended Local Calling Between Daytona Beach and New Smyrna Beach
  1. General
    - a. Optional Extended Local Calling (OELC) provides for optional 2-way flat rate service for customer dialed station-to-station calls between telephones served from the Daytona Beach exchange and those served from the New Smyrna Beach exchange. OELC customers will not be billed Local Calling Plus or Extended Calling Service rates. See A3.8.50 or A3.7.3 for rates and regulations.
    - b. A customer who subscribes to OELC may dial 7-digit calls to New Smyrna Beach on a flat rate basis and 7-digit calls to his number from New Smyrna Beach will be at no charge to the calling party.
    - c. Credit card calls and calls that require the assistance of an operator for completion are not eligible under the OELC plan. Such calls will be charged for at the appropriate long distance rate except that an operator will reestablish an eligible call that is interrupted due to facilities or poor transmission.
    - d. OELC is available on all individual line residence, individual line business, residence and business trunks exchange service except those specifically excluded in 1.e. following. All lines with originating service capability in the account terminating in the same system or the same premises must subscribe to the option.
    - e. OELC is not available with either Message Rate Service or Access Line Service for PSPs. Resale of this service is prohibited as set forth in A2.2.1 of this Tariff.
    - f. OELC is not subject to suspension.
    - g. The minimum service period is one month.
    - h. OELC will be made effective or disconnected on the service date requested with fractional billing applied if applicable.
    - i. OELC is furnished subject to all applicable regulations in Section A2. of this Tariff except as stated in 1.a. through 1.h. preceding.
  2. Directory Listings
    - a. Subscribers to OELC are entitled to one listing in the New Smyrna Beach directory at no charge.
    - b. The listing will contain sufficient wording to advise New Smyrna Beach callers that the Daytona Beach OELC subscriber can be called toll free.
    - c. Subscribers to OELC who are listed in the New Smyrna Beach exchange directory will have their telephone number changed with no referral of calls if the OELC service is discontinued for other than a complete disconnect of exchange service. Once disconnected, the number will not be reassigned to the same subscriber unless OELC is reinstated.  
Calls will be referred if the subscriber transfers and continues the service.
  3. Rates
    - a. Monthly rates listed following are subject to change if either exchange is reclassified based on a change in the number of access lines.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.8 Local Exceptions (Cont'd)

##### A3.8.26 Daytona Beach (Cont'd)

A. Optional Extended Local Calling Between Daytona Beach and New Smyrna Beach (Cont'd)

3. Rates (Cont'd)

- b. Nonrecurring service charges are applicable to this service offering as described in Section A4. (T)
- c. The following rates apply for Daytona Beach subscribers of OELC to New Smyrna Beach. These rates are in addition to the applicable local exchange service flat rates with which OELC is associated.
  - (1) Two-Way Service

	Monthly Rate	USOC	
(a) <b>(DELETED)</b>			(D)
(b) Business individual line, each	\$17.96	OS1FB	
(c) Residence PBX Trunk, each	16.54	OS1FC	
(d) Business PBX Trunk, each	39.51	OS1FD	
(e) Network Access Registers (NAR)	18.18	OS1FF	

##### A3.8.27 New Smyrna Beach

A. Optional Extended Local Calling Between New Smyrna Beach and Daytona Beach

1. General

- a. Optional Extended Local Calling (OELC) provides for optional 2-way flat rate service for customer dialed station-to-station calls between telephones served from the New Smyrna Beach exchange and those served from the Daytona Beach exchange. OELC customers will not be billed Local Calling Plus or Extended Local Calling rates. See A3.8.50 or A3.7.3 for rates and regulations.
- b. A customer who subscribes to OELC may dial 7-digit calls to Daytona Beach on a flat rate basis and 7-digit calls to his number from Daytona Beach will be at no charge to the calling party.
- c. Credit card calls and calls that require the assistance of an operator for completion are not eligible under the OELC plan. Such calls will be charged for at the appropriate long distance rate except that an operator will reestablish an eligible call that is interrupted due to facilities or poor transmission.
- d. OELC is available on all individual line residence, individual line business, residence and business trunks exchange service except those specifically excluded in 1.e. following. All lines with originating service capability in the account terminating in the same system or the same premises must subscribe to the option.
- e. OELC is not available with either Message Rate Service, or to Access Line Service for PSPs. Resale of this service is prohibited as set forth in A2.2.1. (T)
- f. OELC is not subject to suspension.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.8 Local Exceptions (Cont'd)**

**A3.8.27 New Smyrna Beach (Cont'd)**

**A. Optional Extended Local Calling Between New Smyrna Beach and Daytona Beach (Cont'd)**

1. General (Cont'd)
  - g. The minimum service period is one month.
  - h. OELC will be made effective or disconnected on the service date requested with fractional billing applied if applicable.
  - i. OELC is furnished subject to all applicable regulations in Section A2. of this Tariff except as stated in 1.a. through 1.h. preceding.
2. Directory Listings
  - a. Subscribers to OELC are entitled to one listing in the Daytona Beach directory at no charge.
  - b. The listing will contain sufficient wording to advise Daytona Beach callers that the New Smyrna Beach OELC subscriber can be called toll free.
  - c. Subscribers to OELC who are listed in the Daytona Beach exchange directory will have their telephone number changed with no referral of calls if the OELC service is discontinued for other than a complete disconnect of exchange service. Once disconnected, the number will not be reassigned to the same subscriber unless OELC is reinstated.  
Calls will be referred if the subscriber transfers and continues the service.
3. Rates
  - a. Monthly rates listed following are subject to change if either exchange is reclassified based on a change in the number of access lines.
  - b. Nonrecurring service charges are applicable to this service offering as described in Section A4. of this Tariff.
  - c. The following rates apply for New Smyrna Beach subscribers of OELC to Daytona Beach. These rates are in addition to the applicable local exchange service flat rates with which OELC is associated.
    - (1) Two-Way Service

	<b>Monthly</b>	
	<b>Rate</b>	<b>USOC</b>
(a) Residence individual line, each	\$9.92	OS1FG
(b) Business individual line, each	19.91	OS1FH
(c) Residence PBX Trunk, each	18.19	OS1FJ
(d) Business PBX Trunk, each	43.80	OS1FK
(e) Network Access Register (NAR)	20.15	OS1FL

**A3.8.28 Reserved for Future Use**

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.8 Local Exceptions (Cont'd)

##### A3.8.29 Brooksville

A. Optional Calling Service from Brooksville to Inverness

1. General

This calling plan allows Brooksville subscribers the option of placing toll calls to Inverness with a discount of 30% applied to the direct dial rate appropriate for the period in which the call was made.

When a customer subscribes to this service, the rate remains in effect for a minimum of one billing cycle period for that customer. Thereafter, it will remain in effect until discontinued by the customer with such ending period coinciding with the customer's billing cycle.

The service is available only to Business services. It is not available on Public Access Telephone or FX services. (C)

As covered in A2.2.1.B., the resale of this service is not permitted. (T)

2. Rates

Service charges as applicable in Section A4 will apply on a per account basis for changes to and from the service. (T)

Minimum monthly rates as indicated following will apply.

a. Minimum Rate Per Month

(1) Per Account

	<b>Monthly Rate</b>	<b>USOC</b>	
(a) <b>(DELETED)</b>			(D)
(b) Business	<b>\$7.80</b>	<b>OC188</b>	(D)

**B. (DELETED)**

##### A3.8.30 Dunnellon

A. Optional Calling Service from Dunnellon to Inverness

1. General

This calling plan allows Dunnellon subscribers the option of placing toll calls to Inverness with a discount of 30% applied to the direct dial rate appropriate for the period in which the call was made.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.8 Local Exceptions (Cont'd)

##### A3.8.30 Dunnellon (Cont'd)

###### A. Optional Calling Service from Dunnellon to Inverness (Cont'd)

###### 1. General (Cont'd)

When a customer subscribes to this service, the rate remains in effect for a minimum of one billing cycle period for that customer. Thereafter, it will remain in effect until discontinued by the customer with such ending period coinciding with the customer's billing cycle.

The service is available only to Business services. It is not available on semipublic, Public Access Telephone or FX services. (C)

As covered in A2.2.1.B., the resale of this service is not permitted. (T)

###### 2. Rates

Service charges as applicable in Section A4. will apply on a per account basis for changes to and from the service. (T)

Minimum monthly rates as indicated following will apply.

###### a. Minimum Rate Per Month

###### (1) Per Account

	<b>Monthly Rate</b>	<b>USOC</b>	
(a) <b>(DELETED)</b>			(D)
(b) Business	<b>\$7.80</b>	<b>OC193</b>	

##### A3.8.31 Yankeetown

###### A. Optional Calling Service from Yankeetown to Inverness

###### 1. General

This calling plan allows Yankeetown subscribers the option of placing toll calls to Inverness with a discount of 30% applied to the direct dial rate appropriate for the period in which the call was made.

When a customer subscribes to this service, the rate remains in effect for a minimum of one billing cycle period for that customer. Thereafter, it will remain in effect until discontinued by the customer with such ending period coinciding with the customer's billing cycle.

The service is available only to individual line Residence and Business services. It is not available on semipublic, Public Access Telephone or FX services.

As covered in A2.2.1.B., the resale of this service is not permitted. (T)

###### 2. Rates

Service charges as applicable in Section A4. will apply on a per account basis for changes to and from the service. (T)

Minimum monthly rates as indicated following will apply.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.8 Local Exceptions (Cont'd)**

**A3.8.31 Yankeetown (Cont'd)**

- A. Optional Calling Service from Yankeetown to Inverness (Cont'd)
  - 2. Rates (Cont'd)
    - a. Minimum Rate Per Month
      - (1) Per Account

	<b>Monthly</b>	
	<b>Rate</b>	<b>USOC</b>
(a) Residence	\$6.24	OC197
(b) Business	10.40	OC198

**A3.8.32 Lake Ashby**

Rates and charges for subscribers in the Lake Ashby (Volusia County) service area of the New Smyrna Beach exchange will be as described for Rate Group 8 customers in Section A3. Such rates will remain in effect until such time as the New Smyrna Beach exchange regroups to Rate Group 8.

**A3.8.33 St. Johns**

- A. Effective June 4, 2006, customers transferred to the St. Johns exchange as a result of PSC Order No. PSC-05-1123-PAA-TL will be allowed to select the rates and calling scope of the exchanges that they are being transferred from (Green Cove Springs, Jacksonville, and Ponte Vedra Beach) or the rates and calling scope of the St. Johns exchange (Rate Group 11). The effective date for Green Cove Springs, Jacksonville, and Ponte Vedra Beach area transfers is June 16, 2007, January 27, 2007, and *May 19, 2007*, respectively. The customers that select to be grandfathered will be provided service via a separate NXX in order to retain their old calling scope and rating. Customers will retain grandfathering for two years from the conversion date of the customers to the new NXX. After the two years, the grandfathered customers will receive a reference of calls for an additional year. If the grandfathered customers want to have additional service at the grandfathered service address, the new service will be provided with St. Johns telephone numbers, rating and calling scope. If the customer wants to change calling scopes before the end of the initial two year grandfathering period, the customer will be required to take an additional telephone number change.

