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COMMISSION  
CLERK

November 8, 2013

Hudson Water Works, Inc.  
Mr. Durwood J. Horack, Utilities Director  
8724 New York Avenue  
Hudson, Florida 34667

Sent: Via email and certified mail with return receipt

**RE: Request to Enter into Contract to Provide Shut-offs to Mutually Served Customers.**

Dear Mr. Horack,

This letter is written to request that Hudson Water Works (HWW) expand its present agreement with Ni Florida – Hudson, LLC to provide a contract to shut-off water to mutually served customers when a customer account becomes delinquent with their wastewater bill. It is my understanding that the County has experienced similar issues with its sewer customers being served by HWW and has created a requirement of the area water providers to provide this service.

Presently, the only means of terminating service to a delinquent account is to install an inflatable plug in the cleanout or an Elder Valve installed on the property line where the sewer lateral leaves the property to connect to the gravity main. The current practice raises two issues; the first being the expense of the installation (to the customer and/or Ni), and the second being the environmental impact (should a customer illegally open a cleanout to relieve the sewage trapped within the homeowner's plumbing).

At the present time, we purchase the monthly meter readings from the customers that we mutually serve and this relationship has proved to be equally beneficial to HWW, Ni and those customers. Therefore, Ni respectfully requests that HWW consider providing the above-mentioned service at your earliest convenience. If it is determined that this service is not available at this time, please provide written notification.

Respectfully submitted,

A handwritten signature in cursive script that reads "Ed Wallace".

Ed Wallace  
President

Cc: John Wittenzellner Jr. Utility Group of Florida  
Andy Thomas, Sr. VP Operations & Capital Projects  
Mark Daday Sr. VP & Chief Financial Officer  
Michael J Ashfield Sr. VP & Chief Operations Officer  
Carey Thomas, Sr. VP Human Resources & Administration  
Jack Mariano, Commissioner Pasco Co FL Director, Division of the Commission Clerk &  
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JR Kelly, Office of Public Counsel Florida Legislature  
Jennifer Crawford, Office of the General Council Florida Public Service Commission  
David Brian Brown, Florida Department of Environmental Protection  
Joseph D Richards, Senior Assistant County Attorney  
Gregory Dziegielewski, Acting Operations and Maintenance Director Pasco Co Utilities  
Services  
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Martin McDonnell, Rutledge Ecenia & Purnell  
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