**A3.8.34 Reserved for Future Use**

**A3.8.35 Reserved for Future Use**

**A3.8.36 Reserved for Future Use**

**A3.8.37 Reserved for Future Use**

**A3.8.38 Reserved for Future Use**

**A3.8.39 Reserved for Future Use**

**A3.8.40 Reserved for Future Use**

**A3.8.41 Reserved for Future Use**

**A3.8.42 Reserved for Future Use**

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**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.8 Local Exceptions (Cont'd)**

A3.8.43 Reserved for Future Use

A3.8.44 Reserved for Future Use

A3.8.45 Reserved for Future Use

A3.8.46 Reserved for Future Use

A3.8.47 Reserved for Future Use

A3.8.48 Reserved for Future Use

A3.8.49 Reserved for Future Use

A3.8.50 (DELETED)

A3.8.51 Reserved for Future Use

A3.8.52 Reserved for Future Use

A3.8.53 Reserved for Future Use

A3.8.54 Reserved for Future Use

A3.8.55 Reserved for Future Use

A3.8.56 Reserved for Future Use

A3.8.57 (DELETED)

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.9 Directory Assistance Service**

**A3.9.1 General**

A. The Company furnishes a Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.

**A3.9.2 Rates and Charges**

A. Directory Assistance - request of a telephone number - (maximum of two requests per call.)

	<b>Rate</b>	<b>USOC</b>	
1. Within the Company's local calling area for the originating line			
(a) Per Call	<b>\$1.99</b>	<b>NA</b>	(1)
2. Outside the Company's local and LATA/NPA serving areas for the originating line			
(b) Per Call	<b>1.99</b>	<b>NA</b>	
B. Directory Assistance for Public Service Providers			
1. All calls to Directory Assistance			
(a) Per Call	<b>.35</b>	<b>NA</b>	
C. Subscribers who have applied for and received Company certification as being unable to use a telephone directory due to a visual or physical disability which can be confirmed by a physician, appropriate group, or agency are exempt from charges for Directory Assistance calls when requesting telephone numbers of lines located within the Company's local calling area for the originating line. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office. This exemption is applicable exclusively to calls made by the individual from their line, or in the case of a business employing disabled person(s), from the line assigned to that individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of the exemption could result in its removal.			

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.10 Operator Assisted Local Calls

##### A3.10.1 Operator Assistance Charges

- A. All types of local exchange service have local calling areas as specified in A3.3 of this Tariff which are the areas that can be called on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a Message rate basis (calls charged for as Message units), or on a measured service basis (charges based on a combination of one or more rating elements where Measured Service local exception tariffs are in effect).
- B. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.
1. Billing Surcharges for calls originating from other than payphone provider lines

	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a) Station-to-Station customer dialed calling card (credit card) calls, each	\$ 1.00	NA
(b) Station-to-station operator assisted sent-paid, collect, third number and non-customer-dialed credit card calls, each <sup>1</sup>	2.00	NA
(c) Person-to-person operator assisted calls, each	3.50	NA
2. Billing Surcharges for calls originating from payphone provider lines		
(a) Station-to-Station customer dialed calling card (credit card) calls, each	1.75	NA
(b) Station-to-station operator assisted sent-paid, collect, third number and non-customer-dialed credit card calls, each <sup>1</sup>	1.75	NA
(c) Person-to-person operator assisted calls, each	3.25	NA
3. Operator Dialed Surcharge <sup>2</sup>		
(a) Station-to-station operator assisted or person-to-person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each	1.25	NA
4. Zero Minus Charge <sup>3</sup>		
Provision of Area Code, Place Name (in what Area Code is a city or exchange), Ring Back (caller wants call back to test whether equipment connected to his line "rings" when outside caller dials his number), Operator Dialing of 800, 888, 877, 866 and 855 numbers on the caller's behalf; each request (one request per call)	1.25	NA

**Note 1:** Applies when the operator dials number for Directory Assistance at the customer's request.

**Note 2:** An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge for calls originating from other than payphone provider lines.

**Note 3:** Applies when customer dials zero and no other digits from a local exchange wireline, requests and receives service as described. This charge is not applied to requests originating from payphones or wireless.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.10 Operator Assisted Local Calls (Cont'd)

##### A3.10.1 Operator Assistance Charges (Cont'd)

- D. In addition to applicable service charge(s), each local non-sent paid call originating from a payphone provider line and utilizing the Company's operator handling services will be rated at **\$.50**.
- E. The following Operator Assisted Local Calls are exempted from the service charge:
  - 1. Calls to designated Company numbers for official telephone business.
  - 2. Emergency calls to recognizable authorized civil agencies.
  - 3. Those cases where a Company operator provides assistance to:
    - a. Reestablish a call which has been interrupted after the called number has been reached.
    - b. Reach the called telephone number where facility problems prevent customer dial completion.
    - c. Place a non-coin, sent-paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

##### A3.10.2 Operator Assisted Premium Plan

- A. A premium is defined as a commission applicable to surcharge revenue associated with local operator assisted call requests sent to the Company by the customer. Such premiums may be payable to subscribing customers based on the Company's surcharge revenue generated by said calls. These calls must:
  - 1. originate from a telephone line associated with the customer's account,
  - 2. originate and terminate in the same Basic Local Calling Area,
  - 3. be carried and completed by the Company via Company facilities and
  - 4. be billed by the Company.

In the event the company billing records used to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost data.

#### A3.11 Verification and Emergency Interrupt Service

##### A3.11.1 General

Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

- A. Verification
  - 1. The Company furnishes Verification Service for the purpose of aiding subscribers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a local subscriber line.
  - 2. A subscriber originated request for verification of a local number other than an emergency agency number is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if the line is out of order.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.11 Verification and Emergency Interrupt Service (Cont'd)**

**A3.11.1 General (Cont'd)**

**B. Emergency Interrupt Service**

1. The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.
2. A subscriber originated request for Emergency Interrupt to a local number other than an emergency agency number is a chargeable Emergency Interrupt request.

**A3.11.2 Application of Rates and Charges**

- A. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the Federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, licensed hospitals, etc.
- B. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.
- C. If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges for Operator Assisted Local Calls as defined in A3.10 of this Tariff apply in addition to the applicable verification and emergency interrupt charges.
  1. Verification Request

	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a) Each request	<b>\$ 4.50</b>	<b>NA</b>
2. Emergency Interrupt Request		
(a) Each request <sup>1</sup>	<b>9.00</b>	<b>NA</b>

**A3.12 Dedicated Access Services Capable of Using the Local Exchange Network**

**A3.12.1 General**

- A. As specified in E7.4.2 of the Florida Access Service Tariff and B2.1.4.B of the Florida Private Line Tariff, when a Dedicated Access Line, intraLATA interexchange private line or Private Bypass Facility is connected to a device capable of and for the intention of, completing calls into the local exchange network, there will be an additional Measured or Message charge associated with the flat rate Exchange Service Rate for that device (e.g. the PBX trunk in the case of a PBX). Those customers who intend to use their dedicated access, intraLATA interexchange private line or private bypass services for the completion of calls into the local exchange network and have local exchange service other than flat rate will be required to convert to flat rate.

**Note 1:** A charge for a Verification Request also applies.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.12 Dedicated Access Services Capable of Using the Local Exchange Network (Cont'd)**

**A3.12.1 General (Cont'd)**

- B. The Measured charge will apply where facilities and equipment are available in the exchange central office. In all other exchange central offices, the Message charge will apply. As facilities and equipment become available in central offices, Measured charges will apply.

**A3.12.2 Application of Additional Measured or Message Charges**

- A. These usage charges are in addition to all other applicable local service rates and charges.
  - 1. Measured Charge

	Price	USOC
(a) Per minute of local usage	\$ .03	NA
2. Message charge		
(a) Per local message	.12	NA

- B. Refer to E7.4.2 of the Florida Access Service Tariff and B2.1.4.B of the Florida Private Line Tariff for specific regulations.

**A3.13 Network Access Register Package**

**A3.13.1 General**

The Network Access Register (NAR) Package provides for exchange and long distance message network calling to and from main stations and attendant positions of an ESSX<sup>®</sup> service, Digital ESSX<sup>®</sup> service, MultiServ<sup>®</sup> PLUS service, **BellSouth<sup>®</sup> Centrex service** or a system requiring trunk or line applications in conjunction with MegaLink<sup>®</sup> channel service, LightGate<sup>®</sup> service, FlexServ<sup>®</sup> service and/or MegaLink<sup>®</sup> ISDN<sup>1</sup> service. The NAR Package provides for Flat or Message Rate network access. It is used for ESSX<sup>®</sup> service and Digital ESSX<sup>®</sup> service in conjunction with a Network Access Limiter as provided in Section A112. of this Tariff, with the Feature Activation element of MegaLink<sup>®</sup> channel service and/or LightGate<sup>®</sup> service as provided in B7.3 and B7.4 of the Private Line Service Tariff, with FlexServ<sup>®</sup> service as provided in A29.4 of this Tariff or with MegaLink<sup>®</sup> ISDN<sup>1</sup> service as provided in B107.5 of the Private Line Service Tariff.

**A3.13.2 Regulations and Application of Rates**

- A. The flat rate NAR package includes an unlimited number of dialed sent paid local calls and is offered under the same regulations specified in this Tariff for flat rate PBX trunks.
- B. For the message rate NAR package, all limitations as specified in this Tariff for Message Rate Service apply. A usage allowance for local message, and usage charges for calls above the allowance apply as specified in this Tariff for PBX Trunk message rate service. This service is only offered where Message Rate PBX Trunk Service is available.

**Note 1:** MegaLink<sup>®</sup> ISDN service obsoleted 9-28-96. (See Section B107.)

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.13 Network Access Register Package (Cont'd)

##### A3.13.2 Regulations and Application of Rates (Cont'd)

- C. Rotary or hunting charges as described in A3.6 of this Tariff apply to each Flat Rate incoming or combination Both-Way NAR arranged with this capability.
- D. The conditions and rates specified in other sections of this Tariff for services which may be associated with these services are in addition to those specified herein.

##### A3.13.3 Rates

###### A. Flat Rate Network Access Register (NAR) Package

###### 1. Rate Groups 1 - 6

###### a. ESSX<sup>®</sup> service

###### (1) Per NAR<sup>1</sup>

	Group						
	1	2	3	4	5	6	USOC
(a) Combination	\$20.29	\$21.32	\$22.43	\$23.47	\$24.43	\$25.52	EQA
(b) One-way incoming	20.29	21.32	22.43	23.47	24.43	25.52	EQB
(c) One-way outgoing	20.29	21.32	22.43	23.47	24.43	25.52	EQC

###### b. MegaLink<sup>®</sup> channel service

###### (1) Per NAR<sup>2</sup>

(a) Combination	11.74	12.34	12.98	13.58	14.14	14.77	NQM
(b) One-way incoming	11.74	12.34	12.98	13.58	14.14	14.77	NQP
(c) One-way outgoing	11.74	12.34	12.98	13.58	14.14	14.77	NQT
(d) DID Combination <sup>3</sup>	23.48	24.68	25.96	27.16	28.28	29.54	ND3

###### c. LightGate<sup>®</sup> service

###### (1) Per NAR<sup>4</sup>

(a) Combination	11.74	12.34	12.98	13.58	14.14	14.77	NQG
(b) One-way incoming	11.74	12.34	12.98	13.58	14.14	14.77	NQJ
(c) One-way outgoing	11.74	12.34	12.98	13.58	14.14	14.77	NQK
(d) DID Combination <sup>3</sup>	23.48	24.68	25.96	27.16	28.28	29.54	ND3

**Note 1:** Also applicable for exchange access, MegaLink<sup>®</sup> channel service, LightGate<sup>®</sup> service and/or FlexServ<sup>®</sup> service applications on ESSX<sup>®</sup> service and Digital ESSX<sup>®</sup> service.

**Note 2:** Applicable for MegaLink<sup>®</sup> channel service applications other than on ESSX<sup>®</sup> service, Digital ESSX<sup>®</sup> service, MultiServ<sup>®</sup> PLUS service, or BellSouth<sup>®</sup> Centrex service.

**Note 3:** Available where facilities permit. Appropriate charges for DID service and Rotary Line service apply.

**Note 4:** Applicable for LightGate<sup>®</sup> service applications other than on ESSX<sup>®</sup> service, Digital ESSX<sup>®</sup> service, MultiServ<sup>®</sup> PLUS service, or BellSouth<sup>®</sup> Centrex service.

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**A3. BASIC LOCAL EXCHANGE SERVICE****A3.13 Network Access Register Package (Cont'd)****A3.13.3 Rates (Cont'd)****A. Flat Rate Network Access Register (NAR) Package (Cont'd)**

## 1. Rate Groups 1 - 6 (Cont'd)

d. FlexServ<sup>®</sup> service(1) Per NAR<sup>1</sup>

	Group						USOC
	1	2	3	4	5	6	
(a) Combination	\$11.74	\$12.34	\$12.98	\$13.58	\$14.14	\$14.77	NQM
(b) One-way incoming	11.74	12.34	12.98	13.58	14.14	14.77	NQP
(c) One-way outgoing	11.74	12.34	12.98	13.58	14.14	14.77	NQT
(d) DID Combination <sup>2</sup>	23.48	24.68	25.96	27.16	28.28	29.54	ND3

e. MegaLink<sup>®</sup> ISDN<sup>3</sup> service

## (1) Per NAR

(a) Combination	11.74	12.34	12.98	13.58	14.14	14.77	NQM
(b) One-way incoming	11.74	12.34	12.98	13.58	14.14	14.77	NQP
(c) One-way outgoing	11.74	12.34	12.98	13.58	14.14	14.77	NQT

## 2. Rate Groups 7 - 12

a. ESSX<sup>®</sup> service(1) Per NAR<sup>4</sup>

	Group						USOC
	7	8	9	10	11	12	
(a) Combination	\$26.40	\$27.27	\$28.08	\$28.68	\$29.31	\$29.83	EQA
(b) One-way incoming	26.40	27.27	28.08	28.68	29.31	29.83	EQB
(c) One-way outgoing	26.40	27.27	28.08	28.68	29.31	29.83	EQC

b. MegaLink<sup>®</sup> channel service(1) Per NAR<sup>5</sup>

(a) Combination	15.28	15.78	16.25	16.60	16.96	17.26	NQM
(b) One-way incoming	15.28	15.78	16.25	16.60	16.96	17.26	NQP
(c) One-way outgoing	15.28	15.78	16.25	16.60	16.96	17.26	NQT
(d) DID Combination <sup>2</sup>	30.56	31.56	32.50	33.20	33.92	34.52	ND3

**Note 1:** Applicable for FlexServ<sup>®</sup> service applications other than on ESSX<sup>®</sup> service, Digital ESSX<sup>®</sup> service, MultiServ<sup>®</sup> PLUS service, or BellSouth<sup>®</sup> Centrex service.

**Note 2:** Available where facilities permit. Appropriate charges for DID service and Rotary Line service apply.

**Note 3:** MegaLink<sup>®</sup> ISDN service obsoleted 9-28-96. (See Section B107.)

**Note 4:** Also applicable for exchange access, MegaLink<sup>®</sup> channel service, LightGate<sup>®</sup> service and/or FlexServ<sup>®</sup> service applications on ESSX<sup>®</sup> service and Digital ESSX<sup>®</sup> service.

**Note 5:** Applicable for MegaLink<sup>®</sup> channel service applications other than on ESSX<sup>®</sup> service, Digital ESSX<sup>®</sup> service, MultiServ<sup>®</sup> PLUS service, or BellSouth<sup>®</sup> Centrex service.

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**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.13 Network Access Register Package (Cont'd)**

**A3.13.3 Rates (Cont'd)**

**A. Flat Rate Network Access Register (NAR) Package (Cont'd)**

**2. Rate Groups 7 - 12 (Cont'd)**

**c. LightGate<sup>®</sup> service**

(1) Per NAR<sup>1</sup>

	Group						USOC
	7	8	9	10	11	12	
(a) Combination	\$15.28	\$15.78	\$16.25	\$16.60	\$16.96	\$17.26	NQG
(b) One-way incoming	15.28	15.78	16.25	16.60	16.96	17.26	NQJ
(c) One-way outgoing	15.28	15.78	16.25	16.60	16.96	17.26	NQK
(d) DID Combination <sup>2</sup>	30.56	31.56	32.50	33.20	33.92	34.52	ND3

**d. FlexServ<sup>®</sup> service**

(1) Per NAR<sup>3</sup>

(a) Combination	15.28	15.78	16.25	16.60	16.96	17.26	NQM
(b) One-way incoming	15.28	15.78	16.25	16.60	16.96	17.26	NQP
(c) One-way outgoing	15.28	15.78	16.25	16.60	16.96	17.26	NQT
(d) DID Combination <sup>2</sup>	30.56	31.56	32.50	33.20	33.92	34.52	ND3

**e. MegaLink<sup>®</sup> ISDN<sup>4</sup> service**

(1) Per NAR

(a) Combination	15.28	15.78	16.25	16.60	16.96	17.26	NQM
(b) One-way incoming	15.28	15.78	16.25	16.60	16.96	17.26	NQP
(c) One-way outgoing	15.28	15.78	16.25	16.60	16.96	17.26	NQT

**3. MultiServ<sup>®</sup> PLUS service or BellSouth<sup>®</sup> Centrex service NAR Package**

a. Rates shown are applicable to MultiServ<sup>®</sup> PLUS service or BellSouth<sup>®</sup> Centrex service applications.

(1) Per NAR<sup>5</sup>

	Group						USOC
	1	2	3	4	5	6	
(a) Both-way, Flat Rate	\$11.74	\$12.34	\$12.98	\$13.58	\$14.14	\$14.77	M9QCX
(b) One-way Inward, Flat Rate	11.74	12.34	12.98	13.58	14.14	14.77	M9QIX
(c) One-way Outward, Flat Rate	11.74	12.34	12.98	13.58	14.14	14.77	M9QOX

**Note 1:** Applicable for LightGate<sup>®</sup> service applications other than on ESSX<sup>®</sup> service, Digital ESSX<sup>®</sup> service, MultiServ<sup>®</sup> PLUS service, or BellSouth<sup>®</sup> Centrex service.

**Note 2:** Available where facilities permit. Appropriate charges for DID service and Rotary Line service apply.

**Note 3:** Applicable for FlexServ<sup>®</sup> service applications other than on ESSX<sup>®</sup> service, Digital ESSX<sup>®</sup> service, MultiServ<sup>®</sup> PLUS service, or BellSouth<sup>®</sup> Centrex service.

**Note 4:** MegaLink<sup>®</sup> ISDN service obsoleted 9-28-96. (See Section B107.)

**Note 5:** Also applicable for exchange access, MegaLink<sup>®</sup> channel service, LightGate<sup>®</sup> service, and/or FlexServ<sup>®</sup> service applications on MultiServ<sup>®</sup> PLUS service and BellSouth<sup>®</sup> Centrex service.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.13 Network Access Register Package (Cont'd)

##### A3.13.3 Rates (Cont'd)

##### A. Flat Rate Network Access Register (NAR) Package (Cont'd)

##### 3. MultiServ<sup>®</sup> PLUS service or BellSouth<sup>®</sup> Centrex service NAR Package (Cont'd)

##### a. Rates shown are applicable to MultiServ<sup>®</sup> PLUS service or BellSouth<sup>®</sup> Centrex service applications. (Cont'd)

##### (1) Per NAR<sup>1</sup> (Cont'd)

	Group						USOC
	7	8	9	10	11	12	
(d) Both-way, Flat Rate	\$15.28	\$15.78	\$16.25	\$16.60	\$16.96	\$17.26	M9QCX
(e) One-way Inward, Flat Rate	15.28	15.78	16.25	16.60	16.96	17.26	M9Q1X
(f) One-way Outward, Flat Rate	15.28	15.78	16.25	16.60	16.96	17.26	M9QOX

##### B. Message Rate Network Access Register (NAR) Package

##### 1. Rate Groups 1 - 6

##### a. ESSX<sup>®</sup> service

##### (1) Per NAR<sup>2</sup>

	Group						USOC
	1	2	3	4	5	6	
(a) Combination, initial	\$11.72	\$11.72	\$11.72	\$12.13	\$12.55	\$12.99	EQE
(b) Combination, additional	11.72	11.72	11.72	12.13	12.55	12.99	EQG
(c) One-way outgoing, initial	11.72	11.72	11.72	12.13	12.55	12.99	EQF
(d) One-way outgoing, additional	11.72	11.72	11.72	12.13	12.55	12.99	EQK

##### b. MegaLink<sup>®</sup> channel service

##### (1) Per NAR<sup>3</sup>

(a) Combination, initial	7.12	7.12	7.12	7.37	7.62	7.90	NNM
(b) Combination, additional	7.12	7.12	7.12	7.37	7.62	7.90	NNM

**Note 1:** Also applicable for exchange access, MegaLink<sup>®</sup> channel service, LightGate<sup>®</sup> service, and/or FlexServ<sup>®</sup> service applications on MultiServ<sup>®</sup> PLUS service or BellSouth<sup>®</sup> Centrex service.

**Note 2:** Also applicable for exchange access, MegaLink<sup>®</sup> channel service, LightGate<sup>®</sup> service, and/or FlexServ<sup>®</sup> service applications on ESSX<sup>®</sup> service and Digital ESSX<sup>®</sup> service.

**Note 3:** Applicable for MegaLink<sup>®</sup> channel service applications other than on ESSX<sup>®</sup> service, Digital ESSX<sup>®</sup> service, MultiServ<sup>®</sup> PLUS service, or BellSouth<sup>®</sup> Centrex service.

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**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.13 Network Access Register Package (Cont'd)**

**A3.13.3 Rates (Cont'd)**

**B. Message Rate Network Access Register (NAR) Package (Cont'd)**

- 1. Rate Groups 1 - 6 (Cont'd)
  - b. MegaLink<sup>®</sup> channel service (Cont'd)
    - (1) Per NAR<sup>1</sup> (Cont'd)

		<b>Group</b>						
		<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>USOC</b>
(c)	One-way outgoing, initial	\$7.12	\$7.12	\$7.12	\$7.37	\$7.62	\$7.90	NNT
(d)	One-way outgoing, additional	7.12	7.12	7.12	7.37	7.62	7.90	NNT
c. LightGate <sup>®</sup> service								
(1) Per NAR <sup>2</sup>								
(a)	Combination, initial	7.12	7.12	7.12	7.37	7.62	7.90	NNG
(b)	Combination, additional	7.12	7.12	7.12	7.37	7.62	7.90	NNG
(c)	One-way outgoing, initial	7.12	7.12	7.12	7.37	7.62	7.90	NNK
(d)	One-way outgoing, additional	7.12	7.12	7.12	7.37	7.62	7.90	NNK
d. FlexServ <sup>®</sup> service								
(1) Per NAR <sup>3</sup>								
(a)	Combination, initial	7.12	7.12	7.12	7.37	7.62	7.90	NNM
(b)	Combination, additional	7.12	7.12	7.12	7.37	7.62	7.90	NNM
(c)	One-way outgoing, initial	7.12	7.12	7.12	7.37	7.62	7.90	NNT
(d)	One-way outgoing, additional	7.12	7.12	7.12	7.37	7.62	7.90	NNT

**Note 1:** Applicable for MegaLink<sup>®</sup> channel service applications other than on ESSX<sup>®</sup> service, Digital ESSX<sup>®</sup> service, MultiServ<sup>®</sup> PLUS service, or BellSouth<sup>®</sup> Centrex service.

**Note 2:** Applicable for LightGate<sup>®</sup> service applications other than on ESSX<sup>®</sup> service, Digital ESSX<sup>®</sup> service, MultiServ<sup>®</sup> PLUS service, or BellSouth<sup>®</sup> Centrex service.

**Note 3:** Applicable for FlexServ<sup>®</sup> service applications other than on ESSX<sup>®</sup> service, Digital ESSX<sup>®</sup> service, MultiServ<sup>®</sup> PLUS service, or BellSouth<sup>®</sup> Centrex service.

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**A3. BASIC LOCAL EXCHANGE SERVICE****A3.13 Network Access Register Package (Cont'd)****A3.13.3 Rates (Cont'd)****B. Message Rate Network Access Register (NAR) Package (Cont'd)**

## 2. Rate Groups 7 - 12

a. ESSX<sup>®</sup> service(1) Per NAR<sup>1</sup>

	Group						USOC
	7	8	9	10	11	12	
(a) Combination, initial	\$13.36	\$13.72	\$14.07	\$14.33	\$14.57	\$14.79	EQE
(b) Combination, additional	13.36	13.72	14.07	14.33	14.57	14.79	EQG
(c) One-way outgoing, initial	13.36	13.72	14.07	14.33	14.57	14.79	EQF
(d) One-way outgoing, additional	13.36	13.72	14.07	14.33	14.57	14.79	EQK
b. MegaLink <sup>®</sup> channel service							
(1) Per NAR <sup>2</sup>							
(a) Combination, initial	8.12	8.34	8.55	8.70	8.85	8.99	NNM
(b) Combination, additional	8.12	8.34	8.55	8.70	8.85	8.99	NNM
(c) One-way outgoing, initial	8.12	8.34	8.55	8.70	8.85	8.99	NNT
(d) One-way outgoing, additional	8.12	8.34	8.55	8.70	8.85	8.99	NNT
c. LightGate <sup>®</sup> service							
(1) Per NAR <sup>3</sup>							
(a) Combination, initial	8.12	8.34	8.55	8.70	8.85	8.99	NNG
(b) Combination, additional	8.12	8.34	8.55	8.70	8.85	8.99	NNG
(c) One-way outgoing, initial	8.12	8.34	8.55	8.70	8.85	8.99	NNK
(d) One-way outgoing, additional	8.12	8.34	8.55	8.70	8.85	8.99	NNK

**Note 1:** Also applicable for exchange access, MegaLink<sup>®</sup> channel service, LightGate<sup>®</sup> service, and/or FlexServ<sup>®</sup> service applications on ESSX<sup>®</sup> service and Digital ESSX<sup>®</sup> service.

**Note 2:** Applicable for MegaLink<sup>®</sup> channel service applications other than on ESSX<sup>®</sup> service, Digital ESSX<sup>®</sup> service, MultiServ<sup>®</sup> PLUS service, or BellSouth<sup>®</sup> Centrex service.

**Note 3:** Applicable for LightGate<sup>®</sup> service applications other than on ESSX<sup>®</sup> service, Digital ESSX<sup>®</sup> service, MultiServ<sup>®</sup> PLUS service, or BellSouth<sup>®</sup> Centrex service.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.13 Network Access Register Package (Cont'd)

##### A3.13.3 Rates (Cont'd)

##### B. Message Rate Network Access Register (NAR) Package (Cont'd)

##### 2. Rate Groups 7 - 12 (Cont'd)

##### d. FlexServ<sup>®</sup> service

##### (1) Per NAR<sup>2</sup>

		Group						
		7	8	9	10	11	12	USOC
(a)	Combination, initial	\$8.12	\$8.34	\$8.55	\$8.70	\$8.85	\$8.99	NNM
(b)	Combination, additional	8.12	8.34	8.55	8.70	8.85	8.99	NNM
(c)	One-way outgoing, initial	8.12	8.34	8.55	8.70	8.85	8.99	NNT
(d)	One-way outgoing, additional	8.12	8.34	8.55	8.70	8.85	8.99	NNT

##### 3. MultiServ<sup>®</sup> PLUS service or BellSouth<sup>®</sup> Centrex service NAR Package

##### a. Rates shown are applicable to MultiServ<sup>®</sup> PLUS service or BellSouth<sup>®</sup> Centrex service applications.

##### (1) Per NAR<sup>3</sup>

		Group						
		1	2	3	4	5	6	USOC
(a)	Both-way, Message Rate	\$6.78	\$6.78	\$6.78	\$7.02	\$7.26	\$7.52	M9QCS
(b)	One-way Inward, Message Rate	6.78	6.78	6.78	7.02	7.26	7.52	M9Q1S
(c)	One-way Outward, Message Rate	6.78	6.78	6.78	7.02	7.26	7.52	M9QOS

**Note 1:** Applicable for LightGate<sup>®</sup> service applications other than on ESSX<sup>®</sup> service, Digital ESSX<sup>®</sup> service, MultiServ<sup>®</sup> PLUS service, or BellSouth<sup>®</sup> Centrex service.

**Note 2:** Applicable for FlexServ<sup>®</sup> service applications other than on ESSX<sup>®</sup> service, Digital ESSX<sup>®</sup> service, MultiServ<sup>®</sup> PLUS service, or BellSouth<sup>®</sup> Centrex service.

**Note 3:** Also applicable for Exchange Access, MegaLink<sup>®</sup> channel service, LightGate<sup>®</sup> service, and/or FlexServ<sup>®</sup> service applications for MultiServ<sup>®</sup> PLUS service or BellSouth<sup>®</sup> Centrex service.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.13 Network Access Register Package (Cont'd)

##### A3.13.3 Rates (Cont'd)

- B. Message Rate Network Access Register (NAR) Package (Cont'd)
3. MultiServ<sup>®</sup> PLUS service or BellSouth<sup>®</sup> Centrex service NAR Package (Cont'd)
- a. Rates shown are applicable to MultiServ<sup>®</sup> PLUS service or BellSouth<sup>®</sup> Centrex service applications. (Cont'd)
- (1) Per NAR<sup>1</sup> (Cont'd)

	Group						USOC
	7	8	9	10	11	12	
(d) Both-way, Message Rate	\$7.73	\$7.94	\$8.14	\$8.29	\$8.43	\$8.56	M9QCS
(e) One-way Inward, Message Rate	7.73	7.94	8.14	8.29	8.43	8.56	M9Q1S
(f) One-way Outward, Message Rate	7.73	7.94	8.14	8.29	8.43	8.56	M9QOS

#### A3.14 Expanded Local WatsSaver<sup>®</sup> Service

##### A3.14.1 Description of Service

- A. Expanded Local WatsSaver<sup>®</sup> service is an optional service designed to provide economical service for business customers who generate a high volume of local usage to locations included in the Extended Calling Service area defined in A3.8.49 of this Tariff that are not included in the local calling area defined in A3.3.
- B. For a fixed monthly charge, customers receive a block of usage to exchanges in the Extended Calling Service area and a guaranteed rate per minute for applicable usage exceeding the original block of usage each month.
- C. Individual message detail is included as part of this service.
- D. Automated or operator assisted station-to-station, person-to-person, calling card, collect or bill to third party calls between qualifying Expanded Local WatsSaver<sup>®</sup> service exchanges which are billed to the customer's account will be billed based on Expanded Local WatsSaver<sup>®</sup> service rates. However, applicable operator assistance surcharges will also apply.

##### A3.14.2 Regulation

- A. Expanded Local WatsSaver<sup>®</sup> service is available to individual line, PBX, ESSX<sup>®</sup> service and Remote Call Forwarding (RCF) service. The service is not available to intraLATA only Outward WATS and combined Outward WATS, Mobile Telephone Service, Public and Semi-public Telephone Service, and Dormitory Communications Service.
- B. The service is offered on an account basis only. An account includes all individual lines, PBX trunks, or ESSX<sup>®</sup> service network access registers in an account. At the customer's option, multiple accounts of a customer may be billed on the same bill, including accounts that represent separate locations, to comprise one Expanded Local WatsSaver<sup>®</sup> service account. However, for the multiple accounts to be eligible for this service as a single account, all services in the multiple accounts must be billed on the same bill. Because this service is account based, partial billed to numbers (BTN) are not eligible for the service, i.e., the consolidation of local usage from multiple BTN) without the consolidation of all other service elements associated with those BTN) is not allowed.

**Note 1:** Also applicable for Exchange Access, MegaLink<sup>®</sup> channel service, LightGate<sup>®</sup> service, and/or FlexServ<sup>®</sup> service applications for MultiServ<sup>®</sup> PLUS service or BellSouth<sup>®</sup> Centrex service.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.14 Expanded Local WatsSaver<sup>®</sup> Service (Cont'd)

##### A3.14.2 Regulation (Cont'd)

- C. Suspension of this service is not allowed.
- D. This service is not subject to concessions.
- E. Use of the service is subject to regulations in this section and Section A2. of this Tariff.
- F. Sharing or resale of this service is permitted in accordance with Section A23. of this Tariff.
- G. Method of Determining Monthly Usage Charges
  - 1. Usage is determined for each call based on minutes and tenths of minutes (or fraction thereof), with a minimum call duration of thirty seconds. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call.
  - 2. For the billing period, the amount for each call, as determined in 1. preceding, is totaled for all lines in the billing account to determine the total usage amount to be billed, subject to the requirement in 3. following.
  - 3. The amount, as determined in 2. preceding, is subject to a Minimum Monthly Settlement Amount as specified by the appropriate rate option selected by the customer (minutes times rate per minute), for the billing account (Reference A3.14.3.B. following).

##### A3.14.3 Rates

- A. The following rates will be applied in accordance with A3.14.2.G. preceding.
  - 1. ELWS 125 (Expanded Local WatsSaver<sup>®</sup> service)

		Rate			
		Minimum	Maximum	Current	USOC
		\$-	\$-	\$-	TSW
	(a) 7,500 minutes (125 hours) minimum, per account, per month				TSW76
	(b) Each additional minute of use	.0801	.1150	.0900	NA
2.	ELWS 250 (Expanded Local WatsSaver <sup>®</sup> service)				
	(a) 15,000 minutes (250 hours) minimum, per account, per month	-	-	-	TSW2X
	(b) Each additional minute of use	.0783	.1050	.0880	NA
3.	ELWS 500 (Expanded Local WatsSaver <sup>®</sup> service)				
	(a) 30,000 minutes (500 hours) minimum, per account, per month	-	-	-	TSW50
	(b) Each additional minute of use	.0756	.1000	.0850	NA
4.	ELWS 750 (Expanded Local WatsSaver <sup>®</sup> service)				
	(a) 45,000 minutes (750 hours) minimum, per account, per month	-	-	-	TSW75

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**A3. BASIC LOCAL EXCHANGE SERVICE****A3.14 Expanded Local WatsSaver® Service (Cont'd)****A3.14.3 Rates (Cont'd)**

A. The following rates will be applied in accordance with A3.14.2.G. preceding. (Cont'd)

4. ELWS 750 (Expanded Local WatsSaver® service) (Cont'd)

		Rate		Current	USOC
		Minimum	Maximum		
	(b) Each additional minute of use	\$ .0747	\$ .0940	\$ .0840	NA
5.	ELWS 1,000 (Expanded Local WatsSaver® service)				
	(a) 60,000 minutes (1,000 hours) minimum, per account, per month	-	-	-	TSW10
	(b) Each additional minute of use	.0712	.0920	.0800	NA
6.	ELWS 1,250 (Expanded Local WatsSaver® service)				
	(a) 75,000 minutes (1,250 hours) minimum, per account, per month	-	-	-	TSW12
	(b) Each additional minute of use	.0694	.0900	.0780	NA
7.	ELWS 1,500 (Expanded Local WatsSaver® service)				
	(a) 90,000 minutes (1,500 hours) minimum, per account, per month	-	-	-	TSW1D
	(b) Each additional minute of use	.0676	.0880	.0750	NA
8.	ELWS 2,000 (Expanded Local WatsSaver® service)				
	(a) 120,000 minutes (2,000 hours) minimum, per account, per month	-	-	-	TSW2E
	(b) Each additional minute of use	.0658	.0860	.0700	NA
9.	ELWS 2,500 (Expanded Local WatsSaver® service)				
	(a) 150,000 minutes (2,500 hours) minimum, per account, per month	-	-	-	TSW2F
	(b) Each additional minute of use	.0640	.0840	.0660	NA

B. Monthly Settlement Amount

The following settlement amounts apply on a billing account basis as specified in A3.14.2.G. preceding.

**Monthly Settlement Amounts**

Option	Hours In Option	Settlement Amount		Current
		Minimum	Maximum	
ELWS 125	125	\$ 600.75	\$ 862.50	\$ 675.00
ELWS 250	250	\$1,174.50	\$ 1,575.00	\$1,320.00
ELWS 500	500	\$2,268.00	\$ 3,000.00	\$2,550.00
ELWS 750	750	\$3,361.50	\$ 4,230.00	\$3,780.00
ELWS 1,000	1,000	\$4,272.00	\$ 5,520.00	\$4,800.00
ELWS 1,250	1,250	\$5,205.00	\$ 6,750.00	\$5,850.00
ELWS 1,500	1,500	\$6,084.00	\$ 7,920.00	\$6,750.00
ELWS 2,000	2,000	\$7,896.00	\$10,320.00	\$8,400.00
ELWS 2,500	2,500	\$9,600.00	\$12,600.00	\$9,900.00

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.14 Expanded Local WatsSaver<sup>®</sup> Service (Cont'd)

##### A3.14.3 Rates (Cont'd)

- C. Expanded Local WatsSaver<sup>®</sup> Service Term Discount Plan
1. The Expanded Local WatsSaver<sup>®</sup> service Term Discount Plan is available for all business customers who subscribe to Expanded Local WatsSaver<sup>®</sup> service.
  2. The Expanded Local WatsSaver<sup>®</sup> service Term Discount Plan offers discounts off rates shown in A3.14.3.A.
  3. A termination liability will be assessed to subscribers who terminate the service prior to the expiration of the term commitment. The amount to be assessed will be equal to the Minimum Monthly Settlement Amount in effect at the time of termination less the discount multiplied by the number of months remaining in the term commitment.
  4. A grace period of 90 days will apply to the initial contract. During the grace period, the customer may disconnect the service without termination liability.
  5. The Expanded Local WatsSaver<sup>®</sup> service Term Discount Plan will automatically renew for an equivalent term and usage commitment at the percent discount in effect when the term expires unless the customer provides written notification to cancel or change the Term Discount Plan, with such notification being received by the Company not less than 60 days and not more than 90 days prior to expiration of the contract.
  6. The Expanded Local WatsSaver<sup>®</sup> service Term Plan Discount is available as follows:

Discount	Term
5%	12 Months
8%	24 Months
11%	36 Months

#### A3.15 Reserved for Future Use

#### A3.16 Reserved for Future Use

#### A3.17 Reserved for Future Use

#### A3.18 Reserved for Future Use

#### A3.19 Reserved for Future Use

#### A3.20 Reserved for Future Use

#### A3.21 Reserved for Future Use

#### A3.22 Local Usage Detail (LUD)

##### A3.22.1 General

- A. Local Usage Detail (LUD) is an option for customers who desire a printed listing of per call billing details in addition to the usual summary billing of all dialed, sent-paid, billed expanded local usage.
- B. The provision of LUD will coincide with the billing period(s) for the access lines to receive detailed billing; i.e., the reporting of expanded call details will start at the beginning of a billing period and stop at the end of a billing period. For existing customers, LUD should be ordered at least five days prior to the billing date to ensure the timely start or stop of detailed reporting. However, if LUD is requested on an order which establishes service, detailed reporting will start coincident with establishment of the service.
- C. LUD will be provided on a per account basis. For PBX, ESSX<sup>®</sup> service, Digital ESSX<sup>®</sup> service, MultiServ<sup>®</sup> service, MultiServ<sup>®</sup> PLUS service accounts, and BellSouth<sup>®</sup> Centrex service all main station lines will be included.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.22 Local Usage Detail (LUD) (Cont'd)

##### A3.22.1 General (Cont'd)

- D. Charges for LUD are in addition to applicable local usage charges specified in this Guidebook.
- E. LUD is available for the following services:
  - Local Calling Plus (LCP)
  - Extended Calling Service (ECS)
  - BellSouth Business Plus service Option 2
  - Back-Up Line excluding BellSouth Business Plus service Option 1
  - Back-Up Line for BellSouth Business Plus service Option 2
- F. LUD is not available to Residence Area Plus service or Area Plus service with the Complete Choice option subscribers.

##### A3.22.2 Rates and Charges

- A. The following charge applies for LUD.
  - 1. Per monthly printed listing of call details

(a) Per call listed	Charge \$ .00	USOC NA
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- B. When an order is issued solely to initiate LUD, a Secondary Service Order charge will not apply. Otherwise, normal service order charges apply. When an order is issued solely to initiate LUD, no service charges apply for BellSouth Business Plus service only.

#### A3.23 Lifeline Transitional Discount

##### A3.23.1 General

- A. Florida House Bill 4785 provides for a transitional discount for Lifeline subscribers who no longer qualify for Lifeline service. Lifeline Transitional Discount will provide discounted residential basic local telecommunications service at seventy percent (70%) of the residential local telecommunications service rates for any subscriber who becomes ineligible for Lifeline. The amount of the Lifeline Transitional Discount will not exceed the total amount of the Lifeline credit (federal) currently in effect in A3.31 of this Guidebook. A Lifeline subscriber who requests such service shall receive the discounted price for a period of one year after the date the subscriber ceases to be qualified for Lifeline. At that time the discount will be discontinued. (C)
- B. If a subscriber with the Lifeline Transitional Discount disconnects service, that disconnect will nullify their eligibility for the balance of the 12 month period.
- C. At expiration of 12 month period, the discounted residential basic local telecommunications service will begin billing at one hundred percent (100%) of the applicable rates and charges in this Guidebook.
- D. A change in the subscriber's class of service, e.g., Complete Choice plan to individual line service or vice versa, will not impact eligibility for discounted charge for basic local service. The original 12 month period will continue (not start over) with the change in class of service.
- E. Subscribers to plans that combine features with the local exchange access line such as Complete Choice plans will receive the transitional discount on the access line only and not on the features.
- F. Subscribers to plans with usage components (Message Service and Optional Measured Service) will receive the transitional discount on usage charges.
- G. The Lifeline Transitional Discount will not be applied to additive rates for plans like Local Calling Plus, Optional Calling Service, Optional Extended Local Calling and Enhanced Optional Extended Area Service.
- H. When a Lifeline subscriber with toll blocking converts to Lifeline Transitional Discount, toll blocking may continue at the customer's request at the rates and charges indicated in Section A13. for Customized Code Restriction.

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**A3. BASIC LOCAL EXCHANGE SERVICE****A3.24 Local Directory Assistance Call Completion (QuikComplete<sup>®</sup>) Service****A3.24.1 Description of Service**

- A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. When dialing (411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA Operator System.
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and terminal capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office.

**A3.24.2 General Regulations**

- A. The service is not subject to concessions.

**A3.24.3 Use of the Service**

- A. The service is furnished subject to all applicable regulations in Section A2. of this Tariff.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.24 Local Directory Assistance Call Completion (QuikComplete) Service (Cont'd)

##### A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
1. UniServ DA number requests
  2. Non-Bell Exchange Carrier customers
  3. IntraLATA and InterLATA long distance calls
  4. Any Special Line Class Codes
  5. Mobile Telephone Users
  6. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number
  7. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
  8. Calls from tandems where the end user cannot be identified
  9. Calls from Payphone Service Provider coin or coinless stations

##### A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 following will be applicable to all subscribers except handicapped customers who are exempt from Directory Assistance charges.
- B. Chargeable Calls
1. For charging purposes, a DACC completed call is as defined in Section A1.

##### A3.24.6 Rates and Charges

###### A. Service Charges

- (1) Directory Assistance Call Completion Charge

- (a) Charge Per Completed Call

Rate	USOC
\$ .00	NA

#### A3.25 Directory Assistance/Directory Assistance Call Completion Service

##### A3.25.1 Description of Service

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a telephone company Local Exchange Subscriber telephone number and Local Call Completion to the number provided, if requested, given a listed name and address.
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following.
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.25 Directory Assistance/Directory Assistance Call Completion Service (Cont'd)**

**A3.25.1 Description of Service (Cont'd)**

- D. DA/DACC is available only where billing and terminal capability exists.
- E. Access to detail records is included as a part of this service.

**A3.25.2 General Regulations**

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

**A3.25.3 Use of the Service**

- A. The service is furnished subject to all applicable regulations in Section A2. of this Tariff.

**A3.25.4 Limitations of Service**

- A. The service is not available for the following classes of service call categories:
  1. Non-Bell Exchange Company telephone numbers
  2. IntraLATA and InterLATA long distance calls
  3. **(DELETED)**
  4. Residence and Business Customers
  5. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number

**A3.25.5 Application of Charges**

- A. Charges specified in A3.25.6 following will apply each time the subscriber receives a requested telephone company Local Exchange Subscriber telephone number.

**A3.25.6 Rates and Charges**

- A. Service Charges

(1) DA/DACC Charge

(a) Per Local Exchange Subscriber telephone number provided	<b>Rate</b> <b>\$ .45</b>	<b>USOC</b> <b>NA</b>
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**A3.26 Reserved for Future Use**

**A3.27 CourtesyComplete Service (Obsoleted, See Section A103)**

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.28 Trunk Side Access Facility**

**A3.28.1 General**

- A. A trunk side connected facility allows only for termination of incoming calls to the subscriber.
- B. The trunk side access facilities identified herein are for the provisioning of Uniform Access Number/Automatic Number Identification (ANI) service as specified in *A113.58* of this Tariff.
- C. All facilities specified herein require termination at a Traffic Operator Position System (TOPS) Tandem Office. Foreign Central Office or Foreign Exchange channel mileage is required between the customer's Serving Wire Center and the TOPS Tandem Office.
- D. Hunting charges for flat rate service PBX trunks, as specified in A3.6.2.A, will apply to trunk side access facilities in a hunting or rotary arrangement.

**A3.28.2 Regulations**

- A. Individual line and PBX trunk business customers, MegaLink<sup>®</sup> channel service and LightGate<sup>®</sup> service customers may subscribe to this service at their option where facilities permit.
- B. No local measured or message rate service charges or long distance message telecommunications service charges will be collected from end users for calls to a Uniform Access Number customer.
- C. Normal service charges, as specified in Section A4. of this Tariff will apply.
- D. Existing optional calling arrangements or experimental plans are not applicable with this service.

**A3.28.3 Rates and Charges**

**A. Access Line Charges**

- 1. The following rates and charges are for trunk-side connected local exchange access facilities for use with Uniform Access Number/Automatic Number Identification Service and are applicable to individual business lines, PBX trunks, MegaLink<sup>®</sup> channel service or LightGate<sup>®</sup> service lines.
  - a. Facilities Connected at a TOPS Tandem Office<sup>1,2</sup>
    - (1) Single Voice Grade Facility, Rate Groups 1-6

		Group						
		1	2	3	4	5	6	USOC
(a)	Per Facility	\$33.66	\$35.36	\$37.23	\$38.93	\$40.55	\$42.33	B1E

**Note 1:** The TOPS tandem trunk is required for Automatic Number Identification (ANI) service. Uniform Access Number (UAN) is required for ANI service.

**Note 2:** Rates shown are same as rates specified in A3.4.2.C. and A3.13.3.A. of this Tariff.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.28 Trunk Side Access Facility (Cont'd)**

**A3.28.3 Rates and Charges (Cont'd)**

**A. Access Line Charges (Cont'd)**

1. (Cont'd)

a. Facilities Connected at a TOPS Tandem Office<sup>1,2</sup>(Cont'd)

(2) Single Voice Grade Facility, Rate Groups 7-12

	Group						
	7	8	9	10	11	12	
(a) Per Facility	\$43.78	\$45.22	\$46.58	\$47.60	\$48.62	\$49.47	USOC B1E
(3) MegaLink <sup>®</sup> channel service, Rate Groups 1-6							

	Group						
	1	2	3	4	5	6	
(a) Per NAR	\$11.74	\$12.34	\$12.98	\$13.58	\$14.14	\$14.77	USOC 6QN
(4) MegaLink <sup>®</sup> channel service, Rate Groups 7-12							

	Group						
	7	8	9	10	11	12	
(a) Per NAR	\$15.28	\$15.78	\$16.25	\$16.60	\$16.96	\$17.26	USOC 6QN
(5) LightGate <sup>®</sup> service, Rate Groups 1-6							

	Group						
	1	2	3	4	5	6	
(a) Per NAR	\$11.74	\$12.34	\$12.98	\$13.58	\$14.14	\$14.77	USOC 6QG
(6) LightGate <sup>®</sup> service, Rate Groups 7-12							

	Group						
	7	8	9	10	11	12	
(a) Per NAR	\$15.28	\$15.78	\$16.25	\$16.60	\$16.96	\$17.26	USOC 6QG
(7) Trunk Supervisory Signaling for Facilities Connected at a TOPS Tandem Office <sup>3</sup>							

	Nonrecurring Charge		Monthly Rate		
	\$-	\$-	\$-	\$-	
(a) Per Single Voice Grade Facility or NAR					USOC SLMB+

**Note 1:** The TOPS tandem trunk is required for Automatic Number Identification (ANI) service. Uniform Access Number (UAN) is required for ANI service.

**Note 2:** Rates shown are same as rates specified in A3.4.2.C. and A3.13.3.A. of this Tariff.

**Note 3:** One trunk supervisory signaling rate element is always required per single voice grade facility, or MegaLink<sup>®</sup> channel service NAR, or LightGate<sup>®</sup> service NAR terminated at a TOPS tandem office.

EFFECTIVE: November 1, 2011

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.29 Outgoing Only Service

##### A3.29.1 General

- A. Outgoing Only Service provides outgoing only access to the network for residence and business customers desiring to have a line that cannot receive calls.
- B. Outgoing only lines are capable of accessing all exchange access lines bearing the designation of central offices of the serving exchange and additional exchanges as shown in A3.3.1 for flat or message rate Local Calling Areas, of this Tariff.
- C. Residence and business outgoing only lines are offered on a flat rate basis at rates equal to the exchange's associated residence or business individual line flat rate.  
Message Rate Service – Obsolete (See Section A103)  
Local Measured Service – Obsolete (See Section A103)
- D. Calls to the telephone number associated with this service will be routed to an appropriate central office recording.
- E. The telephone number associated with this service will not be published.
- F. This service will be allowed to work as the open end of Foreign Exchange Service, unless otherwise specified.
- G. An outgoing only line may be a customer's only Basic Local Exchange Service or may be in addition to other two-way service. However, if it is in addition to other two-way service both must be *flat rate service*.
- H. Other services involving the receipt of incoming calls (i.e., Rotary service, Remote Call Forwarding, Incoming Optional Calling Plans, Optional Extended Local Calling (between Daytona Beach and New Smyrna Beach), Call Forwarding Variable, Call Waiting, Call Forwarding Busy Line, Call Forwarding Don't Answer, RingMaster<sup>®</sup> service, TouchStar<sup>®</sup> service, etc.) cannot be offered in association with Outgoing Only Service.
- I. Neither Prestige<sup>®</sup> service, Customized Dialing Packages, nor Customized Code Restrictions are available in association with Outgoing Only Service.
- J. Outgoing Only Service is not available with the following Enhanced Optional Extended Area Service (EOEAS) options:
  - Premium (in the Bunnell, Flagler Beach, Palm Coast, Geneva and Sanford exchanges)
  - Incoming Discount
  - Drop-back

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.29 Outgoing Only Service (Cont'd)**

**A3.29.2 Rates**

**A. Flat Rate Outgoing Only Line**

1. Rate Groups 1-6

	1	2	Group 3	4	5	6	USOC	
(a) (DELETED)								
(b) Per business line	\$57.00	\$57.00	\$57.00	\$57.00	\$57.00	\$57.00	OFB	(1)
(c) Multi-line Exchange Access Line <sup>1</sup>	68.00	68.00	68.00	68.00	68.00	68.00	YMB	(1)

2. Rate Groups 7-12

	7	8	Group 9	10	11	12	USOC	
(a) (DELETED)								
(b) Per business line	\$57.00	\$57.00	\$57.00	\$57.00	\$57.00	\$57.00	OFB	(1)
(c) Multi-line Exchange Access Line <sup>1</sup>	68.00	68.00	68.00	68.00	68.00	68.00	YMB	(1)

**B. Message Rate Outgoing Only Line – Obsolete (See A103)**

**C. Obsolete (See A103)**

**A3.30 Reserved for Future Use**

**Note 1:** The Multi-line Exchange Access Line rate applies to subscribers with more than one exchange access line.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.31 Lifeline

#### A3.31.1 Description of Service

- A. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service to qualifying low income residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in FCC 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996 and the FCC Report and Order and Further Notice of Proposed Rulemaking in WC Docket No. 11-42, adopted January 31, 2012. Specific terms and conditions are as set forth in this *guidebook*. (T)
- B. Lifeline is supported by the federal universal service support mechanism.
- C. Federal uniform support of \$9.25 is available for each Lifeline service, and is passed through to an eligible customer via a monthly Federal Lifeline credit. The total monthly Lifeline credit available to an eligible customer in Florida is \$9.25. The amount of credit will not exceed the charge for local service. (C)

#### A3.31.2 Regulations

- A. General
  - 1. One low income credit is available per household and is applicable to the primary residential connection only. Lifeline support is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
  - 2. A Lifeline customer may subscribe to any local service offering available to other residence customers.
  - 3. Toll blocking will be provided at no charge to the Lifeline subscriber.
  - 4. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
  - 5. A Lifeline customer is exempt from the Installment Billing Service Fee in Section A4.
  - 6. The Federal Universal Service Charge will not be billed to Lifeline customers.
  - 7. A Lifeline subscriber's basic local service will not be disconnected for non-payment of toll charges or ancillary services, but may be disconnected for non-payment of basic local service charges, taxes and fees. Access to toll service may be denied for non-payment of toll charges. Access to ancillary services may be denied for non-payment of basic or non-basic local charges. A Lifeline subscriber's request for reconnection of basic local service will not be denied if the service was previously denied for non-payment of toll or ancillary charges. Partial payments will first be applied to basic local service.
  - 8. Lifeline eligible customers who have previously been disconnected for nonpayment of local charges may obtain local service equipped with toll blocking upon payment of outstanding debt for non-toll charges, taxes and fees. Toll blocking shall not be removed prior to receipt of full payment of all outstanding toll charges.
  - 9. The outstanding non-toll balance may be paid in up to twelve installment payments with a minimum per month payment of \$5.00. This installment option is separate from any other installment arrangements (such as Installment Billing of non-recurring charges in Section A4). Should the customer default on this payment arrangement, service will be disconnected and the customer must pay the outstanding non-toll balance in full before local service will be re-established. Installment payments are not available on defaulted amounts previously installment billed.
  - 10. Payment for other outstanding debt will be pursued in the same manner as for non-Lifeline customers.
  - 11. The non-discounted federal Lifeline credit amount will be passed along to resellers ordering local service at the prescribed resale discount from this Guidebook, for their eligible end users. Any additional credit to the end user will be the responsibility of the reseller. Eligible carriers, as defined by the FCC, are required to establish their own Lifeline programs.
  - 12. Lifeline customers shall not be subject to any rate increase authorized by S.364.164 for four (4) years from November 5, 2005, or until the customer no longer qualifies for the Lifeline benefits established by this section or S.364.105, or unless otherwise determined by the commission upon petition by a LEC.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.31 Lifeline (Cont'd)

##### A3.31.2 Regulations (Cont'd)

###### B. Eligibility

1. To be eligible for Lifeline, a customer must be a current recipient of any of the following low income assistance programs. (T)
  - a. Temporary Assistance *for* Needy Families (TANF) (T)
  - b. Supplemental Security Income (SSI) (T)
  - c. **Supplemental Nutrition Assistance Program (SNAP)** (T)
  - d. Medicaid (T)
  - e. Federal Public Housing *Assistance*/Section 8 (T)
  - f. Low-Income Home Energy Assistance Plan (LIHEAP) (T)
  - g. National School Lunch **Program's** free lunch program (T)
2. Additionally, customers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed one hundred and fifty percent (150%) of the Federal Poverty Guidelines **are eligible for Lifeline.** (T)
3. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program. (T)

###### C. Certification

1. Proof of eligibility in any of the qualifying low income assistance programs should be provided to the Company at the time of application for service. The Lifeline credit will not be established until the Company has received **proof of eligibility**. If the customer requests installation prior to the Company's receipt of **proof of eligibility**, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis. **Recertification is required annually.** (C)
2. **The Company reserves the right to periodically audit its records**, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such verification audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan. (C)
3. When a customer is determined to be ineligible as a result of verification, the Company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued and at such time the customer will be transitioned to the Lifeline Transitional Discount (LTD), as set forth in A3.23 of this Guidebook. (C)
4. Resellers providing Lifeline service from this Guidebook are responsible for determining proof of eligibility prior to requesting the service. As set forth in 47 C.F.R. § 417(a) and (b), a reseller must provide a certification, upon request, to **AT&T** that it is complying with all FCC and applicable State requirements governing Lifeline/Tribal Link-Up programs, including certification and verification procedures. Resellers are required to retain the required documentation for three (3) years and be able to produce the documentation to the Commission or its Administrator to demonstrate that they are providing discounted services only to qualified low-income customers as outlined in B. preceding. Disclosure requirements described in 2. preceding are applicable to resellers of Lifeline service. (T)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.31 Lifeline (Cont'd)

##### A3.31.3 Rates and Charges

A. General

1. Lifeline is provided as a monthly credit on the eligible residential subscriber's bill for local service.
2. Service Charges in Section A4 are applicable for installing or changing Lifeline service.
3. The Secondary Service Charge in Section A4 is not applicable when existing service is converted intact to Lifeline service.

B. The Lifeline credit consists of one Federal credit.

(C)

1. Federal credit

**Monthly  
Credit**

(a) Temporary Assistance for Needy Families (TANF)	\$9.25
(b) Supplemental Security Income (SSI)	9.25
(c) Supplemental Nutrition Assistance Program (SNAP)	9.25
(d) Medicaid	9.25
(e) Federal Public Housing Assistance/Section 8	9.25
(f) Low-Income Home Energy Assistance Plan (LIHEAP)	9.25
(g) Income at or below 150% of the Federal Poverty Guidelines	9.25
(h) National School Lunch Program's free lunch program	9.25

2. **(DELETED)**

(D)

##### A3.31.4 Tribal Lifeline

A. Description of Service

Qualified residents of federally recognized tribal lands may receive up to twenty-five dollars (\$25.00) per month in additional federal Lifeline support for their residential service

B. Regulations

1. Tribal Lifeline support is in addition to traditional Lifeline support.
2. All Lifeline regulations are applicable to Tribal Lifeline.

C. Eligibility

To qualify, in addition to meeting the tribal land residency requirement, the customer may be a current recipient of any of the programs identified for Lifeline, or may be a recipient of one of the following federal programs:

1. BIA (Bureau of Indian Affairs) General Assistance
2. Tribally administered Temporary Assistance for Needy Families (TANF)
3. Head Start (income eligible)
4. Food Distribution Program on Indian Reservations

D. Rates and Charges

1. General

a. The Tribal Lifeline credit is in addition to *the* Federal Lifeline credit.

(C)

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.32 Reserved for Future Use

#### A3.33 Reserved for Future Use

#### A3.34 Reserved for Future Use

#### A3.35 Network Access Service

##### A3.35.1 General

Network Access Service provides for exchange network calling for systems arranged for MegaLink<sup>®</sup> ISDN<sup>1</sup> service as specified in Section B107. of the Private Line Service Tariff and for ESSX<sup>®</sup> ISDN service as specified in Section A112. of this Tariff.

##### A3.35.2 Regulations and Application of Rates

- A. The conditions and rates specified in other sections of this Tariff for services which may be associated with this service are in addition to those specified, except as modified herein.
- B. This service is only offered where facilities permit and is subject to availability as determined by the Company.
- C. These rates provide a usage based pricing plan for access and use of the local circuit switched network consisting of a fixed monthly charge and usage charges for outgoing local calls.
- D. The rates specified herein apply except where otherwise specified as a local exception in A3.8.
- E. Rotary charges provided herein for this service are in lieu of any other rotary charges. These charges are applicable on business lines, PBX trunks and NARs arranged for rotary service.
- F. Local calls that are not direct dialed sent paid, i.e., operator assisted, mechanized calling card, etc., will be billed individually at the same usage rates specified herein, in addition to any appropriate local calling card service or operator assisted local call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for direct dialed sent paid local calls.
- G. When Network Access Service is provided, all other local exchange service on the same premises will be provided at the rates specified herein for the appropriate type service.

**Note 1:** MegaLink<sup>®</sup> ISDN service obsoleted 9-28-96. (See Section B107.)

Material appearing on this page previously appeared on page(s) 121 of this section.

<sup>®</sup> Registered Service Mark of BellSouth Corporation

EFFECTIVE: November 1, 2011

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.35 Network Access Service (Cont'd)

##### A3.35.3 Rates and Charges

A. The following rates are applicable

1. Monthly rates

a. Rate Groups 1-6

(1) MegaLink® ISDN<sup>1</sup> Service NAR

	Group						USOC
	1	2	3	4	5	6	
(a) per combination	\$6.95	\$6.95	\$6.95	\$6.95	\$7.53	\$7.53	EQ32X
(b) per outdial	6.95	6.95	6.95	6.95	7.53	7.53	EQ30X
(c) per inward only	6.95	6.95	6.95	6.95	7.53	7.53	EQ31X
(2) ESSX® ISDN Service NAR							
(a) per combination	11.44	11.44	11.44	11.44	12.39	12.39	MQBCX
(b) per outdial	11.44	11.44	11.44	11.44	12.39	12.39	MQBOX
(c) per inward only	11.44	11.44	11.44	11.44	12.39	12.39	MQB1X

b. Rate Groups 7-12

(1) MegaLink® ISDN<sup>1</sup> Service NAR

	Group						USOC
	7	8	9	10	11	12	
(a) per combination	\$7.53	\$7.53	\$8.42	\$8.42	\$8.42	\$8.42	EQ32X
(b) per outdial	7.53	7.53	8.42	8.42	8.42	8.42	EQ30X
(c) per inward only	7.53	7.53	8.42	8.42	8.42	8.42	EQ31X
(2) ESSX® ISDN Service NAR							
(a) per combination	12.39	12.39	13.86	13.86	13.86	13.86	MQBCX
(b) per outdial	12.39	12.39	13.86	13.86	13.86	13.86	MQBOX
(c) per inward only	12.39	12.39	13.86	13.86	13.86	13.86	MQB1X

2. Monthly access line rates - applicable to individual business lines, PBX trunks, MegaLink® Channel service NARs or LightGate® service NARs when other service on the premises is provided via MegaLink® ISDN<sup>1</sup> service NARs, or ESSX® ISDN service NARs.

a. Rate Groups 1-6

(1) Business Line

	Group						USOC
	1	2	3	4	5	6	
(a) per two-way access line	\$16.55	\$16.55	\$16.55	\$16.55	\$18.25	\$18.25	NAL2B
(b) per outgoing only line	16.55	16.55	16.55	16.55	18.25	18.25	NALOB

**Note 1:** MegaLink® ISDN service Obsolete 9-28-96. (See Section B107.)

EFFECTIVE: November 1, 2011

**A3. BASIC LOCAL EXCHANGE SERVICE****A3.35 Network Access Service (Cont'd)****A3.35.3 Rates and Charges (Cont'd)**

A. The following rates are applicable (Cont'd)

2. (Cont'd)

a. Rate Groups 1-6 (Cont'd)

(2) PBX trunk

	Group						USOC
	1	2	3	4	5	6	
(a) per combination	\$28.15	\$28.15	\$28.15	\$28.15	\$31.00	\$31.00	TQBCX
(b) per outdial	28.15	28.15	28.15	28.15	31.00	31.00	TQBOX
(c) per inward only	28.15	28.15	28.15	28.15	31.00	31.00	TQB1X
(d) per Direct In Dialing (DID)	28.15	28.15	28.15	28.15	31.00	31.00	TQB1D
(3) MegaLink <sup>®</sup> Channel Service NAR							
(a) per combination	6.95	6.95	6.95	6.95	7.53	7.53	EQ32X
(b) per outdial	6.95	6.95	6.95	6.95	7.53	7.53	EQ30X
(c) per inward only	6.95	6.95	6.95	6.95	7.53	7.53	EQ31X
(4) LightGate <sup>®</sup> Service NAR							
(a) per combination	6.95	6.95	6.95	6.95	7.53	7.53	EQ32X
(b) per outdial	6.95	6.95	6.95	6.95	7.53	7.53	EQ30X
(c) per inward only	6.95	6.95	6.95	6.95	7.53	7.53	EQ31X

b. Rate Groups 7-12

(1) Business Line

	Group						USOC
	7	8	9	10	11	12	
(a) per two-way access line	\$18.25	\$18.25	\$21.00	\$21.00	\$21.00	\$21.00	NAL2B
(b) per outgoing only line	18.25	18.25	21.00	21.00	21.00	21.00	NALOB
(2) PBX trunk							
(a) per combination	31.00	31.00	35.70	35.70	35.70	35.70	TQBCX
(b) per outdial	31.00	31.00	35.70	35.70	35.70	35.70	TQBOX
(c) per inward only	31.00	31.00	35.70	35.70	35.70	35.70	TQB1X
(d) per Direct In Dialing (DID)	31.00	31.00	35.70	35.70	35.70	35.70	TQB1D

Material previously appearing on this page now appears on page(s) 122 of this section.  
 Material appearing on this page previously appeared on page(s) 124 of this section.

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**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.35 Network Access Service (Cont'd)**

**A3.35.3 Rates and Charges (Cont'd)**

A. The following rates are applicable (Cont'd)

2. (Cont'd)

b. Rate Groups 7-12 (Cont'd)

(3) MegaLink® Channel Service NAR

	Group						
	7	8	9	10	11	12	
(a) per combination	7.53	7.53	8.42	8.42	8.42	8.42	USOC EQ32X
(b) per outdial	7.53	7.53	8.42	8.42	8.42	8.42	EQ30X
(c) per inward only	7.53	7.53	8.42	8.42	8.42	8.42	EQ31X

(4) LightGate® Service NAR

(a) per combination	7.53	7.53	8.42	8.42	8.42	8.42	EQ32X
(b) per outdial	7.53	7.53	8.42	8.42	8.42	8.42	EQ30X
(c) per inward only	7.53	7.53	8.42	8.42	8.42	8.42	EQ31X

3. Arrangements for Rotary Service

	Group						
	1	2	3	4	5	6	
(a) per business line, PBX trunk or NAR made rotary	\$5.80	\$5.80	\$5.80	\$5.80	\$6.40	\$6.40	USOC HTGNS

	Group						
	7	8	9	10	11	12	
(b) per business line, PBX trunk or NAR made rotary	\$6.40	\$6.40	\$7.35	\$7.35	\$7.35	\$7.35	USOC HTGNS

4. The following Minimum Usage Charge is applicable per combination, outdial or inward only MegaLink® ISDN<sup>1</sup> service NAR, ESSX® ISDN service NAR, PBX trunk, MegaLink® Channel service NAR, LightGate® service NAR or two-way access or outgoing only Business Line. This charge is in addition to the appropriate fixed monthly rate and provides a monthly usage allowance per NAR, trunk or line equal to the Minimum Usage Charge.

(a) Minimum Usage Charge	<b>Monthly Rate</b> \$12.00	<b>USOC</b> MUAMC
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**Note 1:** MegaLink® ISDN service obsoleted 10/02/96. (See Section B107.).

Material previously appearing on this page now appears on page(s) 123 of this section.

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**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.35 Network Access Service (Cont'd)**

**A3.35.3 Rates and Charges (Cont'd)**

A. The following rates are applicable (Cont'd)

5. Usage Schedule

(a) Calls within the  
Local Calling Area

**Rate  
Per Minute  
Of Use  
\$.02**

**USOC  
NA**

6. Summarized total usage charges will be reduced by 50 percent prior to the application of the usage allowance.

7. Total local billed usage charges above the allowance will not exceed \$18.00 per NAR, trunk or line.

**A3.36 Reserved For Future Use**

**A3.37 Reserved For Future Use**

**A3.38 Back-Up Line (Obsoleted, See Section A103)**

(T)(O)

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.38 Back-Up Line (Cont'd) (Obsoleted, See Section A103)**

(T)(O)

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**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.38 Back-Up Line (Cont'd) (Obsoleted, See Section A103)**

(T)(O)

### **A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.39 Reserved For Future Use**

**A3.40 Reserved For Future Use**

**A3.41 Reserved For Future Use**

**A3.42 Reserved For Future Use**

**A3.43 BellSouth Business Plus Service (Obsoleted, See Section A103)**

**A3.44 BellSouth Business Choice Package (Obsoleted, See Section A103)**

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.45 Complete Choice For Business Package**

**A3.45.1 General**

- A. Complete Choice for Business packages are offered where facilities and equipment are available.
- B. Complete Choice for Business packages are offered to business subscribers and consist of four components - a line, calling features, listings and rotary service.
- C. The line component of these packages is business flat rate service or BellSouth Business Plus service Option 1 or Option 2. All of the rules, regulations and limitations specified for business flat rate service in Section A3 or for BellSouth Business Plus service in A103.43 apply for these lines when provided as part of a Complete Choice for Business package. Usage rating for BellSouth Business Plus service as described in A103.43.2.A applies for such lines when provided as part of a Complete Choice for Business package.
- D. The calling features associated with this plan are listed below. For each line, the Complete Choice for Business packages provide the subscriber an unlimited number of compatible calling features from the following list. All of the rules, regulations and limitations specified in Section A13 apply to the respective services and features provided as part of this service. The calling features chosen may vary from line to line in multiple line packages.

**Calling Features**

1. Call Forward Busy Line	USOC
2. Call Forward Don't Answer	GCE
3. Call Forward Don't Answer Ring Control	GCJ
4. Call Forward Variable	GCJRC
5. Call Waiting	ESM
6. Speed Calling 8 <sup>1</sup>	ESX
7. Speed Calling 30	ESL (C)
8. Three Way Calling	ESF
9. Message Waiting Indicator - Audible	ESC
10. Message Waiting Indicator - Visual	MWW
11. Call Return	MWWAV
12. Call Block	NSS
13. Call Tracing	NSY
14. Repeat Dialing	NST
15. Call Selector	NSQ
16. Preferred Call Forwarding	NSK
17. RingMaster I	NCE
18. RingMaster II	DRS
19. Remote Access Call Forwarding	DRSIX
20. Three Way Calling with Transfer	GCZ
21. Caller ID Number Delivery	ESCWT
22. Enhanced Caller ID with Call Management, with Anonymous Call Rejection (ACR)	NSD
23. Enhanced Caller ID with Call Management, with ACR and Call Forwarding Don't Answer	N1ACR
24. Enhanced Caller ID with ACR	NCACR
25. Caller ID Name and Number Delivery with ACR	NXECR
26. Caller ID Name and Number Delivery - Multiline Hunt Group	NXMCR
27. Surrogate Client Number	NXMMN
28. Star 98 Access	SMV
	S98AF

- E. A foreign listing and an additional listing are each available as part of these packages. All of the rules, regulations and limitations specified in Section A6. apply to the respective listings provided as part of this service.
- F. Rotary service is also available as part of Complete Choice for Business packages containing three or more lines. The maximum allowed number of lines in rotary is one less than the number of lines in the package (e.g. for a 7-line package, a maximum of six lines in rotary is allowed). All of the rules, regulations and limitations specified in A3.6 apply for rotary service provided as part of this service.

**Note 1:** As of October 31, 2012, Speed Calling 8 is an Obsolete feature and will no longer be available for addition to Complete Choice for Business packages. Existing subscribers to Speed Calling 8 may retain this feature as part of their existing Complete Choice for Business package. (N)

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### A3. BASIC LOCAL EXCHANGE

#### A3.45 Complete Choice For Business Package (Cont'd)

##### A3.45.2 Rates and Charges

###### A. Package Service

1. Flat Rate Option which includes a flat rate business line

	<b>Monthly Rate</b>	<b>USOC</b>	
(a) Each 1-line package	\$ 57.00	COMP1	(I)
(b) Each 2-line package	107.00	COMP2	(I)
(c) (Obsoleted 11-18-99, See A103.45)			
(d) Each 3-line package	162.00	COMPH	(I)
(e) Each 4-line package	203.00	COMPF	(I)
(f) Each 5-line package	250.00	COMF5	(I)
(g) Each 6-line package	279.00	COMF6	(I)
(h) Each 7-line package	317.00	COMF7	(I)
(i) Each 8-line package	356.00	COMF8	(I)
(j) Each 9-line package	394.00	COMF9	(I)
2. (Obsoleted, See Section A103)			
3. (Obsoleted, See Section A103)			

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### A3. BASIC LOCAL EXCHANGE

#### A3.45 Complete Choice For Business Package (Cont'd)

##### A3.45.2 Rates and Charges (Cont'd)

- B. Service charges specified in Section A4 are applicable for the installation of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a Complete Choice for Business package.
- C. Service charges do not apply for transactions which only involve additions, deletions or changes to the services or features provided as part of a Complete Choice for Business package.

##### A3.45.3 Term Plan

- A. The Complete Choice For Business package Term Plan is available for any business customer who subscribes to a Complete Choice For Business package.
- B. Complete Choice For Business package Term Plans offer discounts off rates shown in A3.45.2. *If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay the full rates for the individual package components.*
- C. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options beginning approximately one hundred and eighty (180) days prior to the expiration of each 12-month term depending upon the subscriber's billing cycle. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the discounts established in the first 12-month term for both successive 12-month terms.
- D. A termination liability will be assessed to a subscriber who terminates the service prior to the expiration of the term commitment. For Complete Choice for Business package Term Plan elections, the amount to be assessed will be equal to **\$20.00** multiplied by the number of months remaining on the term.

Termination liability charges for Complete Choice for Business package Term Plan elections will not be applicable if, during the term period, (1) the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the Complete Choice for Business Package term plan; or (2) the customer converts to an upgraded technology with the Company (i.e. network access lines to PBX Trunks, Centrex, ISDN Primary Rate) and commits to a term equal to or greater than the time remaining on the Complete Choice for Business package term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or (3) the customer chooses to terminate their agreement and to negotiate a new Complete Choice for Business package agreement with a term period greater than the time remaining on the existing Complete Choice for Business agreement. The new service agreement will be based on the discounts in effect at the time of establishing the new agreement.

- E. The Complete Choice For Business package Term Plan discounts are as follows:

	<b>Term</b>	<b>Discount</b>
For Term Plan elections dated on or after September 1, 2011	12 months	25%
For Term Plan elections dated on or after September 1, 2011	24 months	25%
For Term Plan elections dated <i>from</i> July 1, 2003 <i>through August 31, 2011</i>	12 months	8%
For Term Plan elections dated <i>from</i> July 1, 2003 <i>through August 31, 2011</i>	24 months	15%
For Term Plan elections dated on or after July 1, 2003	36 months	25%
<b>(DELETED)</b>		
<b>(DELETED)</b>		

EFFECTIVE: November 1, 2011

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.45 Complete Choice For Business Package (Cont'd)

##### A3.45.3 Term Plan

**F. (DELETED)**

**G.** Subscribers who participate in a new Term Plan, and subscribe to new service during the term, will not be billed for the line connection charges and change in service charges, if applicable, associated with the service order. This *will* include the Line Connection Charge (first and additional lines) and the Charge for Change in Service, if applicable.

**H.** Unless the Subscriber notifies BellSouth of its intent not to renew for another like term under the Program prior to expiration, then upon expiration of the initial term, *the* Subscriber term election agreement shall automatically renew for another term as initially selected<sup>1</sup>. BellSouth will provide written and/or verbal reminders to the Subscriber of the Subscriber term election agreement expiration date and the automatic renewal provision beginning approximately one hundred eighty (180) days prior to its expiration, depending upon the Subscriber's billing cycle.

**Note 1:** This clause is no longer applicable for customers initially subscribing on or after September 1, 2011.

EFFECTIVE: November 1, 2011

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.46 AT&T Business Local Calling Assurance

##### A3.46.1 General

- A. AT&T Business Local Calling Assurance is offered where facilities and equipment are available.
- B. AT&T Business Local Calling Assurance is a one (1) to four (4) line offering available to business subscribers and consists of the following for a fixed monthly rate:
  - Business Access Line (flat rate-unlimited local calling)
  - Caller ID Deluxe
  - Remote Access to Call Forwarding (or) Call Forwarding Variable
- C. All of the rules, regulations and limitations specified elsewhere in this section or in Section A13 apply to the respective services and features provided as part of this service.
- D. AT&T Business Local Calling Assurance requires a 24-month term agreement. The fixed monthly rate provided with this service continues after the end of the term.
- E. Normally applicable service charges (i.e. line connection charges) will not apply for lines included in this offering.
- F. This offering is only available to single location subscribers and only one package is permitted per location.
- G. This offering may not be used concurrently with any local exchange service term election agreement program or local service promotion unless otherwise stated.
- H. Fees applicable to early termination of an agreement do not apply to the AT&T Business Local Calling Assurance term agreement.

##### A3.46.2 Rates and Charges

- A. AT&T Business Local Calling Assurance
  - 1. Package includes flat rate business line and specified features

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Each 1-line package	\$25.00	PGOV1
(b) Each 2-line package	50.00	PGOV2
(c) Each 3-line package	75.00	PGOV3
(d) Each 4-line package	100.00	PGOV4

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.47 AT&T Business Local Calling (BLC)

##### A3.47.1 Description

AT&T Business Local Calling (BLC) is an optional business package that provides multiple line option packages which include varying combinations of a network access line, unlimited local usage, select calling features and hunting/grouping service (optional). Additional calling feature options are also available.

##### A3.47.2 Terms and Conditions

- A. AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month, or 36-Month term and who commit to the line option packages and prices as shown in A3.47.6 following. Customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at prices as shown in A3.47.6 following. (N)
- B. AT&T Business Local Calling is not available on Foreign Exchange Service, WATS access lines, PBX Trunks, Centrex, ISDN, PRI, 800/900 Service, Hot Line, Warm Line, or Coin Services. (N)
- C. AT&T Business Local Calling is only available where facilities and equipment permit. (N)
- D. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in A3.47.6 following. Multiple options per account are permissible. (N)
- E. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plan. (N)
- F. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record. (N)
- G. Volume Price Level rates as listed in A3.47.6 will apply for the life of the term plan based on the number of lines subscribed to on the initial order. (N)
- H. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package. (N)
- I. Certain standalone calling features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in A3.47.6 following. These standalone calling features are limited to Three-Way Calling, Call Forwarding Variable, Remote Access Call Forwarding Variable, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Block. Other standalone features may be added on an a la carte basis at their individual rates listed in the Guidebook. (N)
- J. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement. (N)
- K. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account. (N)
- L. Customers will receive a waiver of normally applicable service ordering and Line Connection nonrecurring charges (NRCs) associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well as a waiver of NRCs, if applicable, associated with calling features ordered at the time of initial subscription to AT&T Business Local Calling. Service charges associated with changing to/from hunting service, if applicable, will also be waived for AT&T Business Local Calling customers. Standard NRCs will apply to standalone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription. This waiver of NRCs is not applicable for customers subscribing to a Month-to-Month plan, or when moving or transferring their telephone service as described in A3.47.2.Q following. (N)
- M. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the rates established in the first 12-month term for both successive 12-month terms. (N)
- N. Applicable local, state, and federal charges; taxes; 911 fees; and the End User Common Line charge are in addition to the line option prices listed in A3.47.6 following. (N)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.47 AT&T Business Local Calling (BLC) (Cont'd)

##### A3.47.2 Terms and Conditions (Cont'd)

- O. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the Month-to-Month rates as shown in A3.47.6 following. AT&T Business Local Calling will also be available on a Month-to-Month basis without having previously subscribed to a term plan. Month-to-Month prices will be subject to Company-initiated price adjustments. (N)
- P. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer-initiated temporary suspension. (N)
- Q. AT&T Business Local Calling customers with 1-19 initial line agreements who request a move or transfer of their telephone service either within the same premises or from one premises to another will be charged a one-time \$20 per line Service Order and Line Connection Charge for a maximum of 4 lines per move or transfer. This charge will not apply if the move or transfer is within 90 days of term expiration and the customer agrees to a new AT&T Business Local Calling agreement. (N)
- R. AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where the AT&T Business Local Calling plan is available, into one agreement to meet line commitments. (N)
- S. Each business customer may establish multiple 1-19 line AT&T Business Local Calling agreements, but will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available. (N)

##### A3.47.3 Line Option Packages

- A. "Unlimited A" (Option A) (N)
  - Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced, Three Way Calling, and either Call Forwarding Variable or Remote Access Call Forwarding Variable. (N)
  - Optional Components: Call Waiting, Speed Calling 30, Call Return, Repeat Dialing, Call Block, Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service. (N)
- B. "Unlimited B" (Option B) (N)
  - Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced. (N)
  - Optional Components: Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service. (N)

##### A3.47.4 Termination Liability and Shortfall

- A. Except as provided for elsewhere in this Guidebook, customers who terminate their entire AT&T Business Local Calling account prior to completion of the selected term period are subject to termination charges. Termination charges are equal to \$15.00 times the number of months remaining on the term commitment times the number of lines subscribed to on the initial order. (N)
- B. Termination charges are not applicable if, during the term period: (N)
  1. the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify; or (N)
  2. the customer converts to an upgraded technology with the Company (e.g., network access lines to PBX Trunks, Centrex, ISDN) and commits to a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or (N)
  3. the customer chooses to terminate their agreement and to negotiate a new AT&T Business Local Calling agreement with a term period greater than the time remaining on the existing AT&T Business Local Calling agreement. The new service agreement will be based on the term plan rates in effect at the time of establishing the new agreement. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify. (N)
- C. For customers who initially subscribe to 20+ lines: in any month during the term of an AT&T Business Local Calling agreement if the customer's total number of subscribed lines falls below 80% of the number of lines subscribed to on the agreement, then a shortfall adjustment charge will be applicable and will appear on the customer's bill for each of those months. This shortfall adjustment charge is equal to \$10.00 times the number of lines below the 80% requirement. (N)

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.47 AT&T Business Local Calling (BLC) (Cont'd)**

**A3.47.5 References**

The AT&T Business Local Calling plan components are provided in accordance with the Terms and Conditions of their applicable Guidebook sections except as noted in Sections A3.47.2 and A3.47.6 of this Guidebook.

**A3.47.6 Prices**

A. Service Elements

<u>Volume</u> <u>Price Level</u>	<u>Line</u> <u>Option</u>	<u>Term &amp; Volume Monthly Prices</u> <u>Per Line</u>			<u>Month-to-</u> <u>Month</u>	
		<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>		
(a) 1-19 Lines	Option A	\$45.00	\$44.00	\$43.00	\$66.00	(1)
	Option B	40.00	39.00	38.00	60.50	(1)
(b) 20+ Lines	Option A	34.00	33.00	32.00	46.20	(1)
	Option B	29.00	28.00	27.00	40.70	(1)
					<u>Monthly Rate</u>	
Calling Features listed in A3.47.2.I, per feature, per line					\$3.00	